

# Service Manual

Level 3

Preliminary

# **MOTOROLA**<sup>™</sup>

DIGITAL WIRELESS TELEPHONE



## **Model E310**

CDMA 800, 1900MHz & Analog 800MHz



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## Introduction

Motorola® Inc. maintains a worldwide organization that is dedicated to provide responsive, full-service customer support. Motorola products are serviced by an international network of company-operated product-care centers as well as authorized independent service firms.

Available on a contract basis, Motorola Inc. offers comprehensive maintenance and installation programs that enable customers to meet requirements for reliable, continuous communications.

To learn more about the wide range of Motorola service programs, contact your local Motorola products representative or the nearest Customer Service Manager.

## Product Identification

Motorola products are identified by the model number on the housing. Use the entire model number when inquiring about the product. Numbers are also assigned to chassis and kits. Use these numbers when requesting information or ordering replacement parts.

## Product Names

Product names are listed on the front cover. Product names are subject to change without notice. Some product names, as well as some frequency bands, are available only in certain markets.

## Regulatory Agency Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

- This device may not cause any harmful interference
- This device must accept interference received, including interference that may cause undesired operation

This class B device also complies with all requirements of the Canadian Interference-Causing Equipment Regulations (ICES-003).

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

## Computer Program Copyrights

The Motorola products described in this manual may include Motorola computer programs stored in semiconductor memories or other media that are copyrighted with all rights reserved worldwide to Motorola. Laws in the United States and other countries preserve for Motorola, Inc. certain exclusive rights to the copyrighted computer programs, including the exclusive right to copy, reproduce, modify, decompile, disassemble, and reverse-engineer the Motorola computer programs in any manner or form without Motorola's prior written consent. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license or rights under the copyrights, patents, or patent applications of Motorola, except for a nonexclusive license to use the Motorola product and the Motorola computer programs with the Motorola product.

## About this Service Manual

Using this service manual and the suggestions contained in it assures proper installation, operation, and maintenance. Refer questions about this manual to the nearest Customer Service Manager.

### Audience

This service manual aids service personnel in testing and repairing E310 telephones. Service personnel should be familiar with electronic assembly, testing, and troubleshooting methods, and with the operation and use of associated test equipment.

Use of this manual assures proper installation, operation, and maintenance of Motorola products and equipment. It contains all service information required for the equipment described and is current as of the printing date.

### Scope

This manual provides basic information relating to E310 telephones, and also to provides procedures and processes for repairing the units at Level 1 and 2 service centers including:

- Unit swap out
- Repairing of mechanical faults
- Basic modular troubleshooting
- Testing and verification of unit functionality
- Initiate warranty claims and send faulty modules to Level 3 or 4 repair centers

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## Conventions

The following special characters and typefaces are used in this manual to emphasize certain types of information.



*Note: Emphasizes additional information pertinent to the subject matter.*




*Caution: Emphasizes information about actions that may result in equipment damage.*



*Warning: Emphasizes information about actions that may result in personal injury.*



Keys to be pressed are represented graphically. For example, instead of “Press the Menu Key”, you will see “Press ”.

Information from a screen is shown in text as similar as possible to what displays on the screen. For example, `ALERTS` or `ALERTS` or `ALERTS`.

Information that you need to type is printed in **boldface type**.

## Warranty Service Policy

The product is sold with the standard 12-month warranty terms and conditions. Accidental damage, misuse, and extended warranties offered by retailers are not supported under warranty. Non warranty repairs are available at agreed fixed repair prices.

### Out-of-Box Failure Policy

The standard out of box failure criteria applies. Customer units that fail very early on after the date of sale, are to be returned to Manufacturing for root cause analysis, to guard against epidemic criteria. Manufacturing will bear the costs of early life failure.

### Product Support

Customer's original units will be repaired but not refurbished as standard. Appointed Motorola Service Hubs will perform warranty and non-warranty field service for level 2 (assemblies) and level 3 (limited PCB component). The Motorola High Technology Centers will perform level 4 (full component) repairs.

### Customer Support

Customer support is available through dedicated Call Centers and in-country help desks. Product Service training is available through the local Motorola Support Center.

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## Parts Replacement

When ordering replacement parts or equipment, include the Motorola part number and description used in the service manual or supplement.

When the Motorola part number of a component is not known, use the product model number or other related major assembly along with a description of the related major assembly and of the component in question.

In the U.S.A., to contact Motorola, Inc. on your TTY, call: 800-793-7834

### **Accessories and Aftermarket Division (AAD)**

Order replacement parts, test equipment, and manuals from AAD.

**U.S.A.**

Phone: 800-422-4210

FAX: 800-622-6210

**Outside U.S.A.**

Phone: 847-538-8023

FAX: 847-576-3023

In EMEA call +49 461 803 1638.

In Asia call +65 648 62995.

# Specifications

| General Function                            | Specification  |
|---|--|
| Frequency Range 1900 MHz PCS                | 1931.250 -1988.750 MHz Rx<br>1851.250 -1908.750 MHz Tx   |
| Frequency Range 800 MHz CDMA/<br>AMPS       | 869.04 - 893.97 Rx<br>824.04 - 848.97 Tx   |
| Channel Spacing                             | 50 kHz PCS<br>30 kHz CDMA/AMPS   |
| Channels                                    | 1200 PCS<br>832 CDMA/AMPS  |
| Modulation                                  | 1M25D1W (1.25 MHz bandwidth) CDMA<br>3G1XRTT (1.25 MHz bandwidth) CDMA-1X<br>F3 +12 kHz for 100% at 1 kHz AMPS   |
| Transmitter Phase Accuracy?                 | 5 Degrees RMS, 20 Degrees peak   |
| Duplex Spacing                              | 80 MHz PCS<br>45 MHz AMPS  |
| Frequency Stability                         | ± 300 Hz (CDMA)<br>± 2.5 ppm (AMPS)  |
| Power Supply                                | 3.6V Li Ion 860 mAh battery  |
| Average Transmit Current                    | 310 mA at +13 dBm)   |
| Average Stand-by Current                    | 3.40 mA  |
| Dimensions<br>(with 860 mAh Li ion battery) | 47.8 x 87 x 22.7(24.2)mm<br>(without antenna)  |
| Size (Volume)                               | 100cc (5.80 in. <sup>3</sup> ) without antenna   |
| Weight                                      | ≤100g (3.84 oz) with battery   |
| Temperature Range                           | -30° C to +60° C (-22° F to +140° F)   |
| Humidity                                    | 80% Relative Humidity at 50° C (122° F)  |
| Battery Life, 750 mAh Li Ion Battery        | Up to 180 minutes digital talk time (IS 95 A/B)<br>Up to 90 minutes talk time (Analog)<br>Up to 250 hours (IS 95 A/B) standby time<br>Up to 350 hours (IS 2000) standby time<br>Up to 15 hours standby time (Analog) |
|   | All talk and standby times are approximate and depend on network configuration, signal strength, and features selected.  |

| Transmitter Function                 | Specification  |
|--------------------------------------|--|
| RF Power Output                      | 0.20 watts -23 dBm into 50 ohms (CDMA nominal)<br>.6 watts -27.0 dBm into 50 ohms (AMPS nominal) |
| Input/Output Impedance               | 50 ohms (nominal)  |
| Transmit Audio Response              | 6 dBm/octave pre-emphasis  |
| Modulation                           | 1M25DIW (1.25 MHz bandwidth) CDMA  |
| CDMA Transmit Waveform Quality (Rho) | 0.94   |

| Receiver Function   | Specification  |
|---------------------|--|
| Receive Sensitivity | -104 dBm (CDMA, 0.5% Static FER) 0.5% or less                                      |
| Audio Distortion    | Less than 5% at 1004 Hz, +/- 8 kHz peak frequency deviation (transmit and receive) |

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| Receiver Function                              | Specification  |
|--|--|
| Adjacent and Alternate Channel Desensitization | 3% BER max at 107 dBm signal; -94 dBm/30 kHz, -65 dBm/60 kHz |
| IM (AMPS)                                      | Greater than 65 dB   |
|  |  |

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## Product Overview

Motorola E310 mobile telephones feature Code Division Multiple Access (CDMA) technology. The mobile telephone uses a simplified icon and Graphical user interface (GUI) for easier operation, allow Short Message Service (SMS) text messaging, and include clock, alarm, datebook, calculator, and caller profiling personal management tools. The phone provides 32 Embedded ring tones including VibraCall vibrating alert and 32 Downloadable/Customizable iMelody ring tones. The E310 is a single band phone that allows roaming within the CDMA 800 MHz bands.

The E310 CDMA phone consists of a main housing assembly and a hinged flip assembly. The phone has the main circuit board, battery, headset jack, alert, vibrator and accessory connector in the main housing assembly. The display is located in the hinged flip assembly.

The flip assembly includes the entire hinge mechanism and is attached to the main housing by four screws. There is a full display on the inside of the flip assembly and an one-line display on the outside of the flip assembly.

The main housing assembly includes a battery cover, chassis, main circuit board, keypad and plastic front housing.

The telephones are made of polycarbonate plastic with a metal enclosure. The display and speaker, as well as the 18-key keypad, transceiver printed-circuit board (PCB), microphone, charger and headphone connectors, and power button are contained within the clam form-factor housing. The 750 mAh Lithium Ion (Li Ion) battery provides up to 178 minutes of talk time in CDMA mode with up to 264 hours of standby time<sup>1</sup>. These telephones feature a large 128 x 128 pixel display and an extendable antenna.

## Features

E310 telephones use advanced, self-contained, sealed, custom integrated circuits to perform the complex functions required for CDMA communication. Aside from the space and weight advantage, microcircuits enhance basic reliability, simplify maintenance, and provide a wide variety of operational functions.

Features available in this family of telephones include:

- CDMA 1X voice and data (153 Kbps F/R)
- Supports 2 way SMS, Email MO SMS Messaging, Canned Messaging
- 128 x 128 pixel/CSTN 4096 Color Display
- VibraCall<sup>®</sup> vibrating alert
- 5-way navigation key
- 19 embedded ring tones (5 embedded + 14 downloadable)
- Calling line identification<sup>2</sup>
- Supports call forwarding for incoming voice calls<sup>2</sup>
- Personal management tools calculator, real-time clock with date, reminders, and caller profiling

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1. All talk and standby times are approximate and depend on network configuration, signal strength, and features selected. Standby times are quoted as a range from DRX=2 to DRX=9. Talk times are quoted as a range from DTX off to DTX on.

2. Network, subscription or service provider dependent feature. Not available in all areas.

- TTY compliant
- Hearing Aid Telephone Interconnection System (HATIS) support
- TrueSync™ Multi-Point Synchronization Capability
- AFLT/aGPS location services<sup>3</sup>

### **Simplified Text Entry**

iTAP™ predictive text entry. Press a key to generate a character and a dynamic dictionary uses this to build and display a set of word or name options. The iTAP™ feature may not be available in all languages.

### **Caller Line Identification**

Upon receipt of a call, the calling party's phone number is compared to the phone book. If the number matches a phone book entry, that name displays. If there is no phone book entry, the incoming phone number displays. If no caller identification information is available, an incoming call message displays.



*User must subscribe to a caller line identification service through their service provider.*

### **Personal Information Management**

The E310 telephone contains a built in date book with alarm reminders message center and a 100 number capacity phonebook.

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<sup>3</sup>. Network, subscription or service provider dependent feature. Not available in all areas.



# General Operation

## Controls, Indicators, and Input/Output (I/O) Connectors

The E310 telephones' controls are on the front and side of the device, and on the keyboard as shown in Figure 1. Indicator icons are displayed on the LCD (see Figure 2).



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**Figure 1. E310 Telephone Controls and Indicators Locations**

### Menu Navigation

E310 telephones have a simple icon and GUI. The phone also features a user-definable Quick Access menu accessed by holding down the Menu key. A 5-way navigation key allows you to move easily through menus.

### Liquid Crystal Display (LCD)

The E310 phone features a large 96 x 64 grayscale display offering up to 12 characters per line, 3 lines of text, 1 line of icons, and 1 line of prompts. The display provides constant graphical representations of battery capacity and signal strength, as well as the real-time clock.

Display animation makes the phone's icon menu move smoothly as the user scrolls up and down.



Whether a phone displays all indicators depends on the programming and services to which the user subscribes.

Figure 2 shows some common icons displayed on the LCD.

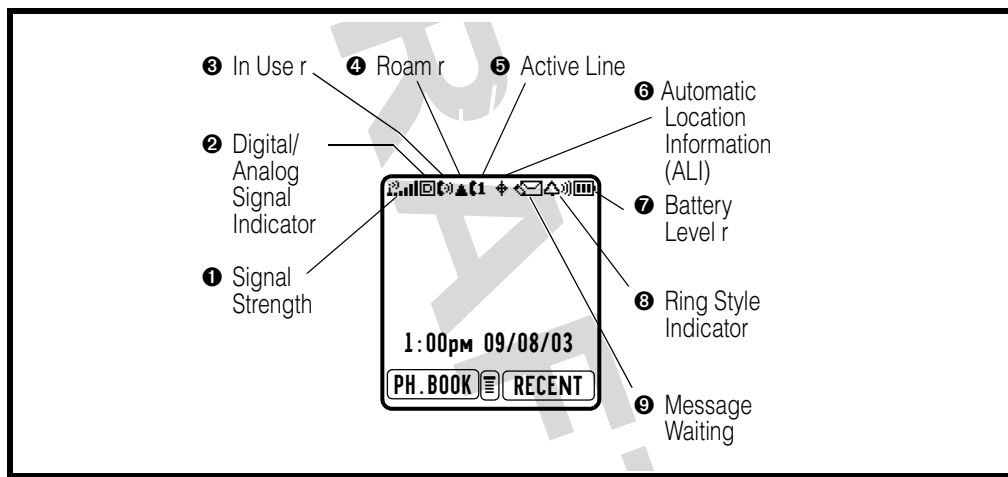


Figure 2. E310 Display Icon Indicators

1. **Signal Strength Indicator** Vertical bars show the strength of the phone's network connection. You cannot make or receive calls when the "no signal" indicator displays.
2. **Digital/Analog Signal Indicator** shows whether you are receiving a digital (D) or analog (A) signal.
3. **In Use Indicator** Shows that a call is in progress.
4. **Roam Indicator** Shows that your phone is seeking or using another network system outside your home network.
5. **Message Waiting Indicator**<sup>4</sup> Displays when you receive a text message.
6. **Voice Message Waiting Indicator**<sup>4</sup> Appears when you receive a voicemail message.
7. **Battery Level Indicator** Shows the amount of charge left in the battery.
8. **Active Line Indicator** Indicates the current active line
9. **ALI Indicator** shows the status of the Automatic Location Information feature:

⊗ = ALI on

⊗⊗ = ALI off

4. Network, subscription or service provider dependent feature. Not available in all areas.

10. **Ring Style Indicator** indicates the phones current ringer alert setting.

△) = loud

△) = soft

⊗ = vibrate

⊗△ = vibrate and ring

△ = silent

### Alert Settings

In addition to preset ring tones, E310 telephones allow the user to download additional ring tones. (Availability is carrier and Network dependant).

Motorola E310 phones incorporate the VibraCall® discreet vibrating alert that avoids disturbing others when a ringing phone is unacceptable.

Alerts can be set to ring only, vibrate only, vibrate then ring, or no ring or vibrate.

Additionally, the profiling feature allows users to identify incoming calls by a specific ringer tone.

## Battery Function

### Battery Charge Indicator

The telephone displays a battery charge indicator icon in the idle screen to indicate the battery charge level. The gauge shows four levels: 100%, 66%, 33%, and Low Battery.

### Battery Removal

Removing the battery causes the device to shut down immediately and loose any pending work (partially entered phone book entries or outgoing messages, for example).



*All batteries can cause property damage and / or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.*



*If the battery is removed while receiving a message, the message is lost.*



*To ensure proper memory retention, turn the phone OFF before removing the battery. Immediately replace the old battery with a fresh battery.*

## Operation

For detailed operating instructions, refer to the appropriate User Guide listed in the Related Publications section toward the end of this manual.



## Theory of Operation

### Receiver

The receiver block consists of front end (RFL6000) and back end (RFR6000). Audio signal processing is all achieved under DSP (Digital Signal Processor) control in the Audio/Logic section with the MSM6050.

The received signal from the antenna is fed to antenna matching components, and then routed to the Band Selection Switch (SW1). At this point, the switch is selected by bands (Cellular, USPCS, GPS).

For 800 MHz (Cellular) band operation, the received signal is switched to the antenna port of the duplexer in both analog and digital mode (800MHz CDMA), and then routed to the 800 MHz Low Noise Amplifier (LNA) that is included in RFL6000 through the receive port of the duplexer.

For 1900 MHz PCS (Personal Communications Service) operation, the received signal is switched to the antenna port of the 1900 MHz duplexer and is fed to the 1900 MHz LNA that is contained in RFL6000. For GPS, the GPS band pass filter is fed to the GPS LNA that is comprised of RFR6000. The RFL6000 is a front end IC that contains two sets of LNA's.

The 800 MHz and 1900MHz receive signal is further filtered through the SAW band pass filters for image rejection, LO leakage attenuation, and TX signal attenuation. The GPS receiver signal is filtered through a GPS filter for noise suppression before being fed to the LNA.

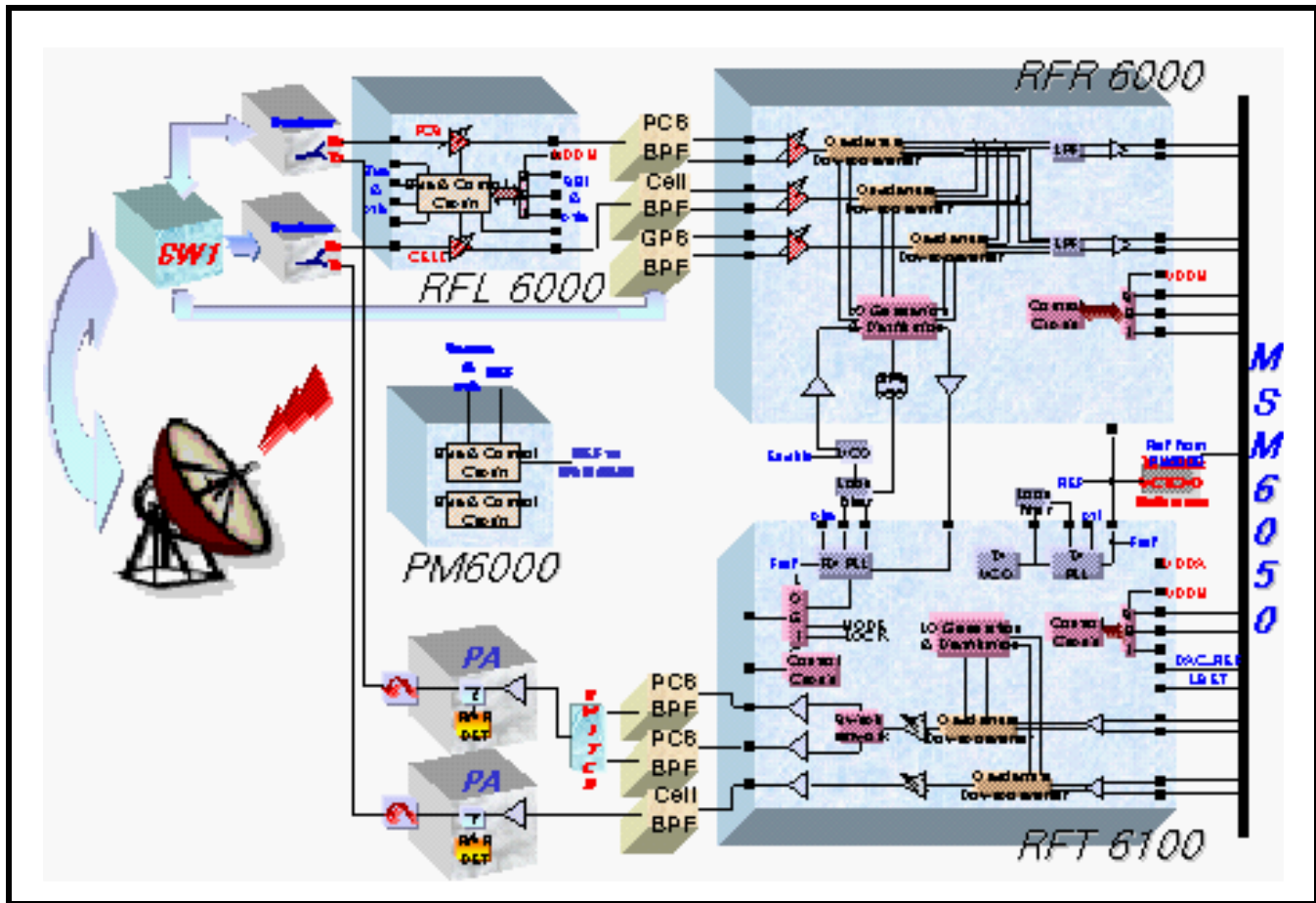
The LO signals for the 800MHz and 1900MHz bands are supplied by the Dual band VCO.

The GPS VCO is embedded in RFR6000.

The 800 MHz (CDMA), 1900 MHz and GPS mixers down-convert the received signal to Baseband frequency. The 800 MHz (analog) signal is down converted to 12KHz.

All mixers typically require a LO input level of -4 dBm at the LO input of RFR6000. The 800 Mhz, 1.9GHz and GPS Quadrature Down converter outputs are combined to allow baseband filtering, and then is routed to MSM6050.

The RFR6000 provides these critical receiver functions for three different operating modes: CDMA, AMPS FM, and GPS position location. It is functionally compatible with the RFL6000, while adding GPS processing capability.



0321840

Figure 3.

## Transmitter

### 800 MHz

For the 800 MHz band, IC 103 (RFT6100) provides the Zero-IF transmitter signal path, from analog baseband to RF driver amplifiers. In analog mode, Zero-IF transmitter signals are also used to generate from MSM6050. In digital mode, the I/Q signals are fed to I/Q modulator to provide QPSK. IC 103 (RFT6100) provides Tx VCO, Tx PLL and Rx PLL.

The final stage of IC 103 (RFT6100) is the Driver Amp. This provides adequate Pout and ACPR to the PA block. According to Tx lineup calculation, Pout is 0.1dBm and ACPR is 56dBc in this stage. After that main signal pass cleanup filter, that has 2.4dB insertion loss for 824~849MHz and 38dB for Rx band rejection. The 800 MHz PA driver, I.C104, I.C 104 has gain of approximately 29dB. We have HBT PA module, Also High/Low power mode in conjunction with digital bias control. The transmitter signal is going to the SAW duplexer TX port, SP3T switch Tx port and finally Antenna port will meet 24dBm for digital mode and 27dBm for analog mode.

### 1900 MHz

For the 1900 MHz band, RFT6100 output for PCS provides 1.1dBm of Pout and 58dBc of ACPR to the next stage. After that signal pass through Split SAW band pass filter, F105, whose typical insertion loss is 2.4 dB and 38dB for Rx band rejection. SPDT switch control to pass Split band, 1850-1880MHz and 1880-1910MHz, respectively. PA driver, I.C107, whose gain is approximately 28dB. The output of I.C107 is fed to PCS FBAR duplexer and then SP3T switch to Ant, the power level at the feeding point of the antenna is set to the suitable power output levels for each band of operation.

### Synthesizer

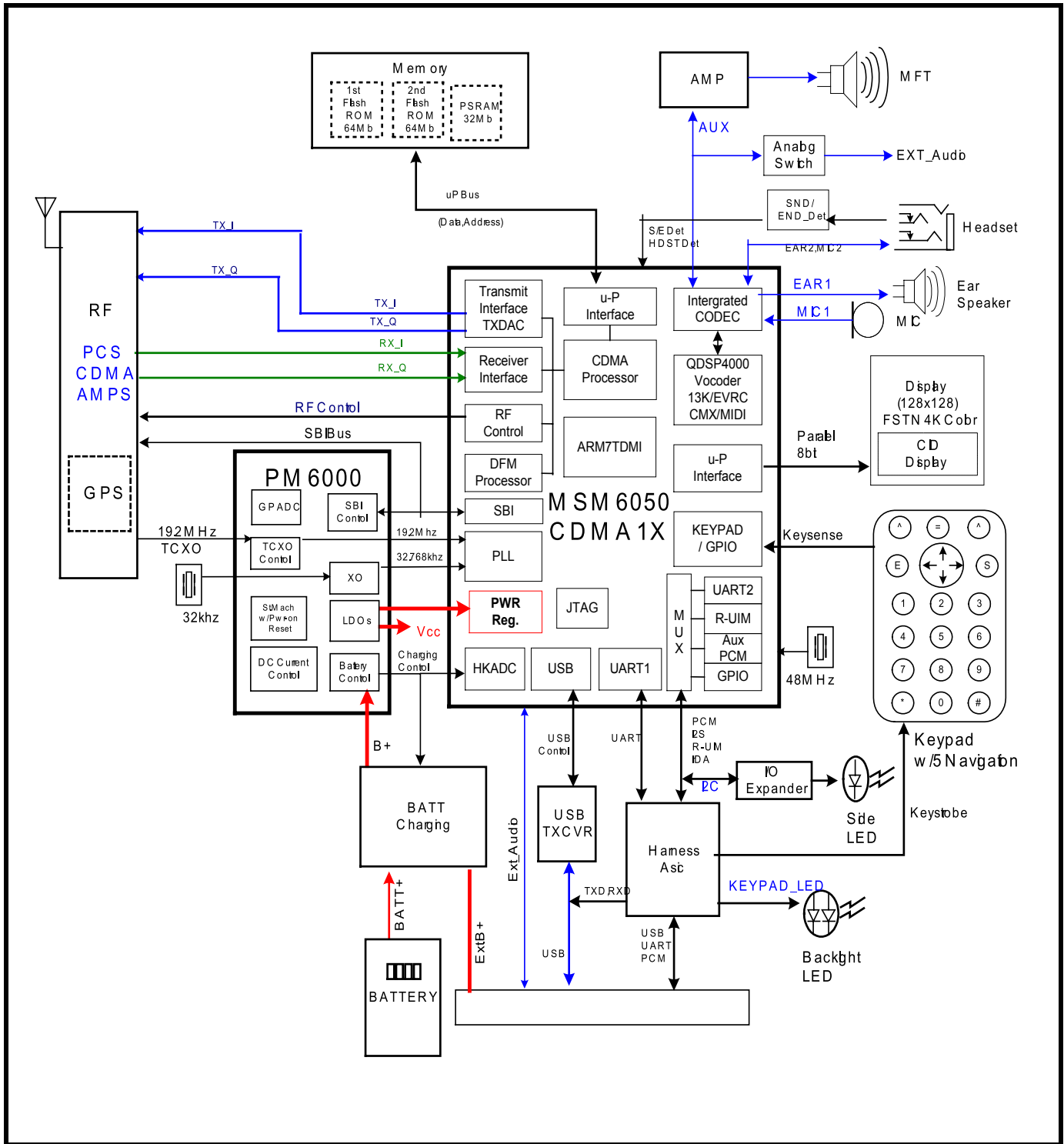
The RFT6100 consists of the Rx PLL, Tx PLL and Tx VCO.

The external synthesizer block is composed of the RX dual band VCO and other supporting circuits including the loop filter and supports RF RX (Cellular 800Mhz, PCS CDMA and GPS). The TX RF synthesizer is totally internal to RFT6100 except for the loop filter. All synthesizers are programmable via the data from MSM6050

The reference oscillator, TCXO is a temperature compensated crystal oscillator with frequency stability of 2 ppm over temperature extremes. Its frequency is 19.2 MHz. Output of TCXO is supplied to MSM6050, PM6000, RFR6000, and RFT6100.

Main VCO covers the frequency range of 1715MHz to 1788MHz for the 800Mhz mode and 1.9Ghz mode. VCO control voltage range is 0.4 volts to 2.3 volts.

