



xPlay Product Overview Training

Nov 28th, 2014
B2X EMEA



Product Overview

- Internal Name: XPlay
- Marketing Name: Nexus 6
- External number: XT110X (32 and 64GB) depends on market models (SBOM references XCVR#s on SJUG####)
- APC: 0R33
- TAC CODE EMEA: 35545706
- TAC CODE (Google Play): 35547006
- Colours: Dark Blue and Light Grey



Product Overview

Specifications

Processor	2.7GHz Quad-Core Adreno 420 GPU APQ 8084AB
Weight	184.00g
Dimensions	82.98mmx159.26mmx10.06mm
Display	Corning Gorilla Glass3, 5.96" AMOLED QHD (1440x2560) → 493ppi
Battery	3220 mAh
Bands	XT1100 using MDM9225 4G LTE: 1/3/5/7/8/9/19/20/28/41; CA DL: B3-B5, B3-B8 WCDMA 850/900/1900/2100: 1/2/4/5/6/8/9/19 CDMA: not supported GSM: 850/900/1800/1900



Key Features

Software Platform	Android 5.0 Lollipop
Audio	AAC, AAC+, AAC+ Enhanced, AMR NB, AMR WB, FEVRC, LAC, MIDI, MP3, OGG/Vorbis, PCM, QCELP, WAV, WMA (v2, v7, v8, v9, v10)
Video	Capture/Playback/Streaming, 1080p HD Video and 2160p Ultra HD Video, Video Streaming, H.263, H.264, MPEG4, WMV v9
Camera	13 MP large format sensor, 2 MP front, Digital Zoom, Auto HDR, Ring flash with dual LEDs, 4K UHD video capture, 1080p HD video (30 fps), 4X digital zoom
Connectivity	3.5mm Headset Jack, 802.11a/ac/b/g/n, BT 4.0 LE, Hotspot for up to 8 devices, MicroUSB, NFC, USB 2.0 HS
Memory	2GB (RAM), Storage (ROM)
Messaging/Web/Apps	MMS, SMS, Email (Corporate Sync, Google Mail, POP3/IMAP embedded, Push Email, Yahoo Mail), IM (GTalk), Chrome
Sensors	Accelerometer, Gyroscope, Proximity, Magnetometer, Barometer, Temperature
SIM Configuration	NanoSIM



xPlay - Overview

B2X



Dark CMF: Black Lens / Ink Metal Frame / Ink FAD M1 Inlay



Light CMF: Black Lens / Silver Metal Frame / Fog White FAD M1 Inlay



Motorola Service Portal - Example

Following Bulletins, Service Documentation and Manuals are available 12/08/14 !

Select your series



Select your product

XT1100/XT1103

Select the type of document you wish to view:

Please consult the following information:

- [US-CSB2014-114 - XT1103 Nexus 6 - Devices Shipped with Factory SWRelease](#)
- [US-CSB2014-115 - XT1103 Nexus 6 - Rear Camera \(Not Qualified\)](#)
- [US-CSB2014-120 - XT1103 Nexus 6 - Liquid Detect Indicator \(LDI\) Placement Change](#)

Select your series



Select your product

XT1100/XT1103

Select the type of document you wish to view:

Please consult the following information:

- [ED46615 - Global Guidelines for Liquid Damage](#)
- [L3 Schematics XT1103 V1.0](#)
- [L3 Schematics XT1100 V1.0](#)
- [L3 RF Troubleshooting Guide XT1100-XT1103 V1.0 \(password p10222014\)](#)
- [L3 Baseband Troubleshooting Guide XT1100-XT1103 V1.0 \(password pbb08292014\)](#)
- [L3 Board Layout XT1103 V1.0](#)
- [L3 Board Layout XT1100 V1.0](#)
- [L3 Block Diagram XT1100-XT1103 V1.0](#)
- [L2 Global SBOM XT11xx v1.4](#)
- [L2 Moto Nexus 6 Service and Repair Manual V1.0](#)



Motorola Service tools

EMEA Released Devices/Software Access on motoservice-external:

<https://sites.google.com/a/motorola.com/motoservice-external/>

The screenshot shows the Motorola Service Tools website. The navigation menu on the left includes: Announcement, MotoService (Account, Installation & Setup, MotoService Features, Supported Devices, xClock, FAQ, Known Issue), MotoTriage (Installation & Setup, MotoTriage Functionality, Supported Devices, FAQs, Known Issues), and MotoSuite (RF Test Tools: RF Test Equipment Calibration, HW required to set up, Phasing station, Phasing Test Tools, Radiated Test Tools). The main content area is titled 'Supported Devices' and contains the following text:

Supported Devices

MotoService device support started in August 2013
 - Supported devices are Ultra, Ultra Mini, Moto X, Moto G and MotoE

RSD NetConnected will continue to support the legacy devices.

Released software in MotoService by Region/Carrier can be found within each of the following links:

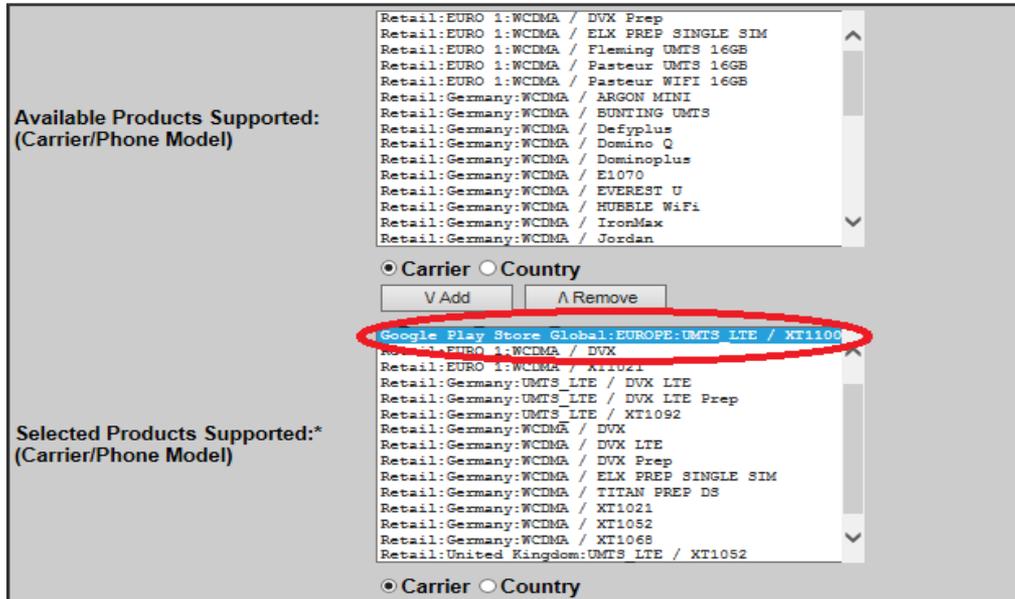
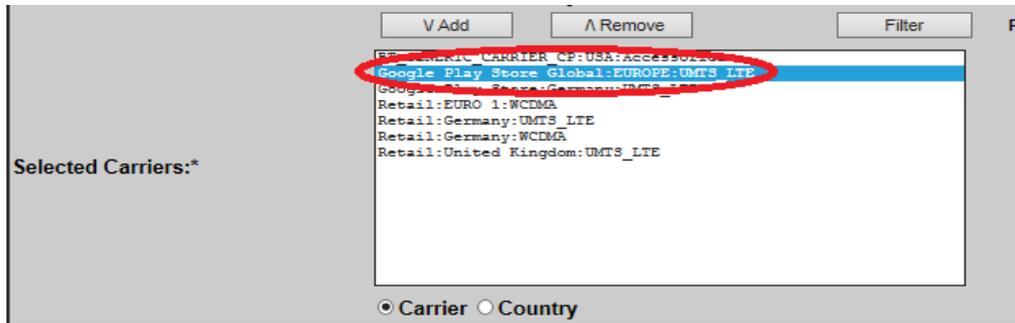
- [EMEA Released Devices](#)
- [LatAm Released Devices](#)
- [North America Released Devices](#)
- [Asia Released Devices](#)

XT1100 (Xplay / Nexus 6) Country/Carrier SA Approvals													
MR1		12/1/2014	Google Play Store Global	All EMEA Countries	UMTS LTE	XT1100	SM3974AY2F1		N/A	188760	N/A	SHAMU_ROW_CUST	LRX210
SA		12/1/2014	Google Play Store Global	All EMEA Countries	UMTS LTE	XT1100	SM3974AY2F1		N/A	188759	N/A	SHAMU_ROW_CUST	LRX21M



User Profile Update Supporting xPlay of MotoService on RSD NC Site

- RSD (Remote Software Download) Site : <https://rsd.motorola.com>
- Need to update “Supported Carrier & Supported Product”
 - Selected Carriers: **Google Play Store Global:EUROPE:UMTS_LTE**
 - Selected products: **Google Play Store Global:EUROPE:UMTS_LTE/XT1100**





User Profile Update Supporting xPlay of MotoService on RSD NC Site

- Need to update “Supported Carrier & Supported Product” to support Factory sw.
 - Selected Carriers: **XPLAY FACTORY:USA:UMTS_LTE**
 - Selected products: **XPLAY FACTORY:USA:UMTS_LTE/XPLAY FACTORY**

Available Carriers:

- Warid:Pakistan:GSM
- Western Wireless:Slovenia:GSM
- Western Wireless:USA:CDMA
- Wireless One:USA:CDMA
- WorldCall:Pakistan:CDMA
- WE Mobile:MOB:GSM
- XPLAY FACTORY:USA:Accessories**
- XPLAY FACTORY:USA:UMTS_LTE**
- XPLAY_USA:USA:UMTS_LTE
- Xplay Factory:EUROPE:UMTS_LTE
- Xplay Factory:USA:WCDMA
- YemenMobile:YEMEN:CDMA

Selected Carriers:*

Available Products Supported:
(Carrier/Phone Model)

- Google Play Store:USA:WCDMA / XT1032
- Retail - Brazil:Brazil:WCDMA / A3100
- Retail - Brazil:Brazil:WCDMA / ARSON MINI
- Retail - Brazil:Brazil:WCDMA / BASIL
- Retail - Brazil:Brazil:WCDMA / DEFY+
- Retail - Brazil:Brazil:WCDMA / DVX Prep
- Retail - Brazil:Brazil:WCDMA / DVX Prep Dual SIM
- Retail - Brazil:Brazil:WCDMA / ELXA+
- Retail - Brazil:Brazil:WCDMA / ELX PREP DUAL SIM
- Retail - Brazil:Brazil:WCDMA / ELX PREP SINGLE SIM
- Retail - Brazil:Brazil:WCDMA / EX132
- Retail - Brazil:Brazil:WCDMA / EX225
- Retail - Brazil:Brazil:WCDMA / EX420
- Retail - Brazil:Brazil:WCDMA / ElwayPlus
- Retail - Brazil:Brazil:WCDMA / Jordan

Selected Products Supported:*



User Profile Update Supporting xPlay of MotoService on RSD NC Site

- RSD (Remote Software Download) Site : <https://rsd.motorola.com>
- Need to update **Motoservice CIT test requirements for xPlay with back to factory option**

User Access Level : Remote User

Capabilities Requested:*

Remote User

<input checked="" type="checkbox"/> phone Upgrade	<input checked="" type="checkbox"/> Phone Swap
<input checked="" type="checkbox"/> Phone Refurbish	<input checked="" type="checkbox"/> Seed stock
<input checked="" type="checkbox"/> phone Provisioning	<input checked="" type="checkbox"/> DBS Provisioning
<input checked="" type="checkbox"/> Enhanced flash	<input checked="" type="checkbox"/> MS:Upgrade
<input checked="" type="checkbox"/> MS:Board Swap	<input checked="" type="checkbox"/> MS:Reflash
<input checked="" type="checkbox"/> MS:Seed Stock	<input checked="" type="checkbox"/> MS:Enhanced Flash
<input checked="" type="checkbox"/> MS:CIT Test	<input type="checkbox"/> MS:Mic Seal Test
<input type="checkbox"/> MS:NB Gap Test	<input checked="" type="checkbox"/> MS:Power Test
<input type="checkbox"/> MS:Cal Radiated	<input checked="" type="checkbox"/> MS:MotoCPI Clear
<input type="checkbox"/> MS:VZW Battery Test	<input checked="" type="checkbox"/> MS:L4 Wipe
<input checked="" type="checkbox"/> MS:Moto360 SN Swap	<input checked="" type="checkbox"/> MS:MMRequest (MotoMaker)
<input checked="" type="checkbox"/> MS:MMFlashing (MotoMaker)	<input type="checkbox"/> MS:Kill Switch
<input checked="" type="checkbox"/> MS:CIT Analyzer	<input checked="" type="checkbox"/> Force Reflash
<input checked="" type="checkbox"/> MS:BackToFactory	<input type="checkbox"/> MS:Validation
<input type="checkbox"/> MS:GPS WiFi	<input type="checkbox"/> MS:China SN Programming
<input checked="" type="checkbox"/> MS:Battery Link	

