

Consumer Solutions & Support US Competency Center 600 North US Highway 45 Libertyville, Illinois 60048

Website: gs.mot.com

FIELD SERVICE BULLETIN

FSB Number: LVCCFSB2004-72

Author: Ross Karlen
Date: March 23rd, 2004

Total No. of Pages: 2

Subject: **3G Talon Integrated A835 – Rear Endo**

Model Affected: 3G Talon Integrated A835

Level of Repair: 3

Problem

This is an informational bulletin detailing a hardware change on Talon Integrated A835 model from "BH" suffix (old) to "DH" suffix (new). The hardware change is to address two issues, one to improve WCDMA RX performance, which included a rear endo change (new antenna) and parts change, and the second to address a factory test issue related to Output RF spectrum (ORFS).

Solution

- 1. Rear Endo change from 1588120N08 to 1588120N10 (New Antenna)
- 2. Antenna matching values required for 1588120N10 Rear Endo

Ref Des	old ("BH" suffix)	new ("DH" suffix)
C050	2409377M11	Do not place
C052	2113740F39	2409377M41
L051	Do not place	2409377M07

ORFS fix

Ref Des	old ("BH" suffix)	new ("DH" suffix)
R810	0662057M66	0662057M39
C852	2113743N32	2113743L01
L580	2113743N09	Do not Place

Note: Anytime you change the Rear Endo to 1588120N10 on a Talon integrated A835 unit with a BH (suffix) you must perform the parts changes in Item 2. No BH (suffix) boards should have the ORFS (Item 3) changes performed on them.



Consumer Solutions & Support US Competency Center 600 North US Highway 45 Libertyville, Illinois 60048 Website: gs.mot.com

Service Action

Customer Returns:

When servicing 3G Talon Integrated A835 "BH" (suffix) units, it is not necessary to replace the Rear Endo with a 1588120N10 Rear Endo. If unit is returned for poor call performance related to WCDMA RX, then:

- 1. Replace 1588120N08 Rear Endo with the 1588120N10 Rear Endo
- 2. Perform the following changes:

 Ref Des
 new ("DH" suffix)

 C050
 remove

 C052
 change to
 2409377M41

 L051
 change to
 2409377M07

3. Proceed with normal testing and troubleshooting procedures for these types of returns.

Service Inventory:

No action required

Service Entry Code

Please ensure that repairs of this type are logged on the Service database as follows: **Note:** Only use these codes for units that are considered NT's and this repair was performed.

Global M-Claims Codes:

Customer Complaint Codes: CPR05 (Voice call – drop call, poor reception)

Problem Found Code: CPR07 (Voice call – drop call poor reception weak signal)

REF Designator Code: ANT (Antenna)

Repair Code: RAN06 (Replace antenna – SCB/FSB)

Asia Codes:

Fault Code: 14 (No/Poor Rx Audio) Repair Code: 04 (Part Replaced)