



# Moto Z Play (Droid)/Moto Z Play Baseband Troubleshooting Guide

V1.0



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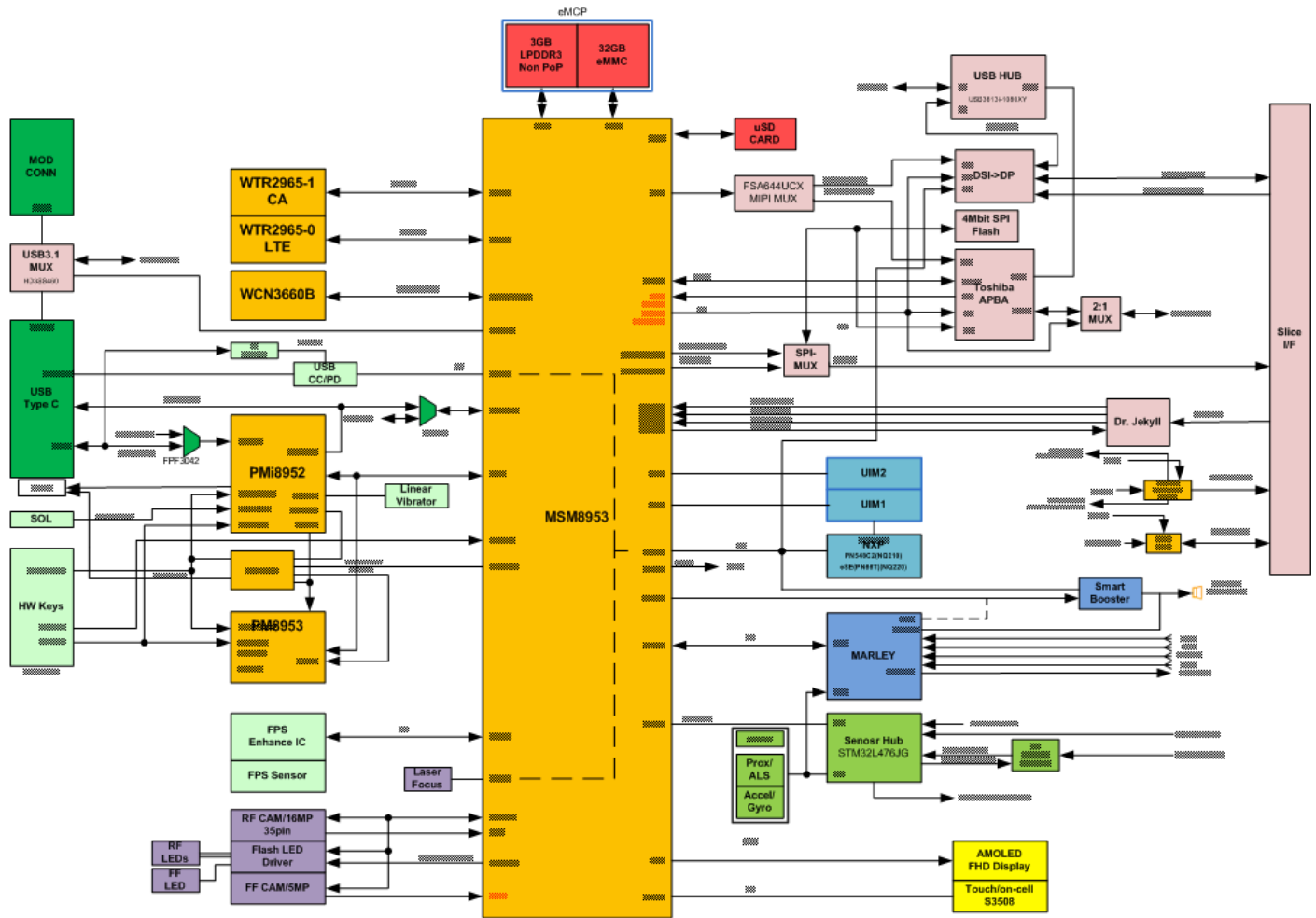
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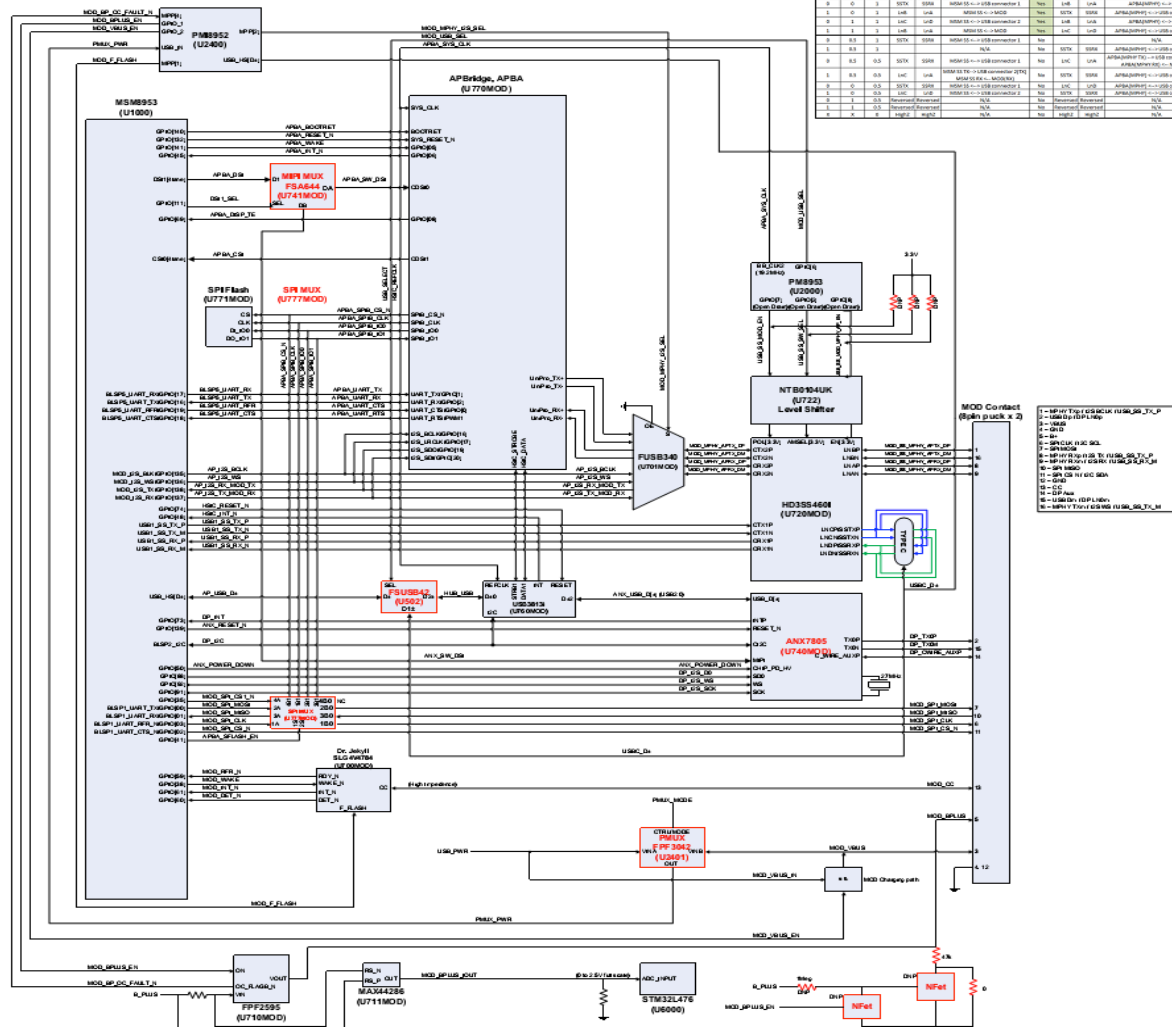
# BLOCK DIAGRAM



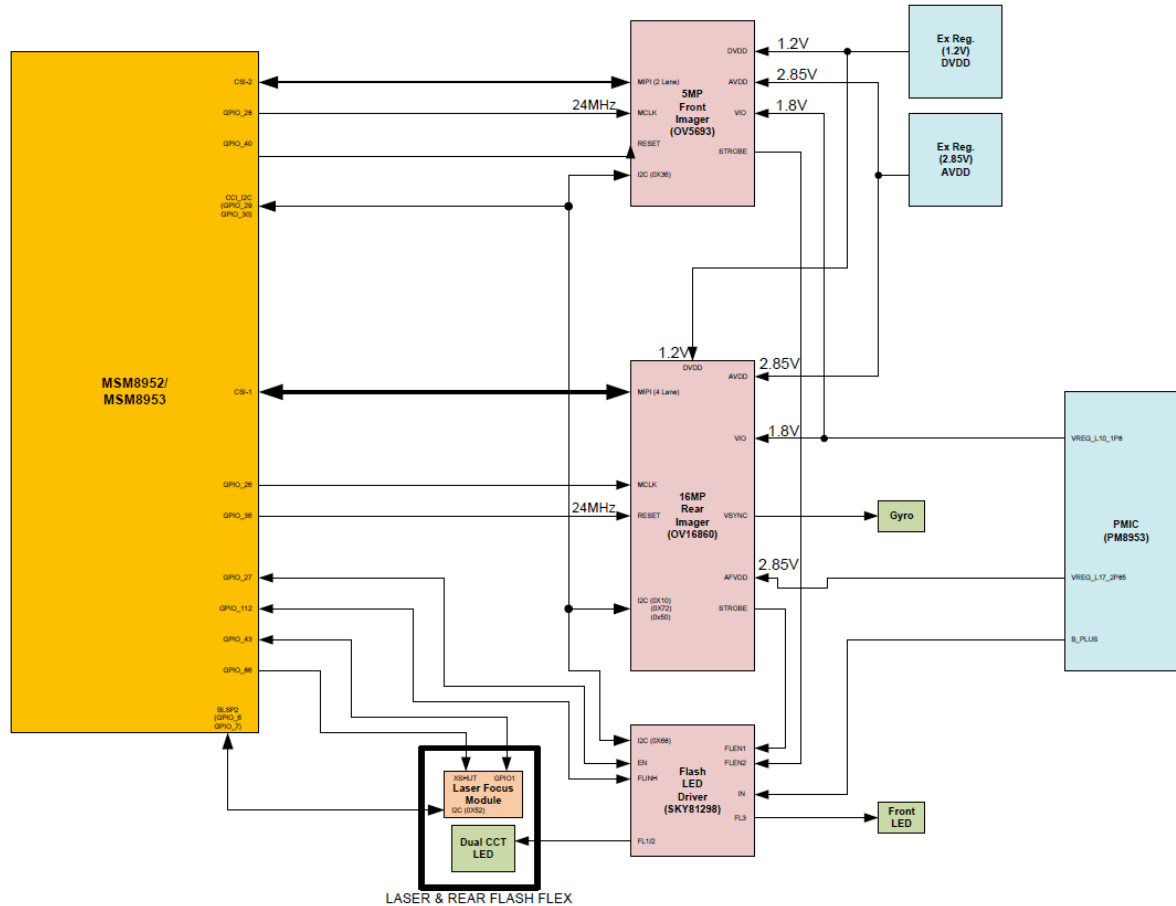


# AMPS Block Diagram (7/12/2016)

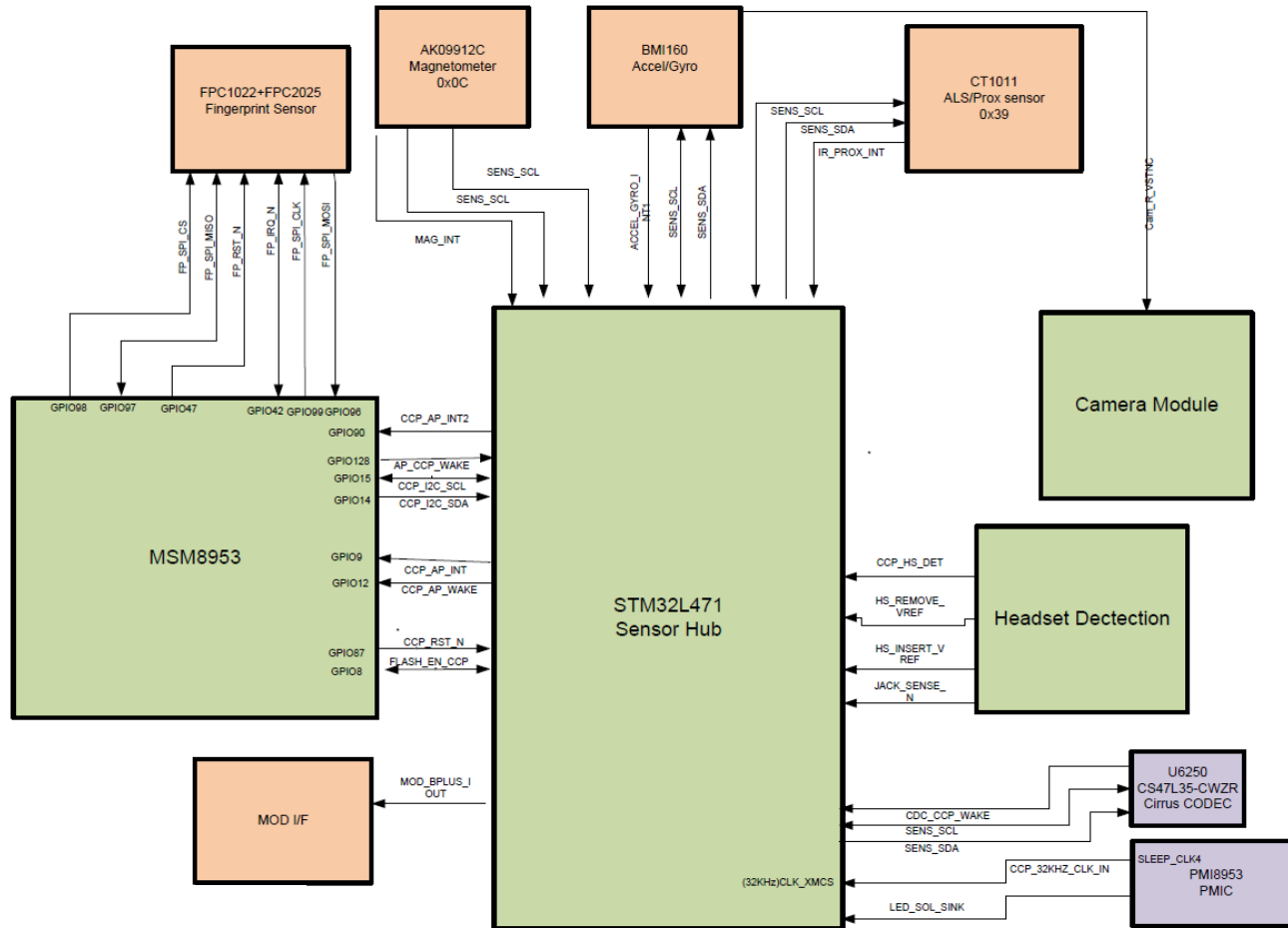
HD35540(U720MOD) MUX Configuration Table											
POL	AMPS1	EN	From To MUX	From To MUX	Configuration	From To AFSA	From To AFSA	Configuration	From To AFSA	From To AFSA	From To AFSA
			CTRL	CTRL		CTRL	CTRL		CTRL	CTRL	CTRL
1	0	0	CTRL	CTRL	MUX10 - USB connector 1	No	Yes	Yes	Yes	Yes	Yes
1	0	1	USB	USB	MUX10 - USB connector 1	No	No	No	No	No	No
0	1	1	USB	USB	MUX10 - USB connector 2	No	Yes	Yes	Yes	Yes	Yes
1	1	0	USB	USB	MUX10 - USB connector 2	No	Yes	Yes	Yes	Yes	Yes
0	1	0	CTRL	CTRL	MUX10 - USB connector 2	No	No	No	No	No	No
0	1	1	USB	USB	MUX10 - USB connector 3	No	Yes	Yes	Yes	Yes	Yes
1	1	1	CTRL	CTRL	MUX10 - USB connector 3	No	Yes	Yes	Yes	Yes	Yes
0	0	0	CTRL	CTRL	MUX10 - USB connector 3	No	No	No	No	No	No
0	0	1	USB	USB	MUX10 - USB connector 3	No	No	No	No	No	No
1	0	1	CTRL	CTRL	MUX10 - USB connector 3	No	Yes	Yes	Yes	Yes	Yes
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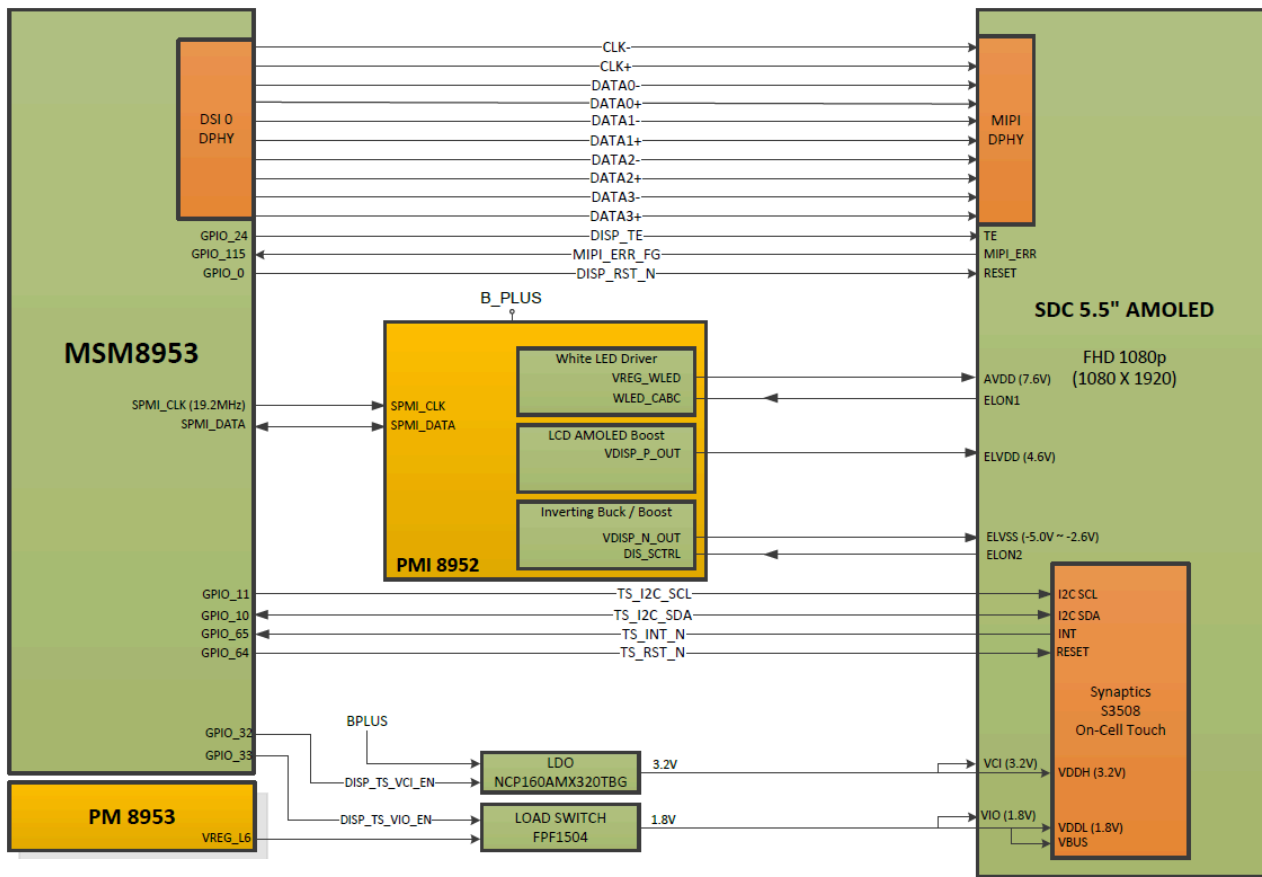
# Imager System - Block Diagram (1/14/2016)



# Sensor Block Diagram

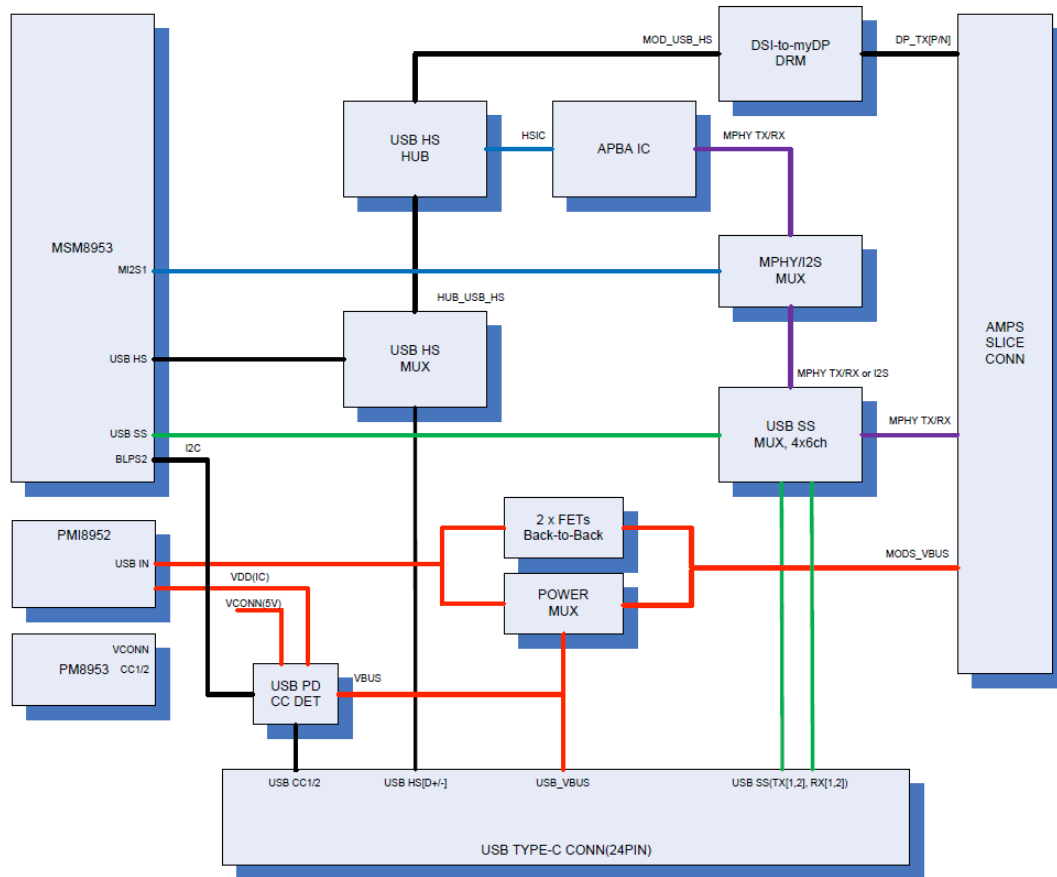


# Display & Touch System Block Diagram - (1/13/2016)





# USB Type-C Block Diagram

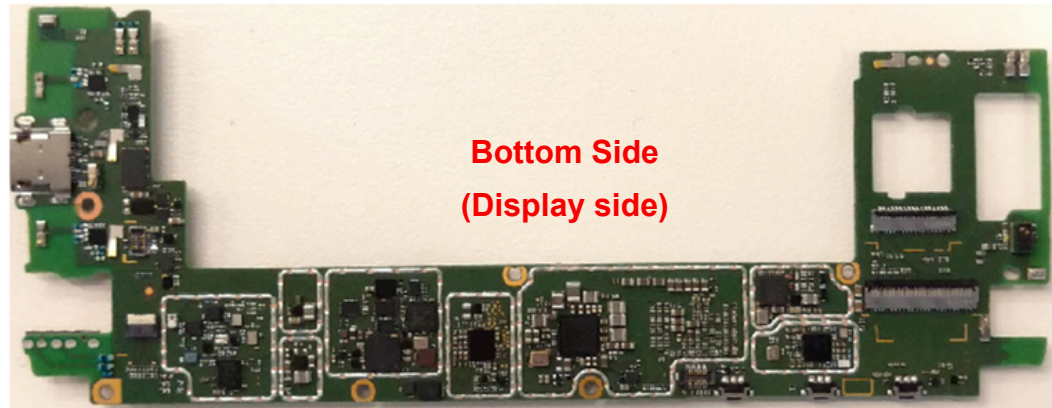
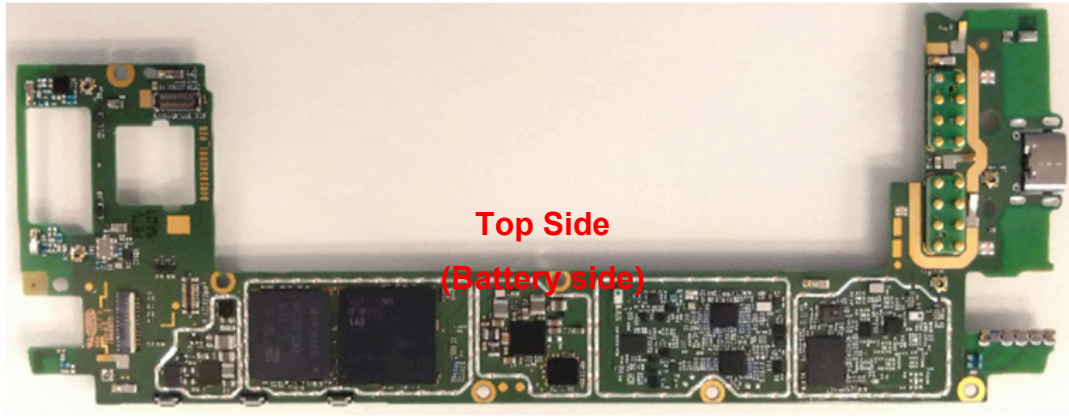




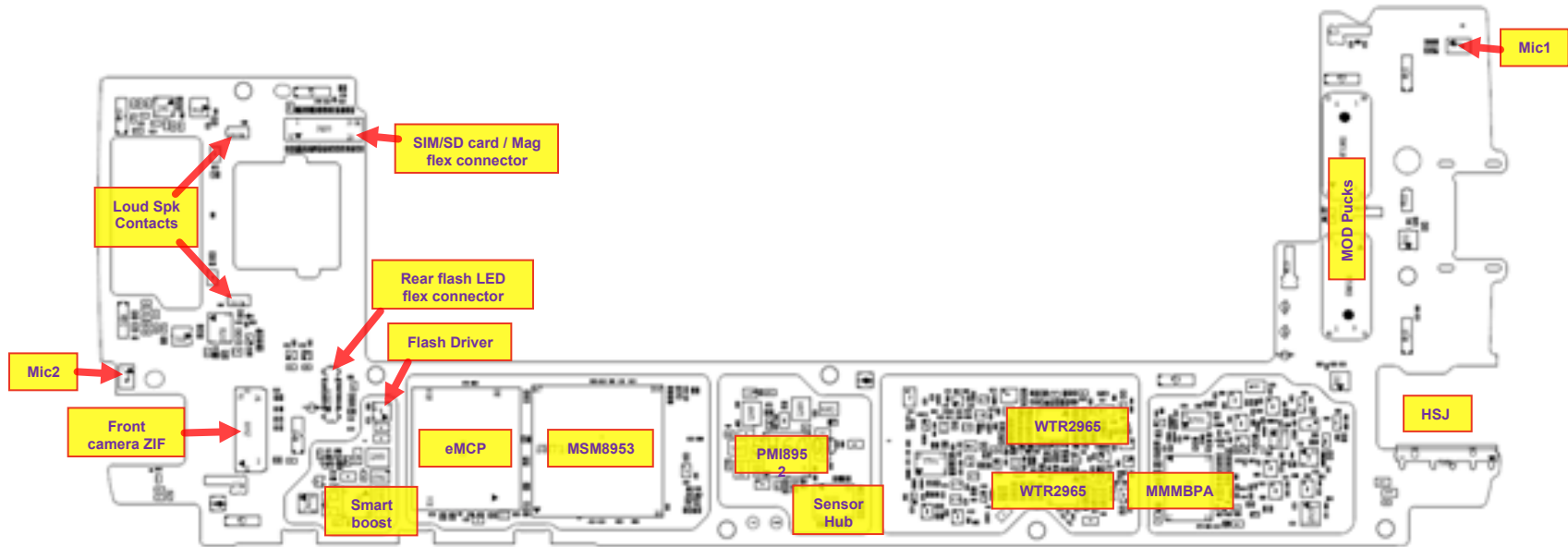
# SNAPSHOT OF MAIN PCB



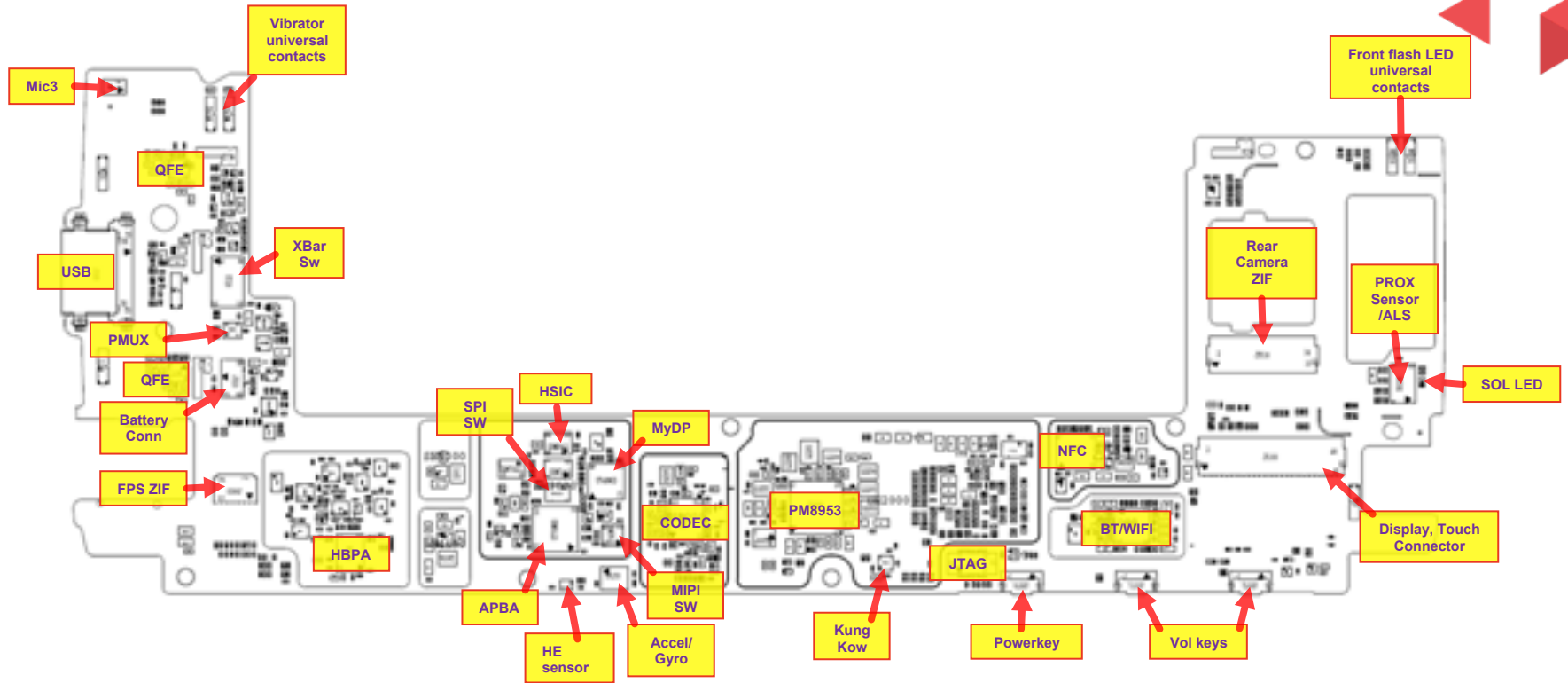
# Main PCB – Top and Bottom



# Main PCB – Top Placement



# Main PCB – Bottom Placement





# NO POWER UP DEBUGGING

Purpose of this document is to cover the debugging steps used to root cause PCB that do not power properly so that they may be used again to initiate corrective actions.



