

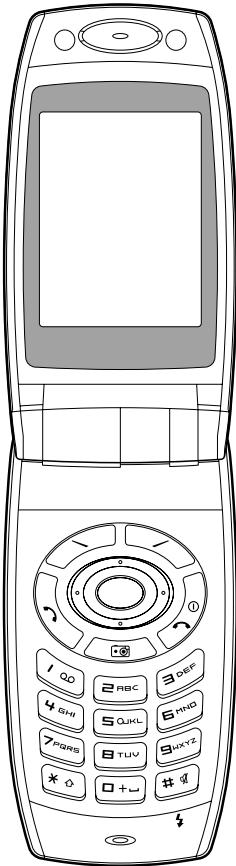
# **SHARP SERVICE MANUAL**

No. S2509GX25SPL/

# SUPPLEMENT

# DIGITAL MOBILE PHONE

## MODEL GX25



INTERNAL MODEL NAME	SELECTION CODE	DESTINATION
TQG250AB/TQH250AB	A	Australia
TQG250BB/TQH250BB	B	Hungary
TQG250CB/TQH250CB	C	Switzerland
TQG250DB/TQH250DB	D	Greece
TQG250EB/TQH250EB	E	U.K.
TQG251EB/TQH251EB	EP	U.K. (Prepaid)
TQG250GB/TQH250GB	G	Germany
TQG251GB/TQH251GB	GP	Germany (Prepaid)
TQG250HB/TQH250HB	H	Netherlands
TQG250LB/TQH250LB	L	Malta
TQG251PB/TQH251PB	PP	Portugal (Prepaid)
TQG250QB/TQH250QB	Q	Egypt
TQG250RB/TQH250RB	R	Ireland
TQG250SB/TQH250SB	S	Spain
TQG250TB/TQH250TB	T	Italy
TQG250VB/TQH250VB	V	Slovenia
TQG250WB/TQH250WB	W	Sweden
TQG250ZB/TQH250ZB	Z	New Zealand

- In the interests of user-safety the set should be restored to its original condition and only parts identical to those specified should be used.

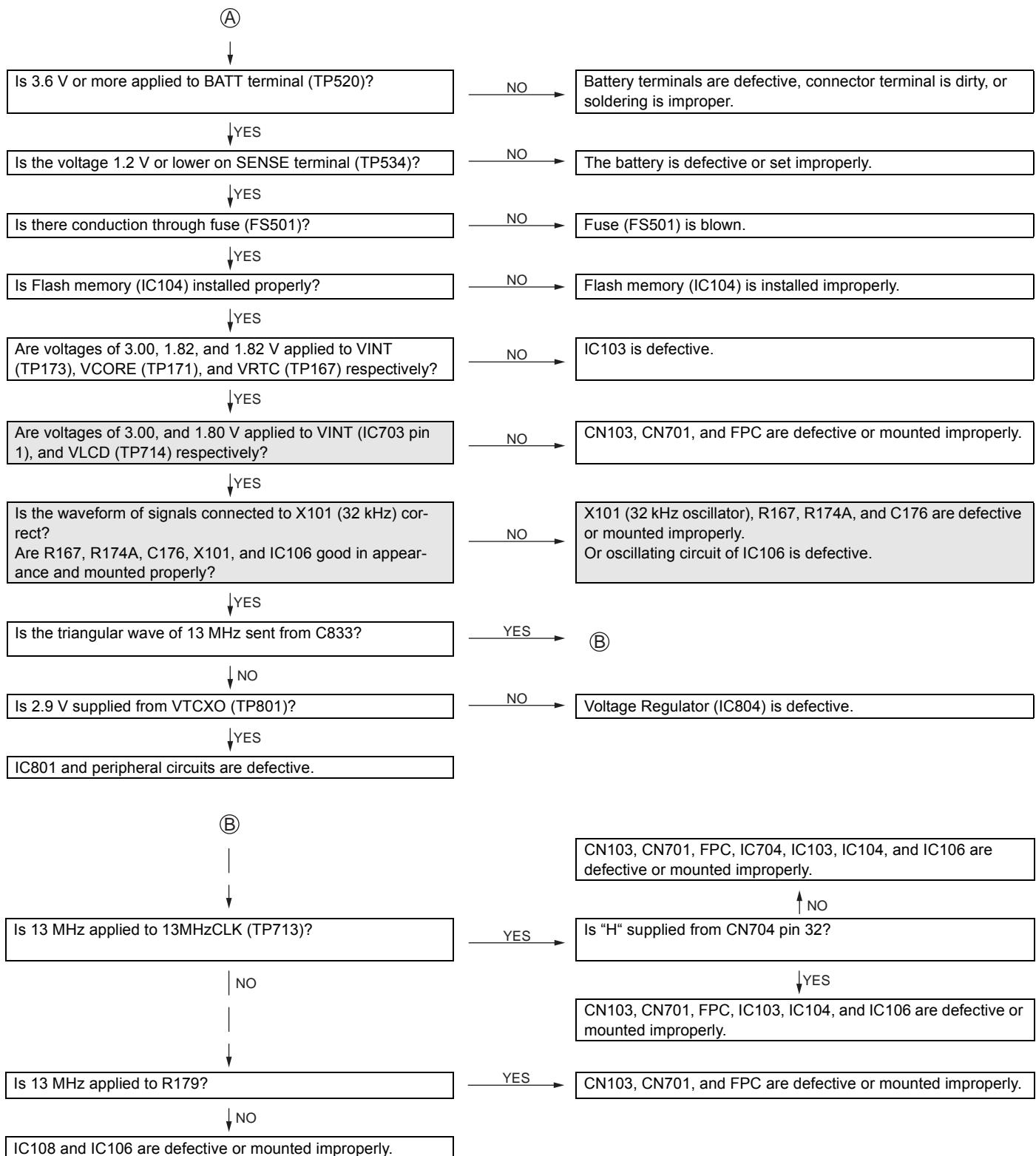
- Caution  
Risk of explosion if battery is replaced by an incorrect type,  
dispose of used batteries according to the instruction.

This supplemental service manual describes changes in PWB for the shown model, to be implemented as running changes from the production in February.  
For servicing, refer to other existing service manuals (see below).

- Existing service manuals  
Japanese Production S9419TQG250//  
Chinese Production S1502HX25CHIN  
SX429TQG250/B

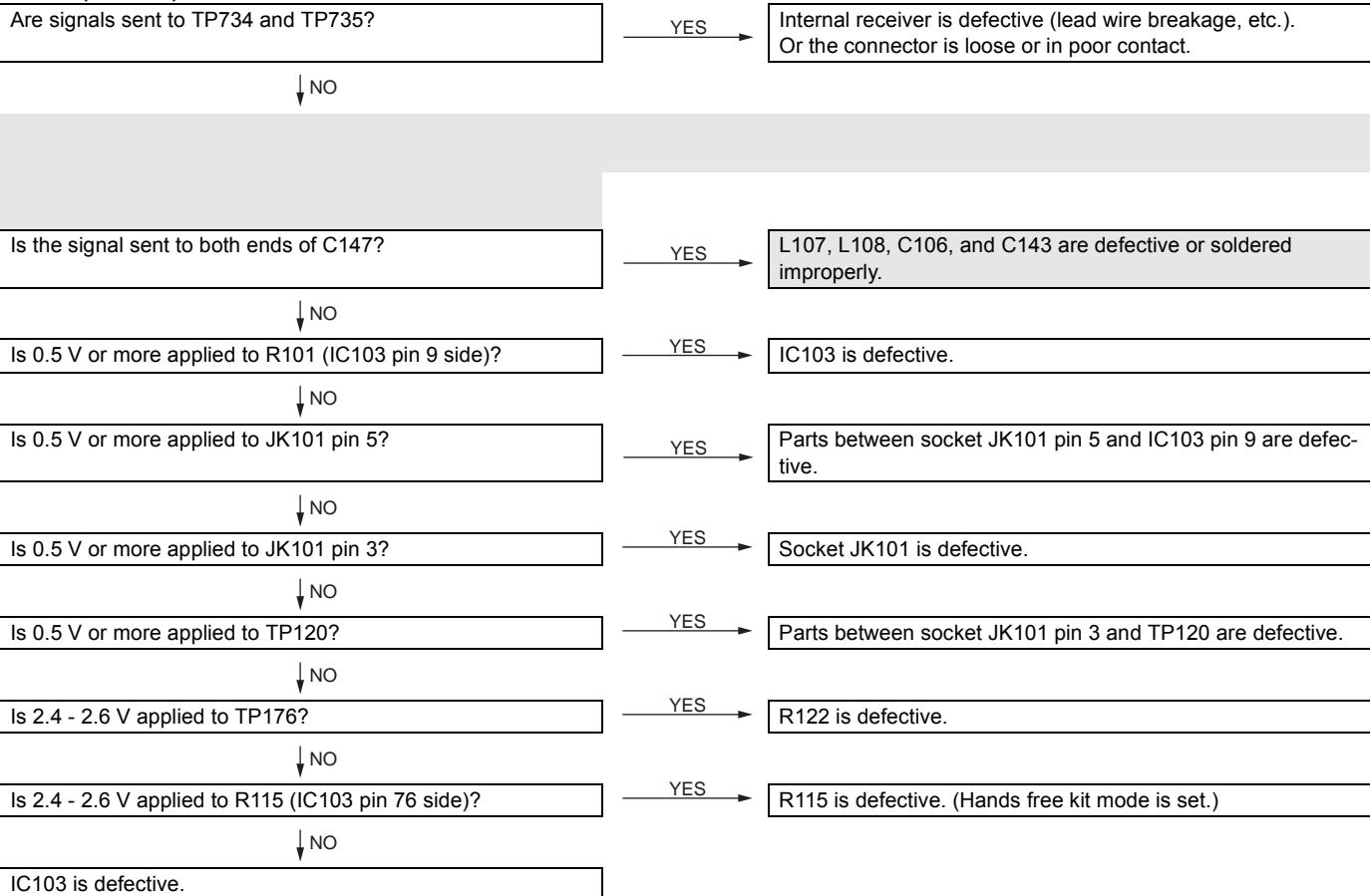
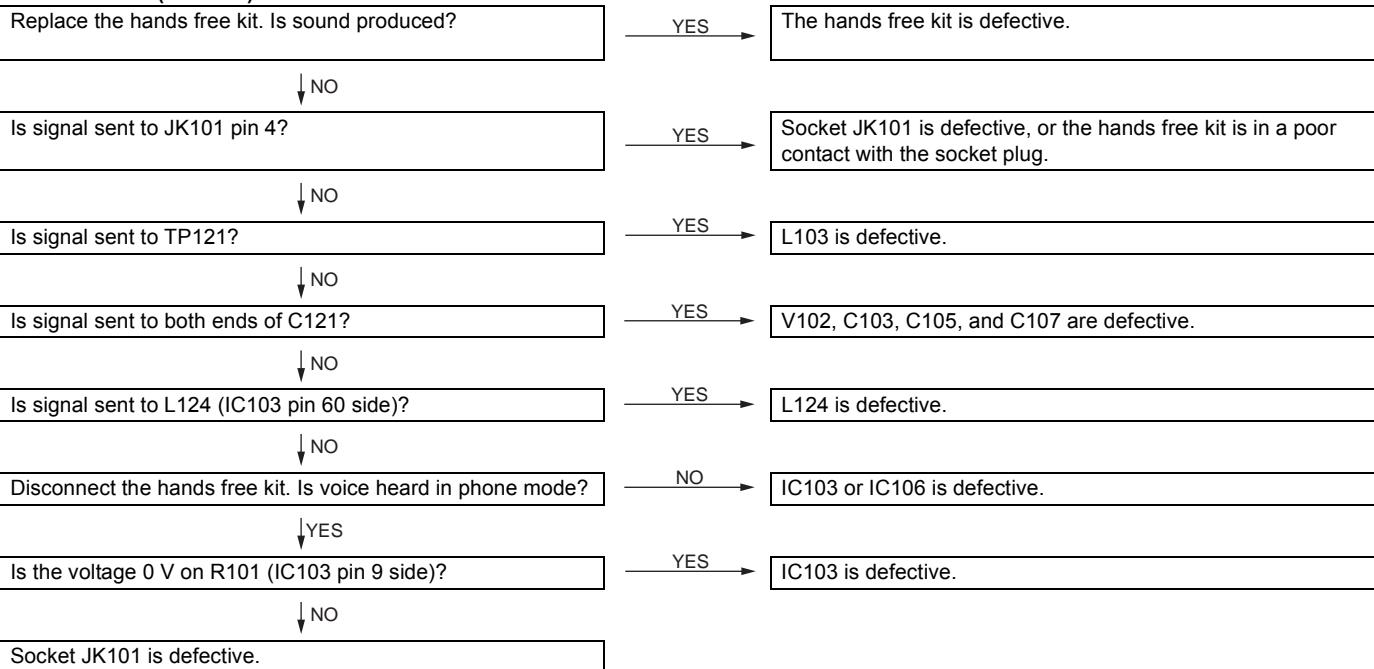
- Confirm the differences with GX25 (Old P.W.Board).