# Control Logic Circuitry



0321870

Figure 4. E310 CDMA 1X Baseband System Block Diagram



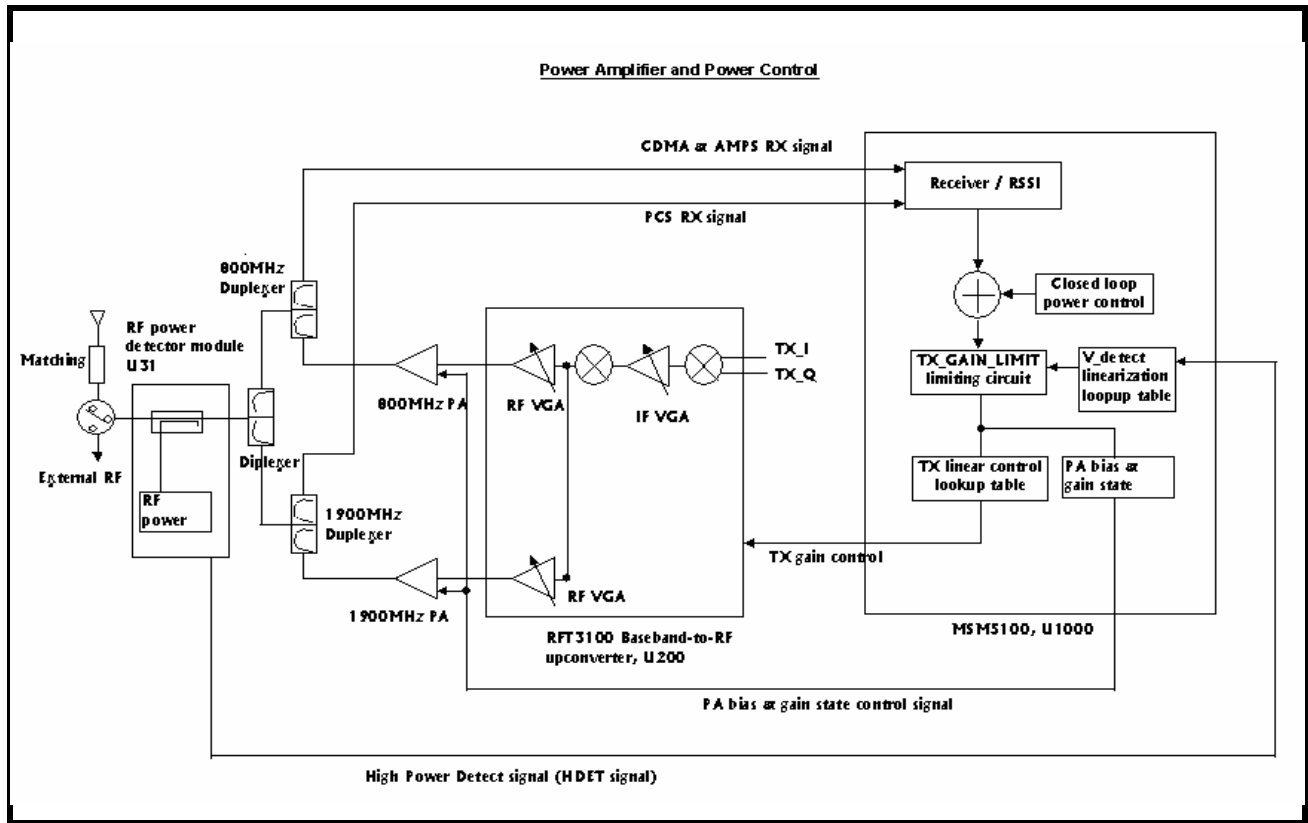


Figure 5. Power Amplifier and Power Control Block Diagram

### Overview

The Audio and Control Logic circuitry is based on Qualcomm's baseband IC (MSM6050/ PM6000). MSM6050 is a baseband CDMA Processor that has been optimized for wireless subscriber applications. It executes software that handles state control, MMI control, radio control, network communications, and accessory control. External FLASH/PSRAM (IC201) provides the baseband Processor's MCU program and data memory. The General Control Power IC (IC304) provides the linear voltage regulator and battery charge control. Harness IC (IC300) is Motorola costumed Asic to provide for CE bus Mux and additional GPIO and P-S converter etc.

External interfaces include Motorola's proprietary accessory interface (CN300) called the CE bus and an industry standard 2.5mm headset jack (EAR200). MIDI sound is created in MSM6050(IC200) and MFT (Multi-function Speaker) will be MIDI sound output. A MFT also achieves vibrating operation. A microphone is located in the main board and a receiver speaker is located in the flip assembly. A dual window LCD is located in the flip assembly and main LCD support FSTN color display. White color backlighting is provided for main LCD display windows. Keypad with blue LED backlighting is provided in the main board.

Baseband Processor ICIC200 MSM6050 CDMA 1X baseband Processor integrates functions that support a tri-mode CDMA/FM subscriber unit. Subsystems within

the MSM6050 device include a CDMA processor, a Digital FM (DFM) processor, QUALCOMM-designed DSP for voice compression, and an ARM® ARM7TDMI microprocessor. To provide an optimized system solution for IS2000 -1X services, the MSM6050 device support 153kbps data rate air interface and also integrates a gpsOne Processor to support GPS one solution. Also integrated in the MSM6050 device are functions such as an audio voice codec, PLL, transmit DACs, ADCs, an Universal Serial Bus (USB) device controller, peripheral interfaces, and an enhanced clock and power management architecture. The MSM6050 IC contains the following major features:

- Integrated gpsOne Processor for direct interface to RF chipset
- Integrated 13-bit linear CODEC with multiple inputs (3) and outputs (3) with amplifiers
- Integrated general-purpose ADC for subscriber unit monitoring, e.g., temperature sensor, battery
- Voice mode V1 (EVRC, PureVoice) all radio configurations
- 8x Searcher for CDMA searching
- 8x, 16x and 32x Searcher to support GPS processing
- Integrated PLL to provide additional on-chip clock frequencies
- Supports 19.2 MHz TCXO frequencies
- Supports Radio One ZIF (Zero I/F)
- Integrated Universal Serial Bus (USB) interface for plug-and-play (PC) applications
- 66-pin general-purpose interface (GPIO)
- Supports IS-95-A and IS-95-B compliant CDMA and DFM subscriber units
- Supports low-power, low-frequency crystal to enable TCXO shutoff
- Low Vdc power consumption during operation
- Software-controlled power management features
- ANSI/IEEE 1149.1A-93 compliant JTAG interface for Testability
- Enhanced I/O support for faster RS-232
- Supports page-mode flash memory

### **PM6000**

The PM6000 chip (IC304) is a complete power management system device for CDMA handset applications whose primary functions provide battery management and charger control, and linear voltage regulation with programmable voltages for digital and RF/analog circuits. PM6000 IC contain the following features:

- 7 LDOs
- Serial Interface (SBI bus) to MSM
- TCXO control for Slotted mode operation
- Charging control for Li-Ion battery
- Ten 10-bit A to D converters (5 wired internally, 5 accessible)
- Keyboard/LCD backlight driver (not used)
- Ringer driver (not used)
- Vibrator driver (not used)
- MSM/32K clock driver
- Power On Reset control

### **FLASH/PSRAM Memory**

IC201 Flash/PSRAM(Pseudo SRAM) Memory is mixed multi-chip package containing two 64Mbit Flash memories and one 32Mbit pseudo SRAM. The Flash/PSRAM Memory supports page mode for fast access time. Flash is for boot code,

program code storage and NVM data storage. FLASH memory contains executable code that is executed directly from FLASH. Flash memory also contains configuration parameters, look-up tables, calibration constants, user selectable option settings, phone book data, call history, etc. Pseudo SRAM contains run-time dynamic data storage, software stack/heap data, and other data that is frequently modified during run-time operation. The Baseband Processor accesses FLASH/PSRAM memory via a 16-bit asynchronous bus interface.

### Accessory Interface

A 17 pin accessory connector (CN300: called a CE bus connector) is provided at the bottom of the main housing. This interface supports charging accessories, analog and digital audio accessories, and RS-232 data and USB communication accessories. The accessory interface provides for auto-detection of accessories upon insertion. Depending on the accessory, power can be provided to the phone from an external approved power accessory or power can be provided to the accessory for battery powered applications.

### Battery Interface

The PM6000 (IC304) will be hardware configured for battery charging, which the external charging power supply is expected to provide the constant voltage and current regulation. Since CE Bus charging accessories do not provide the current and voltage regulation for charging lithium ion batteries, an external voltage/current control circuit is required. Pass Transistor (Q303), Battery Transistor (IC306) and Sense Resistor (R370) will provide the regulated voltage and current that is required for charging lithium-ion batteries.

The Bipolar PNP Transistor is used for Pass Transistor (Q303) and the P-channel MOSFET for Battery Transistor (IC306). The Sense Resistor (R370) used for current monitoring and protection is 0.15 Ohm. The HKADC AD converter of MSM6000 monitors charging current, that is read and controlled by software.

Chargers for E310 are 2 types: mid rate (400mA capable) and full rate (1.5A capable). Those should be recognized by phone at initial insertion. Charger is connected through CE bus connector pin 15(GND), 16 (BATTFDBK\_RTS) and 17 (EXT\_B+). Pin 17 is EXT\_B+, main charging current path and pin 16 is battery feedback and manual test multiplexed signal. The charger interfaces to MSM6050 and PM6000 through SBI control bus following register: CHG\_IMAX, CHG\_START and CHG\_THRESHOLD. Most of the charging algorithm will be handled by SC801 external charging control IC. PM6000 will monitor battery voltage and charging current for battery icon displaying normal phone operation, without a charger attached

### Power Distribution

Voltage regulation is provided by the PM6000 IC. The Low Dropout Regulators output voltages can be controlled by the MSM through the SBI. All of the LDO's outputs can be enabled or disabled with the LDO\_ENABLE register, with the exception of the MSMP and MSMC LDOs, there is no provision for the enabling or disabling of the MSMP and MSMC LDOs. The regulators and their load circuitry are described below:

- VREG\_MSMC (1.867V) - MSM IC internal
- VREG\_MSMP (2.887V) - MSM Digital, Memory, Harness
- VREG\_MSMA (2.6V) - MSM Analog
- VREG\_TCXO (2.85V) - TCXO supply

- 
- VREG\_RF\_RX (2.8V) - RFR6000, GPS Filter
  - VREG\_RF\_TX (2.85V) - RFT6100, Tx Filter
  - VREG\_SYNTX (2.85V) - VCO Synthesizer
  - B+ (3.6V) - PA, Backlight LED

## AUDIO CONTROL CIRCUITRY

### Audio Line-up

The audio routing and gain control will be supported by MSM6050 IC. With the integrated microphone and earpiece amplifiers, the MSM interfaces directly to the microphone and earpiece and greatly reduces the audio interface into a few passive components. The integrated CODEC converts an analog audio signal, either differential or single-ended, from the microphone into digital signals for the MSM6050's Vocoder. The integrated CODEC also converts digital audio data from the Vocoder into an analog audio signal, either differential or single-ended, for the earpiece. The Codec is configured through the QDSP4000 Command types and is not directly controlled by the microprocessor. The Codec Configuration command is sent to the QDSP4000 and then the QDSP4000 executes the command and configures the Codec. The internal Vocoder supports EVRC, QCLEP 13K Vcoders, along with implementing two echo cancellers, an ear seal (ESEC) and an acoustic echo canceller (AEC) for car kit applications. The vocoder also supports digital FM (DFM), DTMF generation and detection, Noise Suppression, audio AGC control, and automatic volume control (AVC). The MSM6050 has an auxiliary Pulse Code Modulation (PCM) interface and programmable Tx and Rx 13-Tap compensation filters to support an auxiliary linear, mu-Law, or A-law CODEC that is typically found in car kit applications. This model uses a MFT. The MFT which is a multi-function speaker/vibrator transducer also handles the Alert function.

### Sidetone (DSP)

Sidetone is audio signal from the microphone summed into speaker path. The MSM6050 includes the capability of adding a portion of the Tx audio into the receive path. This sidetone is added with a programmable gain stage, with a range of +12 dB to -84 dB, controlled by the QDSP4000 DMA parameter Codec STGain.

### Transmit Path Audio

The mobile phone supports three microphone input paths identified as Internal Microphone (MIC 1), Headset Microphone (MIC 2), and External Accessory Microphone (Audio\_IN). Headset and External Mic inputs are single ended and Internal MIC is differential Input. The proper Microphone path is selected by the MIC selector and path gain is programmable at the MIC AMP 1, 2 in the MSM. Refer to the following sections and block diagram below.

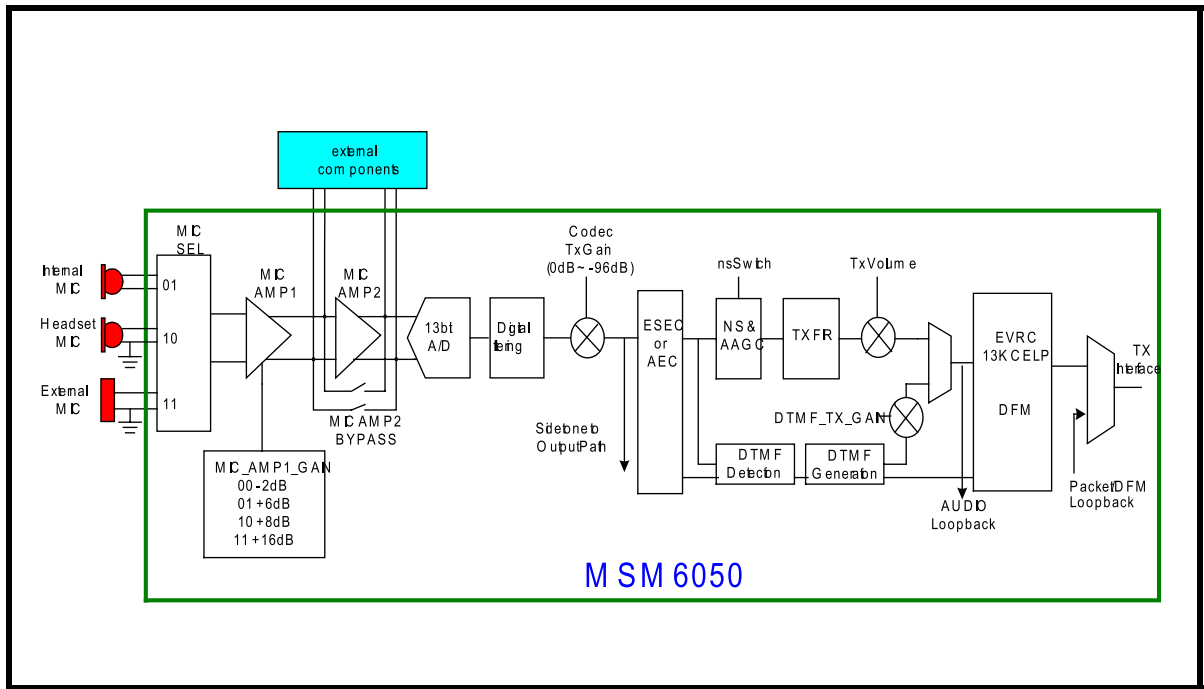


Figure 6. MSM 6050 Transmit Audio Block Diagram

0321840

### A/D converter & Filtering

A/D is 13-bit linear two's complement converter. MIC AMP1 and MIC AMP2 gains should be selected to maximize the dynamic range without overloading the A/D (3.63 Vpp max range). The transmit data from the microphone input is digitally filtered with an ITU G.712 compliant filter. The filter attenuates the input signals outside the 3400 Hz baseband and decimates the data rate to 8 kHz. The MSM6050 has two optional digital filters on the Tx path prior to the vocoder, a slope filter and a high-pass filter. The slope filter is designed to provide pre-emphasis for the high frequency audio prior to the vocoder.

### Tx Volume Control

The Tx and Rx audio path have separate volume controls to adjust the loudness levels on the Tx and Rx audio paths. The Rx and Tx volume controls are programmable multipliers.

### Headset Microphone Path

The Headset Microphone is pin 4 of EAR200, which is a 2.5mm jack. MICBIAS 1.8V from MSM is used for headset Mic vias. The single-ended MIC2P signal is fed to MSM headset Mic input and this line is shared as headset SEND/END detect signal from headset.

### External Microphone Path

The External Microphone input is connected to pin 16 of CN300 (AUDIO\_IN), the accessory connector for the mobile phone. The path is routed through IC301 to protect ESD and to the AUXIP pin on MSM. This single-ended signal feeds directly to the input MIC select multiplexer without an intervening gain stage. The audio signal shall have a nominal level (-27dBv) of 43.5mVrms at 1 kHz, between 300 Hz and 3 kHz.

### Receive Path Audio Circuits

The mobile phone supports three audio output paths. The output of MSM's internal DAC drives the internal AMP SEL. The outputs can be routed to one of the three supported outputs via the internal multiplexer. These outputs connect to the EAR1OP, EAR1ON amplifier (Ear Speaker), the EAR2O amplifier (Headset boom speaker), and the AUXOP, AUXON amplifier (Accessory connector output). All outputs use the same D/A converter so only one output can be active at one time. The user can adjust the gain of the audio outputs with the volume control buttons. Forward link audio path block diagram is shown below.

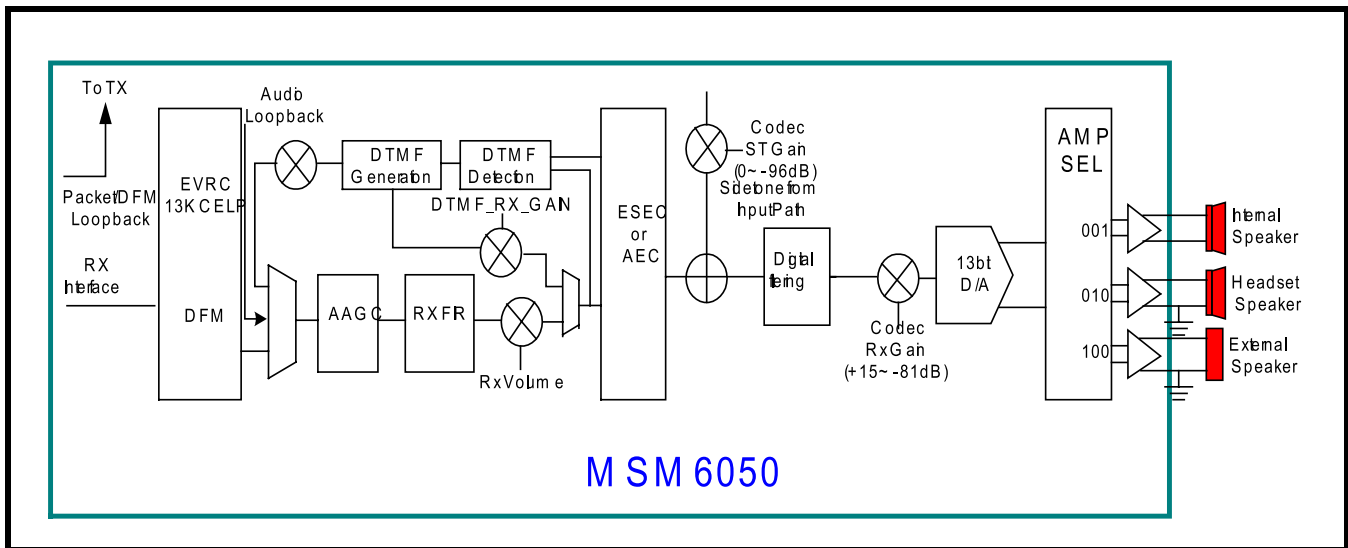


Figure 7. Forward link audio path block diagram

### Rx FIR Filter

W A type-I 13-tap FIR (finite impulse response) filter is supported on the Tx and the Rx paths. Both filters are software programmable and can be reconfigured during vocoder or DFM operation. Tx FIR is programmable 13-tap FIR filter whose coefficients can be programmed through the QDSP4000 parameters txPcmFiltLoad and Tx PcmFiltCoeff. Each filter consists of 7 coefficients with the outside taps, h[0] and h[12], h[1] and h[11], h[2] and h[10], h[3] and h[9], h[4] and h[8], and h[5] and h[7], using the same coefficient value. The Rx and Tx filters are intended to equalize the frequency response of the microphone (Tx), the earphone (Rx), and the frequency characteristics of the mechanical housing of the subscriber unit. When enabling/disabling Receive Audio functions, operations are performed in the following order to reduce audible pops on amplifiers.

### **Codec Rx Gain**

The Rx audio path contains a programmable gain stage, with a range of +15 dB to -81 dB, before the audio front end of the QDSP4000 and after to the Digital-to-Analog conversion. The QDSP4000 DMA parameter Codec Rx Gain sets the Rx gain.

### **Ear Speaker Path**

The Ear Speaker is driven by MSM's internal SPKR differential amplifier. This amplifier is powered by voltage MSM\_VREGA Speaker outputs from MSM are routed through 15Ohm R1004, R1005 resistor and following the speaker path EAR1OP(+) and EAR1ON(-), they are routed to main board through 50 pin B-B connector and then connected to the transducer in the flip assembly.

### **Headset Speaker Path**

The headset uses a standard 2.5mm phone jack. The phone will detect the presence of a headset using pin 2 on the headset jack, which is pulled high by R208 and connected to the Headset\_DET\_N to MSM interrupt. This pin is aligned with the ground sleeve of the headset plug and will be pulled to a logic low whenever the headset plug is inserted into the jack. The headset may contain a momentary switch, which is normally closed and is in series with the microphone cartridge. When the momentary switch is pressed, the bias current being supplied to the microphone will be interrupted. The phone will detect this action and make an appropriate response to this action, which could be to answer a call, end a call, or dial the last number from scratchpad.

The Headset Speaker makes use of the amplifier in MSM and the single-ended EAR2O output audio path is routed through C222 to pin 1 of the Headset Jack (EAR200). If an external headphone jack is plugged into the phone, the HEADSET\_DET\_N pin will be pulled to ground will drive the headset speaker as single-ended off the Speaker- audio path.

### **External Speaker Path**

The External Speaker is connected to pin 15 of SN300 (AUDIO\_OUT ON/OFF), the accessory connector for the mobile phone. The audio path is routed through IC302 to protect ESD and connected to MSM AUXOP. The DC level of this Audio\_Out signal is also used to externally command the phone to toggle it's ON/OFF state. The Audio\_Out signal connects to PM6000 KBDPWR\_ON pin via D301 to provide this capability. Audio\_out will be routed to MSM GPIO to detect POWER/END key.

### **MIDI Alert Interface**

The NCP2890 (IC202) is an audio amplifier for mobile phone ringing melodies. The NCP2890 provides high quality audio while requiring few external components and minimal power consumption. Due to its excellent PSRR, it can be directly connected to the battery, saving the use of an LDO.

## **MMI (KEYPAD/DISPLAY)**

### **Keypad Interface**

The keypad interface consists of an array of twenty four buttons and multi control switch buttons located in the main board. Multi control switches are provided on the main board for volume control and voice activation. Keypad actuation is detected

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by the Baseband processor (MSM6050) through the integrated Keypad Port. Activation of a switch (Keypad or multi control switch) will assert (active low) two array signals that will be decoded by the MSM6050 to determine the active key-press. Key strobe signal is provided from Harness Chip (IC300). Multi key press function is also implemented for BREW service. Keypad back-lighting is provided through an array of 10 LEDs on the main board. ON/OFF control of the LEDs is controlled through the backlight sink circuit in the Harness Chip (IC300).

### **Flip Open/Close Detection**

A Call sensor switch is located on the main board to detect flip open/close status. When flip is closed, the pressure switch is activated (active low) and this FLIP\_DET signal is routed to MSM interrupt.

### **Display Module Interface**

The display module is housed in the flip assembly. The display module includes dual window LCD panel, back-light circuitry, and display driver circuitry. The Display Module interfaces to the main board via CN200. 8 bit parallel interface is used for both LCD.

### **MFT**

The MFT (Multi-function Speaker) is a combination of speaker and vibrator. It is designed to be housing mounted. Vibration operation is achieved by using an input stimulus of 150MHz. Acoustic operation is achieved at frequencies above 500 MHz.

### **LEDs**

The Keypad Backlight LED is realized by ten blue color LEDs which part number is LTST-C192TBKT. Eight side view type chip LEDs are used for Side LED. The LED's part number is LNJ123W8HRA and Bi-color (Blue/Red) LED. Harness chip (IC300) generates pulse-width modulated (PWM) signals for controlling the brightness of Keypad Backlight LEDs and Side LEDs by programming On/Off times of LEDs.

### **I/O Expander**

The I/O Expander (IC400) is used for Side LEDs control. I/O Expander provides 16 bits of General purpose parallel input/output (GPIO) expansion using I2C interface accessible to MSM6050. I/O Expander provides a simple solution when additional I/O is needed for LEDs.



## Tools and Test Equipment

The following table lists tools and test equipment recommended for disassembly and reassembly of E310 telephones. Use either the listed items or equivalents.

**Table 1. General Test Equipment and Tools**

| Motorola Part Number <sup>1</sup> | Description   | Application   |
|-----------------------------------|---|---|
| RSX4043-A                         | Torque Driver   | Used to remove and replace screws   |
| —                                 | Torque Driver Bit T-6 Plus, Apex 440-6IP Torx Plus or equivalent  | Used with torque driver   |
| See Table 7                       | Rapid Charger   | Used to charge battery and power phone  |
| 0180386A82                        | Antistatic Mat Kit (includes 66-80387A95 antistatic mat, 66-80334B36 ground cord, and 42-80385A59 wrist band) | Provides protection from damage to device caused by electrostatic discharge (ESD) |
| 6680388B67                        | Disassembly tool, plastic with flat and pointed ends (manual opening tool)                                    | Used during assembly/disassembly of phone   |
| 6680388B01                        | Tweezers, plastic   | Used during assembly/disassembly  |
| —                                 | Digital Multimeter, HP34401A <sup>2</sup>   | Used to measure battery voltage   |
| 6688054N01                        | Flip disassembly tool   | Used to disassembly the flip assembly   |

1. To order in North America, contact Motorola Aftermarket and Accessories Division (AAD) at (800) 422-4210 or FAX (800) 622-6210; Internationally, AAD can be reached by calling (847) 538-8023 or by fax (847) 576-3023.

2. Not available from Motorola. To order, contact Hewlett Packard at (800) 452-4844.

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## Disassembly

The procedures in this section provide instructions for the disassembly of a E310 telephone. Tools and equipment used for the phone are listed in Table 1, preceding.



*Many of the integrated devices used in this phone are vulnerable to damage from electrostatic discharge (ESD). Ensure adequate static protection is in place when handling, shipping, and servicing the internal components of this equipment.*



*Avoid stressing the plastic in any way to avoid damage to either the plastic or internal components.*

### Removing the Battery Cover

1. Ensure the phone is turned off.
2. Slide the battery cover as shown in Figure 8.
3. Lift the battery cover away from the phone.



Figure 8. Removing the Battery Cover

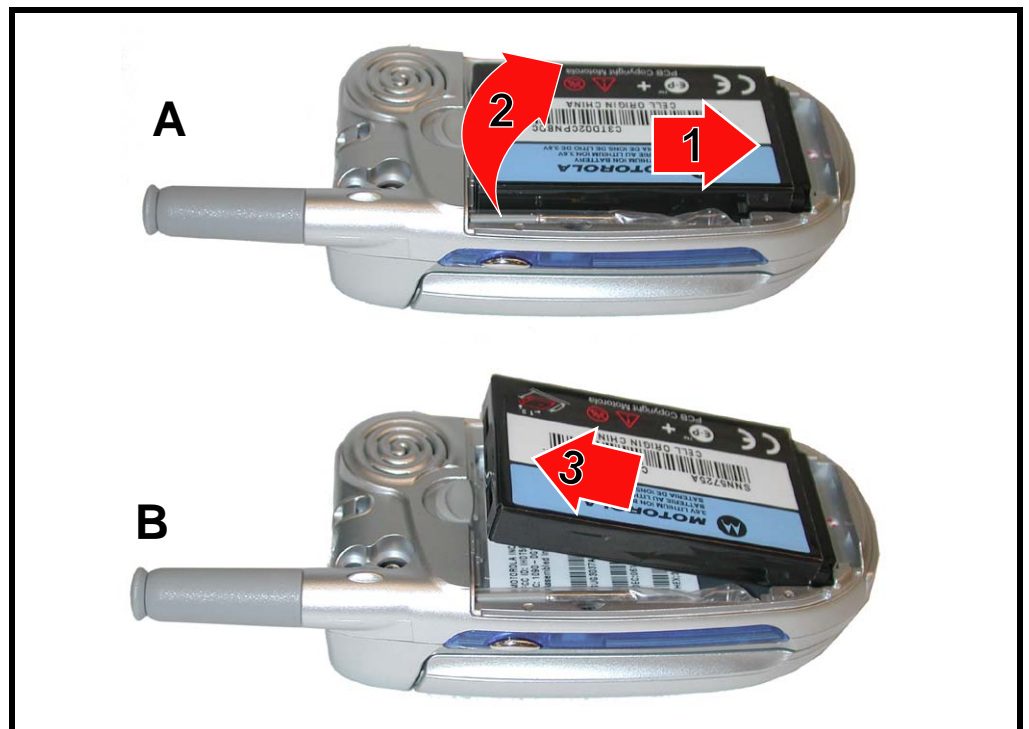
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## Removing and Replacing the Battery



*All batteries can cause property damage and / or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.*

1. Ensure the phone is turned off.
2. Remove the rear housing, as described in the procedures.
3. Slide the battery in the direction of the arrow as shown in Figure 9A.
4. Lift the top of the battery near the alert speaker out of the battery compartment as shown in Figure 9B.



