

**Somebody is waiting for
you to call!**

USER GUIDE

XELIBRI™

THIS IS YOUR GUIDE TO THE COMMUNICATION OF THE FUTURE!
好明天啊! THAT'S SO TOMORROW! (SINCE 2002)

*Issued by
Information and Communication mobile
Haidenauplatz 1, D-81667 Munich, Germany
Ref. No: A31008-H9200-A1-4-7619*

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**Contains all you need to know
to get the best from your XELIBRI!**

CALL ME BABY!

XELIBRI™

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USER GUIDE





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Overview

Reception strength/battery – the blacker the better

Network name – indicates your XELIBRI is ready to make and receive calls (**standby**)


On/Dial/Back  – hold down to switch on watch, then double-click  to switch on XELIBRI.

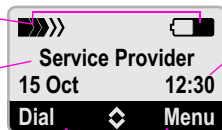
From standby, hold down to switch off.

In all other cases, current function is displayed above.


In most cases it offers “clear” or “back” (a long press goes back to standby).


Down/Phonebook  – in standby, click to open your Phonebook.

Use to scroll forward through displays and lists, whenever  is displayed.




Date & time – may be temporarily replaced by an announcement, e.g.:

 – New text message
See p 21 for symbols.

Up/Voice Dial  – in standby, click to see last dialled number. Hold down to use voice dialling (see right, below).

Use to scroll backwards through displays and lists.

Menu/Go  – current function is displayed above.

Click to open menu, select and confirm. Double-click for most common function, e.g., call when a number or Phonebook entry is displayed. Hold down to lock or unlock key.

Voice Dialling

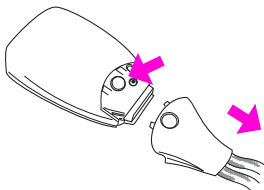
Hold down  and at the tone:

- say “number”, then “0” to “9”, “dial”, “save”, “clear”, “cancel”, or
- say a Phonebook entry (e.g., “home”) that has a voice sample (p 8)

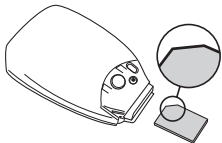
Inserting SIM card

Your service provider supplies you with a SIM card. If it is delivered credit card size, snap out the smaller segment and remove any rough edges.

Press the button on the rear of your XELIBRI, simultaneously detaching the necklace.



Press SIM into lower slot, aligning the cut-off corner correctly, until it engages with a click. To remove SIM later, press it in again: it is spring-loaded.




Reattach the necklace.

Charging

When delivered, your battery will not be fully charged. Allow 2-3 hours for a full charge.

Insert the charger in a convenient mains socket. Detach the necklace. With XELIBRI face up, insert the charger plug in the socket at the base with the metal plate facing down.

While it charges, you'll see this symbol: 

If you don't see the symbol, see **What if...?** on p 25.

Be sure to switch off the mains socket and/or remove the charger when done.

Battery

Eventually, your battery performance will deteriorate. When exhausted, you may replace it, see p 28.


Switching on

Your XELIBRI operates in two ways:

- **as a watch** – displays the time on the display, but uses low power and doesn't connect to the network. Because there are no radio transmissions, you can use watch mode on aircraft.
- **as a phone** – makes all call features available.


Getting Started

To switch on watch...

Hold down . The first time, you'll be asked to set the time (see below).



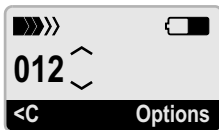
... then to switch on phone

With the clock visible on the display, double-click .
Enter your PIN number (if required).


'Typing' numbers on your XELIBRI

Instead of number keys, your XELIBRI has a virtual keypad.

When you enter numbers, you'll see small arrow-shaped indicators above and below the line on the display:




To enter a number

Click (or hold)  to scroll up or down the list of numbers. When you reach the correct digit, pause. Your XELIBRI writes it on the display. Repeat for the next number.


You can also write the special characters *, # and +. These appear after the numbers in the list.

To correct a number

Click  to delete the previous digit. Hold down to delete all preceding digits.

Setting the time and date

When you first use your XELIBRI, set the time and date at the prompts.

Use the  keys to set the time (using 24 hour clock), and date (using day.month.year), preceding a number with a zero if it is less than 10.

Click  to set.

Entering a PIN

A PIN number protects your XELIBRI against unauthorised use. Most service providers supply a new SIM card with PIN protection switched on; see your documentation for the number.



