

Service Documentation

BenQ XCSD Tool



Release	Date	Department	Notes to change
R 1.0	24.10.2005	BenQ Mobile	New document
R 1.1	24.11.2005	BenQ Mobile CC S CES	Partnummer modification

Table of Content

1	Introduction	3
1.1	PURPOSE	3
1.2	SCOPE	3
1.3	TERMS AND ABBREVIATIONS	3
2	System Requirements.....	4
3	Setup of the Software.....	5
4	Software basic settings	6
5	Software Download procedure.....	7
6	Download PPF (Handset configuration).....	9
7	Backup and Restore of Wap and Network settings	11
8	Backup and Restore of Media Center content.....	12
9	Unlock Tool.....	13

1 Introduction

1.1 Purpose

This Service Repair Documentation is intended to carry out software downloads on BenQ mobile phones for repair level 1-4.

1.2 Scope

This document is the reference document for all BenQ authorised Service Partners which are released for software update of BenQ mobile phones.

1.3 Terms and Abbreviations

2 System Requirements

Hardware:

Operation system:	Win98 / WinNT / Win2000 / WinXP
CPU:	Pentium 100 Mhz or higher.
Hard Disk:	Free 10MB space.
Memory:	64MB RAM.
Input Device:	Keyboard and mouse
Mobile connection:	USB boot cable with USB foxlink driver F30032-P601-A1

Software:

Latest version of "XCSD" Tool >> available via C-Market
Latest version of USB to serial Driver for Cable F30032-P601-A1

Core software according to release tables	(ending with .mot)
---	--------------------

Language software according to release tables	(ending with .mot)
---	--------------------

Configuration files according to release tables	(ending with .ppf)
Binary file for configuration	(ending with .bin)

3 Setup of the Software

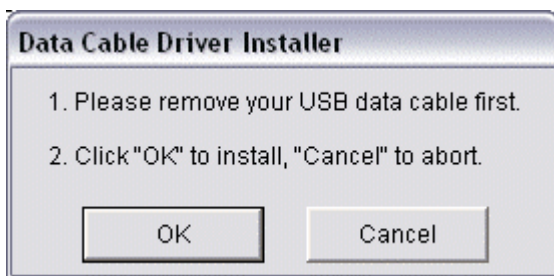
Download of the required software:

Download the driver, the XCSO software mobile software (core-software and language files) from the Technical Support Page:

<https://market.benqmobile.com/so/welcome.lookup.asp>

Installation of USB – Serial converter boot cable:

Start the "DataCableDrvInstaller.exe" file and follow the instructions of the installer.



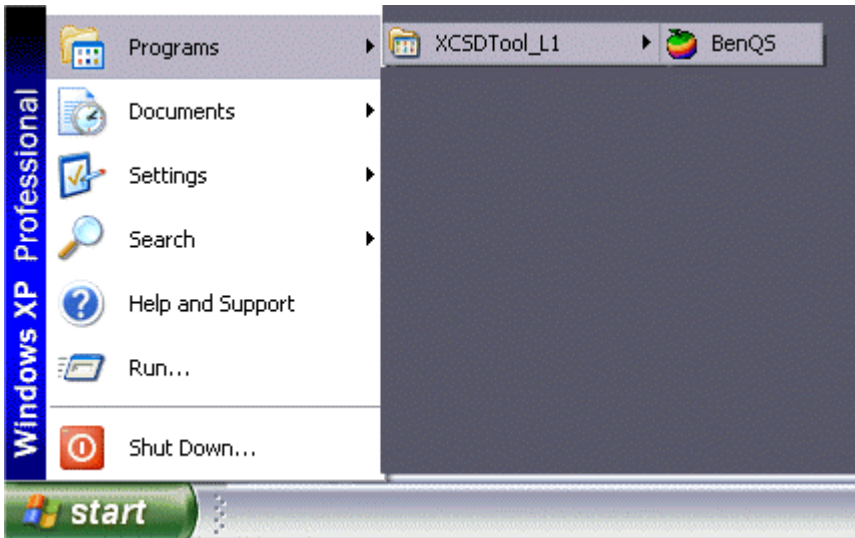
Plug in the Data cable and follow the installation instructions to complete the process.