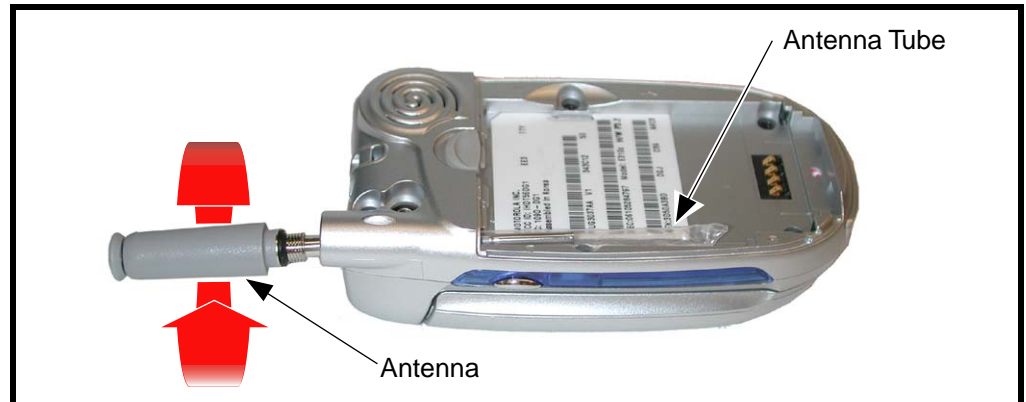
0321600

**Figure 9. Removing the Battery**

5. Lift the battery housing completely off the phone.
6. To replace, align the battery with the battery compartment so the contacts on the battery match the battery contacts in the phone.
7. Insert the battery, printed arrow first, into the battery compartment and push down.
8. Insert the ridge at the bottom of the battery housing into the base of the phone, then push the cover down and snap it into place.

## Removing and Replacing the Antenna

1. Remove the battery cover and battery as described in the procedures.
2. By hand, rotate the antenna base counterclockwise, as indicated by the red arrows until loose. See Figure 10.



0321610

**Figure 10. Removing the Antenna**

3. When the antenna threads are completely disengaged, pull the antenna straight out of the plastic antenna tube and out of the phone to remove.
4. Remove the antenna tube from the phone. Retain the plastic antenna tube for re-assembly.



*Ensure antenna threads are properly engaged before tightening to prevent damage to the antenna or housing.*

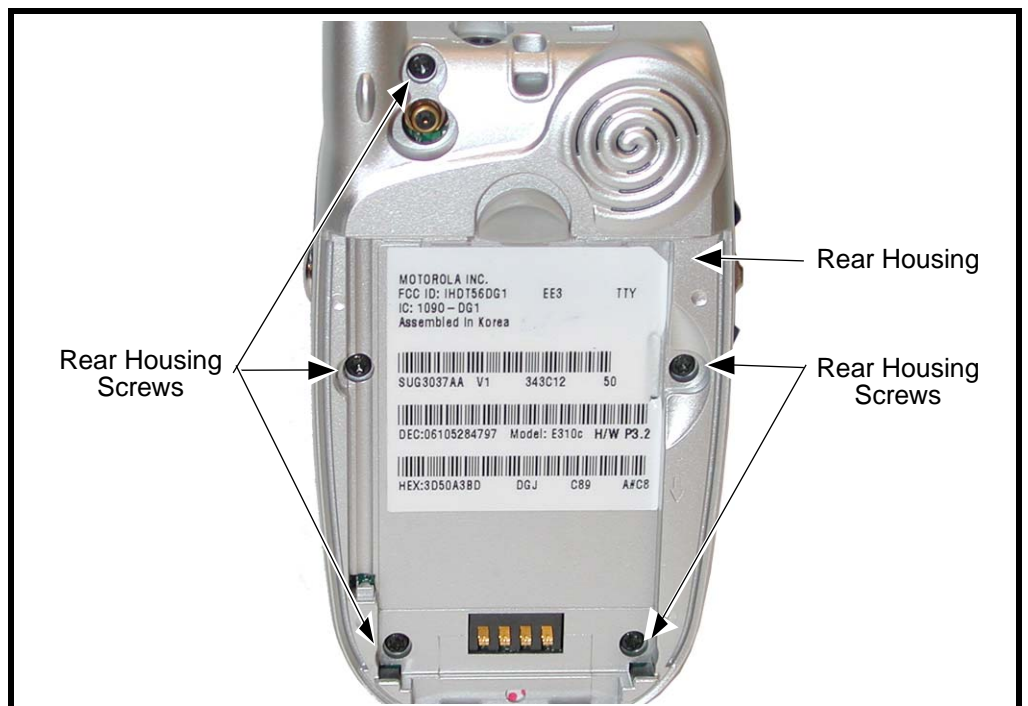
5. To replace, insert the threaded end of the antenna carefully into the housing and, after ensuring the threads are properly engaged, rotate clockwise. Tighten firmly by hand.
6. Replace the battery and battery housing as described in the procedures.

## Removing and Replacing the Rear Housing Assembly



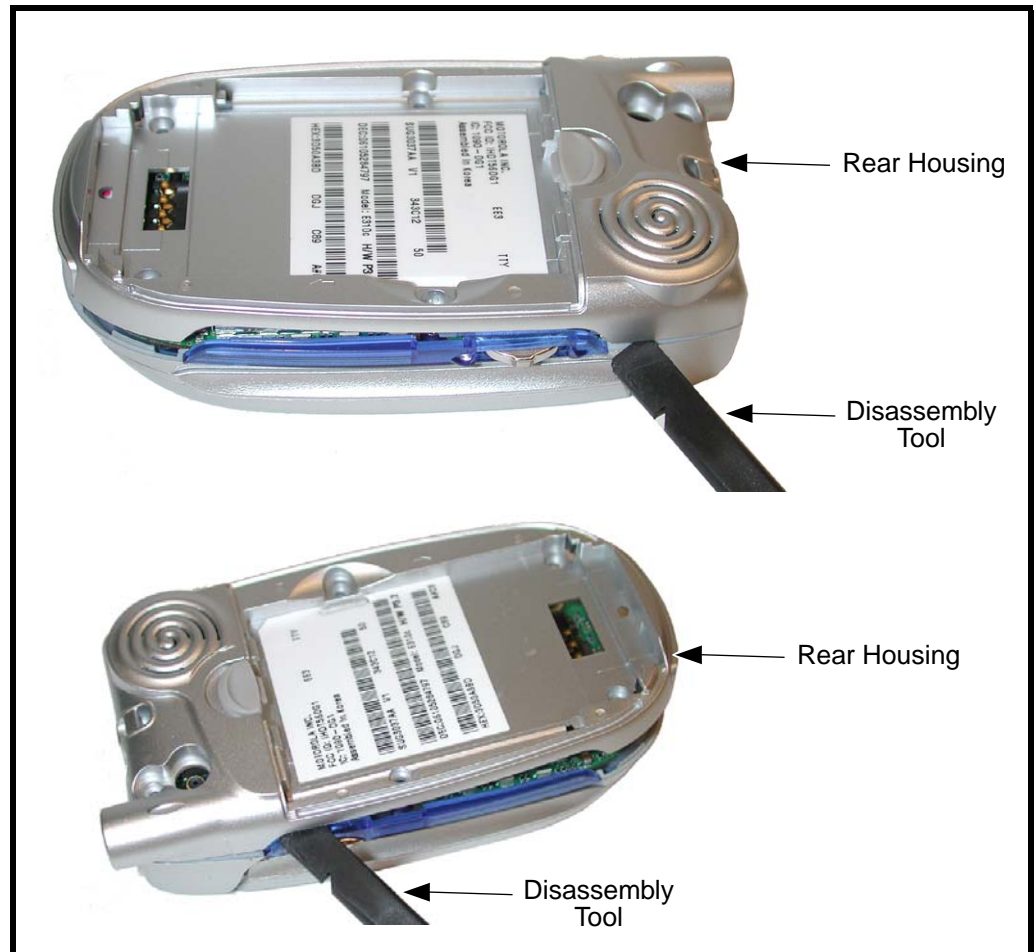
*This product contains static-sensitive devices. Use anti-static handling procedures to prevent electrostatic discharge (ESD) and component damage.*

1. Remove the battery housing, battery, and antenna as described in the procedures.
2. Remove the grommet over the RF cap near the antenna.
3. Using a Torx driver with a T-6 bit, remove the 5 screws from the rear housing assembly (See Figure 11). Retain the screws for re-use.



0321620

**Figure 11. Removing the rear housing screws**



0321630Re

**Figure 12. Removing the Rear Housing**

4. Carefully slide the flat end of the disassembly tool along the opening between the back and the front housing to release the latches near the buttons on the sides of the phone and the latch on the top of the phone (see Figure 12).
5. Repeat step 4 for the other side of the phone.
6. Carefully and gently move the back housing from side to side to separate the back housing from the front housing. Use the disassembly tool to release the housing catches along the side of the housing near the voice key.
7. Rotate the rear housing assembly and lift it away from the front housing.
8. To replace, carefully align rear housing assembly with the front housing, then press the rear assembly down until the housing catches engage with the corresponding latches on the rear housing. Press the housings together until the catches snap into place.
9. Replace the 5 screws and tighten to a torque setting of  $2.0 \pm 0.2$  Kgf.cm. Do not over tighten.
10. Replace the antenna, battery, and battery cover as described in the procedures.

## Removing and Replacing the Transceiver Board Assembly



*This product contains static-sensitive devices. Use anti-static handling procedures to prevent electrostatic discharge (ESD) and component damage.*

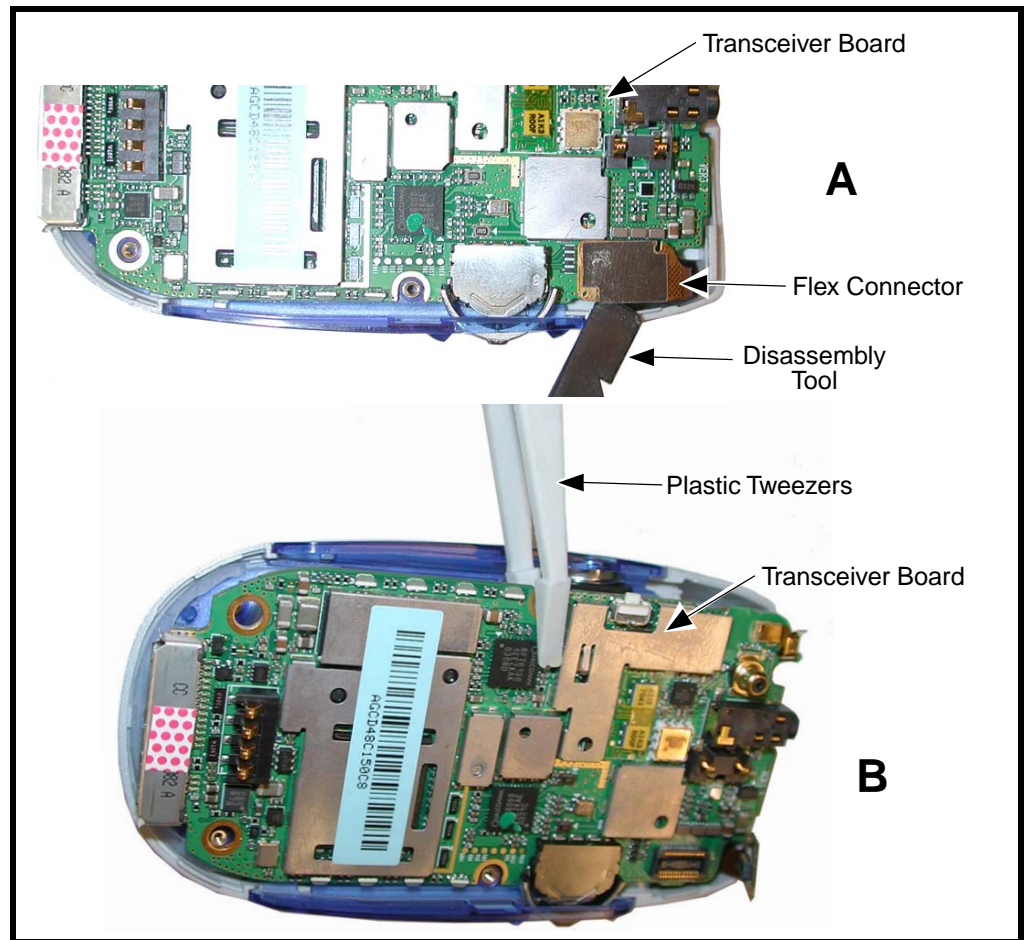
1. Remove the battery cover, battery, antenna, and rear housing assembly as described in the procedures.



*The flexible printed cable (FPC) (flex) is easily damaged. Exercise extreme care when handling.*

2. Use the flat end of the disassembly tool to disconnect the flex connector from the Transceiver PCB Assembly (see Figure 13A).
3. Use the plastic tweezers to lift the side of the transceiver PCB Assembly.

- Carefully remove the transceiver board from the front housing (See Figure 13B).



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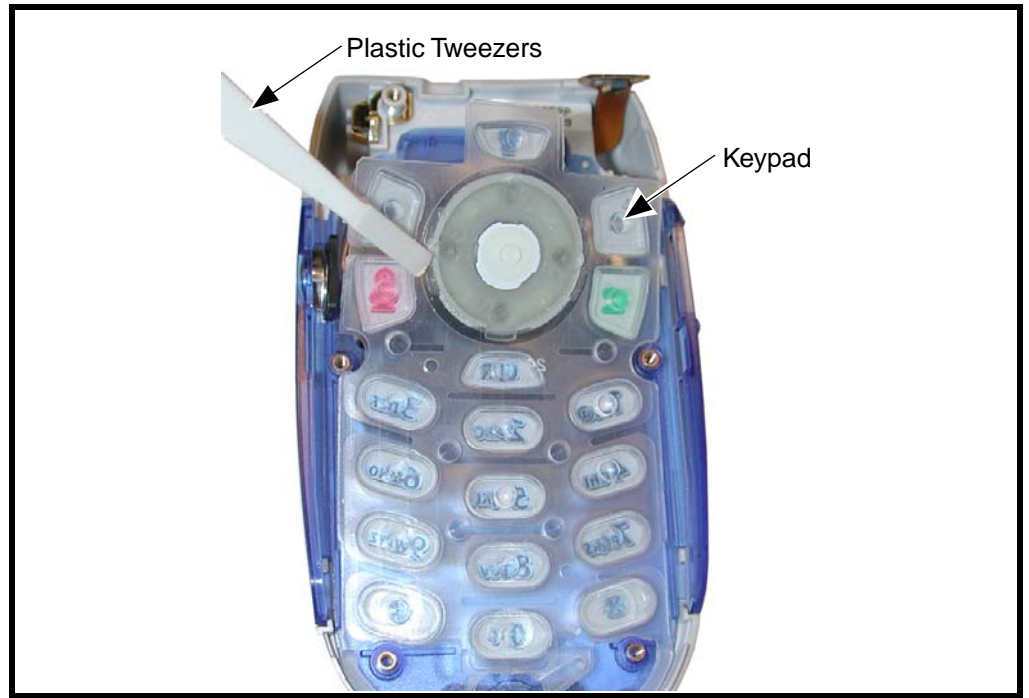
Figure 13. Removing the Transceiver Board



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## Removing and Replacing the Keypad

1. Remove the battery cover, battery, antenna, rear housing assembly, and transceiver board assembly as described in the procedures.
2. Use the plastic tweezers to lift the keypad from the front housing as shown in Figure 14.



0321670

**Figure 14. Removing the Keypad**

3. To replace, insert the keypad into the front housing, ensuring the keys align properly with the openings in the front housing.
4. Replace the transceiver board, rear housing assembly, antenna, battery, and battery housing as described in the procedures.

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## Removing and Replacing the Flip Cover

1. Slide the flip cover toward the bottom edge of the phone as shown in Figure 15.
2. When the flip cover is completely clear of the flip assembly, lift the flip cover away from the flip assembly.



**Figure 15. Removing the Flip Cover**

3. To replace, align the top corners of the flip cover with the bottom edge of the flip assembly and slide the cover upward until it snaps into place.

## Removing and Replacing the Flip Assembly

1. Remove the battery housing, battery, antenna, rear housing assembly, metal sheath, transceiver board, keypad, and flip cover as described in the procedures.



*The flex is fragile and easily damaged. Be very careful when passing the flex through the front housing opening.*

2. Use the torx driver to remove 4 flip housing screws. Set the screws aside for re-use (see Figure 16).

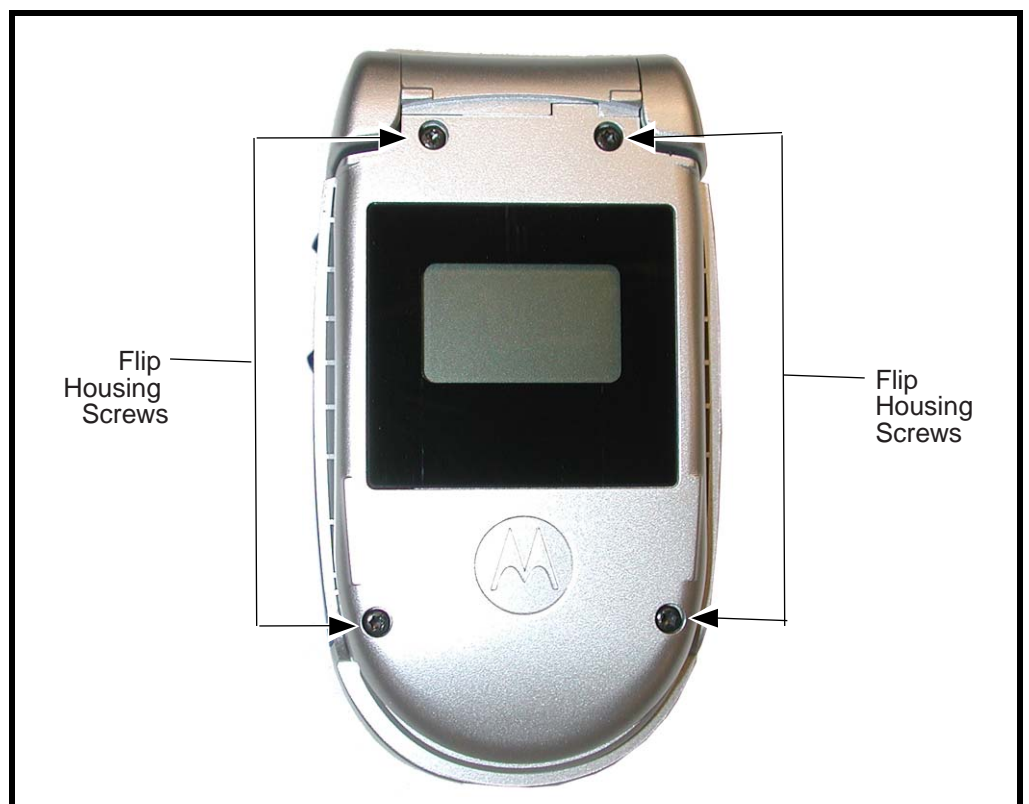
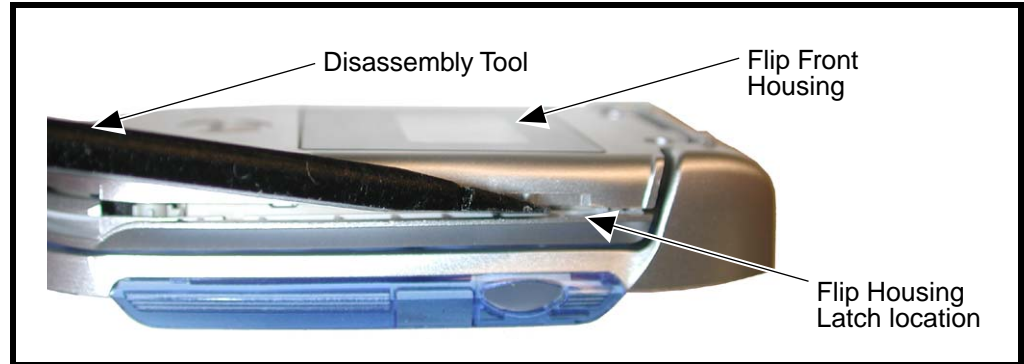


Figure 16. Removing the Flip Assembly (Step 2)

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3. Carefully slide the disassembly tool between the flip front housing and the flip assembly to disengage the latch on each side of the flip assembly near the hinge. Use caution when releasing the latch on each side of the flip assembly.



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**Figure 17. Removing the Flip Assembly (Step 3)**

4. Lift the flip assembly away from the front housing.
5. To replace, align the flip housing to the flip assembly.
6. Carefully and gently press the flip housing onto the flip assembly until the latches engage.
7. Insert and tighten the 4 flip housing screws to a torque setting of  $2.5 \pm 0.2$  Kgf.cm.
8. Slide the flip housing cover onto the flip assembly.
9. Replace the keypad, transceiver board assembly, rear housing, antenna, battery, and battery cover as described in the procedures.

## Removing and Replacing the Display Module

1. Remove the flip cover and flip assembly, as described in the procedures.
2. Use the disassembly tool to disconnect the flex connector from the display module assembly (see Figure 18A).
3. Carefully, remove the display module retainer clip with the plastic tweezers. Avoid damage to the retainer clip. (see Figure 18B).

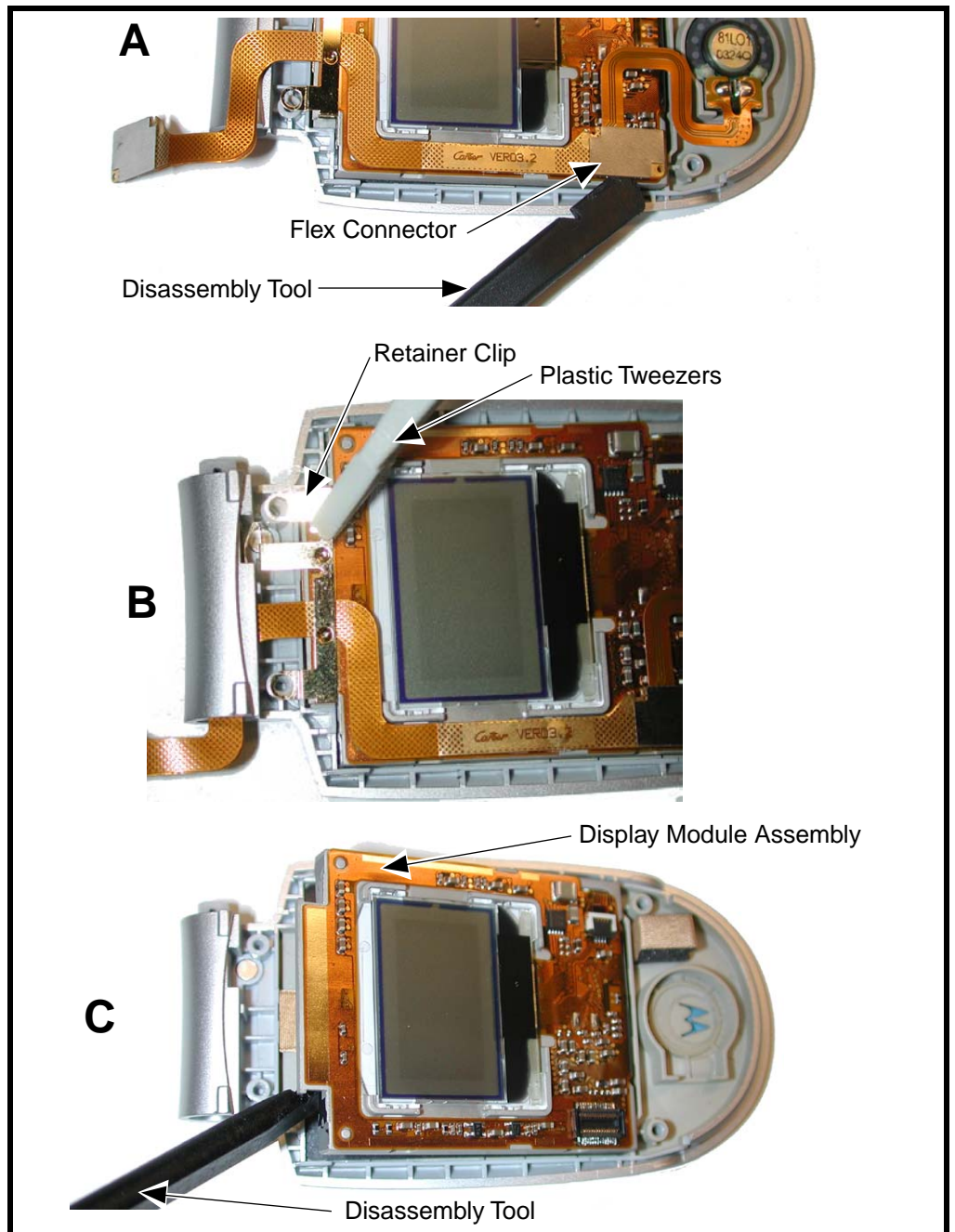


Figure 18. Removing the Display Module

4. Lift the flex away from the display module
5. Lift the display module up and out of the flip housing, being careful to not damage or stress the flex connector.
6. To replace, seat the display module back into the flip front housing.
7. Re-connect the flex connector.
8. Replace the display module retainer bracket.
9. Replace the flip assembly, keypad, transceiver board assembly, housing assembly, antenna, battery, and battery cover as described in the procedures.

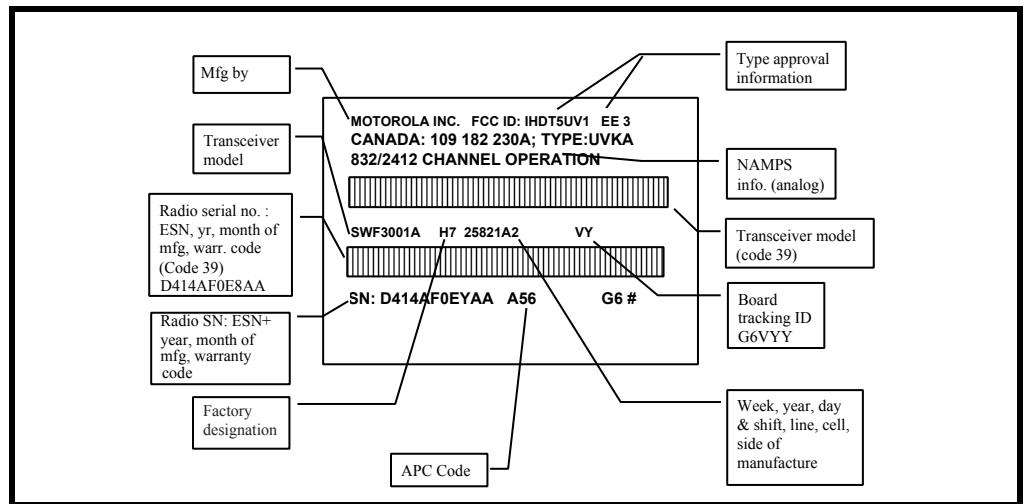
# Phone Identification

## Personality Transfer

A personality transfer is required when a phone is express exchanged or when the main board is replaced. Personality transfers reproduce the customer's original personalized details such as menu and stored memory such as phone books, or even just program a unit with basic user information such as language selection. E310 telephones use TrueSync® synchronization software to effect a personality transfer.

## Identification

Each Motorola CDMA phone is labeled with a variety of identifying numbers. Figure 19 describes the current identifying labels.