Use the  keys to enter the PIN number.

Click  to confirm.

You have three tries at entering the right PIN. If there's a problem, see **What if...?** on p 25.

You may be able to switch off PIN control. See **PIN control** on p 23.

Standby display


Once your network has been found and its name displayed, your XELIBRI is said to be in **standby** and is ready to make and receive calls.

If you can't see the network name, please see **What if...?** on p 25.

Switching off

Your XELIBRI will start up more quickly if you **don't** switch off completely but instead use the watch, which requires minimal power.

To switch off phone

From standby, hold down .

Repeat to switch off watch.

Mobile phone precautions


All mobile phones are radio transmitters; switch to watch mode in prohibited areas, e.g. aircraft.

To ensure legal, secure and efficient use, please read **Precautions/Maintenance** on p 27.

Ways to use your XELIBRI

Three ways to use your XELIBRI

You can:

- hold your XELIBRI to your ear as normal, or
- (during a call) double-click  to choose **Handsfree**, operating the built-in loudspeaker, or
- for total convenience, use the headset.

Headset use

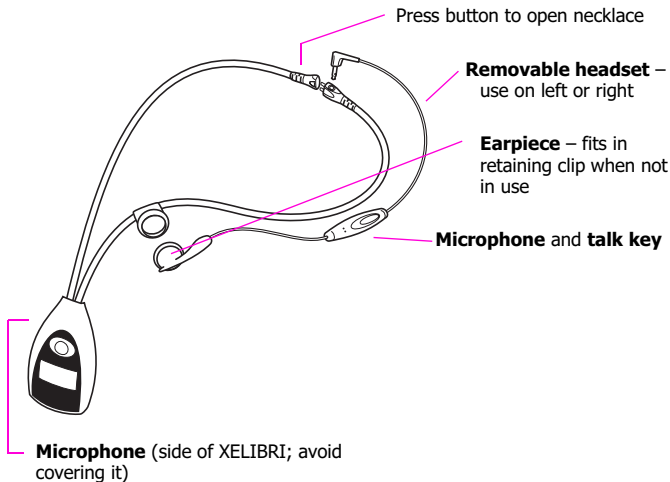
Press the talk key:

- from standby to voice dial (p 8)
- to answer a call
- to end a call.

Necklace, dust cover


The necklace doubles as an antenna and you should always use it in Phone mode.


If you remove the necklace to store the XELIBRI, please replace it with the supplied dust cover.

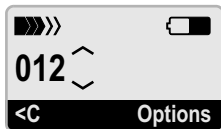


Making and Taking Calls

Making a call using the key

From standby (network name displayed), click  to choose **Dial**.

Click  to enter the telephone number (p 4), always including area code.




Double-click .

Adjusting call volume

During a call, click .

Ending a call

To end a call

Click  to choose **End**.

Always end a call this way, even if you think the other person has hung up.

Your XELIBRI tells you how long the call lasted.

Taking a call

Who's calling?

When you receive a call, your XELIBRI may show:

- the caller's telephone number (if available), or
- their name (if their number is in your Phonebook).

You can use a special ring tone for callers you recognise. See **Ring tones** on p 19.

To answer a call

Click  to choose **Answer**.

To reject a call

Click  to choose either:

- **Reject** to hang up the call immediately
- **Divert** (offered if divert is switched on – see p 20) to divert the call to your voice mail or alternative number.

Voice dialling


About voice dialling

Your XELIBRI uses state of the art voice recognition, enabling you to

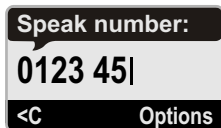
- dictate a telephone number (your XELIBRI recognises most accents)
- speak the name of a Phonebook entry you have previously recorded.

Voice dialling a number

To call a number

From standby, hold down .


At the tone, say "Number".



At the second tone, dictate the telephone number as you would to a person. Pause between groups of digits; your XELIBRI updates the display and shows "Speak number" when you can continue.

When the number is correct, say "Dial" (or "Dial number").

To correct a number

To delete the last group of digits, say "Clear" or hold .

Click  to delete last digit.


To cancel dialling

Say "Cancel".


Voice dialling from the Phonebook

To save numbers and voice samples in the Phonebook, see p 14.

To call someone in your Phonebook

Hold down  and at the tone say the name.

Your XELIBRI repeats the entry you have selected, displays it on screen and makes the call.

To cancel the call, click .

Voice dialling tips

A noisy environment may interfere with recognition.