# Power Management – Glossary/Synonyms

- Terms on the same row are synonyms and will be used interchangeably in the guide.

MSM	AP / BP	MSM8953	U1000
Main PMIC	PM8953	PM	U2000
Charging PMIC	PMI8952	PMI	U2400
Kung Kalf(Kow)	Factory Kill IC	User Reset IC	U650
B_PLUS	VSYS	System Battery Voltage	
USB_PWR	USB Voltage	Charger Voltage	
USB_INx	PMUX_OUTx		



# Power Management – Debug Procedure

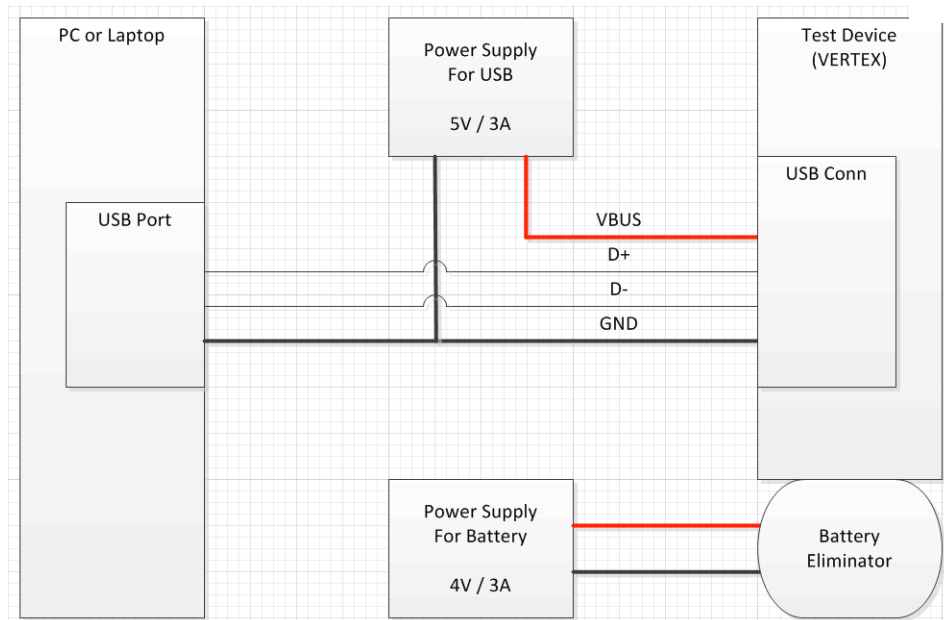
- Generally the first step to troubleshooting a no turn on PCB is to look at its boot current. A blank board (no software flashed yet) will normally draw about 150mA. The current will also be very constant.
- Also it is helpful to find out what level of functionality is available. These distinct modes were observed:
  - Blank Flash mode
    - Normally will enter this mode for a newly built PCB.
    - Can be forced by shorting debug connector as shown in later slides.
  - Fastboot mode
    - Normally will enter this mode after flashing bootloader into newly built PCB.
    - Can be forced using volume down key during bootup
  - Full Power up
    - Will enumerate to PC as Motorola Network device and ready for board test
- Failed boards will be able to achieve one of these modes but fail to get to the next. This bit of information is useful for debugging.
- Start with the phone off, then plug in the USB cable. If the phone does not turn on when the USB cable is inserted, there is most likely an issue with the connector.
- If the current is abnormally high for a blank board, the root cause is most likely a short. Going through the power on sequence is helpful for finding shorts, it is shown on the next page.





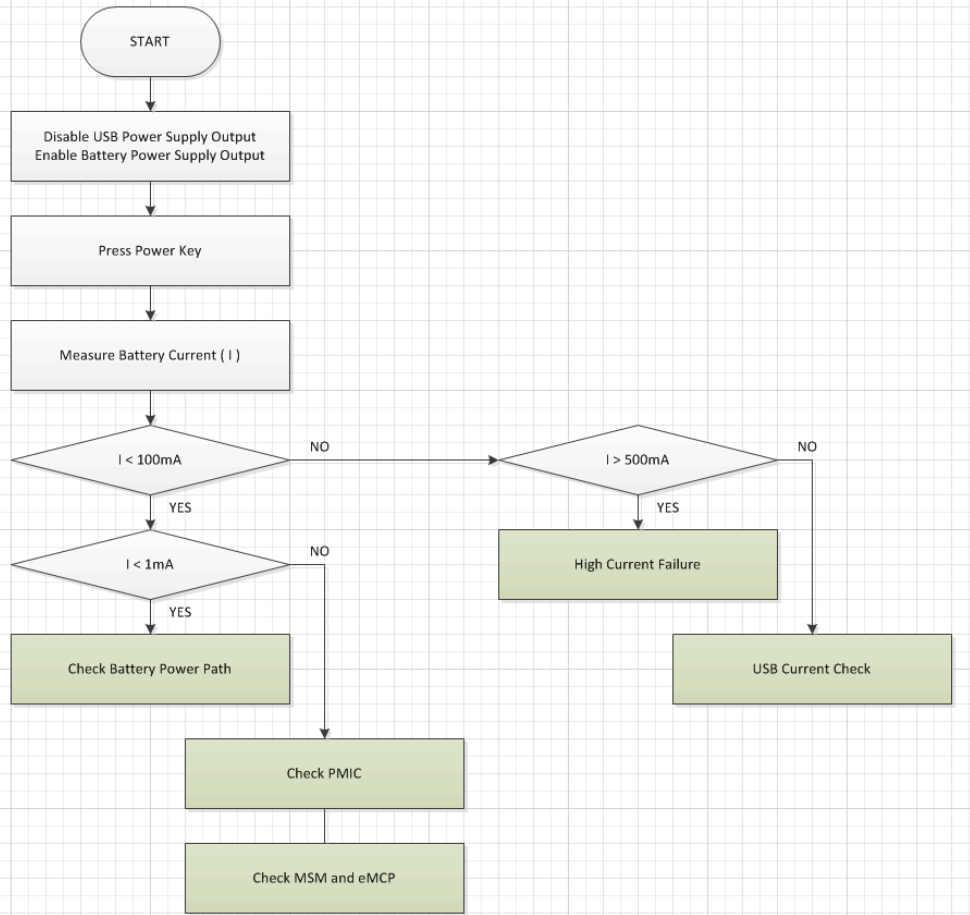
# Power Management – Debug Test Setup

- Ideally, use 2 separate power supplies. This allows you to monitor current to both USB and battery at the same time.
- The USB power supply will always be 5.0V with a 3A current limit.
- The Battery power supply will always be 4.0V with a 3A current limit.
- For USB power supply, there are 2 options:
  - Use a Warthog board to supply USB power externally
  - Modify a USB cable. Cut open the cable, cut the red wire, and connect it to the external power supply.



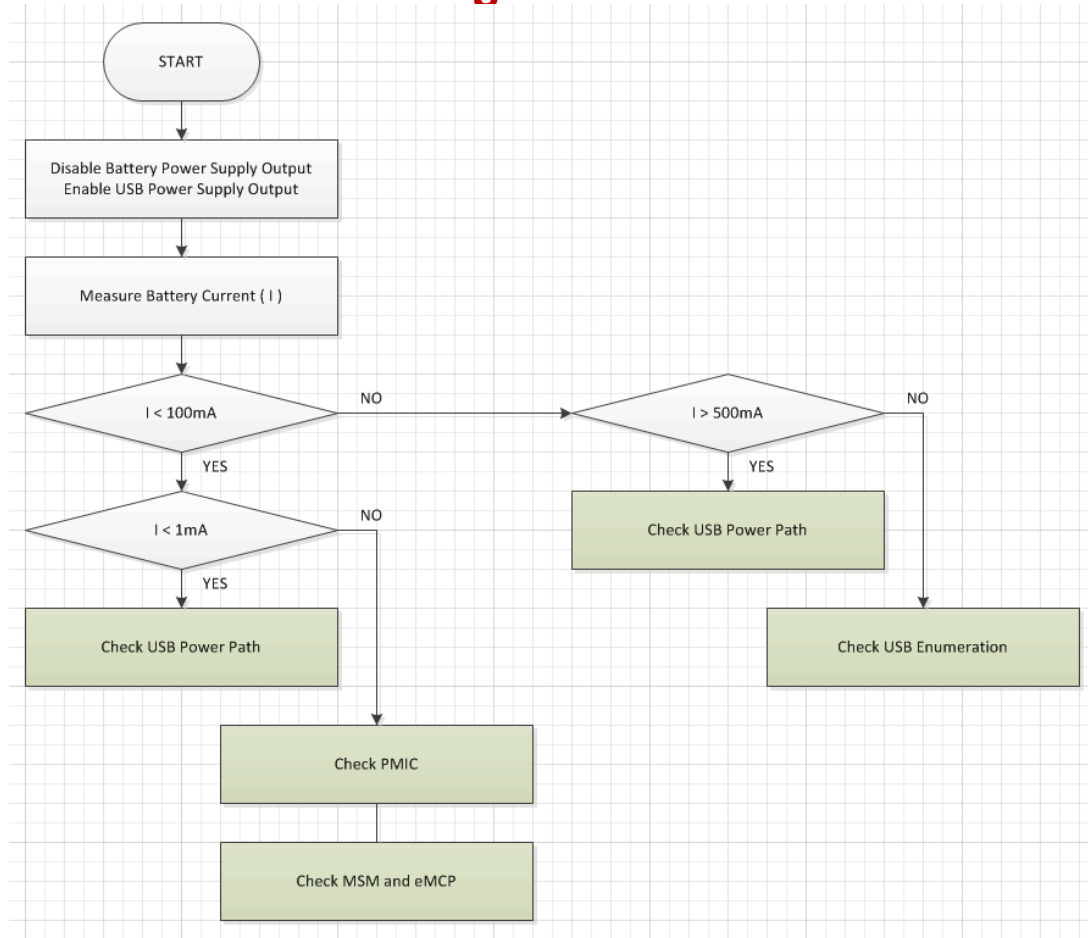
# Power Management – No Power On Debug Flowchart

## Battery Current Check



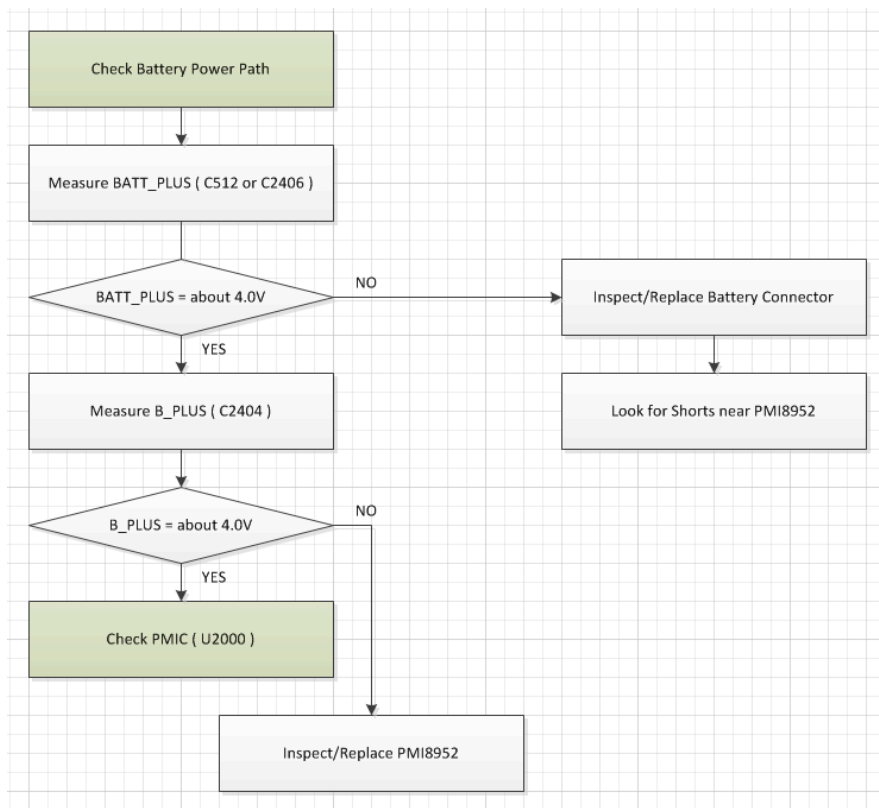
# Power Management – No Power On Debug Flowchart

## USB Current Check



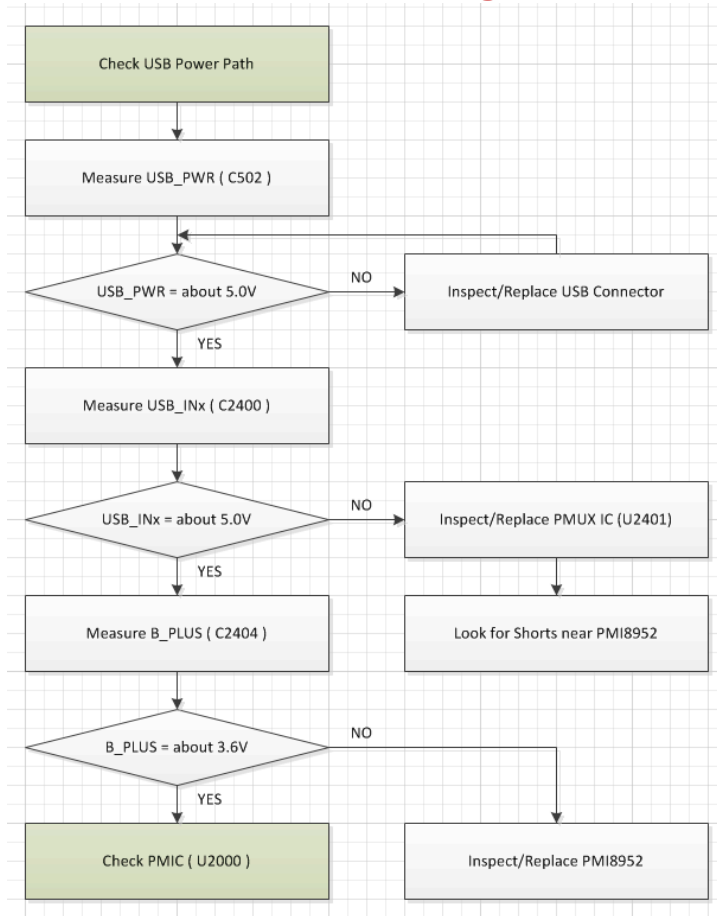
# Power Management – No Power On Debug Flowchart

## Battery Power Path



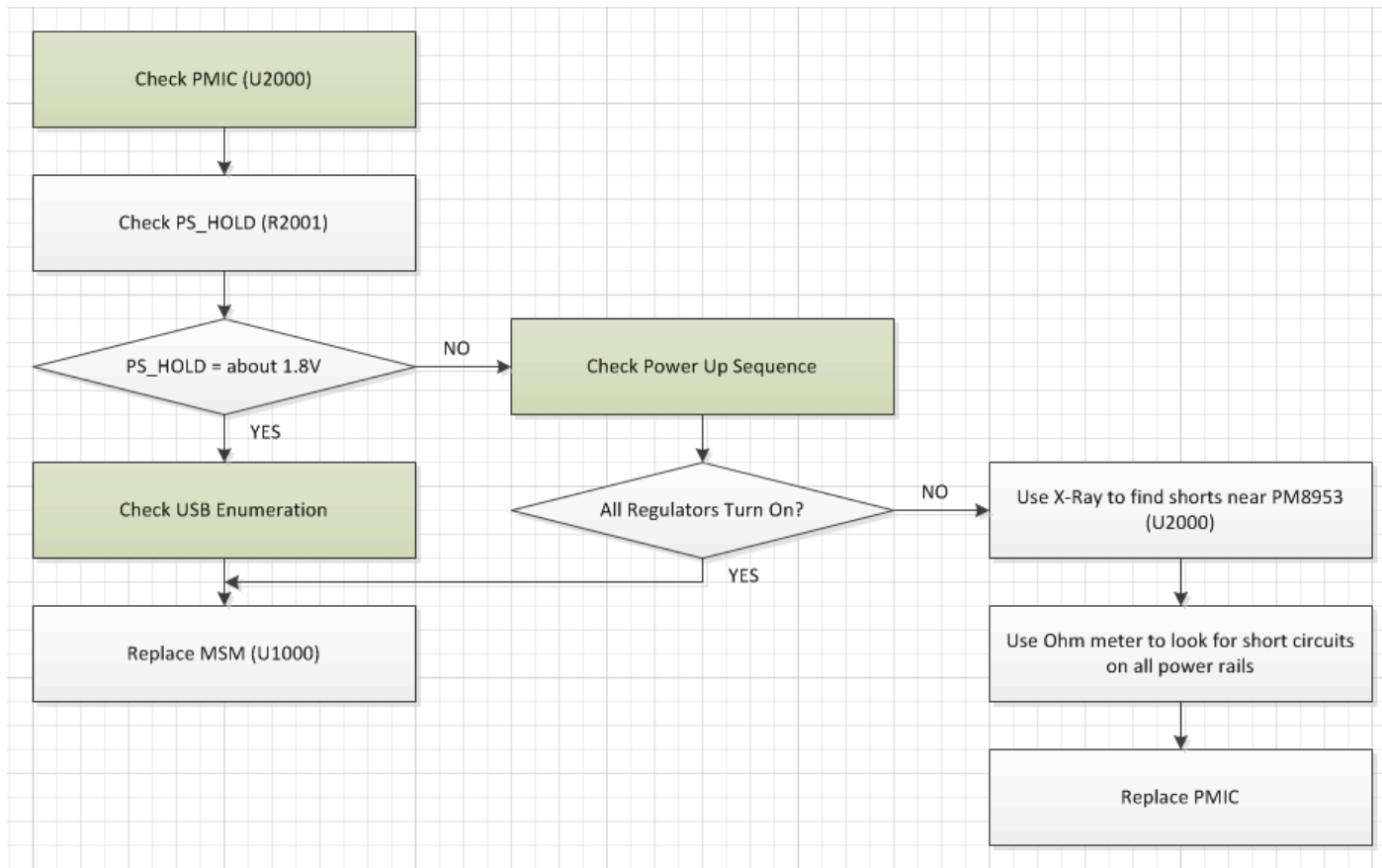
# Power Management – No Power On Debug Flowchart

## USB Power Path



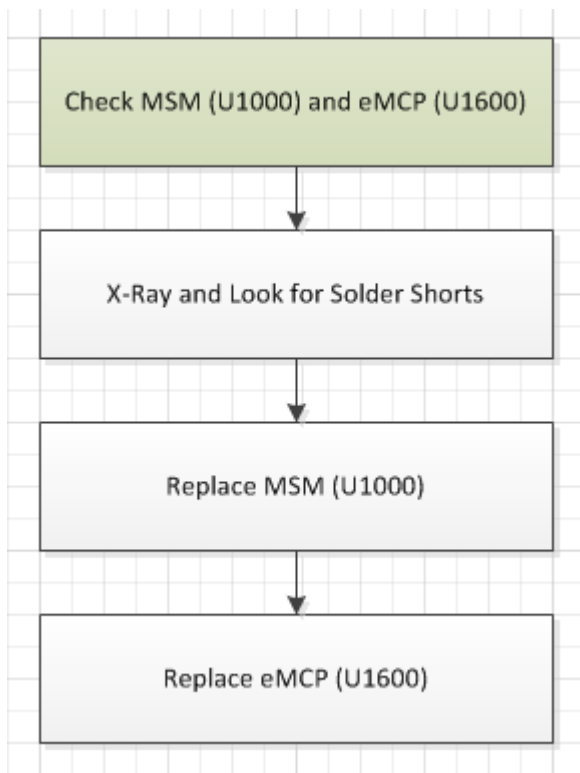
# Power Management – No Power On Debug Flowchart

## Check PMIC

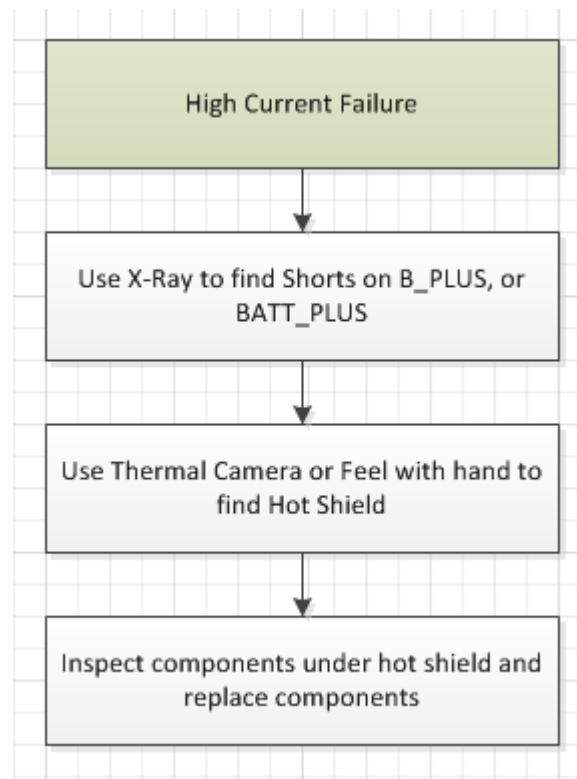


# Power Management – No Power On Debug Flowchart

## Check MSM and eMCP

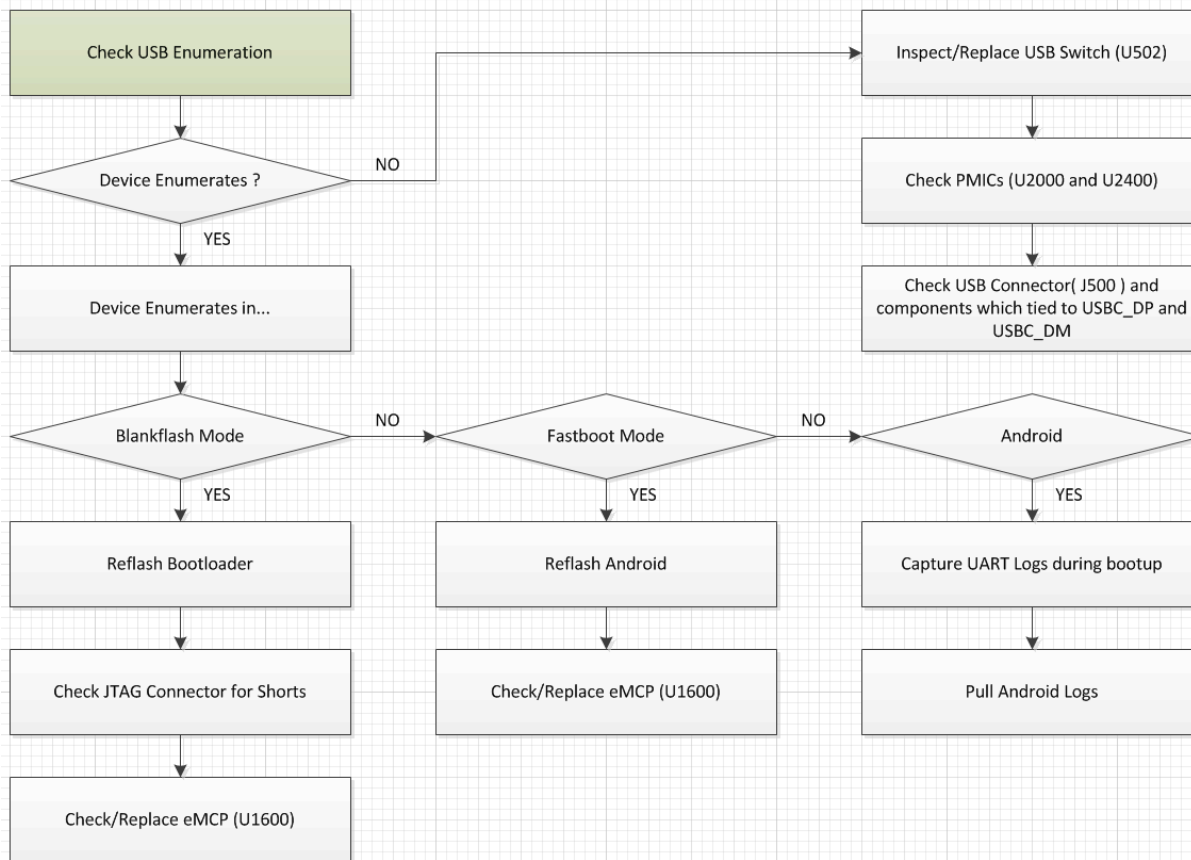


## High Current Failure



# Power Management – No Power On Debug Flowchart

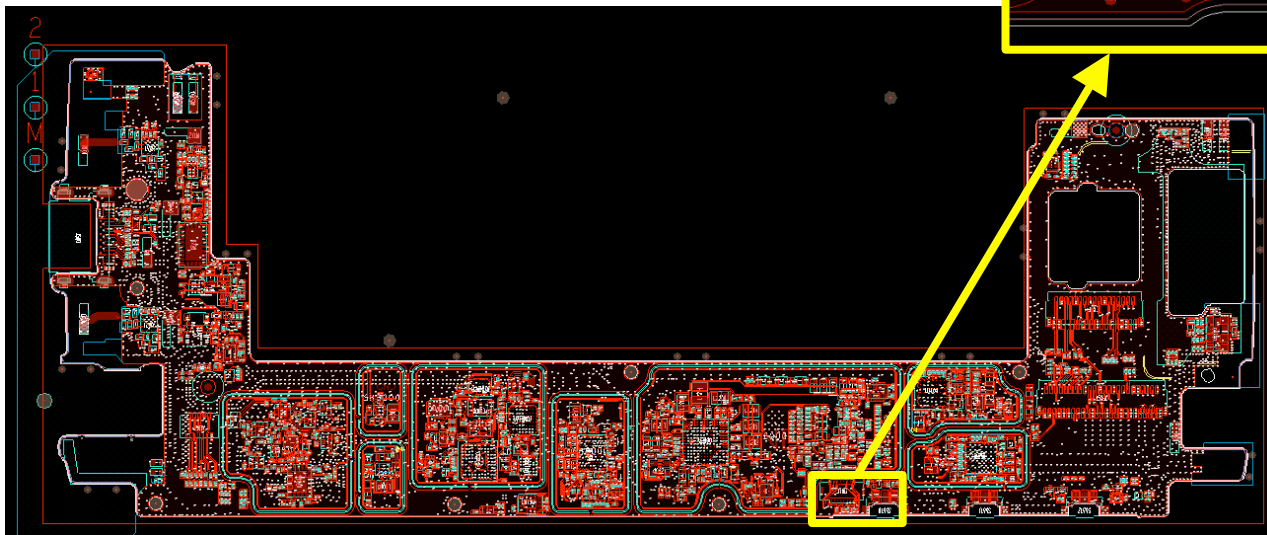
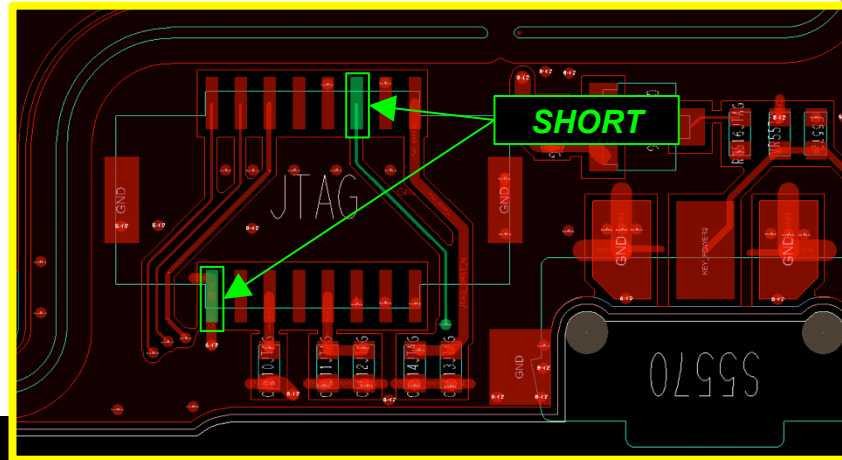
## Check USB Enumeration





