

## **FIELD SERVICE BULLETIN**

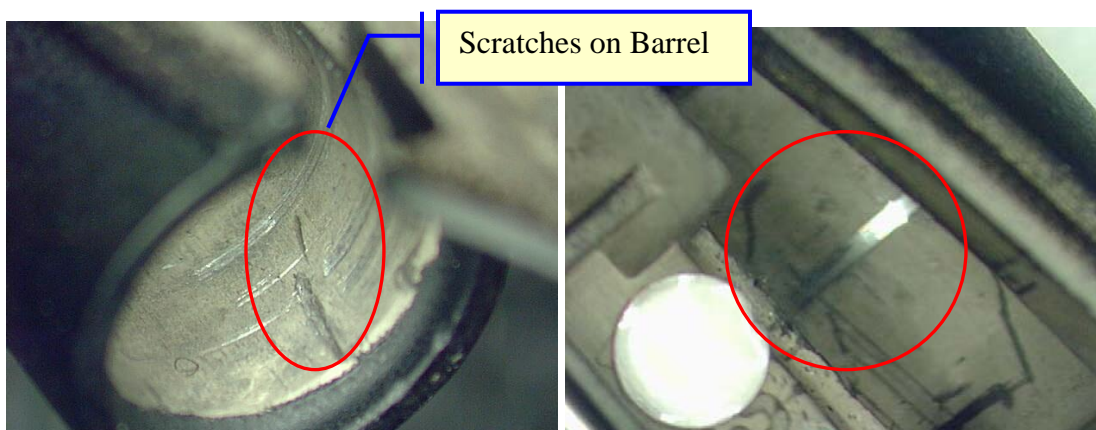
FSB Number: LVCCFSB2006-55  
Authors: Darwin Garcia  
Date: February 22, 2006  
Total No. of Pages: 2  
Subject: **V3i Lazy Flip**  
Model Affected: **V3i**  
Level of Repair: 2

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### **Problem**

Service has been made aware of a V3i Lazy Flip issue causing “Housing Flip/Blade - Loose” complaints.

Initial analysis found that the stack up of tolerances between the endcap, flip inner, and copper tape causes the endcap to rub against the inside of the barrel.



### **Solution**

This FSB version does not contain a solution, since it has not been identified or is not available.

As part of the FSB release process improvement initiative, V3i FSB's will be initially released with ONLY the initial analysis and repair action identified.

A new revision will be released once in-depth analysis and solution information (Corrective Action) are available.

### **Field Service Action**

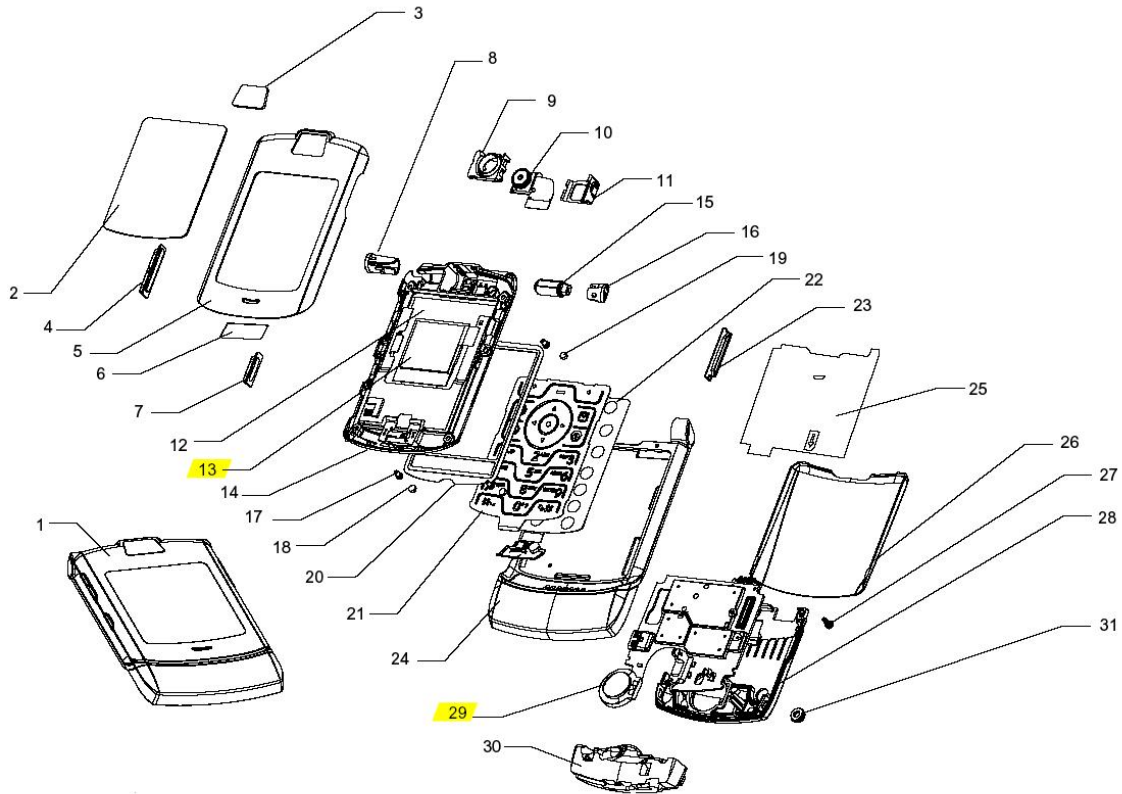
#### **Customer Returns:**

When servicing any V3i customer phones with described complaint, replace the Hinge Cap Left (Part Number 8= 1589126Y02).



**MOTOROLA**

**Consumer Solutions & Support  
US Competency Center  
600 North US Highway 45  
Libertyville, Illinois 60048**



**Call Center Action:**

Call center should advise callers to send phone for repair.

**Service Inventory**

N/A

**Global Codes**

M Claims:

Customer Complaint Codes:

Problem Found Code:

Repair Code: RTW02 (Replace Level 2 part - CSB/FSB)