



# Moto G 2nd Generation TROUBLESHOOTING GUIDES



# TABLE OF CONTENTS

1. Snapshots of Antennas .....	3
2. Snapshots of Main Board .....	5
3. Charging Troubleshooting .....	9
4. ALS/Proximity Sensor/LED/SD/SIM Troubleshooting .....	12
5. Touch/Display Troubleshooting .....	19
6. Camera Troubleshooting .....	27
7. Vibrator and Sensors Troubleshooting .....	34
8. Audio Troubleshooting .....	39
9. Key Troubleshooting .....	50
10. WCDMA/GSM Troubleshooting.....	53
11. WLAN / BT / FM Troubleshooting.....	120
12. DTV Troubleshooting.....	141
13. GPS Troubleshooting.....	153





# SNAPSHOTS OF ANTENNAS



# Antenna and Antenna Feed Locations



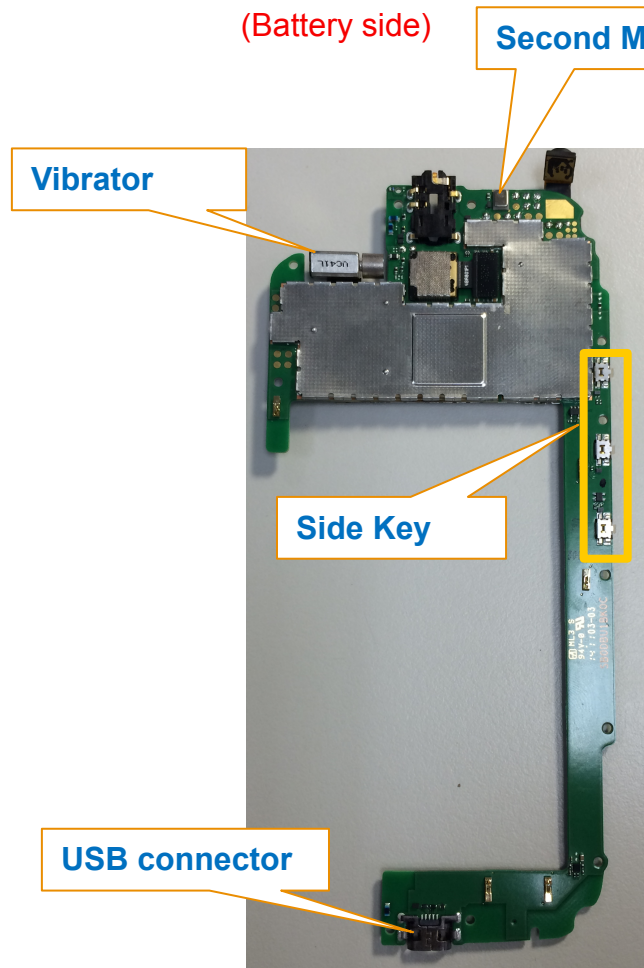


# SNAPSHOTS OF MAIN BOARD

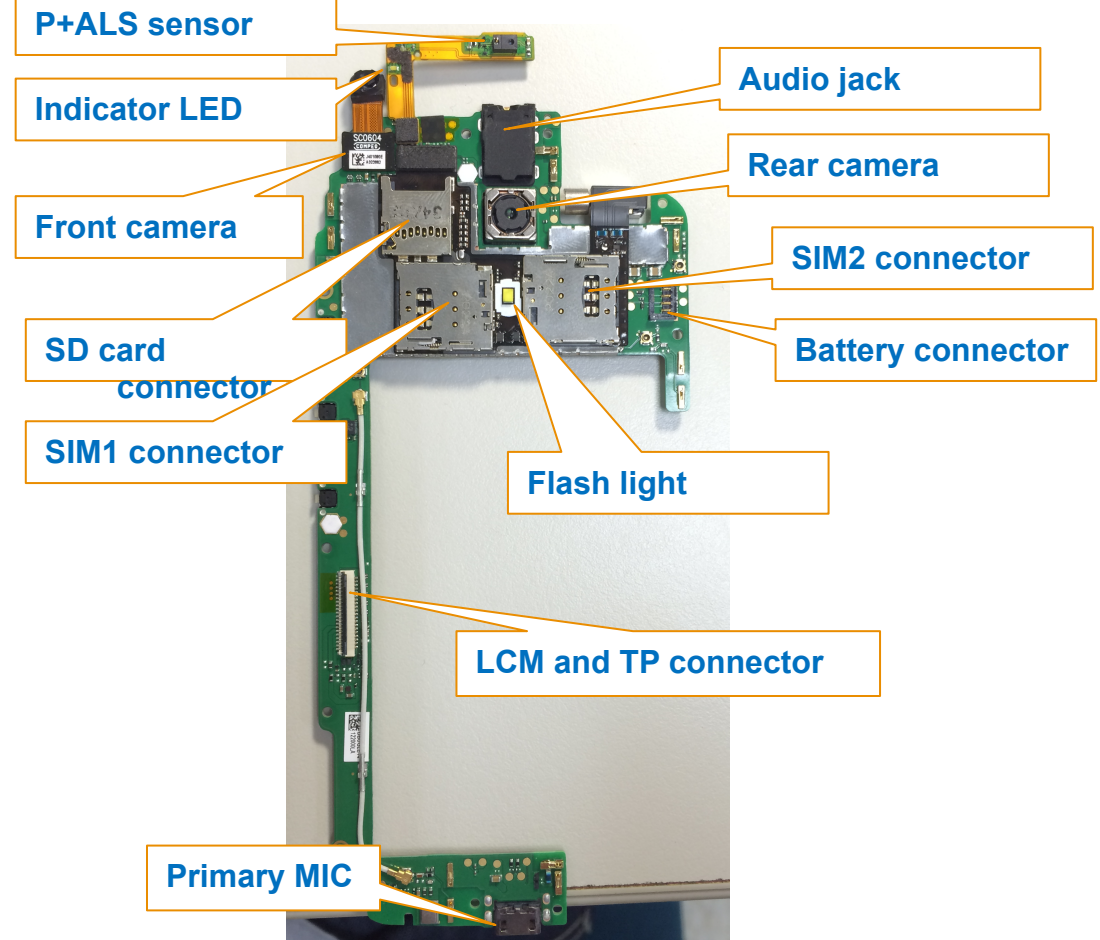


# Snapshots of Main PCB – Top and Bottom

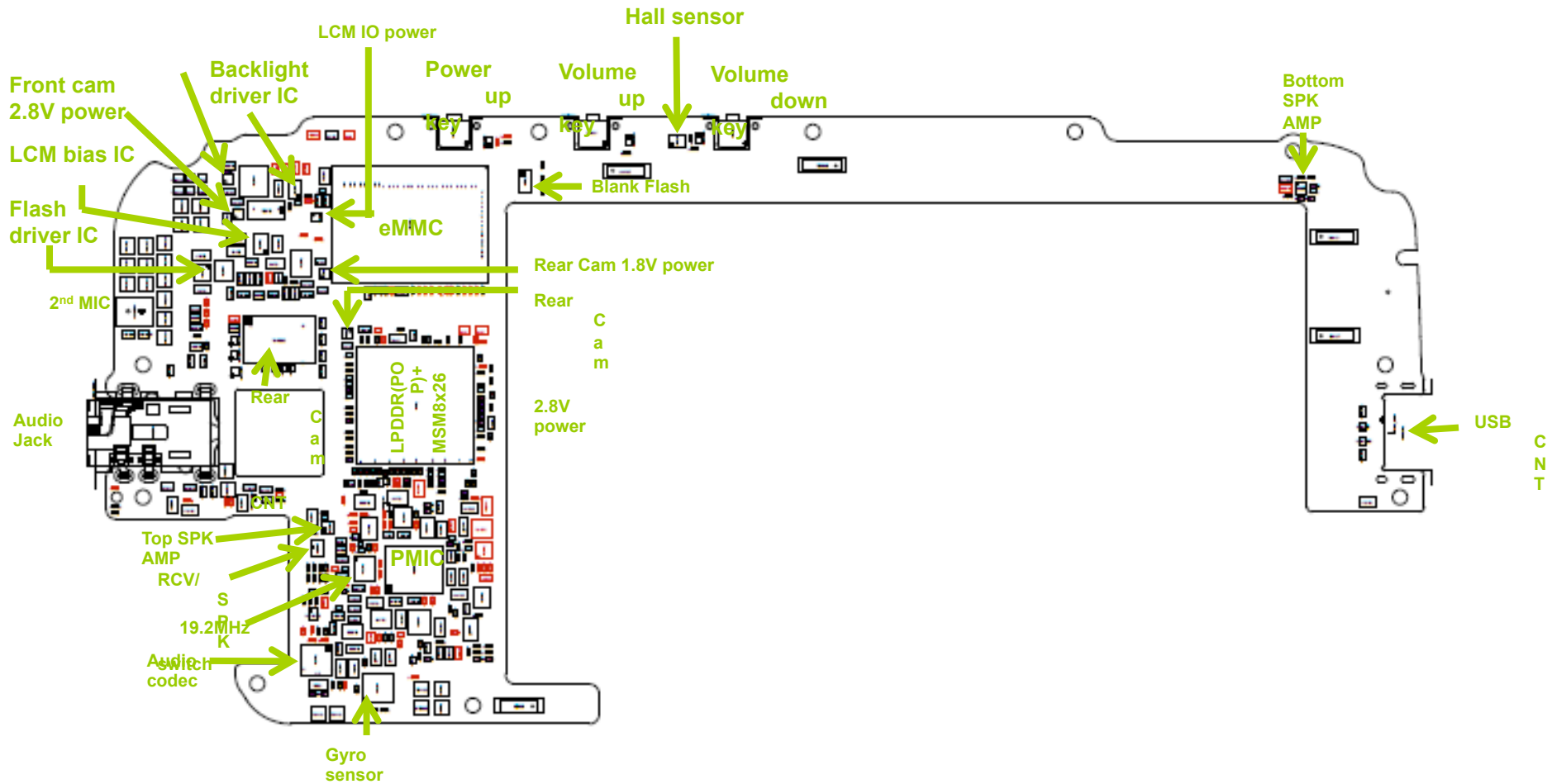
Top Side  
(Battery side)



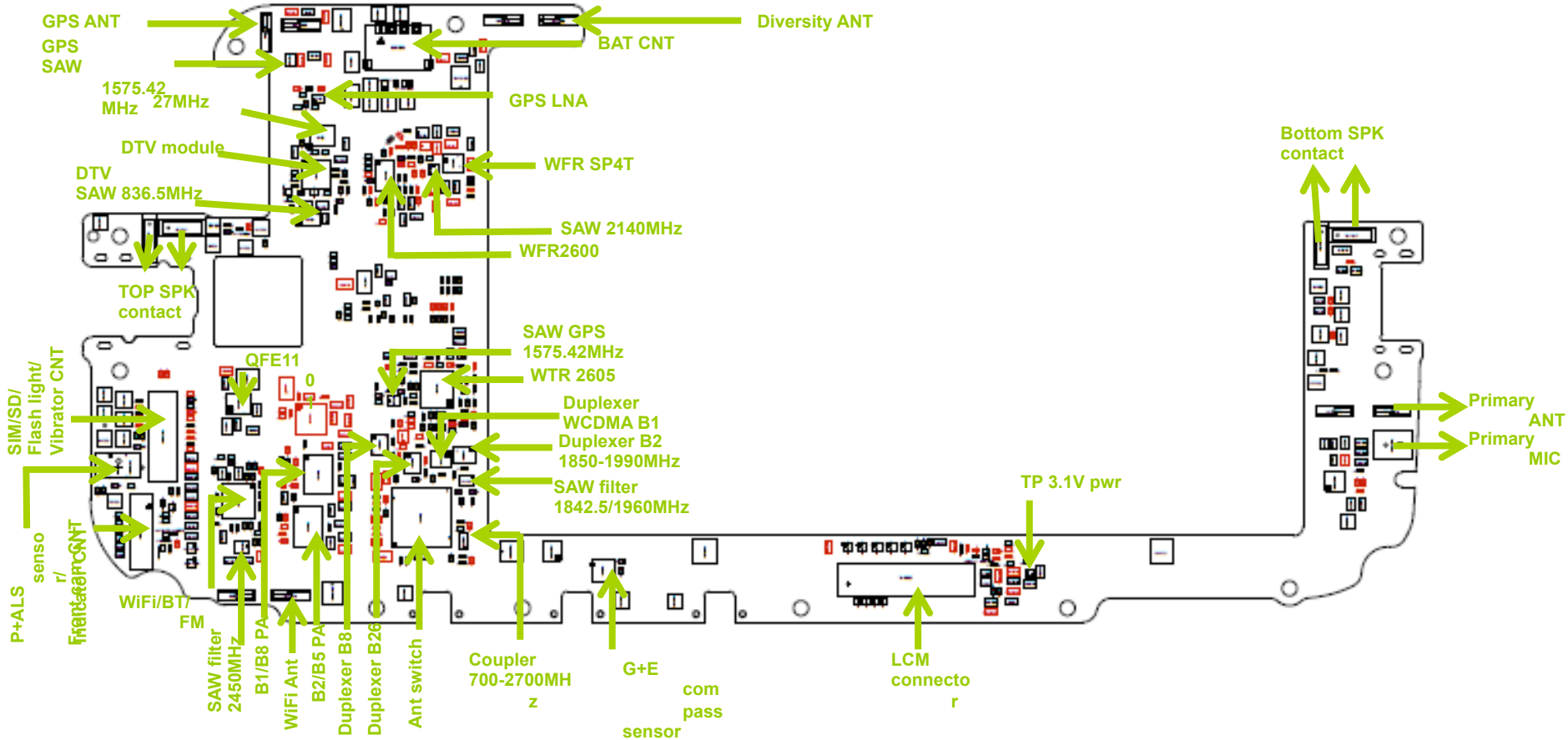
Bottom Side  
(Display side)



# Main Board – Top Placement



# Main Board – Bottom Placement





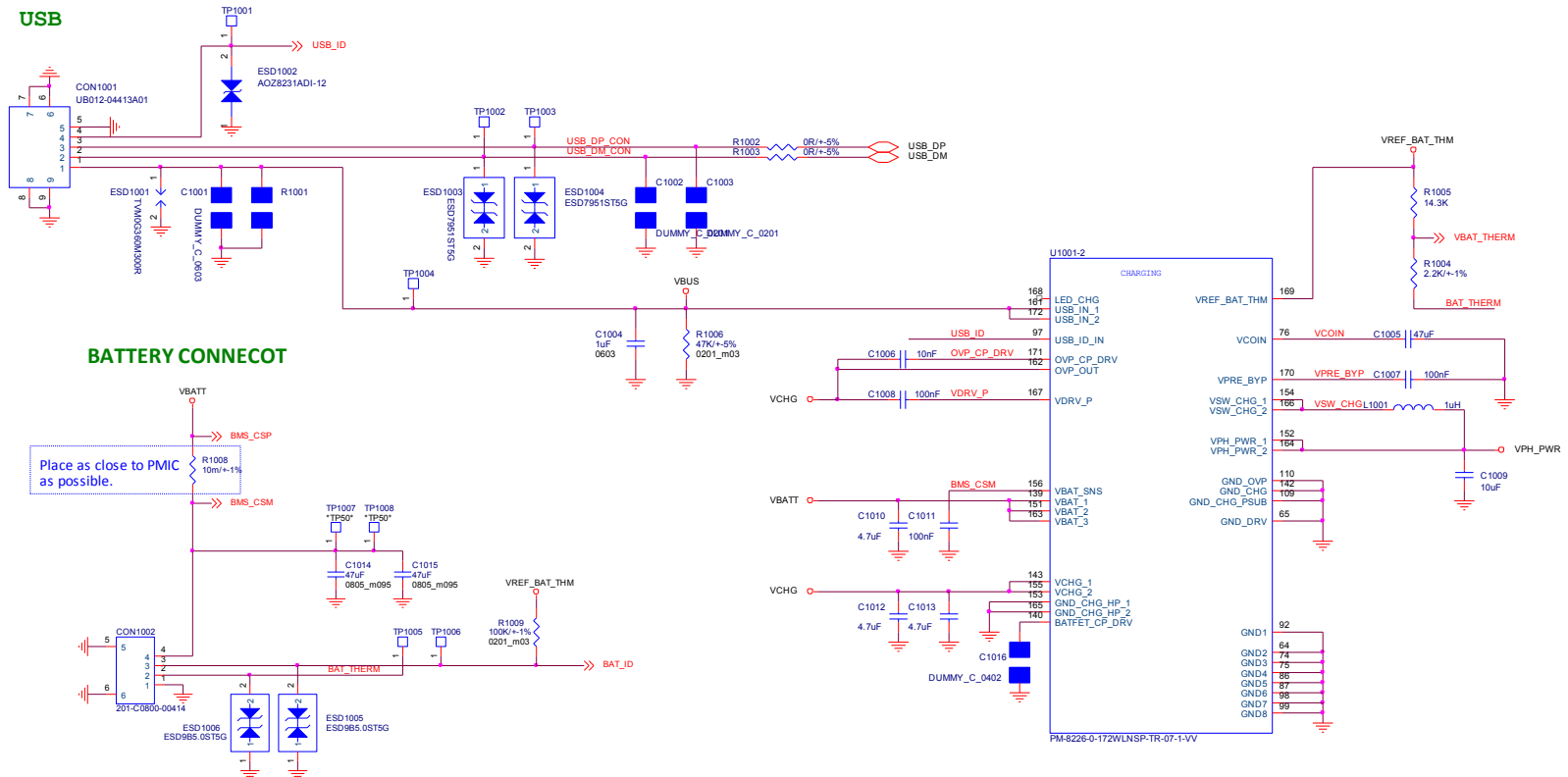


# CHARGING TROUBLESHOOTING



# Charging Troubleshooting

Charge path: USB connector CON1001 pin 1-> U1001 (pin 161, 172) -> U1001 (pin 162) -> U1001 (pin 143,155) -> U1001 (pin 154,166) -> L1001 -> U1001 (pin 152, 164) -> U1001 (pin 139, 151, 163) -> R1008 -> CON1002 (pin 4)




# Charging Troubleshooting

In the event of charging issues, check charging voltages along the charging path:

- Check the battery is inserted the CON1002 or not
  - Check battery ID voltage at TP1006 about 1V
  - Check thermistor voltage at TP1005 about 0.63V
- Measure USB\_PWR charger input voltage at TP1004. The voltage should be between 4.75V~5.25V.
- Measure VCHG voltage at C1012. The voltage should be lower the USB\_PWR.
- Check battery voltage at CON1002 pin4. It should be 4.35V or lower. If battery is 2.1 or 0, there maybe a short in the circuit somewhere. The battery fault safe circuit is triggered.