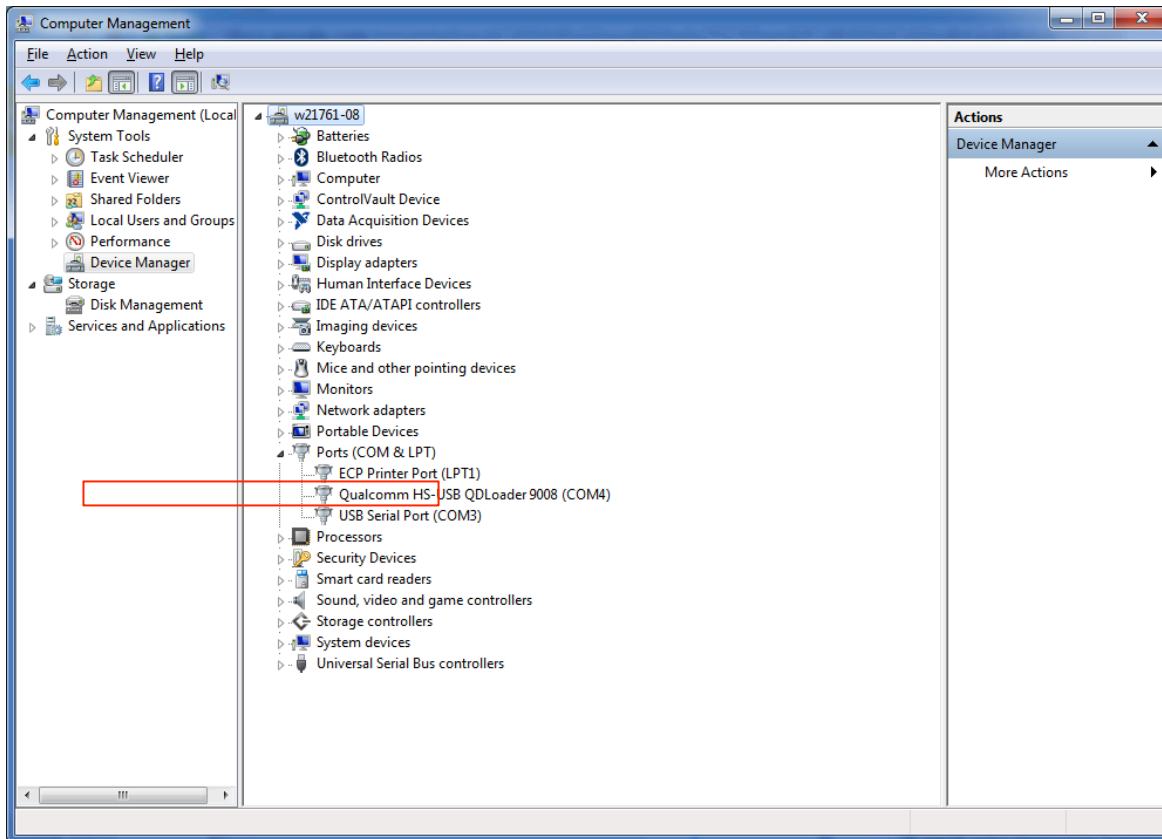
# Power Management – Force Blankflash Mode

- Sometimes if a board has software already flashed, or there was some problem with software, a board can be forced into this mode by shorting two highlighted pins on the debug connector.
- When the board is in this mode, blank flashing can be attempted to reflash the device and/or find more information on the failure.



# Power Management – Blankflash Mode

- If in blankflash Mode, the device will enumerate like in the diagram.



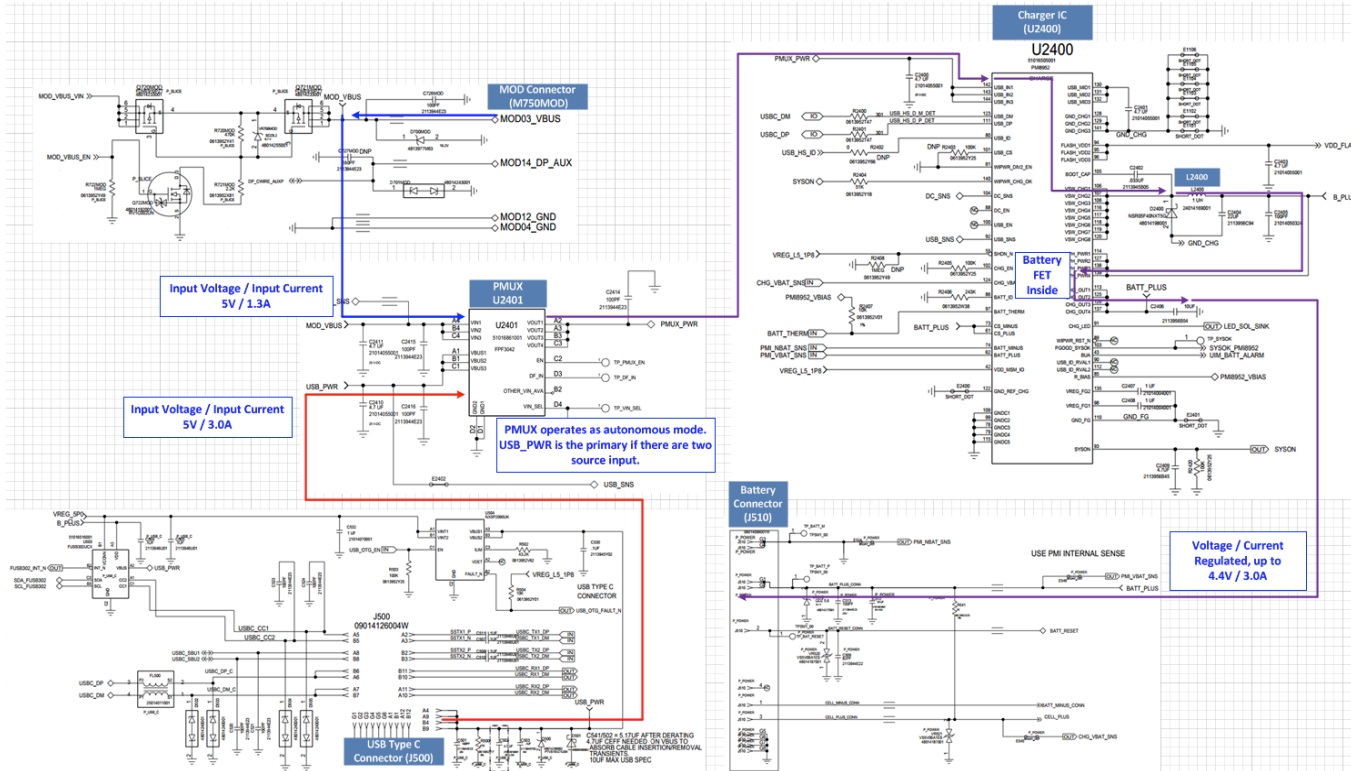


# BATTERY & CHARGING TROUBLESHOOTING



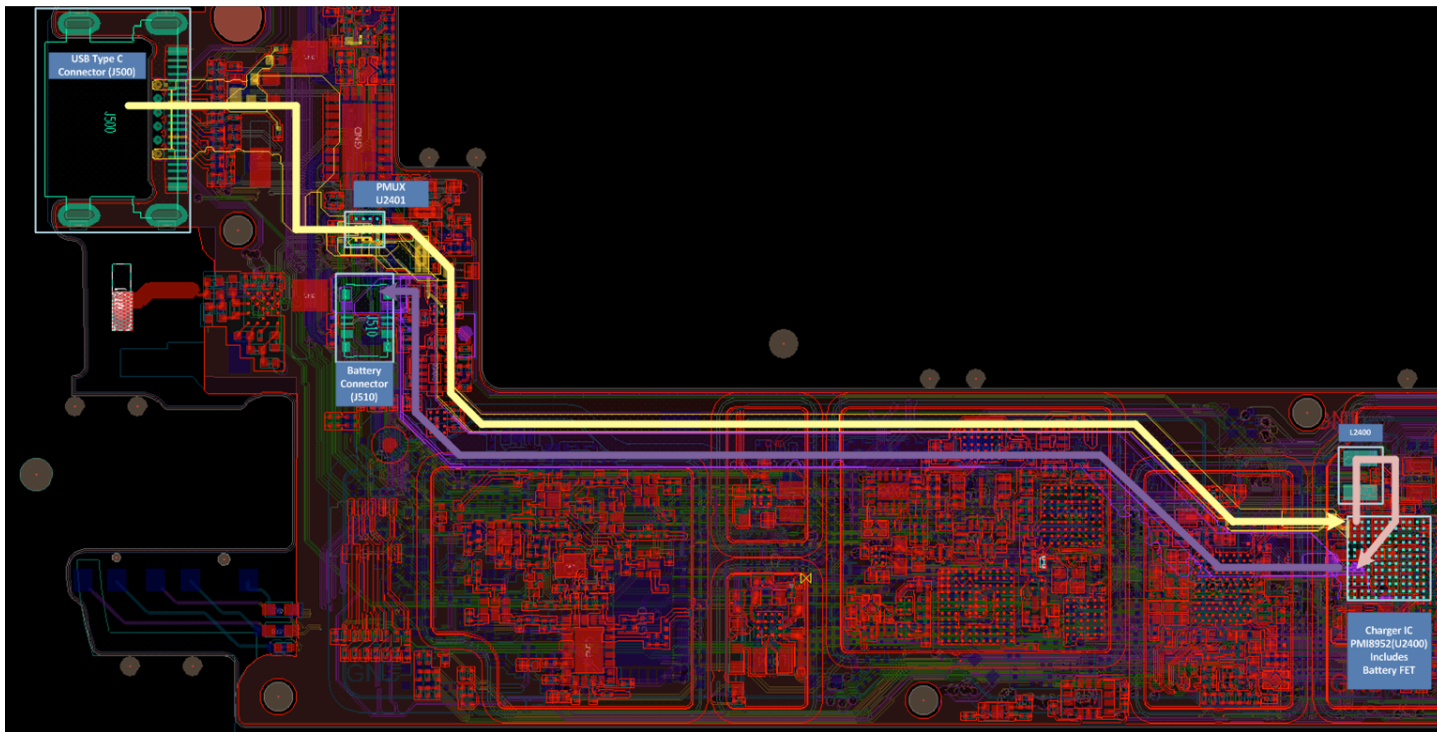
# CHARGING PATH (Schematic)

- **USB Charger** : USB Type C Connector (J500) PMI8952, U2400 → Battery Pack (J510)
- **MOD-Espresso** : MOD Connector(M750MOD) → PowerMUX (FPF3042, U2401) → Charger IC (PMI8952, U2400) → Switch Regulator Circuit including L2400 → Battery FET (PMI8952, U2400) → Battery → PowerMUX (FPF3042, U2401) → Charger IC (PMI8952, U2400) → Switch Regulator Circuit including L2400 → Battery FET (Pack (J510)



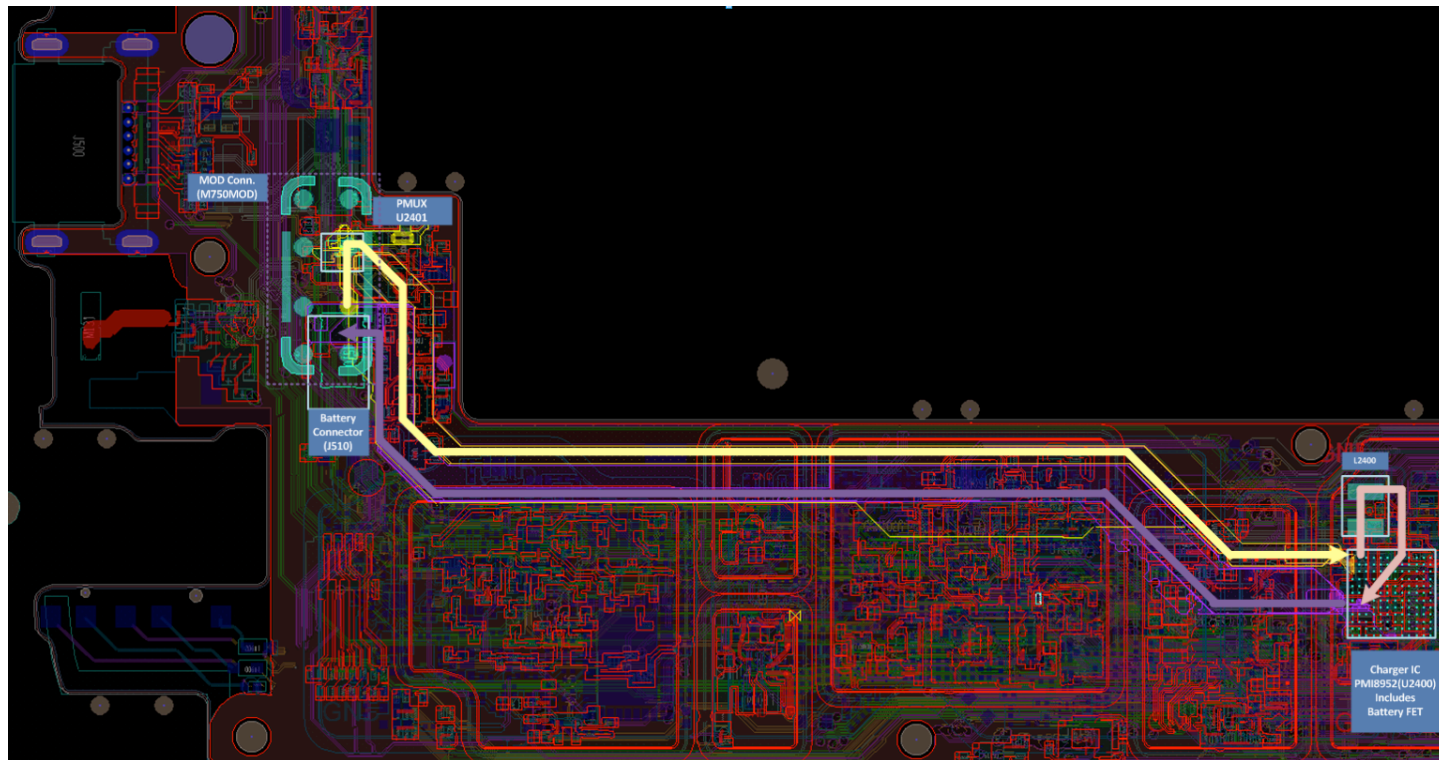
# CHARGING PATH (Layout)

- **USB Charger** : USB Type C Connector (J500) → PowerMUX (FPF3042, U2401) → Charger IC (PMI8952, U2400) → Switch Regulator Circuit including L2400 → Battery FET (PMI8952, U2400) → Battery Pack (J510)



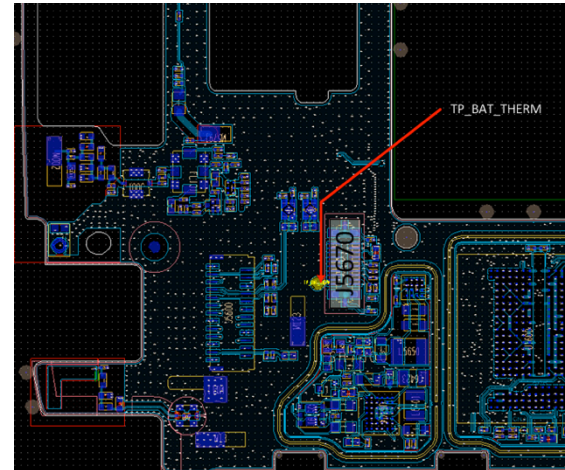
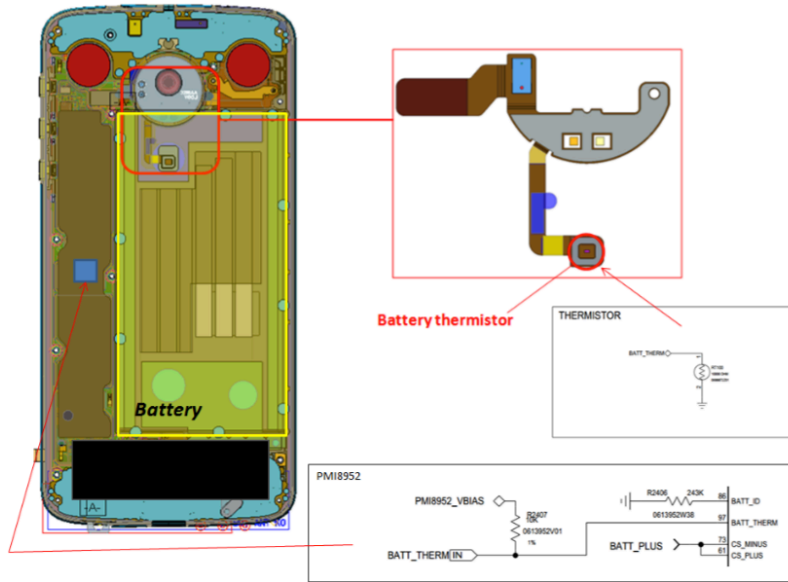
# CHARGING PATH (Layout)

- **MOD-Espresso** : MOD Connector(M750MOD) → PowerMUX (FPF3042, U2401) → Charger IC (PMI8952, U2400) → Switch Regulator Circuit including L2400 → Battery FET (PMI8952, U2400) → Battery Pack (J510)



# BATTERY THERMISTOR (Position/Schematic/Layout)

- Battery Thermistor is placed at Rear Camera Flash Flex.



# CHARGING TROUBLESHOOTING

## In the event of charging issues:

- Do visual inspection on USB Type-C connector, Battery Pack, and Rear Camera Flash Flex.
- Check charging voltages along the charging path:
  - Measure USB charger input voltage at C2410(PMUX Input - VBUSx pins) or MOD-Espresso input voltage at C2411(PMUX Input - VINx pins) and C2414(PMUX output) or C2400(PMI8952 input). The voltage should be around 5.0V.
  - Check B\_PLUS voltage at C2404. It should be higher than 2.1V and lower than 4.4V.
  - Check battery voltage at J510 pin G1/G2 or C512. It should be higher than 2.1V and lower than 4.4V. If battery is below 2.1V, there maybe a short in the circuit somewhere and the battery protection circuit is triggered.
- Battery Check battery thermistor:
  - Do visual inspection on Camera Flash Flex connection. It has battery thermistor on it.
  - Battery temperature should be in the range of 0°C ~ 45°C to be fully charged. Check the thermistor voltage at the test point (TP\_BAT\_THERM). It should be around 1.35V at room temperature (25°C).





# BATTERY TROUBLESHOOTING



## No turn on with battery only:

- If the device does not power up with battery alone, it could have a dead battery, there could be an issue with the battery safety control FETs or safety IC, or an intermittent or broken trace or via in the battery PCB or the flex, or with the board-to-board connection of the battery to the board. If you cannot recover the dead battery with charger, measure the battery voltage. And if it is normal, monitor on a scope for voltage dipping below 3V while attempting to power it up with battery. This can happen due to high impedance FET or IC in the battery or excess current drain.
- If it powers up with factory cable, replace the battery, and if the issue is resolved, send the battery to development team.

## If battery level reads 0%:

- Unplug cable, wait at least 3 seconds, then plug back in.
- If this does not work, try plugging in charger. If charge level is 1% or higher, leave on charger until 100% is reached.

## If battery level is too low but 1% or higher:

- Plug in charger and leave until 100% full



# “No Turn On” TROUBLESHOOTING



1. Check the PMI device charger input power supply voltage (USB\_INx - PMUX\_PWR).
2. Check the PMI device charger output voltage (CHG\_OUTx - B\_PLUS).
3. Check the other input power pins (VDD\_xxx) at both PMICs.
4. Verify the logic levels at the external control pins:
  - a. PM device: CBL\_PWR\_N
  - b. Keypad power pins at both PMICs
  - c. PM device: OPT\_[2:1]
  - d. RESIN\_N at both PMICs
5. Check the internal reference voltages by probing the REF\_BYN pin on both PMICs.
6. Check the regulated voltages that default to their on state. Note that the sequence depends on the hardwired connections at the PM device's OPT\_2.
7. Each of these should settle to within 5 to 10% of their target voltage before the PMIC continues its power on sequence by initiating the next regulator. The devices shut down if any of these default regulators do not turn on and settle properly.
8. If a device shuts down due to a failed regulator output, the start signal must be removed and reapplied to attempt another power up.
9. Monitor the PM device's PON\_RESET\_N; verify that it goes to logic high after all the default regulators power up correctly.
10. Monitor the PM device's PS\_HOLD; verify that it is at logic high. It can transition between logic states throughout the power on sequence but must be stable at logic high within hundreds of milliseconds after the PON\_RESET\_N signal went high. Confirm that this signal is applied to the PMI device's PS\_HOLD pin.
11. If any of the first nine steps are not completed successfully, one of the installed PMICs has failed. If step 10 fails, there may be a problem with the modem device, one of the PMICs, or their interconnections.

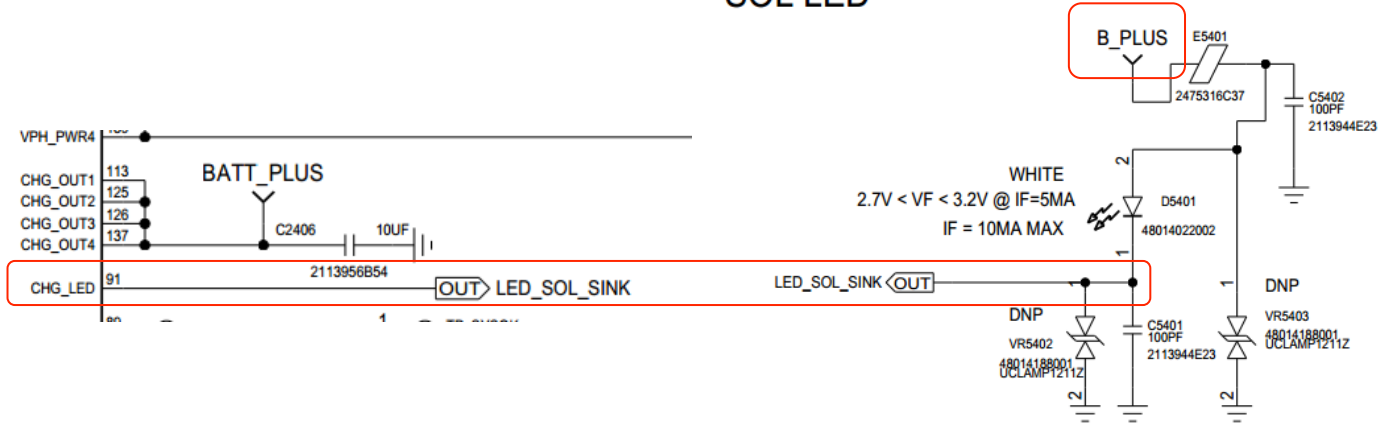


# SOL (Sign of Life) LED

- SOL LED(White) is driven by U2400 PMI8952 LED\_SOL\_SINK (PMI8952 CHG\_LED) and B\_PLUS



## SOL LED



# White SOL LED



In the event of SOL LED issue:

- Check voltage at LED Anode (pin 2) and Cathode (pin 1) of D5401
- LED Vf @If,10mA = V\_anode - V\_cathode = 2.7V(typ.), 3.2V(max)
- If LED is working, Vf should be in the available range, about 2.8V.