020463o

Figure 19. CDMA Telephone Identification Label

# Troubleshooting

**Table 2. E310 Telephone: Level 1 and 2 Troubleshooting Chart**

| Symptom   | Probable Cause   | Verification and Remedy  |
|---|--|--|
| 1. Telephone will not turn on or stay on.   | a) Battery either discharged or defective.                             | Measure battery voltage across a 50 ohm (>1 Watt) load. If the battery voltage is <3.25 Vdc, recharge the battery using the appropriate battery charger. If the battery will not recharge, replace the battery. If battery is not at fault, proceed to b.  |
|   | b) Battery connectors open or misaligned.                              | Visually inspect the battery connectors on both the battery and the telephone. Realign and, if necessary, either replace the battery or refer to a Level 3 Service Center for the battery connector replacement. If battery connectors are not at fault, proceed to c.   |
|   | c) Transceiver board defective.  | Remove the transceiver board. Substitute a known good transceiver board and temporarily reassemble the unit. Press the PWR button; if unit turns on and stays on, disconnect the dc power source and reassemble the telephone with the new transceiver board. Verify that the fault has been cleared. If the fault has not been cleared then proceed to d. |
|   | d) keyboard assembly failure.  | Replace the keyboard assembly. Temporarily connect a +3.6 Vdc supply to the battery connectors. Depress the PWR button. If unit turns on and stays on, disconnect the dc power source and reassemble with the new keyboard assembly.   |
| 2. Telephone exhibits poor reception or erratic operation such as calls frequently dropping or weak or distorted audio. | a) Antenna assembly defective.   | Check to make sure that the antenna pin is properly connected to the transceiver board assembly. If connected properly, substitute a known good antenna. If the fault is still present, proceed to b.  |
|   | b) Transceiver board defective.  | Replace the transceiver board (refer to 1c). Verify that the fault has been cleared and reassemble the unit with the new transceiver board.  |
| 3. Display is erratic, or provides partial or no display.   | a) Connections to or from transceiver board defective.                 | Check general condition of flex and flex connector. If the flex and connector are good, check that the flex connector is fully connected. If not, check connector to transceiver board connections. If faulty connector, replace the transceiver board. If connector is not at fault, proceed to b.  |
|   | b) Flip assembly defective.  | Temporarily replace the flip assembly with a known good assembly. If fault has been cleared, reassemble with the new flip assembly. If fault not cleared, proceed to c.  |
|   | c) Transceiver board assembly defective.                               | Replace the transceiver board (refer to 1c). Verify that the fault has been cleared and reassemble the unit with the new transceiver board.  |
| 4. Incoming call alert transducer audio distorted or volume is too low.   | Faulty transceiver board assembly.                                     | Replace the transceiver board (refer to 1c). Verify that the fault has been cleared and reassemble the unit with the new transceiver board.  |
| 5. Telephone transmit audio is weak. (usually indicated by called parties complaining of difficulty in hearing voice).  | a) Microphone connections to the transceiver board assembly defective. | Gain access to the microphone as described in the procedures. Check connections. If connector is faulty proceed to c; if the connector is not at fault, proceed to b.  |



Table 2. E310 Telephone: Level 1 and 2 Troubleshooting Chart (Continued)

| Symptom   | Probable Cause  | Verification and Remedy   |
|---|---|---|
|   | b) Microphone defective.  | Gain access to microphone. Disconnect and substitute a known good microphone. Place a call and verify improvement in transmit signal as heard by called party. If good, reassemble with new microphone. If microphone is not at fault, reinstall original microphone and proceed to c.  |
|   | c) Transceiver board assembly defective.                        | Replace the transceiver board assembly (refer to 1c). Verify that the fault has been cleared and reassemble the unit with the new transceiver board assembly.   |
| 6. Receive audio from earpiece speaker is weak or distorted.  | a) Connections to or from transceiver board assembly defective. | Gain access to the transceiver board assembly as described in the procedures. Check flex and the flex connector from the flip assembly to the transceiver board assembly. If flex is at fault, replace flip assembly. If flex connector is at fault, proceed to d. If connection is not at fault, proceed to b.   |
|   | b) Flip assembly defective.                                     | Temporarily replace the flip assembly with a known good assembly. If fault has been cleared, reassemble with the new flip assembly. If fault not cleared, proceed to c.   |
|   | c) Antenna assembly defective.                                  | Check to make sure the antenna is installed correctly. If the antenna is installed correctly, substitute a known good antenna assembly. If this does not clear the fault, reinstall the original antenna assembly and proceed to d.   |
|   | d) Transceiver board assembly defective.                        | Replace the transceiver board assembly (refer to 1c). Verify that the fault has been cleared and reassemble with the new transceiver board assembly.  |
| 7. Phone does not sense when flip is opened or closed (usually indicated by inability to answer incoming calls by opening the flip, or inability to make outgoing calls). | a) Flip assembly defective.                                     | Temporarily replace the flip assembly with a known good assembly. If fault has been cleared, reassemble with the new flip assembly. If fault not cleared, proceed to b.   |
|   | b) Transceiver board assembly defective.                        | Replace the transceiver board assembly (refer to 1c). Verify that the fault has been cleared and reassemble the unit with the new transceiver board assembly.   |
| 8. Vibrator feature not functioning.  | Transceiver board assembly defective.                           | Replace the transceiver board assembly (refer to 1c). Verify that the fault has been cleared and reassemble the unit with the new transceiver board assembly.   |
| 9. Internal Charger not working.  | Faulty charger circuit on transceiver board assembly.           | Test a selection of batteries in the rear pocket of the desktop charger. Check LED display for the charging indications. If these are charging properly, then the internal charger is at fault. Replace the transceiver board assembly (refer to 1c). Verify that the fault has been cleared and reassemble the unit with the new transceiver board assembly. |
| 11. No or weak audio when using headset.  | a) Headset not fully pushed home.                               | Ensure the headset plug is fully seated in the jack socket. If fault not cleared, proceed to b.   |
|   | b) Faulty jack socket on transceiver board assembly.            | Replace the transceiver board assembly (refer to 1c). Verify that the fault has been cleared and reassemble the unit with the new transceiver board assembly.   |

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## Programming: Software Upgrade and Flexing

Contact your local technical support engineer for information about equipment and procedures for flashing and flexing.

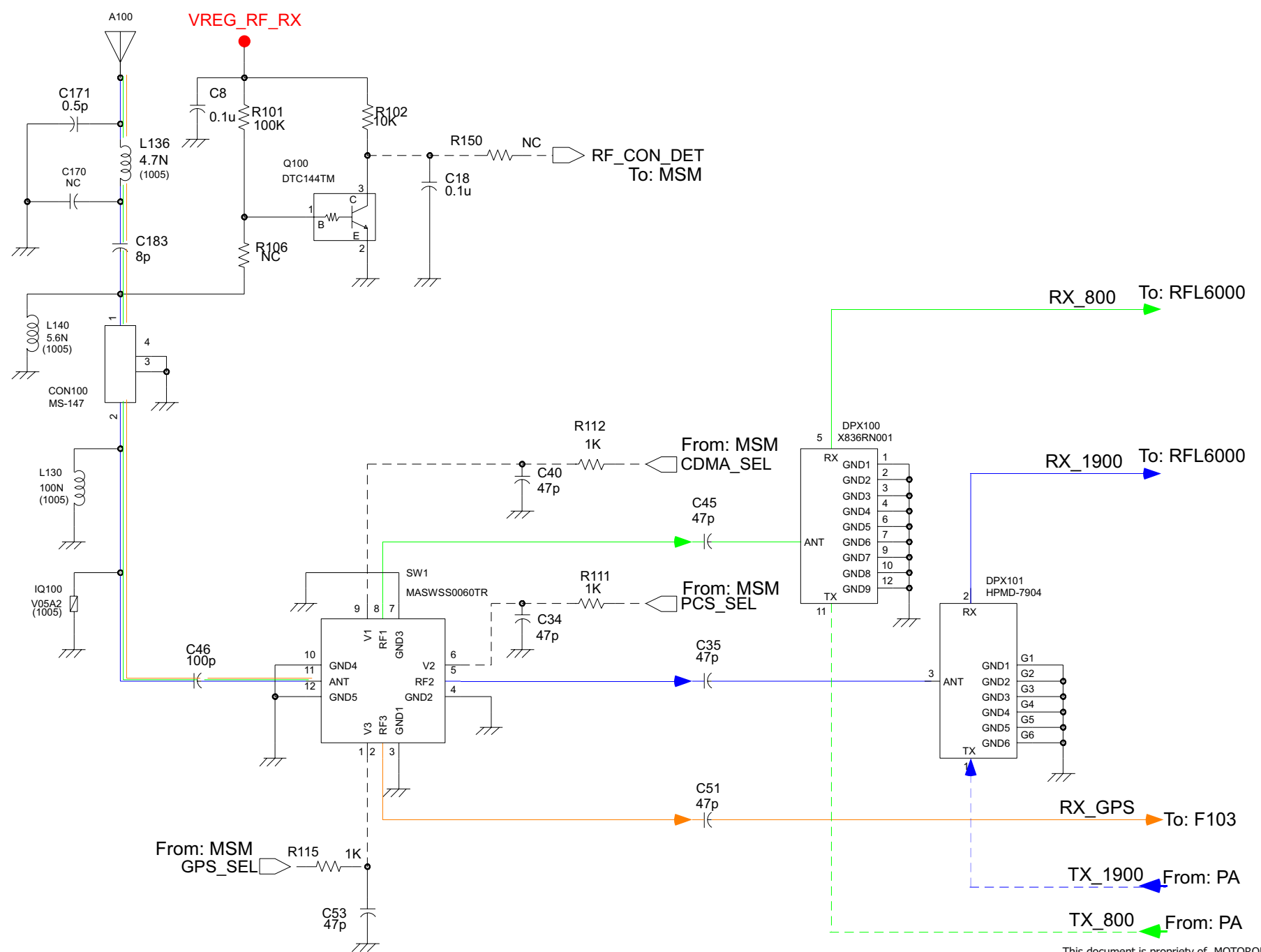
## Related Publications

**Motorola E310 CDMA User Guide, English**

SJJN5285A (6809467A45)

# Antenna, SW & Duplexers Circuit:1

# E310



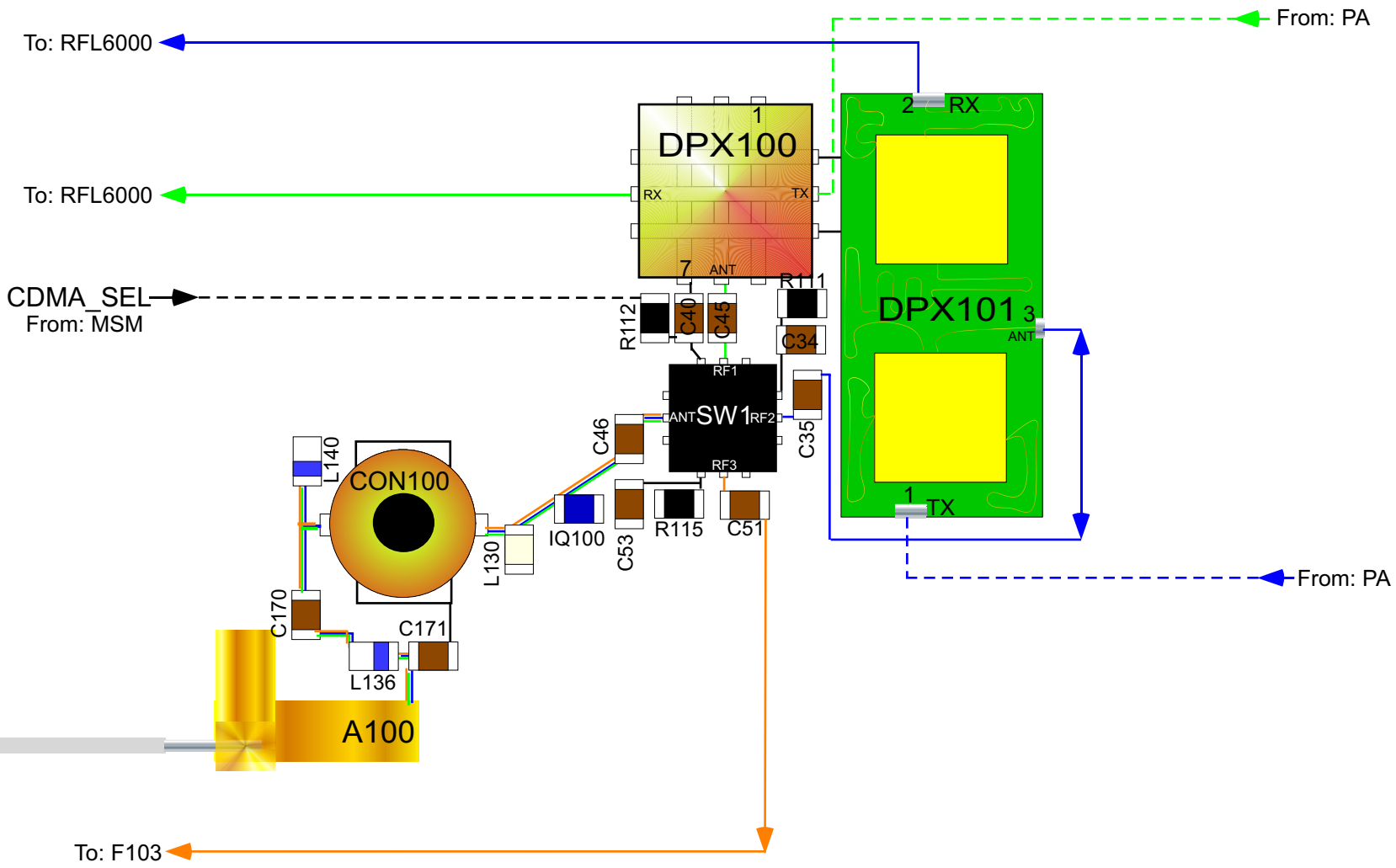
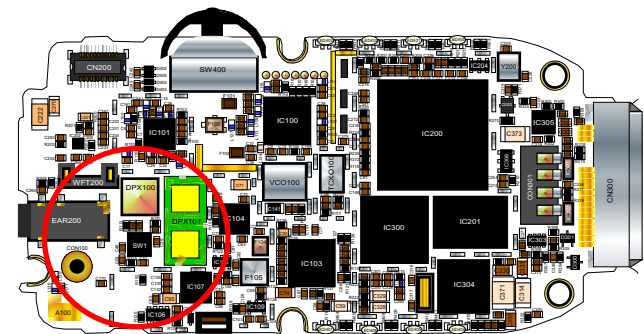
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**BOARD - Ver 3.2**

# Antenna, SW & Duplexers Circuit:1

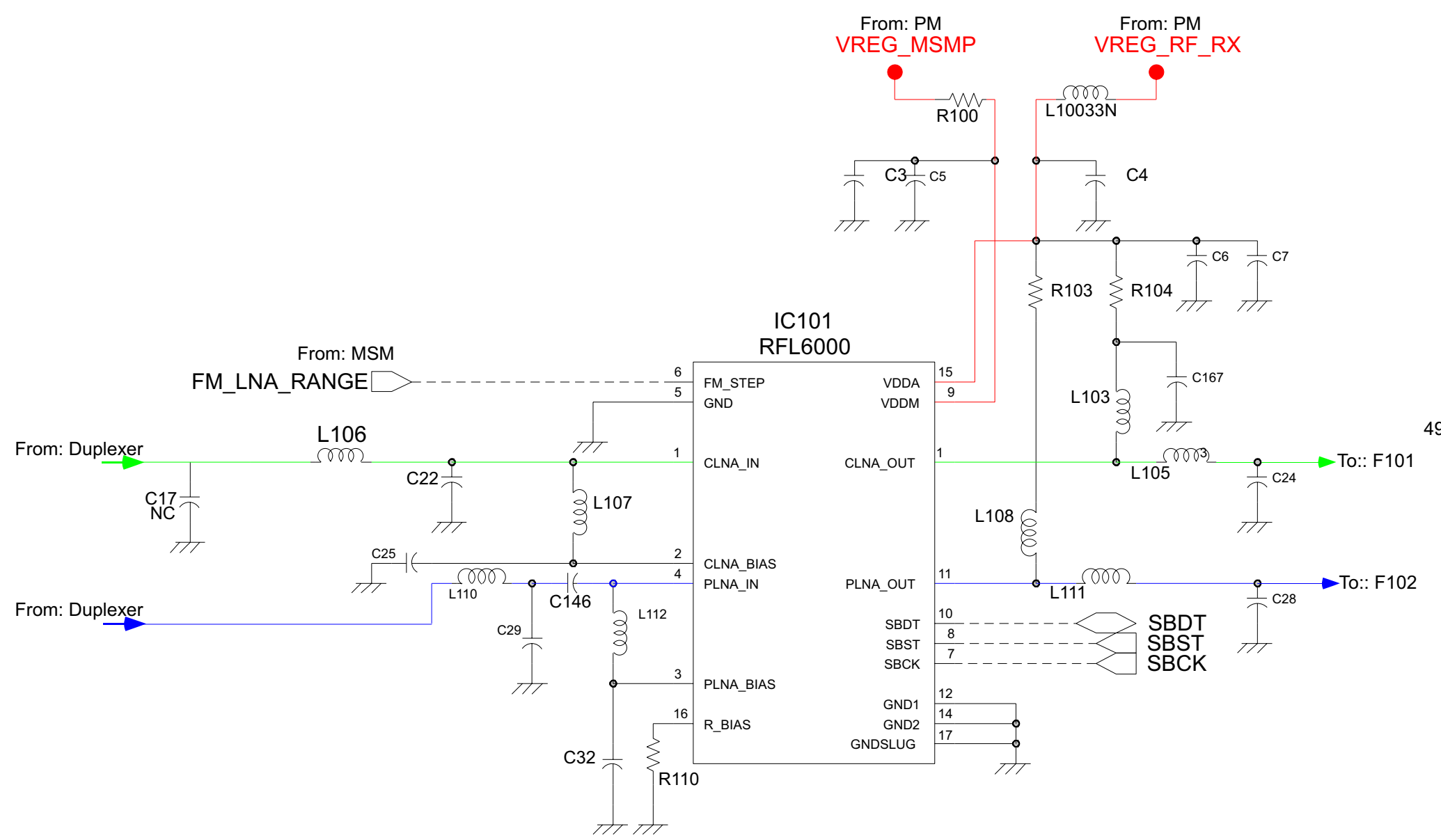
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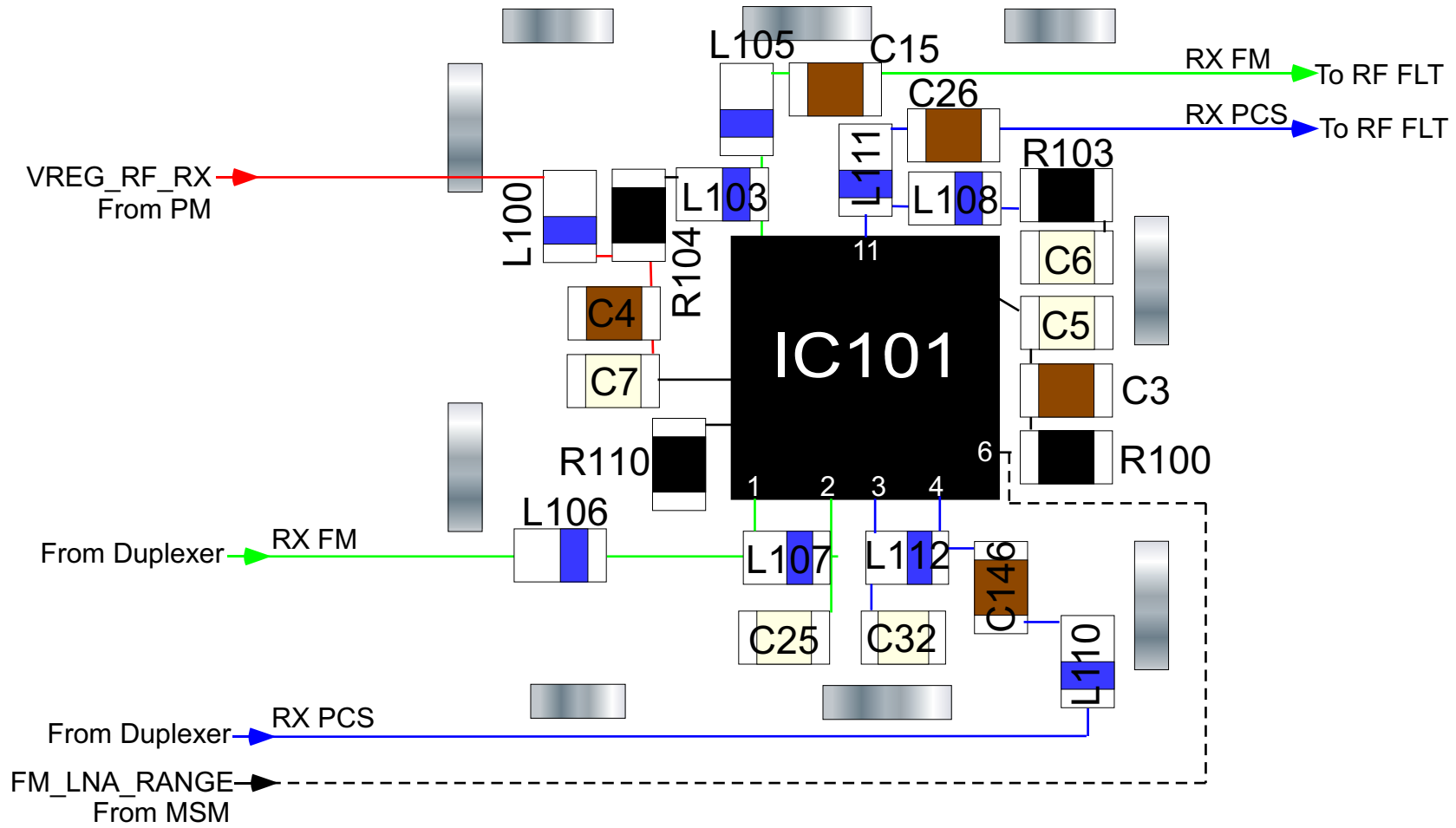
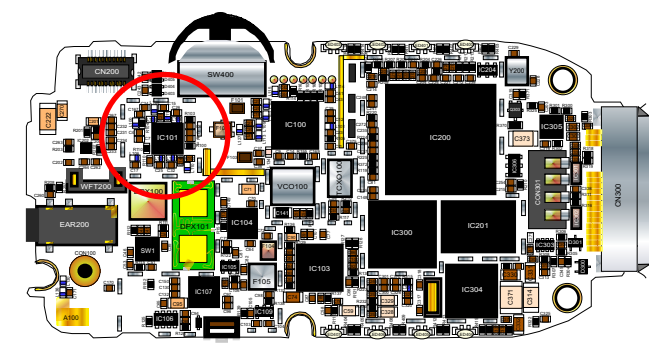
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# RFL6000 Circuit: 2

# E310



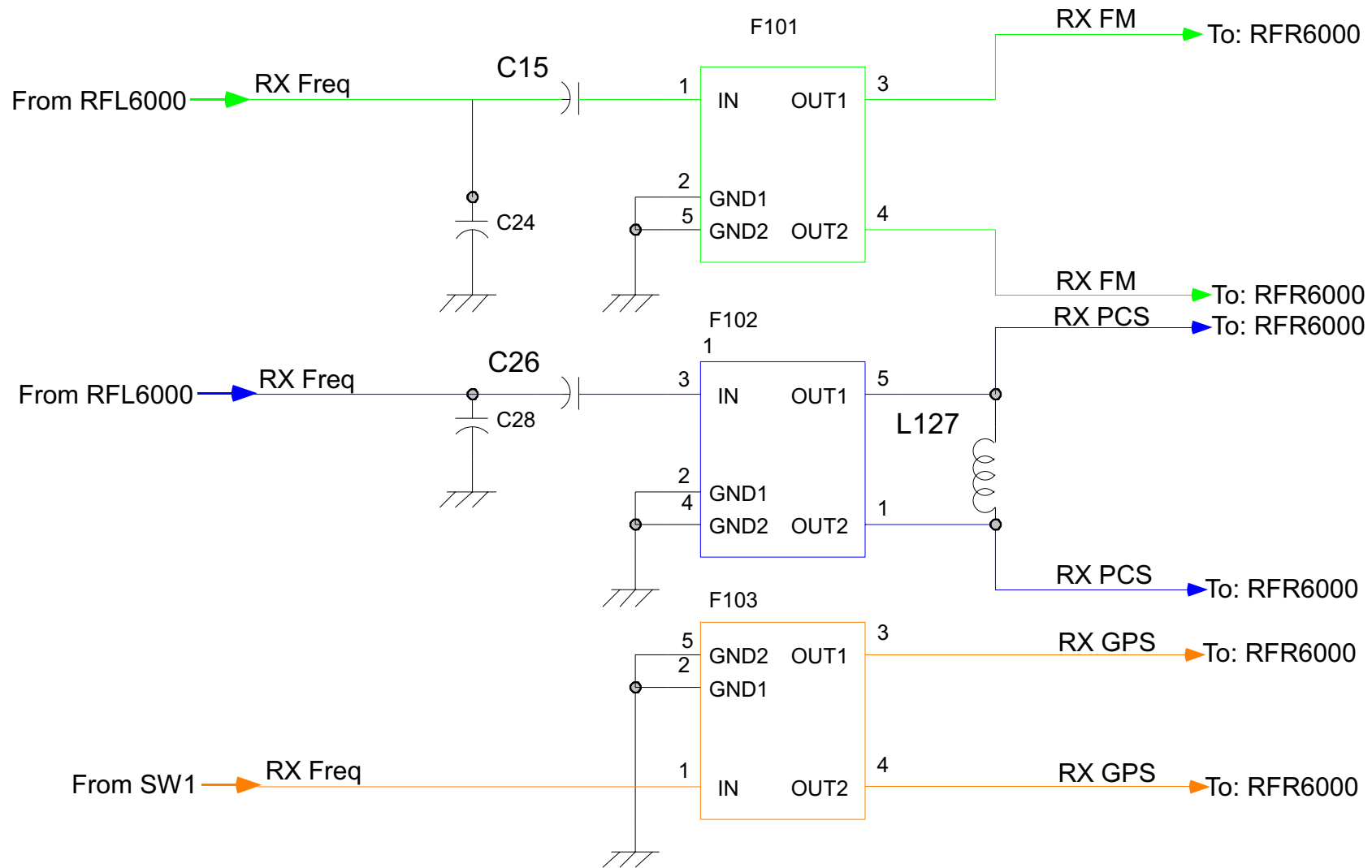
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**BOARD - Ver 3.2**

# RX BPF Filters Circuit: 3

# E310



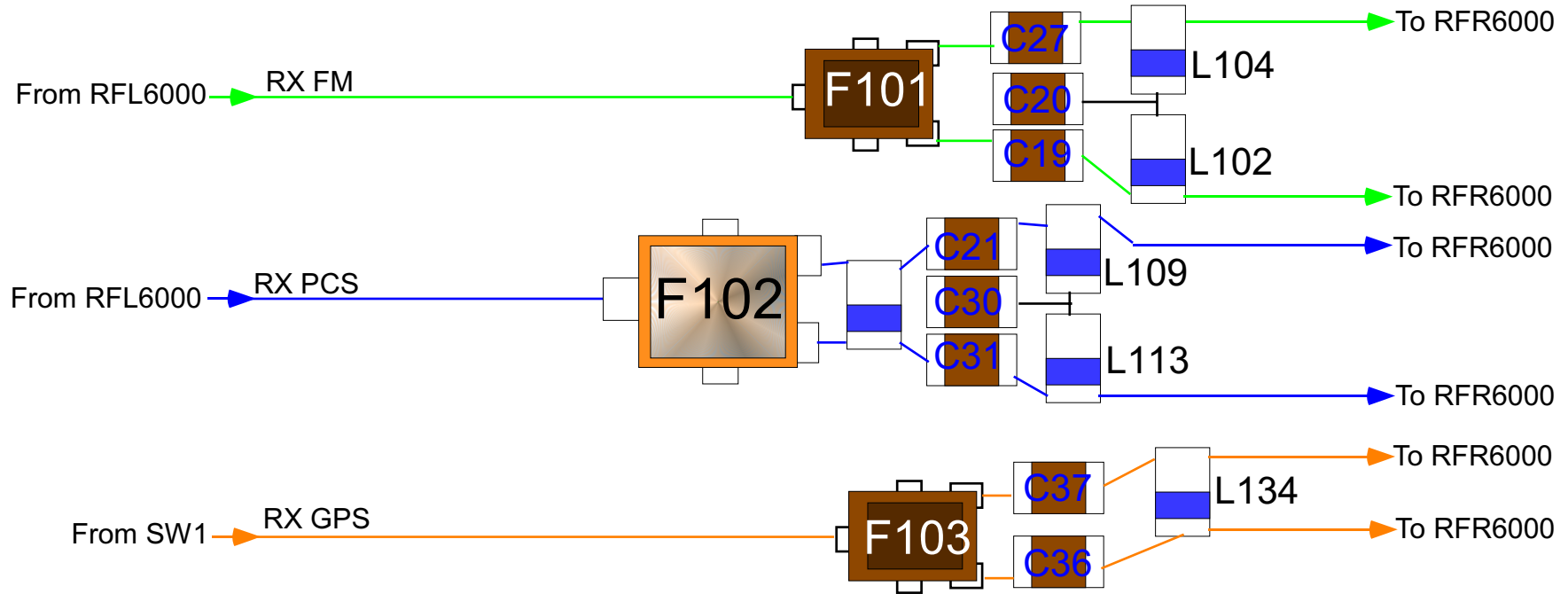
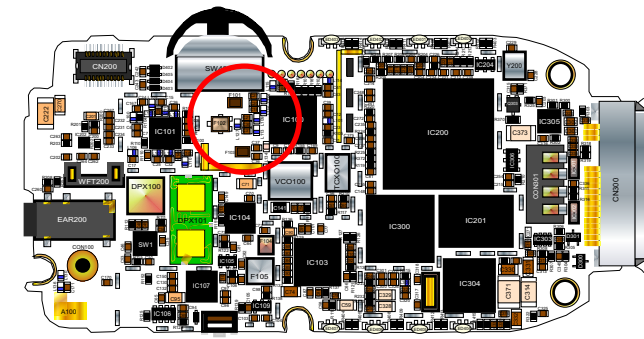
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# RX BPF Filters Circuit: 3

