

Consumer Solutions & Support US Competency Center 600 North US Highway 45 Libertyville, Illinois 60048

Website: gs.mot.com

## **Informational FIELD SERVICE BULLETIN**

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Subject: GSM PEBL U6 – Poron Pad Placement

Phone Models: GSM PEBL U6

Level of Repair: 2

# **Problem**

This is an informational field service bulletin to communicate an issue that was observed by engineering during field repair of the GSM PEBL U6 product. Service Centers were not properly placing the required Poron Pads upon reassembly of repaired units. Part Numbers for the required Poron Pads were not set-up for Service Centers to order.

# **Solution**

Engineering has created part numbers for the required Poron Pads used in the assembly on the GSM PEBL U6 product. These parts are now available for Service to order. See information below for proper placement.

3271015E01 -- Square Poron Pad 3271014E01 -- L-Shape Poron Pad

# Field Service Action

#### **Customer Returns:**

When servicing GSM PEBL U6 customer returns that require disassembly as part of the normal repair process, ensure the required Poron Pads are placed correctly upon reassembly. See information below for proper placement.

Note: Poron Pads should not be re-used once the have been removed.

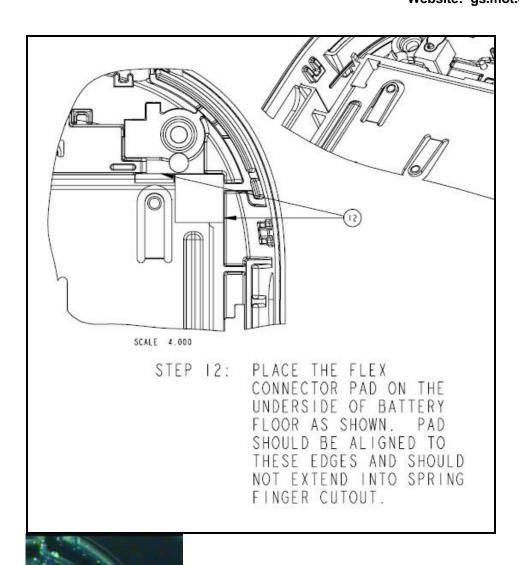
### Service Inventory:

Please stock the following part numbers to be used for field repair of the GSM PEBL U6 product.

3271015E01 -- Square Poron Pad 3271014E01 -- L-Shape Poron Pad



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