	LED On	LED Off
FTM power, w/o battery	V_Anode: 3.15V~3.2V V_Cathode: 0.3V Vf = 2.8V	V_Anode: 3.15V~3.2V V_Cathode: 0.95V Vf = 2.2V
FTM power, w/ battery(3.8V)	V_Anode: VBatt+ 0.1V, 3.9V V_Cathode: 1.05V Vf = 2.85V	V_Anode: VBatt+ 0.1V, 3.9V V_Cathode: 1.66V Vf = 1.95V



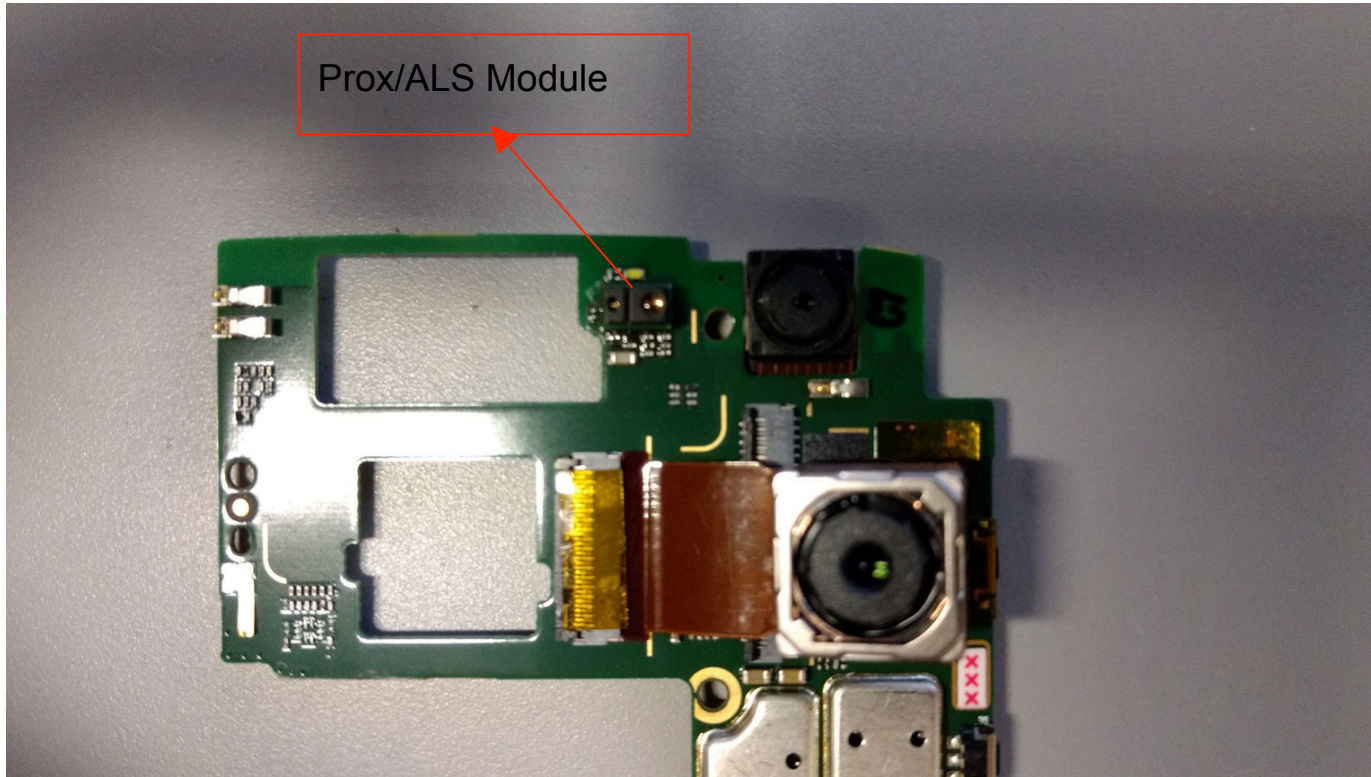


# Prox/ALS TROUBLESHOOTING



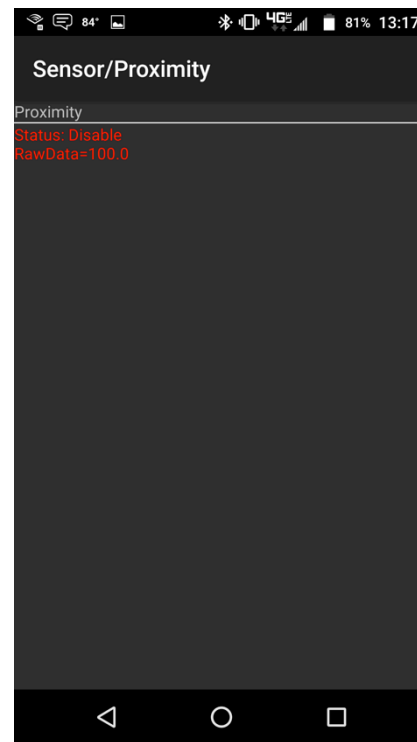
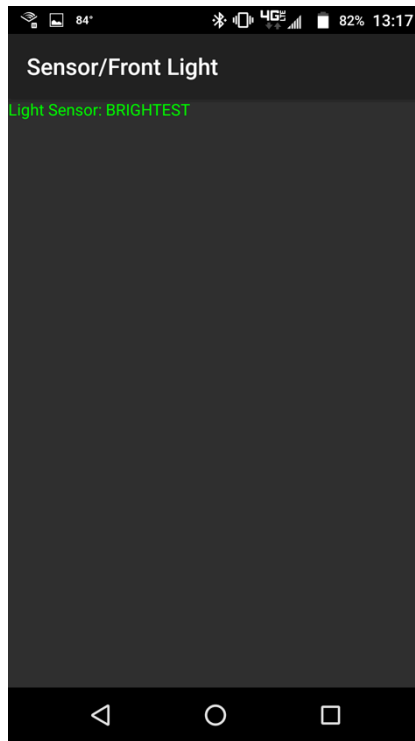
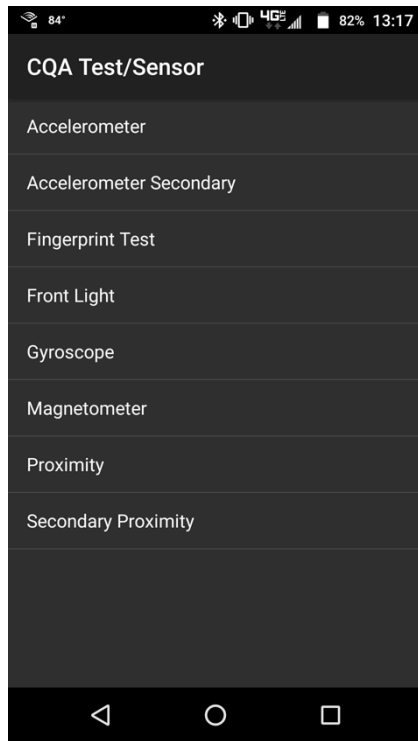
# Prox/ALS Troubleshooting

Verify part placement and orientation as shown in the picture below



# Prox/ALS Troubleshooting

Verify ALS and Proximity sensor functionality using CQA app



# Prox/ALS Troubleshooting



If above action shows failure, please swap the Prox/ALS module

If swapping the Prox/ALS module does not resolve the failure mode. Please send the unit back to Chicago for DE analysis.





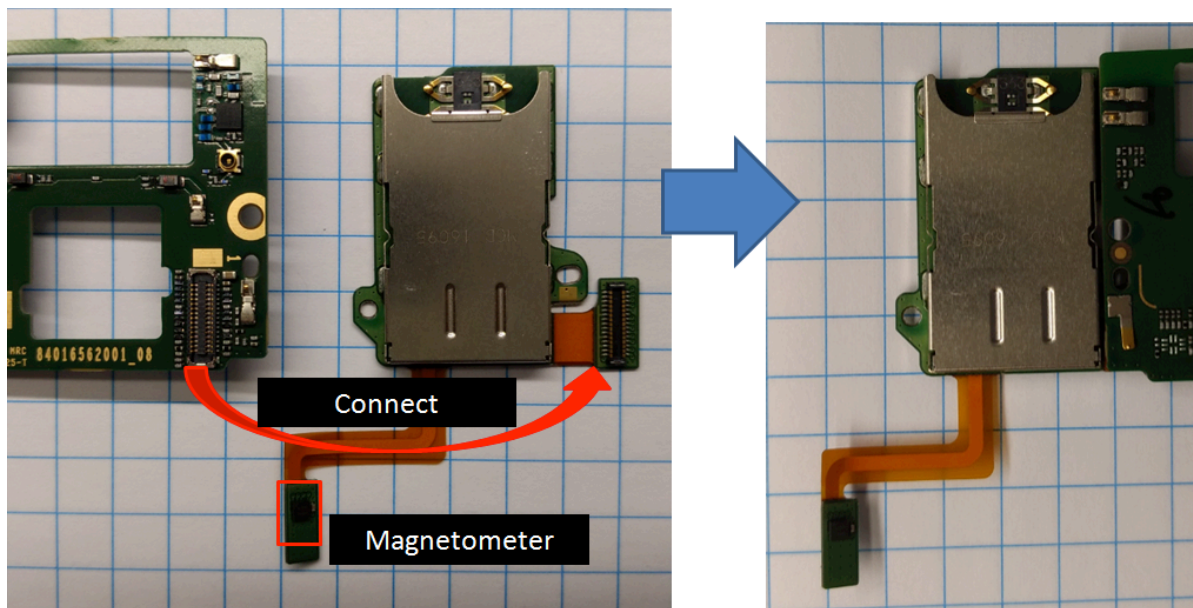


# USIM/uSD CARD TROUBLESHOOTING

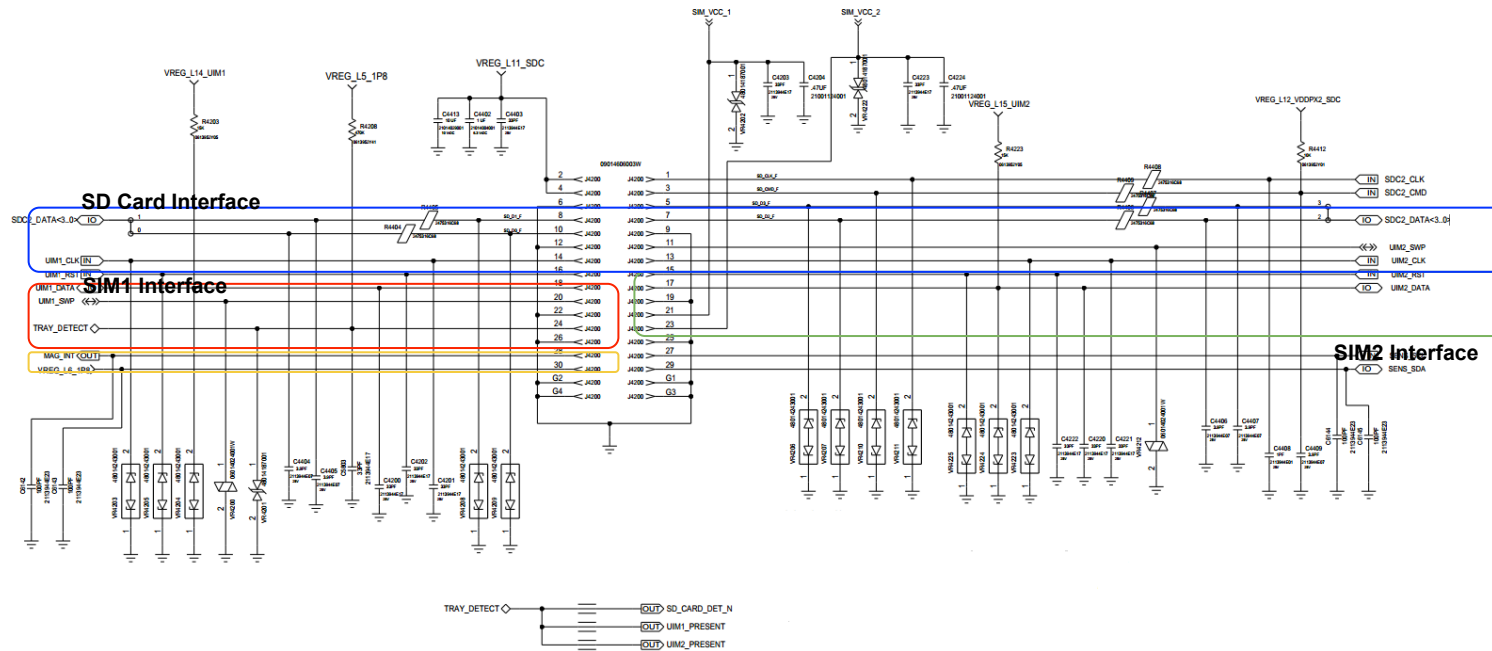


# SIM1 / SIM2 / SD Card

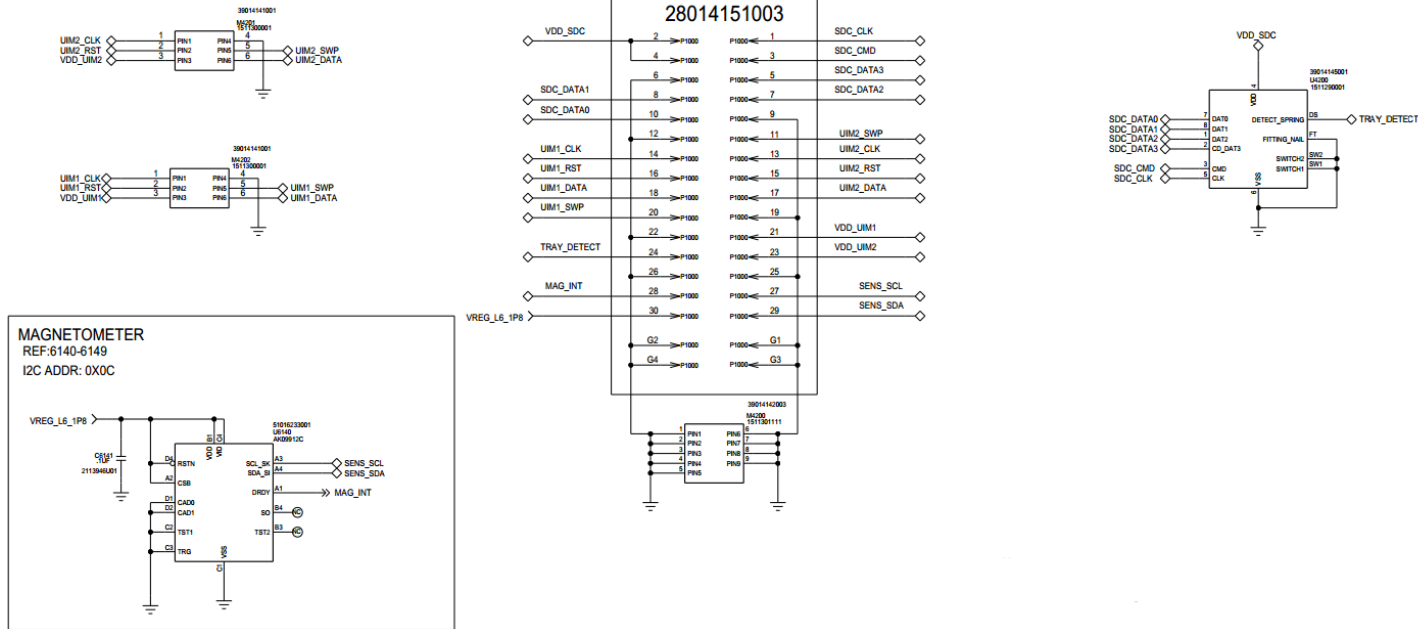
- Moto Z Play has SIM/SDCARD board (84016569001). It is connected to main board through 30 pins BtoB connector.
- SIM/SDCARD board has connectors for SIM/SD Card, Shield, and Magnetometer. All protection/detection/Pull-up/Pull-down components are placed on main board.



# SIM1 / SIM2 / SD Card - Schematic on Main Board



# SIM1 / SIM2 / SD Card - Schematic on SIM/SDCARD board



# SIM1 / SIM2 / SD Card - Troubleshooting



In the event of SIM issue:

- Make sure the connection between SIM/SDCARD board and main board.
- Inspect all SIM circuit components on main board and BtoB connector from both boards.
- Check SIM power at C4204 (for primary SIM) and at C4224 (for secondary SIM) and Detection signal TRAY\_DETECT at C5803. TRAY\_DETECT is high (1.6V~1.9V) when tray is inserted.
- Check SIM bus interface signal activities during SIM access (UIMx\_RST, UIMx\_CLK, UIMx\_DATA)
- Do a thorough visual check on SIM connector M4201 and M4202 for any sign of mechanical contact issues
- Change to new SIM/SDCARD board

In the event of SD Card issue:

- Make sure the connection between SIM/SDCARD board and main board.
- Inspect all SD Card circuit components on main board and BtoB connector from both boards.
- Check SDCARD power at C4413( 2.7V ~ 3.6V ) and Detection signal TRAY\_DETECT at C5803. TRAY\_DETECT is high (1.6V~1.9V) when tray is inserted.
- Check SD bus interface signal activities during SD Card access (SDC\_DATAx, SDC\_CMD, SDC\_CLK)
- Do a thorough visual check on SD connector U4200 for any sign of mechanical contact issues
- Change to new SIM/SDCARD board





# BASE SENSORS TROUBLESHOOTING



# Sensor hub

In the event of sensor hub failure:

- Inspect physical placement U6000 and their related components on main PCB board (see sensor hub schematic page on next slide)
- When all sensors stop reporting readings, please inspect the power supply on sensor hub. If the power is present, then please send the board back to Chicago for DE analysis.



# Accelerometer



In the event of accelerometer failure:

- Inspect physical placement U6150 and their related components on main PCB board (see accelerometer schematic page on next slide)
- Connect the board to a display and power the board/display with battery or factory cable.
  - Launch CQA app, test each accelerometer at a time.
  - Look for accelerometer G-force activity on all axis X,Y,Z.
  - As you change the board orientation to have positive X,Y,Z accelerometer reading.
  - Good accelerometer IC will have G-force reading for each positive axis closed to 9.8 else the IC is faulty.





# Gyroscope



In the event of Gyroscope failure:

- Inspect physical placement U6150 and their related components on main PCB board (see gyroscope schematic page on next slide)
- Connect the board to a display and power the board/display with battery or factory cable.
  - Launch CQA app, test each gyroscope at a time.
  - Look for gyroscope activity on all axis X,Y,Z.
  - As you rotate the board orientation, gyroscope reading will register reading accordingly.
  - When the board is stationary, all gyroscope reading should be 0.



# Magnetometer

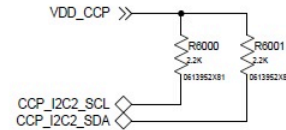
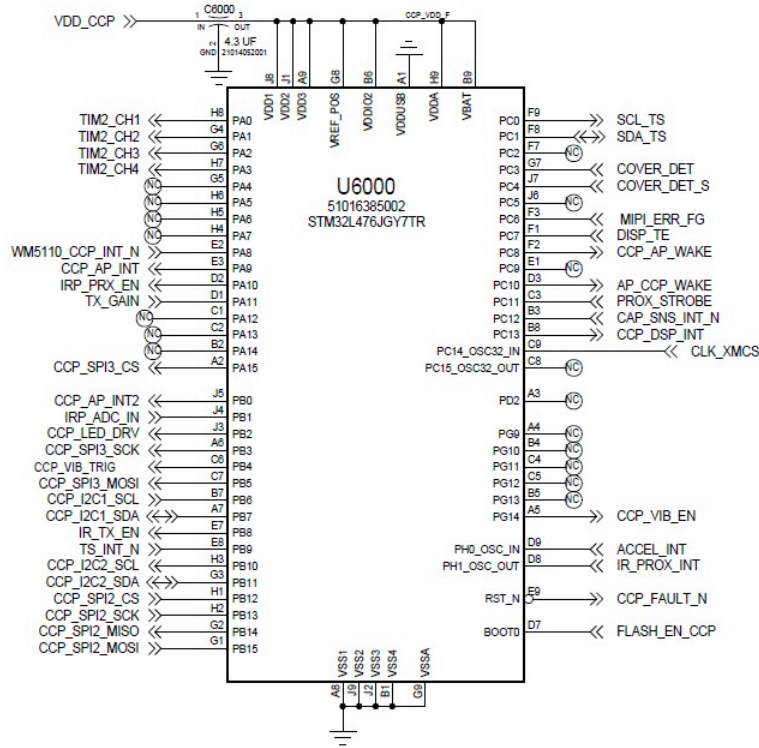


In the event of Magnetometer failure:

- Inspect physical placement U6140 and their related components on main PCB board (see gyroscope schematic page on next slide)
- Connect the board to a display and power the board/display with battery or factory cable.
  - Launch CQA app, test each magnetometer.
  - Look for magnetometer on all axis X,Y,Z.
  - As you rotate the board orientation, magnetometer reading will register reading accordingly.



# Sensor Hub (Schematic)

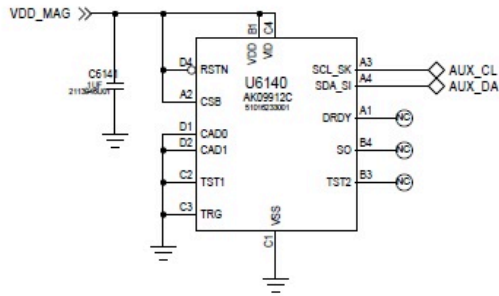


# Accelerometer and Magnetometer (Schematic)

## MAGNETOMETER

REF:6140-6149

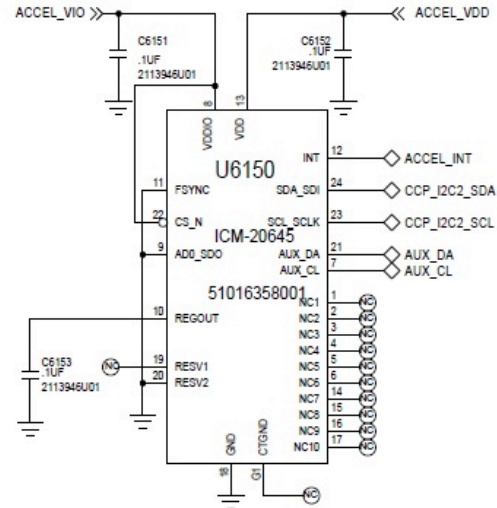
I2C ADDR: 0X0C



## ACCELEROMETER+GYRO

REF:6150-6159

I2C ADDR: 0X68



PRODUCTS MUST FOLLOW BUNKER HILL PCB ORIENTATION



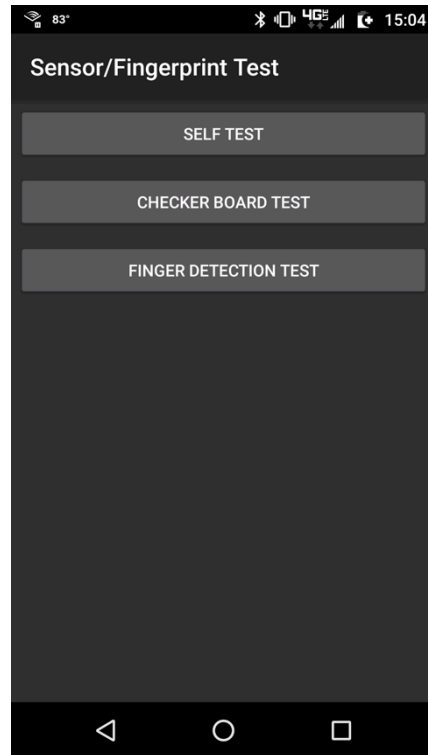


# FPS TROUBLESHOOTING



# FPS Troubleshooting

CQA app testing FPS functionality



# FPS Troubleshooting

Swapping FPS module see if failure follows FPS module





# TOUCH SCREEN TROUBLESHOOTING

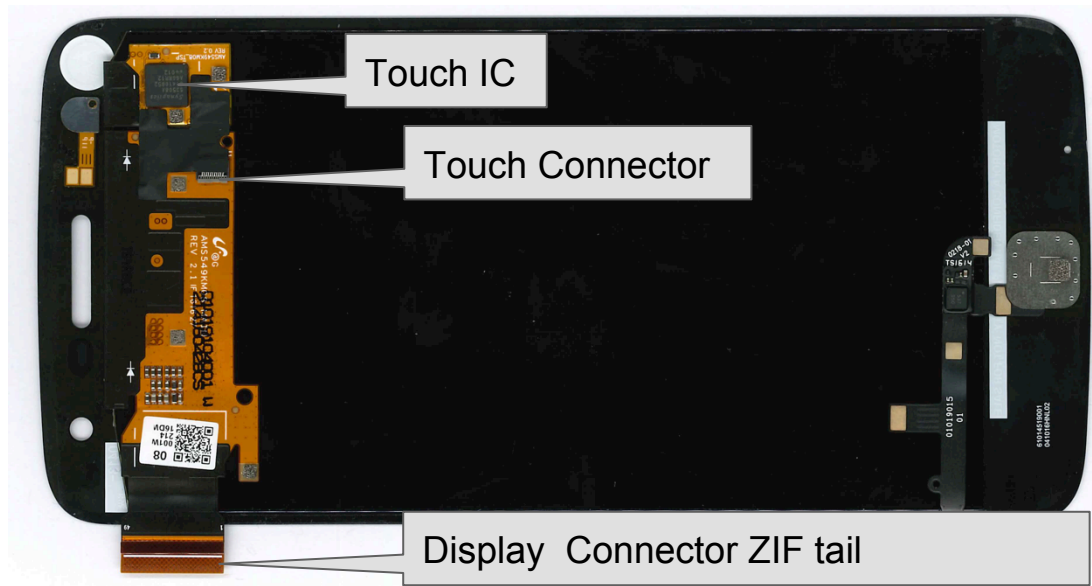




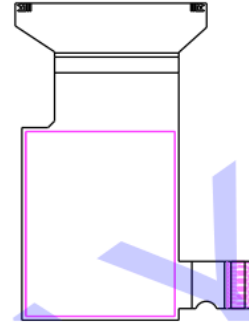
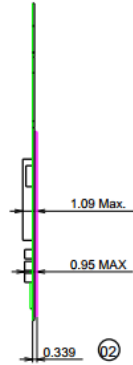
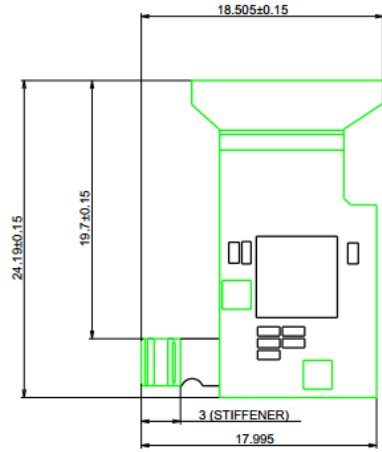
# Touch Design - Overview



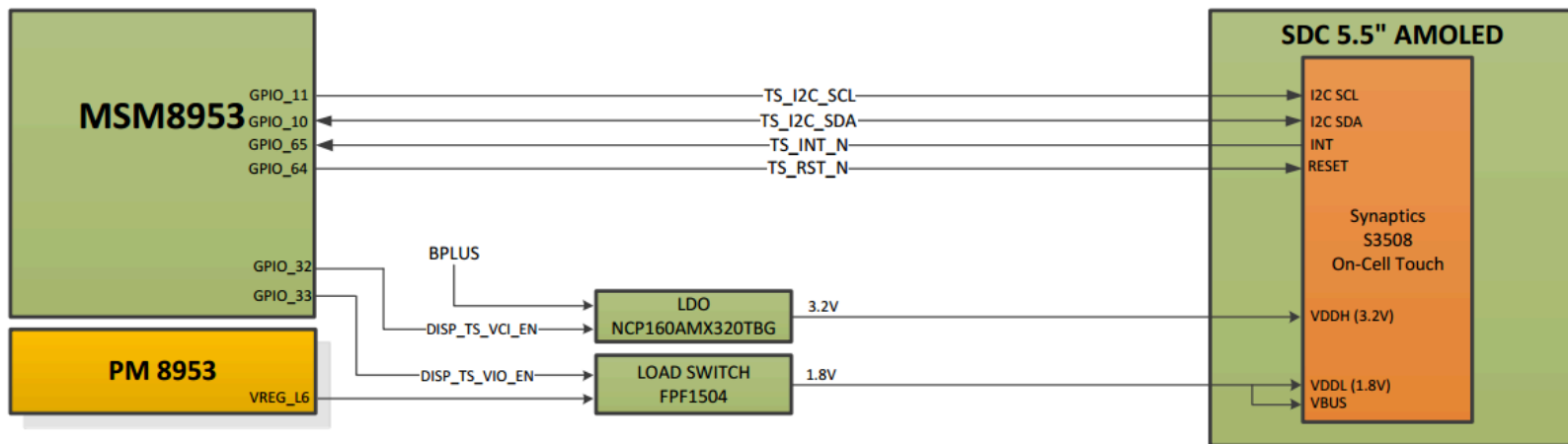
- Single Layer On-Cell Touch
  - Vendor: Samsung Display (SDC)
    - Touch Controller: Synaptics S3508
    - Sensor pattern configuration: 16 TXs \* 28RXs