(From page 2-43)



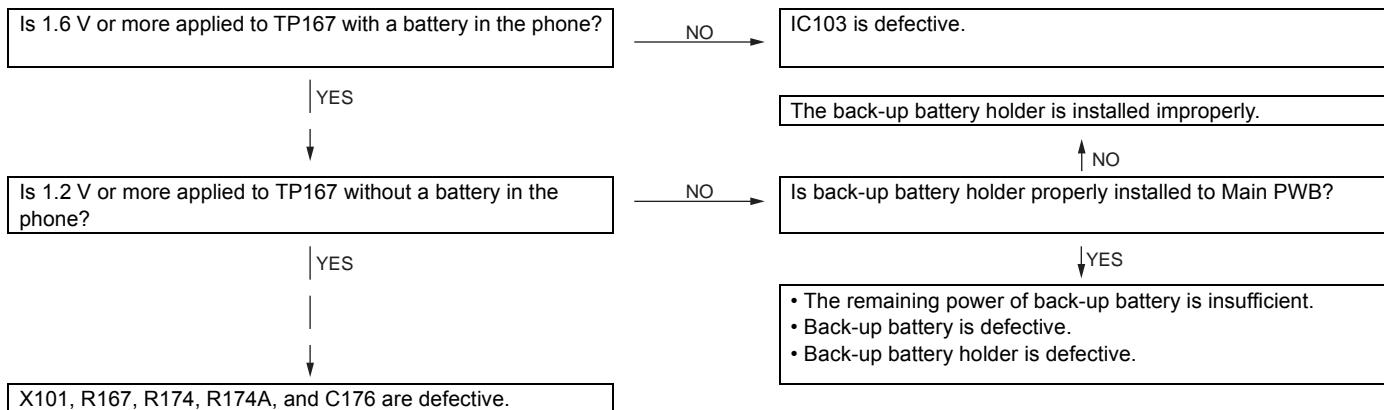
**GX25 SERVICE MANUAL (SX429TQG250/B) Page 2 - 47**

- Confirm the differences with GX25 (Old P.W.Board).

**3. No voice is heard from the earpiece.****Phone (Handset)****Hands free kit (Headset)**

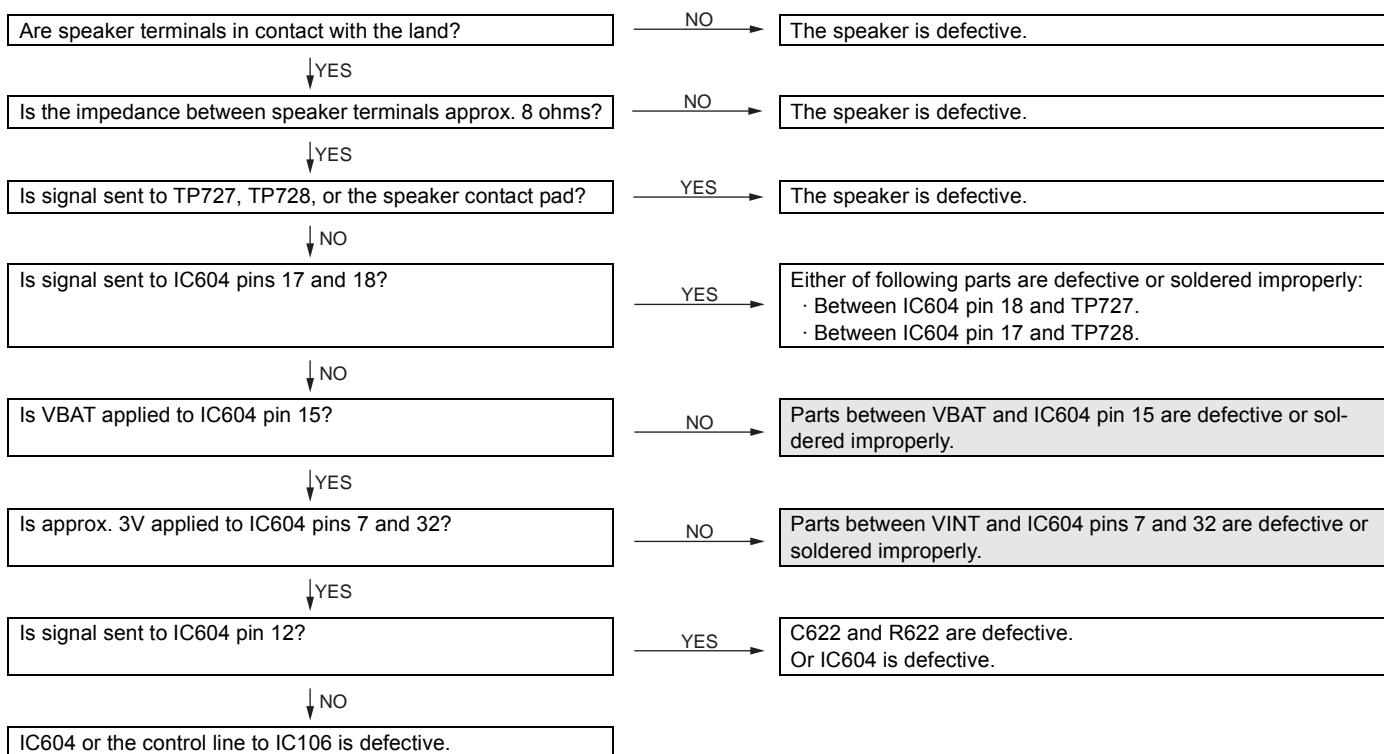
• Confirm the differences with GX25 (Old P.W.Board).

## 6. Clock Settings are reset.



## 7. Speaker does not work.

- \* When ring tones sound, but keypad tones do not, "Keypad Tones" is set to Off.
- \* When keypad tones and Voice Recorder playback sound are available but ring tones are not, Ringer Volume is set to "Silent".
- \* Ring tones sound according to "Ringer Volume" settings.

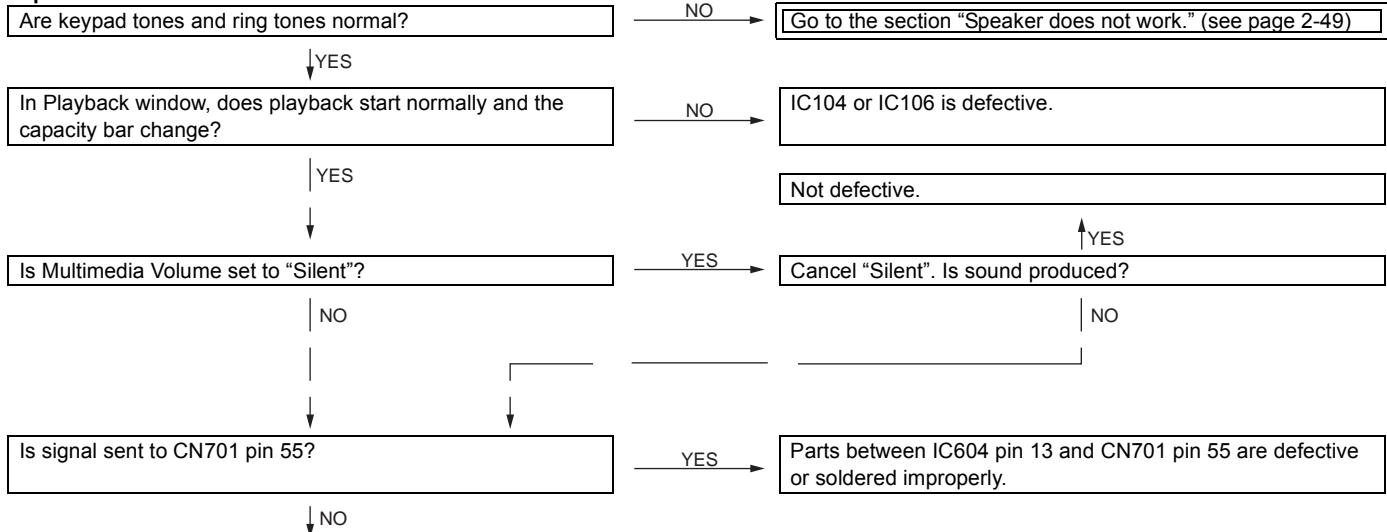
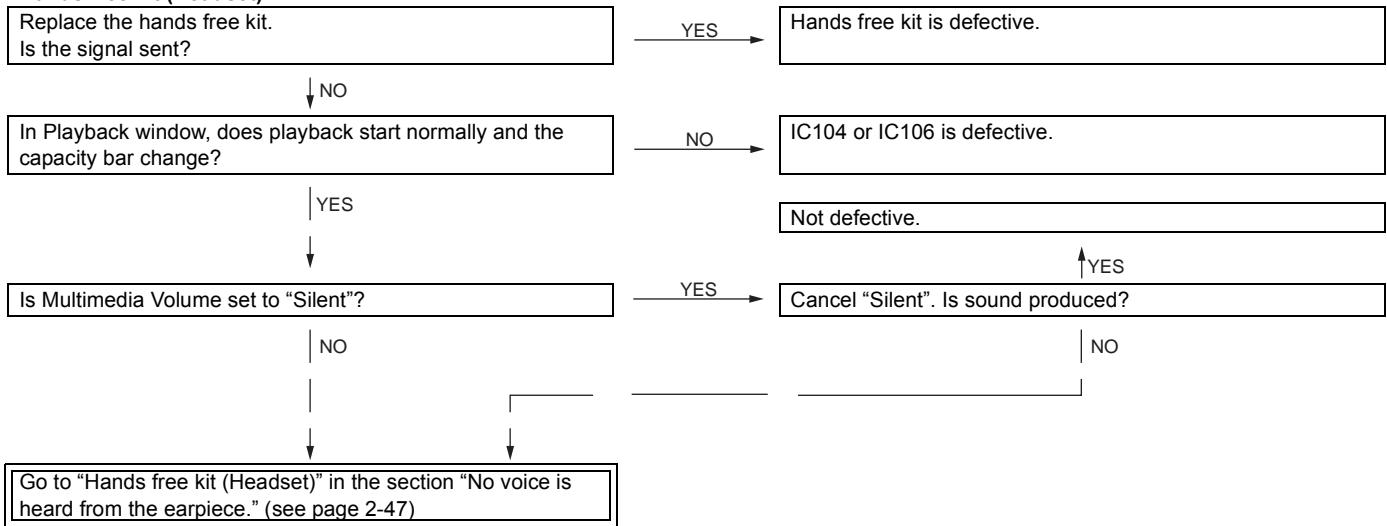