# E310

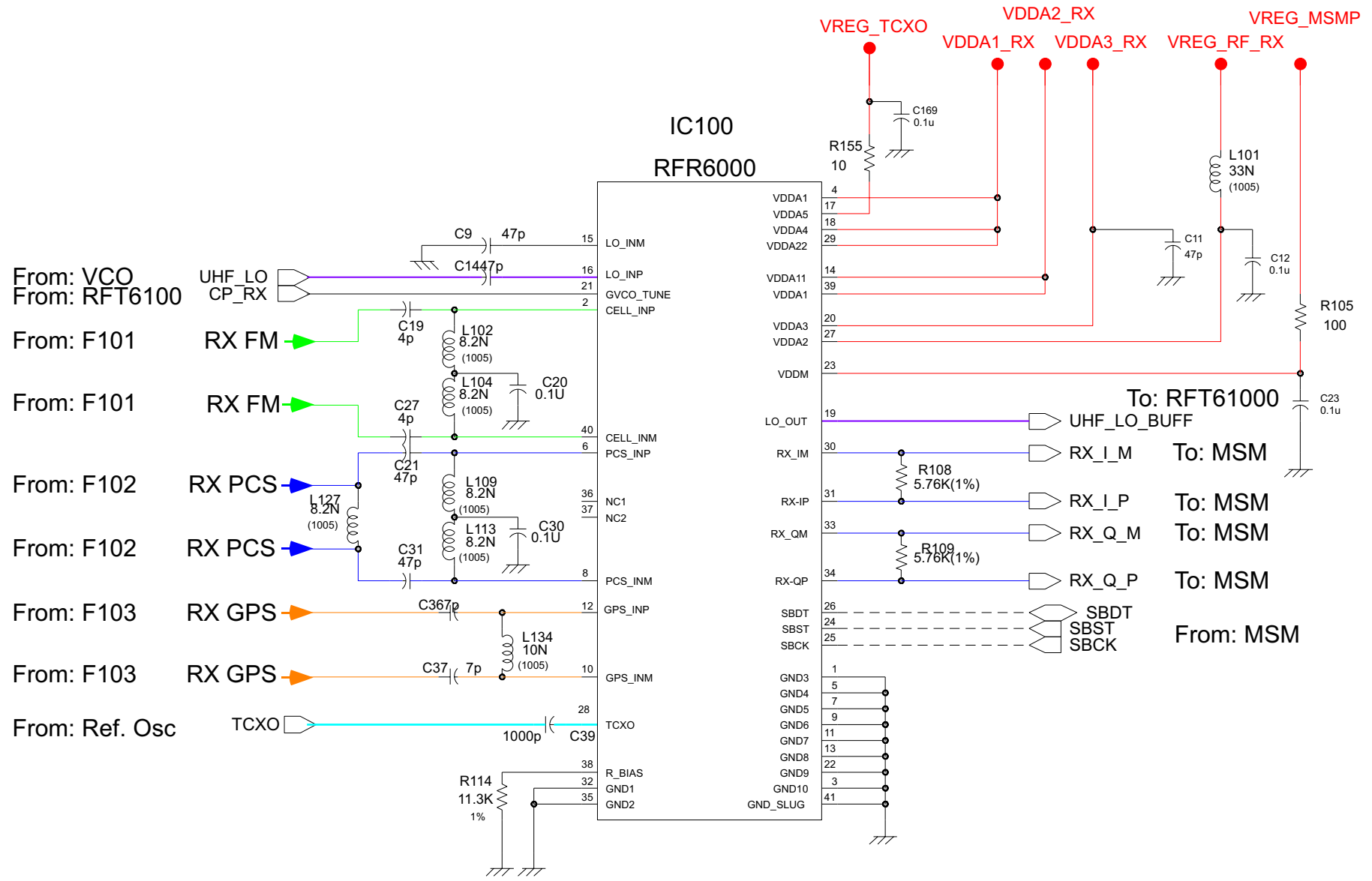


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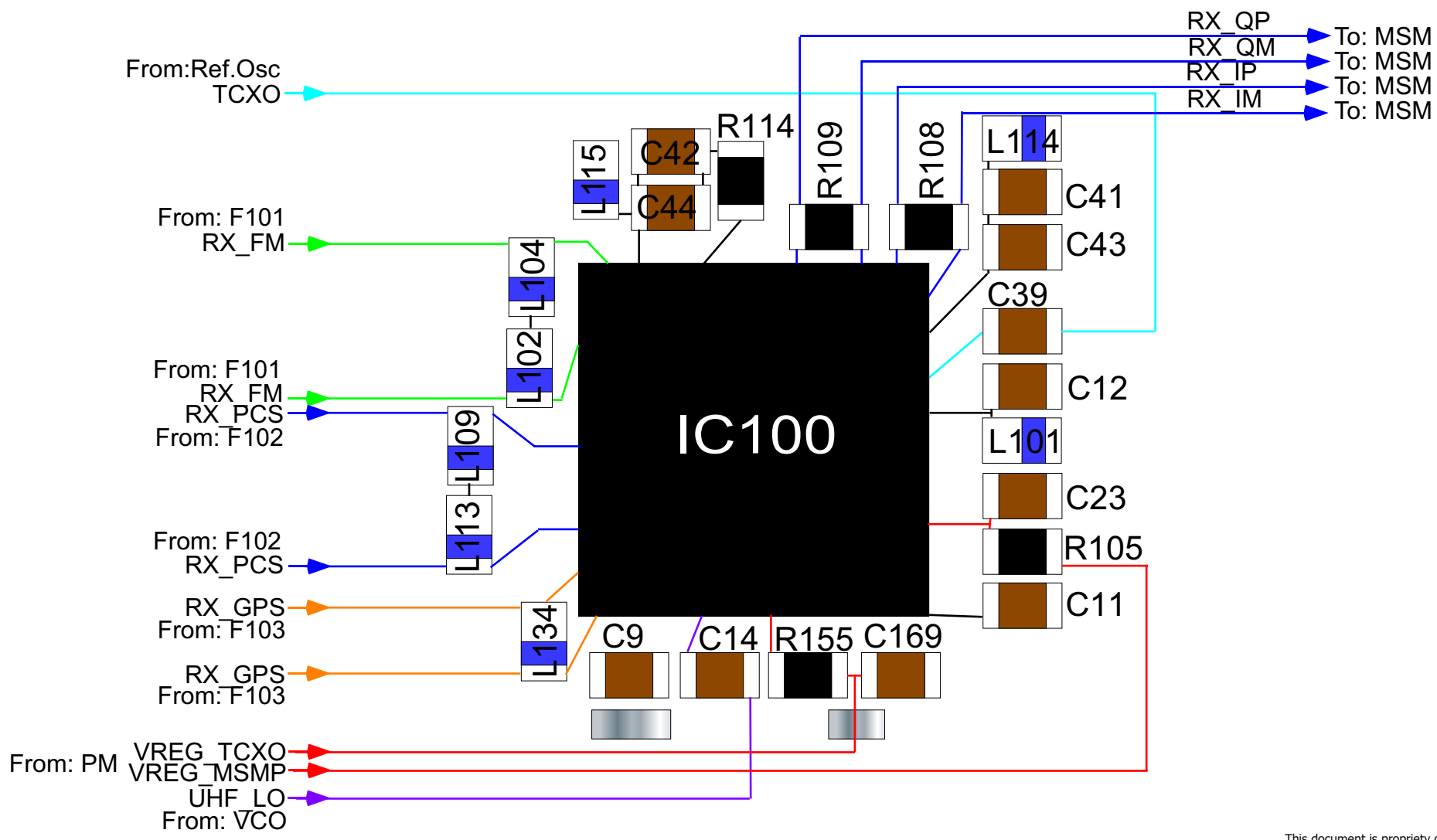
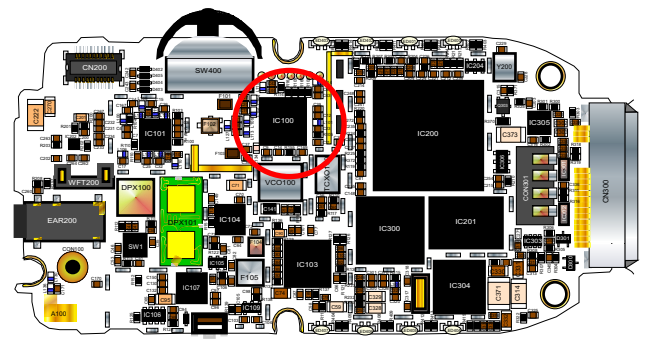




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# RFR6000 Circuit: 4

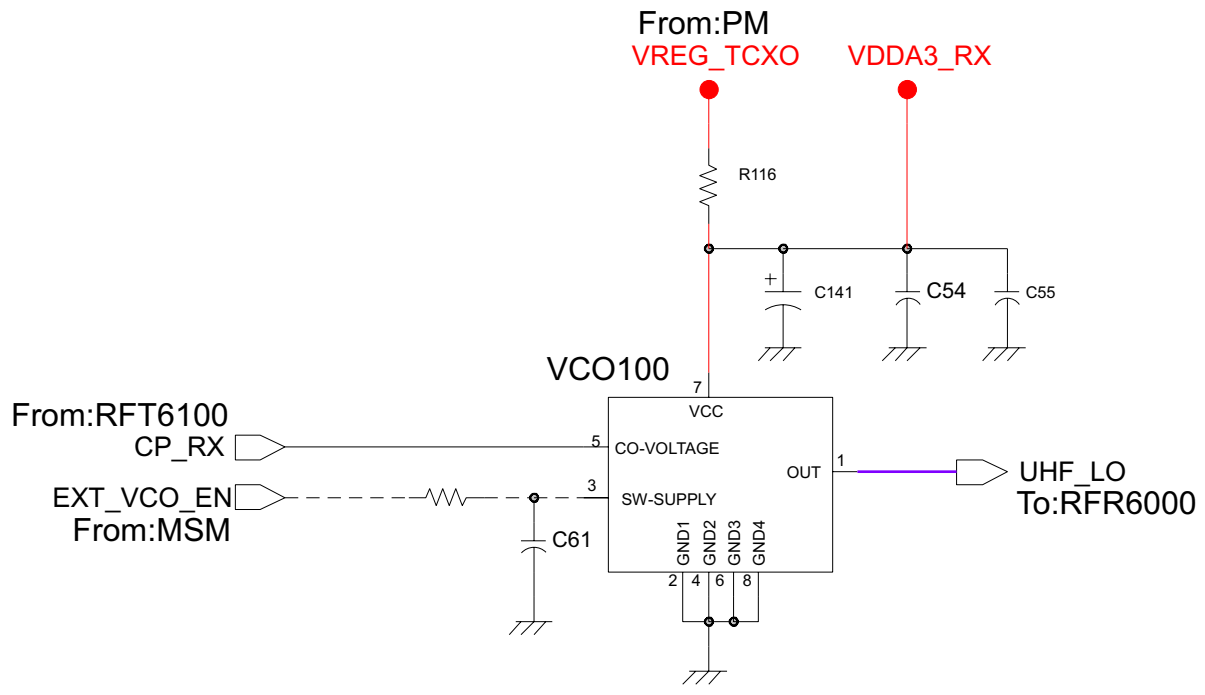
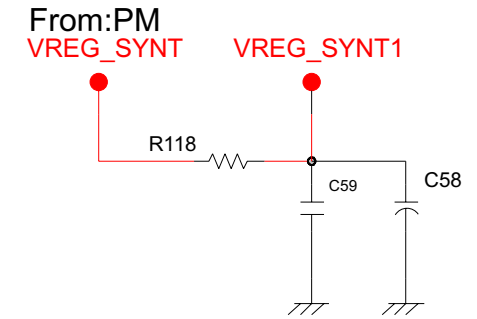
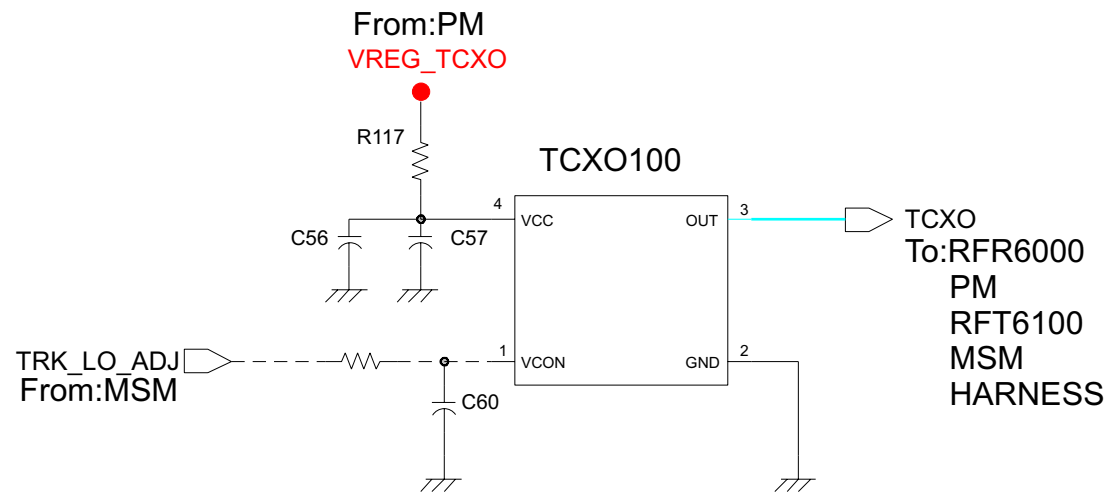
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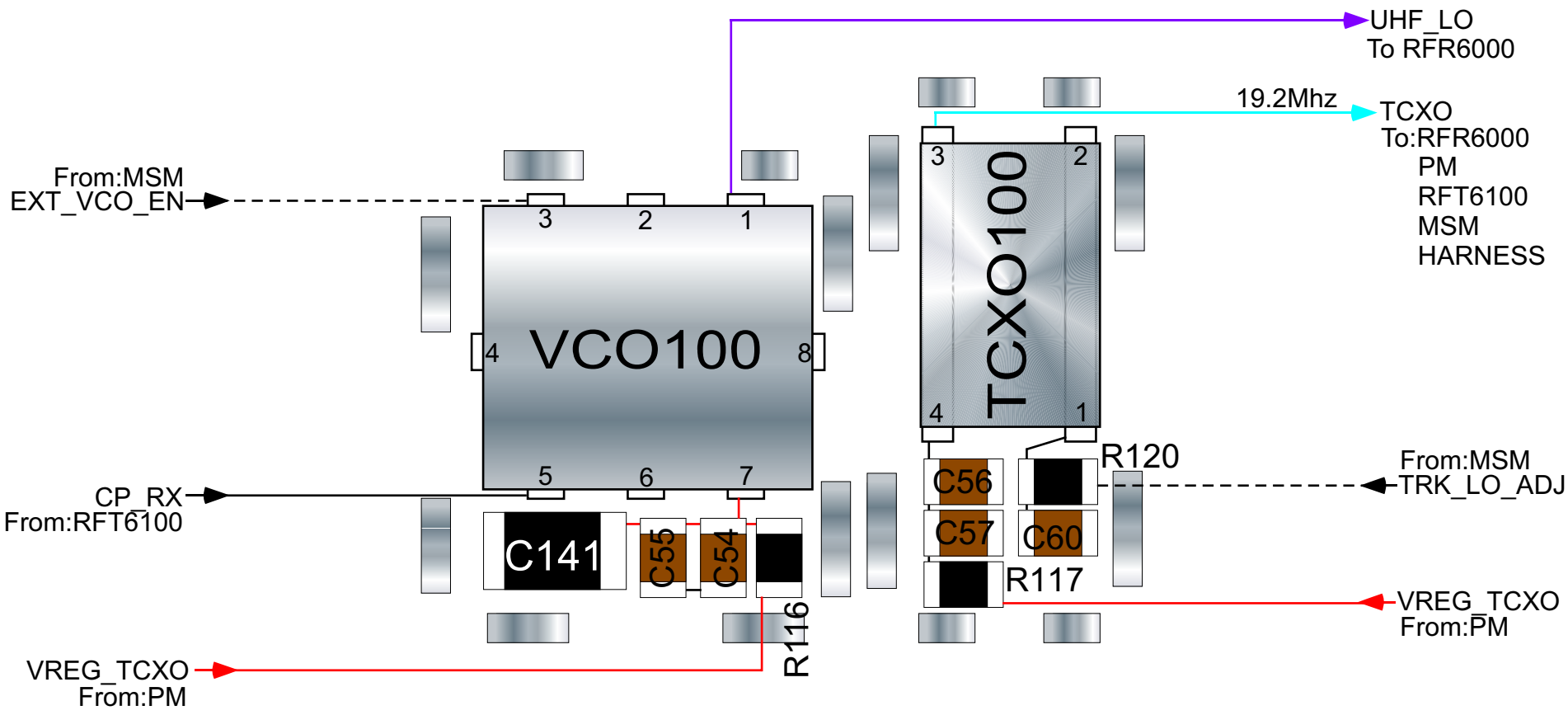
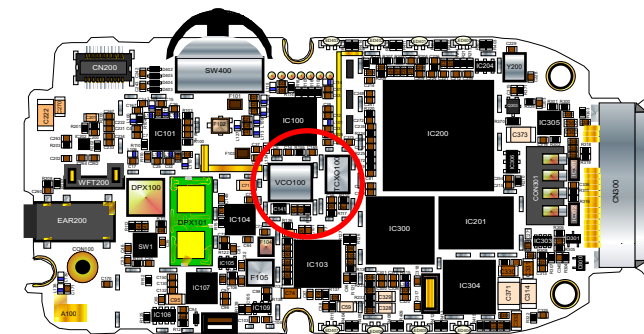
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# Ref, Osc & VCO Circuit: 5

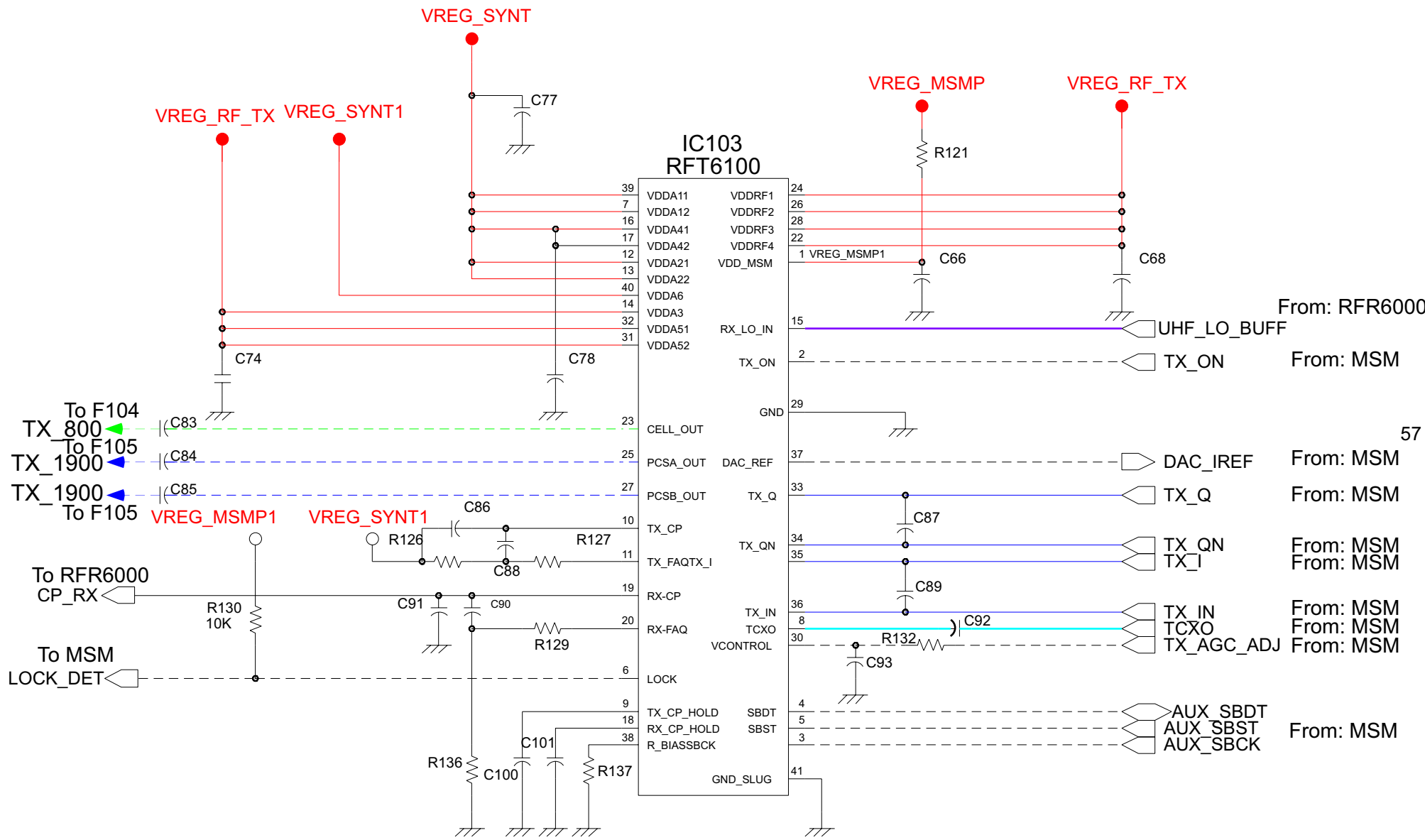
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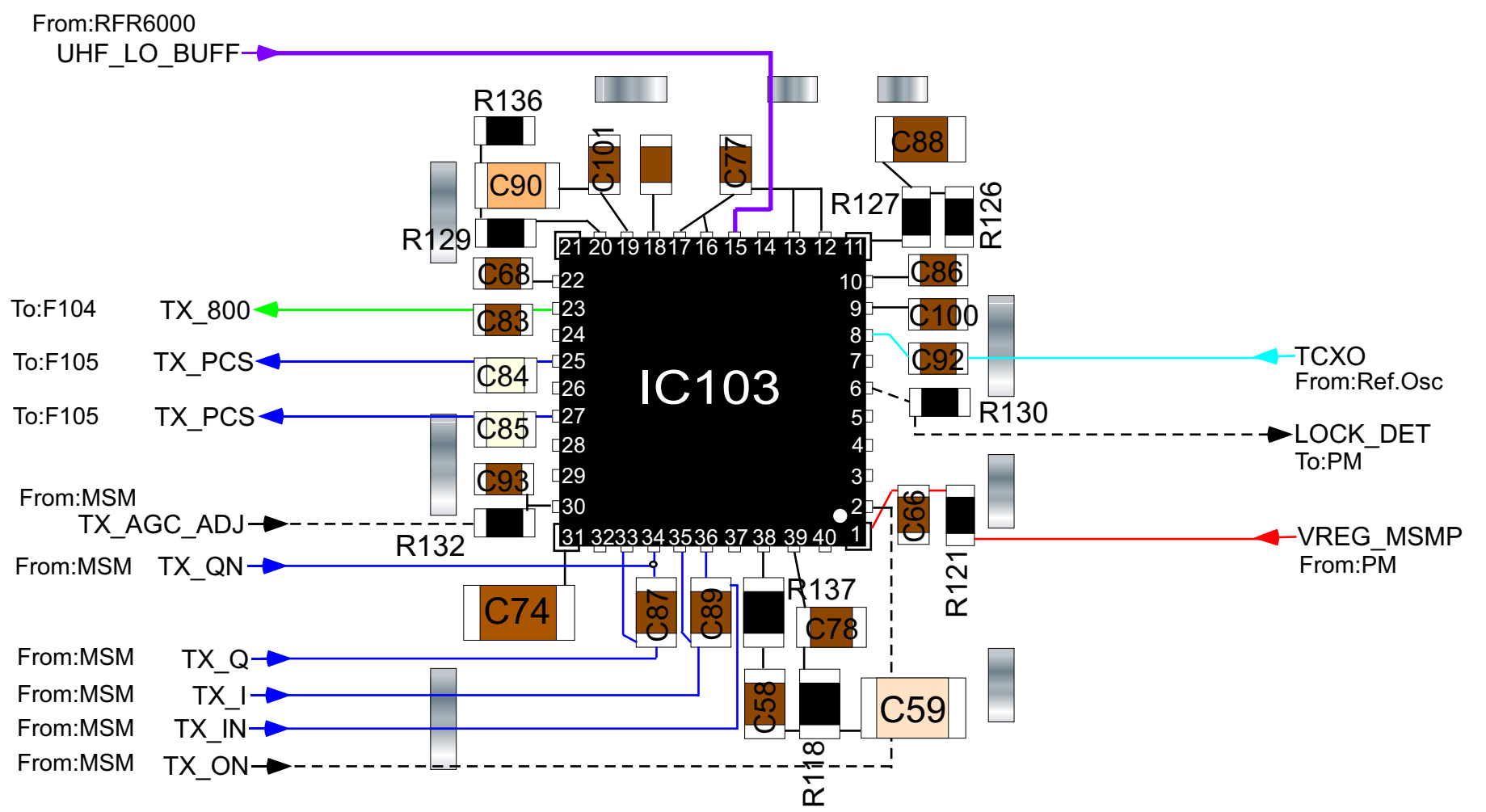
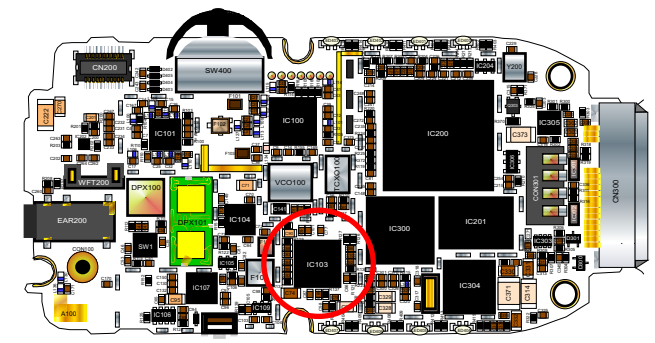
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**BOARD - Ver 3.2**

# RFT6100 Circuit: 6

# E310



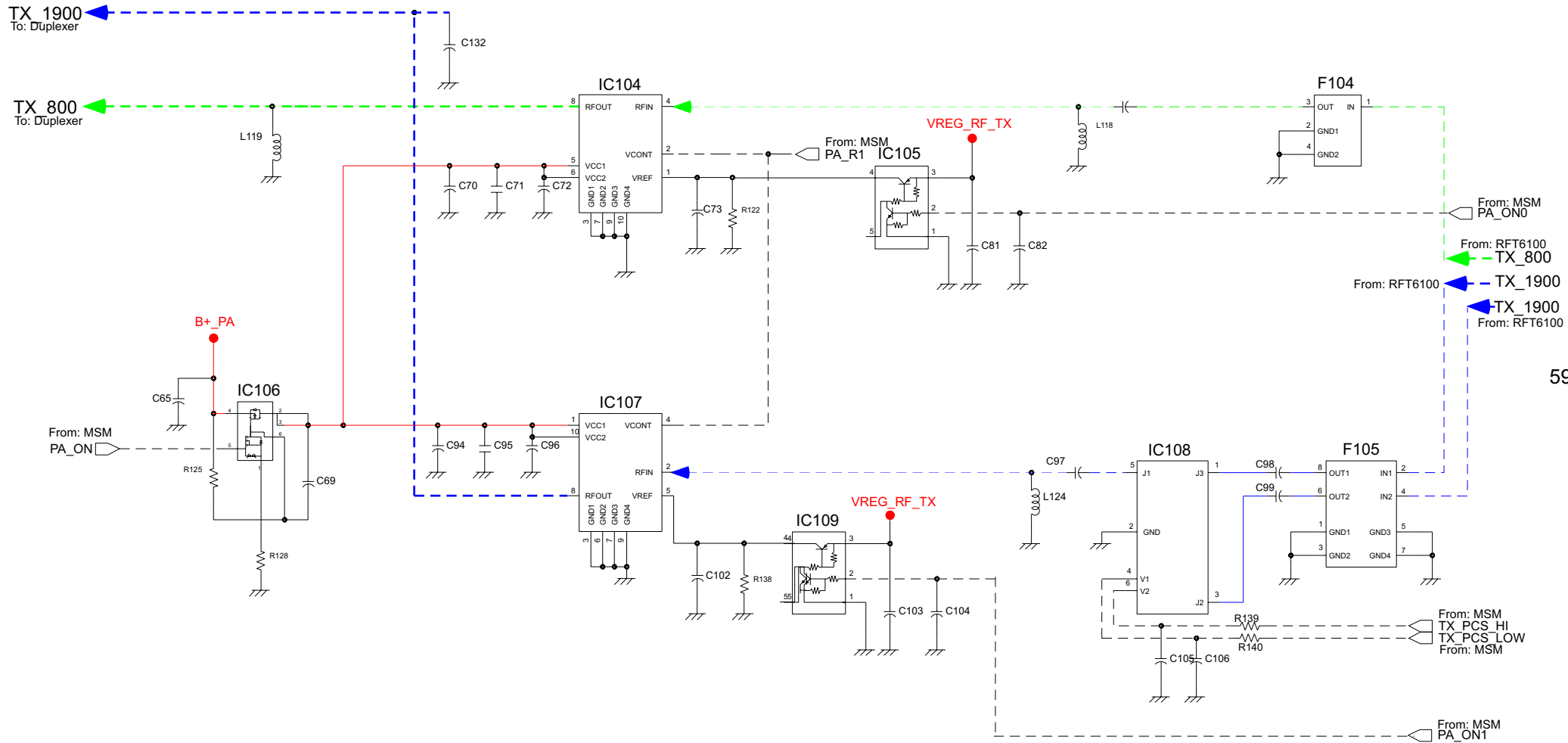
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# TX Filters & PA's Circuit: 7