For zero, you can say "oh" or "zero". You can also dictate the special characters: + ("plus"), # ("hash") and * ("star").

When you pause when dictating, your XELIBRI writes a space between groups of numbers, making it simple to correct a number.

If you get unexpected results from voice dialling, you can

- try alternative commands from the list (right), or
- train your XELIBRI to improve recognition. See *Personalising voice dialling* on p 20.


Voice commands



The full list of voice commands is as follows:


| | |
|------------------------------|---|
| "Number" | Start dialling a number |
| 0 | Say "zero" or "oh" |
| 1-9 | Say "one", "two", "three", etc. |
| # | Say "hash" |
| + | Say "plus" |
| * | Say "star" |
| "Clear" | Correct a number by deleting the last group of digits (p 8) |
| "Dial", "Dial number" | Dial a number (p 8) |
| "Save", "Save entry" | Save a dialled number in your Phonebook (p 13) |
| "Cancel" | Cancel dialling (p 8) |

More Ways to Call

Dialling internationally

For an international prefix that works from any country, use the  keys to enter “+” as the first character and either:

- click  to choose **+List** and select the country from those shown, or
- use  to type the country code.

Complete the telephone number and double-click .


In many countries you omit the first digit (e.g., “0”) of the area code when calling from abroad.

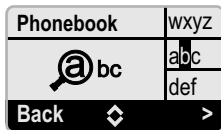
Phonebook




To save numbers in the Phonebook, see p 13.


To call someone in your Phonebook

From standby, click  to open the Phonebook.

You can click (or hold)  to go to the correct entry, but it may be quicker to go to entries starting with a particular letter.



Click  to select “Search”. Click  to select the key and  to select the letter (p 15). After a pause, your


XELIBRI displays first matching entry. If necessary, click  to go to the previous/next one.


Double-click  to dial the number shown.

Redialling numbers



To redial a number you called earlier

From standby, click  to display the last number called.

Click  to see previous/next number, if required.

Double-click  to call the number shown.



Returning received or missed calls

Choose **Menu, Recent calls** and select the list you want. Click  to display the correct number and double-click .


Voice mail

Voice mail alerts


Service providers have different ways of alerting you when a new voice mail is received:


-  a voice mail alert symbol
-  a text message: to view, see p 16
- a recorded announcement.

To listen to voice mails

If you receive a text message, you will see your voice mailbox number highlighted. Double-click  to call and hear your messages.

Otherwise, call "Voice mail" from your Phonebook. You may need to set the number (p 20).

If your voice mail service requires you to press keys for menu options, then click  and choose **Enter number** to send key tones.

Tip: record a voice sample for the "Voice mail" entry in your Phonebook (p 14), so you can hold  and say "Voice mail" to retrieve your messages quickly.

Using your XELIBRI hands-free

During a call, choose **Options** and **Handsfree**. Click  to adjust volume.


Caution: the loudspeaker may damage hearing if you hold your XELIBRI to your ear.

Noting a telephone number

To take down a telephone number during a call, choose **Options** and **Enter number**. After the call, choose **Options**, **Call** or **Save** (to put the number in your Phonebook).


Tip: use XELIBRI hands-free (above) so you can hear a dictated telephone number with XELIBRI away from your ear.


Holding calls

Choose **Options** and **Hold**. Click  to return to the call. Alternatively, choose **Options** and **Mute** so that you can talk privately to a companion. Repeat to return to the call.

Call Features

Making/handling more calls

During a call, choose **Options** and **Additional call**. Dial a number (or choose  to use Phonebook) and call as usual. When connected, you have the following options:

- **Swap** – switch between calls. Ending one call enables you to resume the other.
- **Transfer** – connect the calls and exit (limited availability).
- **Join** – connect the calls. You can add up to five additional calls to a conference by repeating the steps above. Clicking  concludes the call for all parties.

Receiving a second call

If you subscribe to your service provider's call waiting service, you may be alerted to an incoming call while you are using XELIBRI. To set call waiting, see p 23.

To accept an additional call

Choose **Options, Accept**. This holds your current call and answers the new one. Choose **Options** and **Swap** to switch between calls.

Ending one call enables you to resume the other.

To reject an additional call

Click .

To end your current call and accept a new one

Choose **Options, End** to end your current call and answer the new call as normal.

If you ignore or reject a new call, it will be diverted if answering/forwarding is switched on (p 20).