Receive Matrix files at

DEVICE



Sales Model Matrix

Model description for EMEA

	Item Part Number	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6	Model 7	Model 8
Model Number		SM3979AY2E1	SM3979AW4E1	SM3981AY2E1	SM3981AW4E1	SM3972AY2F1	SM3972AW4F1	SM3974AY2F1	SM3974AW4F1
Model Description		MOTOROLA, XT1100, FR, RETAIL, DK BLU, 32 GB	MOTOROLA, XT1100, FR, RETAIL, LT GRY, 32GB	MOTOROLA, XT1100, FR, RETAIL, DK BLU, 64 GB	MOTOROLA, XT1100, FR, RETAIL, LT GRY, 64GB	MOTOROLA, XT1100, RETAIL, DK BLU, EURO1 32 GB	MOTOROLA, XT1100, RETAIL, LT GRY, EURO1, 32 GB	MOTOROLA, XT1100, RETAIL, DK BLU, EURO1, 64GB	MOTOROLA, XT1100, RETAIL, LT GRY, EURO1, 64GB
Colour (model set up)		DARK BLUE	Light Grey	DARK BLUE	Light Grey	DARK BLUE	Light Grey	DARK BLUE	Light Grey
Country		France	France	France	France	EURO1 Austria,Belgium, Germany,Netherlands, Portugal,Spain, Switzerland,Italy			
Operator / Retail		Retail	Retail	Retail	Retail	Retail	Retail	Retail	Retail
Sim / Sub Lock Enable - Y or N		NO	NO	NO	NO	NO	NO	NO	NO
Color for Commercial Invoice and Label		French (Noir,Blanc)	French (Noir,Blanc)	French (Noir,Blanc)	French (Noir,Blanc)	English (default)	English (default)	English (default)	English (default)
XCVR 32GB - EMEA/APAC Dark	SJUG6962AA	X				X			
XCVR 32GB - EMEA/APAC Light	SJUG6961AA		X				X		
XCVR 64GB - EMEA/APAC Dark	SJUG6959AA			X				X	
XCVR 64GB - EMEA/APAC Light	SJUG6960AA				X				X
Charger - Agate Turbo Lite EURO	SPN5866A	X	X	X	X	X	X	X	X
Charger - Agate Turbo Lite UK	SPN5868A								
Data Cable - Shamu Black	SKN6466A	X	X	X	X	X	X	X	X
Headset - Lumineers Black (Dark XCVR)	SJYN1305A	X		X					
Headset - Lumineers White (Light XCVR)	SJYN1298A		X		X				
REAR INLAY,INK,NO CARRIER,CO-BRAND (For Dark)	01018057001	X		X		X		X	
REAR INLAY,FOG,NO CARRIER,CO-BRAND (For Light)	01018057002		X		X		X		X
DECO SPKR DARK,XPLAY (Both Light & Dark) QTY 2.0	13014257001	X	X	X	X	X	X	X	X
IMEI Label	54014394001	X	X	X	X	X	X	X	X
XPLAY SIM TRAY REMOVAL TOOL	55014044001	X	X	X	X	X	X	X	X
XPLAY SIM TRAY REMOVAL TOOL INSERT	68017820001	X	X	X	X	X	X	X	X