# E310



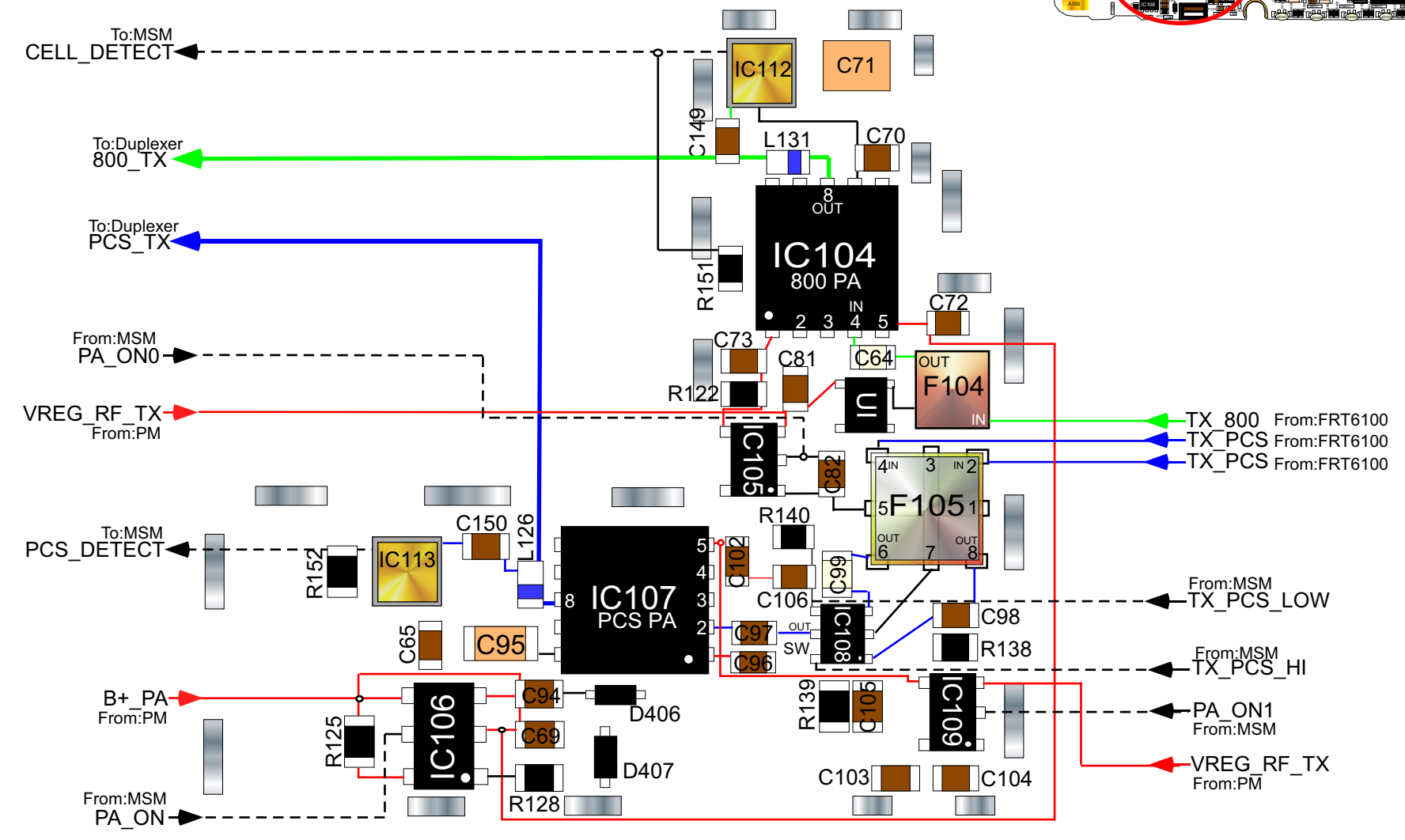
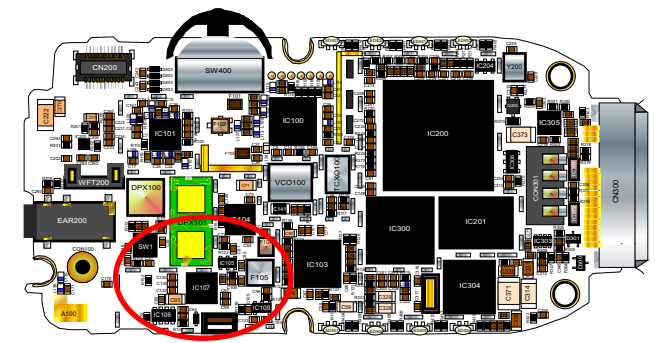
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# TX Filters & PA's Circuit: 7

# E310



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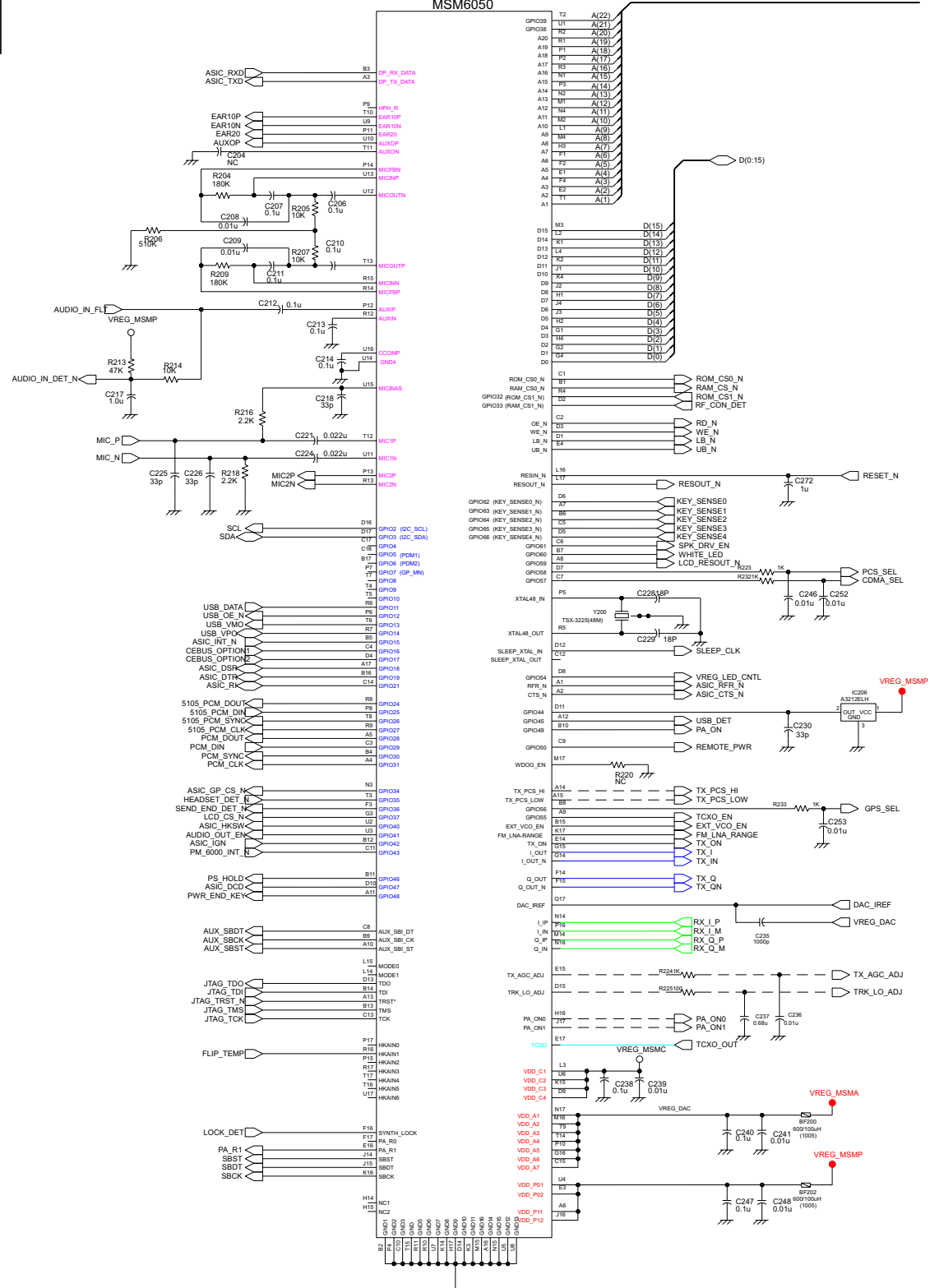


# MSM Circuit: 8

IC200  
MSM6050

A(1:22)

# E310



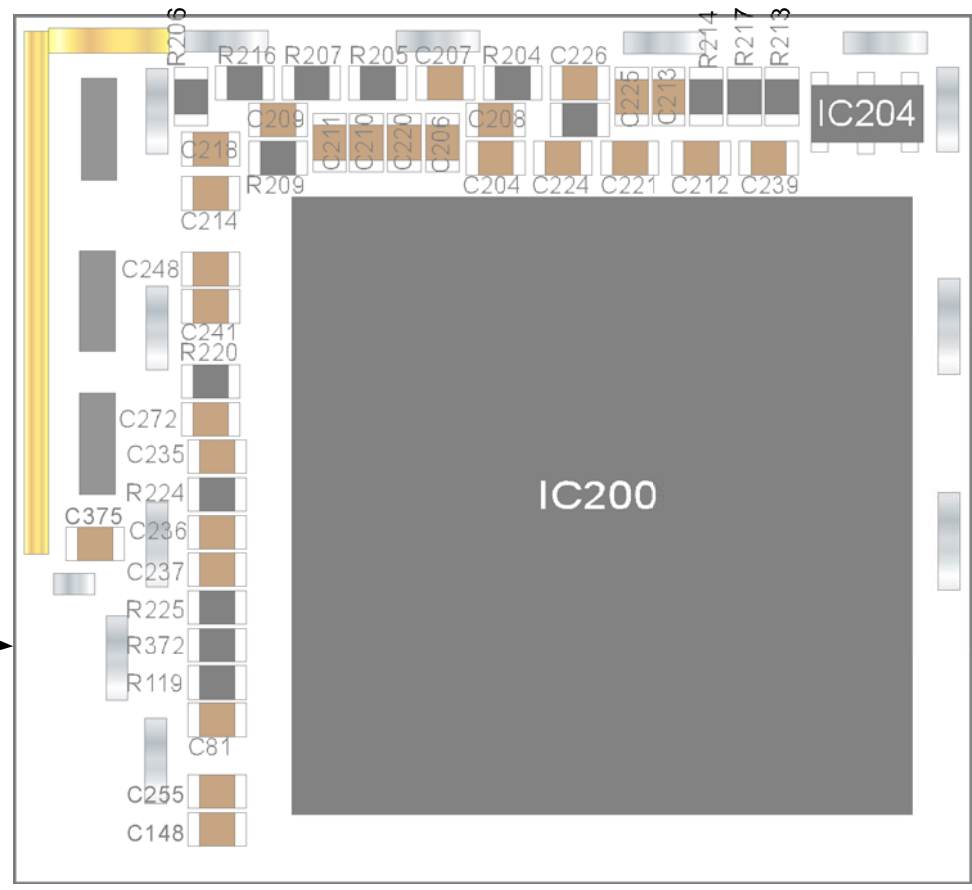
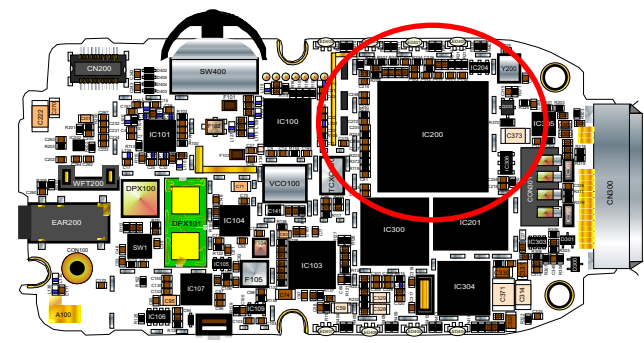
61

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## BOARD - Ver 3.2

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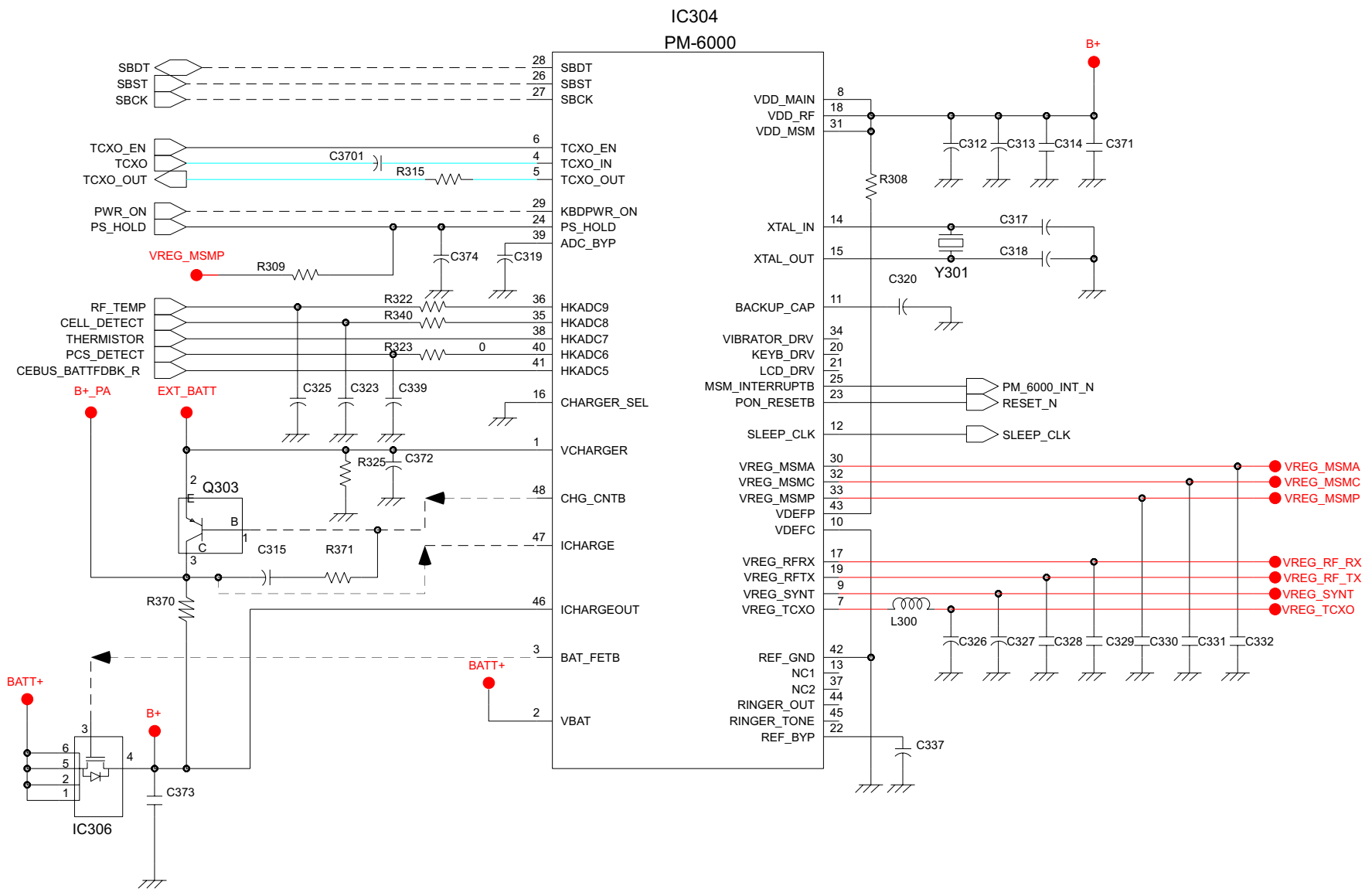


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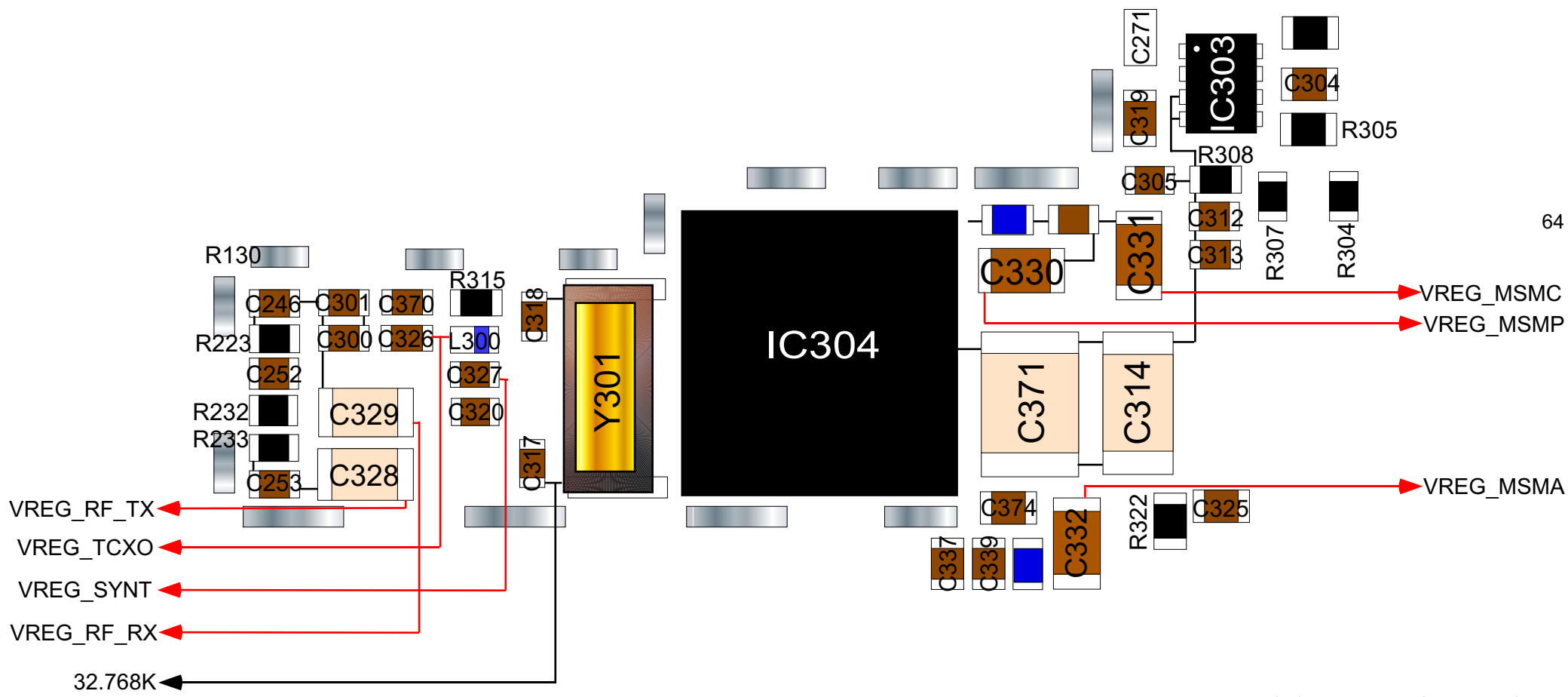
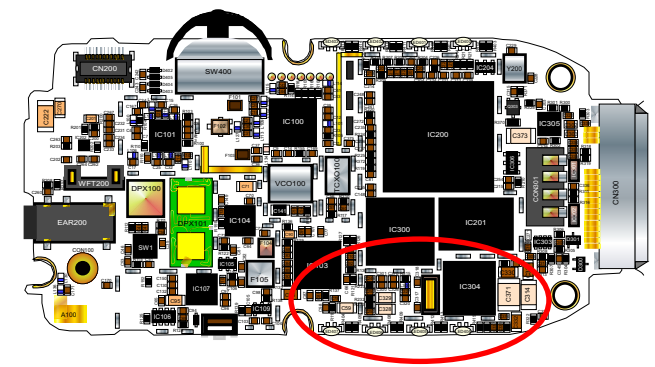


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# PM & Charger Circuit: 9

# E310



64

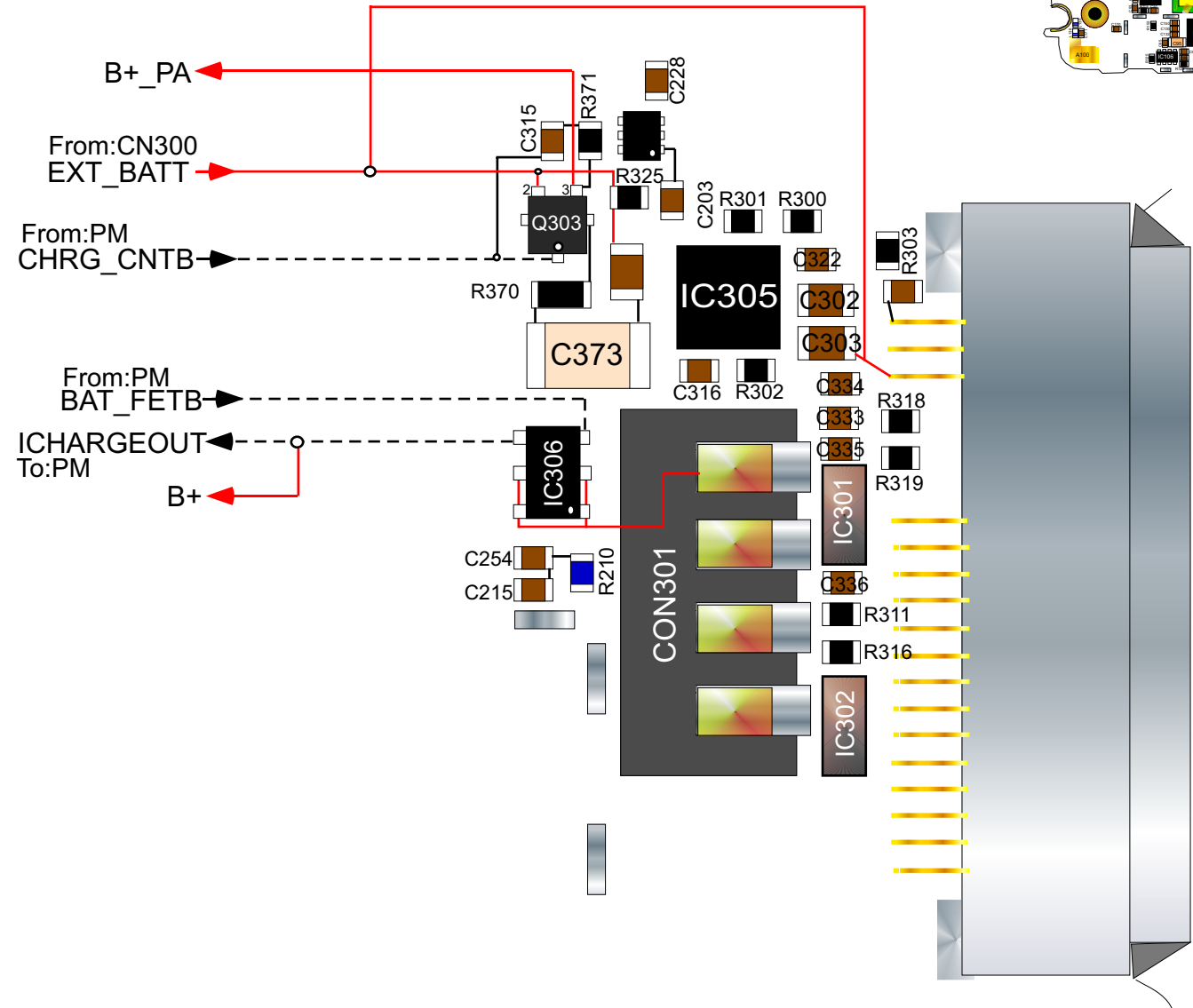
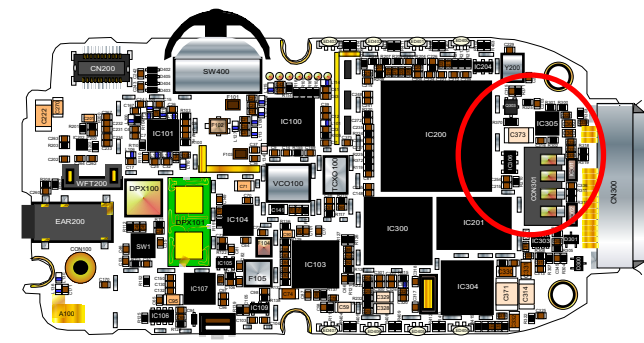
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# Charger Circuit: 9

# E310



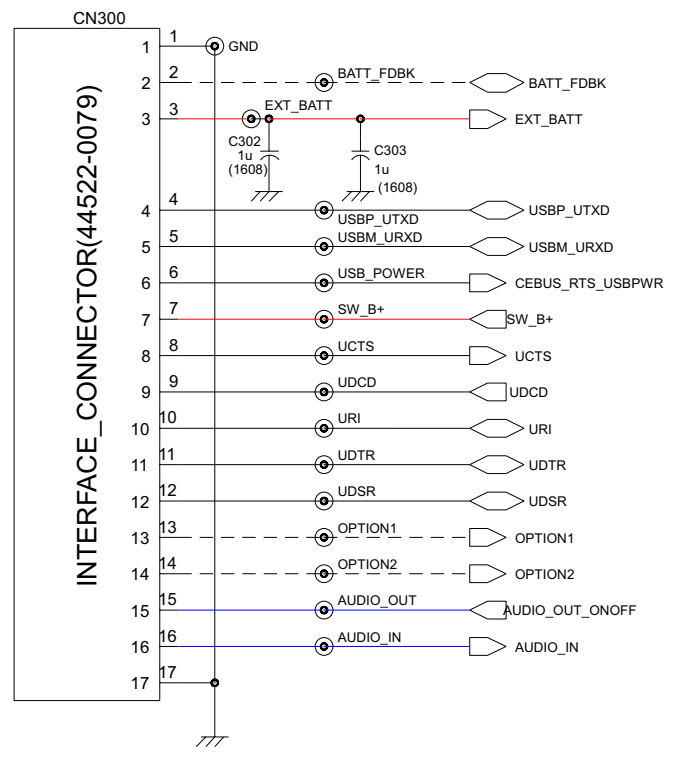
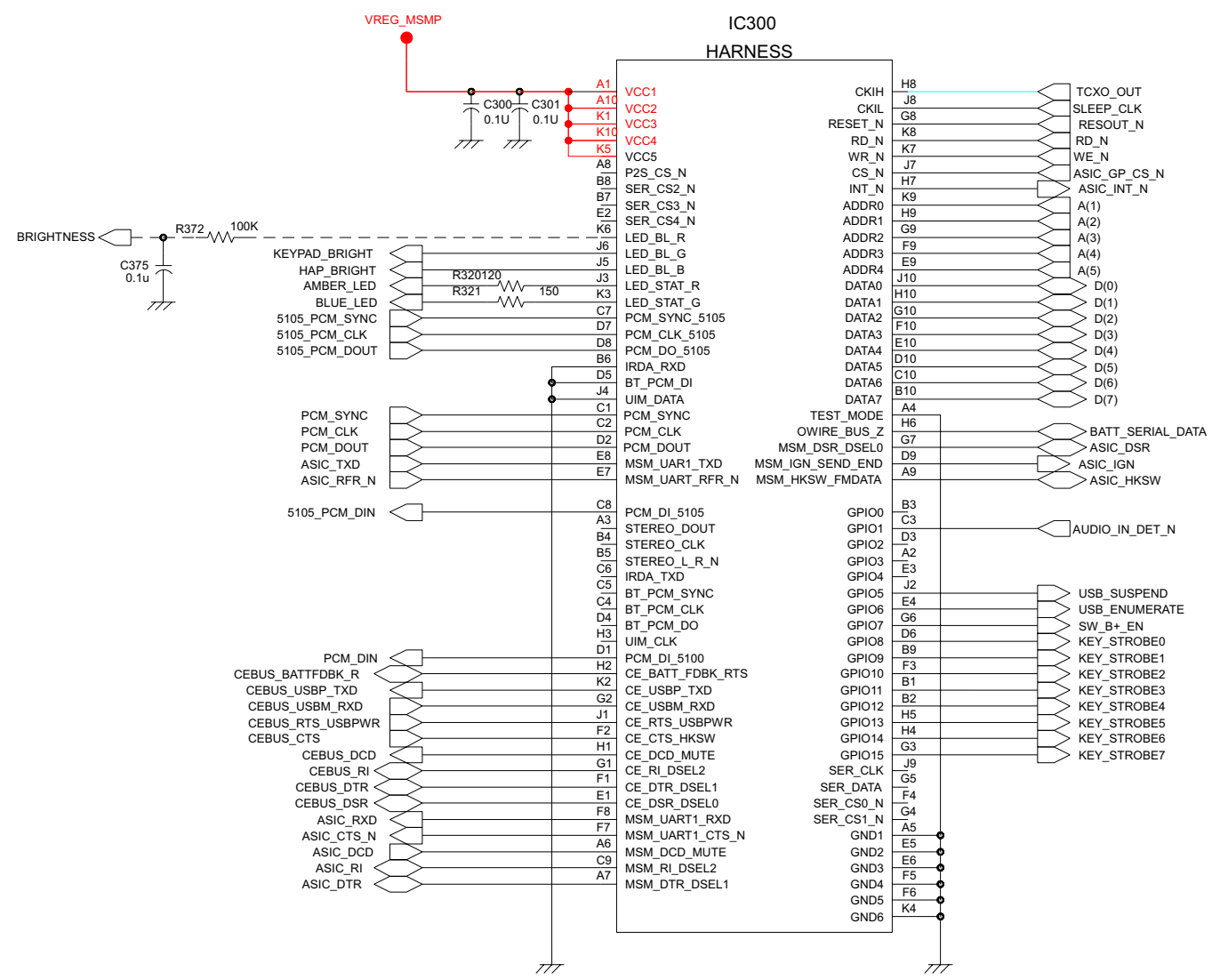
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# HARNESS & CEBUS Circuit: 10

