

Date: 2015-01-05

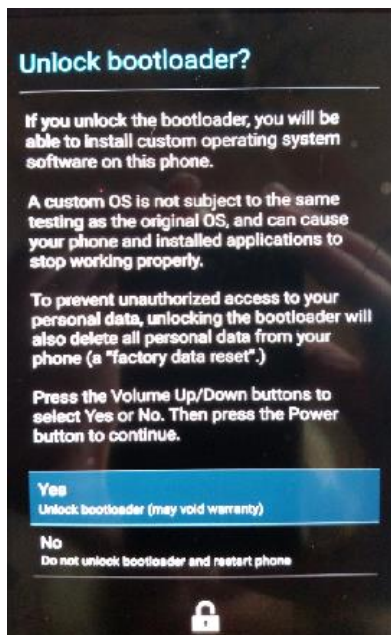
B2X Service Repair Information:	Motorola Nexus6 MotoService flashing process
Info ID:	SRI-EMEA-2015-01
Countries:	EMEA
Carrier:	all
Repair Level:	Level 1
Affected Models:	XT1100

Introduction

Please note that when flashing the Motorola Nexus6 (XT1100), there is a step in the MotoService flashing process that requires the device to be unlocked and a manual unlock confirmation on the device UI.

Service Action

1. Prior to the software being flashed, the device User Interface will ask if you are sure you want to unlock the device, and a message will appear as shown below.
2. You must select the "Yes" option by quickly pressing the device power button.
3. Once the power button is pressed, the flashing will continue.
4. If the power button is not pressed, the "OEM Unlock" step will eventually fail and the device will not be flashed



With kind regards

B2X Service support team