About the Phonebook


The Phonebook makes it simple to dial your most frequently-used numbers.

Select (or call) a Phonebook entry as shown on p 10.


Saving Phonebook entries

You can save Phonebook entries by voice or by 'typing' them.

To 'type' a new entry in your Phonebook

From standby, choose **Dial** and use the  keys to enter the number.

Choose **Options** and **Save**. Enter the name (p 15) and choose **OK**.


If you want to record a voice dial sample, choose **Options** and **Add**  see *Voice dialling* on p 14.

To save by voice dialling

When you save a number using voice, you automatically save a voice dial sample (p 14) with the entry.

Dictate the number as shown on p 8, but instead of saying "Dial", say "Save" or "Save entry".

At the tone, say the name and repeat it at the second tone.

You are prompted to type a name (p 15). Click  to save.

Phonebook tips

You may save numbers from your list of calls dialled, received or missed (**Recent calls** menu), or from text messages. With a number on your display, choose **Options, Save**.

Include the international prefix before a telephone number (*Dialling internationally*, p 10) so you can use it from any country.


Enter more than one number for a person by adding a letter at the end of their name: "H" for a home number, "M" for a mobile number, etc.

Further Phonebook features

Depending on your SIM, the following may be offered:

- **Own number** – display or record your own phone number. You may also record other useful personal numbers.
- **Service/Information numbers** – provides lists of useful phone numbers.

Updating Phonebook entries

From standby, click  to open the Phonebook. Select the entry to change. From the **Options** menu, you can choose **Edit, Delete**, etc.

Phonebook


Voice dialling

You can add voice dial samples to any existing Phonebook entry, enabling you to call the person by saying their name (p 8).


When you voice dial, your XELIBRI matches your words with a recorded sample. You may save recordings for around 40 Phonebook entries.


To add a voice sample to an entry

Open the Phonebook and select the entry that you want to record.

Choose **Options** and **Add voice** . At the tone, say the name. Repeat the name at the second tone.

To update a voice sample

Open the Phonebook and select the entry. Entries with recordings display the  icon.

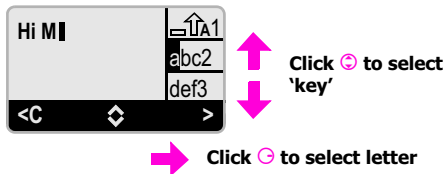
From the **Options, Voice options** menu you can play, re-record or remove the recording. Choose **Options, Check all**  to play or remove every recording.

'Typing' Text on your XELIBRI

The virtual keypad

Your XELIBRI has a 'virtual' keypad that reproduces the keys on a standard phone and makes it simple, with a little practice, to write Phonebook names and text messages.

Text entry



Down the right of the display, you see a list of keys, which correspond to those on a normal phone. Each key can write a number of letters, which are listed horizontally.

To enter text

Click ⊙ to highlight the key you want.

Click ⊙ to highlight the letter or digit you want.

Pause briefly. Your XELIBRI writes the character on the left side of the display.

To correct text

Click ⊖ to delete the previous character. Hold down to delete all preceding text.

Writing other characters

For spaces, capital letters and punctuation

space

click ⊙ and ⊖ (= symbol)

CAPS/lower case letters

choose the change case symbol (⊕) from the **1** key

punctuation

To select a character not shown on a key, choose **Options, Special character**.

Click ⊙ to highlight the symbol you want.

To review/edit text

Choose **Options, Navigate**.

Now, instead of writing text, you can click ⊖ to move the cursor back and forward in the text.


Choose **Options, Type** to resume typing.




Text Messages


Receiving a text message

Your XELIBRI can send and receive multimedia messages (EMS) including text, pictures and sound, as well as standard SMS.

To view/play a message

When you receive a message, your XELIBRI displays the  symbol.

Click  to choose **View** (within 10 seconds of receipt) or choose **Menu, Messages, Inbox**, click  to highlight the message and double-click .


Click  to move up and down in a text message.

To reply to a message

Choose **Options** and **Reply** and select a reply as follows:

- **New reply** – start a new message.
- **Edit reply** – start a new message based on the one you're looking at.
- **Answer is YES/NO, Please call back, I'll be late, Thank you** – send the selected phrase in reply.

Deleting messages

Your XELIBRI automatically saves incoming messages on your SIM card, which has limited capacity.  will flash on the display when it is full, and you can receive no new messages.