# E310



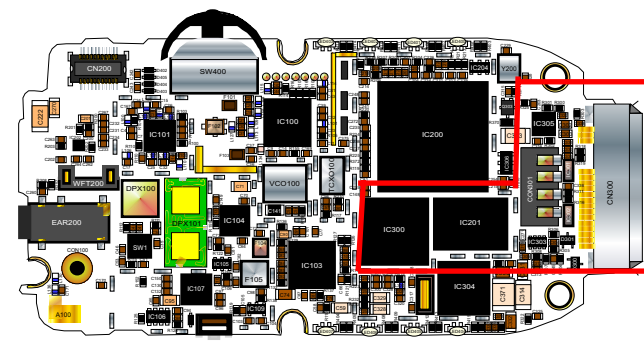
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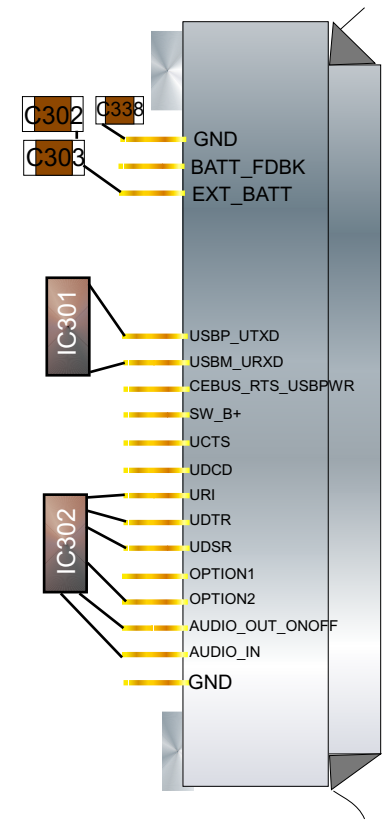
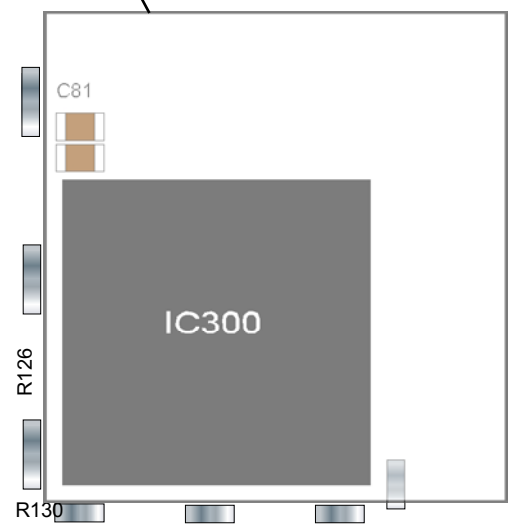
**BOARD - Ver 3.2**

# HARNESS & CEBUS Circuit: 10

# E310



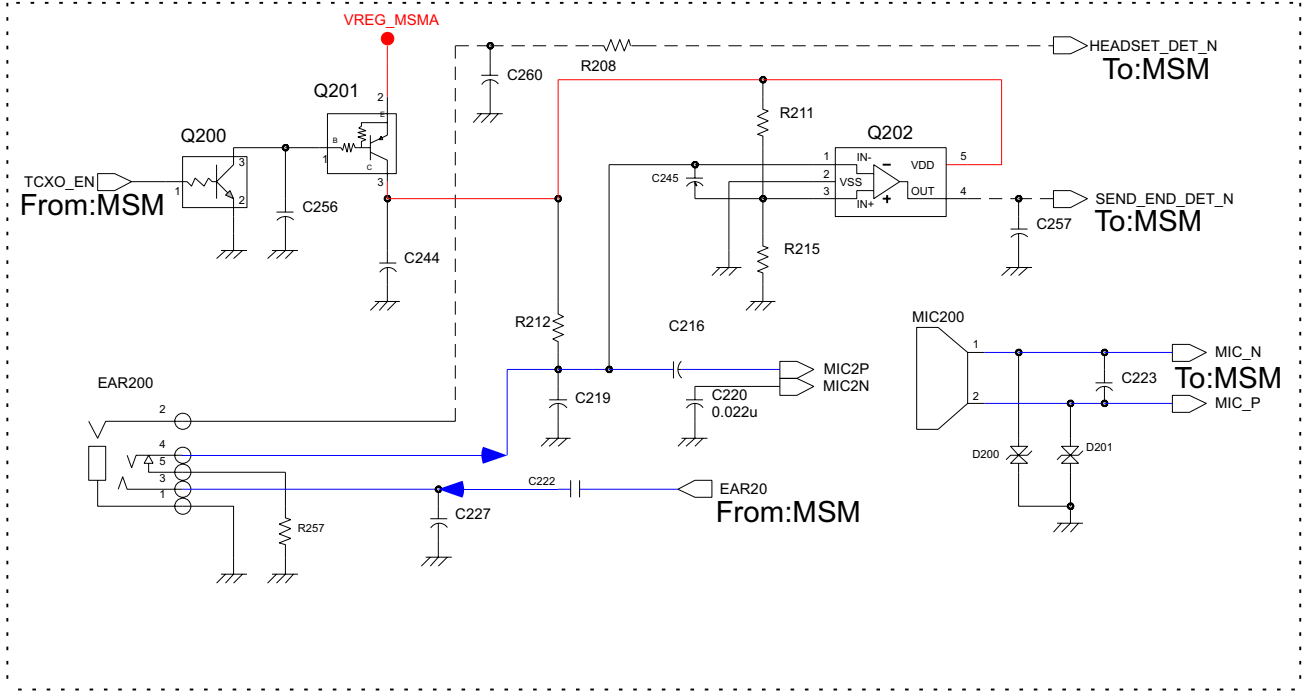
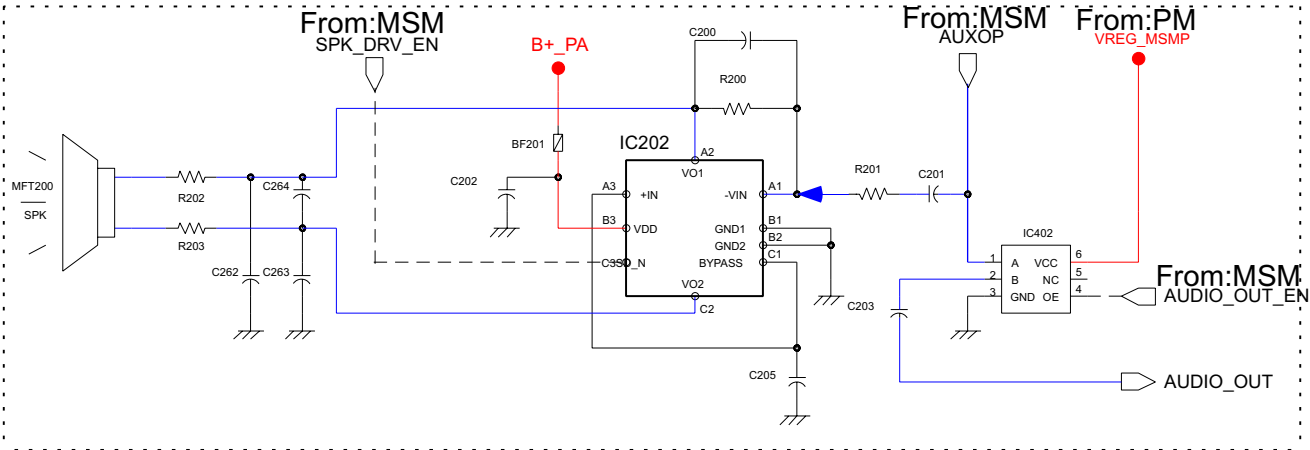
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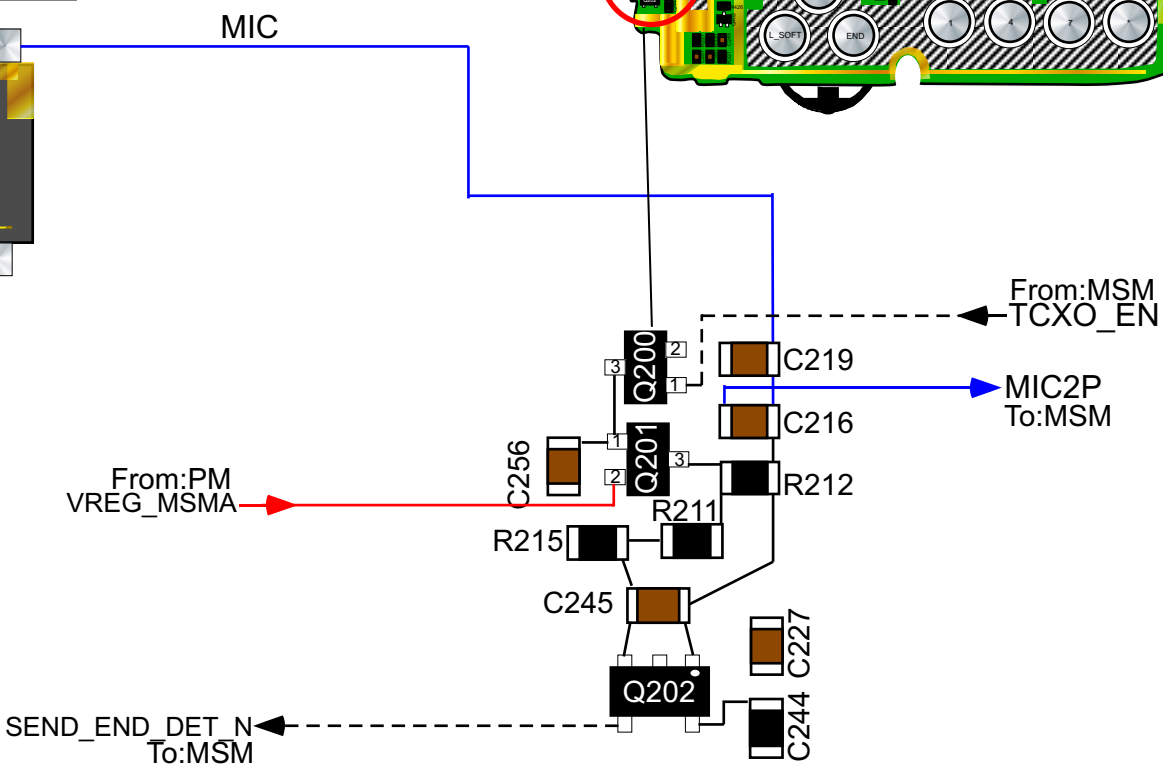
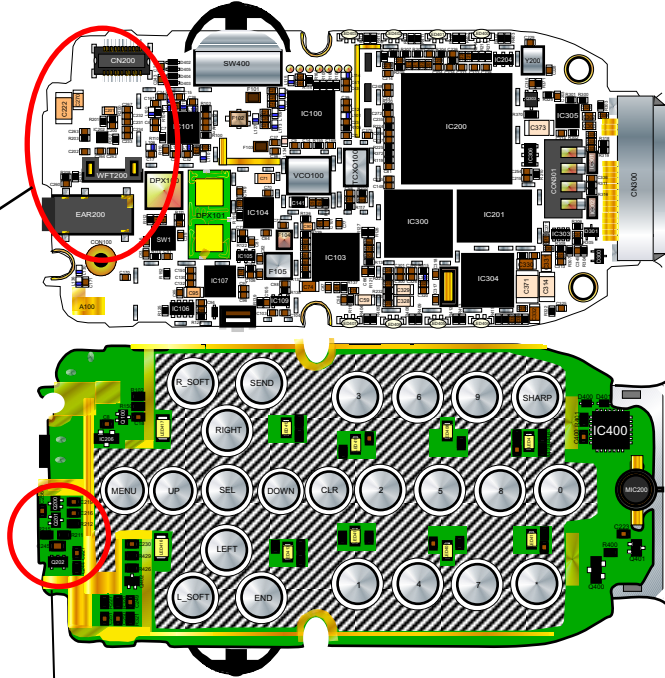
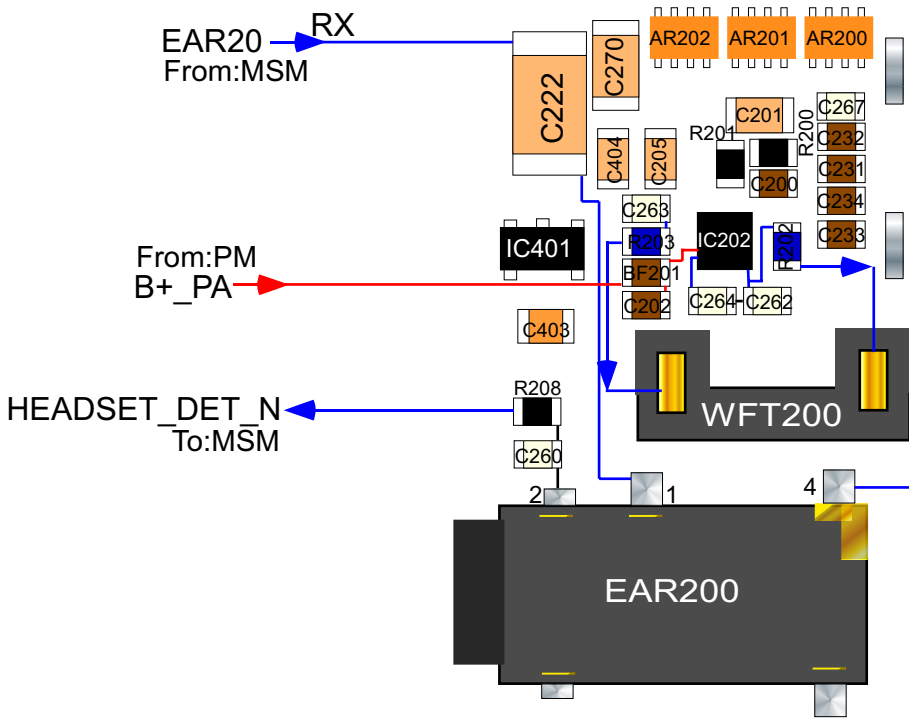


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# AUDIO Circuit: 11

# E310



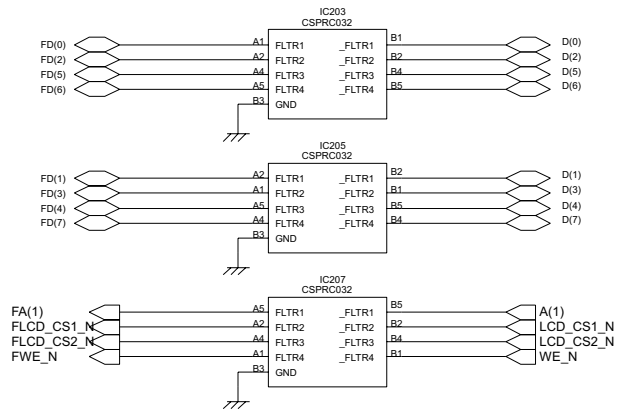
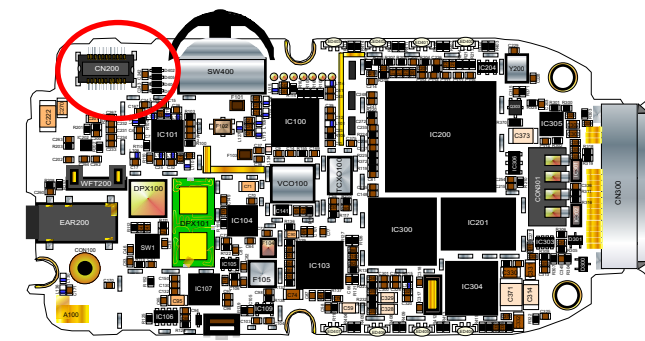
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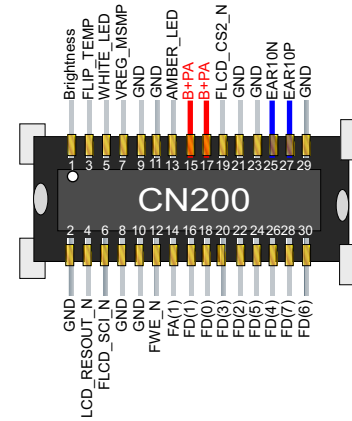
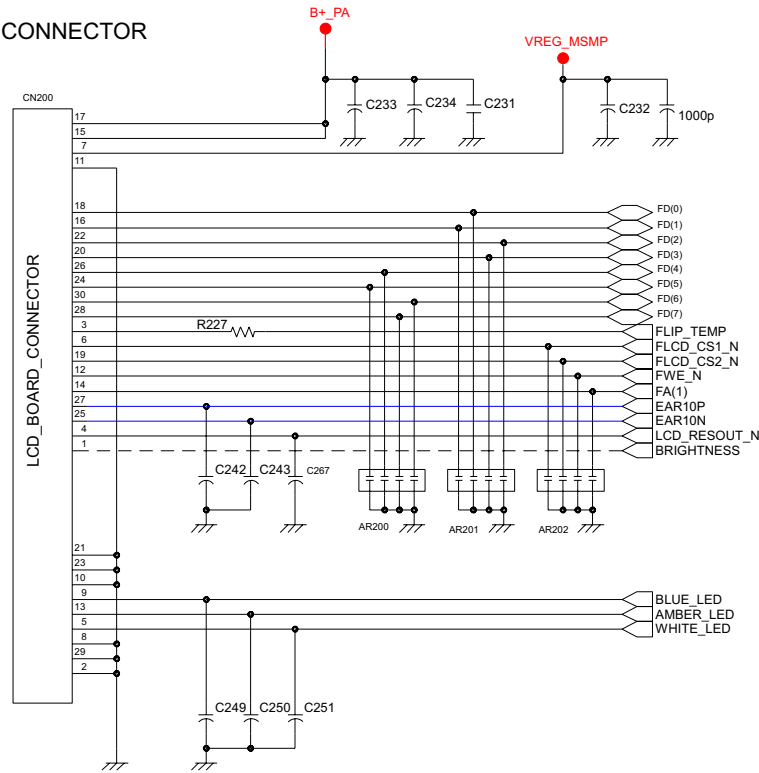
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# LCD CONNECTOR Circuit: 12

# E310



FPC CONNECTOR



70

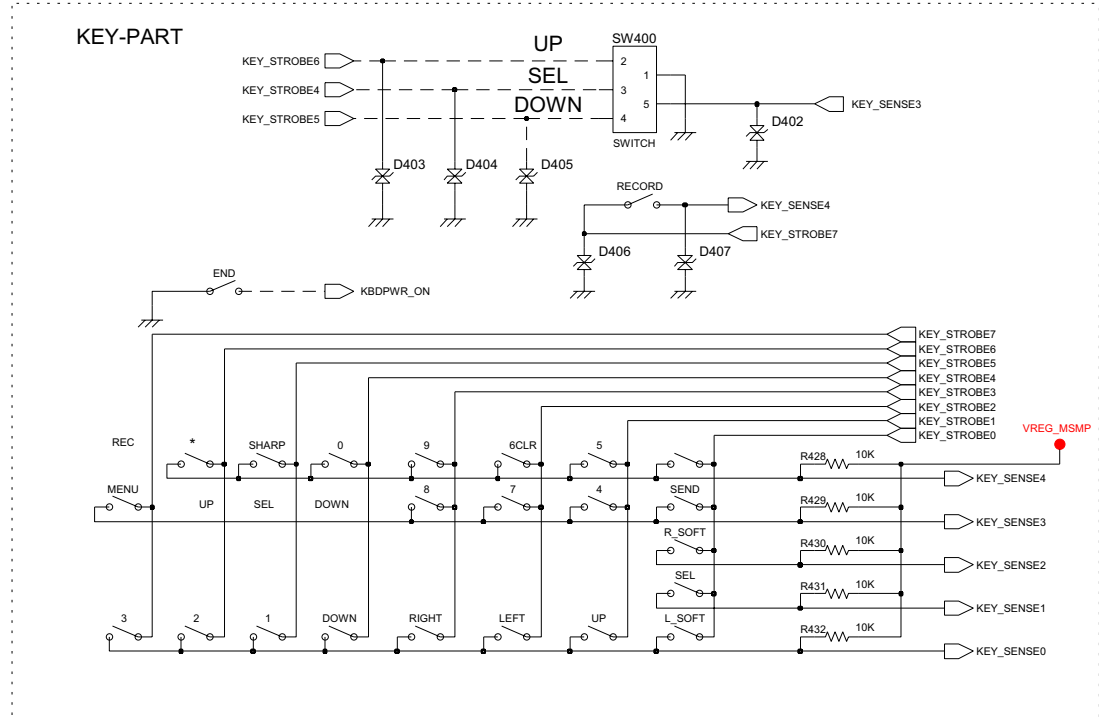
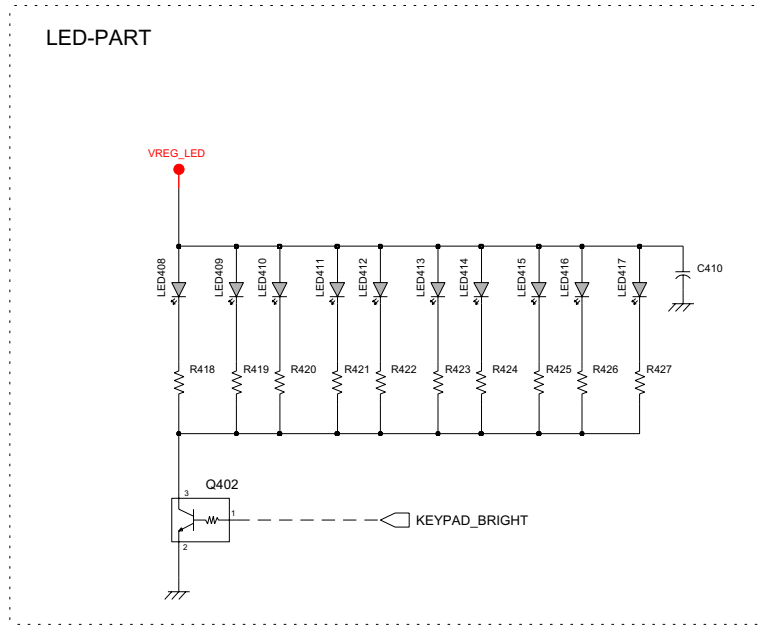
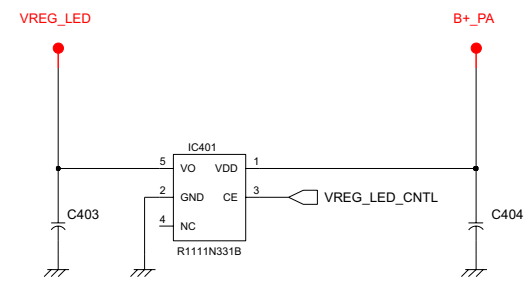
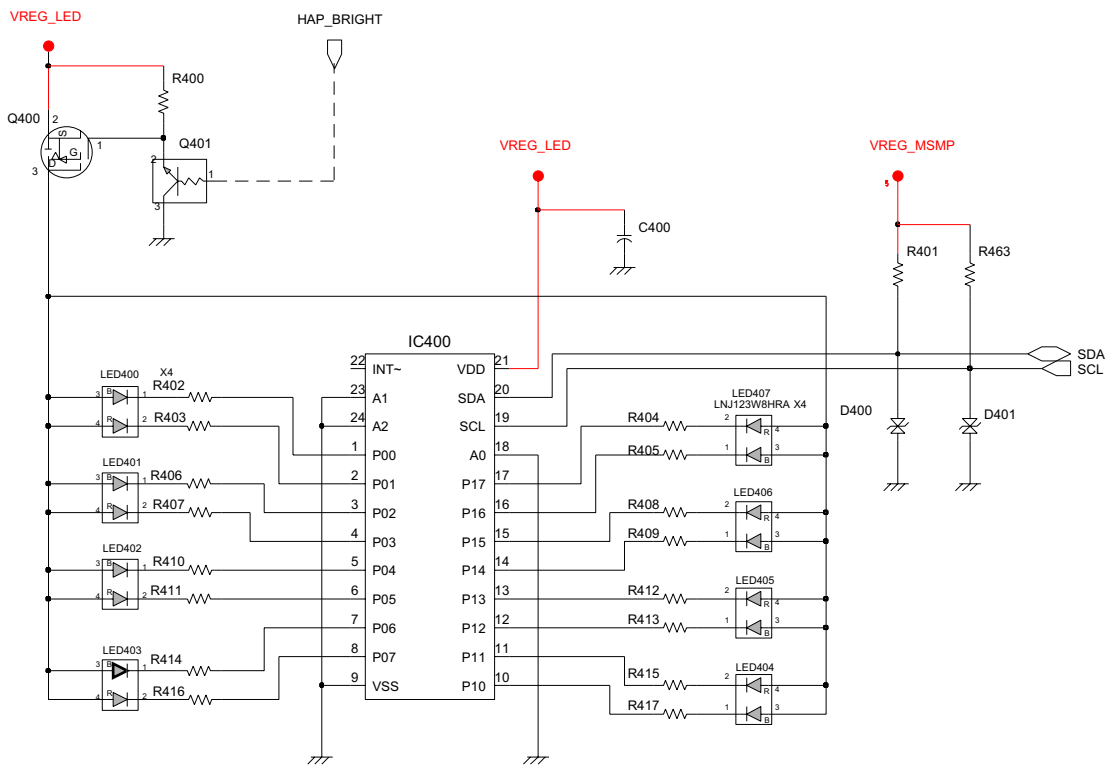
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# HAPTIC & LED'S Circuit: 13

# E310



71

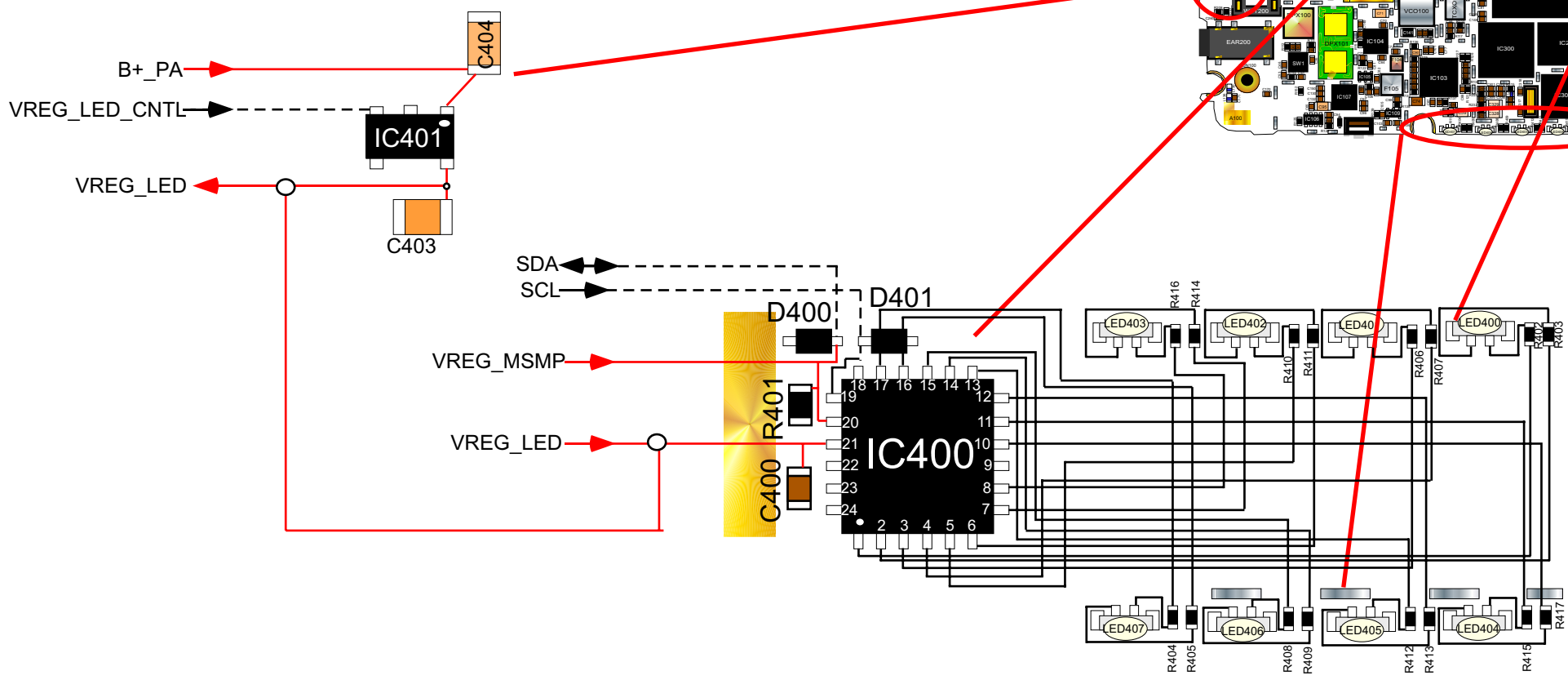
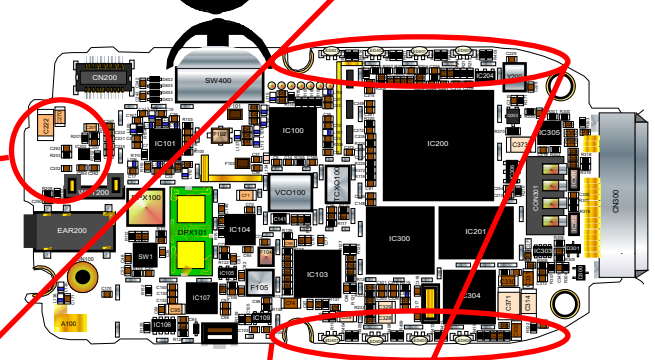
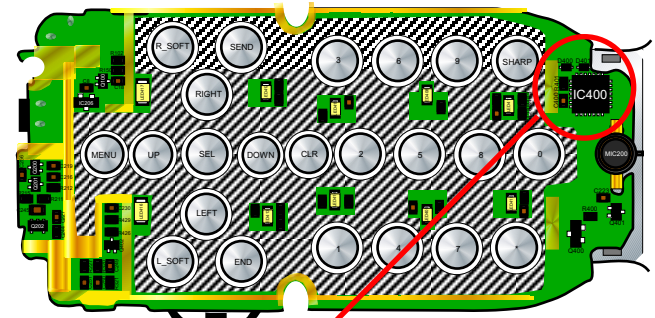
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**BOARD - Ver 3.2**

