

Date: 2015-10-27

B2X Service Repair Information: Reboot issue displaying "optimizing apps"

Info ID: SRI-EMEA-2015-13\_rev2

Countries: EMEA

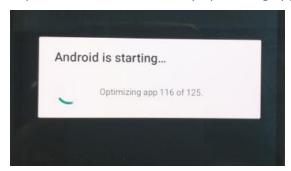
Carrier: -

Repair Level: L2

Affected Models: xPlay / Nexus6 / XT1100

## **Problem**

This process document will give instruction of Nexus6 flashing process when customer devices returned for repair with a reboot issue by optimizing apps displayed in the phone.



## Solution

MASC have to perform board swap!

With kind regards
B2X Service support team