**Check the Comport number of the data cable in the device manager.
(XCSO tool supports only Comport 1 to 10)**

Installation of XCSO tool:

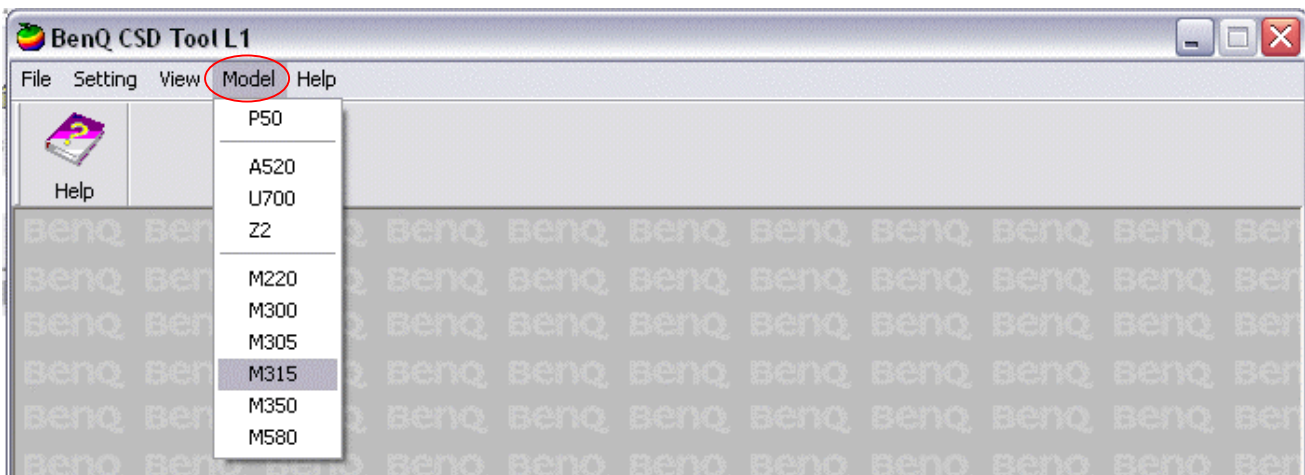
Start "setup.exe" file and follow the instructions.

The installer creates a shortcut in the start menu bar. Start – Programs – XCSOTool_L1 - BenQS

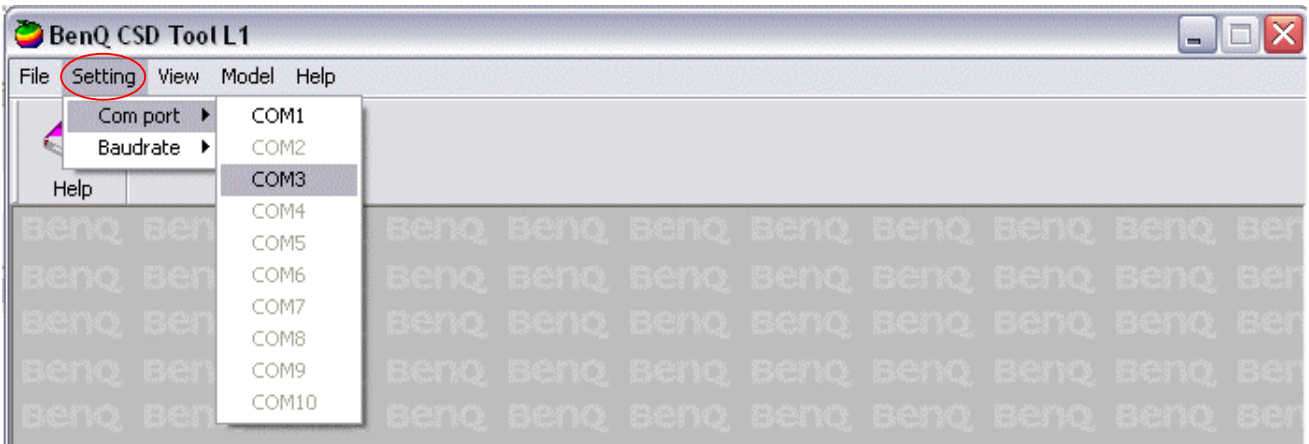


4 Software basic settings

- Start the software (BenQS.exe). The XCSO tool will be shown on the screen
- Select Model:

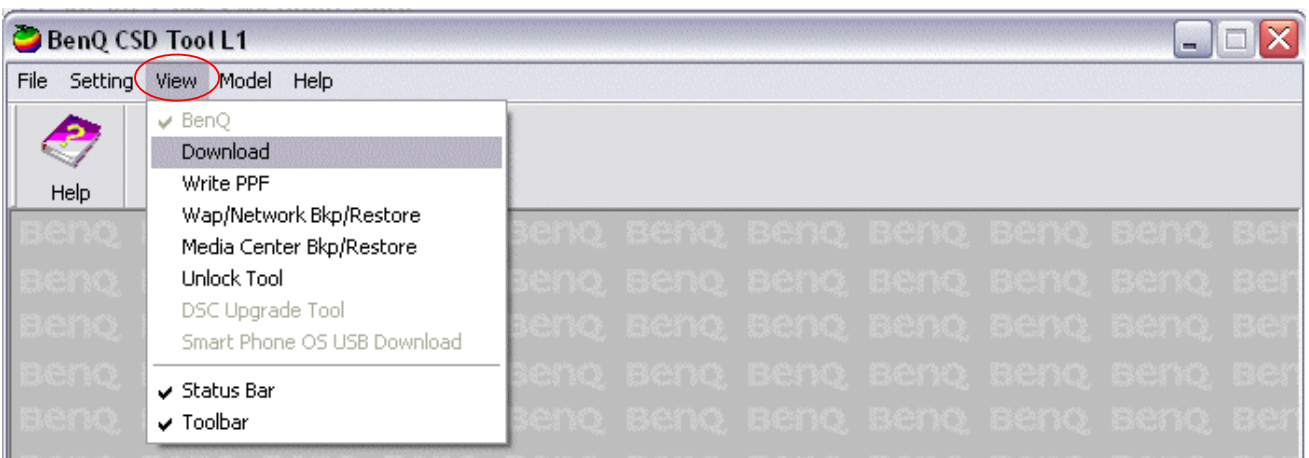


- Select Com port (Setting – Com port):

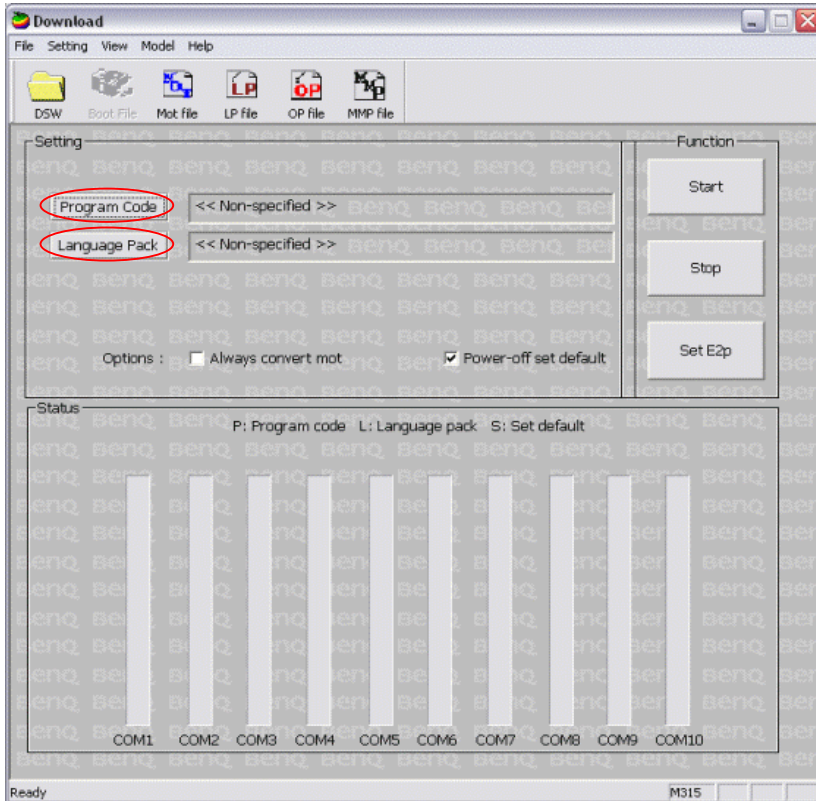


5 Software Download procedure

- Select Download Option (View – Download):



- Select Program Code (example: E22 1 11710.mot) and Language Pack (example E22 L 11711.mot)



Status bar colour scheme:

yellow	waiting for update
blue	update in progress
red	error occurred
black	Comport not available
green	Update successful

- Connect mobile phone with data cable. Phone must be switched off. Click on “Start” button and press the power on button on the handset to start the download. During download process status bar shows the state of the process of P = Program code, L = Language file and S = Set default (if activated). After successful SW download, the status bar of the used Com port is changed to green.