# HAPTIC Circuit: 13

# E310



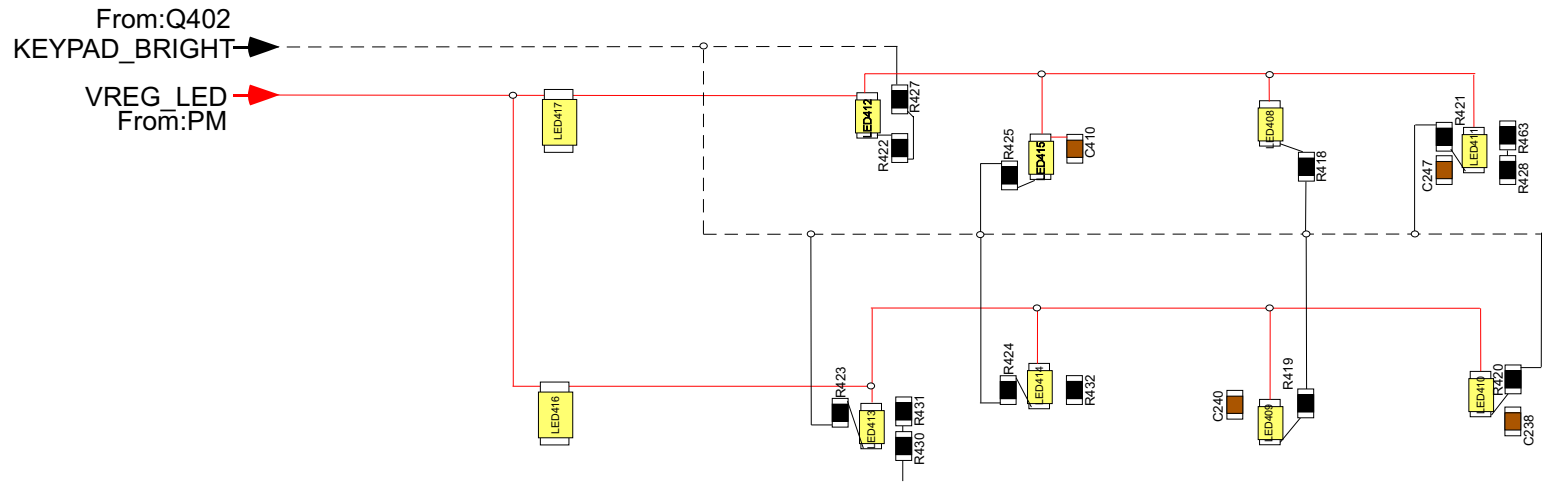
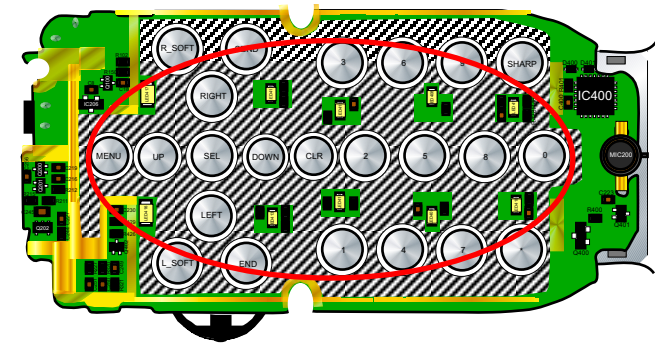
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**BOARD - Ver 3.2**

# LED'S Circuit: 14

# E310



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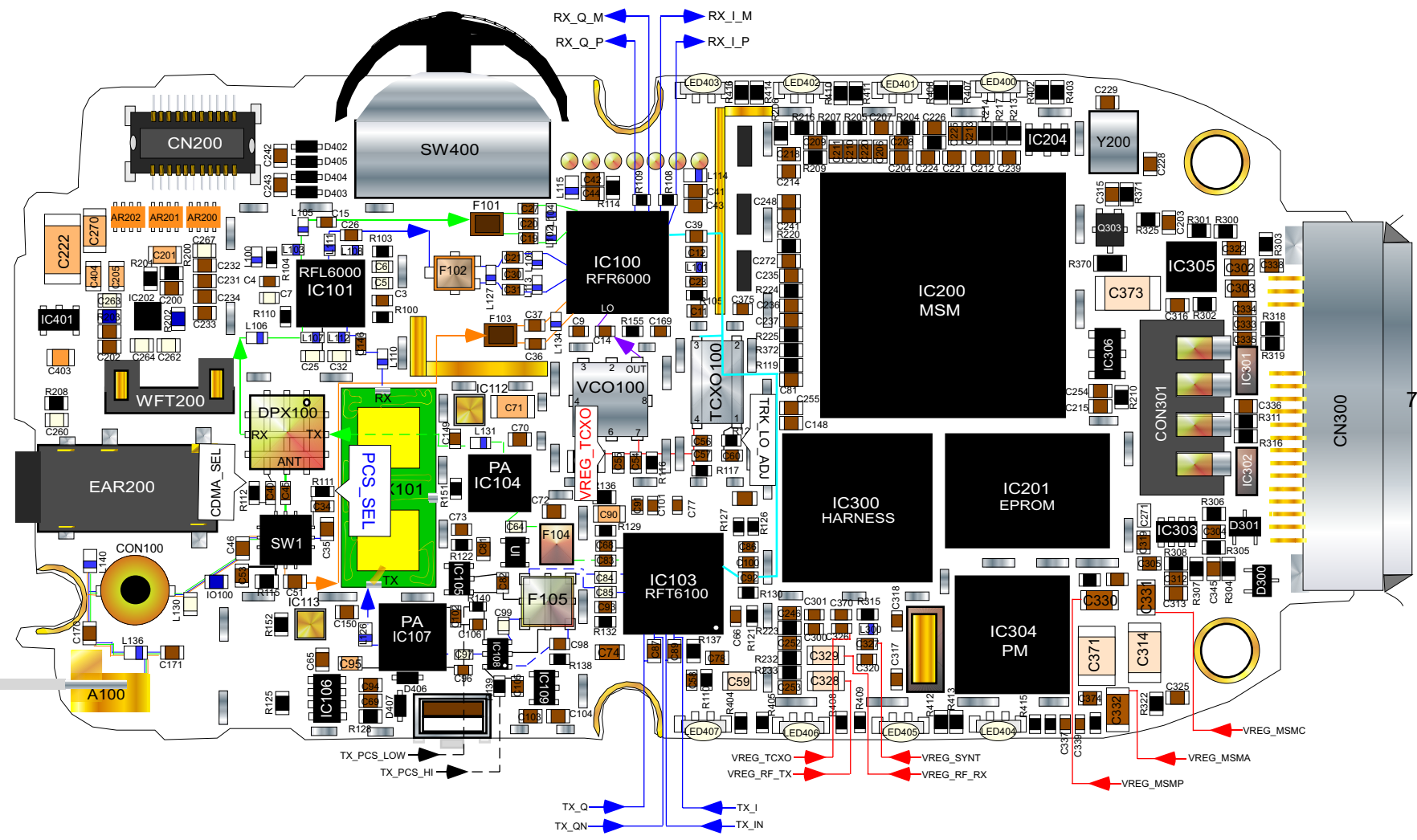
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**BOARD - Ver 3.2**

# Signal Flow

# E310

- TX 800
- RX 800
- RX GPS
- RX PCS
- TX CPS
- UHF\_LO
- UHF\_LO\_BUFF
- REF\_OSC



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**BOARD - Ver 3.2**

# Signal Flow W / Shields

# E310

RX

PCS  
Channel 650 (1962.5)  
Amplitude -50dbm  
LNA "0" (HI)

CDMA  
Channel 350 (880.5)  
Amplitude -50dbm  
LNA "0" (HI)

AMPS  
Channel 350 (880.5)  
Amplitude -50dbm  
LNA "0" (HI)

aGPS  
Freq (1575.42MHz)  
Amplitude -50dbm

TX

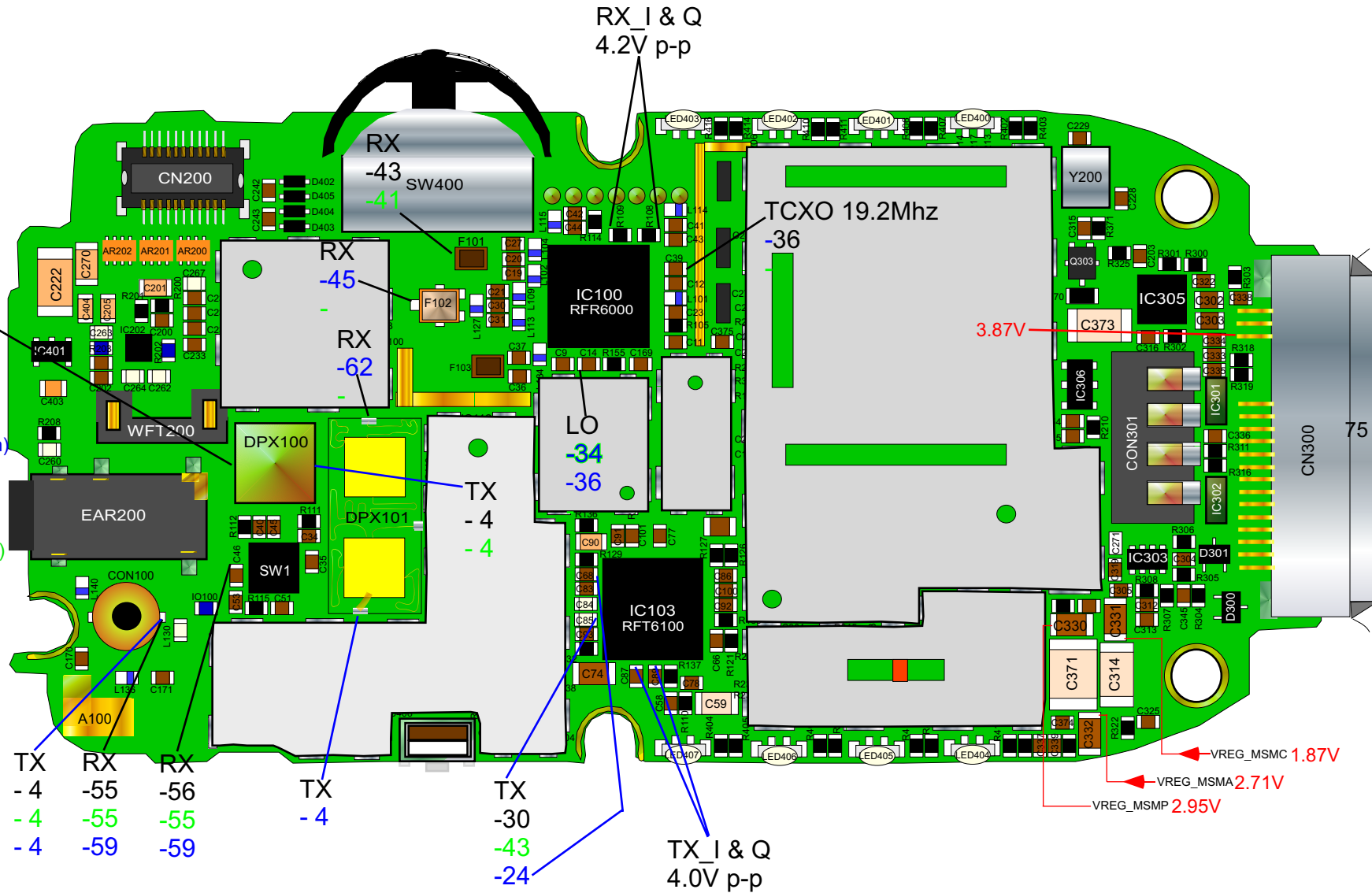
PCS  
Channel 650 (1882.5)  
Ref Level -20dbm  
TX AGC Level 237 (RadioComm)

CDMA  
Channel 350 (835.5)  
Ref Level -20dbm  
TX AGC Level 237 (RadioComm)

AMPS  
Channel 350 (835.5)  
Ref Level -20dbm  
Pwr Level #3

RX LO 800 = 1761.1Mhz  
RX LO 1900 = 1744.4  
TX VCO = 457.2Mhz (800)  
527.2Mhz (PCS)

Ref Osc = 19.2 Mhz



RX\_I & Q  
4.2V p-p

TCXO 19.2Mhz  
-36

3.87V

TX  
-4  
-4

LO  
-34  
-36

TX  
-4  
-4  
RX  
-55  
-55  
RX  
-56  
-55  
-59

TX  
-4  
TX  
-30  
-43  
-24

TX\_I & Q  
4.0V p-p

VREG\_MSMC 1.87V  
VREG\_MSMA 2.71V  
VREG\_MSMP 2.95V

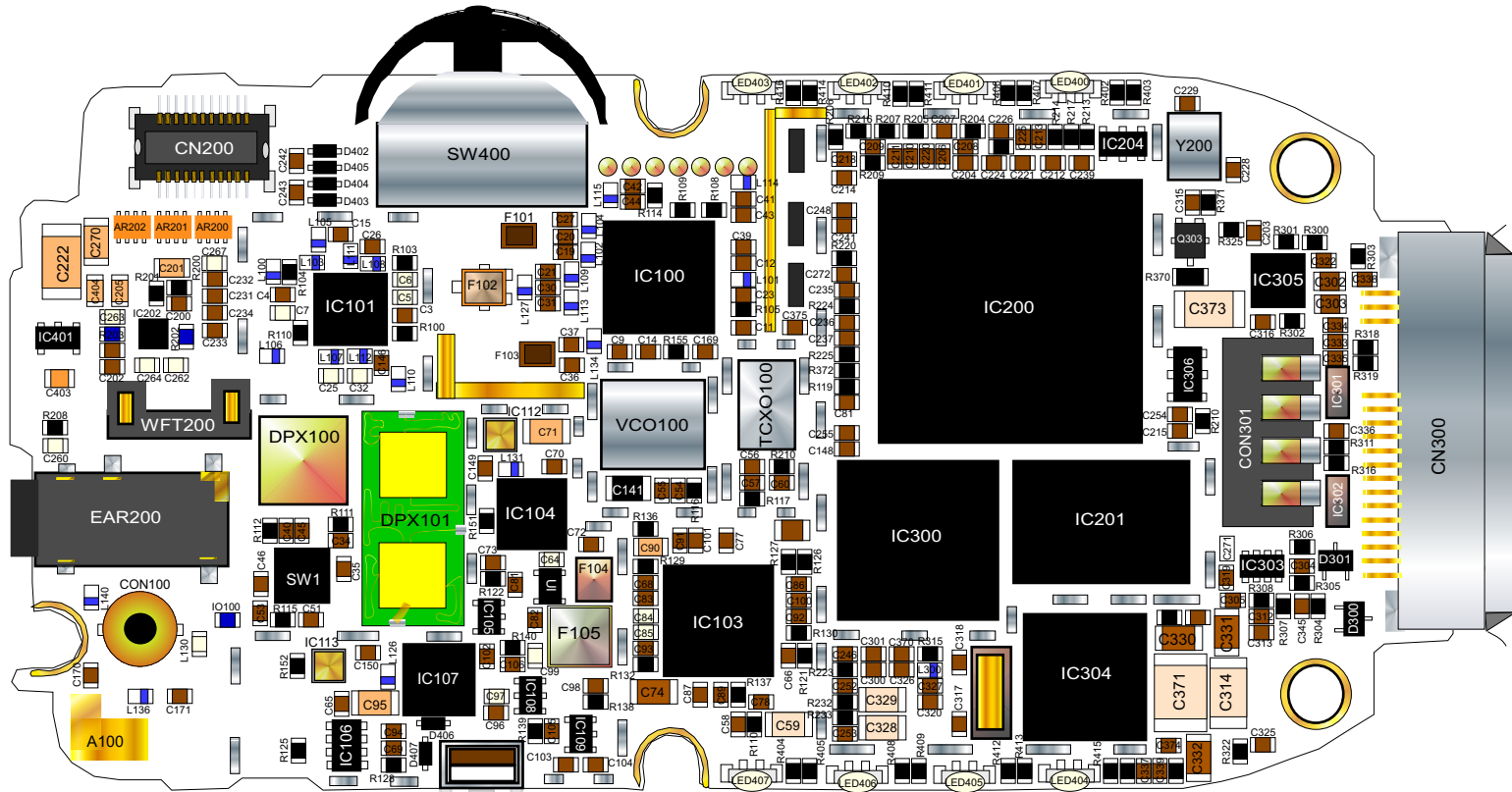
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# E310



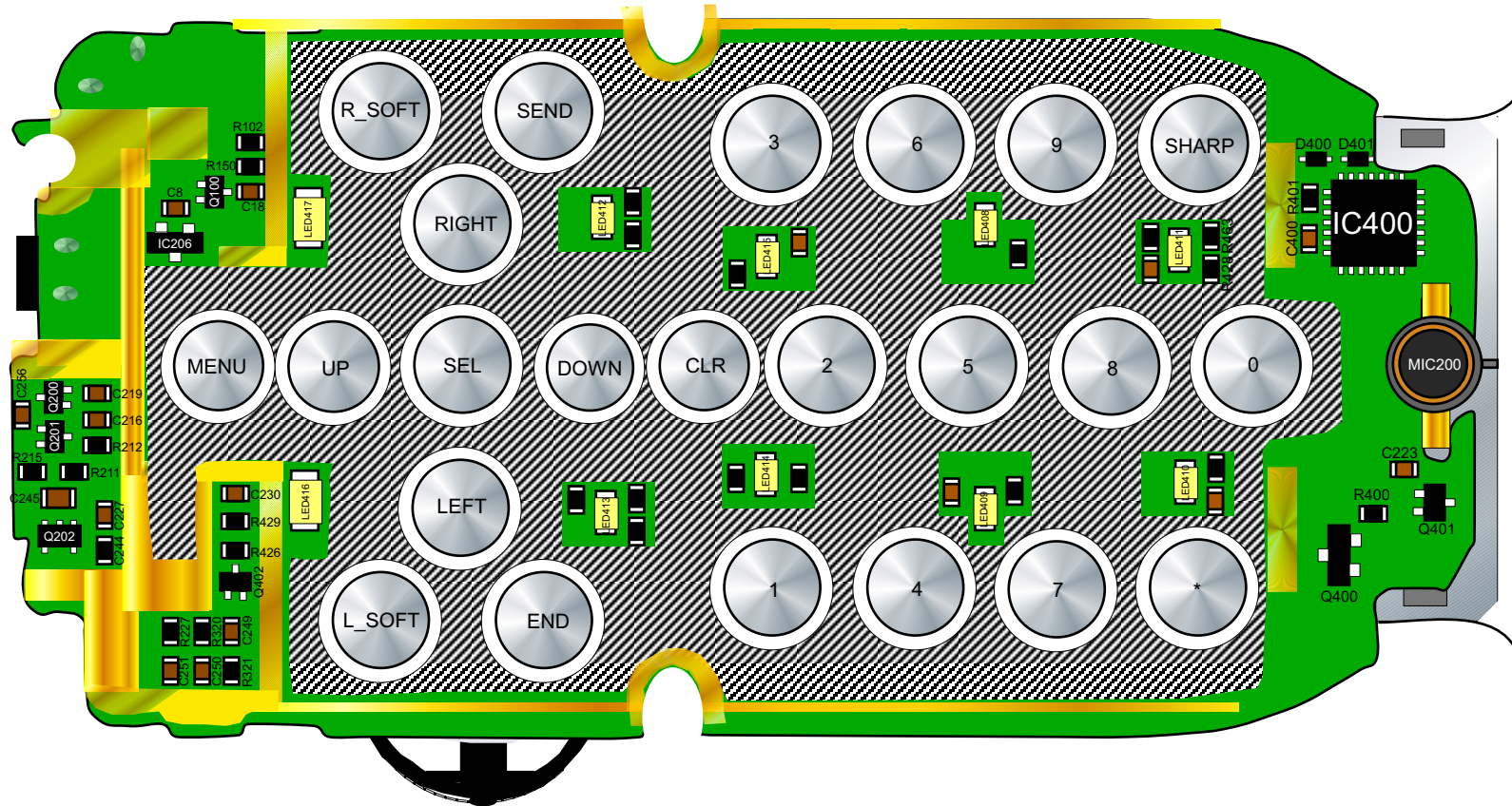
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### Exploded View Diagram

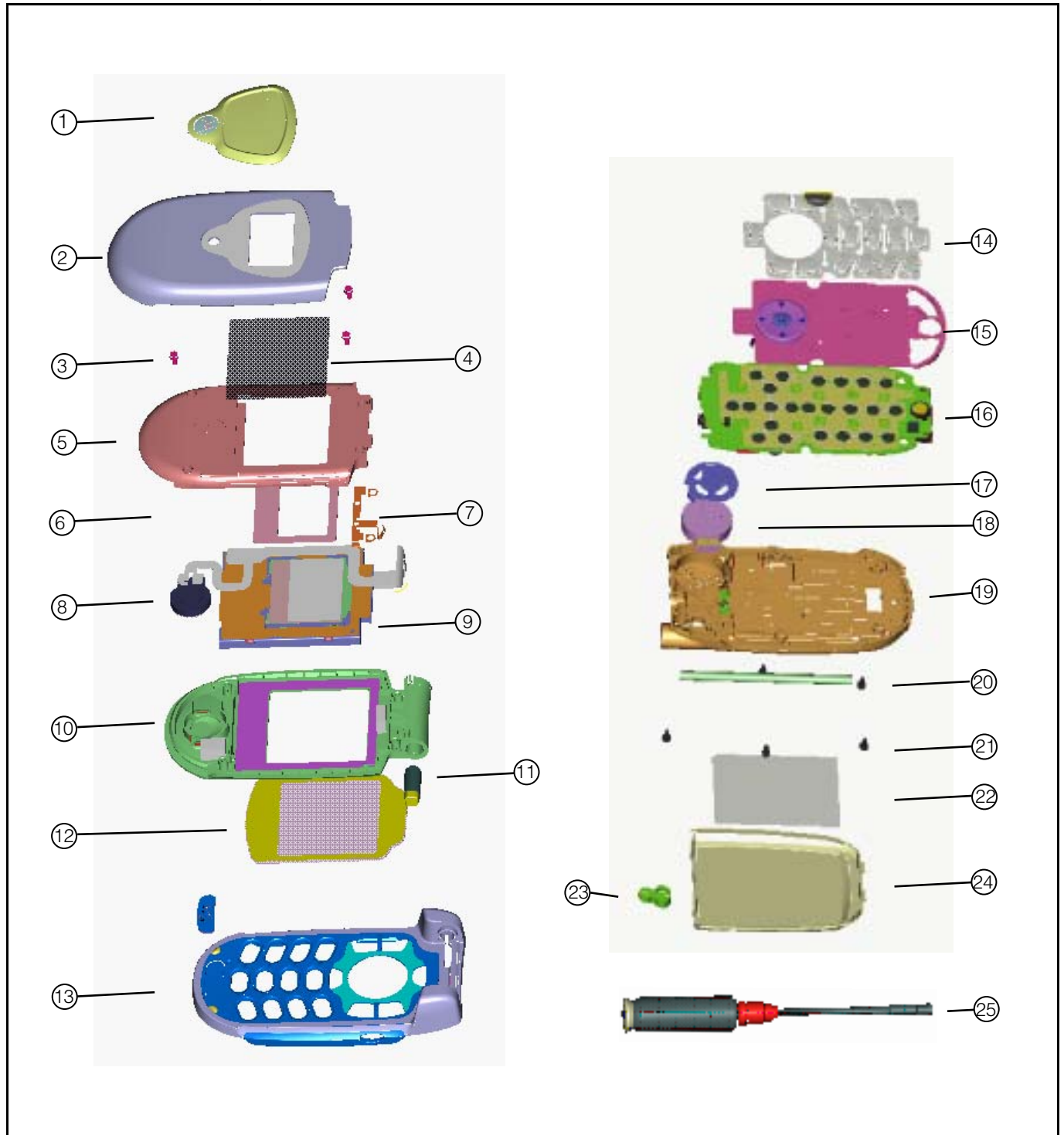


Figure 20. Exploded View

## Exploded View Parts List

**Table 3. Exploded View Parts List**

| Item Number | Part Number | Description                |
|-------------|-------------|----------------------------|
| 1           | 61-15000-11 | Flip external window       |
| 2           | 01-15013-11 | Flip cover                 |
| 3           | -           | Flip housing screw x4      |
| 4           | 61-15000-11 | CLI Lens?                  |
| 5           | 01-15013-01 | Flip cover housing         |
| 6           |             |                            |
| 7           | -           | Display retainer bracket   |
| 8           | -           | Display flex w/ speaker    |
| 9           | 72-51689-01 | Display module assembly    |
| 10          | 01-15013-21 | Flip rear housing assembly |
| 11          | -           | Hinge assembly             |
| 12          | 61-15000-01 | Main Display lens          |
| 13          | 01-15011-31 | Base front housing         |

| Item Number | Part Number | Description                |
|-------------|-------------|----------------------------|
| 14          | 37-15000-01 | Keypad assembly            |
| 15          | -           | Navigation keypad assembly |
| 16          | 84-15004-01 | Main PCB assembly          |
| 17          | -           | Speaker cover              |
| 18          | 50-01850-01 | Polyphonic Speaker         |
| 19          | 01-15012-01 | Base housing rear          |
| 20          | 37-44000-01 | Antenna tube               |
| 21          | -           | Base housing screw x4      |
| 22          | SNN5588     | Battery                    |
| 23          | -           | RF grommet                 |
| 24          | 15-15014-21 | Battery cover              |
| 25          | 85-15000-01 | Antenna assembly           |
|             |             |                            |



*There is a danger of explosion if the Lithium Ion battery pack is replaced incorrectly. Replace only with the same type of battery or equivalent as recommended by the battery manufacturer. Dispose of used batteries according to the manufacturer's instructions.*

## Accessories

**Table 4. Accessories**

| Description  | Part Number                      |
|--|----------------------------------|
| Battery - Lithium 750 mAh<br>Battery - Lithium 1100 mAh                        | SNN5588<br>SNN5595               |
| Rapid Universal Travel Charger<br>Mid-Rate Wall Charger<br>Linear Wall Charger | SPN4716B<br>SPN4940C<br>SPN4992A |
| Desktop Charger Base   | SPN5019A                         |
| Rapid Vehicle Power Adapter  | SYN7818A                         |
| Easy-Install HF Kit Universal  | SYN8597B                         |
| Pro-Install car kit USB  | S9609B                           |

**Table 4. Accessories (Continued)**

| Description  | Part Number  |
|--|--|
| Silver Headset<br>Next Gen. Retractable Headset<br>Boom Headset<br>Retractable Headset<br>Headset w/ Send/End Button<br>FM Stereo Headset  | AAYN4264<br>SYN9050<br>SYN8908<br>SYN8284<br>SYN8419<br>SYN8609B |
| Belt Clip<br>Leather Case  | SHN7175<br>SYN9171   |
| Battery 1000 mAh, Silver   | SHN8061  |
| USB Cable + CDROM (Connectivity Software)<br>RS232 Cable + Smart Cable Head + CDROM (Connectivity Software)<br>RS232 Cable + Head + Palm III/V Cables + CDROM (Connectivity Software)<br>MP-3 Player | S8951<br>S8952<br>S8953<br>S9117                                 |
| Clip-on Speaker  | SPN5028  |



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