**GX25 SERVICE MANUAL (SX429TQG250/B) Page 2 - 50**

- Confirm the differences with GX25 (Old P.W.Board).

**8. Video/Voice Recorder playback is impossible.**

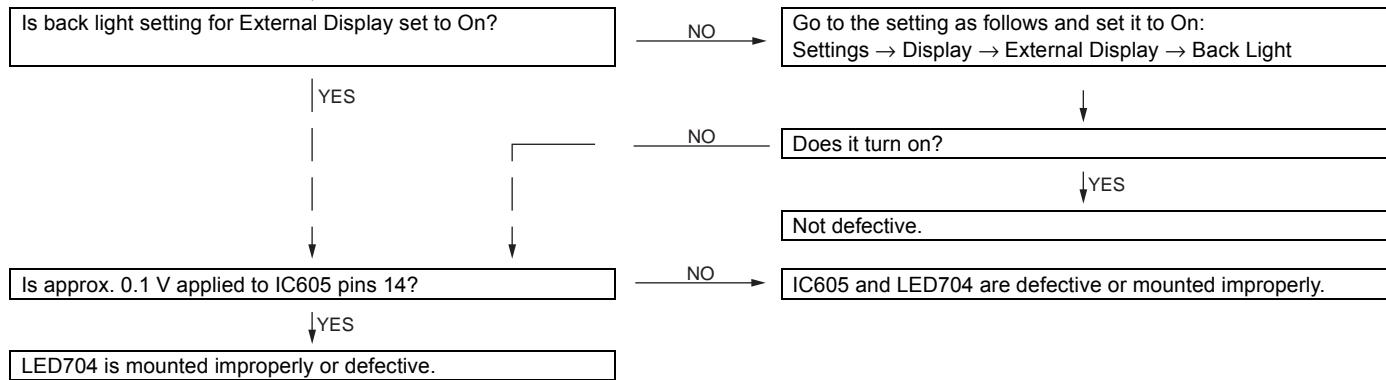
\* Playback volume of video and Voice Recorder depends on the setting in "Multimedia Volume".

**Speaker****Hands free kit (Headset)**

- Confirm the differences with GX25 (Old P.W.Board).

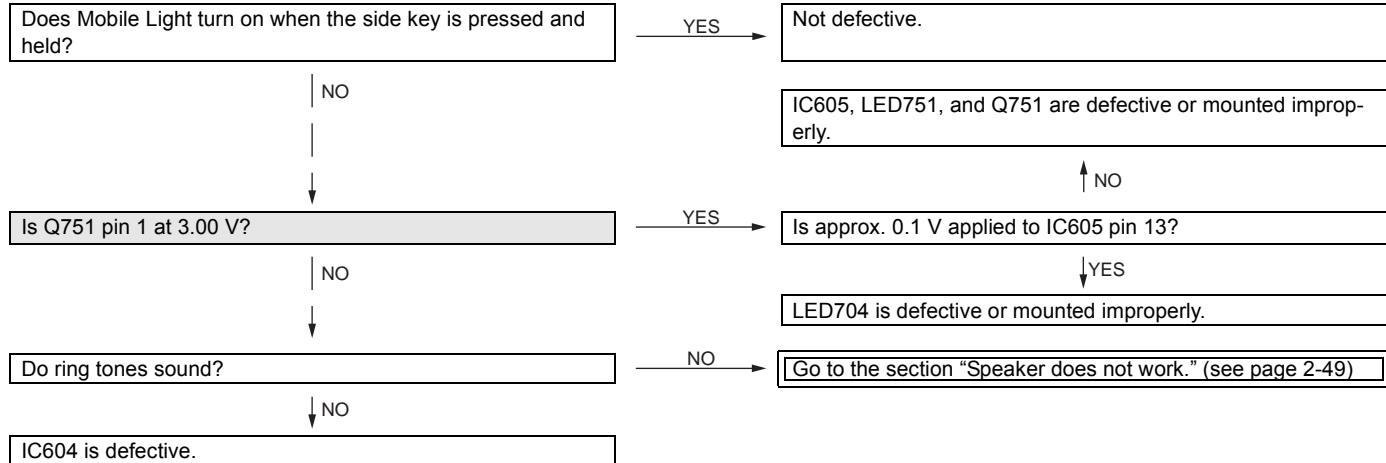
(From page 2-51)

C



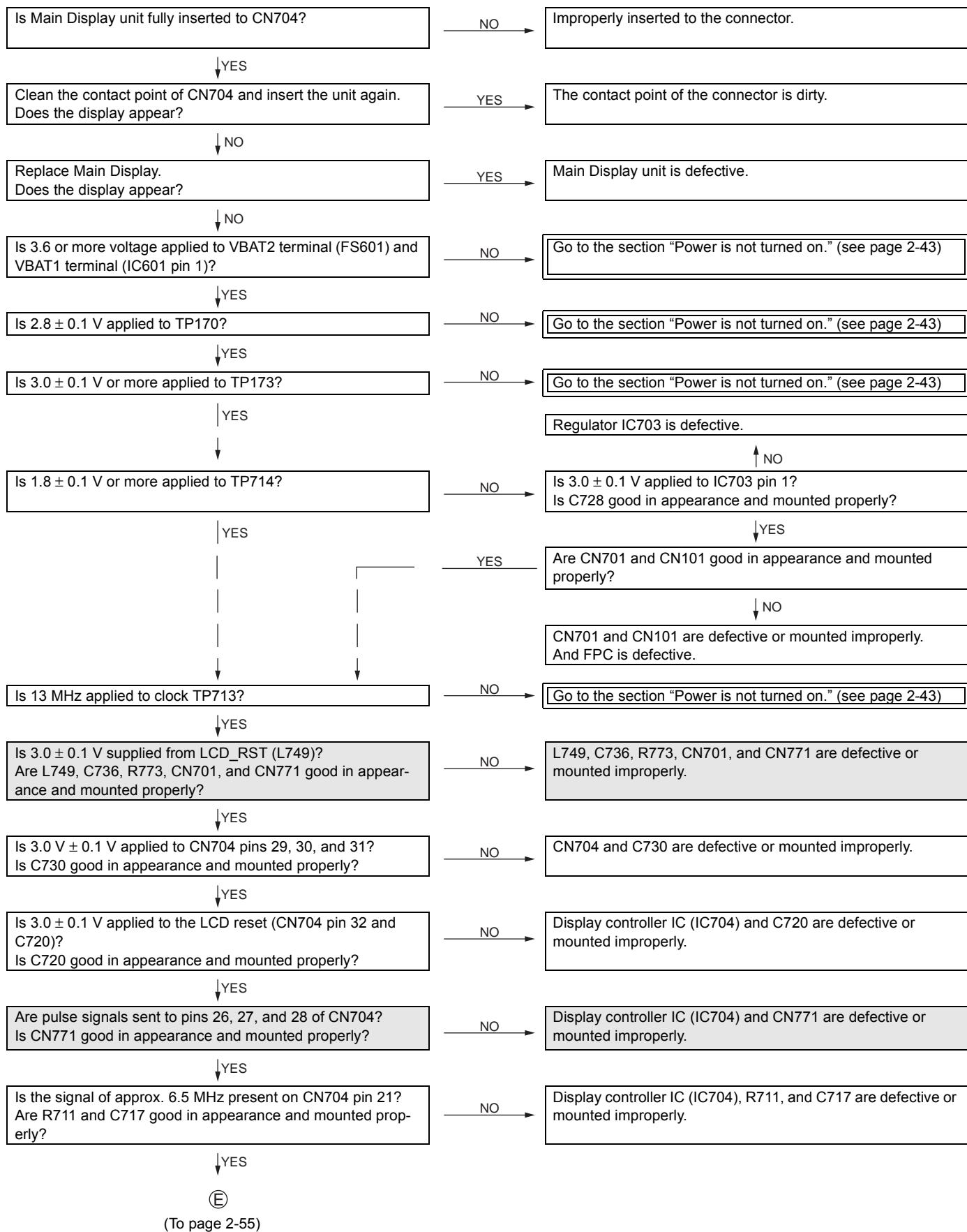
(From page 2-51)

D



## GX25 SERVICE MANUAL (SX429TQG250/B) Page 2 - 54

- Confirm the differences with GX25 (Old P.W.Board).

**11. The display does not appear on Main Display.**

(To page 2-55)

- Confirm the differences with GX25 (Old P.W.Board).

(From page 2-54)

(E)



Is the signal of approx. 70 Hz present on CN704 pin 23?

NO →

Display controller IC (IC704) is defective or mounted improperly.

↓ YES

Main Display unit is defective, or connector CN704 is mounted improperly.

## 12. The display does not appear on External Display.

Does the display appear on Main Display?

NO →

Go to the section "Power is not turned on." (see page 2-43)

↓ YES

Is External Display unit fully inserted to CN771?

NO →

Improperly inserted to the connector.

↓ YES

Clean the contact point of the connector CN771 and insert the unit again. Does the display appear?

YES →

The contact point of the connector is dirty.

↓ NO

Is  $3 \pm 0.1$  V applied to CN771 pin 6?  
Are D771 and C771 good in appearance and mounted properly?