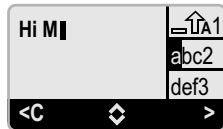
Make a habit of deleting messages: choose **Options** and **Delete**.

Writing a text message

Starting a new message

From **Menu, Messages**, choose **Write new**.


You can also choose **Options, Send SMS** whenever you have a phone number or Phonebook entry on your display.



To 'type' your message

See *'Typing' Text on your XELIBRI* on p 15.

To insert a telephone number

Following a space, choose **Options** and **Insert from** . Select the entry to insert and choose **Select**.

Sending a message


If you're replying to a message...

Choose **Options** and **Reply**.

With a new message...

Choose **Options** and **Send** and then either:

- enter the number (p 4), or
- choose **Options** and **Phonebook** to select a name.

Choose **Send** (or hold  to cancel).

Your message is sent to your service provider's SMS service centre for onward transmission. They may be able to provide confirmation of receipt. Consult your documentation.

Ready messages

From the **Messages** menu, you can send a variety of quick messages. Choose **Ready messages** and select as required.

Managing messages

Use the **Messages** menu to manage messages you have:

- received (**Inbox**)
- sent (**Outbox**).

You the option to **Send**, **Edit**, **Delete**, etc.

Service centre

If your service provider's SMS service centre is not preset, then you'll be prompted for it the first time you send a message. Use the **Service center** menu option to update the number when necessary.

Telephone numbers

To save (or dial) a telephone number in a message



With a number highlighted in the message, choose **Options** and **Call** or **Save in** .

Multimedia (EMS) messages

Cards

On special occasions, you can send your friends greetings cards that include a picture and melody, and in which you can add a personal message.

These can be received on the latest models from most prestige phone manufacturers.

From the **Messages** menu, choose **Cards** and click  to preview the different cards. Click  to select.



Choose **Options**, **Send** or **Edit**, if required, before sending.




Inserting media

To insert an icon, a sound or animation

Choose **Options** and **Insert media** and select the type of media to insert.

Click  to highlight the item you want (your XELIBRI will preview it) and click  to insert it.

A symbol represents the item in a message. You can remove it by clicking .

Saving media

To save a ringer melody

Choose **Options**, **Set ringer** to save the melody and use it as a ring tone. See **Ring tones** on p 19 for more details.

Choose **Options**, **Save media** to use the melody later.

To save a picture or sound

Choose **Options**, **Save media**. Each item is shown in turn. Choose **Save** (or **Skip**).

Use the **Multimedia** menu to manage melodies, pictures or sounds (p 24).

Features and Settings

Ring tones

To switch off ring tones

From the **Audio** menu, choose **Ringer setting**.

Switching off ring tones won't affect the vibrating alarm (p 22) or alarm clock (below).

To change ring tones

You can use different ring tones for callers you recognise and for messages.

From the **Audio** menu, choose **Ringer melodies**.

Choose the type of call you want to modify:

- **General calls** – new or unknown numbers
- **Phonebook callers** – numbers that appear in your Phonebook
- **Messages** – incoming text messages.

Click  to choose the melody and choose **Select**.

You can also save ringer melodies from EMS messages (p 18).

Modify ringer volume using the **Audio** menu (p 22).



Using the alarm clock

Your XELIBRI provides a daily alarm that works even with the phone switched off.


To set the alarm

From the **Clock** menu, choose **Alarm clock**.


Choose **Change** and either:

- confirm the time (if shown) by clicking , or
- enter the time (24 hour clock) at which you want to be alerted. Click  to delete a digit. Choose **OK** to set the alarm.

To switch off the alarm, choose **Change** again.

When the alarm's set, you'll see  next to the time.

When you hear the alarm...

Click  to cancel. The alarm will sound at the same time tomorrow unless you switch it off (above).

Switching off ring tones won't affect the alarm.

Using a screensaver

Your XELIBRI displays an image (e.g., a clock) when it has been idle for a couple of minutes. To change the image, from the **Settings, Display** menu choose **Screensaver** and select the image you want.

this icon on the screensaver display indicates you have a new message, missed call, etc.



Features and Settings

Setting up voice mail

Voice mail

If you subscribe to your service provider's answering service (voice mail), they will usually have set it up automatically. If not, you may need to enter your voice **mailbox** number.

Your XELIBRI prompts you for your mailbox number the first time you retrieve your voice mail. Alternatively, from the **Settings** menu, choose **Voice mail, Voice mailbox**.

You may additionally need to switch on divert (below).