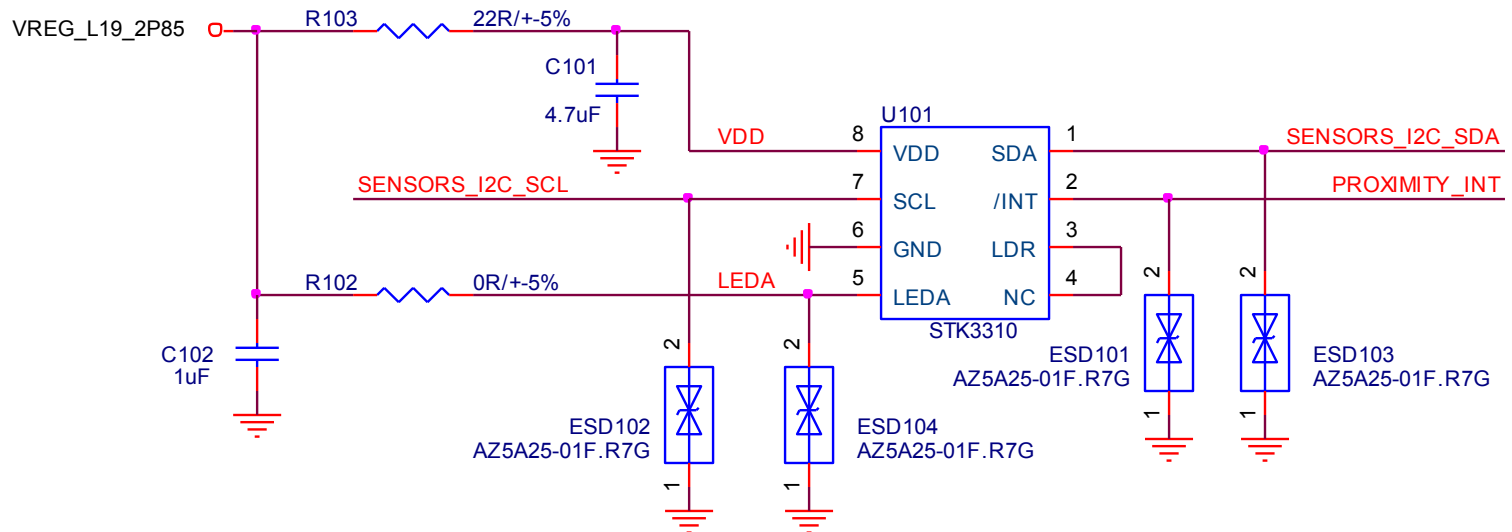


# ALS + PROXIMITY SENSOR/ INDICATOR LED/ MICRO-SD/ MICRO-SIM/ TROUBLESHOOTING



# ALS + Proximity sensor

- ALS + proximity sensor are built into U101
- MSM8226 U401 uses I2C bus to communicate to U101



I2C address: 0x48



## ALS + Proximity sensor (cont.)

sensor wrong reading

- Check I2C bus activities during ALS + proximity sensor access (SENSORS\_I2C\_SDA, SENSORS\_I2C\_SCL)
- Check CON101 on ALS + Proximity sensor FPC and CON2101 on phone board are corrected soldering

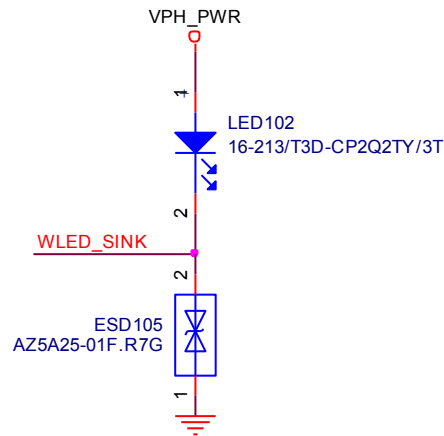
In the event of ALS + proximity sensor issue at phone level:

- Check for missing/misaligned alignment of rubber seal
- Missing/misaligned alignment of rubber seal can cause ALS + proximity sensor wrong reading



# Indicator LED

- Status white LEDs is driven by U1001 PM8226 MPP\_4 (pin 157)



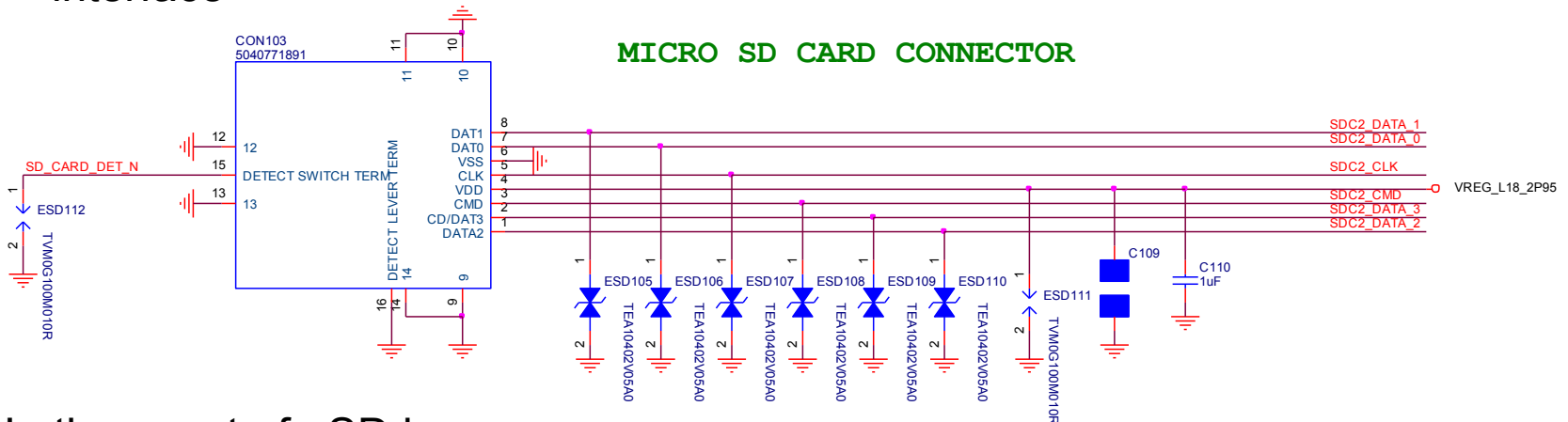
In the event of white status LED issue:

- Check voltage at LED Anode (pin 2) and Cathode (pin 1) of LED102
  - LED Anode voltage = VPH\_PWR and Cathode voltage = VPH\_PWR –
- In the event of white status LED issue:



# Micro-SD

- uSD connector is operated with its own power, detection and SDC bus interface



In the event of uSD issue:

- Do a through visual check on uSD connector CON103 for any sign of mechanical contact issues
- Insert uSD and detected SD\_CARD\_DET\_N=low at TP1711
- Check the voltage VREG\_L18\_2P95 at TP1712 on board level
- Check uSD bus interface signal activities during uSD access (SDC\_CLK, SDC\_CMD, uSD\_DATA)



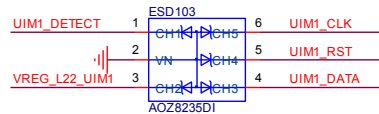
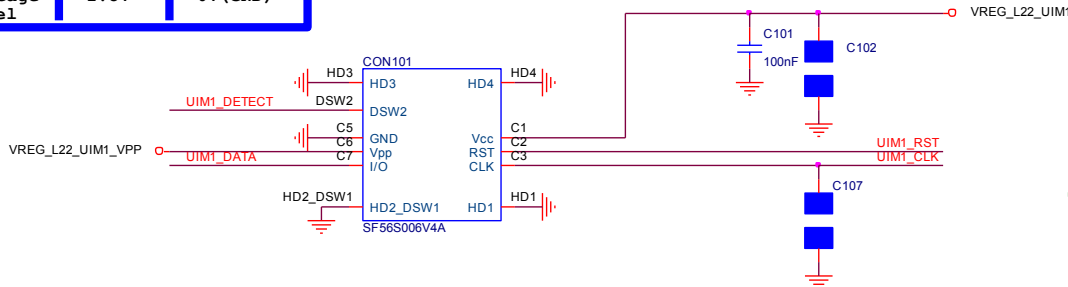


# SIM

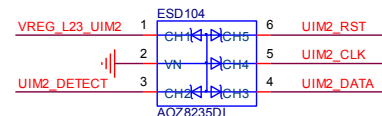
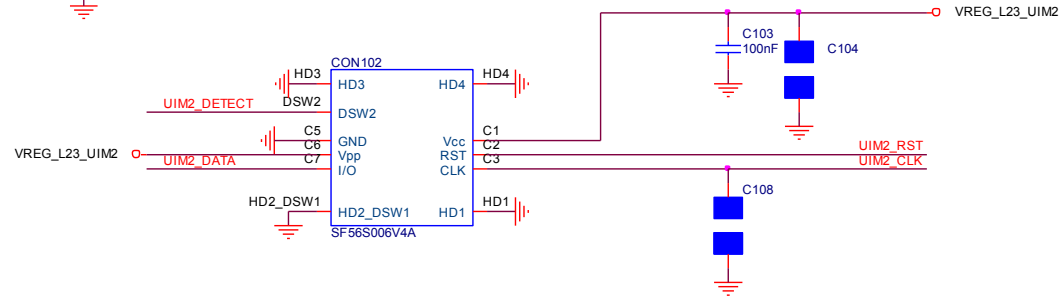
- Depending on the PCB board variant, there are up to 2 SIM connectors on PCB board
- Each SIM connector is operated independently with its own power, detection and SIM bus interface

## SIM1 CARD CONNECTOR

Sim card	Insert	Not Insert
Sim Det	1.8V	0V (GND)
Voltage Level	1.8V	0V (GND)



## SIM2 CARD CONNECTOR



## SIM (cont.)

In the event of SIM issue:

- Do a through visual check on SIM connector CON101/CON102 for any sign of mechanical contact issues
- Check SIM power at TP1701/ TP1714 and SIM card detection signal TP1705/ TP1718 (active HIGH when SIM card is inserted)
- Check SIM bus interface signal activities during SIM access (UIMx\_RST, UIMx\_CLK, UIMx\_DATA)