Erase of customer data:

Select the “Power-off set default” option to erase all customer data of the phone during the download process.

- Click the “Set E2p” to erase the customer data without software update.

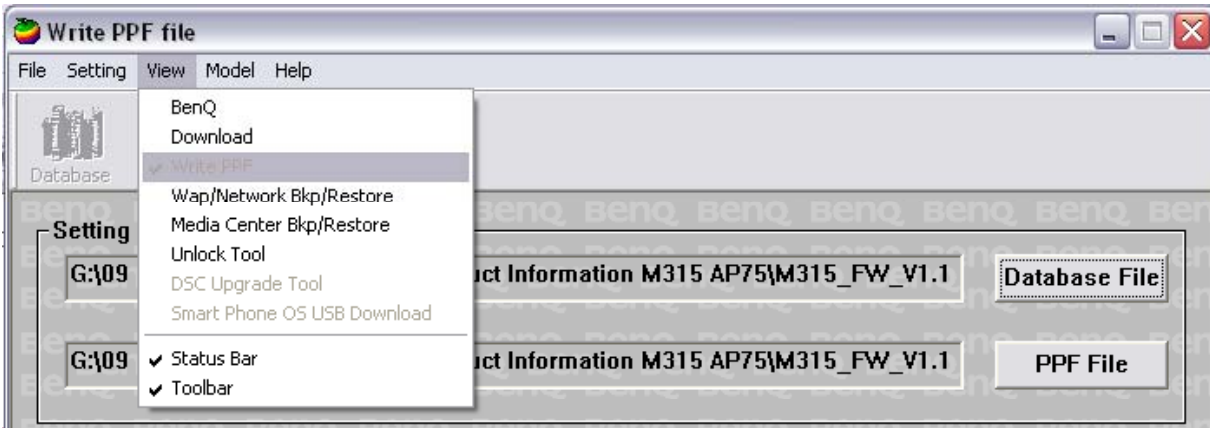
SW files naming rules:

Program Code E2211710
 Language Pack E22L11711

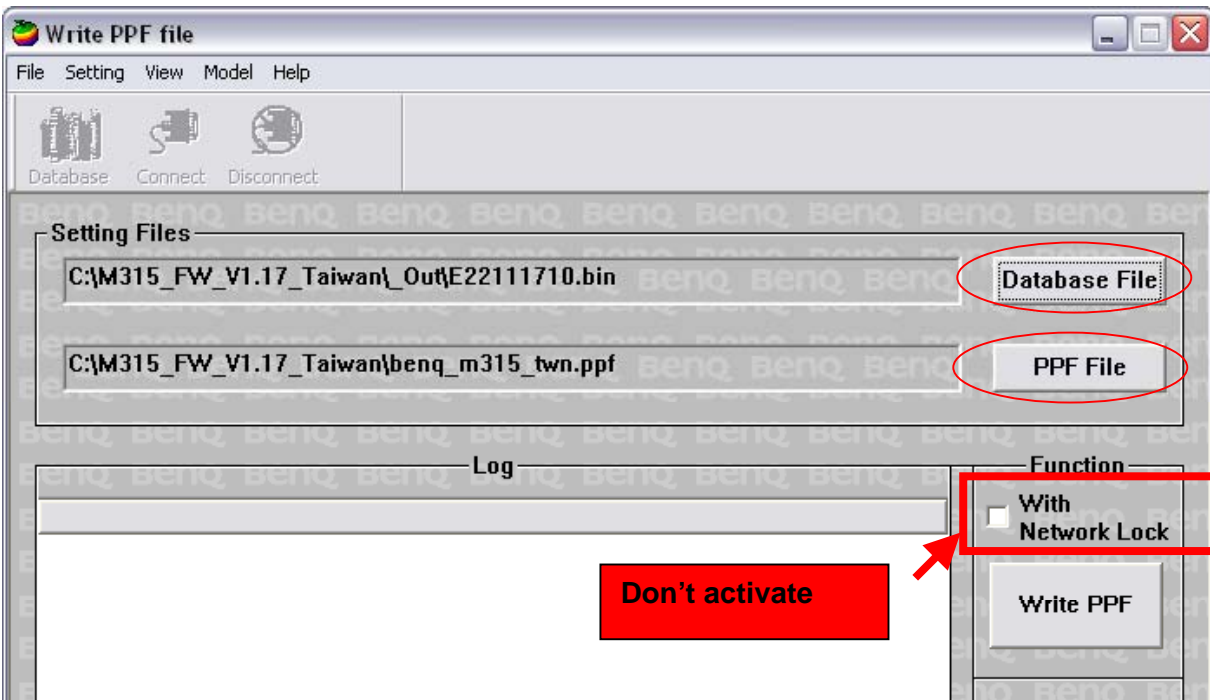
E22 Project name
 117 Program Code
 L Language Pack
 117 Version 1.17
 10/11 Program Code ID