Divert (call forwarding)

Divert must be switched on to use voice mail, but you can also divert calls to other numbers.

From the **Settings** menu, choose **Divert** and select:

- **Unanswered** – forward calls when your XELIBRI is off or out of coverage or when you're busy or don't answer. This is the usual setting.
- **All calls** – forward every call (useful if you're abroad and don't want to be charged for incoming calls).
- **Off** – don't forward any calls.

If you elect to forward calls, then enter (or confirm) the telephone number to which you want calls redirected. This is either your service provider's voice mail **divert** number or an alternative number of your choice.


Personalising voice dialling

If you get unexpected results when voice dialling numbers, then you may benefit from training your XELIBRI to recognise the way you speak.

To personalise voice dial

Choose a quiet environment for the training.

From the **Settings, Phone** menu, choose **My voice**.

When you're ready to begin, click  to choose **Select**.

Speak the word or sequence of numbers shown on the display. If your XELIBRI fails to recognise what you have said, it will prompt you to repeat it. If successful, it will go on to the next screen.





To turn personalisation off

If you want to restore general settings for speech recognition, choose **Settings, Phone, My voice** and switch off personalisation. Repeat to re-train your XELIBRI.








Display symbols

Your XELIBRI may display the following information:

Reminders

- | | |
|---|--|
|  Alarm clock on (p 19) |  Ringer off |
|  All calls diverted (p 20) |  Headset in use |

Information

- | | |
|--|---|
|  New text message (p 16) |  New voice mail (depending on network, p 11) |
|  Missed call (p 10) |  Missed announcement (when screensaver on) |
|  Hold down  to unlock key. |  Home zone (special tariff in some networks) |
- *!* Ciphering off
(privacy risk in
some networks)

Menus

This section of the manual summarises the menu options on your XELIBRI.

Messages

See p 16.

Recent calls

Your XELIBRI retains the last 10 numbers you have dialled or, where the network(s) identify them, those of incoming or missed calls.


Your options include **Call**, **Save**, **Delete**, etc.

Clock

Alarm clock Set the alarm (p 19).

Time Set the time.


Date Set the date.

Time zone Displays a world map, showing time zones. Click . It may be necessary to reset your standard time.

Audio

Ringer melodies Select ringer melodies (p 19).

Ringer on/off Switch ringer tones.

Volume Adjust ringer volume. Click .

Info tones Switch non-ringer sounds (network events, etc.) on or off.


Silent alert Switch your XELIBRI's vibrate alert on or off, independently of the ringer.


Key tone Change the volume of the tone that accompanies the key press.

Settings/Display


Language Choose the language in which to display your XELIBRI's menus and options.

Screensaver Choose an image to display when your XELIBRI has been idle for a time (p 19).

Illumination Adjust the brightness of display and key. Click .

Contrast Adjust the contrast of your display. Click .


Settings/Phone

- Auto key lock** Automatically disable the key to prevent accidental calls. With the key lock on, you can still answer calls and if necessary dial the emergency services.
To unlock, or to lock the key manually (from standby): hold down 
- Hide ID** Enables you to withhold your telephone number when you make a call.
- Call waiting** Switch on or off the service that alerts you when you receive a second call. You may need to register to use this service. To use call waiting, see p 12.
- Divert** Turn call forwarding/voice mail on or off (p 20).
- My voice** Personalise voice dialling (p 20).


Settings/Voice mail

- Voice mailbox** Enter the number you call to retrieve voice messages (p 20).

Settings/Network

- Choose network** You can change from your current network by choosing manually from a list of networks that are in range. Networks marked  are not allowed by your home service provider (or SIM).
- Auto network search** Normally the network selection is automatic. If you switch this off, you must choose from the list of available networks when you move outside coverage of your current network.

Settings/Security

- PIN control** Enable or disable PIN number checking when you switch on your XELIBRI (if possible: your service provider may require you to use a PIN).
- Change PIN** Choose a different PIN number
- Phone identity** View your phone's unique identifier (IMEI) – useful for customer service. Click  to choose **Info**, giving further technical details. Alternatively, call ***#06#**.

Menus

Settings/Cell broadcast

Limited availability – please contact your service provider.

Receive Switch receipt of local information on or off. Cell broadcasts reduce the standby time of your XELIBRI.

Set channel Type the number of a channel you wish to receive, or remove existing channels.

Settings/Headset

Switch your headset on or off (when it's plugged in).