Product External View

External Views

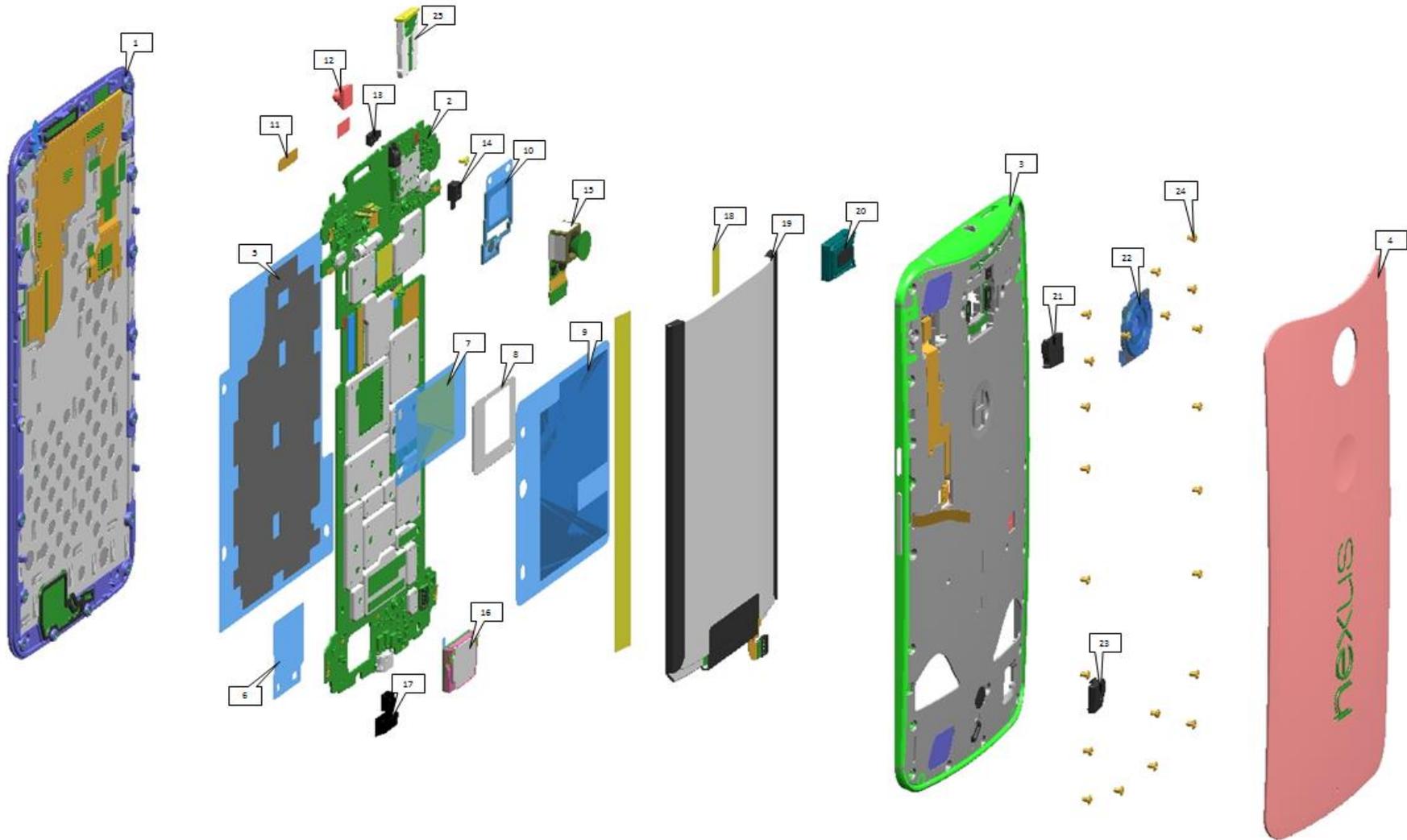


Reference #	Description
1	Earpiece
2	Front-Facing Imager
3	Main Display
4	Notification LED
5	Power Key
6	Volume Key
7	Flash Ring
8	Imager Lens
9	Rear-Facing Imager
10	Inlay
11	Motorola Medallion
12	Front Housing
13	Rear Housing
14	USB Port
15	SIM Card Tray
16	Headset Jack

Figure 1. External Views



Main Exploded View





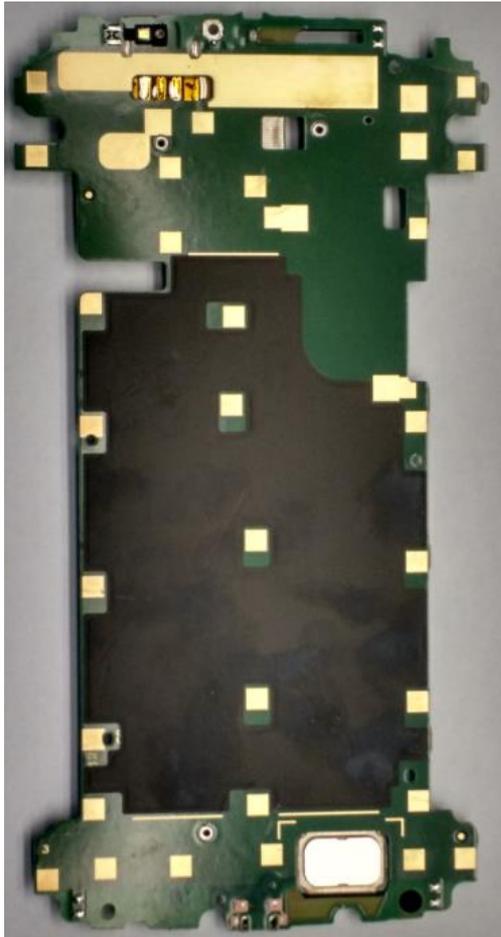
Main Exploded View

<i>Reference #</i>	<i>Description</i>
1	ASSEMBLY,HSG,FRNT,LENS,XPLAY,BLACK,B ASSY,HSG,FRNT,LENS,XPLAY,BLACK,SZ ASSY,HSG,FRNT,LENS,XPLAY,MP
2	ASSEMBLY,PWA,XPLAY,32GB,AMERICAS ASSEMBLY,PWA,XPLAY,32GB,ROW
3	ASSEMBLY,HSG,REAR,INNER,XPLAY,DARK,32GB,FPR(3) ASSEMBLY,HSG,REAR,INNER,SUB,XPLAY,LIGHT,FOXCONN ASSEMBLY,HSG,REAR,INNER,SUB,XPLAY,DARK,FOXCONN ASSEMBLY,HSG,REAR,INNER,SUB,XPLAY,DARK,FOXCONN ASSEMBLY,HSG,REAR,INNER,SUB,XPLAY,LIGHT,FOXCONN
4	ASSEMBLY,HOUSING,REAR,INLAY,RESIN,INK HOUSING,REAR,INLAY,RESIN,DECORATED,RASPBERRY ASSEMBLY,HOUSING,REAR,INLAY,RESIN,CHALK
5	TAPE, TOP, THERMAL SPREADER, MAIN PCB
6	PROTIVE LINER, POLY SPEAKRE FAC
7	TAPE, COPPER, APQ, VALOCIA
8	SHIELD, APQ CVR VALOCIA
9	HEAT SPREADER, MAIN PCB THERMAL, XPLAY
10	SEAL, POLY, TOP
11	TAPE, KAPTON, DISPLAY FLX
12	ASSEMBLY, FLXCKT, CAMERA, FRONT FACING
13	GROMMET, PROXIMITY, XPLAY
14	GROMMET, MIC-2
15	ASSEMBLY, 13MP OIS CAMERA
16	TRANSDUCER, OTHR, 2.2V, AAC W/ ADHES W/ LINER
17	GROMMET, UUSB, VALOCIA
18	TAPE, INSULATION BATTERY, XPLAY
19	ASSEMBLY, BATTTERY, EZ30, LI POLYMER, LG CHEM, MIN 3025 MAH
20	ASSEMBLY, SPEAKER, 11X15 POLYPHONIC
21	STOPPER, BRIDGE FLEX CONNECTOR, XPLAY
22	ASSEMBLY, LENS FLASH, XPLAY
23	SPACER, CONNECTOR, BATTERY, VALOCIA
24	SCREW, M1.4, ENDO, X+1
25	ASSEMBLY, SIM DOOR DARK, XPLAY ASSEMBLY, SIM DOOR LIGHT, XPLAY

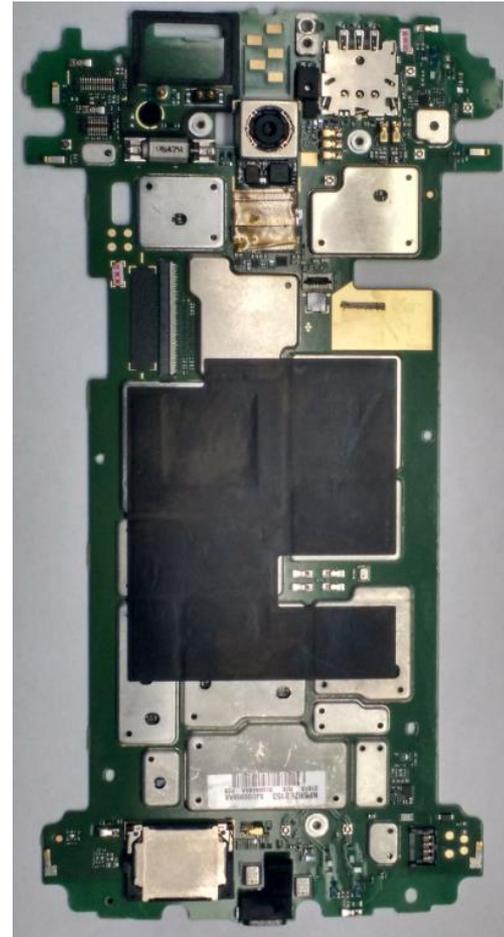


Snapshots of Main PCB – Top and Bottom

Top Side



Bottom Side





Tools Required for Disassembly

The following tools are required to disassemble the Nexus 6 phone.