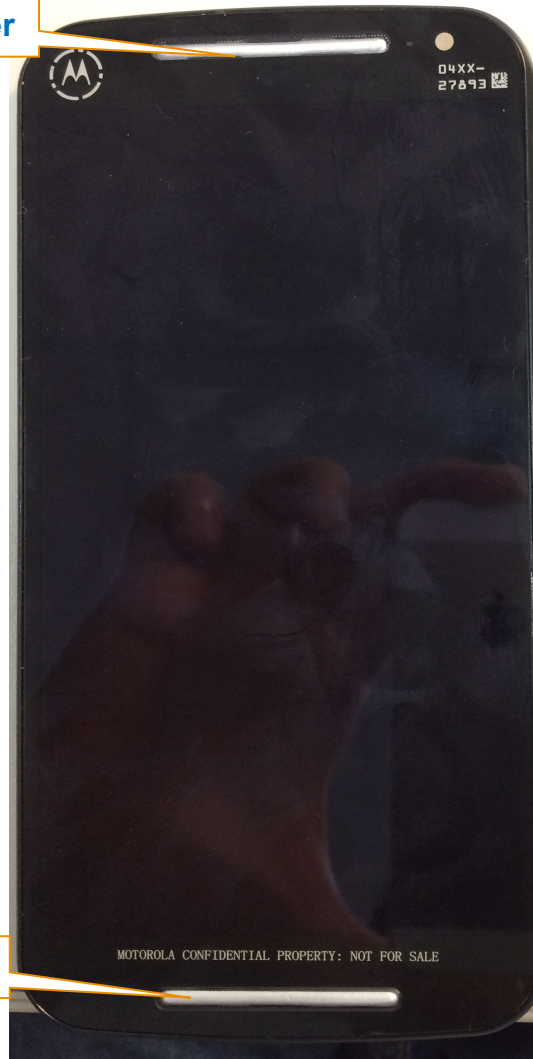


# TOUCH AND DISPLAY TROUBLESHOOTING

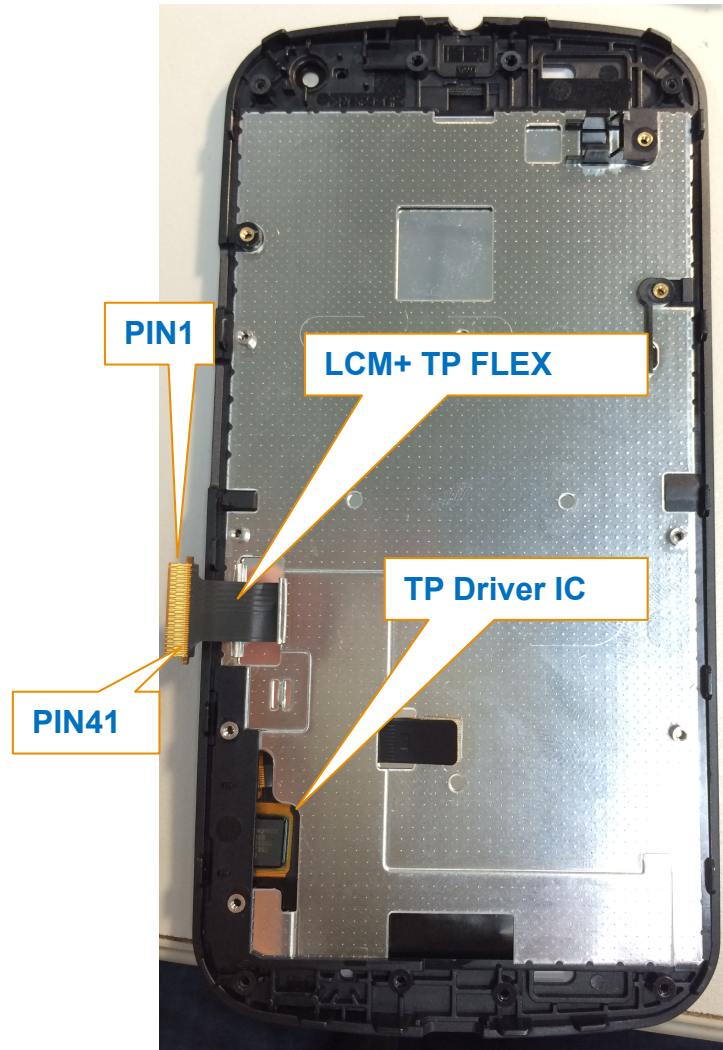


# Module Shape

Receiver/Top speaker



Bottom speaker

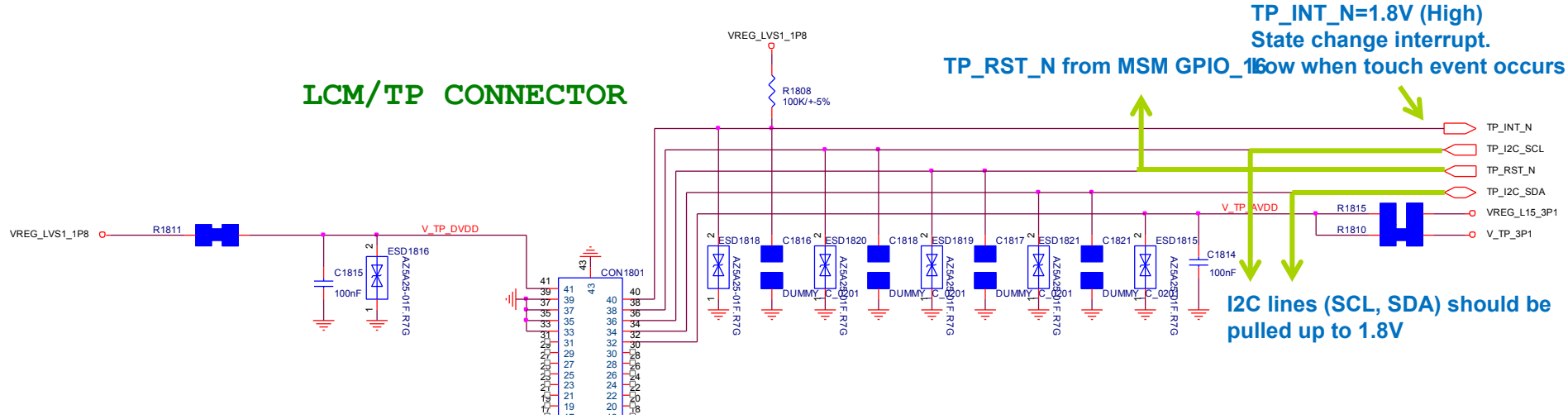


# Assembly

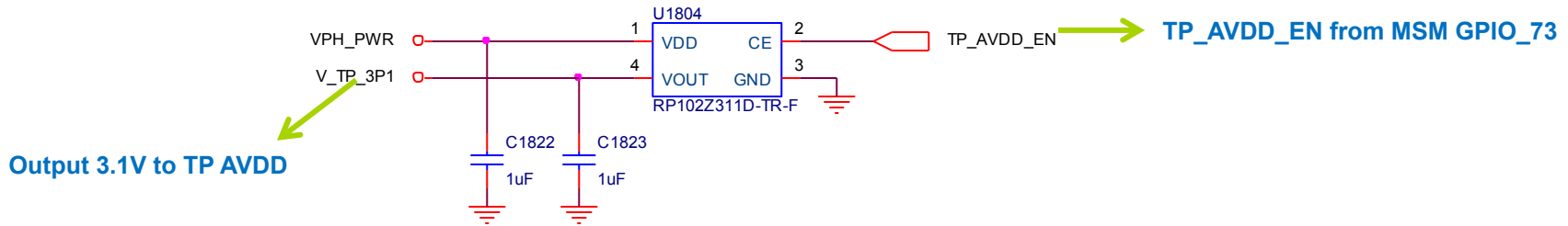


# Schematic on Touch Panel Connector

## LCM/TP CONNECTOR



## TP AVDD POWER

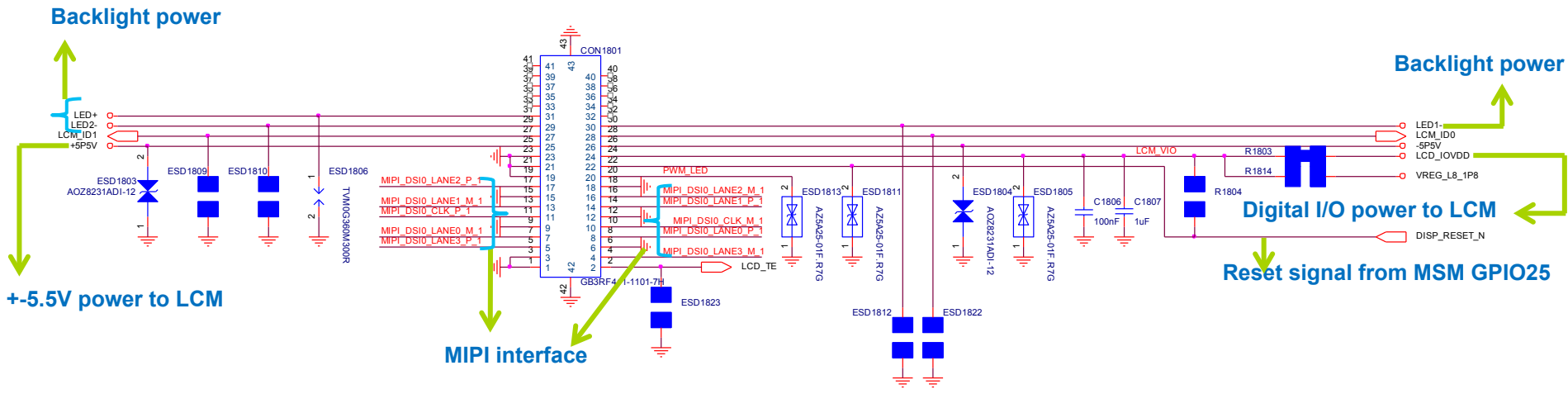


# Troubleshooting

- No touch:
  - 1) Check touch connector and flexes on display flex and board level connector CON1801
  - 2) Check power supply voltages;
    - a.  $V_{TP\_3P1}(C1823) = 3.1V$
    - b.  $VREG\_LVS1\_1P8 (C1815) = 1.8V$
  - 3) Measure INT, RST, I2C signal are correct



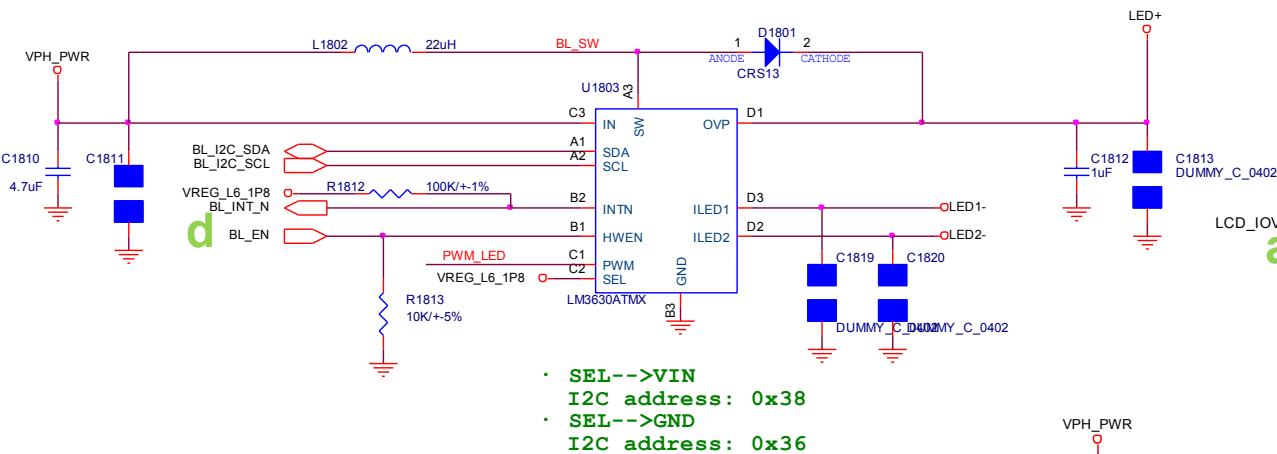
# Schematic on LCM Connector



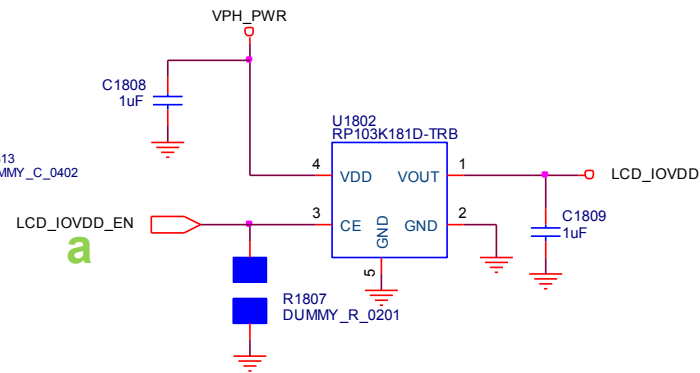


# Schematic on LCM Power (+/-5.5V, LED+,LED-,LED2-,LCD\_IOVDD)

## Back Light IC (Boost)

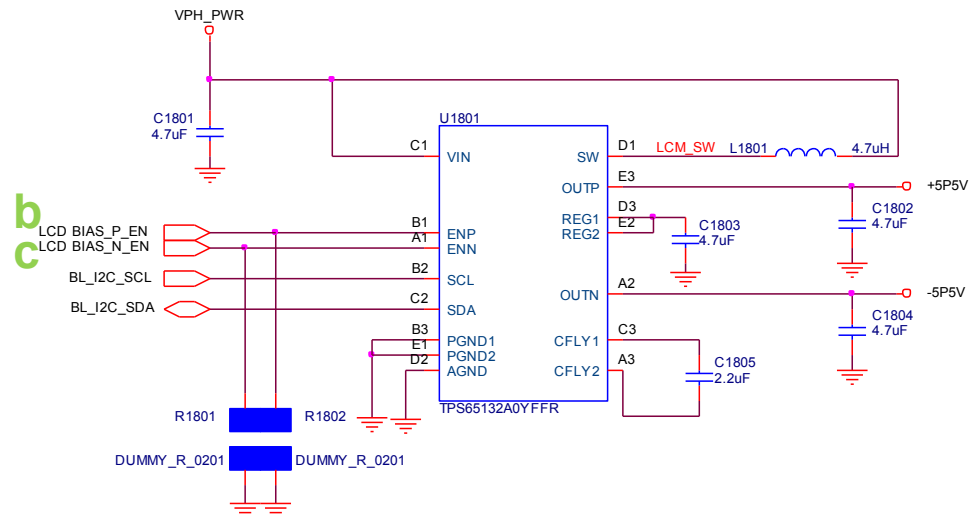


## LCM IO POWER



### Troubleshooting Tips:

- LCD\_IOVDD\_EN GPIO\_10 (R1807)
- LCD BIAS\_P\_EN GPIO\_12 (R1802)
- LCD BIAS\_N\_EN GPIO\_13 (R1801)
- BL\_EN GPIO\_5 (R1813)  
above signal are from MSM when the LCM on,  
enable signal should be pull up to 1.8V
- I2C lines (SCL, SDA) should be pulled up to 1.8V



# Troubleshooting

- No display:
  1. Check Backlight Power Supply voltages:
    - a. LED+ (C1812)
    - b. LED1- (C1819)
    - c. LED2- (C1820)
  2. Check LCM Power Supply voltages:
    - a. +5.5V (C1802)
    - b. -5.5V (C1804)
    - c. LCD\_IOVDD (C1809)
- Check to make sure there is data activity on all MIPI differential pair lines while display is on (TP1801,TP1802,TP1803,TP1804).
- Check reset line CON1801 pin 22. It should be set high (1.8V) after power on.





# CAMERA TROUBLESHOOTING



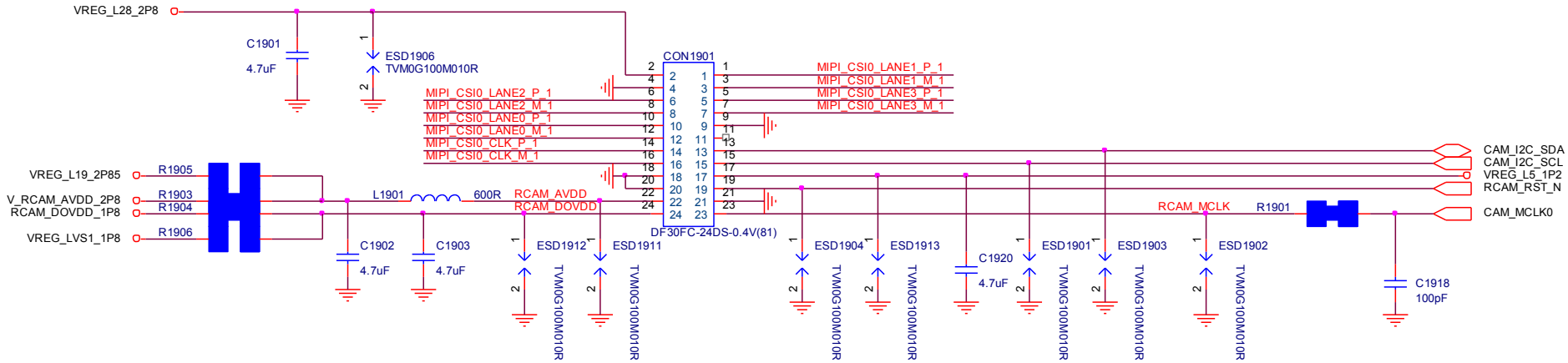
## Rear Camera

- The image sensor is a diagonal 5.7 mm (Type 1/3.2) CMOS active pixel type image sensor with a square pixel array and 8.08M effective pixels.
- The sensor consists of a minimum of 3280 active horizontal pixels and 2464 active vertical pixels.
- This module has an Auto Focus (AF) module with integrated driver (VCM).
- Data interface: (1 pair-clk, 4 pair-data) mobile industry processor interface (MIPI). I2C is used for control.
- Analog Supply regulator (2.8V) located on Main PCB.



# Rear Camera (cont.)

## 8M REAR CAMERA



When rear camera assemble correctly and app turn on, there is no function

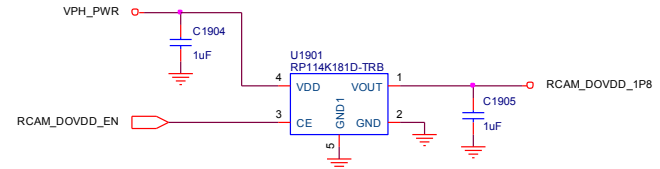
### Troubleshooting Tips1:

- Check Main reference clk = 24Mhz
- Check MIPI data/clk exist on all lines  
After imager APP is launched.
- Check VREG\_L5\_1P2 is high (1.2V), C1920
- Check V\_RCAM\_AVDD\_2P8= 2.8V, L1901
- Check RCAM\_DOVDD\_1P8 = 1.8V, C1903
- Check VREG\_L28\_2P8 = 2.8V, C1901
- Check I2C clk/sda activity is present.
- Check reset is high (1.8V), CON1901 pin19

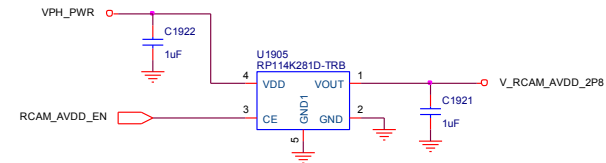
### Troubleshooting Tips2:

- RCAM\_AVDD\_EN (GPIO\_27)  
above signal are from MSM when the LCM on,  
enable signal should be pull up to 1.8V

### REAR CAM DOVDD POWER



### REAR CAM AVDD POWER



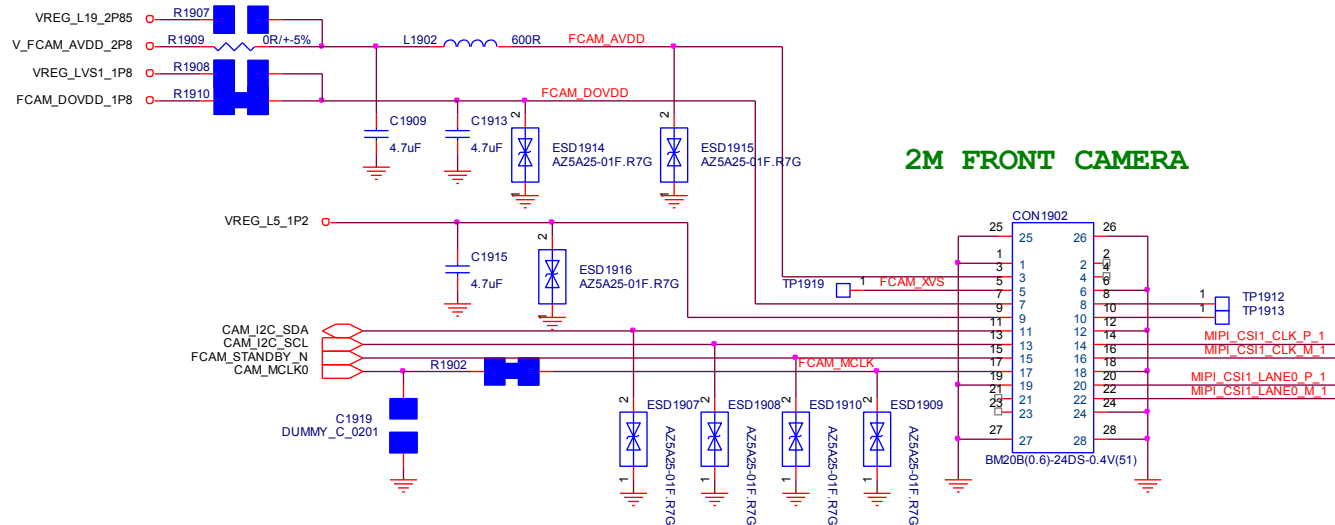


## Front Camera

- The sensor is a diagonal 2.59 mm (Type 1/6.95) back-illuminated type CMOS image sensor with a square pixel array and approx. 2.4 M effective pixels.
- The sensor consists of a minimum of 1976 active horizontal pixels and 1200 active vertical pixels.
- The Module is capable of auto exposure, white balance, color correction, and color conversion.
- This device provides a finished image at up to 30 fps (frames per second) image data at 1976x1200 full resolution on a mobile device to enable image capture and video clip capture.
- Analog Supply regulator (2.8V) located on PCB.



# Front Camera (cont.)



2M FRONT CAMERA

When front camera assemble correctly and app turn on, there is no function

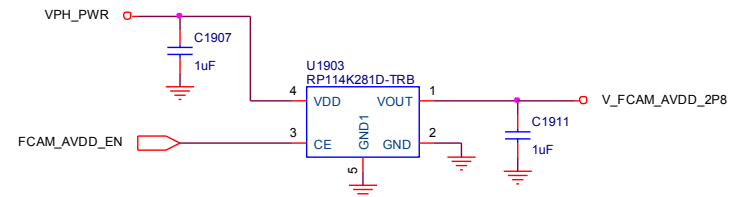
## Troubleshooting Tips1:

- Check CAM\_MCLK0 = 24Mhz, C1919
- Check MIPI data/clk exist on all lines  
After imager APP is launched.
- Check VREG\_L5\_1P2 is high (1.2V), C1915
- Check V\_FCAM\_AVDD\_2P8= 2.8V, L1902
- Check FCAM\_DOVDD\_1P8= 1.8V, C1913
- Check I2C clk/sda activity is present.
- Check reset is high (1.8V), CON1902 pin15

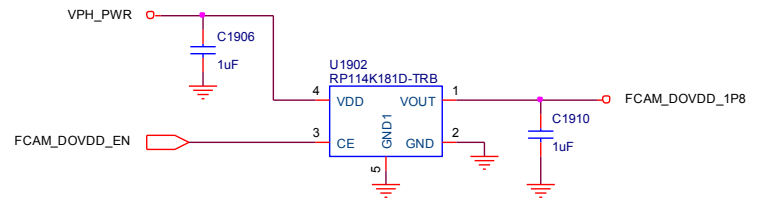
## Troubleshooting Tips2:

- FCAM\_AVDD\_EN (GPIO\_34)
- FCAM\_DOVDD\_EN (GPIO\_36)  
above signal are from MSM when the LCM on,  
enable signal should be pull up to 1.8V

FRONT CAM AVDD POWER



FRONT CAM DOVDD POWER





## FLASH-LED

- Flash LED Driver used for camera flash
- Still image flash controlled via SW control programming MSM8226 GPIOs.
- Torch Mode (LED continuously on in video mode) controlled via MSM8226 GPIOs.
- Flash duration and brightness configured via I2C.
- Low current torch mode used for image pre-capture.