Multimedia

Icons View/delete icons, or use an icon as a screensaver.

Animations View/delete animations.

Ringer melodies Listen to/delete ringer melodies, or use a melody as a ring tone.

Capacity Displays storage capacity.

Phonebook

See p 13.

Watch Mode

This provides the same facilities as when you switch off your XELIBRI.

SIM Toolkit

This submenu will be offered if supported by your SIM card. The content will be defined by your service provider.

If you have any questions about using your XELIBRI, visit us at **www.xelibri.com** anytime. In addition we have listed some frequently asked questions and answers below.

| Problem | Possible Causes | Possible Solution |
|---|--|--|
| Phone cannot be switched on. | On/Off key not pressed long enough. | Press On/Off key for 2 to 5 seconds. |
| | Flat battery. | Charge battery. Check charging indicator in the display. |
| Charging error (charge icon not displayed). | Extreme temperature (outside 5 to 40 °C) | Make sure the ambient temperature is right, wait a while, then recharge. |
| | Contact problem. | Check power supply and connection to the phone. |
| | No mains voltage. | Use different mains power socket, check mains voltage. |
| | Wrong charger. | Only use original Siemens accessories. |
| | Battery faulty or at end of life. | Replace battery. See p 28. |
| SIM error. | SIM card not correctly inserted. | Check (p 3). |
| | SIM card contacts dirty. | Clean the SIM card with a dry cloth. |

| Problem | Possible Causes | Possible Solution |
|-----------------------------------|---------------------------------|---|
| | SIM card with wrong voltage. | Use 1.8/ 3v SIM cards only. |
| | SIM card damaged (e.g. broken). | Inspect the damage. Return the SIM card to service provider. |
| No connection to network. | Signal weak. | Move higher, to a window or open space. |
| | Outside GSM range. | Check service provider coverage map. |
| | SIM card not valid. | Contact the service provider. |
| | New network not authorised. | Try manual selection or select a different network (p 23). |
| | Network barring is set. | Contact the service provider. |
| Phone loses network. | Signal too weak. | Switching the phone off and on may speed up reconnection. |
| Calls not possible. | New SIM card inserted. | Check for new restrictions. |
| | Credit used up. | Load credit. |
| Poor sound quality | Signal too weak. | Avoid covering the internal antenna (top rear of phone) with your hand. |
| No entries possible in Phonebook. | Phonebook is full. | Delete entries in Phonebook (p 13). |

What if...?

| Problem | Possible Causes | Possible Solution |
|--|---|--|
| Phonebook entries missing | Changing SIM from another phone. | Entries may be in phone memory. |
| Voice mail does not work | Call divert to the mailbox not set. | Set call divert to the mailbox (p 20). |
| Call waiting does not work | Not set up in network. | Set it up (p 23). |
| SMS (message) ☒ flashes. | SMS memory full. | Delete messages (p 17). |
| Function cannot be set. | Not supported by service provider or registration required. | Contact your service provider. |
| Message cannot be sent. | Some service providers do not support this service. | Check with your service provider. |
| | Phone number of the service centre is not set or is wrong. | Set service centre (p 17). |
| | Service centre overloaded. | Repeat message. |
| | Recipient does not have a compatible phone. | Check. |
| EMS pictures and sounds are not displayed at the destination phone | The destination phone does not support the EMS standard. | |

| Problem | Possible Causes | Possible Solution |
|--|-------------------------|---|
| PIN error | Three wrong entries. | Enter the PUK (master PIN) provided with the SIM card according to the instructions. If you have lost the PUK, contact your service provider. |
| Impaired voice recognition performance | High surrounding noise. | Move to quieter location. |
| | Microphone obscured. | Avoid covering it (side of phone). |
| | Unrecognised accent. | Personalise your phone. See p 20. |

Damage

| | |
|-------------------|--|
| Severe shock. | Remove SIM and reinsert it. Do not dismantle phone! |
| Phone became wet. | Remove SIM card. Dry immediately with cloth, do not heat. Dry connector contacts thoroughly. Stand unit upright in an air current. Do not dismantle phone! |

Precautions/Maintenance

Precautions

Interference

Like any radio transmitter, a mobile phone can interfere with electrical equipment.

To ensure compliance with legal requirements, always use necklace while switched on in phone mode.

You must always **switch off** your phone:

- in **hospitals** and near medical equipment. If you have a heart pacemaker, keep the phone a minimum of 20 cm from it and hold it to the ear furthest away.
- on **aircraft**.