# Touch Design - Mechanical



# Touch Design - Block Diagram



# Touch Design - Schematic (Main Board)

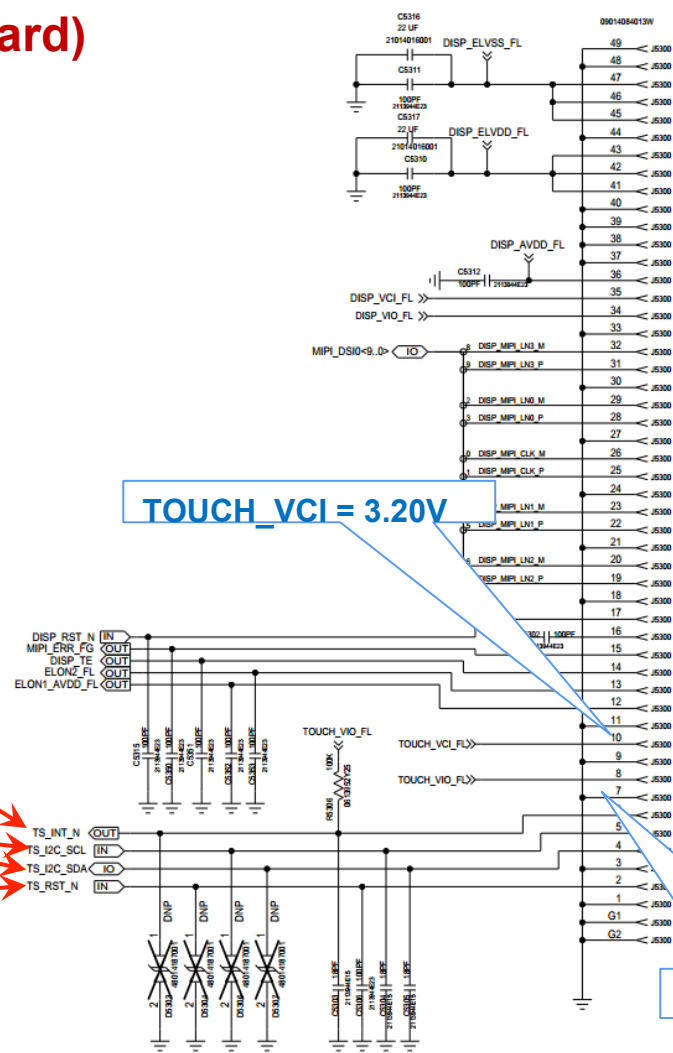
**INT\_N = 1.8V**  
State change interrupt. Low when touch event occurs

**I2C lines (SCL, SDA)**  
should be pulled up to 1.8V

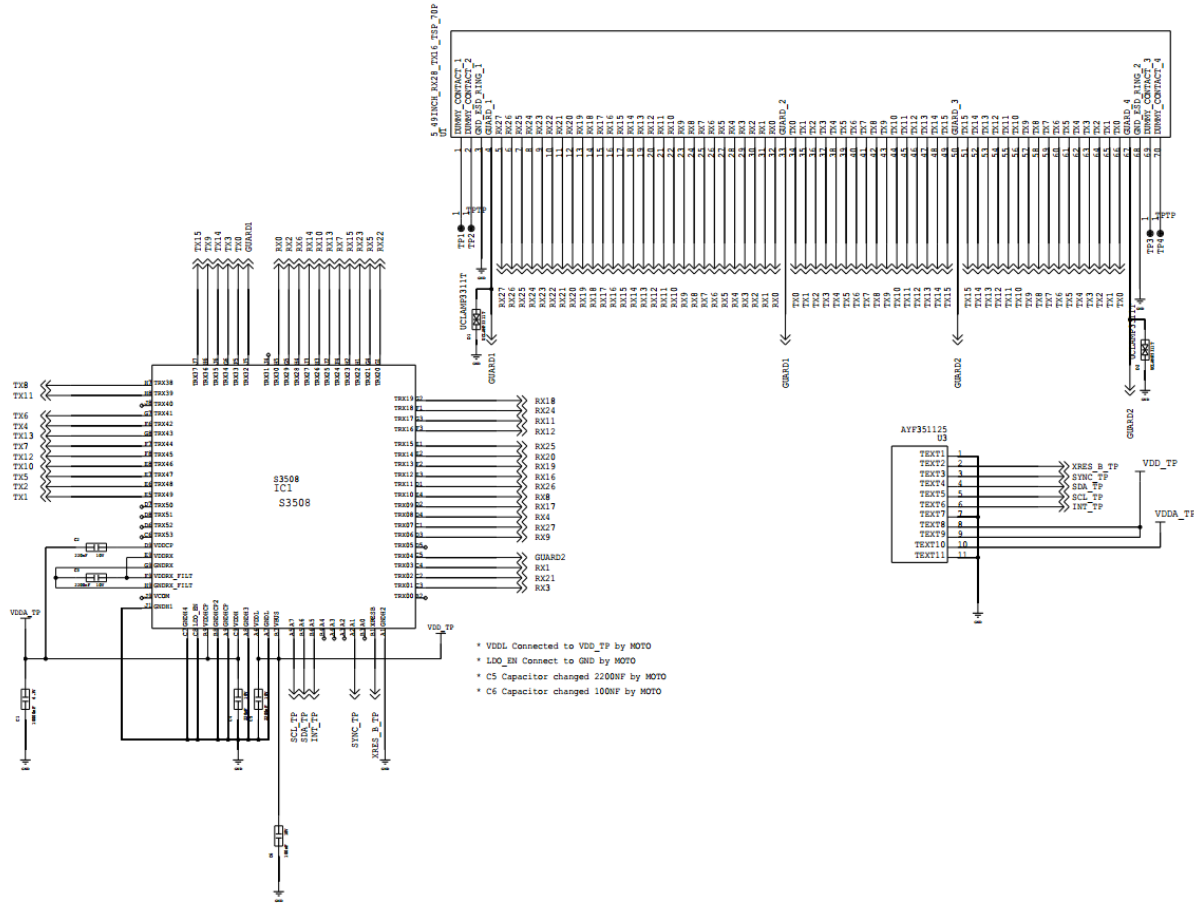
**RST\_N from MSM GPIO**

**TOUCH\_VCI = 3.20V**

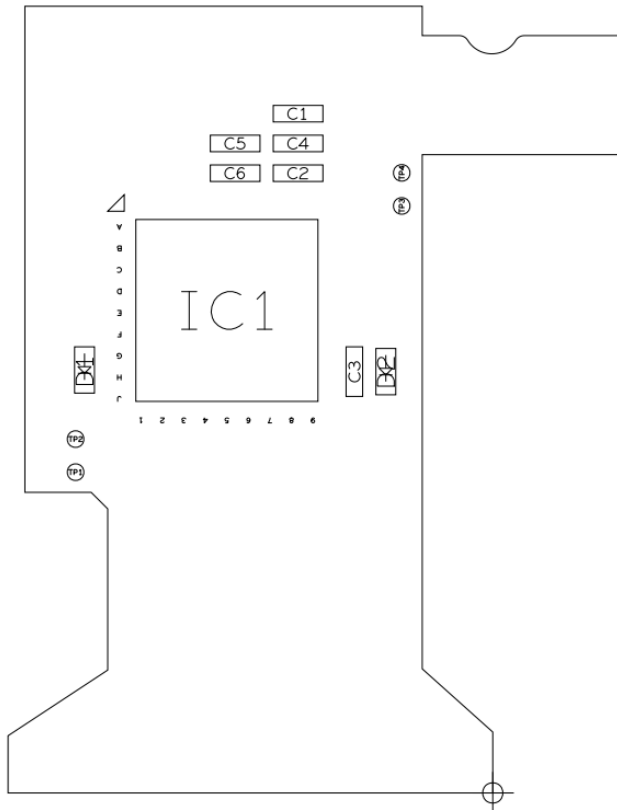
**TOUCH\_VIO = 1.8V**



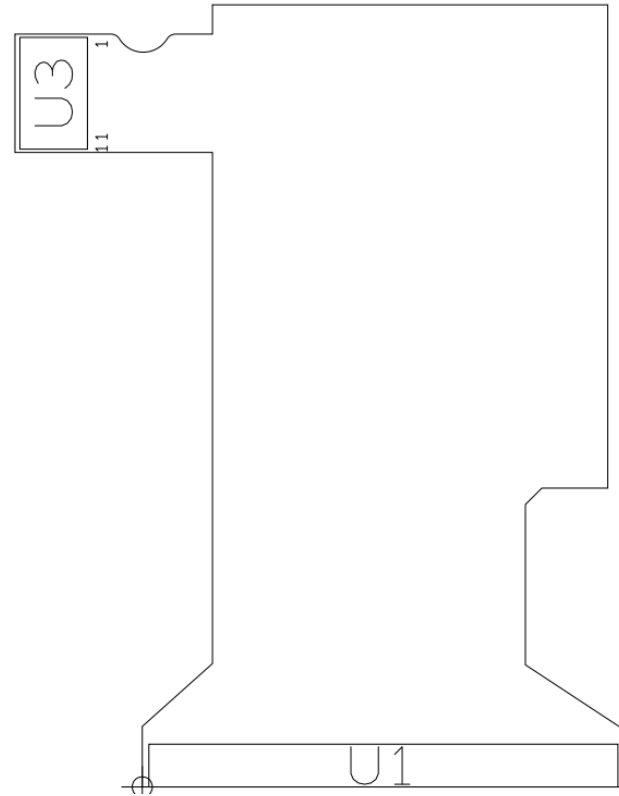
# Touch Design - Schematic (Touch Flex)



# Touch Design - Flex Layout (Touch Flex)



Top



Bottom



# Touch Design - Troubleshooting



## 1. No Touch response when display touched

- Swap display panels with known good panel. If touch works, problem with display flex or IC (Go to 2). If still not working, problem with main board (Go to 3).

## 2. Display panel issue

- Check Touch flex for any damage.
- Ensure TOUCH\_VCI 3.2VDC and TOUCH\_VIO 1.8VDC power is at bypass caps C1, C5.
- Verify Reset signal is high on Touch ZIF pin 2, ATTN is high on ZIF pin 2.
- I2C Data and I2C Clock at 1.8VDC.

## 3. Main Board Issue

- Check connector for full insertion.
- Ensure TOUCH\_VCI 3.2VDC and TOUCH\_VIO 1.8 VDC supplies are on the main board display ZIF connector(J5300)Verify Reset signal is high, INT is high, I2C Data and Clock at 1.8VDC.
- When touching panel, INT should toggle low, I2C data and clk will toggle.





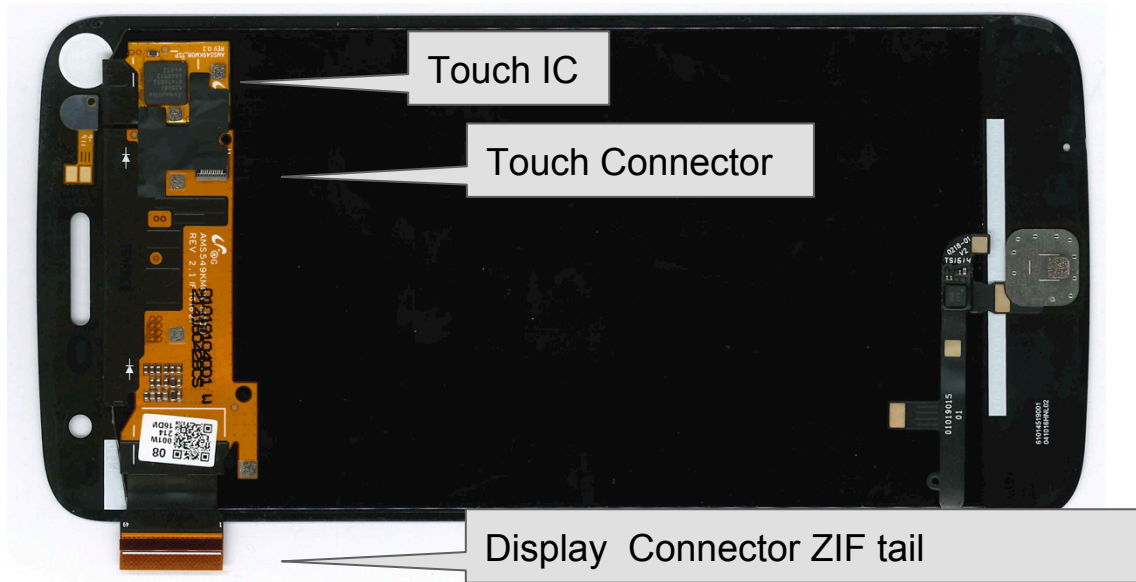
# DISPLAY TROUBLESHOOTING



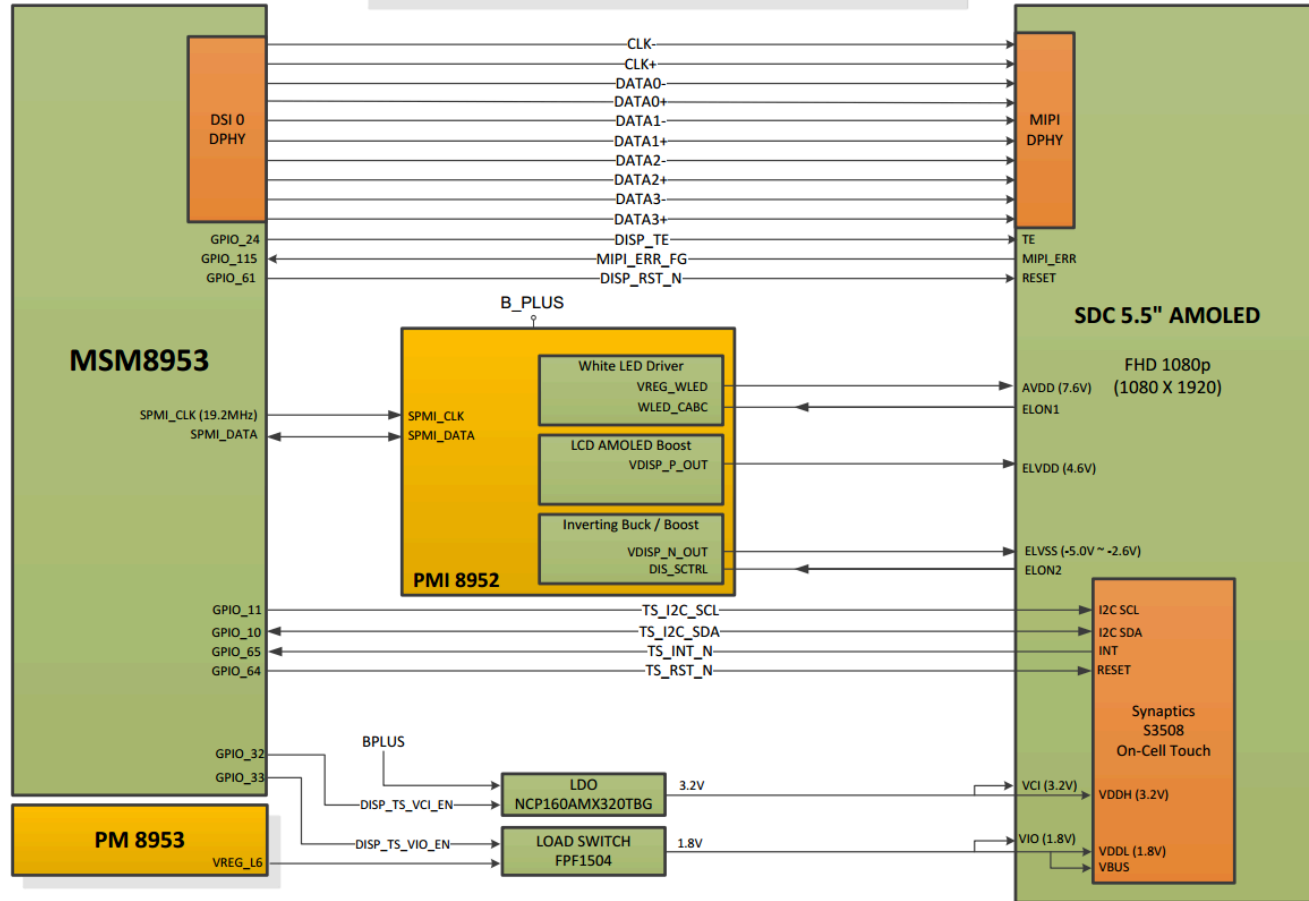


# Display Design - Overview

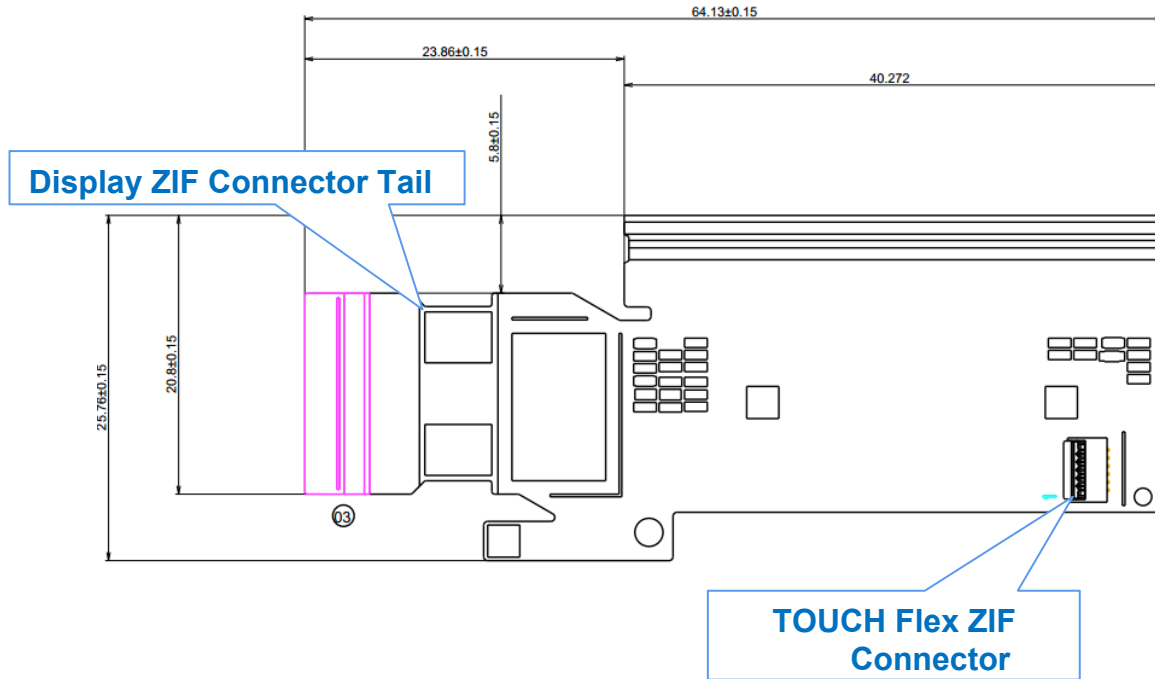
- Display Type : AMOLED
- Vendor : Samsung Display (SDC)
- Resolution : FHD (1920x1080)
- Size : 5.49"



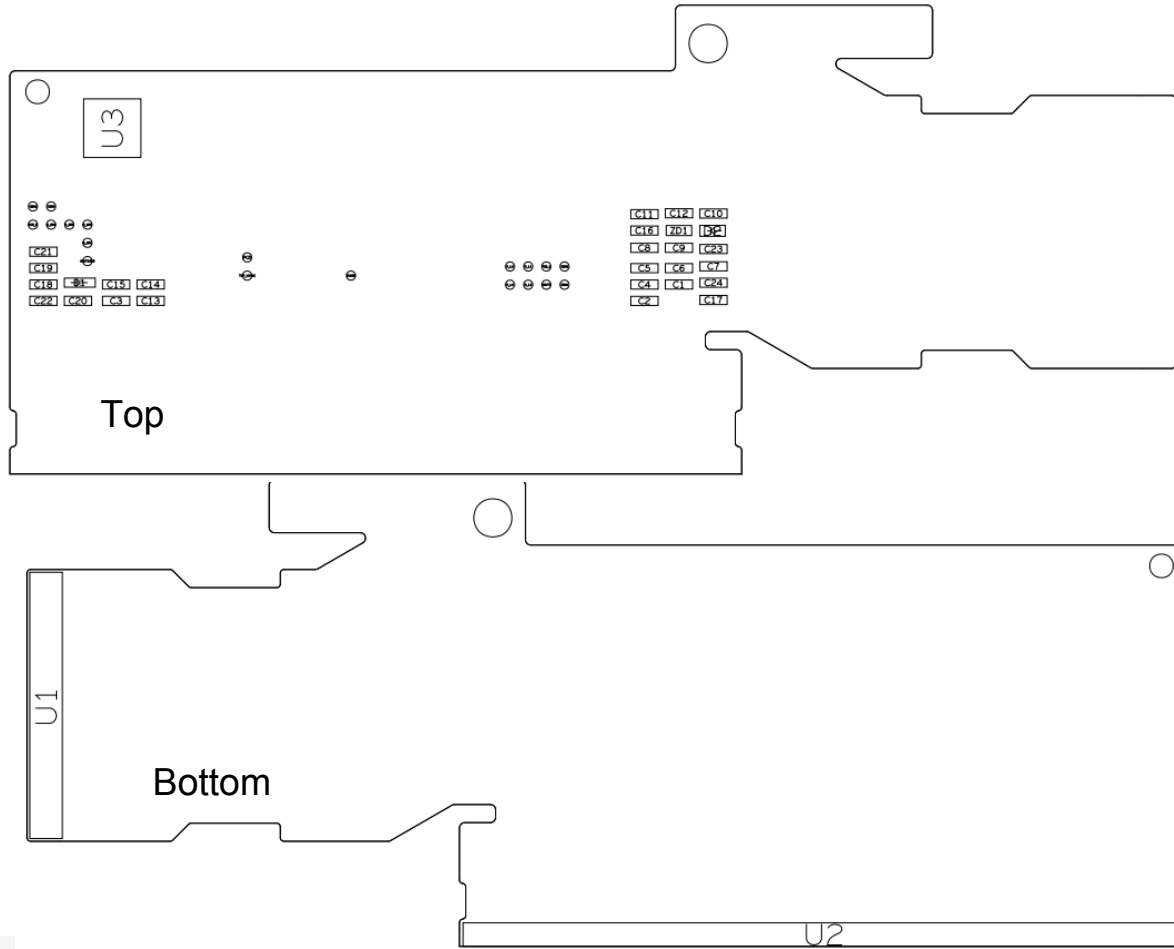
# Display Design - Block Diagram



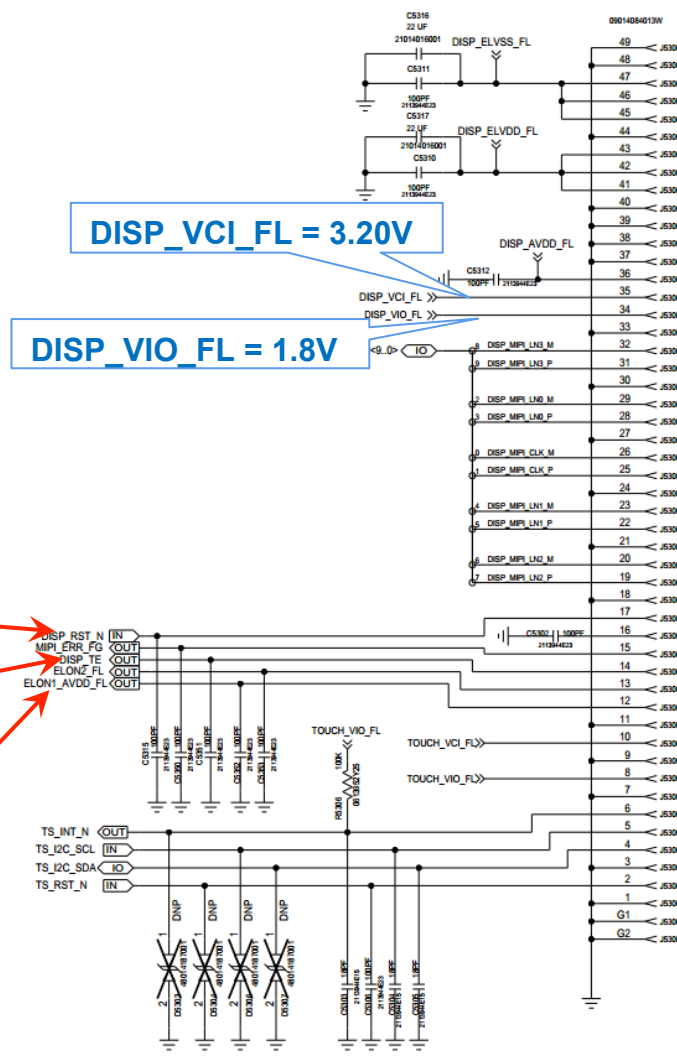
# Display Design - Mechanical



# Display Design - Flex Layout (Display Flex)



# Display Design - Electrical



**DISP\_VCI\_FL = 3.20V**

**DISP\_VIO\_FL = 1.8V**

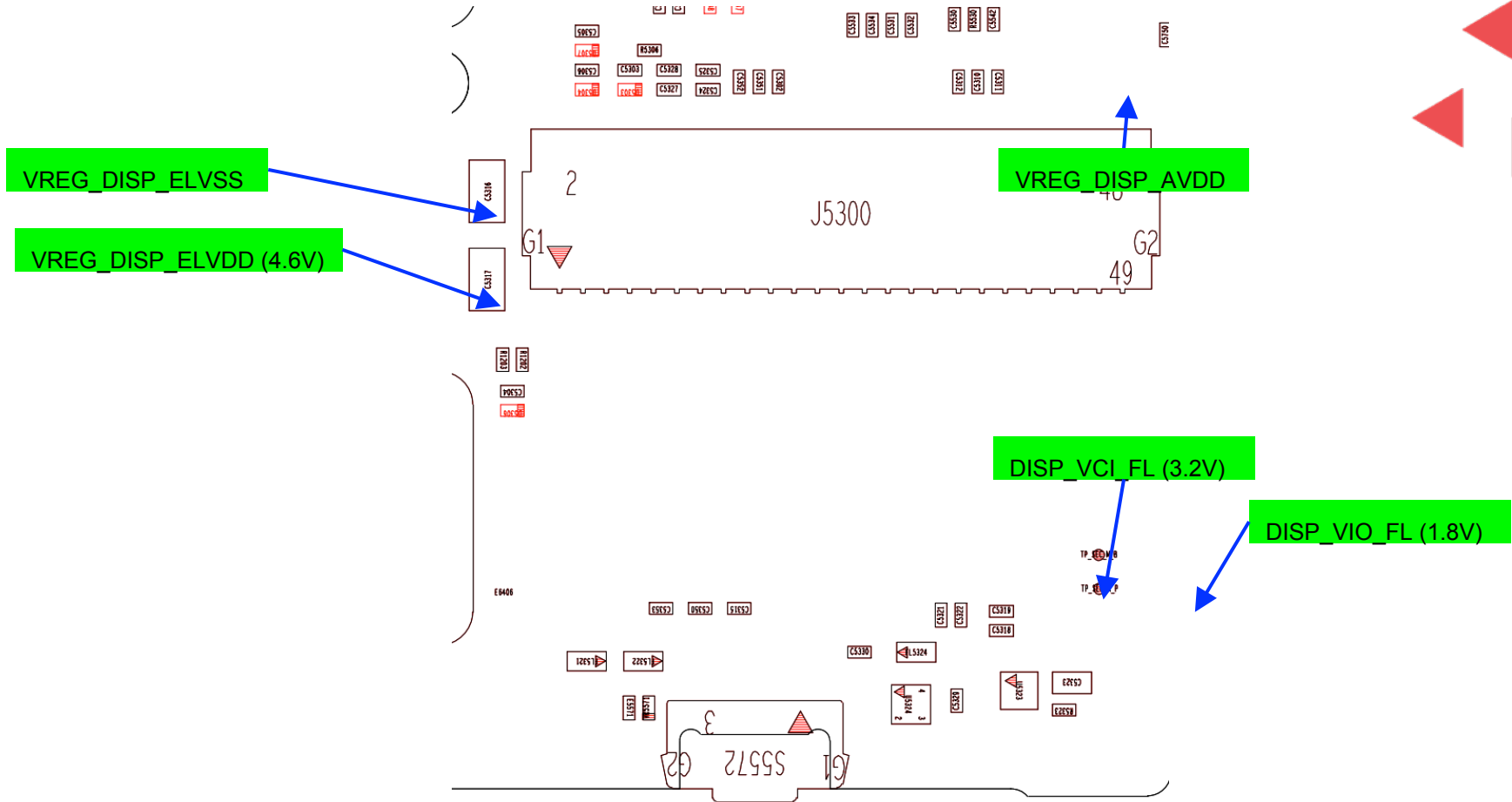
**Display Reset from MSM GPIO**

**Display Tearing Effect Prevention**

**AVDD Enable Signal from Display**



# Display Signal Location



# Display Design - Troubleshooting



- Check 49pin display ZIF connector
  1. Fully inserted
  2. Any damage to ZIF receptacle on main PCB or plug on disp flex tail
  3. Swap in known good main PCB or good disp module to see if issue follows main PCB or display flex
  
- If the issue follows main PCB
  1. Check of J5300
  2. Check DISP\_VIO\_FL voltage (1.8VDC) (Refer previous slide)
  3. Check DISP\_VCI\_FL voltage (3.2VDC) (Refer previous slide)
  4. Check AVDD, ELVDD, and ELVSS after phone power up.
    - a. If they are not turned on, check ELON1\_AVDD and ELON2.
  