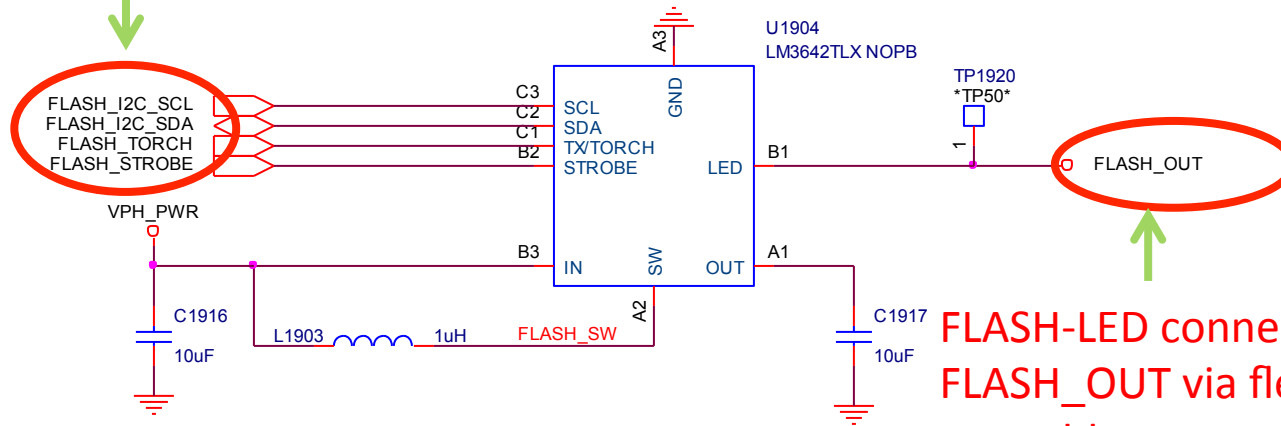




# FLASH-LED

From MSM8226 signal

## Flash LED Driver



FLASH-LED connects to FLASH\_OUT via flex assembly.

### Troubleshooting Tips:

Check VPH\_PWR supply (always on).

Check output voltage on FLASH\_OUT is about 3.0V at TP1920 when FLASH event is enabled.

Check CON1701 are making good connection with FLASH-LED assembly.

## FLASH LED



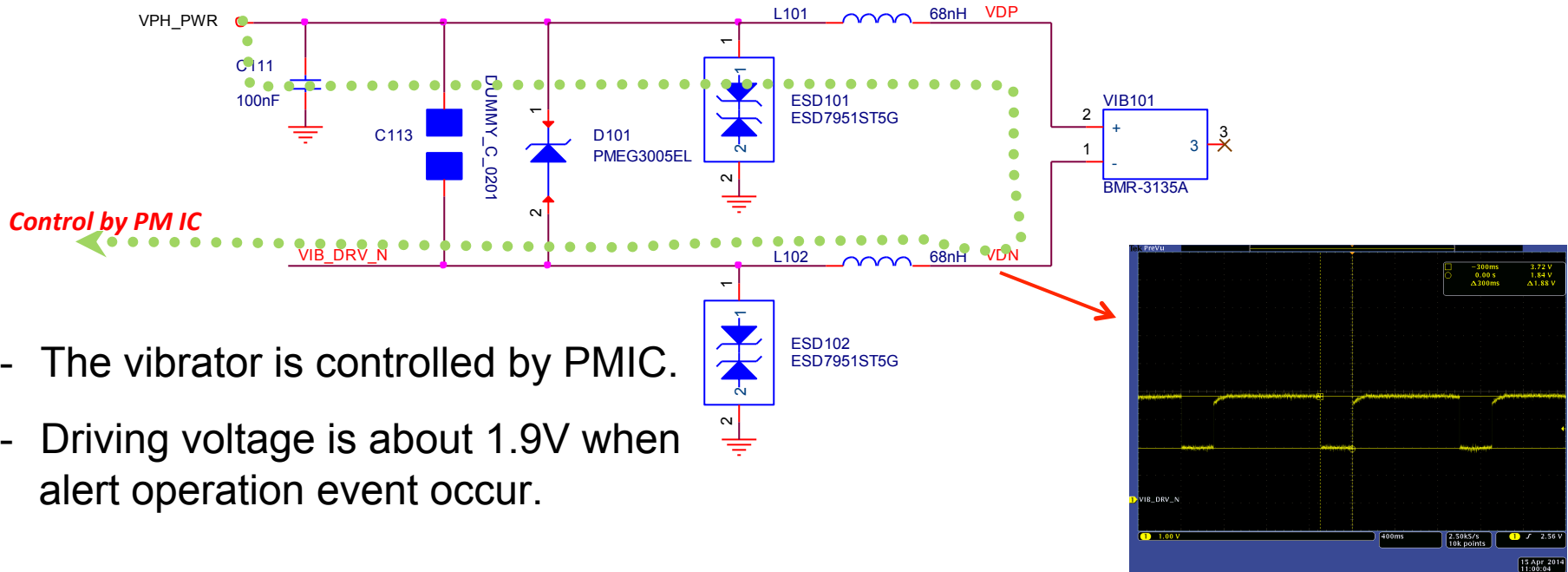


# VIBRATOR AND SENSORS TROUBLESHOOTING



# Vibrator

## VIBRATOR



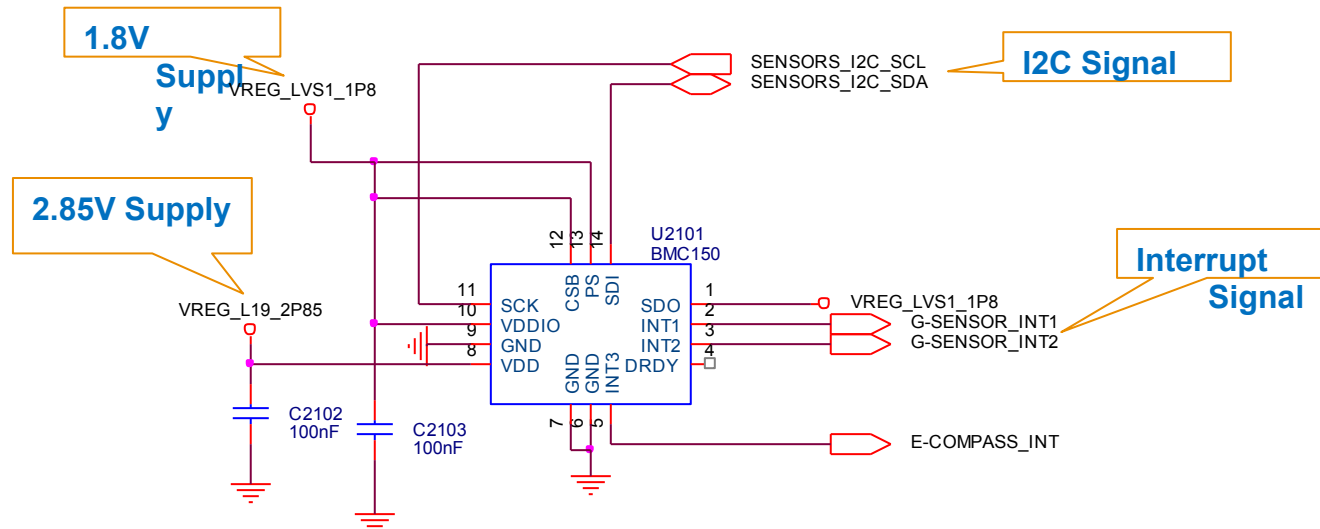
- The vibrator is controlled by PMIC.
- Driving voltage is about 1.9V when alert operation event occur.

- Troubleshooting tips

- No operation: Check driving voltage and check if vibrator shaft is bent.
- Noisy operation: Check if vibrator shaft is bent.



# Sensor – G + E-Compass



I2C address:

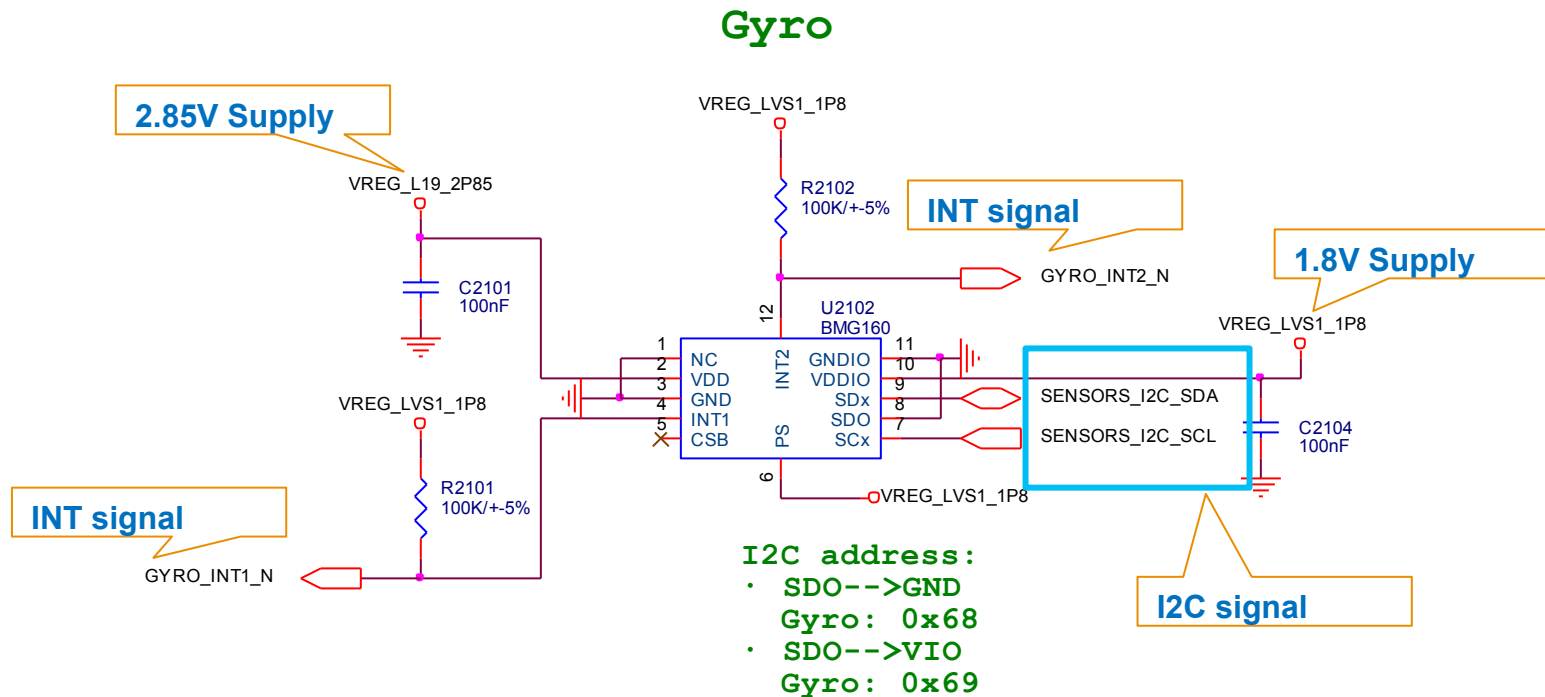
- SDO-->VIO  
G-Sensor: 0x11 E-Compass: 0x13
- SDO-->GND  
G-Sensor: 0x10 E-Compass: 0x12

## • Troubleshooting tips

- No operation: Check if supply voltages (VREG\_LVS1\_1P8=1.8 and VREG\_L19\_2P85= 2.85) are correct.
- Check if I2C and interrupt signals are operating when the sensor is in operation mode.



# Sensor – Gyro



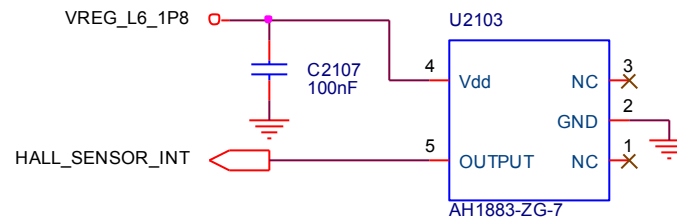
- Troubleshooting tips

- No operation: Check if supply voltages (VREG\_LVS1\_1P8=1.8 and VREG\_L19\_2P85= 2.85) are correct.
- Check if I2C and interrupt signals are operating when the sensor is in operation mode.



# Sensor – Hall Effect Sensor

## HALL SENSOR



- Troubleshooting tips
  - No operation: Check supply voltage  $VREG\_L6\_1P8 = 1.8$
  - Check if HALL\_SENSOR\_INT goes low when a magnetic is closed.