For safety

Switch off your phone near petrol stations, fuel or chemical plants or blasting operations.

Driving

Driving while holding a mobile phone is **dangerous** and **illegal** in many countries. Please use headset and then only when it is safe to do so.

Heat and moisture

Avoid **moisture**, **shock** or **extreme heat** (for instance, leaving the phone in a car in hot sun).

Other precautions

Take care, particularly overseas, that you **charge** the phone using the **correct voltage**.

Do not open the phone, except to change the SIM card or replace the battery. Tampering with the phone or battery invalidates your warranty and may result in your network refusing service.

To ensure that you don't damage your phone, use only accessories – particularly chargers and batteries – supplied by Xelibri or Siemens.

Maintenance

The SIM card should be treated with the same care as a credit card. Do not bend or scratch it or expose it to static electricity.

Clean the card with a damp cloth or an antistatic wipe without chemical cleaning agents.

Lost phone

If you lose your phone or SIM card contact your service provider immediately to prevent misuse.

Xelibri Service/Accessories

Service

Please refer to our **What if...?** guide on p 25, or our web site at **www.xelibri.com**. If repair work is necessary please contact one of our service centres:

| | |
|-----------|------------------------------------|
| Europe | +800 4 9354274 (+800 4 XELIBRI) |
| China | +800-820-1151 |
| Hong Kong | +800-963283 |
| Singapore | +800-8600-007 |

Note When calling customer service, please have ready your receipt and the phone identity number (IMEI). To display it see **Phone identity** on p 23.

Approved accessories

The following Xelibri and Siemens accessories will enhance use of your XELIBRI. Use of other non-approved accessories, especially batteries and chargers, may damage it.

Basics

Li-Ion Battery (620 mAh)

EBA-550 Black/Silver
EBA-560 Gold/Flip
EBA-570 Blackberry

Eventually, your battery performance will deteriorate. Replace with one of these. Fitting instructions and tool accompany it.

Travel Charger

ETC-500 (Euro)
ETC-510 (UK)
Travel charger with an extended input voltage rate of 100-240V.

In your car

Car Charger

ECC-500

Charger for the cigarette lighter socket in your car.

Products can be obtained in specialist shops. Visit our online shop under:



Declaration of conformity

Xelibri is brand of Siemens Information and Communication Mobile which hereby declares that the phone described in this user guide is in compliance with the essential requirements and other relevant provisions of European Directive 1999/5/EC (R&TTE).

The declaration of conformity (DoC) concerned has been signed. Please call the company hotline if you require a copy of the original.

CE 0168

Technical data

| | |
|------------------------|-----------------------------|
| GSM class | 4 (2 Watt) |
| Frequency range: | 880-960 MHz |
| GSM class: | 1 (1 Watt) |
| Frequency range: | 1,710-1,880 MHz |
| Weight: | 55 g |
| Dimensions: | 81 x 42 x 19 mm (45 ccm) |
| Li-Ion battery: | 620 mAh |
| Operating temperature: | -10 °C to 55 °C |
| Standby time: | up to 200 h* |
| Talk time: | up to 240 min* |
| SIM card: | 1.8/3.0v |

* subject to network conditions

Your XELIBRI has been developed in conjunction with TTPCom Ltd, the industry standard supplier of GSM/GPRS solutions.



www.ttpcom.com
+44 1763 266266

T T P C O M

Melbourn Science Park, Royston,
Hertfordshire, SG8 6HQ, UK

SAR

YOUR XELIBRI MEETS REQUIREMENTS FOR EXPOSURE TO RADIO WAVES
Mobile phones are radio transmitters and receivers.

Limits for radio frequency exposure are defined in international guidelines (ICNIRP), developed by independent scientific organisations.

The international recommended upper limit for exposure, and that recommended by The Council of the European Union, is a Specific Absorption Rate (SAR) of **2.0 watts/kilogram (W/kg)**.

Tests on this phone, conducted at maximum transmitting power, produced an SAR no greater than **0.74 W/kg**.

In areas of typical network coverage, your phone transmits on lower power, resulting in a reduced SAR.

For more information on this issue, see www.my-siemens.com.

Guarantee certificate

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Siemens shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user manuals.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads).
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Siemens shall vest in Siemens.
- This Guarantee shall apply to new devices purchased in the European Union. The Guarantee is issued by Siemens.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Siemens reserves the right to charge the customer for replacement or repair.

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