NO →

D771 and C771 are defective or mounted improperly.

↓ YES

Are CN701 and CN101 good in appearance and mounted properly?

NO →

CN701 and CN101 are defective or mounted improperly.  
And FPC is defective.

↓ YES

Is  $3.0 \pm 0.1$  V supplied from LCD\_RST (CN771 pin 5 and R773)?

NO →

IC106 and R773 are defective or mounted improperly.

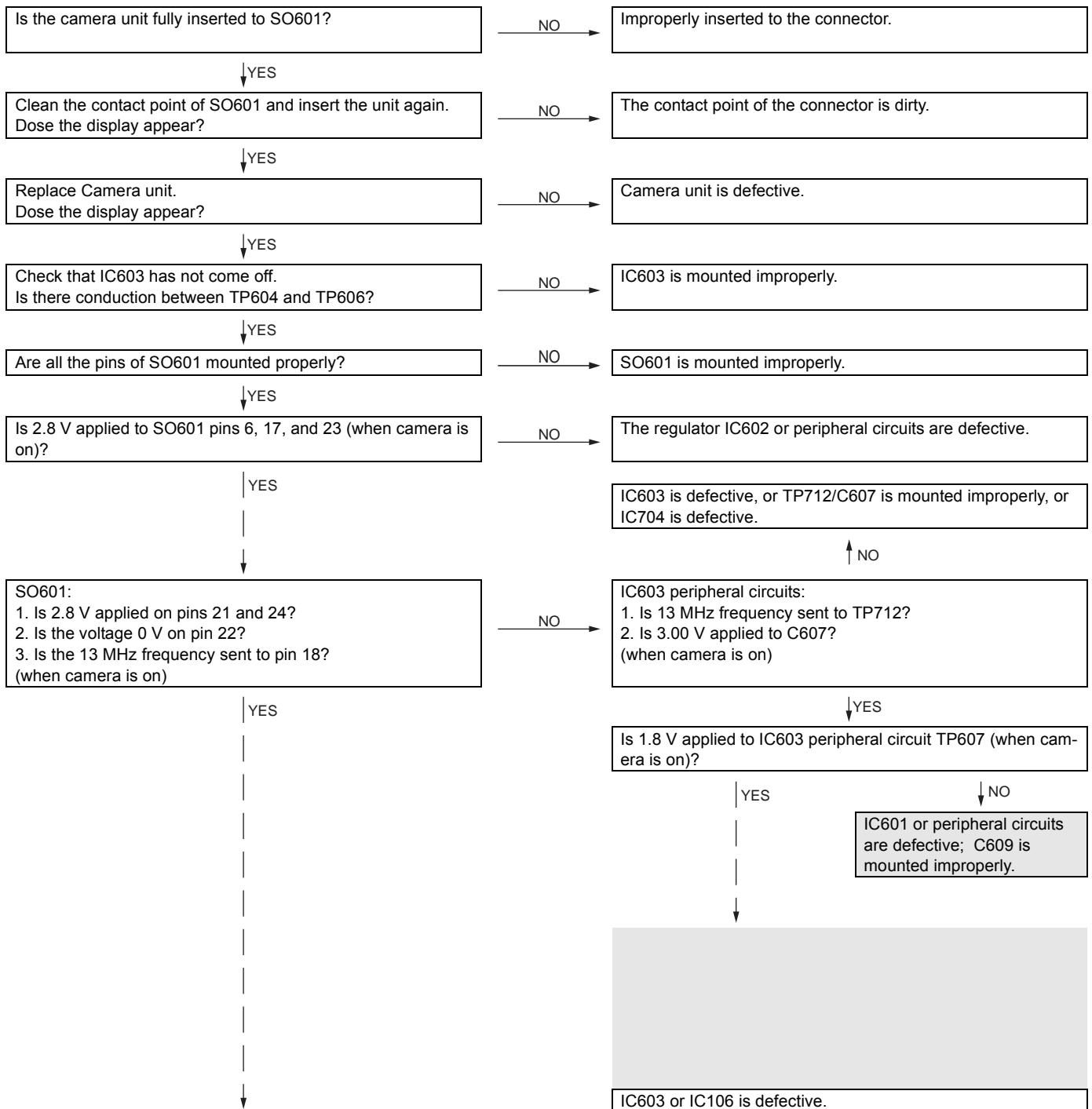
↓ YES

External Display unit is defective.

GX25 SERVICE MANUAL (SX429TQG250/B) Page 2 - 56

- Confirm the differences with GX25 (Old P.W.Board).

### **13. Pictures cannot be taken.**



(To page 2-57)

- Confirm the differences with GX25 (Old P.W.Board).

(From page 2-56)

(F)



↑ NO

↓ YES

**SO601:**  
1. Is 2.8 V applied on pins 14 and 16 (when camera is on)?  
2. Are voltages of pins 14 and 16 within the range 0 to 2.8 V (when camera being activated)?

NO

IC602 and C610 are mounted improperly or defective.

↓ YES



**SO601:**  
Are voltages of the following pins within the range 0 to 2.8 V (when camera is on)?  
1. pins 2 - 5, 7 - 8, 10, and 12  
2. pins 11, 13, and 15

NO

R611, R612, R613, and IC603 are mounted improperly.

↓ YES

IC603 is defective.

#### 14. SIM card is not recognised.

Replace the SIM card. Is it recognised?

YES

SIM card is defective or not the one specified.

↓ NO

Hereafter, check the signal waveform of each SIM when the power is turned on without a SIM card inserted.  
(SIM signal waveform appears for approx. 70 ms after the power is turned on.)

Is 2.85 V supplied from pins 1, 2, and 6 of the SIM card?  
And is periodic pulse wave (3.25 MHz) sent from pin 3 of the SIM card?

YES

The contact point of the SIM card connector is deformed or dirty.

↓ NO

C159 is defective.

Is 2.85 V applied to CN103 pin 6?

NO

Is C159 good in appearance and mounted properly?

↓ YES

IC103 is defective.

Is 2.85 V applied to CN103 pin 5?

NO

IC106 is defective.

↓ YES

Is periodic pulse wave sent from CN103 pin 4?

NO

IC106 is defective.

↓ YES

Is 2.85 V supplied from CN103 pin 7?

NO

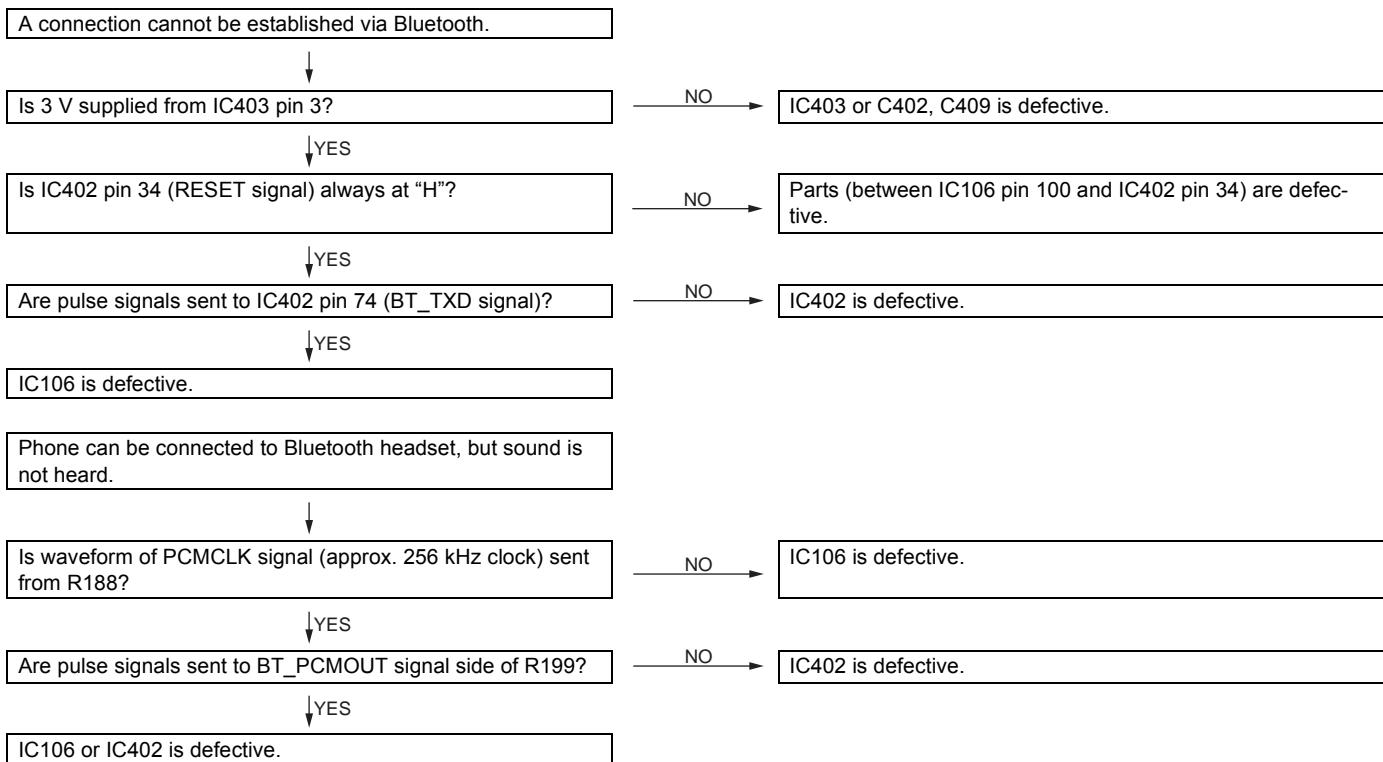
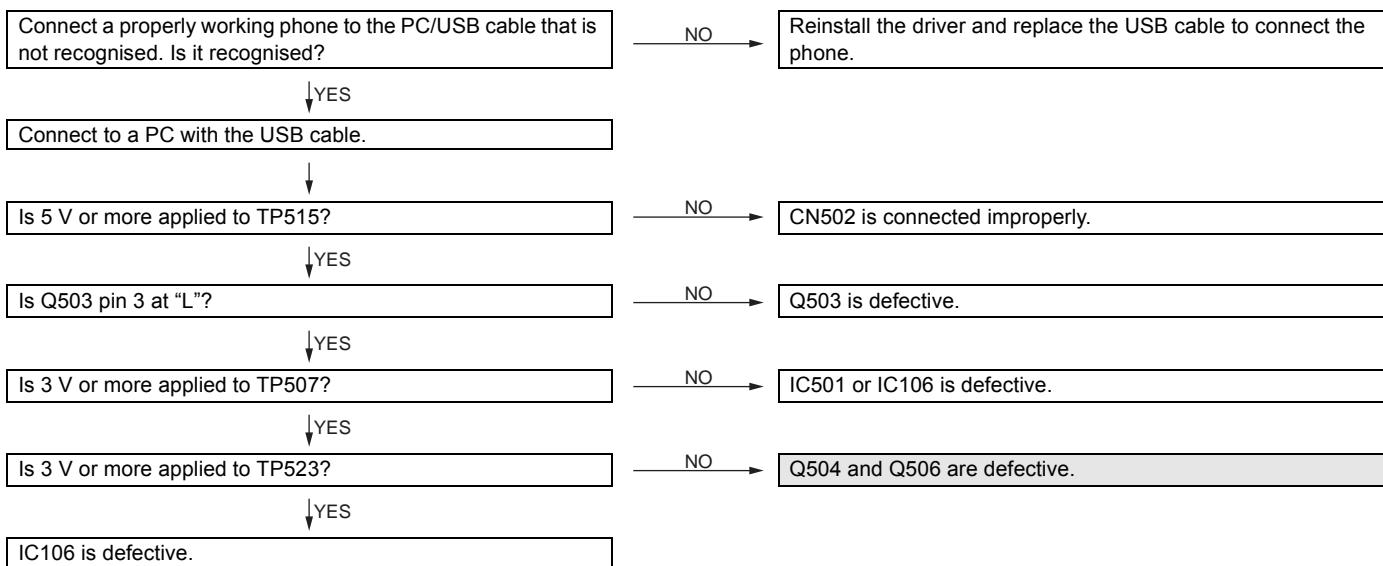
IC106 is defective.