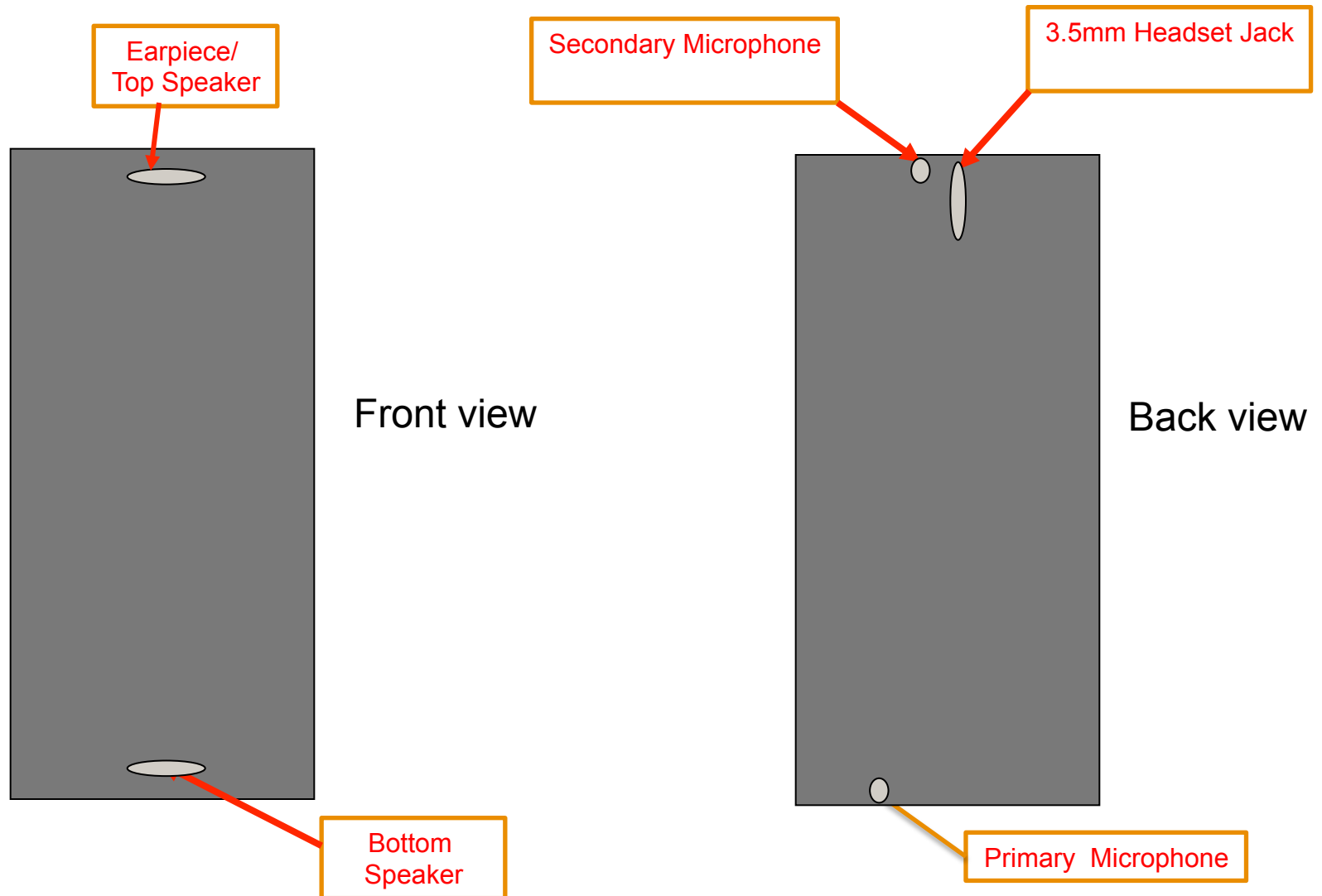




# AUDIO TROUBLESHOOTING

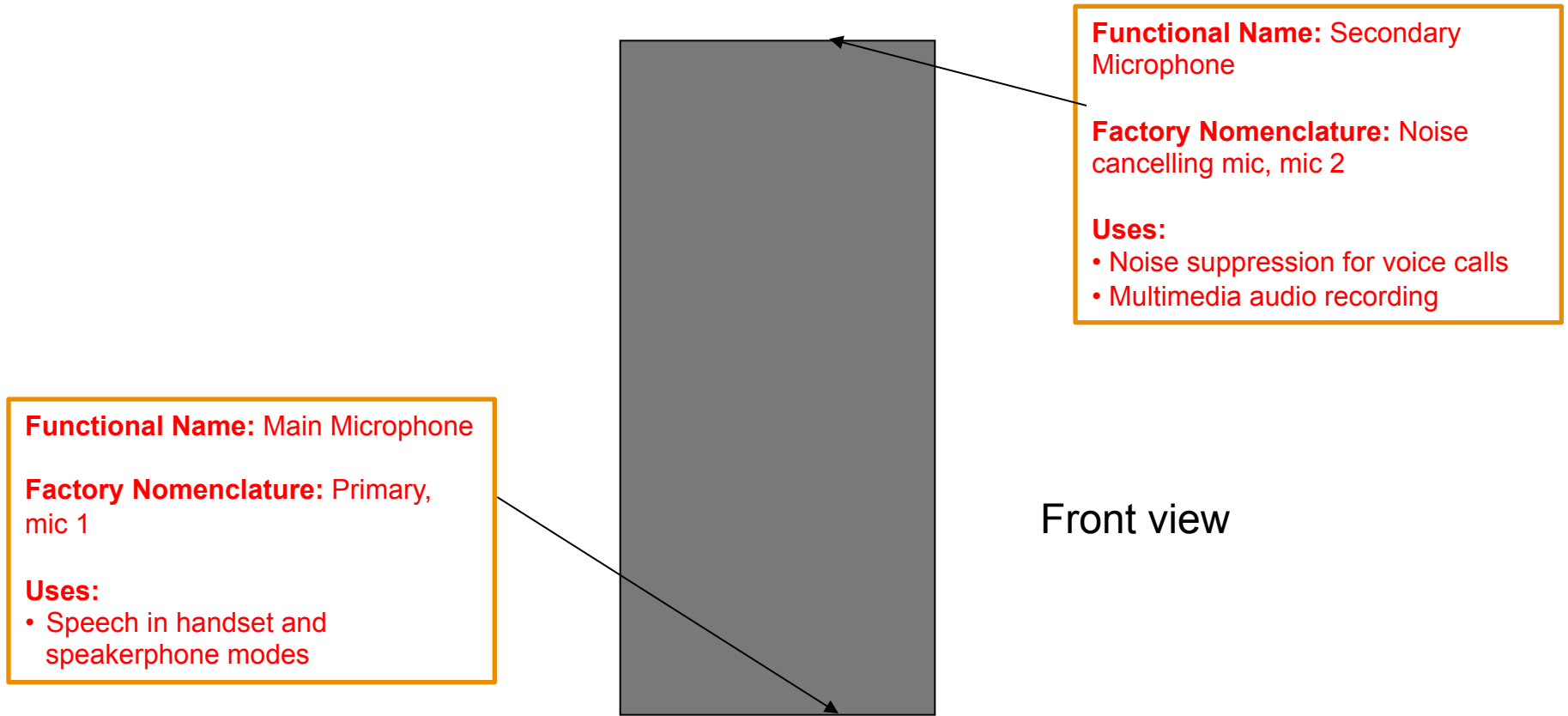


# Audio Devices





# Mic Locations and Functions

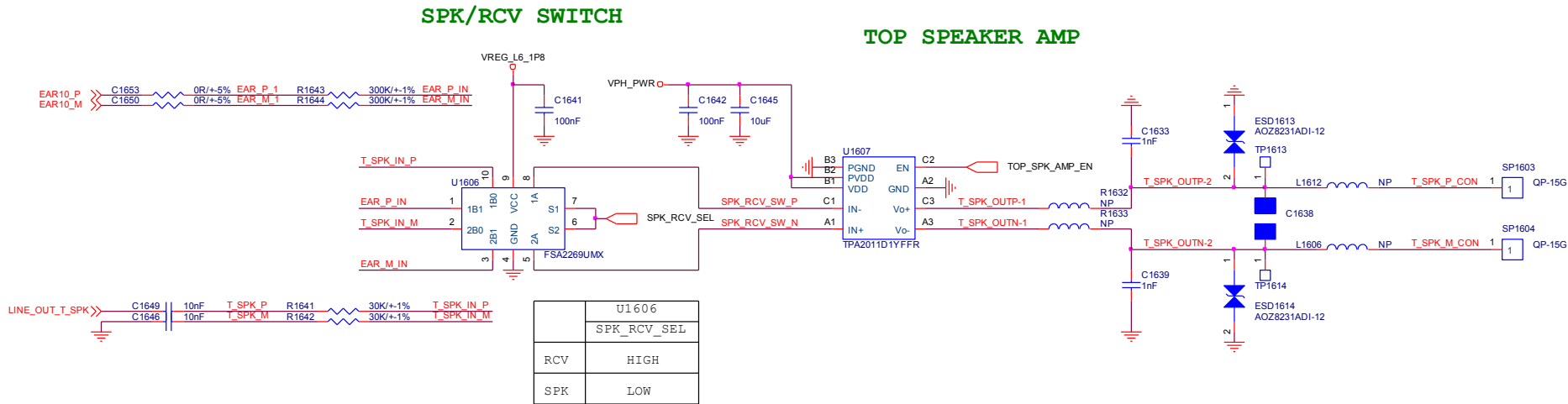


# “No Audio” Complaints

- The FQC mode can be used to verify a broken audio path.
  - The “Receiver Test” for receiver function testing
  - The “Speaker Test” for speaker function testing
  - The “Headset loopback Test” for headset function testing
  - The “Mic1 Headset loopback Test” for MIC1 function testing
  - The “Mic2 Headset loopback Test” for MIC2 function testing
- If someone function is not work, this function may be damaged.



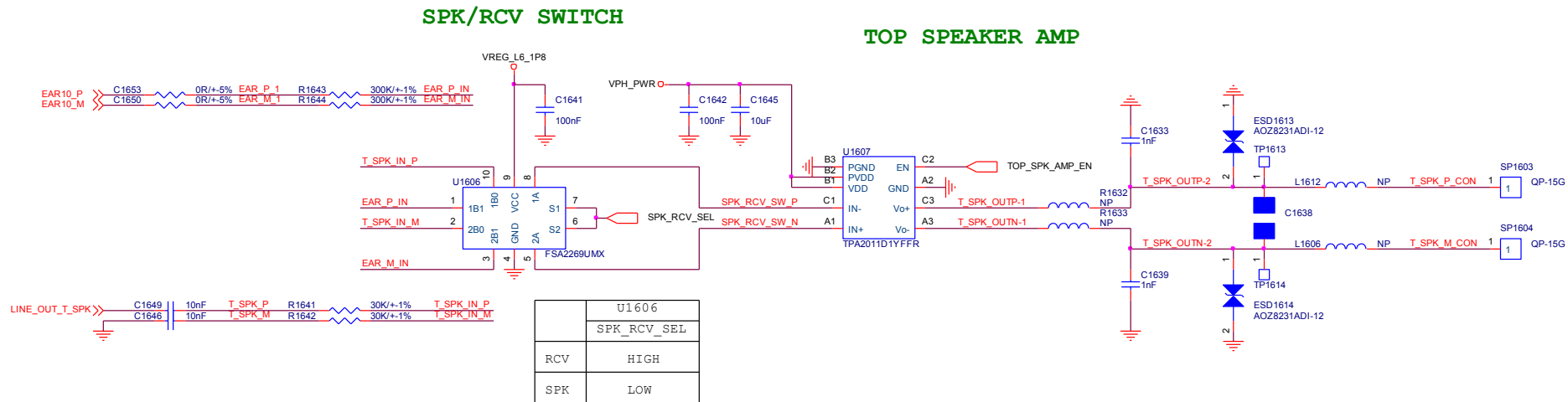
# Earpiece Speaker (Receiver)



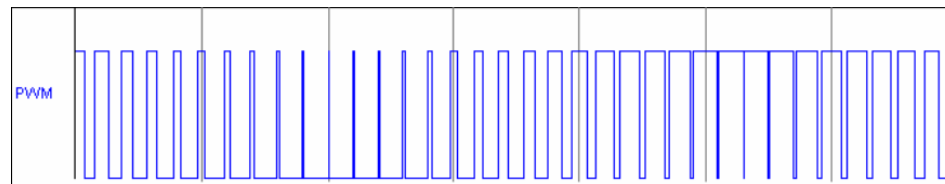
- Checking if any open happened on the earpiece speaker series components.
- Checking if any short to ground happened in the shunt components



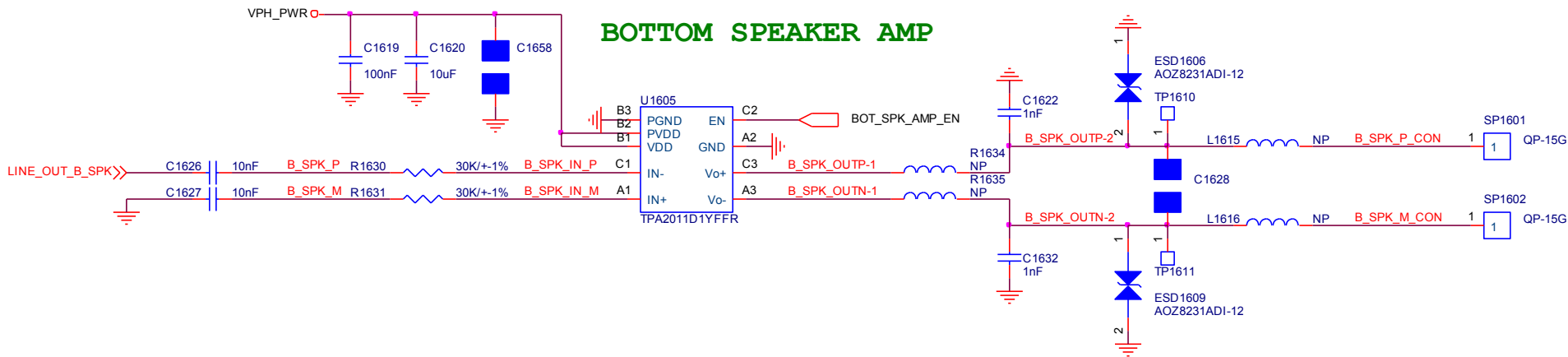
# Top Speaker



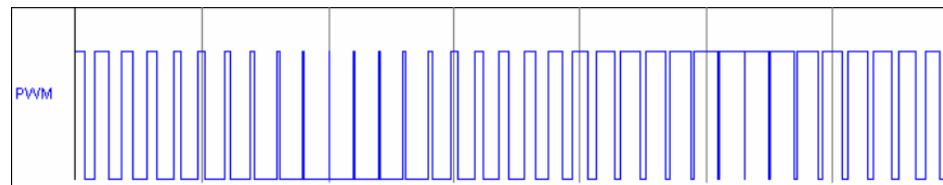
- Checking if any open happened on the speaker series components
- Checking if any short to ground happened in shunt components
- The loudspeaker can be probed at TP1613 and TP1614
- The impedance of the loudspeaker should be around  $8\Omega$  when probing on component
- The output is a class D waveform (sample wave shown below)



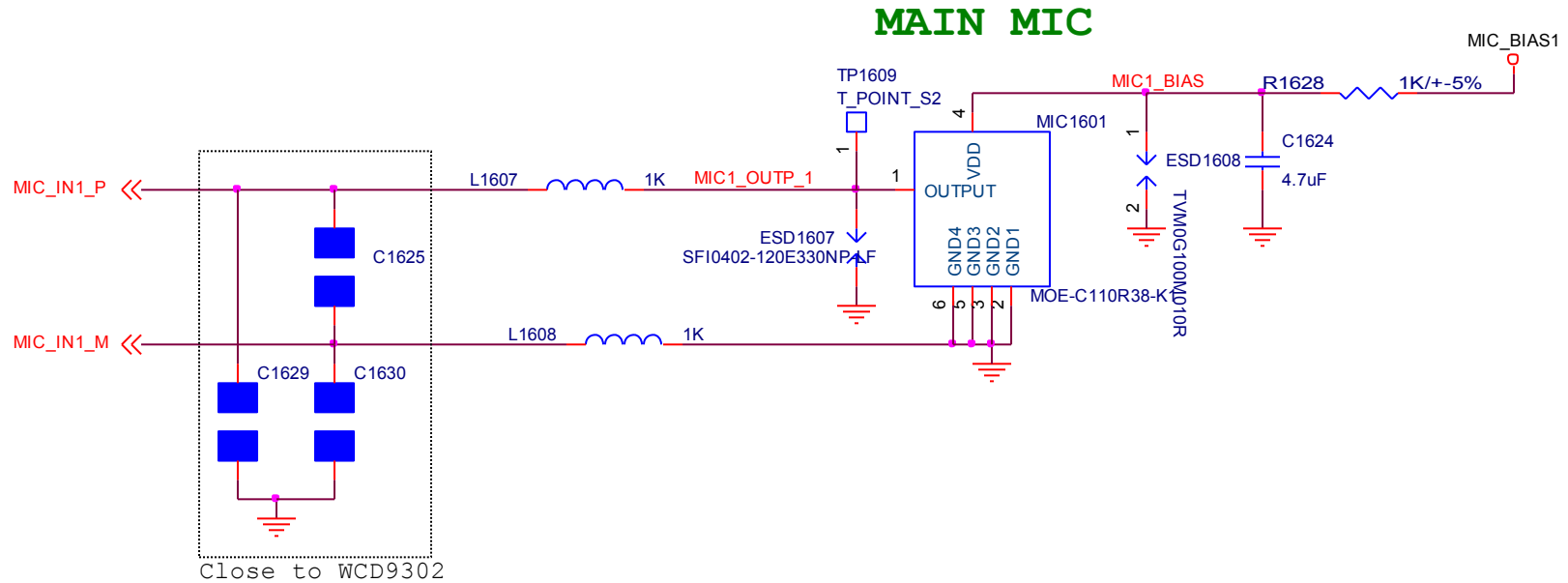
# Bottom Speaker



- Checking if any open happened on the speaker series components
- Checking if any short to ground happened in the shunt components
- The loudspeaker can be probed at TP1610 and TP1611
- The impedance of the loudspeaker should be around  $8\Omega$  when probing on component
- The output is a class D waveform (sample wave shown below)



# Primary Microphone



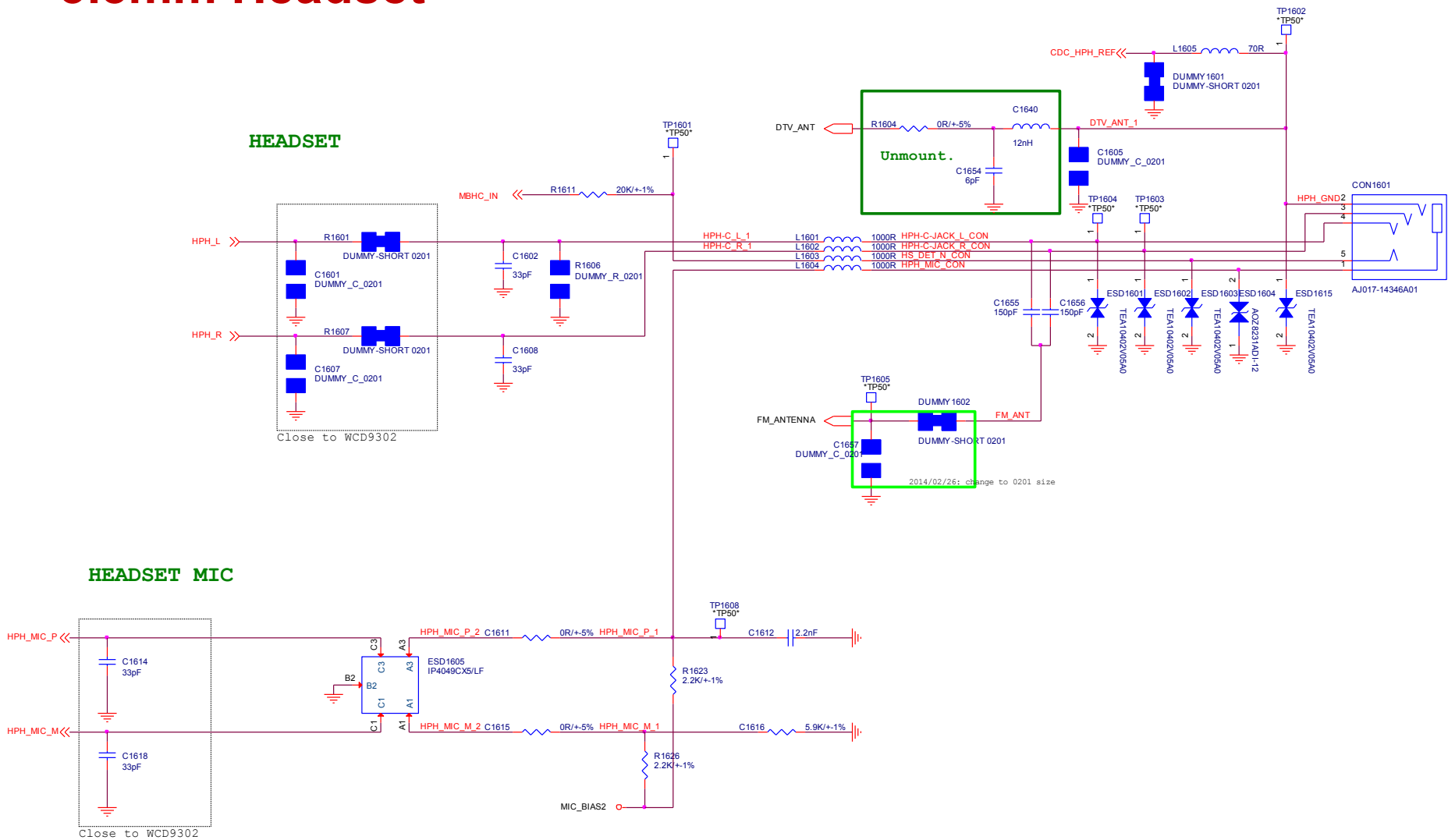
If the Primary mic is not functioning...