6 Download PPF (Handset configuration)

- Select write PPF option (View – Write PPF):

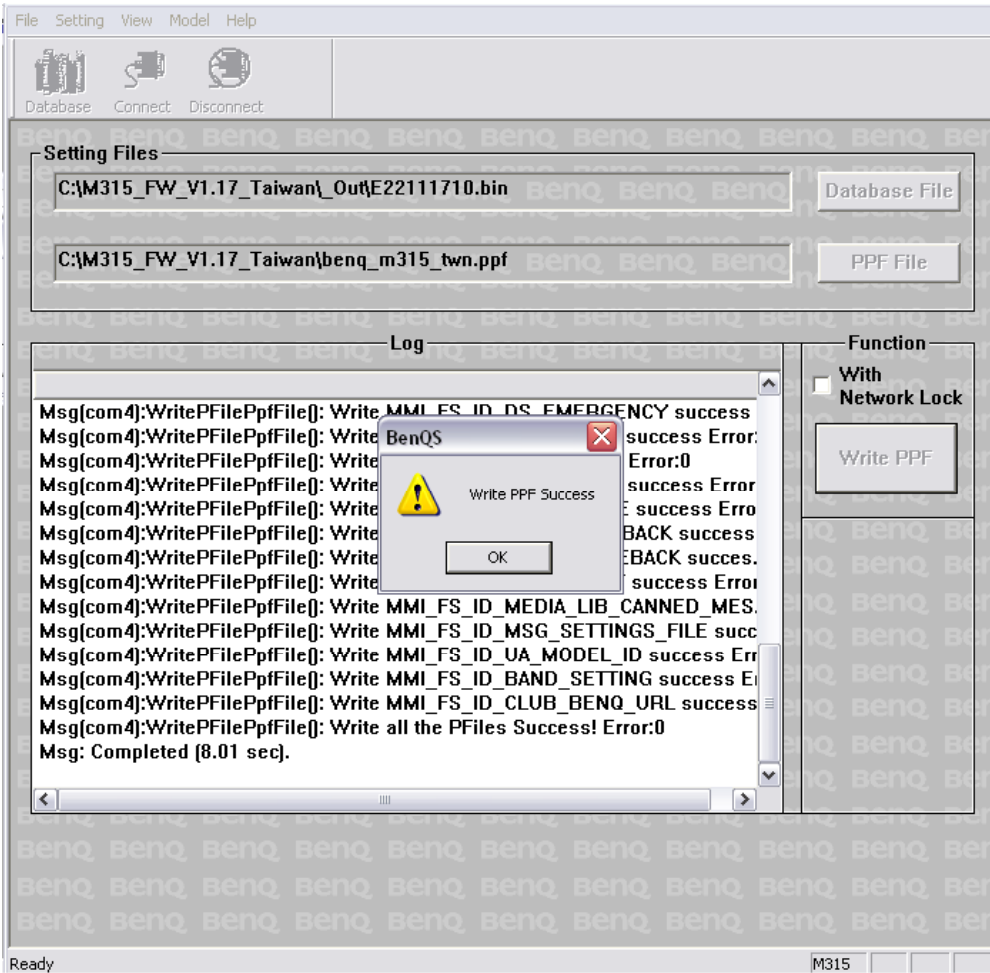


- Select Database File (example: E2211710.bin) and PPF File (example benq_m315_twn.ppf)