<i>Description</i>	<i>Part #</i>	<i>Picture / Drawing</i>
SIM Removal Tool	4-00-U2-10000	
Inlay Pin Guide	4-00-U2-10000	
Inlay Ejection Pin	4-00-U2-10000	
Blackstick	--	
3IP Torx Bit	--	
Thin Plastic Spudger	--	
Tweezers (Plastic or Plastic-Tipped)	--	--
ESD Mat and Wrist Strap	--	--
Gloves or Finger Collets	--	--
Isopropyl (ISP) Alcohol	--	--



Fixtures for xPlay - disassembly repair

4-00-U2-10000 Rear Inlay Removal Tool

1. Push the SIM Tray Removal Tool into the SIM Tray hole until the SIM Tray ejects from the phone as shown at figure 1.
2. Insert the Inlay Ejection Pin into the guide hole on the Inlay Pin Guide (figure 2).

Refer page 19 L2 Moto Nexus Service and Repair Manual.

Removal tool



figure 1

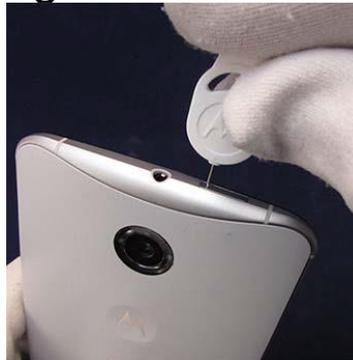


figure 2





Tools Required for Parts Refresh

The following tools are required for parts refresh of the Nexus 6 phone.

<i>Description</i>	<i>Part #</i>	<i>Image</i>
PCB Processes Fixture	4-00-V3-10000	
Press	19501980	
Blackstick	--	
Tweezers (Plastic or Plastic-Tipped)	--	--
ESD Mat and Wrist Strap	--	--
Gloves or Finger Collets	--	--
Isopropyl (ISP) Alcohol	--	--



Fixtures for xPlay – Parts Refresh

4-00-V3-10000 PCB Processes Fixture (PCB Preparation)

1. Set the PCB Processes Fixture nest with the “**shields down**” side facing up (figure1).
2. Place the Audio Gasket (figure 2) in the fixture nest.
3. Place the Bottom Thermal Spreader over the alignment pins (figure 3).

Refer page 54/55/56 L2 Moto Nexus Service and Repair Manual.

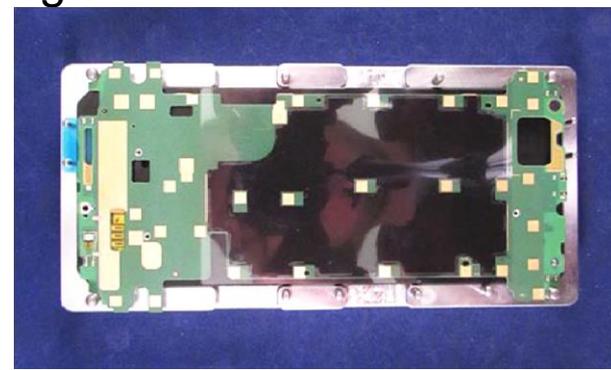
figure 1



figure 2



figure 3



NOTE: The Bottom Thermal Spreader liner must be removed to perform the remaining steps.



Fixtures for xPlay – Parts Refresh

4-00-V3-10000 PCB Processes Fixture (PCB Preparation)

1. Set the PCB Processes Fixture nest with the “shields up” side facing up (figure1).
 2. Insert the Audio Gasket press tool in the press head (figure 2).
 3. Place the Copper Tape over the alignment pins (figure 3).
 4. Place the Top Thermal Spreader over the alignment pins (figure 4).
- Refer page 57 up to 60 L2 Moto Nexus Service and Repair Manual.

figure 1



figure 2

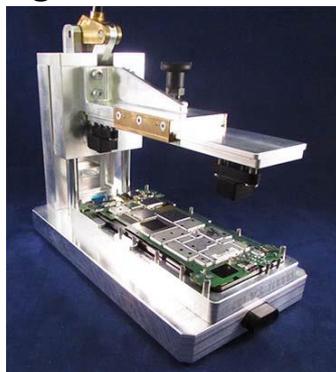


figure 3

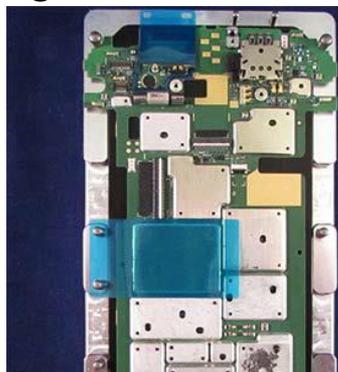
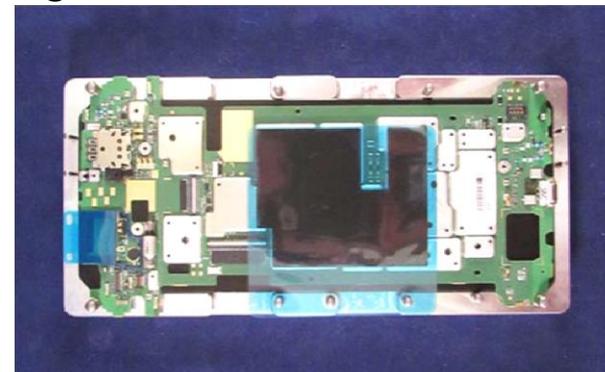


figure 4





Tools Required for Assembly

The following tools are required to assemble the Nexus 6 phone.