↓ YES

SIM FPC and SIM card connector are defective.

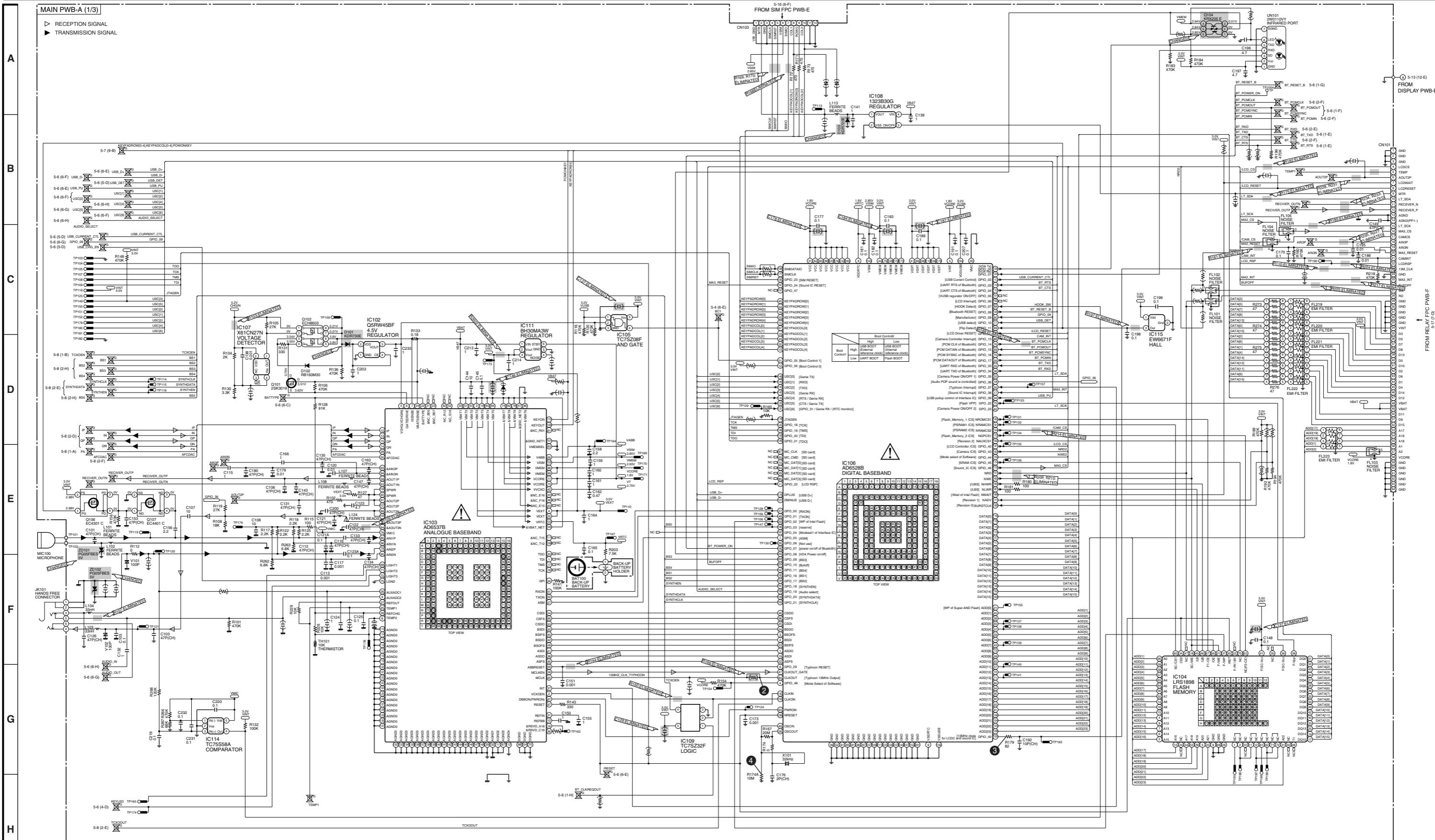
**GX25 SERVICE MANUAL (SX429TQG250/B) Page 2 - 59**

- Confirm the differences with GX25 (Old P.W.Board).

**16. Bluetooth communication is impossible.****17. USB connection is impossible.**

• Confirm the differences with GX25 (Old P.W.Board).

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• NOTES ON SCHEMATIC DIAGRAM can be found on page 5-1.

• ( ) : Not Mount

• Waveform numbers of ② to ④ are shown on page 5-2.

1 2 3 4 5 6 7 8 9 10 11 12

Figure 1 SCHEMATIC DIAGRAM (1/6)

• Confirm the differences with GX25 (Old P.W.Board).

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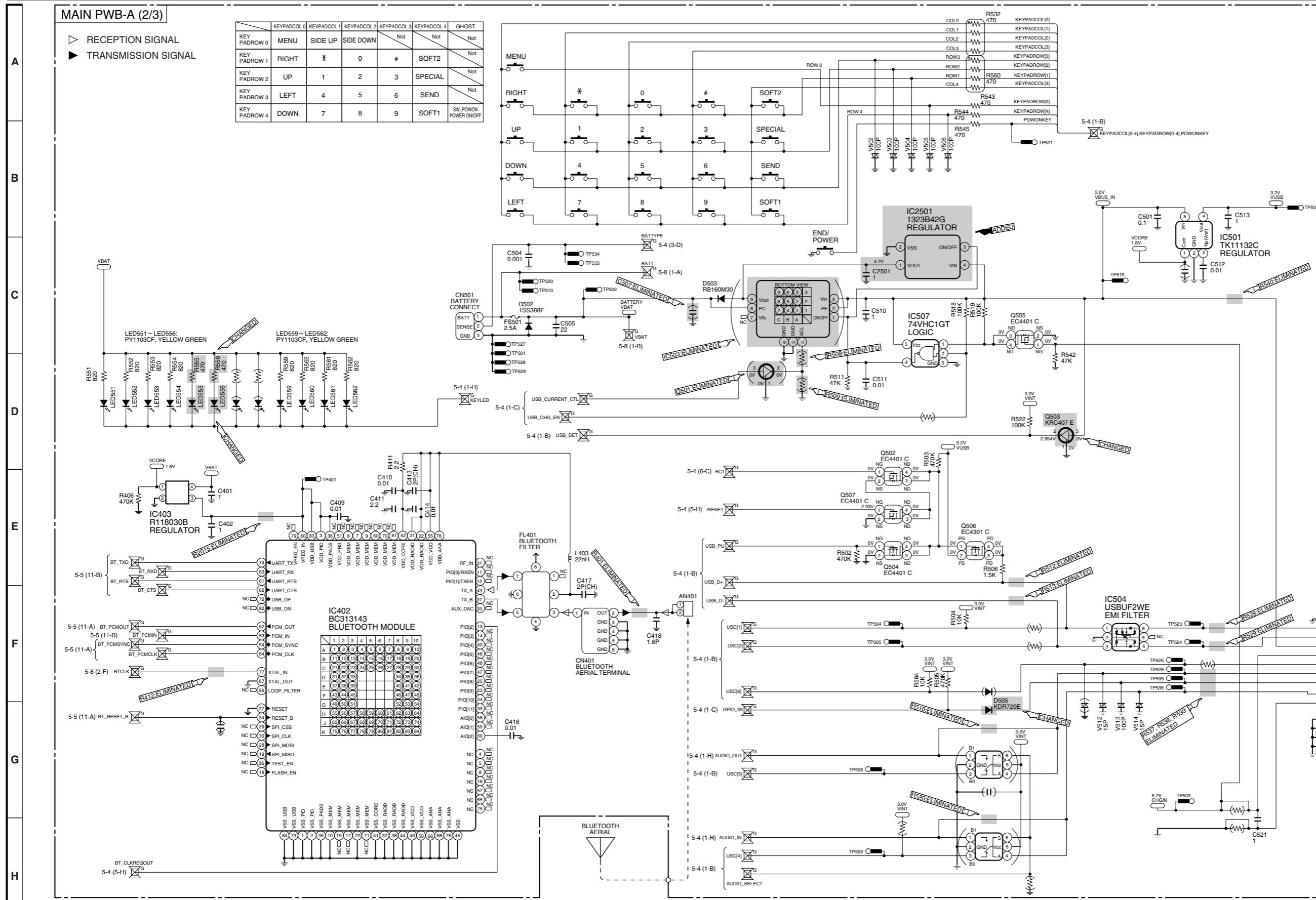
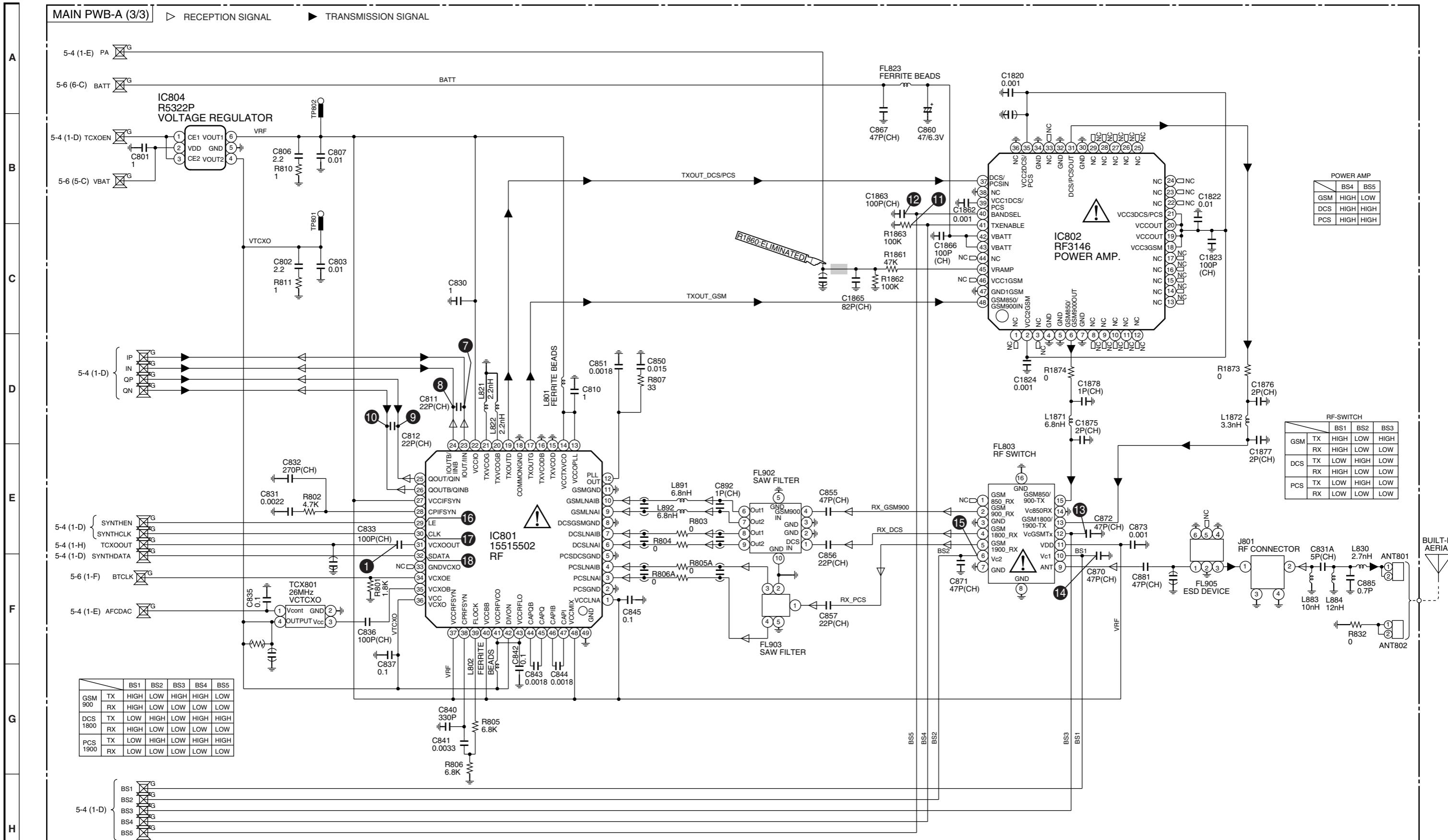