- If the issue follows display module, replace the module





# IMAGER/FLASH TROUBLESHOOTING





# Rear Facing Imager Troubleshooting



In the event of [No-Preview](#) Issue (ViewFinder):

- Check first if this issue follows rear imager module or main PCB by swap test with known good module.
- In the meantime, check if JIF finger of the flex and JIF connector door are mated properly without poor assembly.
  - If the issue follows rear Imager module - Send the defective module to module supplier for further analysis.
  - If the issue follows main PCB - Please check power supplies level, control signals and MIPI signals as directions on the next slide to find further information about failure.



# Rear Facing Imager Troubleshooting (cont'd)

Check sensor analog power level at this point of C5535 or C5536 (CAM\_AVDD=2.85V)

Check if I2C\_SCL/SDA activity is present at this point of C5537 & C5538.

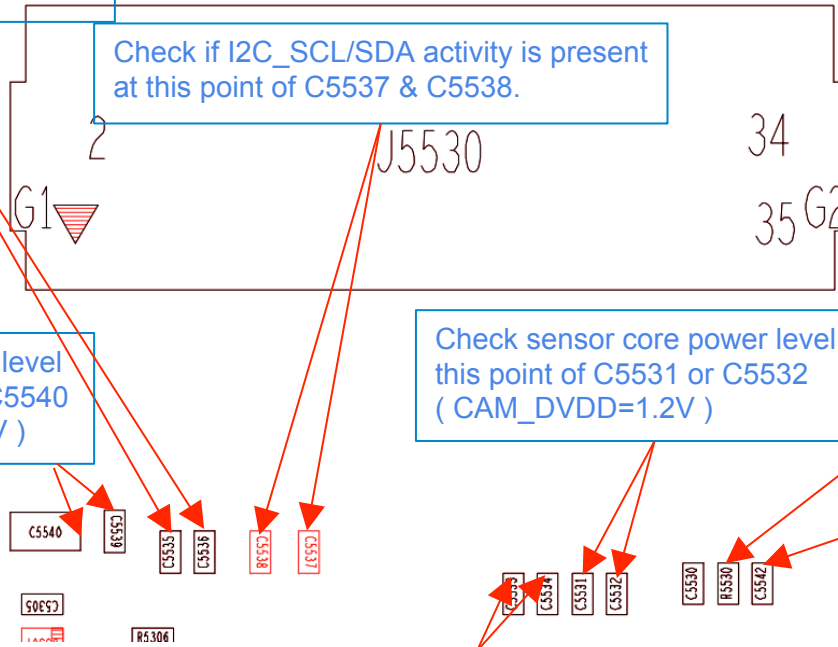
Check AF actuator power level at this point of C5539 or C5540 (VREG\_L17\_2P85=2.85V)

Check sensor core power level at this point of C5531 or C5532 (CAM\_DVDD=1.2V)

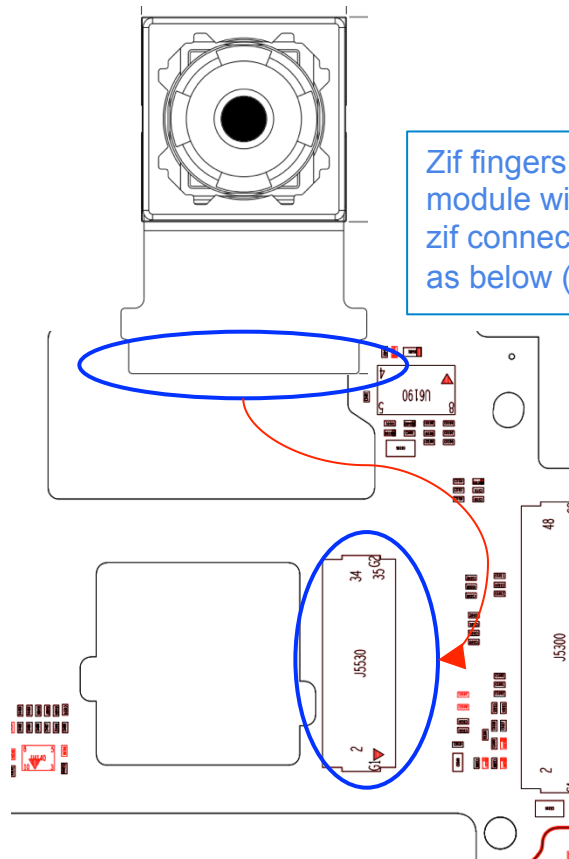
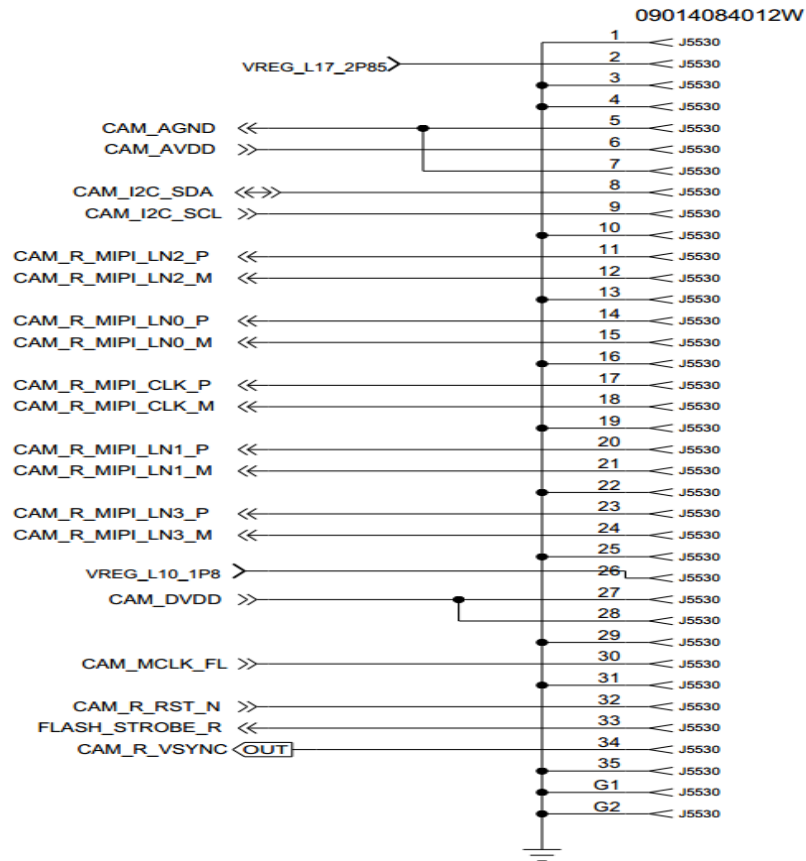
Check CAM\_R\_MCLK\_FL (main clock, 24Mhz) at this point of R5530

Check if CAM\_R\_RST is high at this point of C5542. It should be high level.

Check sensor digital power level at this point of C5533 or C5534 (VREG\_L10\_1P8=1.8V)



# Rear Facing Imager Troubleshooting (cont'd)



# Front Facing Imager Troubleshooting

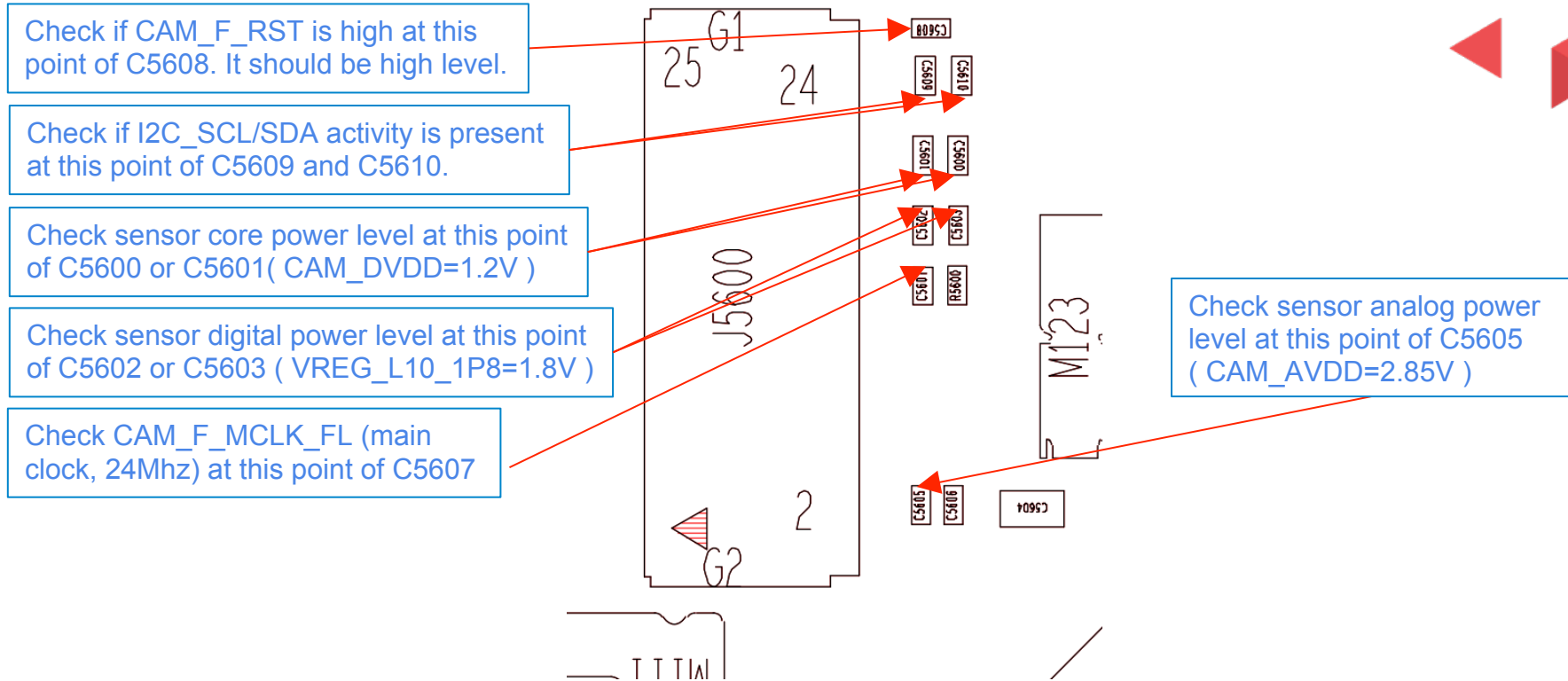


In the event of [No-Preview](#) Issue:

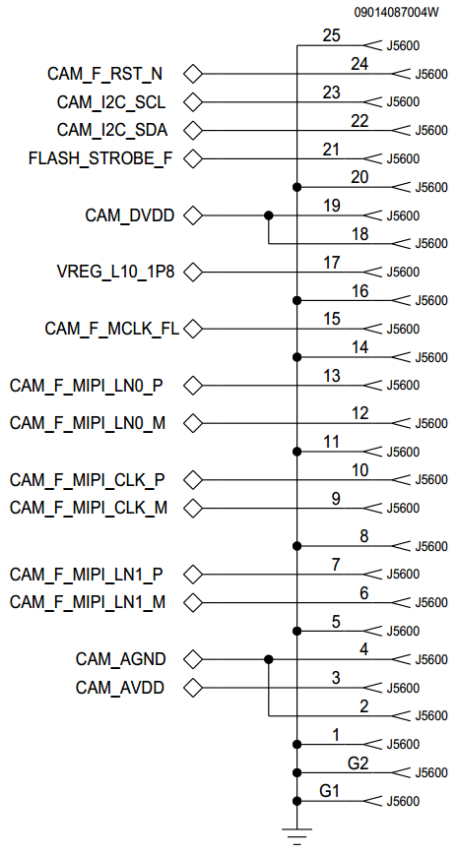
- Check if this issue follows front imager module or main PCB by swap test with known good module first.
- In the meantime, check if JIF finger of the flex and JIF connector door are mated properly without poor assembly
  - If the issue follows front Imager module - Send the defective module to module supplier for further analysis.
  - If the issue follows main PCB - Please check power supplies level, control signals and MIPI signals as directions on the next slide to find further information about failure.



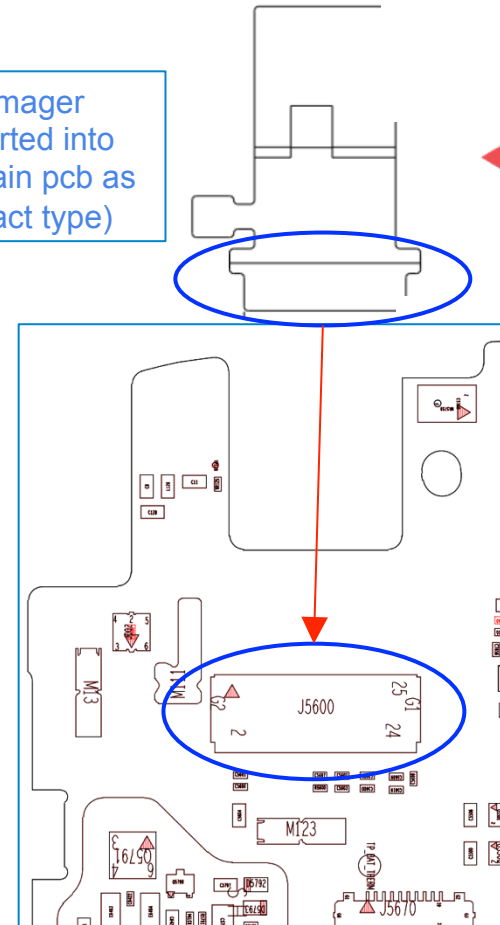
# Front Facing Imager Troubleshooting (cont'd)



# Front Facing Imager Troubleshooting (cont'd)



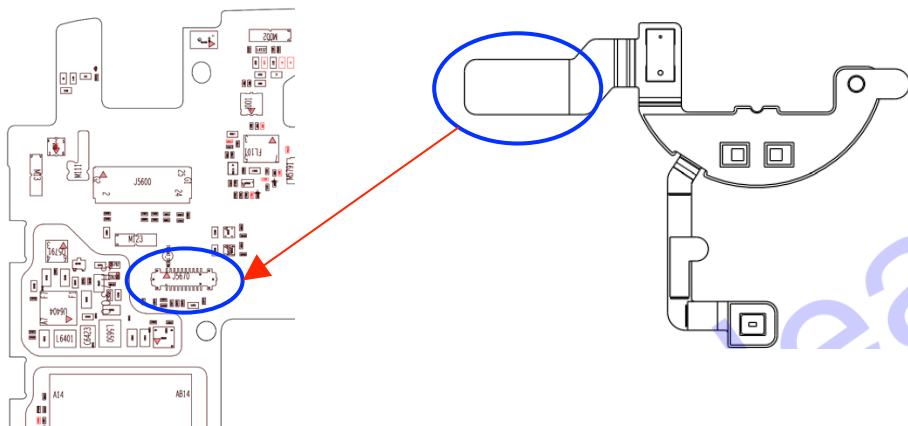
Zif fingers of front imager module will be inserted into zif connector on main pcb as below(bottom contact type)



# Rear Imager Flash LED

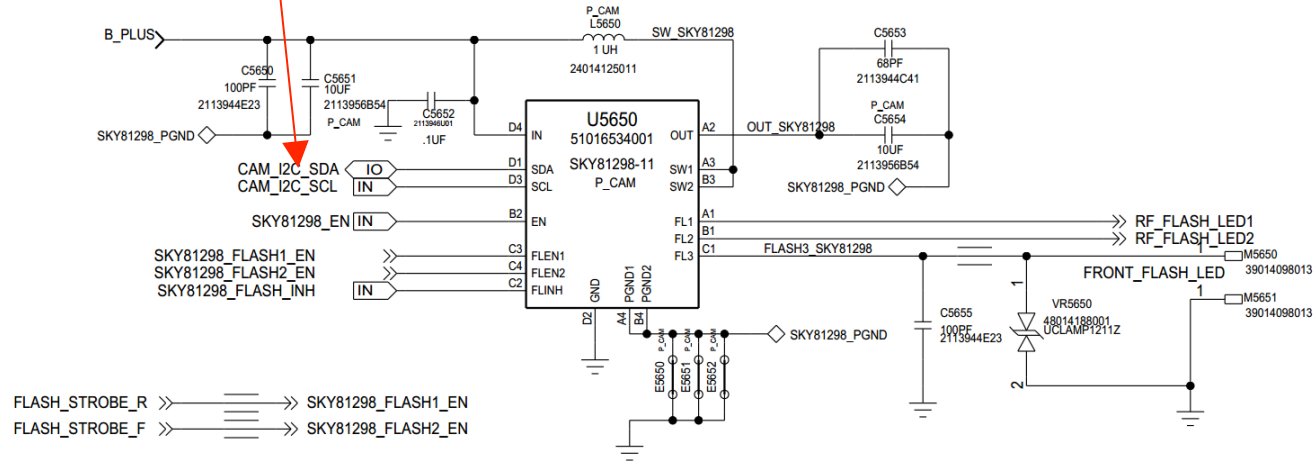
In the event of **No turn-on LED** Issue:

- Check if this issue follows rear imager flash LED flex by swap test with known good flex module first.
- In the meantime, check if receptacle and plug of B-to-B connector are mated properly without poor assembly.
  - If the issue follows rear imager flash LED flex - Check if LED was damaged and send the module to LED supplier without removing LEDs on flexible PCB for further analysis if it is the case.
  - If the issue follows main PCB - Please check the operation of flash driver IC (SKY81298, U5650) on next slide to find further information about the failure.

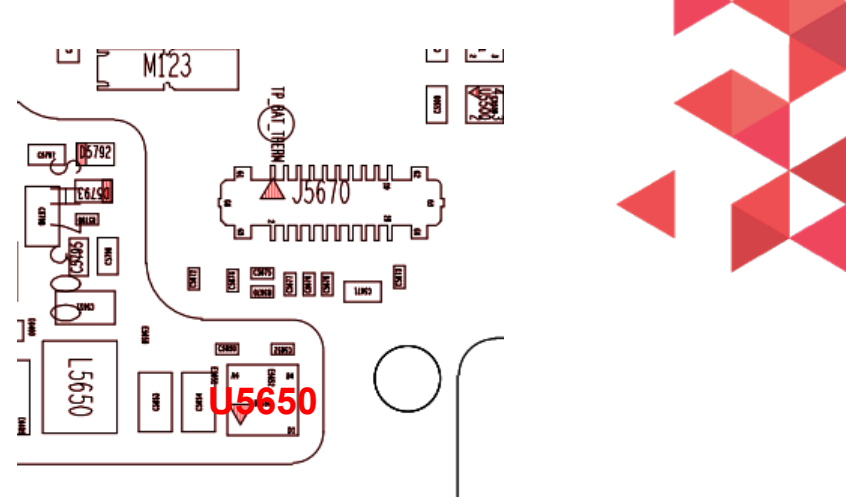


# Rear Imager Flash LED (cont'd)

Check if I2C\_SCL/SDA activity is present. Since these signals are being shared with front and rear imagers



Check the SMT status if there is cold soldering or part damage associated with flash driver IC circuitry on main PCB

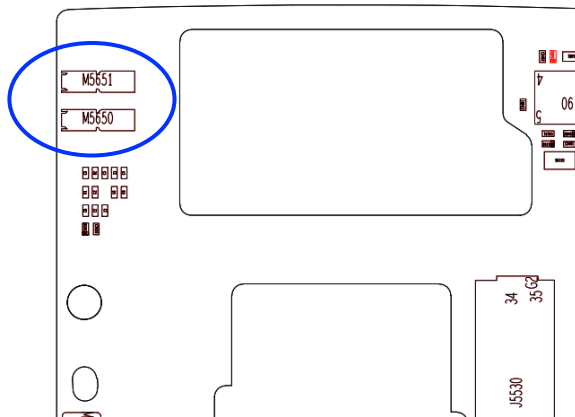




# Front Imager Flash LED

In the event of **No turn-on LED** Issue:

- Check if this issue follows front imager flash flex by swap test with known good PCB module first.
- In the meantime, check if universal contacts (M5650 and M5651) are mated properly without poor assembly.
- If the issue follows front imager flash PCB - Check if LED was damaged and send the module to LED supplier without removing LEDs on flexible PCB for further analysis if it is the case.

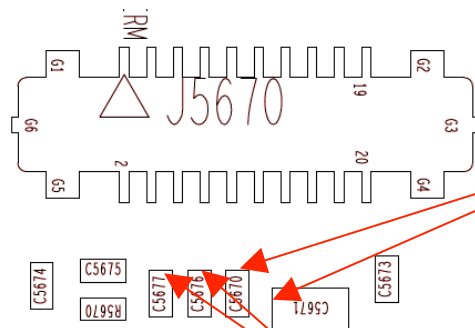


# Laser AF module Troubleshooting



In the event of **No working laser AF module** Issue:

- Check if this issue follows rear flash LED flex by swap test with known good flex module first.
- In the meantime, check if receptacle and plug of B-to-B connector are mated properly without poor assembly.
- If the issue follows rear flash LED flex - Check if Laser AF module was damaged and send the module to module supplier without removing it on flexible PCB for further analysis if it is the case.
- As instruction below, check what made issue in the camera mode, if the issue follows main PCB.



Check if VREG\_L22\_2P85 power supply level is okay. It should be 2.8V and always-on power. Need to check power line path if some issue is detected

Check if I2C\_SCL/SDA activity is present at this point of C5676 and C5677.



