

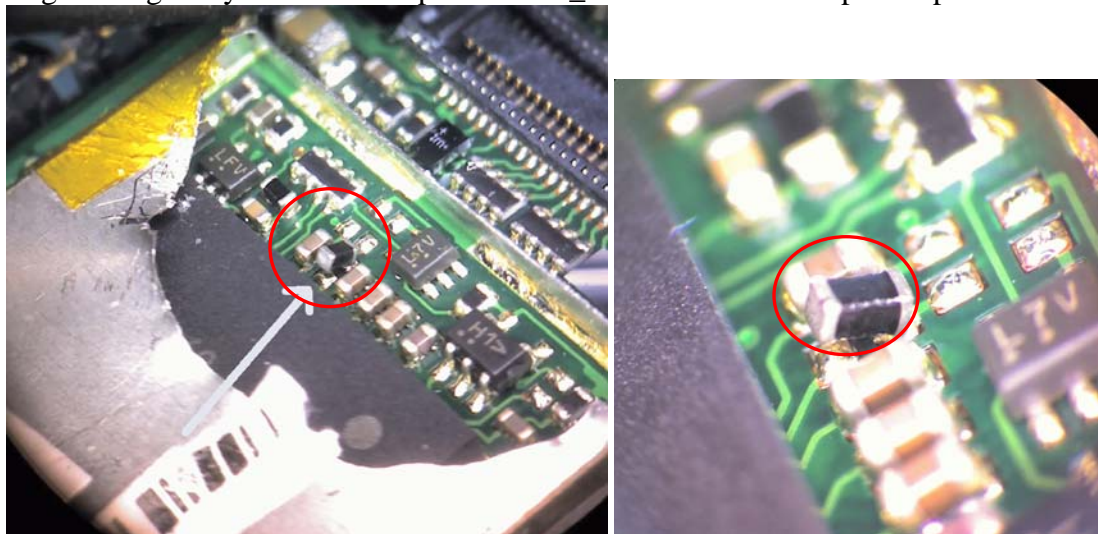
FIELD SERVICE BULLETIN

FSB Number: LVCCFSB2006-92
Authors: Darwin Garcia
Date: March 16, 2006
Total No. of Pages: 2
Subject: **V3i Tombstone Resistor**
Model Affected: **V3i**
Level of Repair: 2

Problem

Service has been made aware of a V3i Tombstone Resistor (R805) issue causing “Check card / Insert SIM” complaints.

Engineering analysis found an open on SIM_RST line due to misplaced part R805.



Further analysis determined there was significant difference in pad dimension on the stencil, which led to insufficient solder paste on the part.

Solution

The factory fixed this issue by adding more solder paste, which was implemented in January.

Note: No date codes are available.

Field Service Action

Customer Returns:

When servicing any V3i customer phones with described issue, the R805 resistor must be reflow and align.



Consumer Solutions & Support
US Competency Center
600 North US Highway 45
Libertyville, Illinois 60048
Website: gs.mot.com

Call Center Action:

Call center should advise callers to send phone for repair.

Service Inventory

N/A

Global Codes

M Claims:

Customer Complaint Codes: SIM01 (SIM card - Check card / Insert SIM)

Problem Found Code: SIM01 (SIM card - Check card / Insert SIM)

Repair Code: RSP04 (Resolder Part - CSB/ FSB)