- Check mic bias at C1624. This should be 1.8V when the microphone is enabled.
- Check the microphone assembly to make certain it is not damaged, which may indicate a broken diaphragm





# 3.5mm Headset







## Debug Procedure: Headset

- **At built level:**
- Check the pins on the headset jack for any bent pins or missing pins.
  
- **On the PCB:**
- Checking if any open happened on the earpiece speaker series components.
- Checking if any short to ground happened in the shunt components

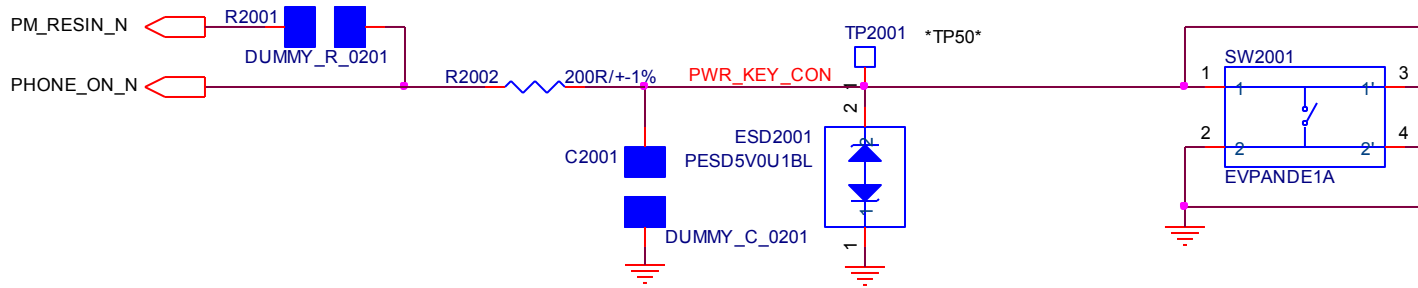




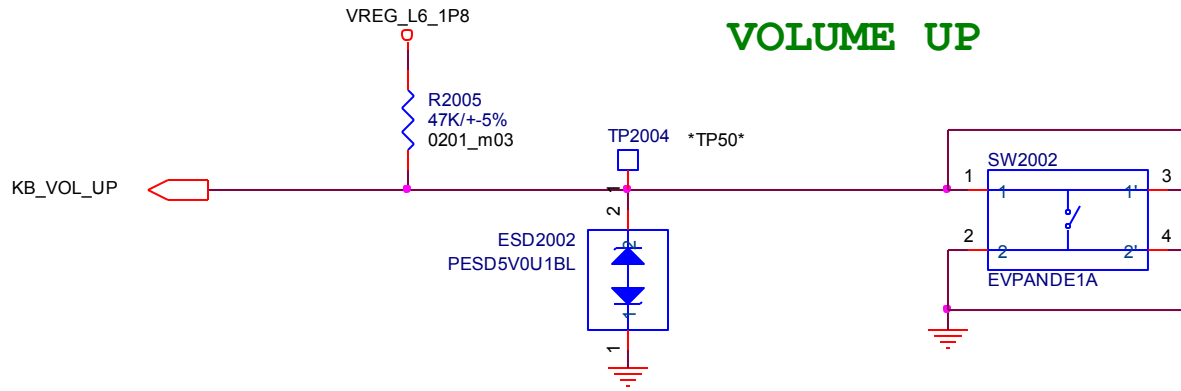
# Key TROUBLESHOOTING



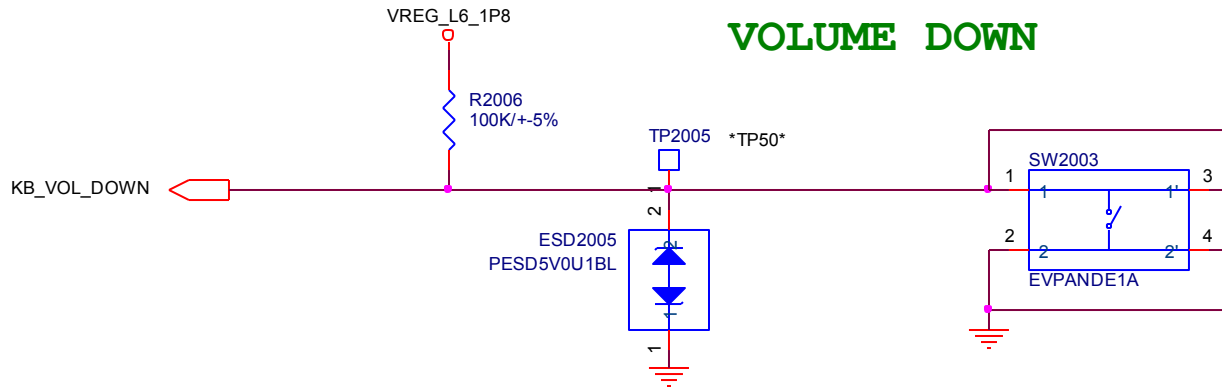
## PWR KEY



## VOLUME UP



## VOLUME DOWN





# Debug Procedure

- **At built level:**
  - Check the pins on the keys for any bent or missing pins.
- **On the PCB:**
  - Checking if any open happened on the key series components.
  - Checking if any short to ground happened in the shunt components