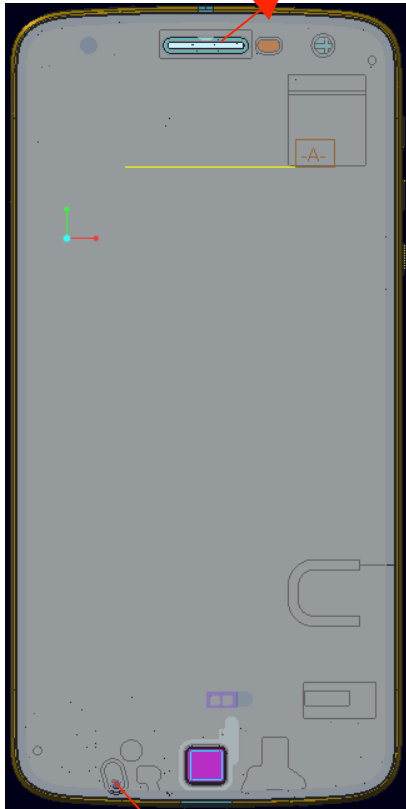


# AUDIO & VIBRATOR TROUBLESHOOTING

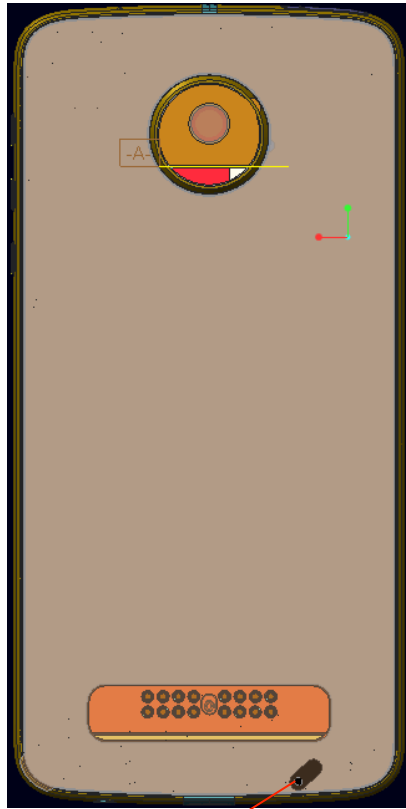


# Audio Port Locations

Speaker and earpiece port

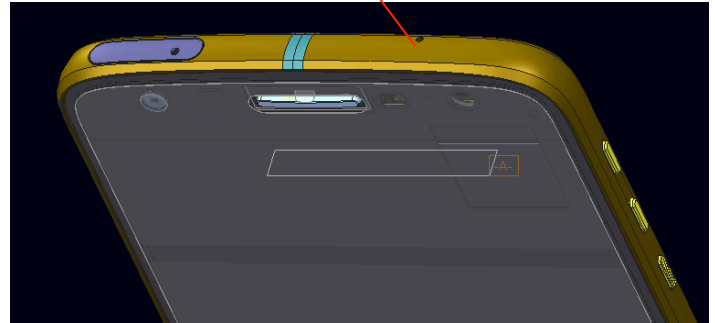


1st MIC port

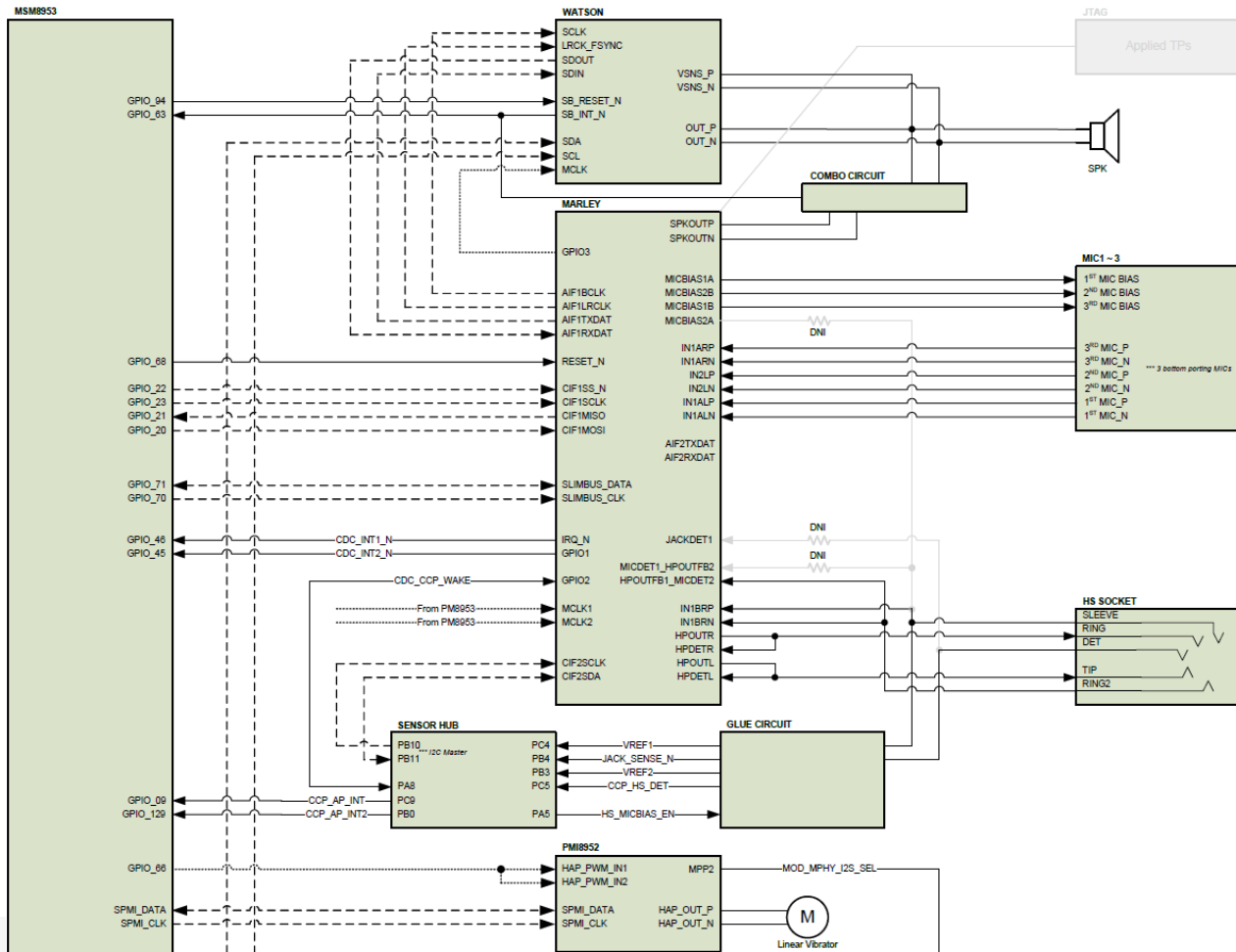


3rd MIC port

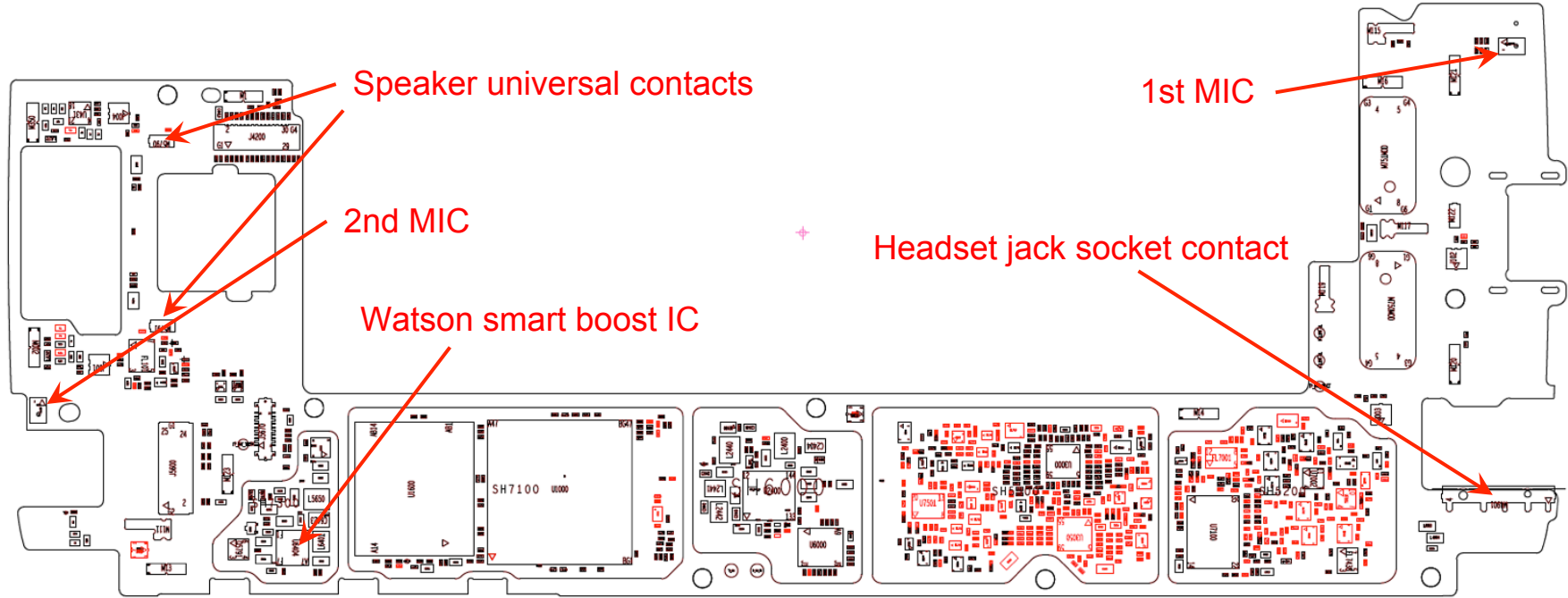
2nd MIC port



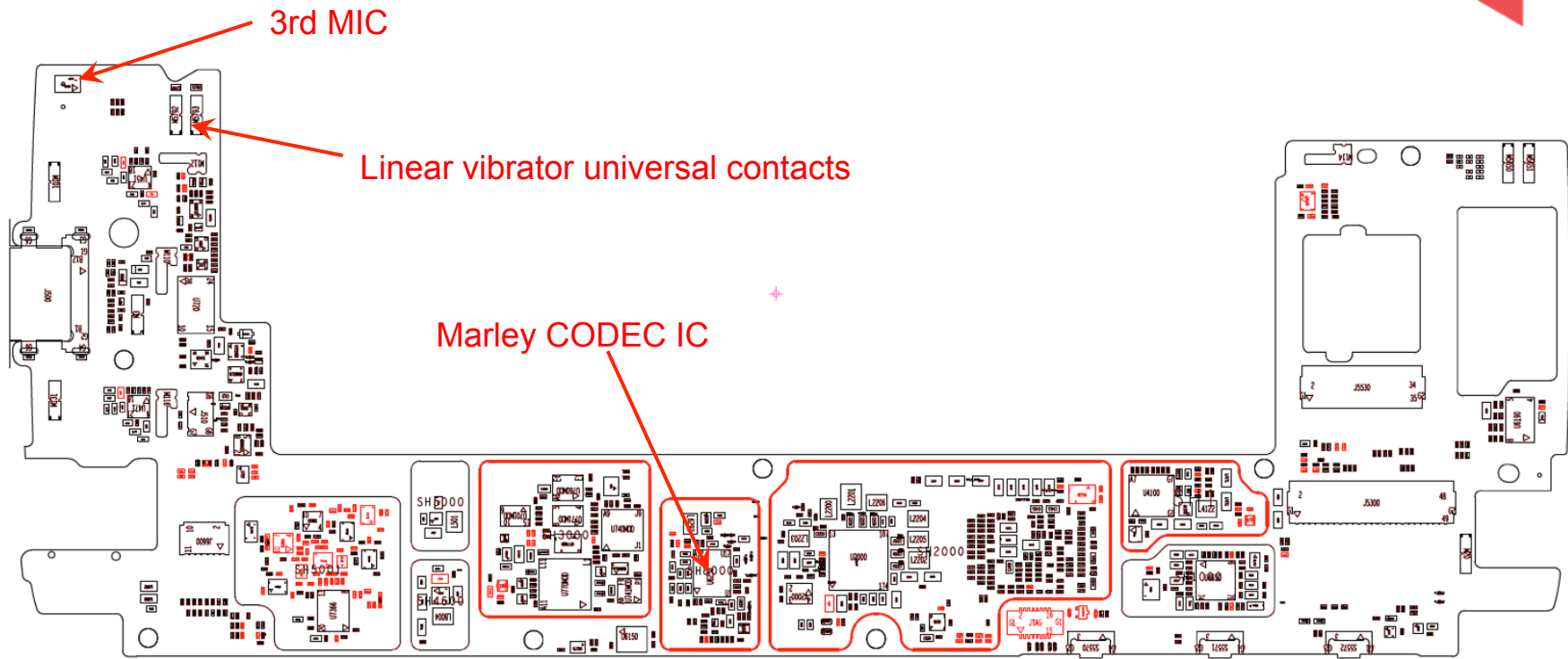
# Audio Block Diagram



# Audio Part Location (Top)



# Audio Part Location (Bottom)



# Audio Use Cases



## • Microphone

### **1<sup>st</sup> MIC**

- Main microphone for handset mode voice call
- Main microphone for Moto voice

### **2<sup>nd</sup> MIC**

- Noise cancellation MIC for handset mode voice call
- Recording microphone for stereo camcording

### **3<sup>rd</sup> MIC**

- Beam forming microphone for Moto voice
- Recording microphone for stereo camcording

### **HS MIC**

- Main microphone for headset mode voice call
- Main microphone for Moto voice

## • Top speaker

- Output alert sound
- Output Rx voice at handset mode voice call

## • Vibrator

- Alert vibration
- Haptic vibration





# “No or abnormal Audio” Complaints



The CQA apk can be used to verify all of audio function except ultrasonic function.

For microphone test, under the “Audio” menu, select “Mic Loopback”.

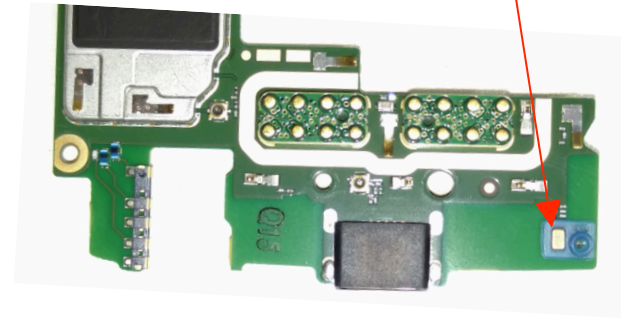
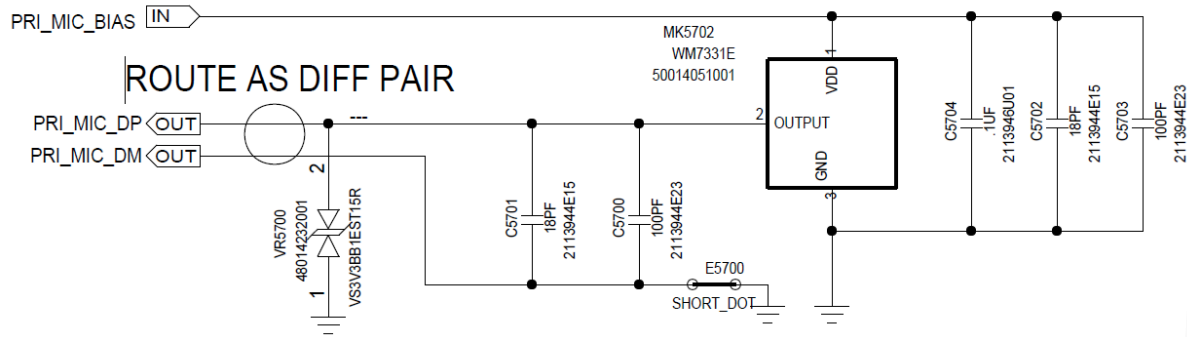
- The “PRIMARY MIC” setting loops 1<sup>st</sup> MIC to the top speaker in earpiece mode.
- The “SECONDARY MIC” setting loops 2<sup>nd</sup> MIC to the top speaker in earpiece mode.
- The “TERTIARY MIC” setting loops 3<sup>rd</sup> MIC to the top speaker in earpiece mode.
- The “HEADSET MIC” setting loops headset MIC to the wired headset earpieces.

For speaker test, under the “Audio” menu of the CQA apk, select “Ear Speaker”.

- Output sweep sound can be heard from top speaker in earpiece mode.
- Vertex speaker mode and earpiece mode are same circuit. So the “Ear speaker” test is enough to verify the speaker function.
- The headset audio can be tested by first plugging in a headset with a microphone and then selecting “Mic Loopback”. The headset microphone’s audio should be heard at wired headset earpiece speaker.
- Headset detection can be verified by selecting “Headset Info” under the CQA apk “Headset” menu Information about whether a headset is plugged in and the headset type and MIC information should be displayed. Headset “SEND/END” button press detection status should be displayed as well.



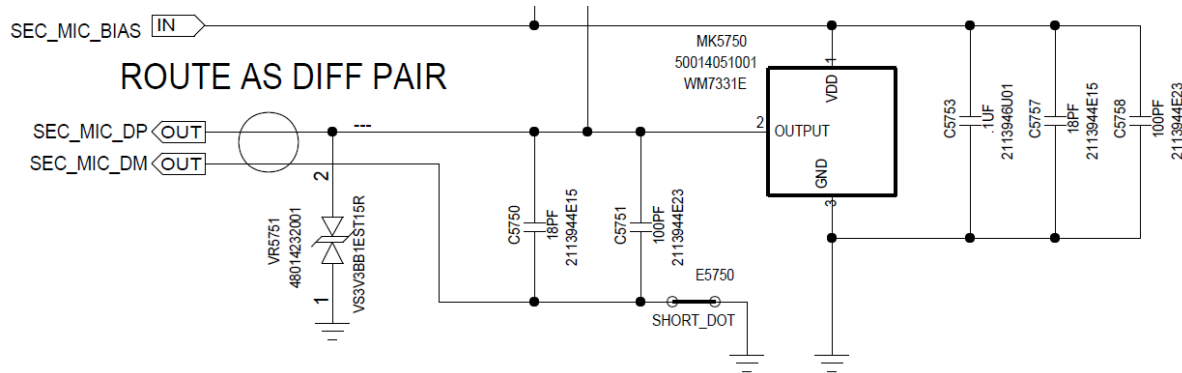
# Primary Microphone Circuit



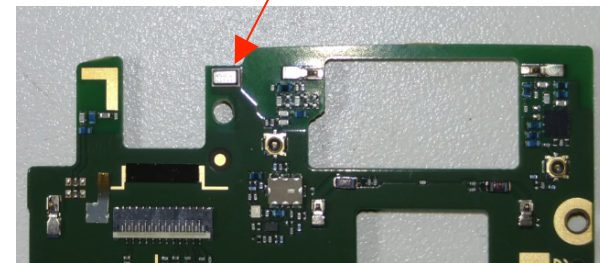
If the Primary MIC is not functioning,

- Check MIC bias at C5702 or C5703 or C5704. Measured level should be almost 1.8V when the microphone is being enabled.
- Check the microphone output at C5700 or C5701. The AC amplitude should be increased (Output DC bias should be around 0.7V), when audio is present.
- If there is no AC amplitude, MIC part should be reworked.

# Secondary Microphone Circuit



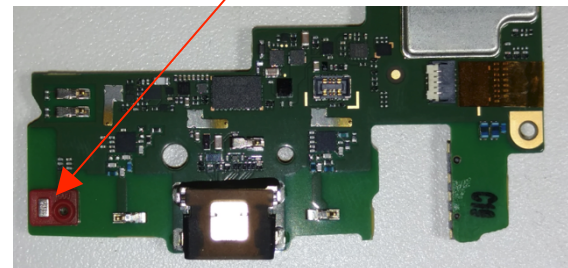
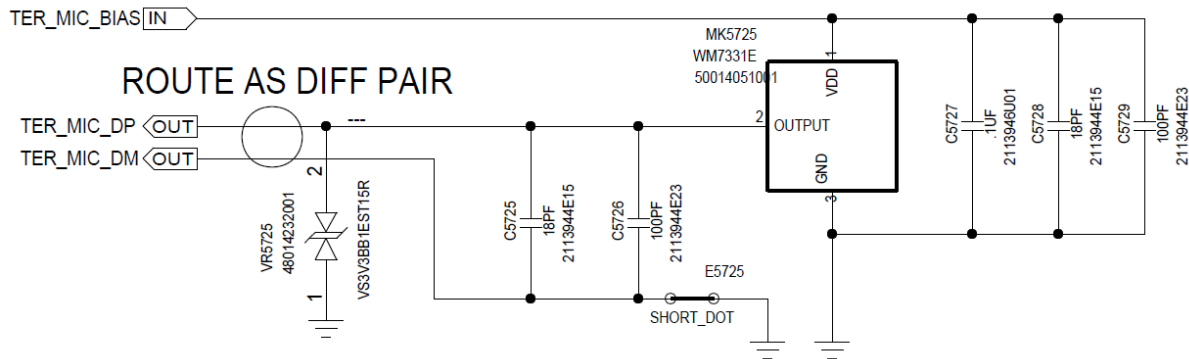
MK5750 2nd MIC part



If the secondary MIC is not functioning,

- Check MIC bias at C5753 or C5757 or C5758. Measured level should be almost 1.8V when the microphone is being enabled.
- Check the microphone output at C5750 or C5751. The AC amplitude should be increased (Output DC bias should be around 0.7V), when audio is present.
- If there is no AC amplitude, MIC part should be reworked.

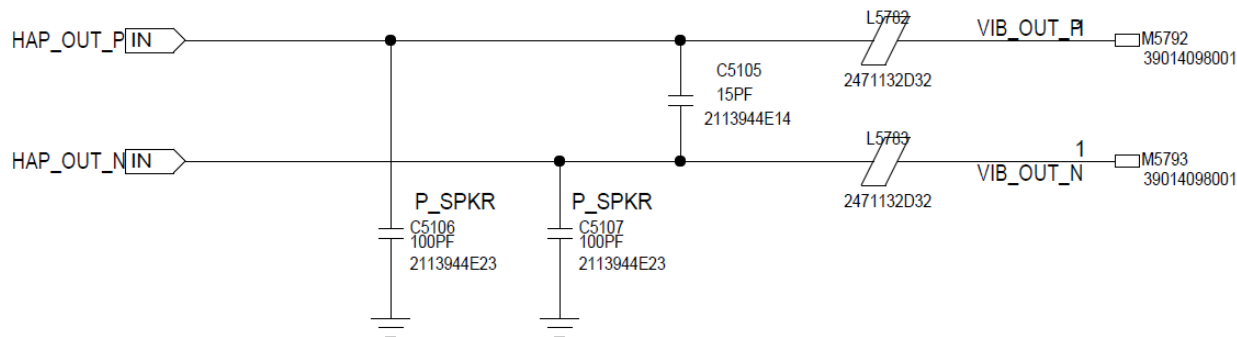
# Tertiary Microphone Circuit



If the secondary MIC is not functioning,

- Check MIC bias at C5727 or C5728 or C5729. Measured level should be almost 1.8V when the microphone is being enabled.
- Check the microphone output at C5725 or C5726. The AC amplitude should be increased (Output DC bias should be around 0.7V), when audio is present.
- if there is no AC amplitude, MIC part should be reworked.

# Vibrator Circuit



Linear vibrator part has been designed at bottom area. And there is no standalone drive IC. PMI8952 Haptic drive circuit is being used for Haptic and alert vibration.

If the Vibrator is not functioning...

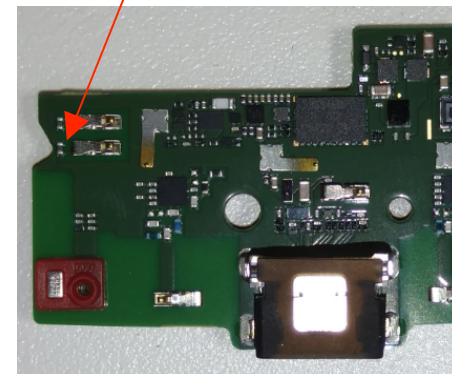
- Inspect physical placement of the L5782, L5783, M5792 and M5793. (See schematic above)
- Check drive level at C5106 and C5107.
- Check DC resistance of L5782 and L5783, it should be around 0.7 ohm.
- Check DC resistance of vibrator part, it should be 24 ~ 32 ohm.

If the problem is vibration noise, the linear vibrator module should be reworked by new one.

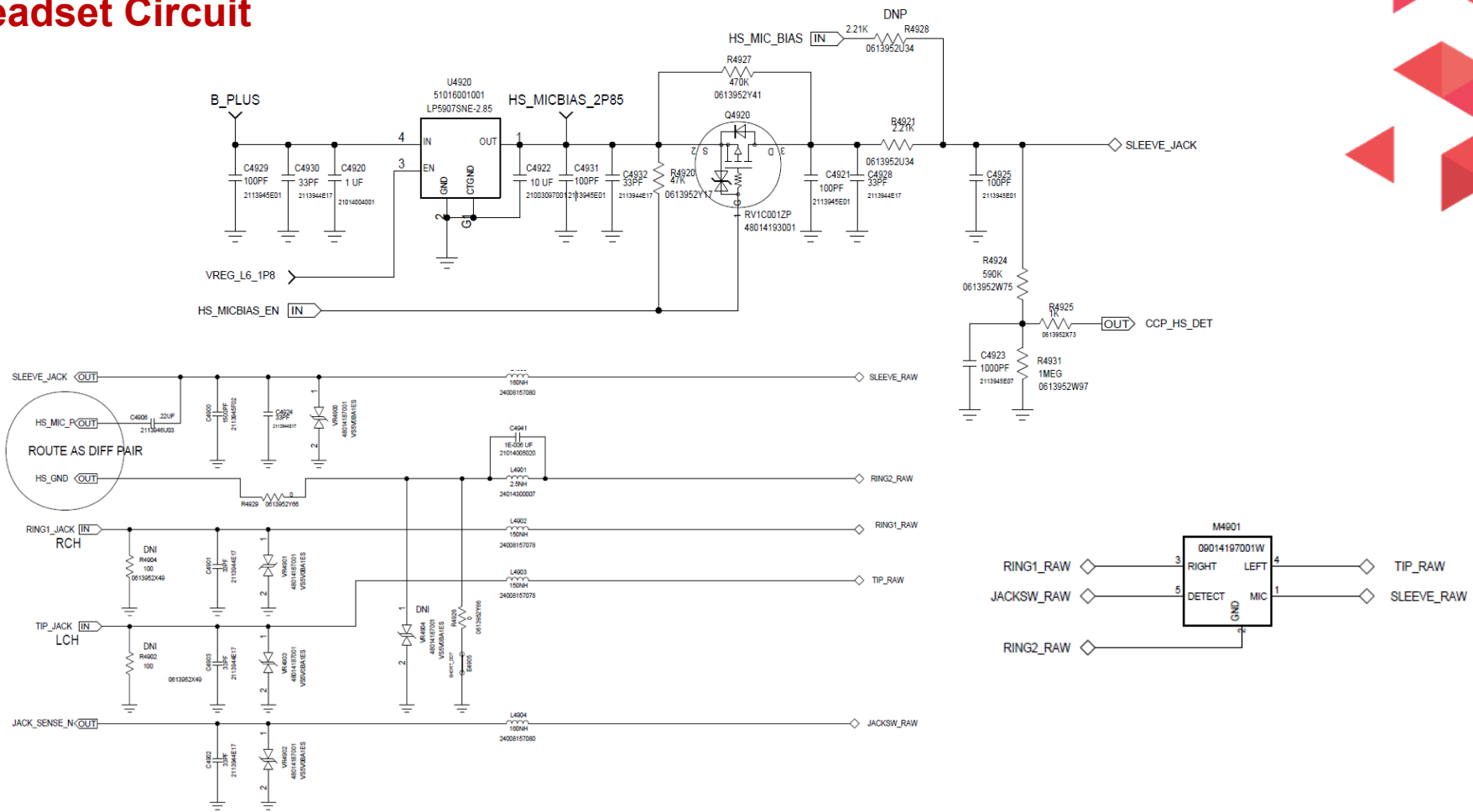


Vibrator module and contact pucks

M5792 and M5793



# Headset Circuit



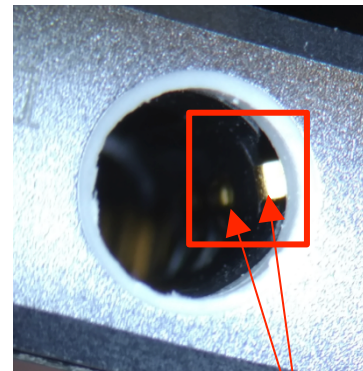
# Headset Circuit

If the headset detection is not functioning,

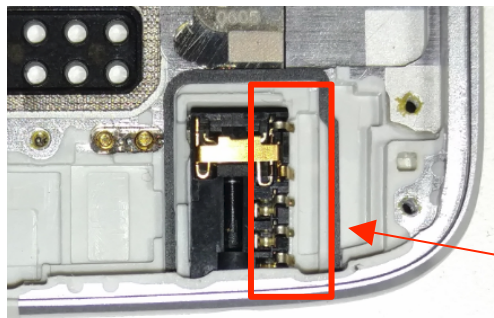
- Inspect physical inside and outside contact pin status of head jack socket part.
- Inspect physical placement of the M4901, L4900 and L4901. (See schematic previous page)
- Check physical connector status of M4901 and headset jack socket part.
- Check DC resistance of L4900 and L4901, They should be around 2 ohm and 0.05 ohm.
- Check MIC bias output voltage with C4922, voltage level should be 2.85Vdc.

If the problem is left or right channel audio only,

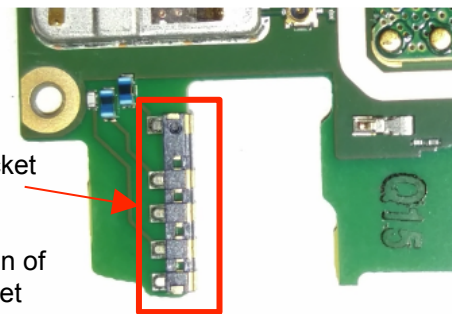
- Inspect physical placement of the M4901, L4902 and L4903. (See schematic previous page)
- Check physical connector status of M4901 and headset jack socket part.
- Check DC resistance of L4902 and L4903, it should be around 2 ohm.



Inside contact pins for detecting accessory



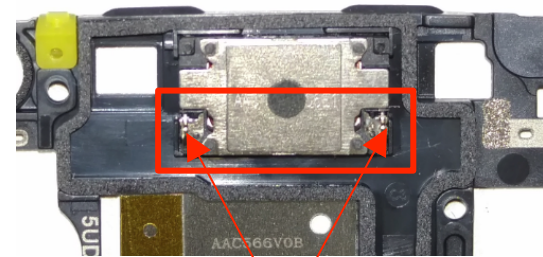
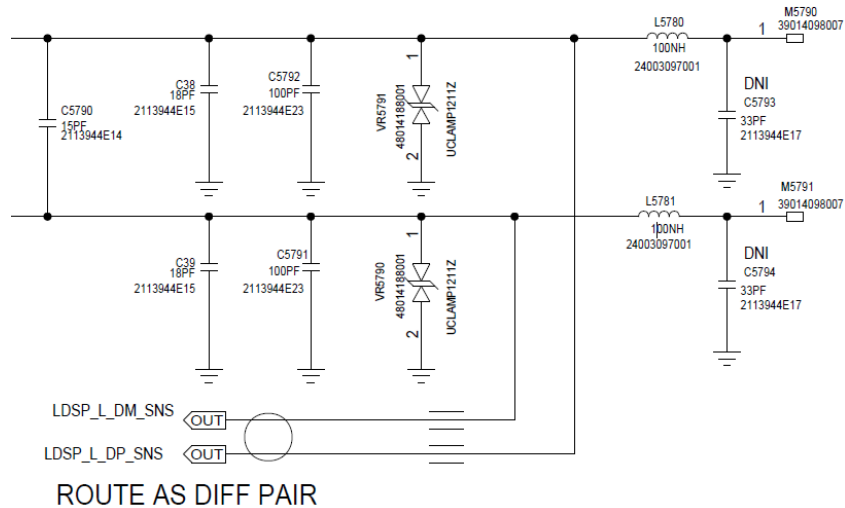
Headset jack socket connector M4901  
Outside contact pin of headset jack socket





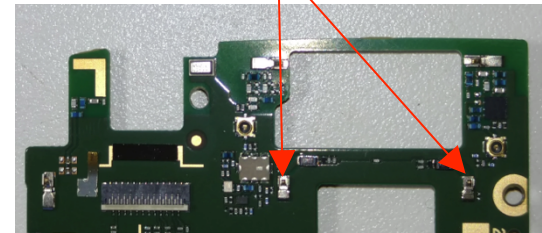


# Speaker Output Circuit



Speaker part contacts

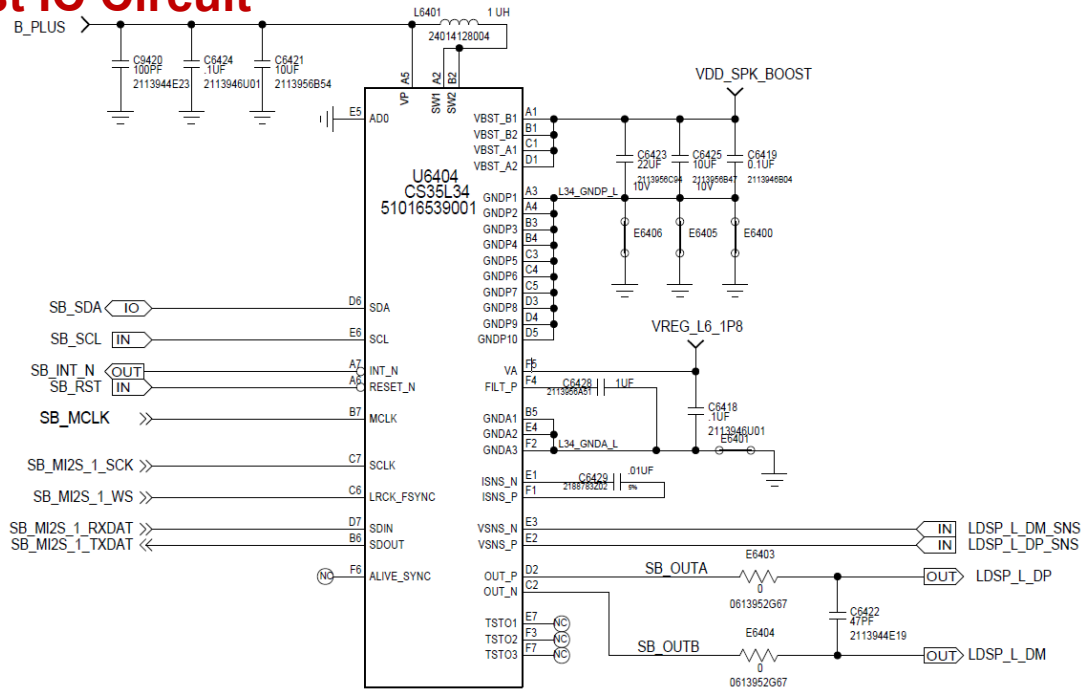
M5790 and M5791  
universal contact



If the speaker output sound include handset voice call rx voice is not functioning,

- Check DC resistance of speaker part between speaker part contacts.
- Inspect physical placement of the L5780, L5781, M5790 and M5791 (See schematic above)
- Check L5780 and L5781 DC resistance, it should be around 0.13 ohm.
- If there is no problem, check the smart boost IC circuit (See next page)

# Speaker Boost IC Circuit



If the speaker output sound include handset voice call rx voice is not functioning, even though the speaker part and circuit is no problem.