Figure 2 SCHEMATIC DIAGRAM (2/6)



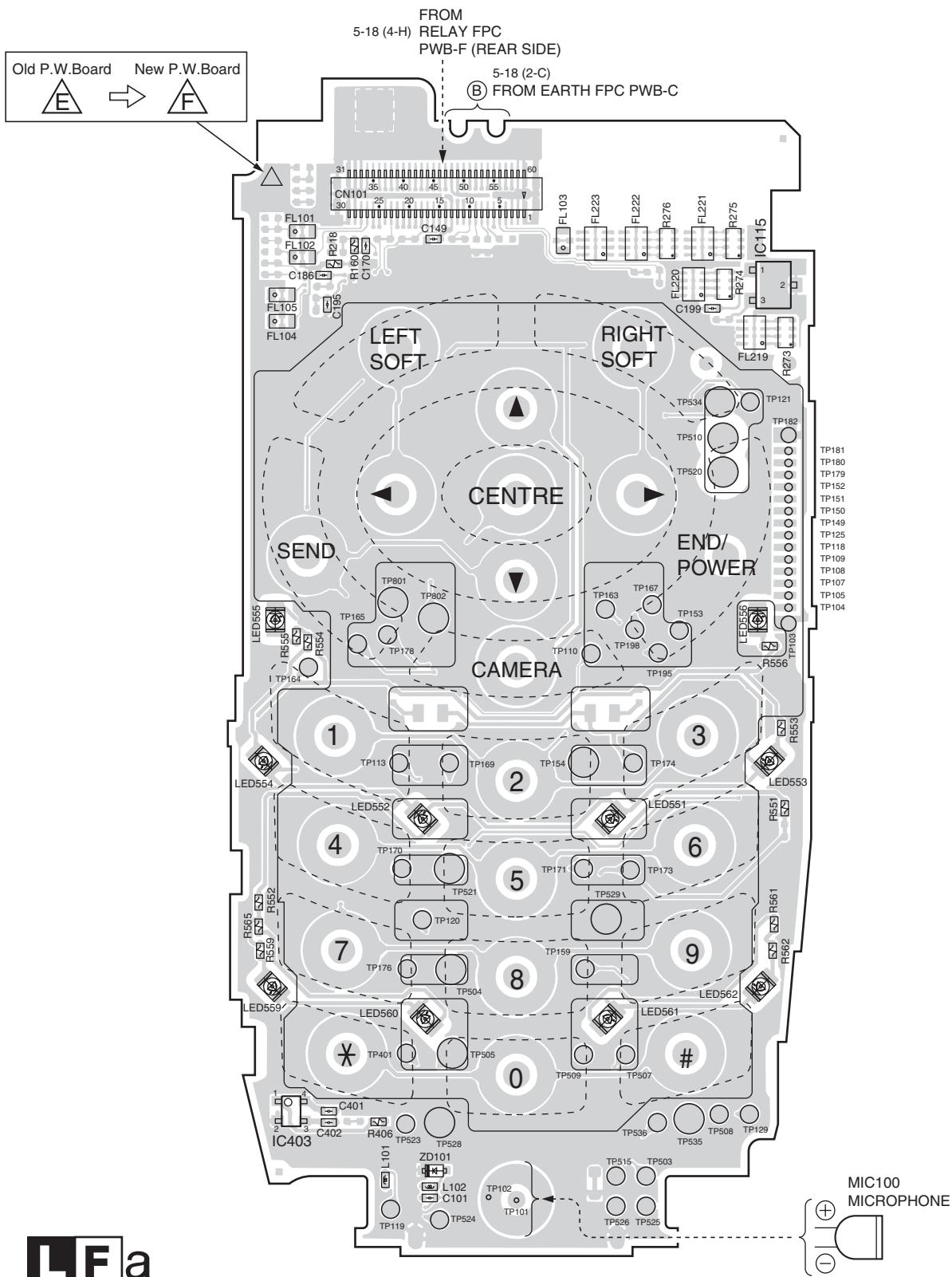
- NOTES ON SCHEMATIC DIAGRAM can be found on page 5-1

- ( ) : Not Mour

- Waveform numbers of 1, 7 to 18 are shown on pages 5-2, 5-3.

- Confirm the differences with GX25 (Old P.W.Board).

## MAIN PWB-A (FRONT SIDE)



**LFA**  
Sn-Ag-Cu

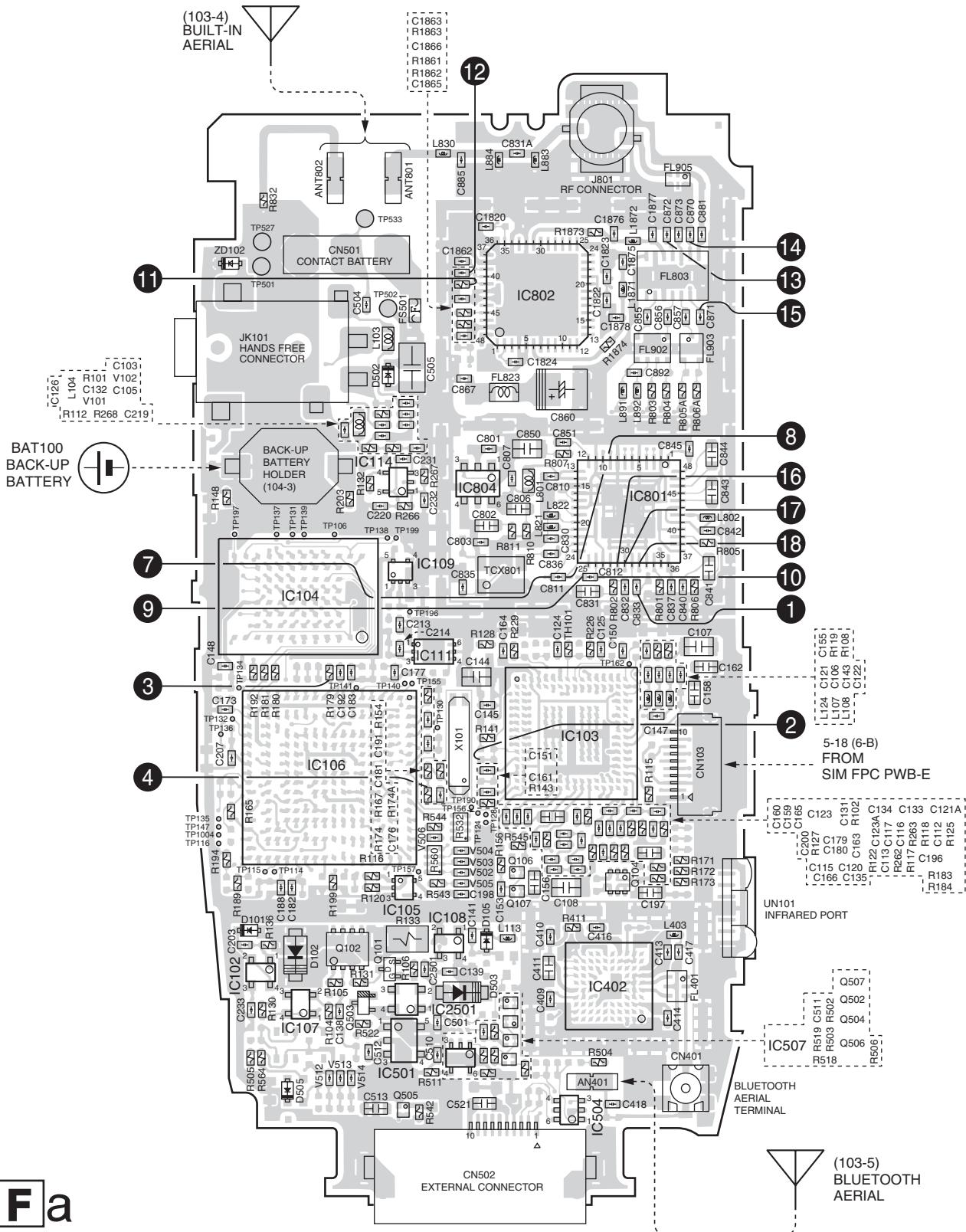
This PWB employs lead-free solder.

**Figure 4 WIRING SIDE P.W.BOARD (1/5)**

GX25 SERVICE MANUAL (SX429TQG250/B) Page 5 - 11

- Confirm the differences with GX25 (Old P.W.Board).