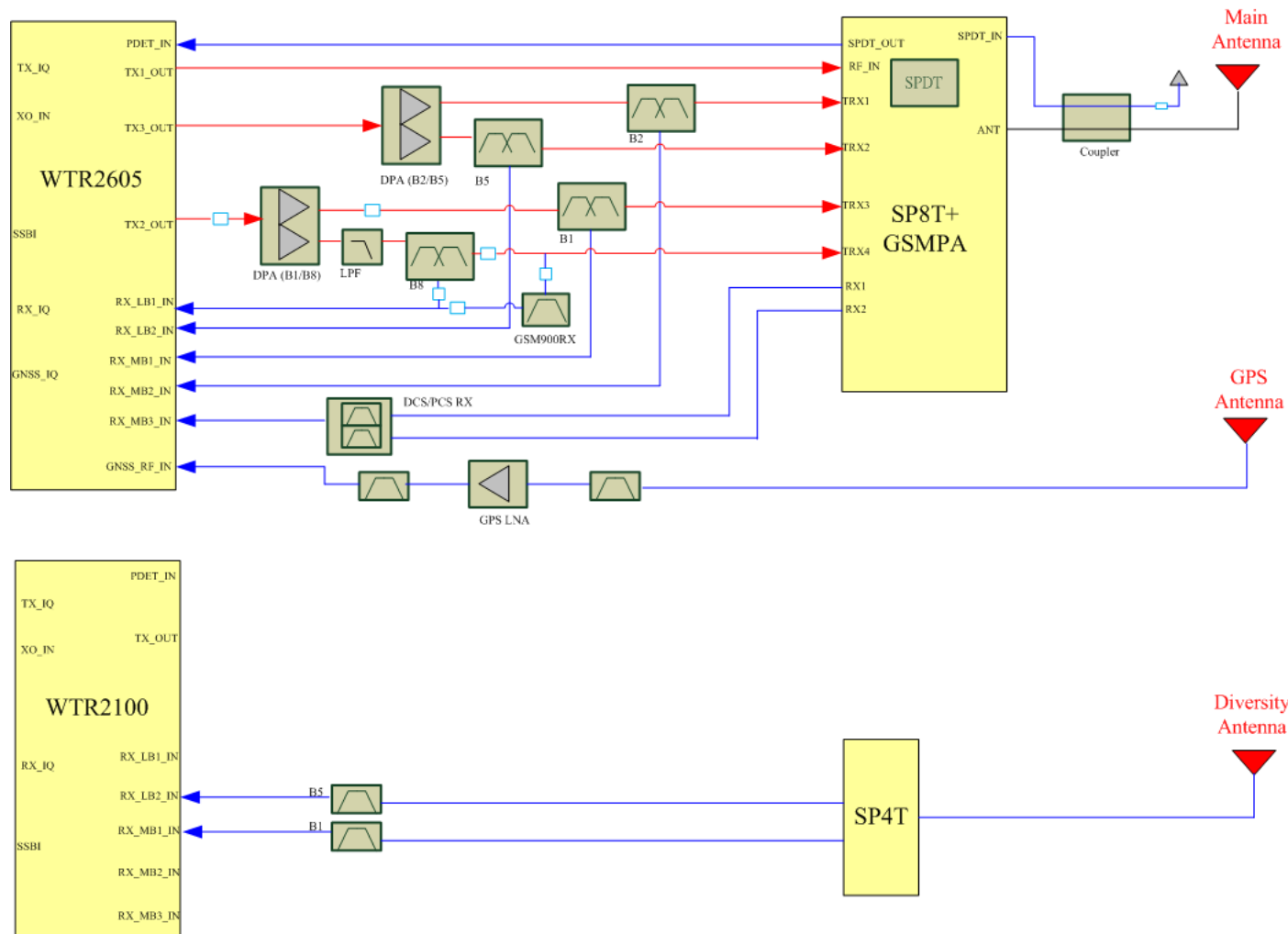




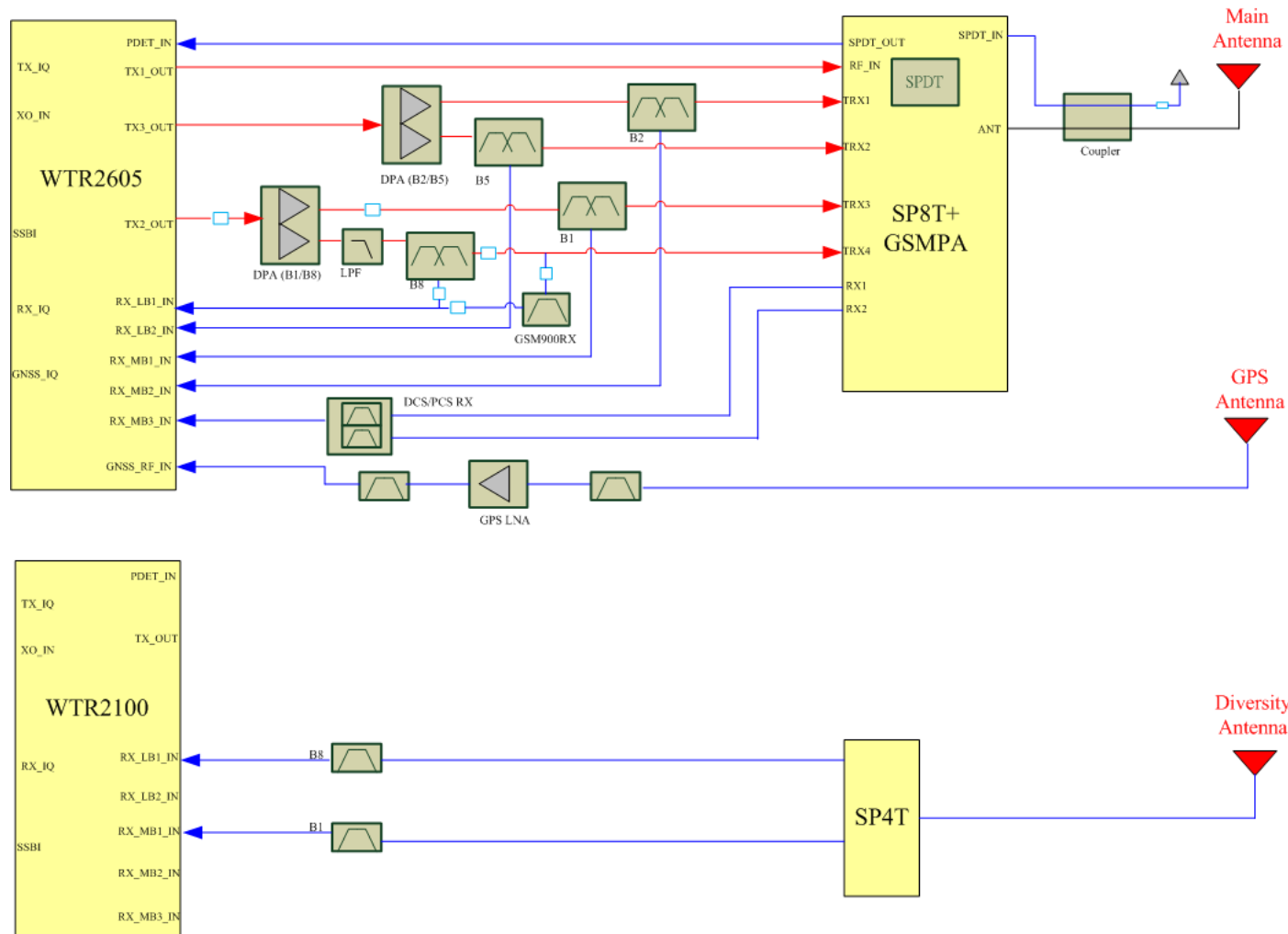
# WCDMA / GSM TROUBLESHOOTING



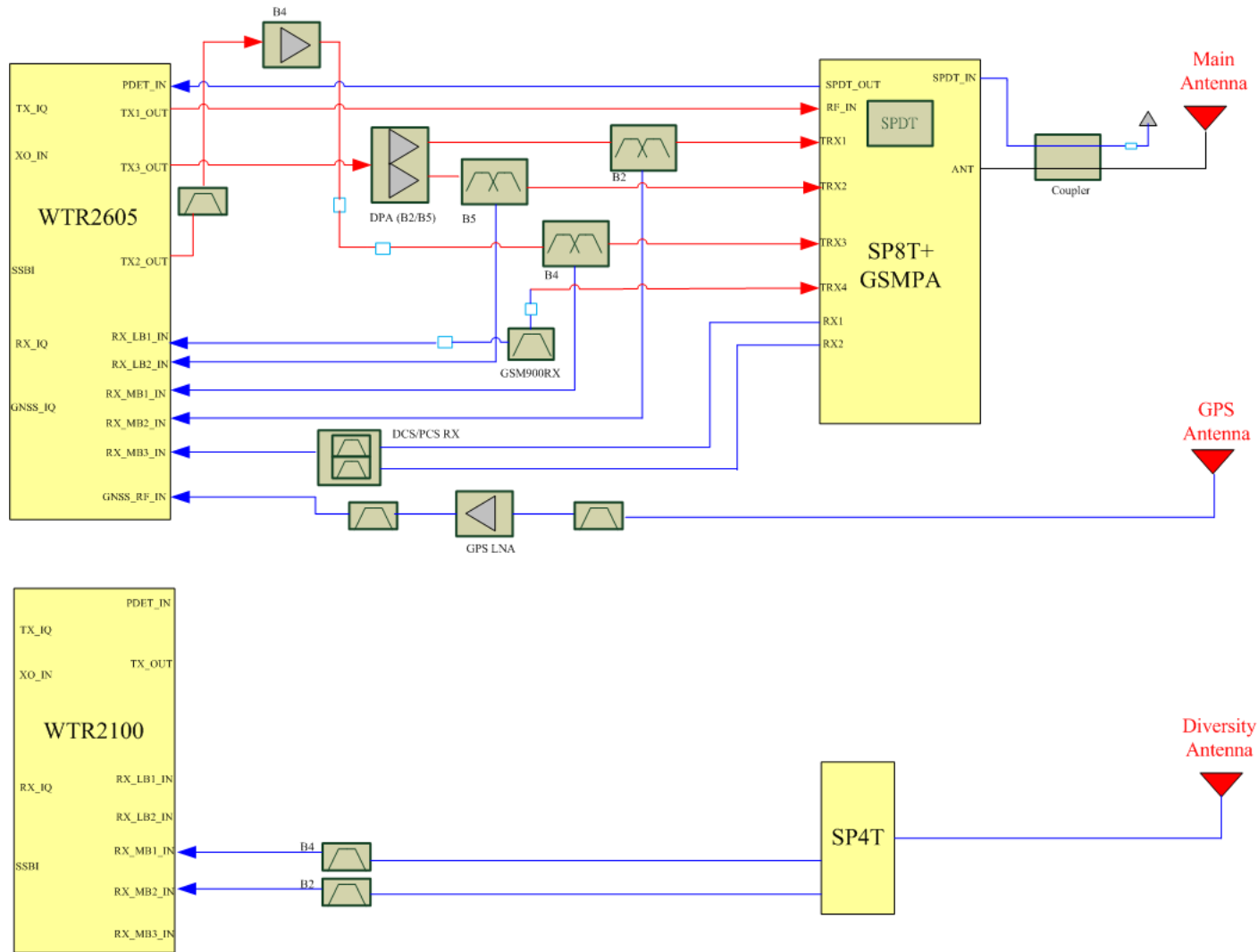
# UMTS DTV BLOCK DIAGRAM



# UMTS DS/SS BLOCK DIAGRAM

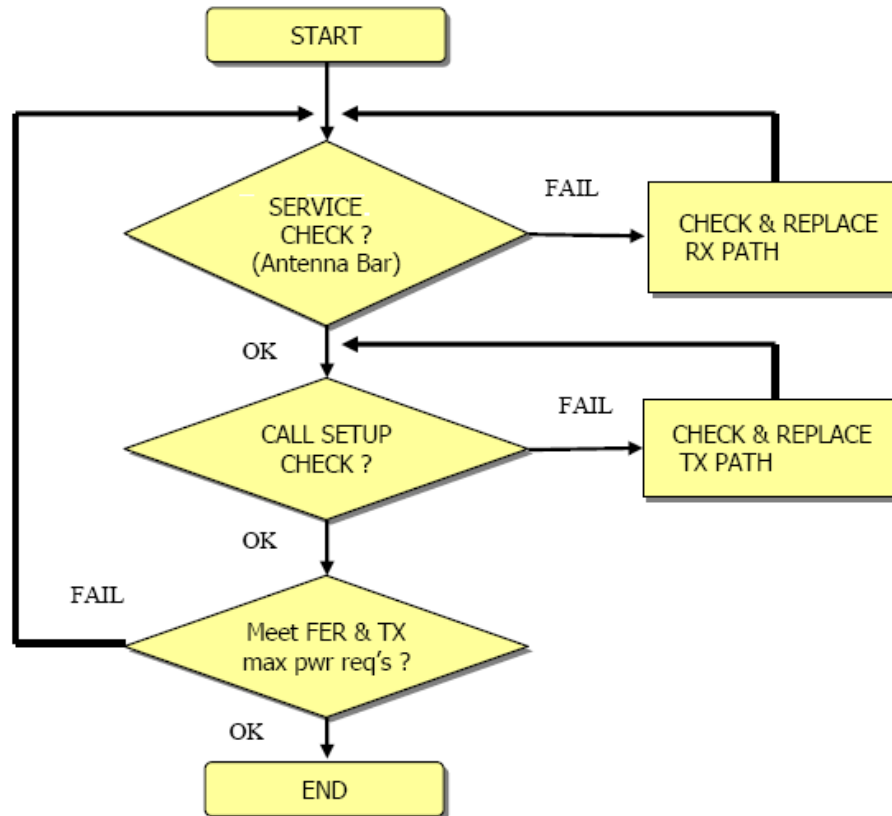


# UMTS AWS BLOCK DIAGRAM



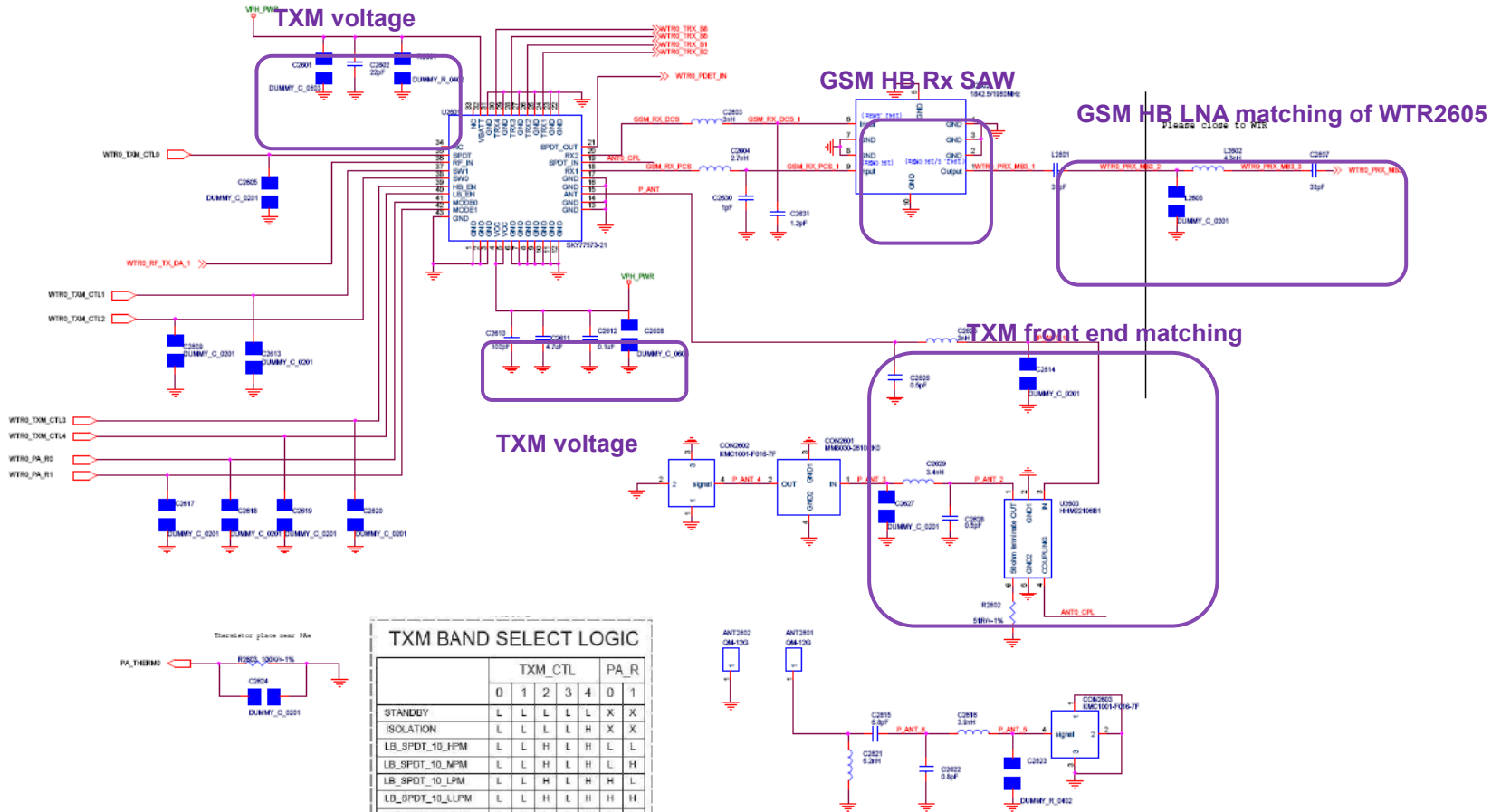


# WCDMA/GSM RADIO CHECK



# TXM Schematic

WTR0\_TXM

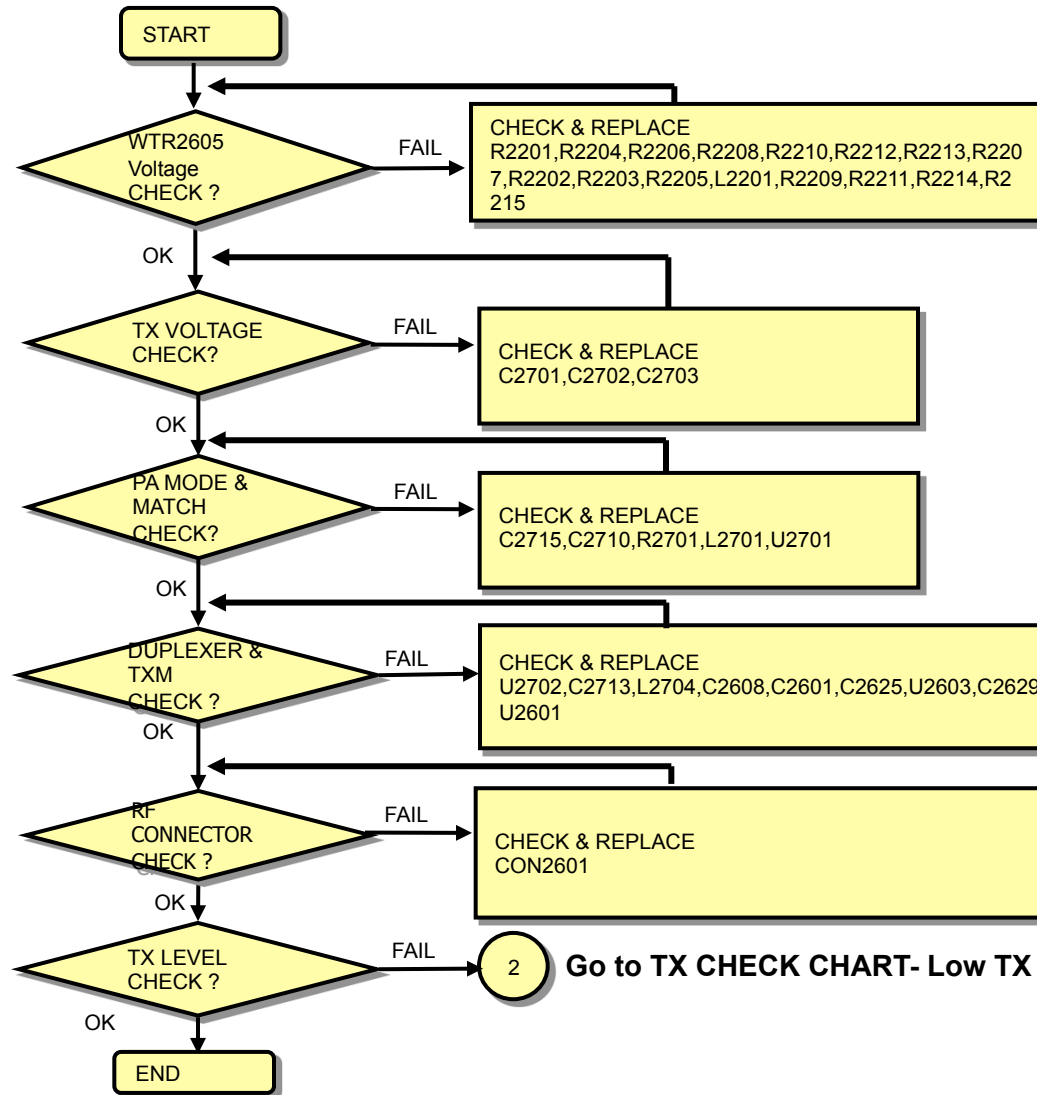




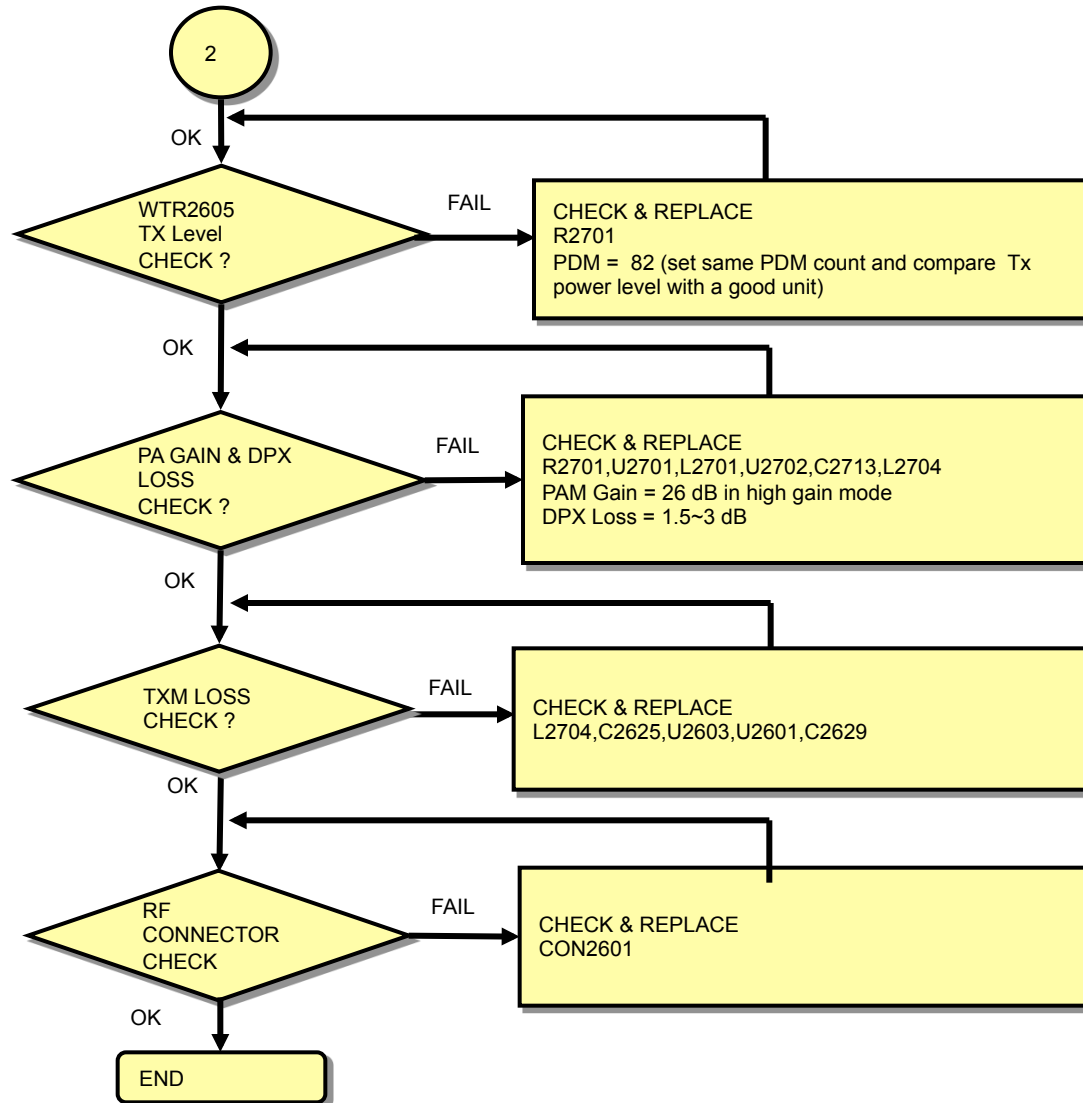