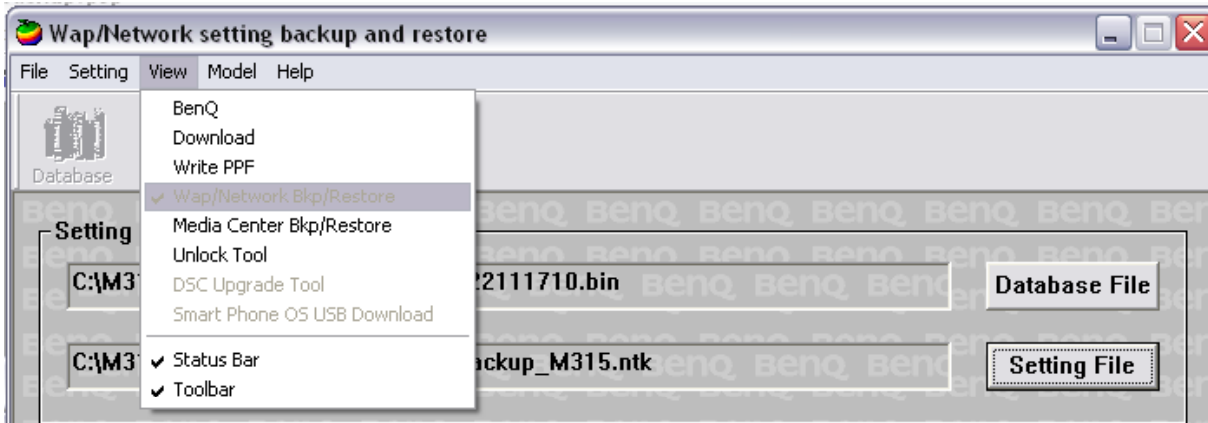
- Connect mobile phone with data cable. Phone must be switched on. Click to “Write PPF” button to start the process.

- Confirmation about successful write of PPF appears after process is completed.

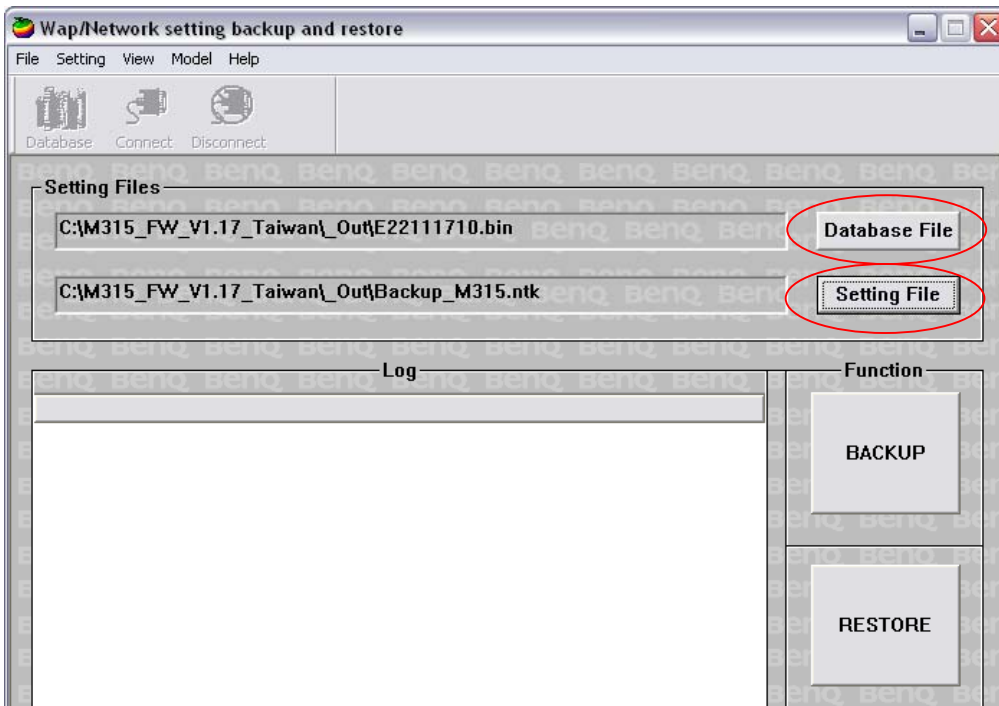


7 Backup and Restore of Wap and Network settings

- Select Back and Restore of Wap and Network settings option (View – Wap/Network Bkp/Restore):



- Select Database File (example: E2211710.bin) and Setting File (create new txt file and rename it to ntk file for settings backup)