## MAIN PWB-A (REAR SIDE)



10

**Sn-Ag-Cu** This PWB employs lead-free solder.

- Waveform numbers of 1 to 4, 7 to 18 are shown on pages 5-2, 5-3.

**Figure 5 WIRING SIDE P.W.BOARD (2/5)**

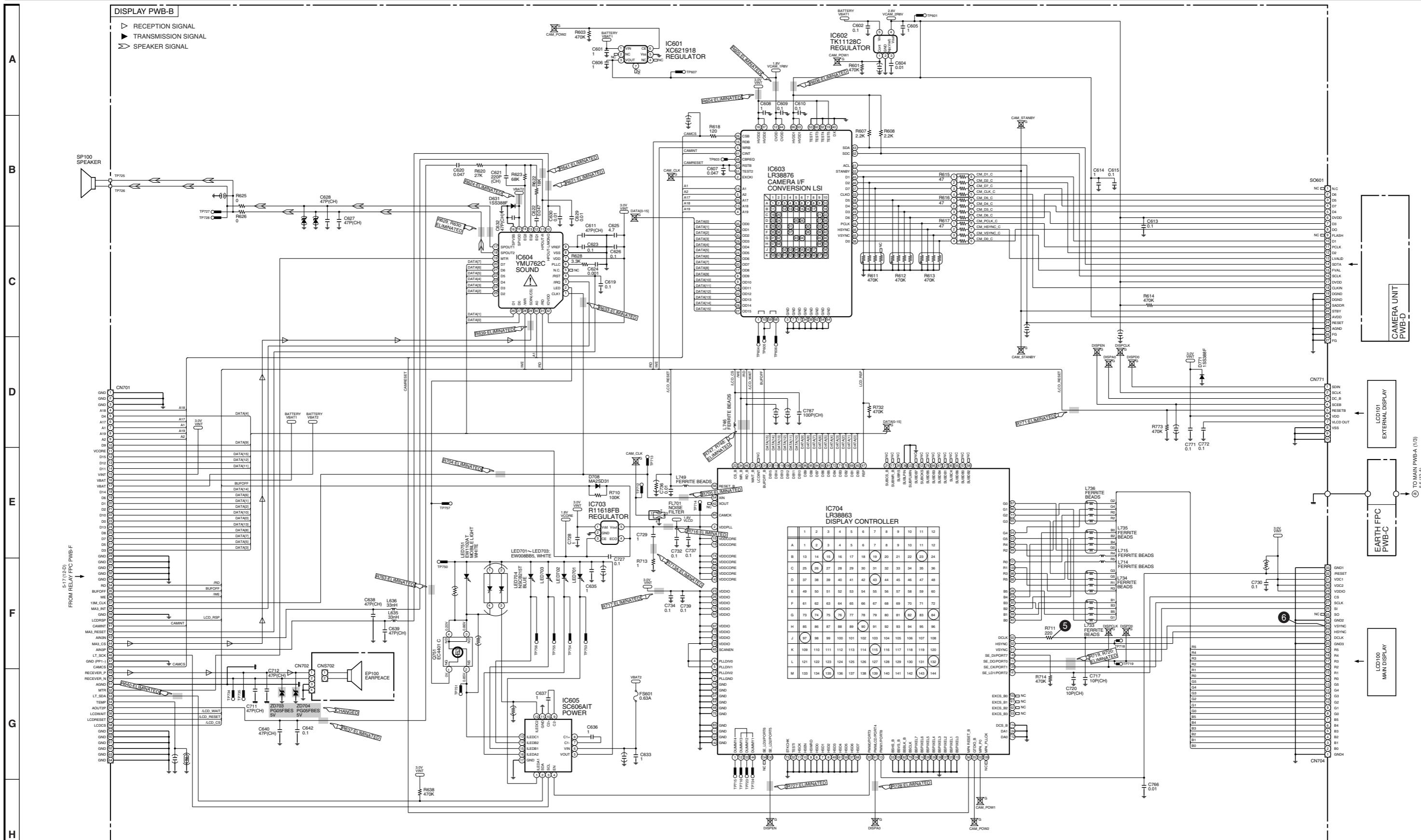
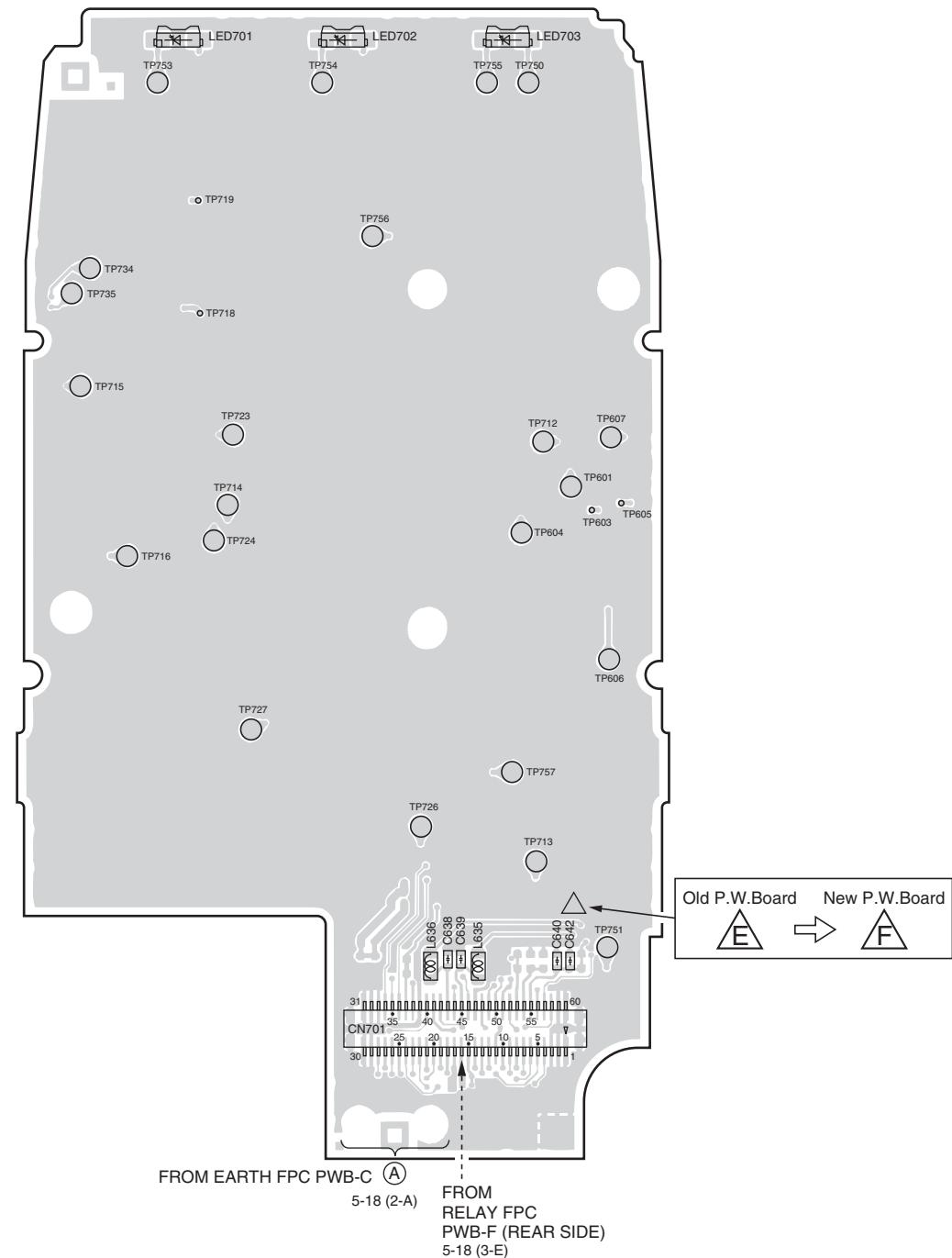


Figure 6 SCHEMATIC DIAGRAM (4/6)

**DISPLAY PWB-B (FRONT SIDE)**

A  
B  
C  
D  
E  
F  
G  
H

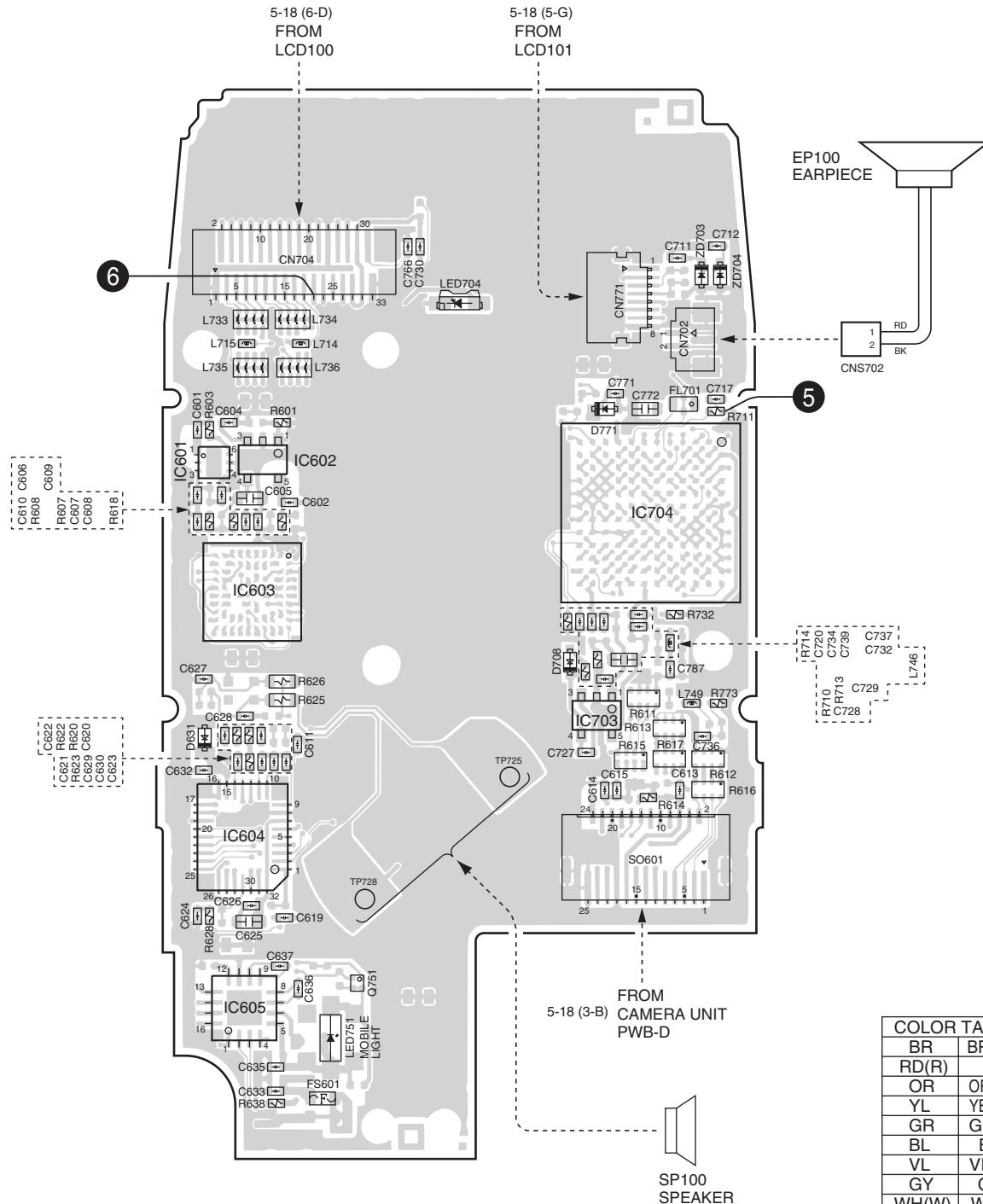


**LFa**  
Sn-Ag-Cu

This PWB employs lead-free solder.