Description	Part #	Picture / Drawing
PCB Processes Fixture	4-00-V3-10000	
Front Facing Imager Dust Gasket	4-00-R8-10000	--
Rear Housing Prep Fixture	4-00-V4-10000	
Press	19501980	

Description	Part #	Picture / Drawing
Torque Driver (Adjustable)	--	
Tweezers (Plastic or Plastic-Tipped)	--	--
ESD Mat and Wrist Strap	--	--
Gloves or Finger Collets	--	--
Isopropyl (ISP) Alcohol	--	--
Cotton Swabs	--	--
3M AP111 Surface Promoter	--	--
Audio Deco Press	4-00-T9-10000	
Blackstick	--	
3IP Torx Bit	--	



Fixtures for xPlay – assembly repair

4-00-V3-10000 PCB Processes Fixture (Loudspeaker Assembly)

Set the PCB Processes Fixture nest with the “**shields up**” side facing up.

1. Place the locating tool over the alignment pins and the PCB (figure 1).
2. Place the Loudspeaker in the tool and press down (figure 2).
3. Insert the Loudspeaker tool in the press and press the loudspeaker for 10 sec. (figure 3).

Refer page 72 L2 Moto Nexus Service and Repair Manual.

figure 1

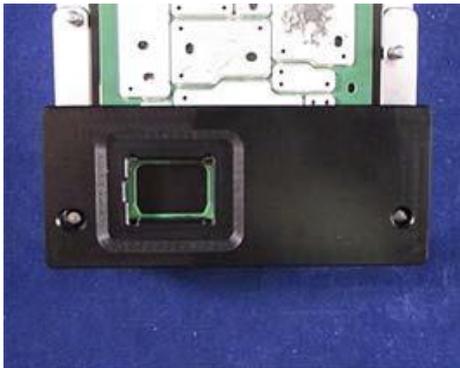
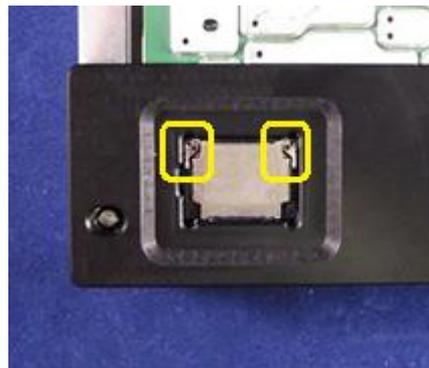
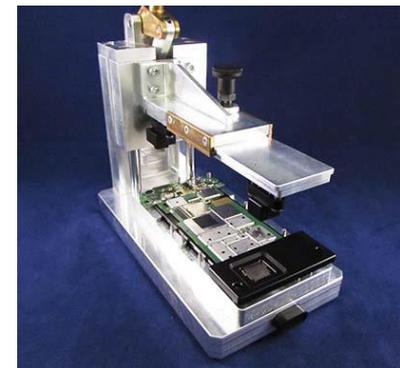


figure 2



fixture 3





Fixtures for xPlay – assembly repair

4-00-R8-10000 Front Facing Gasket Alignment (Front camera)

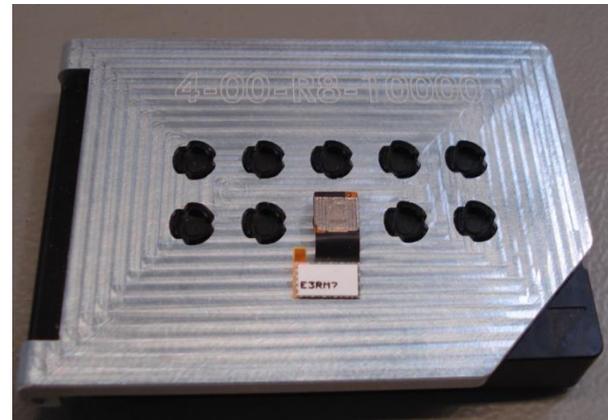
Place the Fixture lid over the gasket carrier. Match the angled corner of the fixture lid to the angled corner of the recessed pocket in the fixture (figure 1). Place the Front-Facing Imager face-down in the fixture through the fixture lid (figure 2).

Refer page 86 L2 Moto Nexus 6 Service and Repair Manual.

figure 1



figure 2





Fixtures for xPlay – assembly repair

4-00-V4-10000 Rear Housing Prep Fixture (Battery Assembly)

1. Place the Rear Housing in the fixture and insert the battery in the Rear Housing as shown in figure 1.
2. Place the Rear Housing Prep Fixture in the Press and press the Battery and Battery Insulator Tapes for 10 sec. (figure 2).
3. Position the NFC Flex alignment and press down (figure 3 a/b).
Refer page 90 L2 Moto Nexus 6 Service and Repair Manual.

figure 1



figure 2

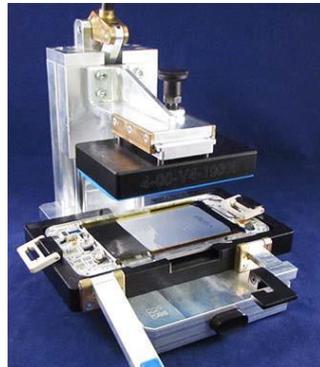


figure 3a

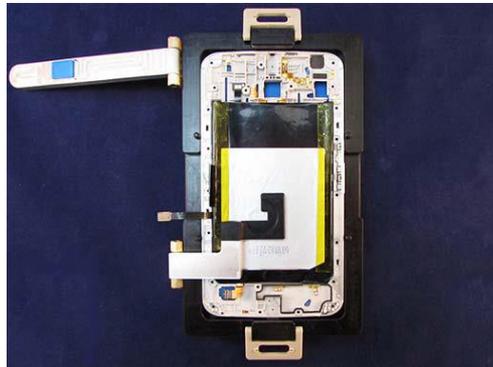


figure 3b



CAUTION: Do not damage the Battery Flex, Battery, Battery Adhesive tap or NFC Flex.