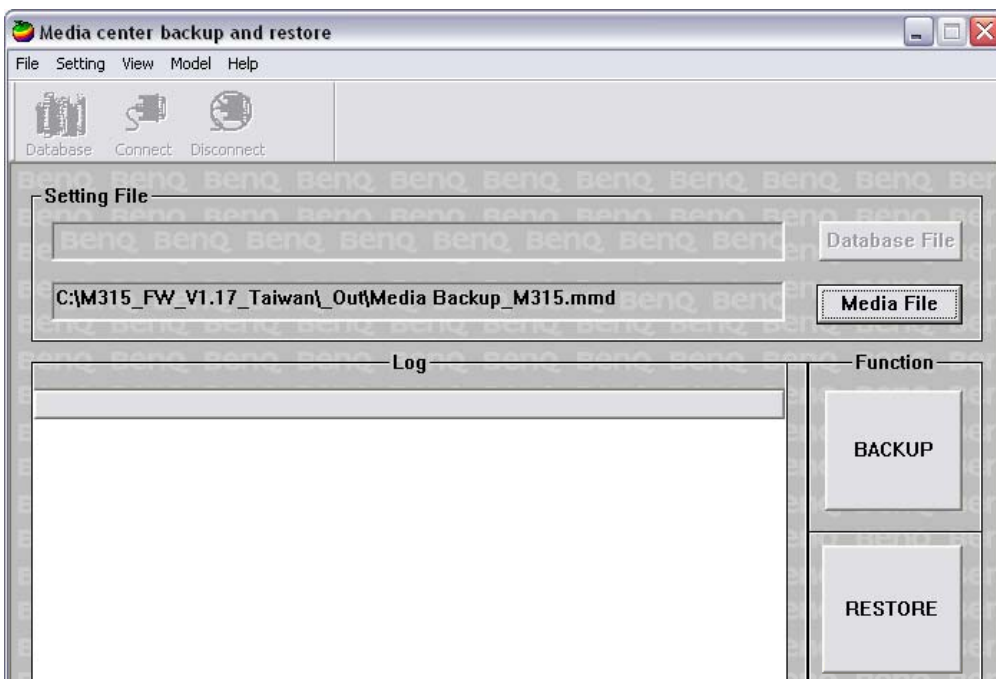
- Connect mobile phone with data cable. Phone must be switched off.
- Click to “Backup” button to start the transfer the settings into the selected file.
- Click to “Restore” button to start the transfer from selected file into handset.

8 Backup and Restore of Media Center content

- Select Back and Restore of Media center (View – Media center Bkp/Restore):



- Select **Media File** (create new txt file and rename it to mmd file)



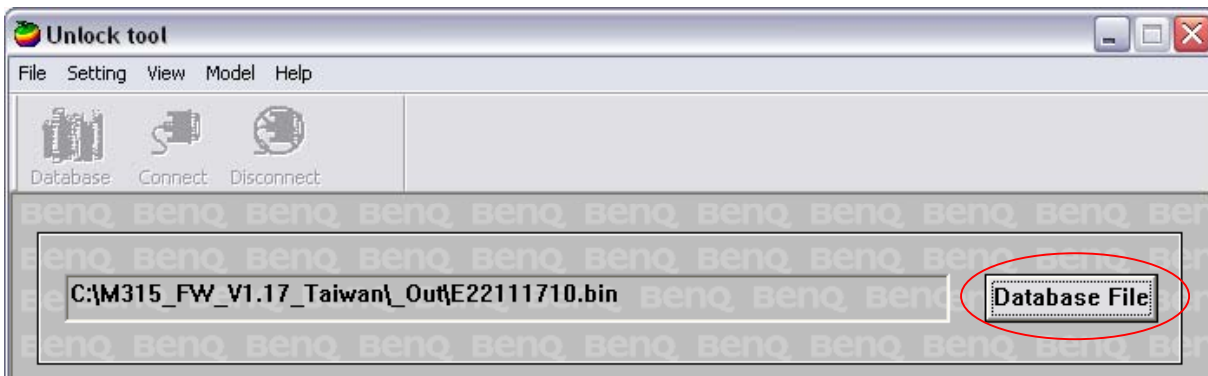
- Connect mobile phone with data cable. Phone must be switched on.
- Click to “Backup” button to start the transfer the settings into the selected file.
- Click to “Restore” button to start the transfer from selected file into handset.

9 Unlock Tool

- Select Unlock tool function (View – Unlock Tool):



Select Database File (example: E22111710.bin)



- Click to “Show PW” button to get the codes.
- Unlock the codes in the mobile phone menu.
- Click to “Hide PW” button to hide the codes.

