



**MOTOROLA**

Consumer Solutions & Support  
US Competency Center  
600 North US Highway 45  
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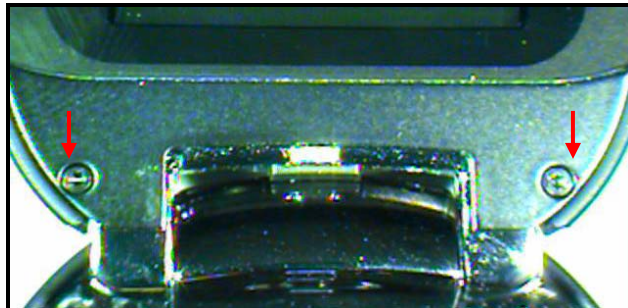
## **Informational FIELD SERVICE BULLETIN**

FSB Number: LVCCFSB2006-163  
Author: Tony Bryan  
Date: April 24, 2006  
Total No. of Pages: 2  
Subject: GSM PEBL U6 – RoHS Compliant Flip Screws  
Model Affected: GSM PEBL U6  
Level of Repair: INFORMATION ONLY

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### **Problem**

This is an informational field service bulletin to communicate that the GSM PEBL U6 flip assembly has been updated with RoHS compliant screws. The part number for the two bottom flip screws has changed from 0389064Y01 to 0389064Y02. The new screw finish used on the Y02 screw required a tooling change to the Flip-Outer Housing 1589151Y02. The revision of the Flip Outer Housing 1589151Y02 has changed from Rev. D to Rev. E to support the new Y02 screw. This change was initiated in the factory as of March 31, 2006.



### **Solution**

Service should use the information provided below identify these units in the field. The flip outer rev marking is easily seen on core side of housing. See Image Below.

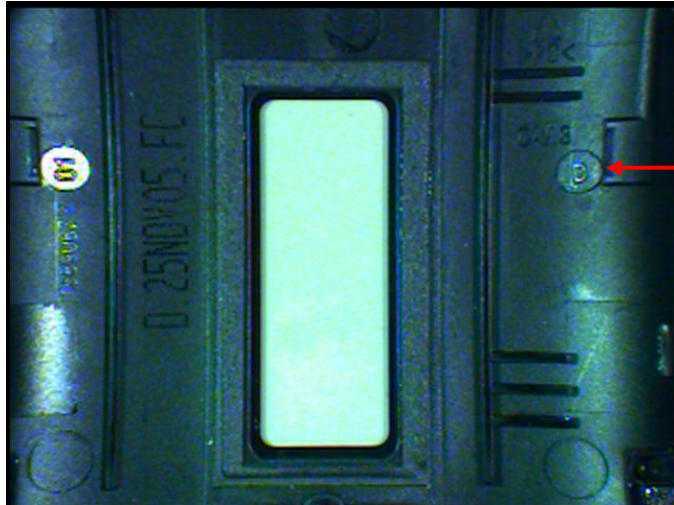
- IF Rev D, use Y01 screw for re-assembly
- IF Rev E, use Y02 screw for re-assembly.

**Note:** There is no visual difference for the screw change



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Flip-Outer Housing  
Revision Marking  
"D"

## **Service Action**

### **Customer Returns:**

When servicing GSM PEBL U6 customer returns, then:

- **Normal Process** – If the repair requires disassembly of the flip, reassemble using the existing screws.
- **Flip-Outer Replacement** – If the repair requires the replacement of the Flip-Outer Housing, check version of the replacement housing and reassemble using corresponding flip screws.
- **Flip Screw Replacement** – If the repair requires replacement of the bottom two flip screws, check version of existing housing and reassemble using corresponding flip screws.

### **Service Inventory:**

- Please stock the new RoHS compliant screws 0389064Y02 for field replacement on GSM PEBL U6.
- Please stock inventory of the new Rev. E Flip-Outer Housing 1589151Y02 for field replacement on GSM PEBL U6.
- Please hold sufficient inventory of the 0389064Y01 to support screw replacement on the Rev. D Flip-Outer Housing 1589151Y02.

## **Call Center Action**

No Action Required.