- Check input battery voltage at C6421.
- Check input analog power at C6418, it should be 1.8Vdc.
- Check voltage boost output level at C6425 during play audio (Multimedia or voice call), it should be battery voltage to 8.5Vdc.

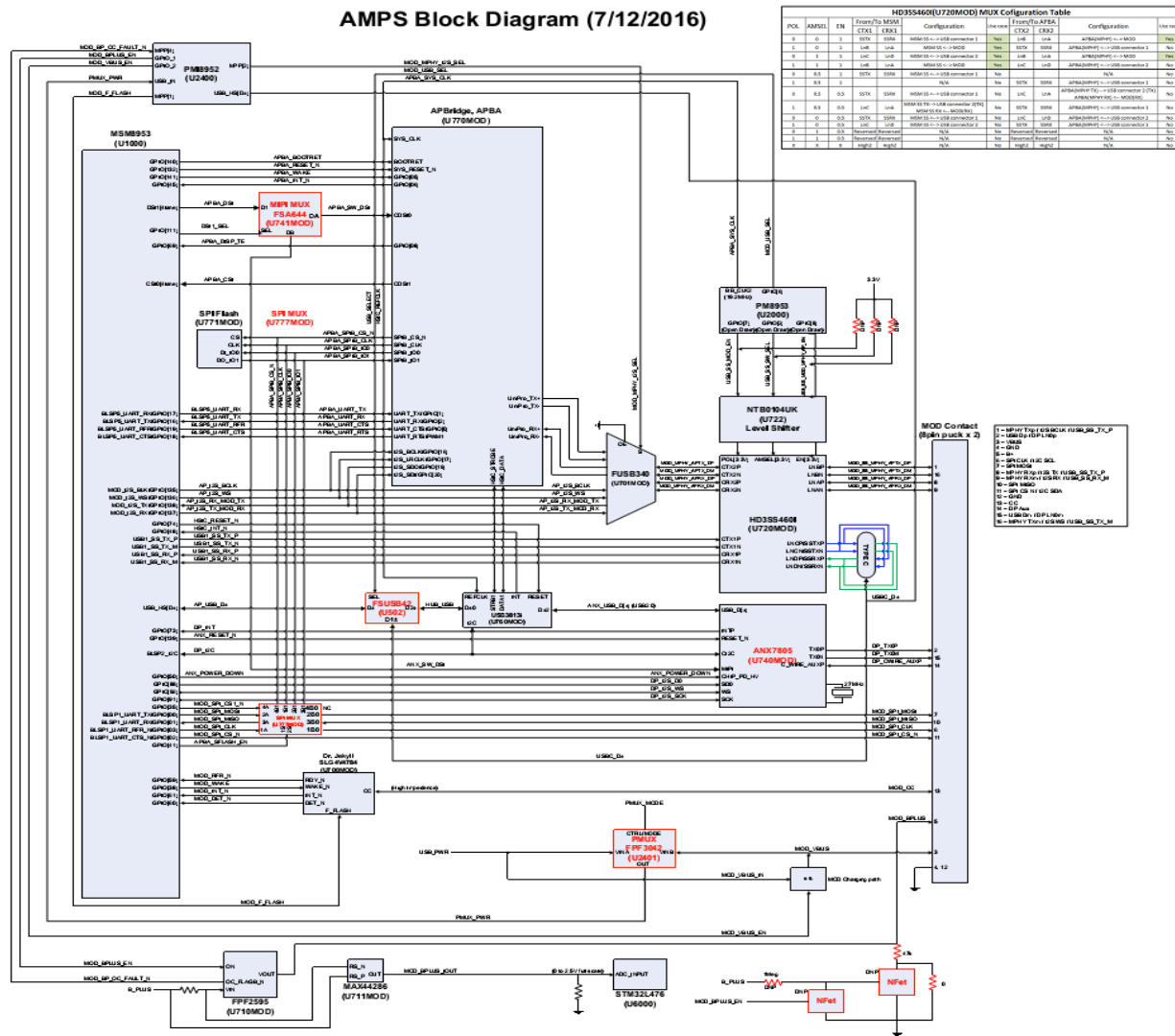


# MODS INTERFACE TROUBLESHOOTING

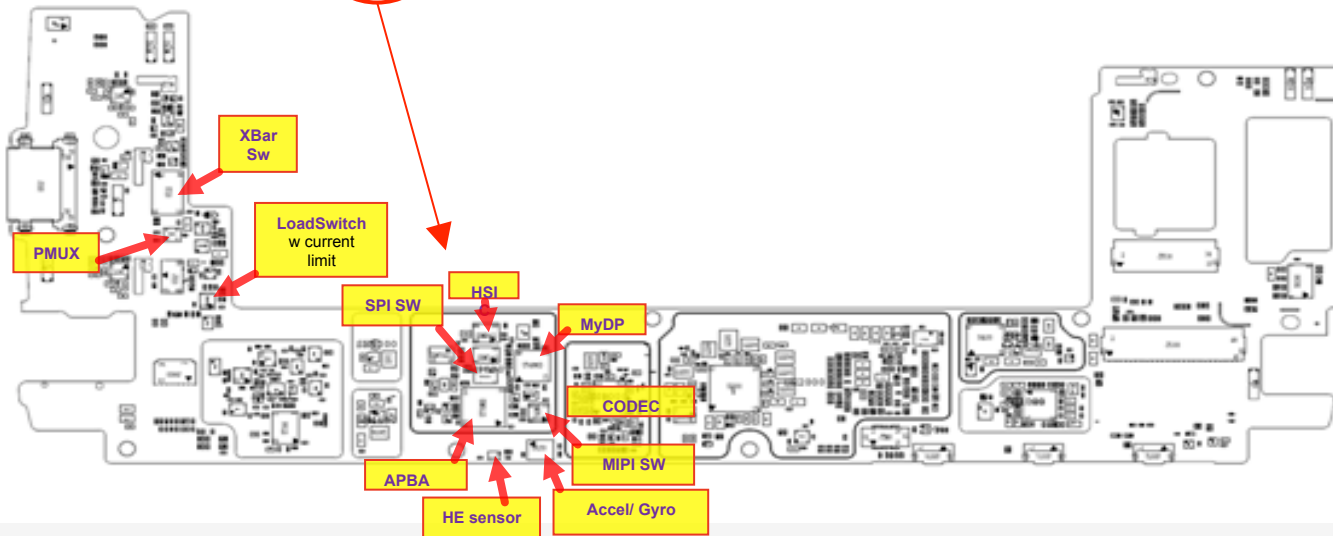
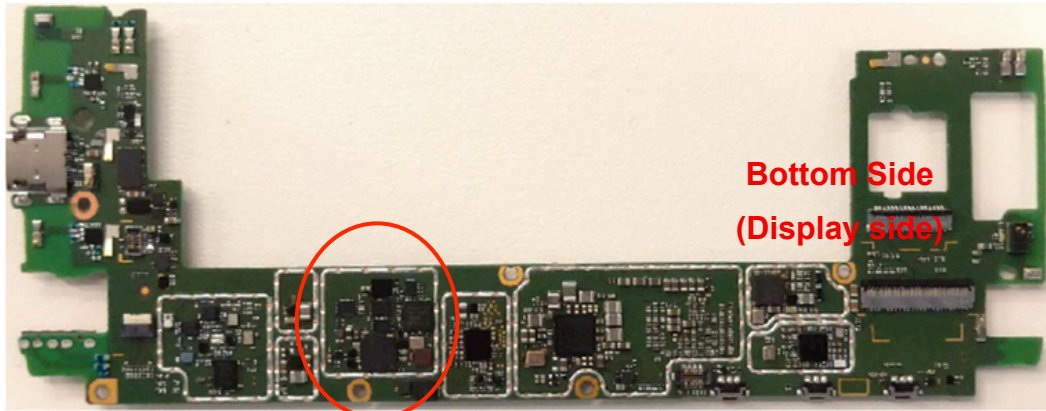


# Mods Debug

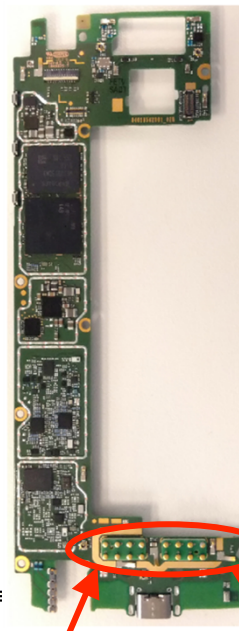
## AMPS Block Diagram (7/12/2016)



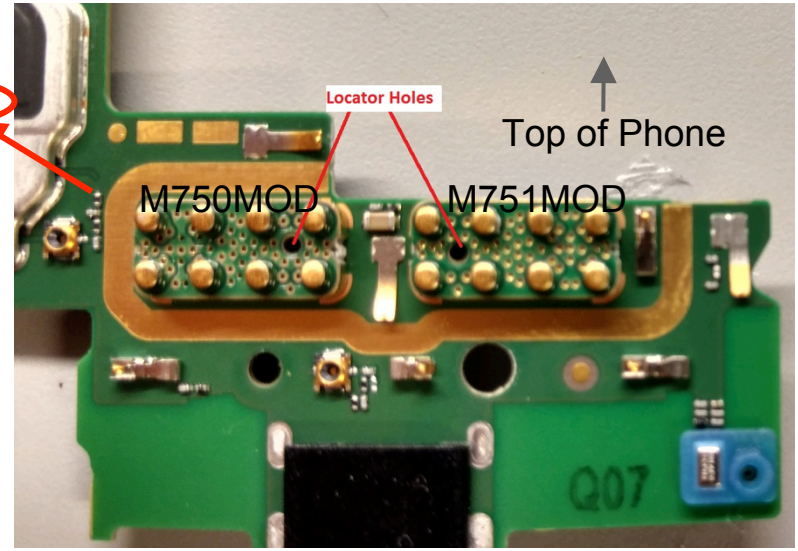
# Mods Debug



# Mods Connector Pins Orientation

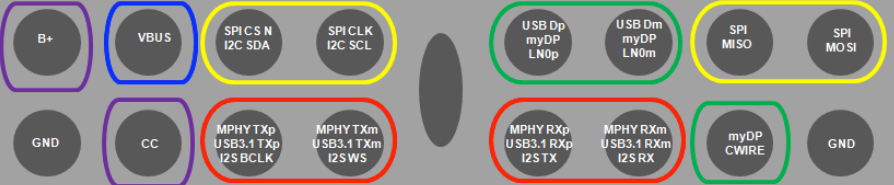


↑  
Top of phone



M750MOD

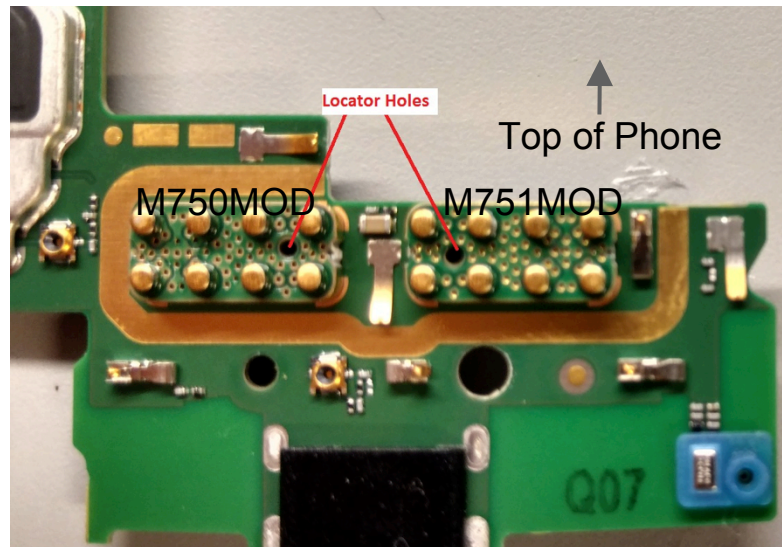
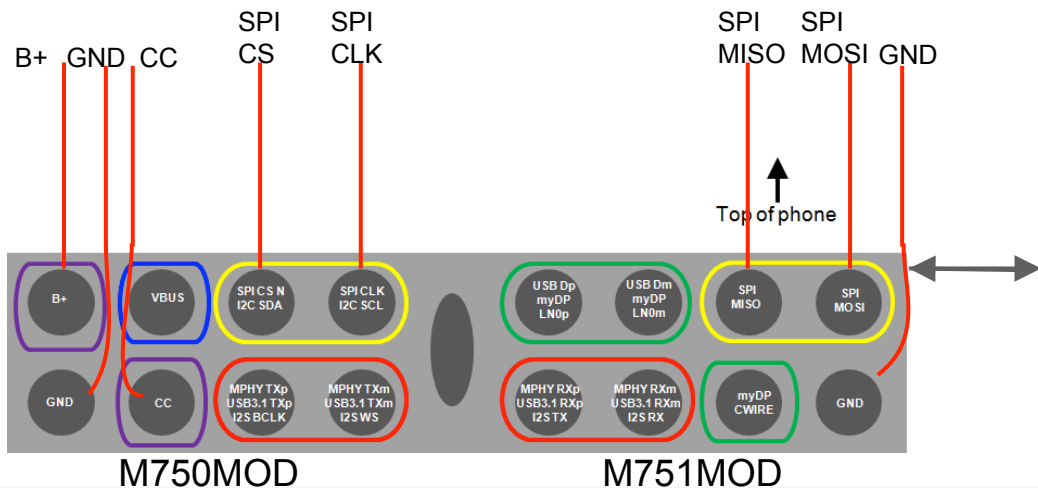
M751MOD



Power / Command & Control  
 Charging  
 Low Speed Data  
 USB2.0 / Mobility DisplayPort  
 High Speed Data / Digital Audio

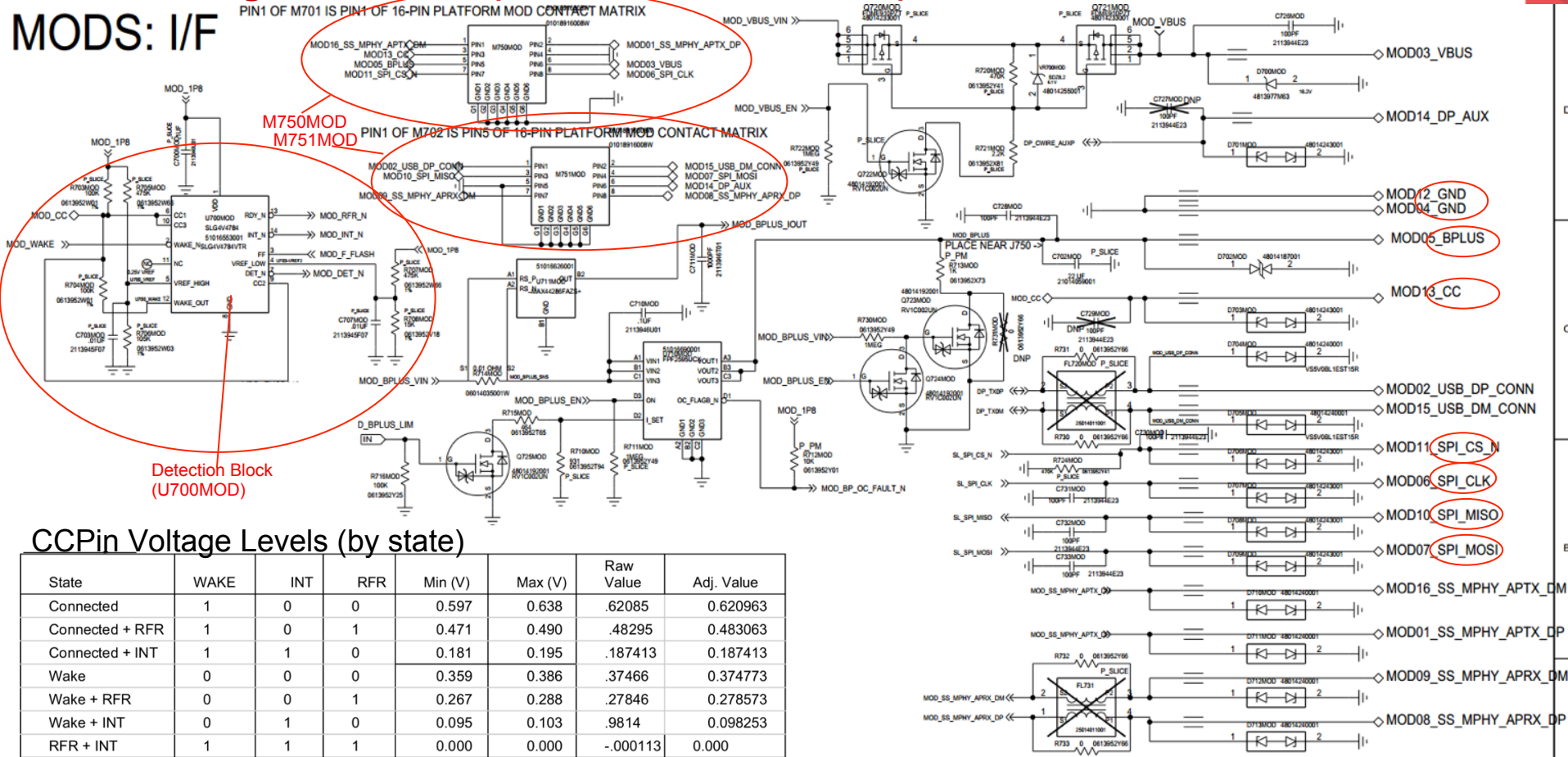
# Mods Debug - Detection (common for all Mods)

- Signals at 16pin Mods connector utilized during detection: CC pin, SPI CS, SPI CLK, SPI MISO, SPI MOSI, B+, GND
- Reference Mods block diagram provided at beginning of the Mods section
- Visually inspect the 16pins of the Mods connector (M750MOD+M751MOD) confirming they are not blocked or damaged
- Reference schematic areas associated with the Mods detection in next slide
- Probe CC pin to confirm proper voltage level (reference table in the next slide)
- If all supply levels +signals in the detection block measure fine, replace U700MOD.



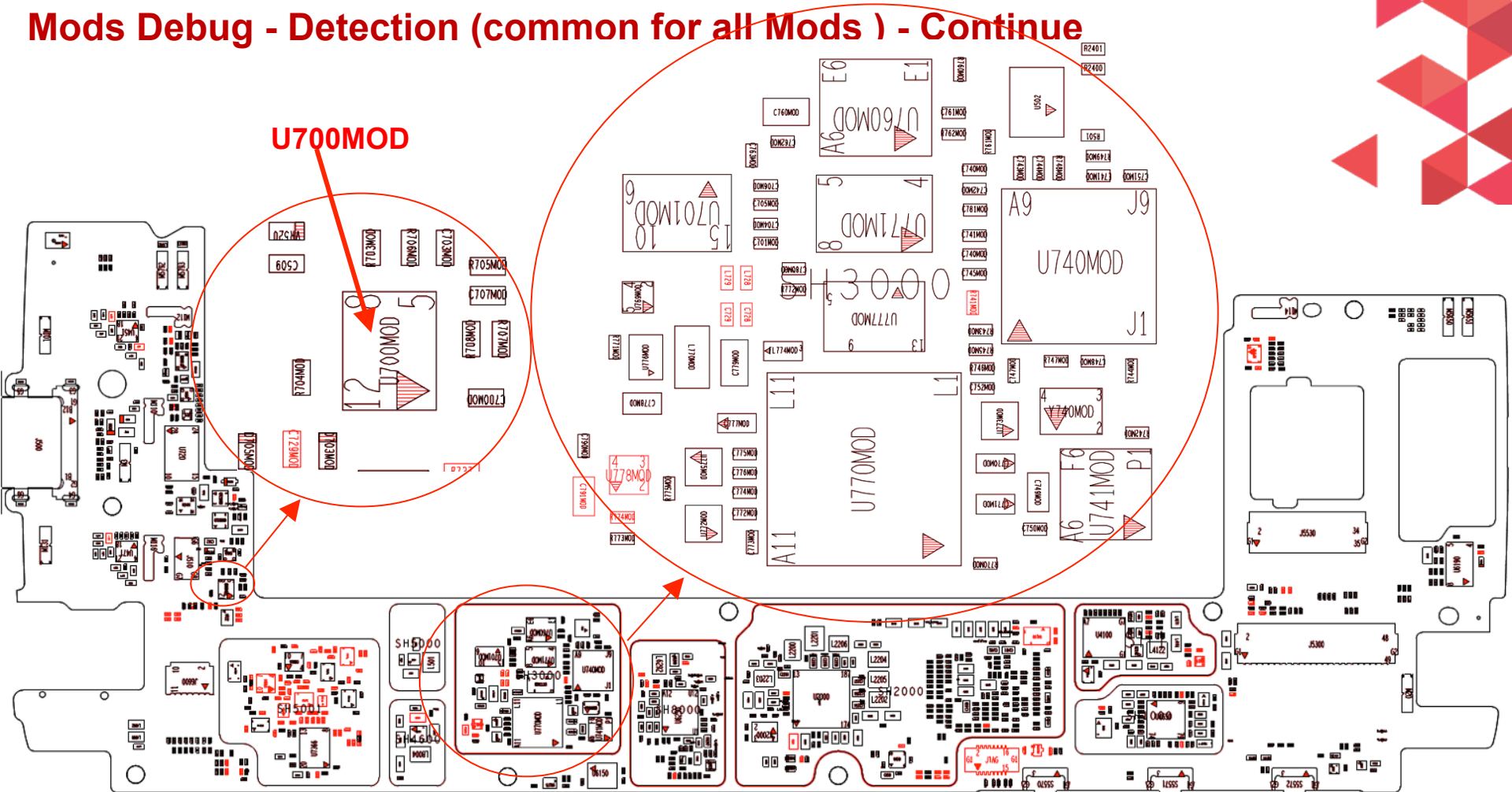
# Mods Debug - Detection (common for all Mods) - Continue

MODS: I/F



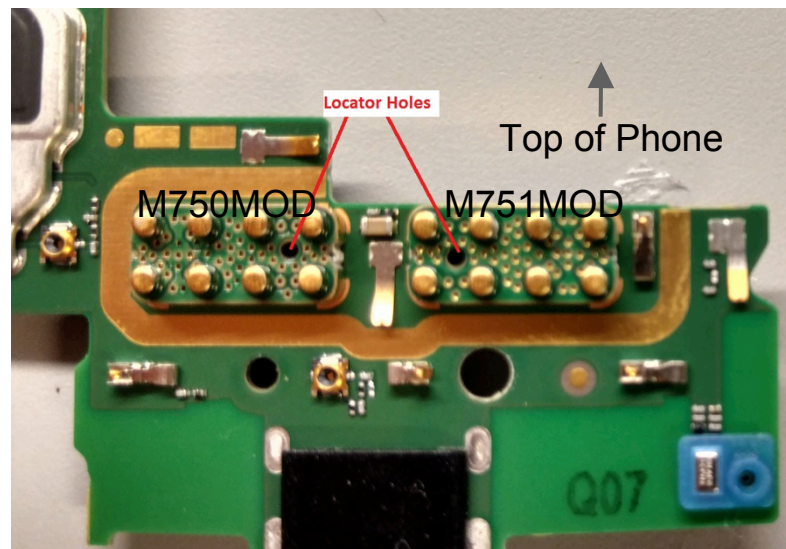
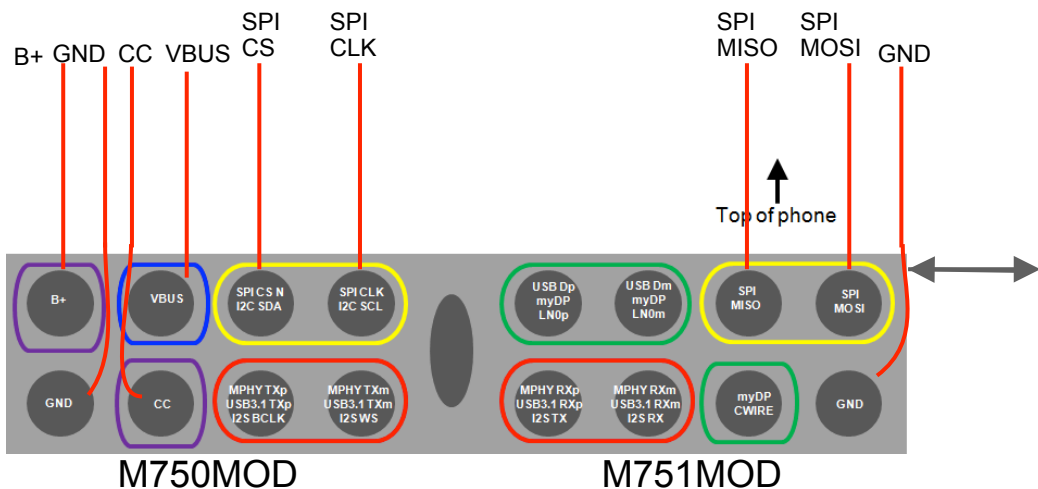


# Mods Debug - Detection (common for all Mods ) - Continue



# Mods Debug - Espresso

- Once the Espresso Mods is detected via common pins CC pin, SPI CS, SPI CLK, SPI MISO, SPI MOSI, B+, GND... in addition VBUS gets utilized for charging
- Reference Mods block diagram provided at beginning of the Mods section
- Reference schematic areas associated with the Mods detection in next slide



# Mods Debug - Projector

- Signals at 16pin Mods connector utilized during detection: CC pin, SPI CS, SPI CLK, SPI MISO, SPI MOSI, B+, Cwire, GND
- Reference Mods block diagram provided at beginning of the Mods section
- Reference schematic areas associated with the Mods detection in next slide