Fixtures for xPlay – assembly repair

4-00-V4-10000 Rear Housing Prep Fixture (Earpiece Assembly)

1. Place the Rear Housing in the fixture and place the earpiece in the pocket of Rearhousing (figure 1).
 2. Position the earpiece press tool over the earpiece and Rear Housing (figure 2).
 3. Press the earpiece for 5 sec. to secure it in the Rear housing (figure 3).
- Refer page 97 L2 Moto Nexus 6 Service and Repair Manual.

figure 1



figure 2

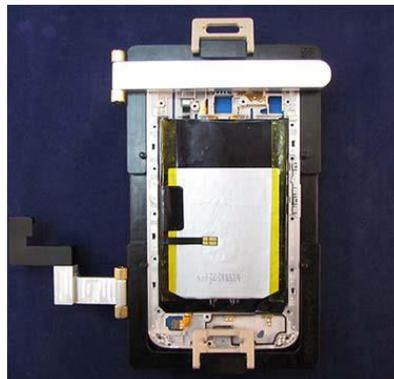
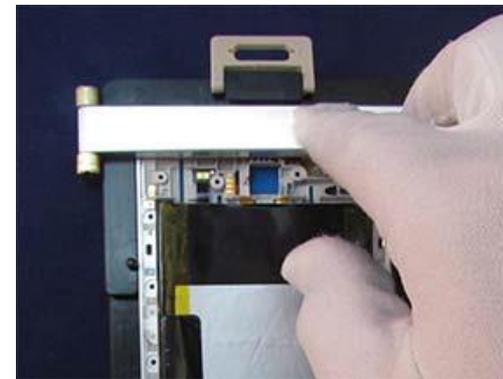


figure 3



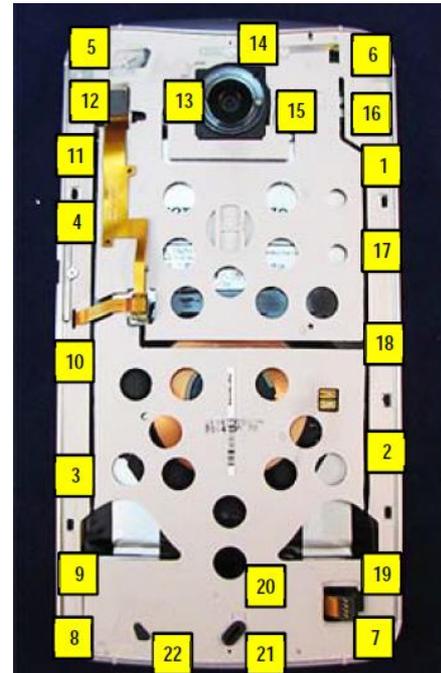
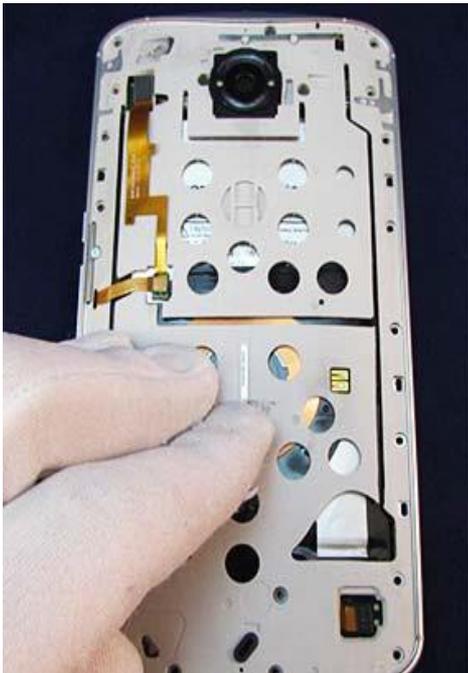


xPlay – Rear Housing assembly repair

Torque Driver (Adjustable)

Use the Torque Driver and 3IP Torx bit to tighten the 22 screws to 1.0 in-lbs (11.3 nm) in the order as shown below.

Refer page 103 xPlay L2 Nexus 6 Service and Repair Manual.





Fixtures for xPlay – assembly repair

4-00-V4-10000 Rear Housing Prep Fixture (Rear Inlay Assembly)

1. Place the assembly in the Rear Housing Prep fixture nest (figure 1).
2. Place the fixtures in the press and verify audio deco alignment tools are positioned correctly (figure 2).
3. Press the assembly for 10 sec. (figure 3).

Refer page 106 L2 Moto Nexus 6 Service and Repair Manual.

figure 1



figure 2

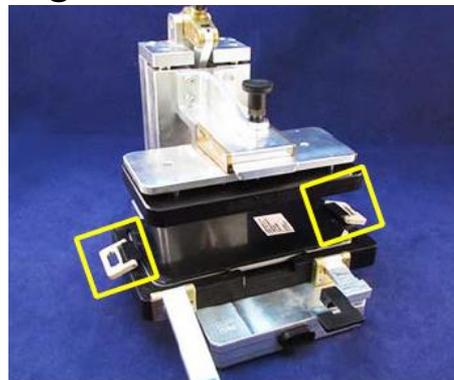
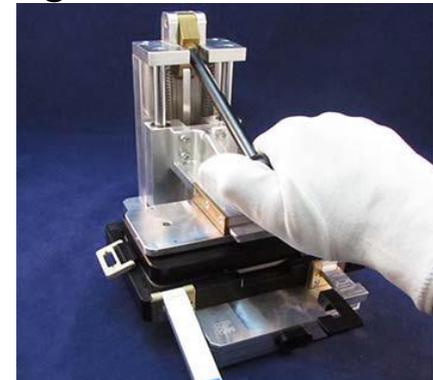


figure 3



CAUTION: Do not allow 3M AP111 Surface Promoter to contact the Rear-Facing Imager Lens, microphone openings, or microphone gasket.



Fixtures for xPlay – assembly repair

4-00-T9-10000 Top and Lower Deco Press (Audio Deco Assembly)

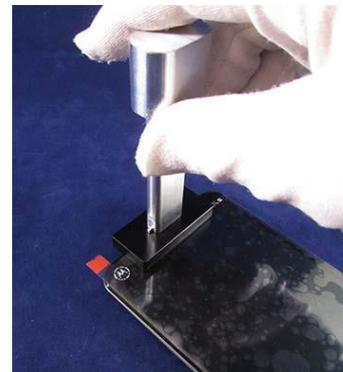
Insert the Audio Deco Alignment Press into the recess in the Front Housing and place the Audio Deco into the Audio Deco Alignment Press (figure 1). Press **carefully** the Audio Deco into the Front Housing with the Audio Deco Press (figure 2).

Refer page 110 L2 Moto Nexus 6 Service and Repair Manual.

figure 1



figure 2



NOTE: The same fixture and procedures apply for the Top and Bottom Audio Decos.



Motoservice CIT test requirements for xPlay

Enable Full CIT test under Motoservice

To run full CIT test under Motoservice devices have to be flashed with back to factory software. This is required to cover all CIT teststeps under MotoService.