- Confirm the differences with GX25 (Old P.W.Board).

## DISPLAY PWB-B (REAR SIDE)



**Lfa**  
Sn-Ag-Cu

This PWB employs lead-free solder.

- Waveform numbers of ⑤, ⑥ are shown on pages 5-2.

Figure 8 WIRING SIDE P.W.B. BOARD (4/5)

# SHARP PARTS GUIDE

No. S2509GX25SPL/

## DIGITAL MOBILE PHONE MODEL GX25

INTERNAL MODEL NAME	SELECTION CODE	DESTINATION
TQG250AB/TQH250AB	A	Australia
TQG250BB/TQH250BB	B	Hungary
TQG250CB/TQH250CB	C	Switzerland
TQG250DB/TQH250DB	D	Greece
TQG250EB/TQH250EB	E	U.K.
TQG251EB/TQH251EB	EP	U.K. (Prepaid)
TQG250GB/TQH250GB	G	Germany
TQG251GB/TQH251GB	GP	Germany (Prepaid)
TQG250HB/TQH250HB	H	Netherlands
TQG250LB/TQH250LB	L	Malta
TQG251PB/TQH251PB	PP	Portugal (Prepaid)
TQG250QB/TQH250QB	Q	Egypt
TQG250RB/TQH250RB	R	Ireland
TQG250SB/TQH250SB	S	Spain
TQG250TB/TQH250TB	T	Italy
TQG250VB/TQH250VB	V	Slovenia
TQG250WB/TQH250WB	W	Sweden
TQG250ZB/TQH250ZB	Z	New Zealand

This supplemental service manual describes changes in PWB for the shown model, to be implemented as running changes from the production in February.

For servicing, refer to other existing service manuals (see below).

- Existing service manuals
 

Japanese Production S9419TQG250// SX429TQG250/B	Chinese Production S1502HX25CHIN
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### "HOW TO ORDER REPLACEMENT PARTS"

To have your order filled promptly and correctly, please furnish the following information.

- |                 |                |
|-----------------|----------------|
| 1. MODEL NUMBER | 2. REF. No.    |
| 3. PART NO.     | 4. DESCRIPTION |

Parts marked with "▲" are important for maintaining the safety of the set. Be sure to replace these parts with specified ones for maintaining the safety and performance of the set.

## DIFFERENCE BETWEEN OLD P.W.BOARD AND NEW P.W.BOARD

No.	PARTS CODE	PARTS CODE	DESCRIPTION	PRICE RANK
	Old P.W.Board	New P.W.Board		
<b>[1] INTEGRATED CIRCUITS</b>				
IC503	VHiTK73840G-1L	Not Used	—	—
IC2501	Not Used	VHi1323B42G-1R	Regulator,1323B42G	AD
<b>[2] TRANSISTORS</b>				
Q104	VSNNSBC143TP-1R	VSKRX205E++-1L	Digital,NPN/PNP,KRX205 E	—
Q501	VSDC114YETG-1L	Not Used	—	—
Q503	VSDC114YETG-1L	VSKRC407E++-1L	Digital,NPN,KRC407 E	—
<b>[3] DIODE</b>				
D101	VHDRV52030T-1L	VHDKDR730E+-1L	Silicon,KDR730E	—
D105	VHDRV52130T-1L	VHDKDR720E+-1L	Silicon,KDR720E	—
D505	VHDRV52130T-1L	VHDKDR720E+-1L	Silicon,KDR720E	—
LED555	VHPYPY1105C-1L	VHPPY1103CF-1L	LED, Yellow green,PY1103CF	AB
LED556	VHPYPY1105C-1L	VHPPY1103CF-1L	LED, Yellow green,PY1103CF	AB
ZD101	VHERSB6R8S+-1L	VHEPG05FBES-1L	Zener,5V,PG05FBES	—
ZD102	VHERSB6R8S+-1L	VHEPG05FBES-1L	Zener,5V,PG05FBES	—
ZD703	VHERSB6R8S+-1L	VHEPG05FBES-1L	Zener,5V,PG05FBES	—
ZD704	VHERSB6R8S+-1L	VHEPG05FBES-1L	Zener,5V,PG05FBES	—
<b>[10] CAPACITORS</b>				
C127	VCKYCZ1AB104KT	Not Used	—	—
C129	VCKYCZ1AB104KT	Not Used	—	—
C137	VCKYCZ1AB104KT	Not Used	—	—
C146	VCKYCZ1AB104KT	Not Used	—	—
C178	VCKYCZ1AB104KT	Not Used	—	—
C184	VCKYCZ1AB104KT	Not Used	—	—
C187	VCKYCZ1AB104KT	Not Used	—	—
C507	VCKYCZ0JB105KT	Not Used	—	—
C2501	Not Used	VCKYCZ0JB105KT	1 μF,6.3V	AB
<b>[11] RESISTORS</b>				
R103	VRS-CZ1JB000JT	Not Used	—	—
R107	VRS-CZ1JB000JT	Not Used	—	—
R110	VRS-CZ1JB000JT	Not Used	—	—
R126	VRS-CZ1JB000JT	Not Used	—	—
R144	VRS-CZ1JB000JT	Not Used	—	—
R150	VRS-CZ1JB000JT	Not Used	—	—
R161	VRS-CZ1JB000JT	Not Used	—	—
R166	VRS-CZ1JB000JT	Not Used	—	—
R168	VRS-CZ1JB000JT	Not Used	—	—
R169	VRS-CZ1JB000JT	Not Used	—	—
R170	VRS-CZ1JB000JT	Not Used	—	—
R175	VRS-CZ1JB000JT	Not Used	—	—
R182	VRS-CZ1JB000JT	Not Used	—	—
R185	VRS-CZ1JB000JT	Not Used	—	—
R188	VRS-CZ1JB000JT	Not Used	—	—
R197	VRS-CZ1JB000JT	Not Used	—	—
R209	VRS-CZ1JB000JT	Not Used	—	—
R210	VRS-CZ1JB000JT	Not Used	—	—
R214	VRS-CZ1JB000JT	Not Used	—	—
R217	VRS-CZ1JB000JT	Not Used	—	—
R224	VRS-CZ1JB000JT	Not Used	—	—
R225	VRS-CZ1JB000JT	Not Used	—	—
R227	VRS-CZ1JB000JT	Not Used	—	—
R228	VRS-CZ1JB000JT	Not Used	—	—
R231	VRS-CZ1JB000JT	Not Used	—	—
R233	VRS-CZ1JB000JT	Not Used	—	—
R234	VRS-CZ1JB000JT	Not Used	—	—
R235	VRS-CZ1JB000JT	Not Used	—	—
R401	VRS-CZ1JB000JT	Not Used	—	—
R412	VRS-CZ1JB000JT	Not Used	—	—
R508	VRS-CZ1JB272JT	Not Used	—	—
R509	VRS-CZ1JB183JT	Not Used	—	—
R512	VRS-CZ1JB000JT	Not Used	—	—

No.	PARTS CODE	PARTS CODE	DESCRIPTION	PRICE RANK
	Old P.W.Board	New P.W.Board		
R513	VRS-CZ1JB000JT	Not Used	—	—
R516	VRS-CZ1JB000JT	Not Used	—	—
R520	VRS-CZ1JB000JT	Not Used	—	—
R528	VRS-CZ1JB000JT	Not Used	—	—
R529	VRS-CZ1JB000JT	Not Used	—	—
R537	VRS-CZ1JB000JT	Not Used	—	—
R538	VRS-CZ1JB000JT	Not Used	—	—
R539	VRS-CZ1JB000JT	Not Used	—	—
R540	VRS-CY1JB000JT	Not Used	—	—
R555	VRS-CZ1JB821JT	VRS-CZ1JB471JT	470 ohms, 1/16W	AA
R556	VRS-CZ1JB821JT	VRS-CZ1JB471JT	470 ohms, 1/16W	AA
R604	VRS-CZ1JB000JT	Not Used	—	—
R605	VRS-CZ1JB000JT	Not Used	—	—
R606	VRS-CZ1JB000JT	Not Used	—	—
R621	VRS-CZ1JB000JT	Not Used	—	—
R624	VRS-CY1JB000JT	Not Used	—	—
R629	VRS-CZ1JB000JT	Not Used	—	—
R630	VRS-CZ1JB000JT	Not Used	—	—
R633	VRS-CZ1JB000JT	Not Used	—	—
R637	VRS-CZ1JB000JT	Not Used	—	—
R639	VRS-CZ1JB000JT	Not Used	—	—
R640	VRS-CZ1JB000JT	Not Used	—	—
R641	VRS-CZ1JB000JT	Not Used	—	—
R704	VRS-CZ1JB000JT	Not Used	—	—
R705	VRS-CZ1JB000JT	Not Used	—	—
R713A	VRS-CZ1JB000JT	Not Used	—	—
R716	VRS-CZ1JB000JT	Not Used	—	—
R717	VRS-CZ1JB000JT	Not Used	—	—
R719	VRS-CZ1JB000JT	Not Used	—	—
R720	VRS-CZ1JB000JT	Not Used	—	—
R727	VRS-CZ1JB000JT	Not Used	—	—
R728	VRS-CZ1JB000JT	Not Used	—	—
R747	VRS-CZ1JB000JT	Not Used	—	—
R748	VRS-CZ1JB000JT	Not Used	—	—
R763	VRS-CZ1JB000JT	Not Used	—	—
R771	VRS-CZ1JB000JT	Not Used	—	—
R1860	VRS-CZ1JB000JT	Not Used	—	—
R2002	VRS-CZ1JB000JT	Not Used	—	—
R2015	VRS-CZ1JB000JT	Not Used	—	—
<b>[12] OTHER CIRCUITRY PART</b>				
SP100	RSP-ZA012AFPZ	RSP-ZA012AFP1	Speaker	

**CONFIDENTIAL**

GX25

— MEMO —

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