Tests covered in the factory sw that are not in the customer sw:

- Audio2ndMicLoudSpeakerUnblockedCqaApk
- Audio3rdMicLoudSpeakerUnblockedCqaApk
- INVM Master clear
- LPDDR3 memory
- NFCAntenna
- eMMC
- CPI Clear

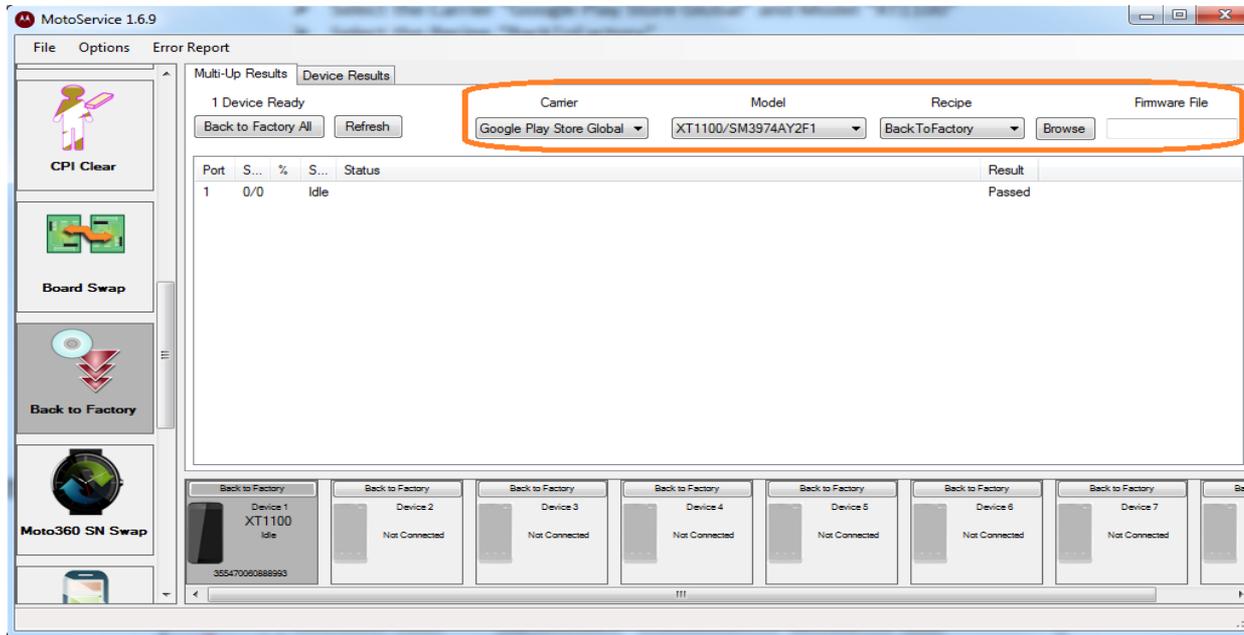
NOTE: For FULL CIT test under MotoService an eToken is required !



Motoservice CIT test requirements for xPlay

Enable Full CIT test under Motoservice

1. Nexus6 must be flashed with backflash to factory software.
 - XT1100 currently has customer software
 - Connect to MotoService and select the Back to Factory feature option
 - Select the Carrier “Google Play Store Global” and Model “XT1100”
 - Select the Recipe “BackToFactory”
 - Browse field is left blank under Firmware File
 - Start the flashing process by clicking on “Back to Factory” on the port the device is assigned

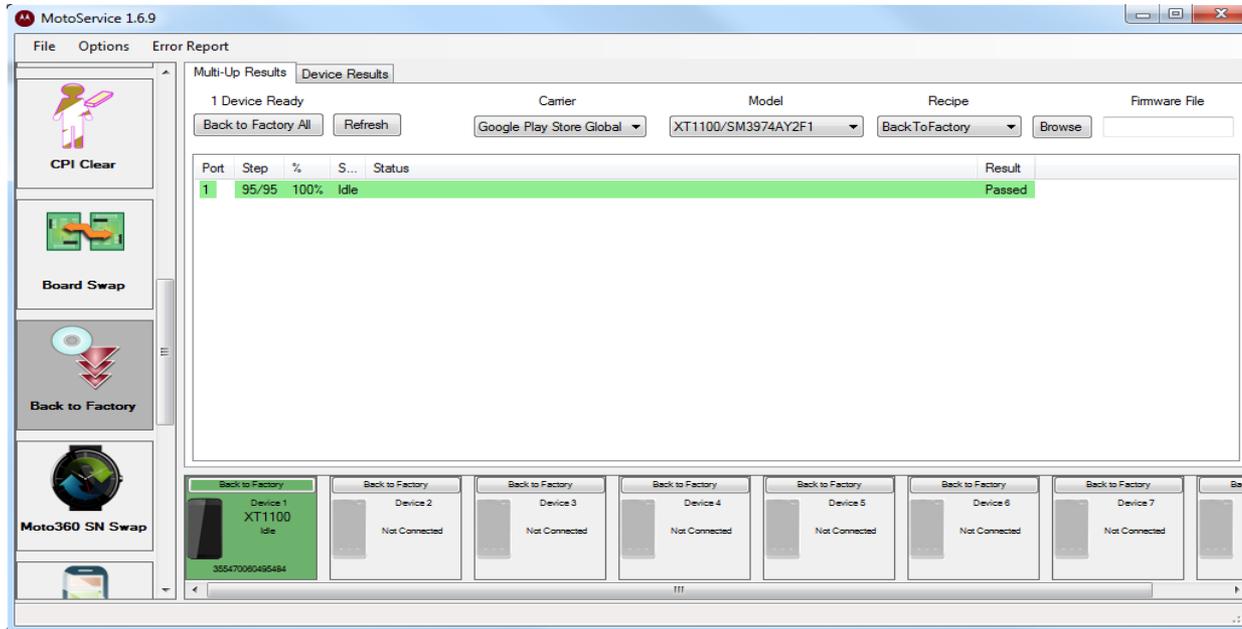




Motoservice CIT test requirements for xPlay

Enable Full CIT test under Motoservice

2. After flashing is complete and device is shown at passed, run CIT Tests
 - Disconnect the device and re-connect before starting CIT test
 - Device will be recognized as XT1103
(XT1100 and XT1103 share the same factory software build)





Motoservice CIT test requirements for xPlay

Enable Full CIT test under Motoservice

- Flash the customer software using board swap process
 - Factory software will be detected when it is connected to MotoService
 - Run Board Swap thru the normal process, selecting the same carrier/model in the drop down lists
 - Enter the serial number of the device to allow the correct serial # swap process