# WCDMA B1 Tx and Rx



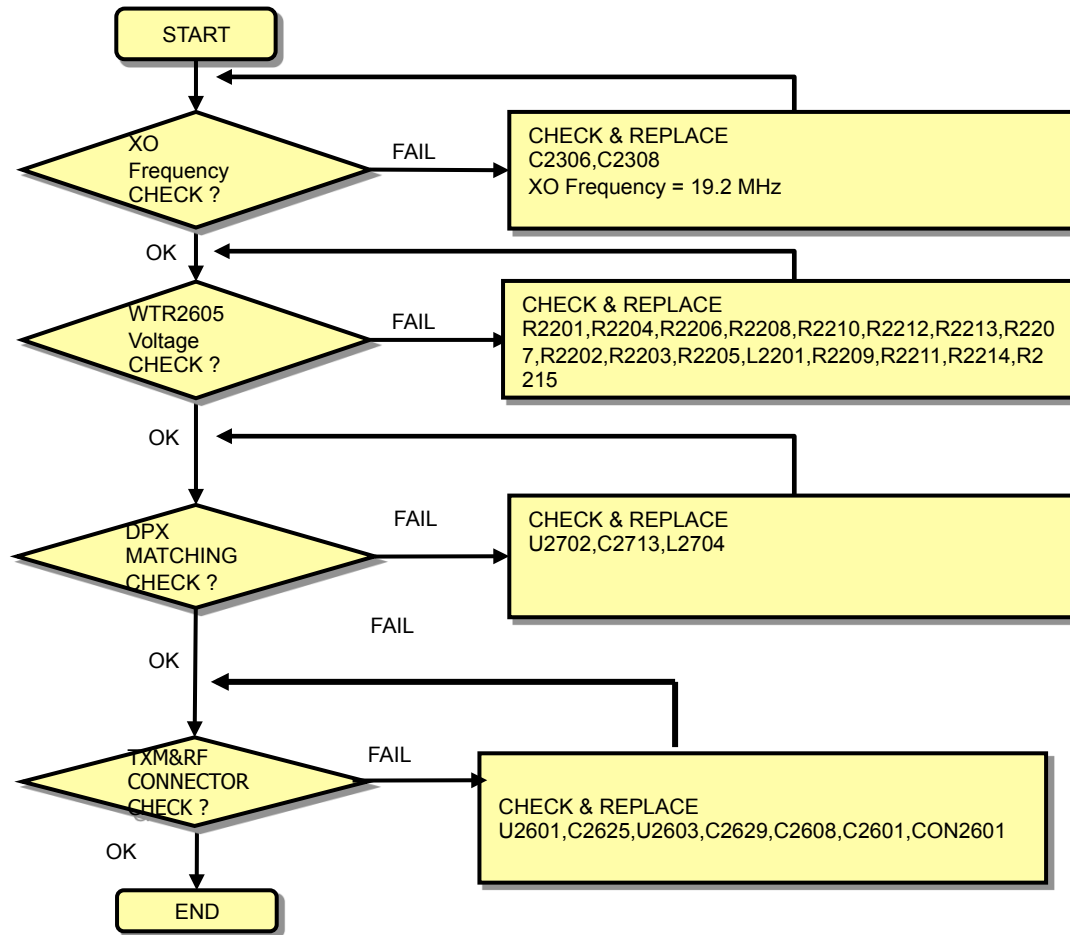
# WCDMA B1 TX Check Chart – No TX



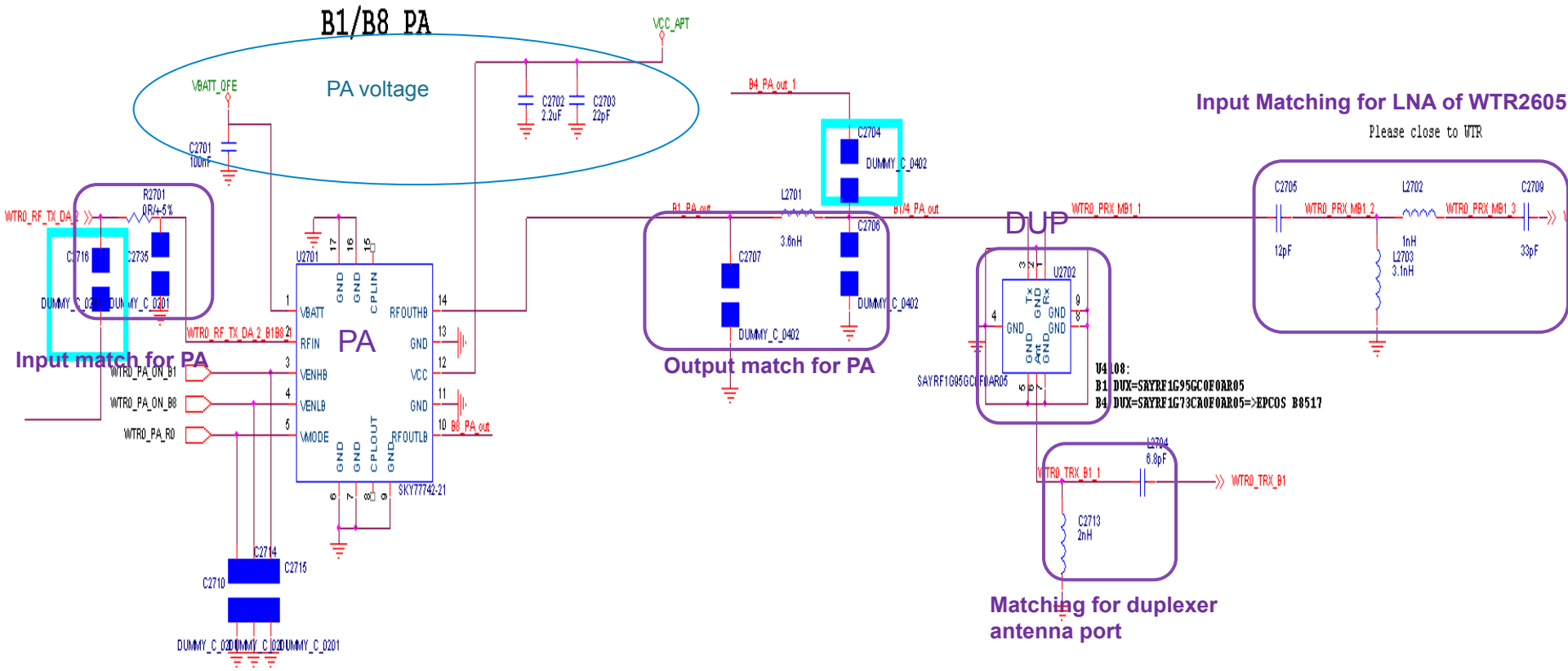
# WCDMA B1 TX Check Chart – Low TX



# WCDMA B1 RX Check Chart



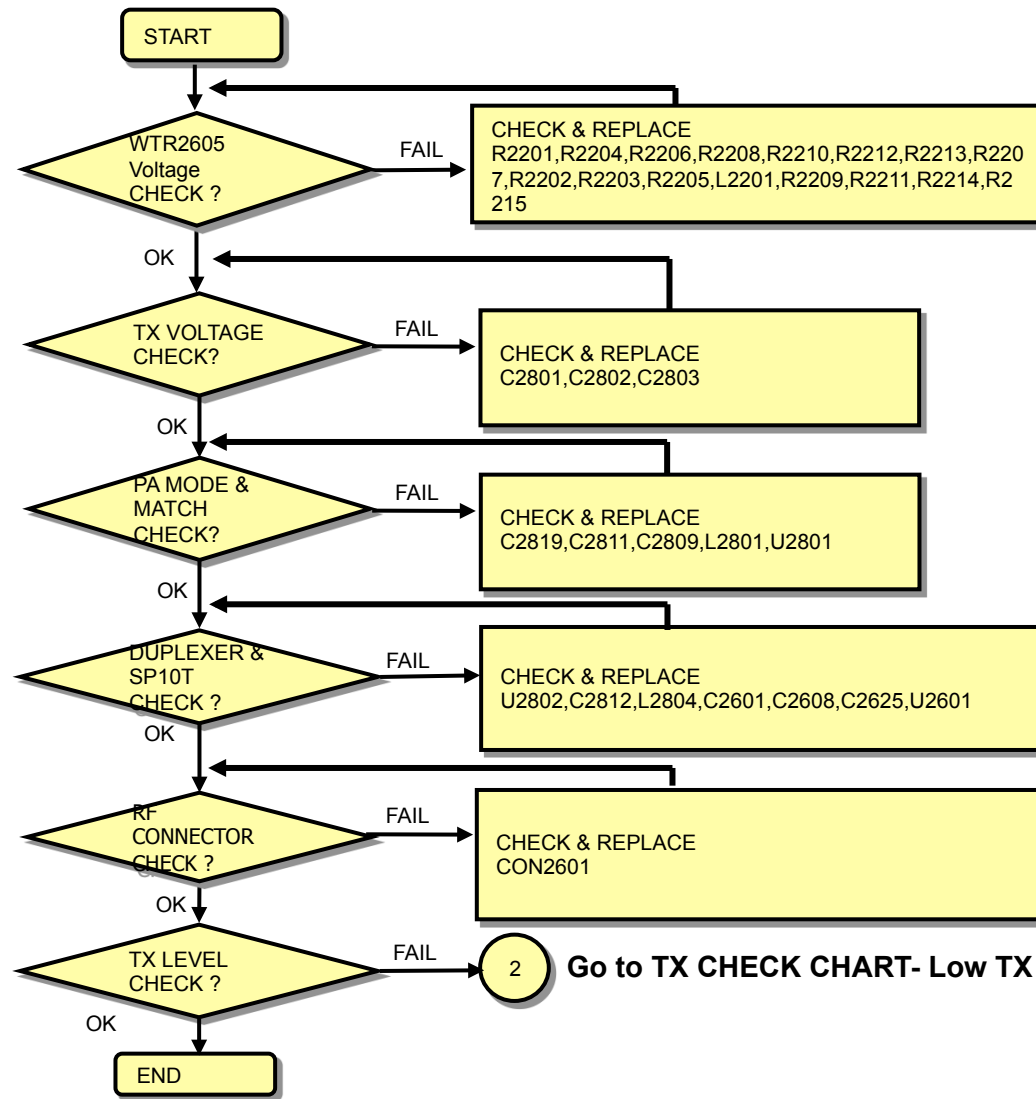
# B1 TRX Circuits (PA + DPX )



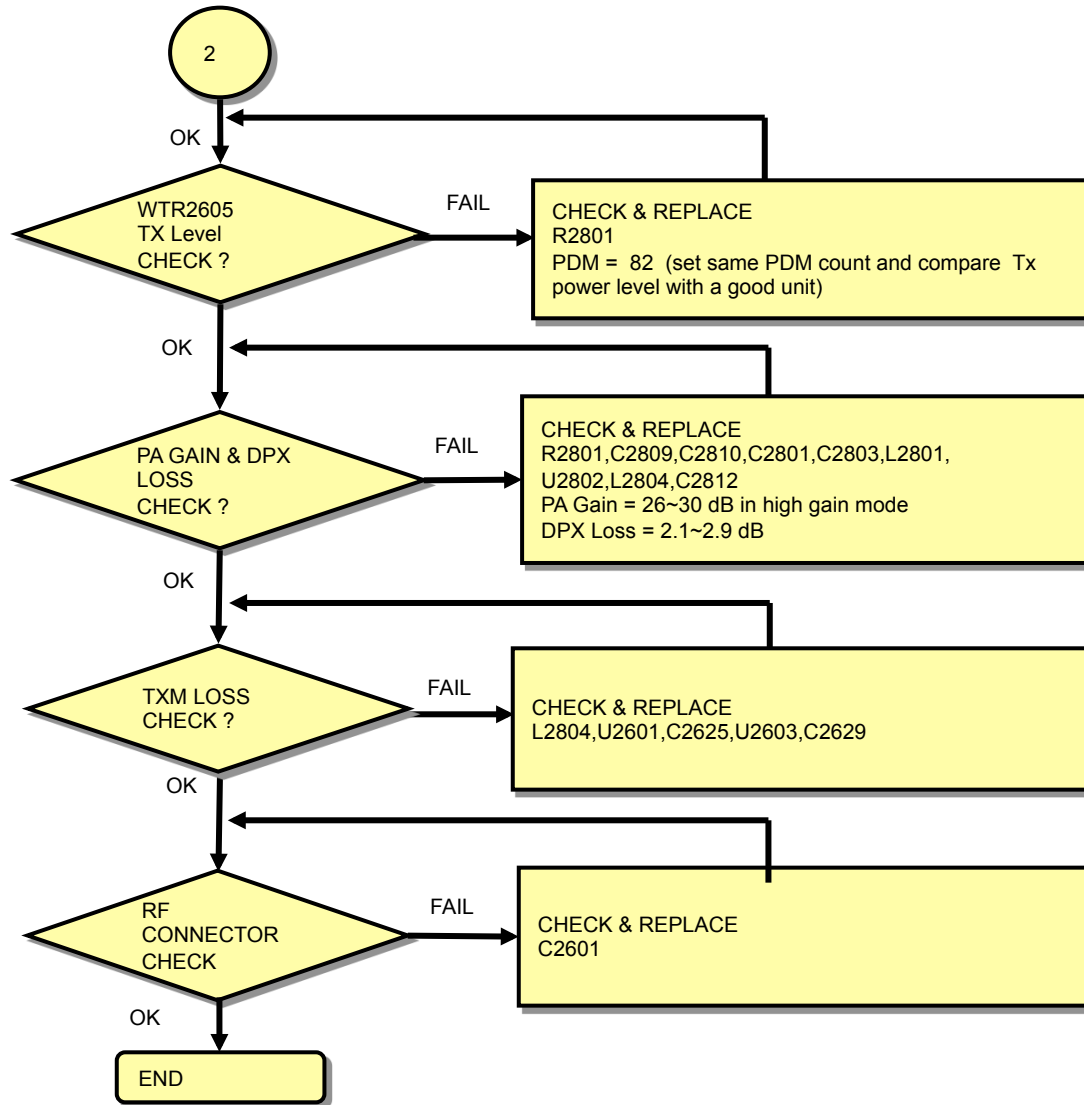




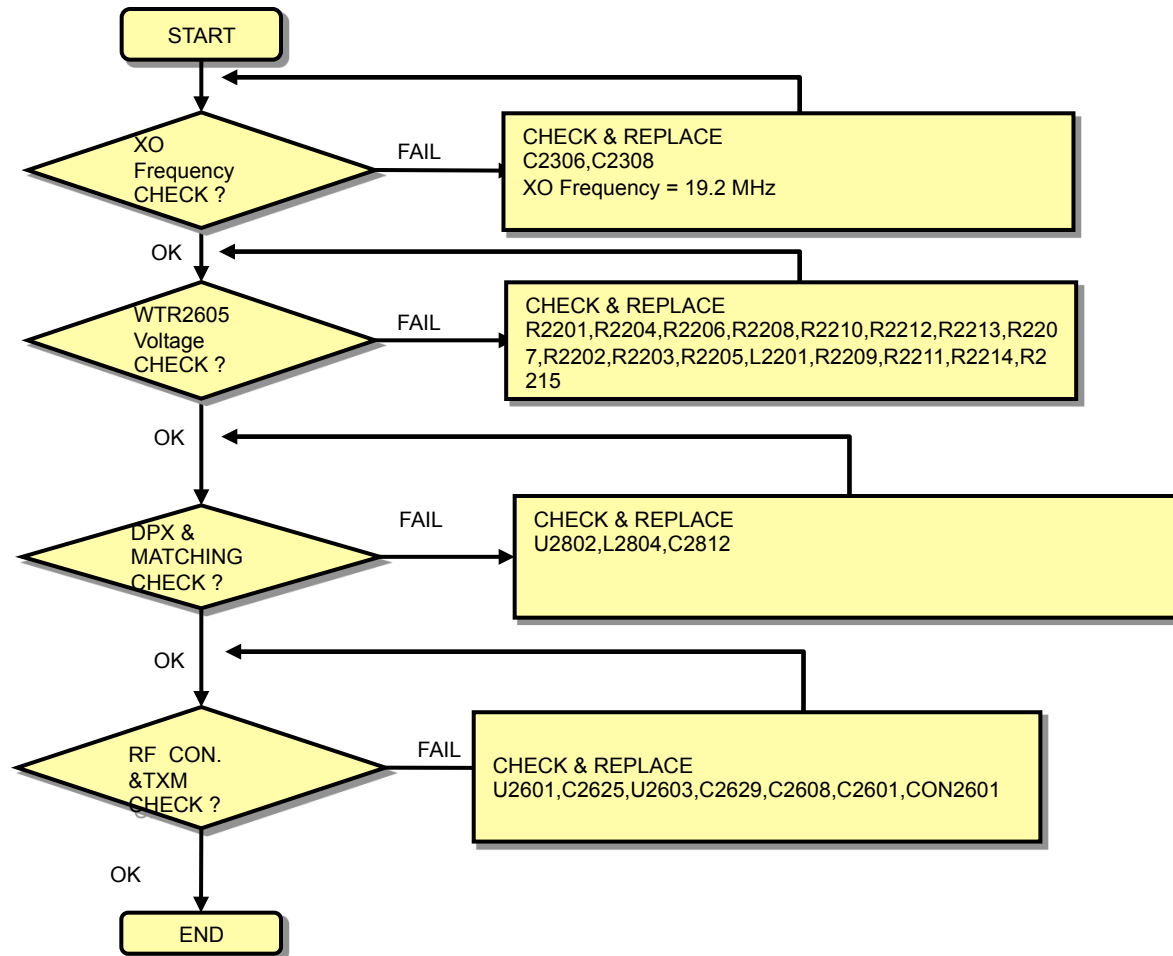
# WCDMA B2 TX Check Chart – No TX



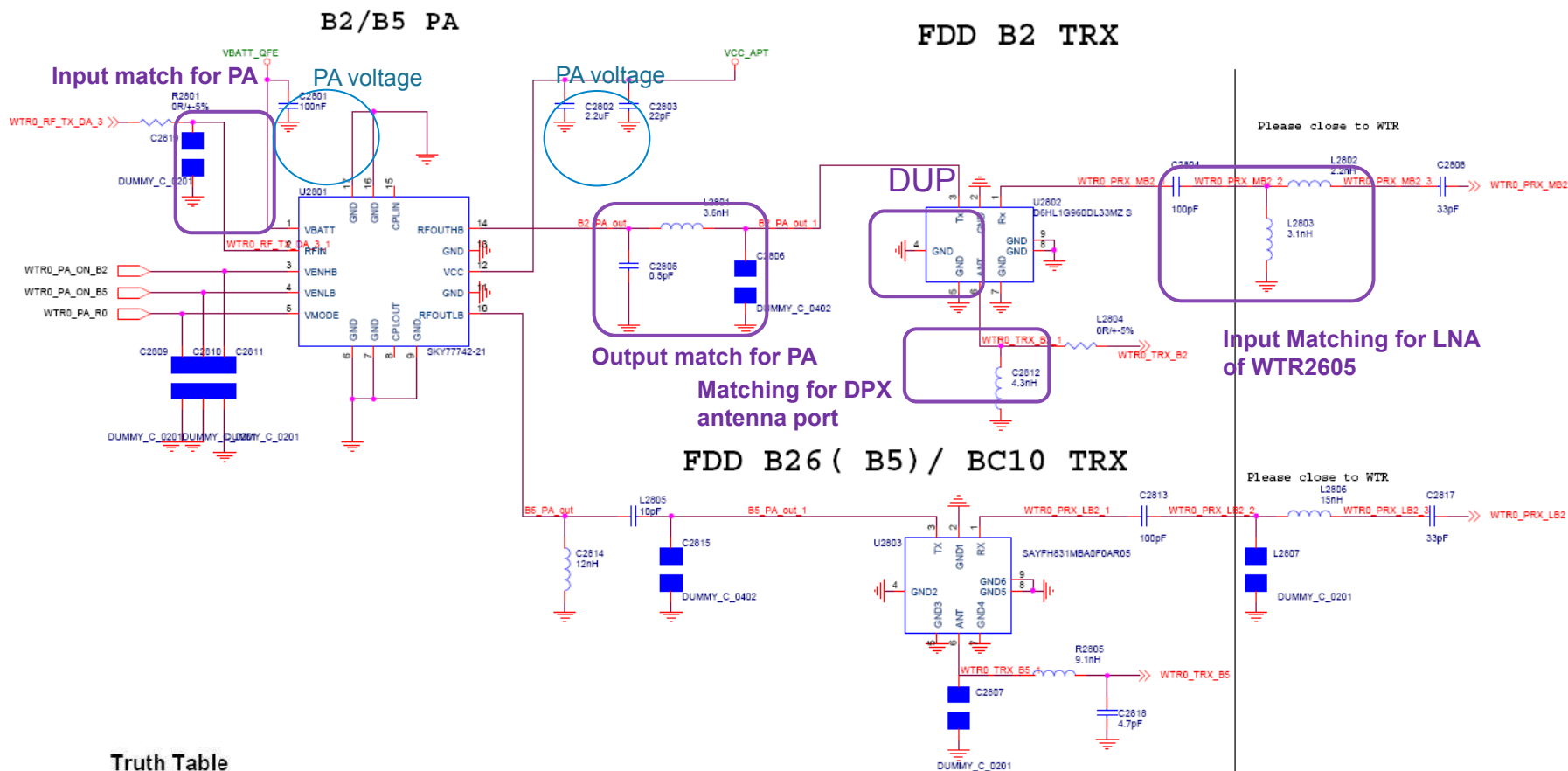
# WCDMA B2 TX Check Chart – Low TX



# WCDMA B2 RX Check Chart



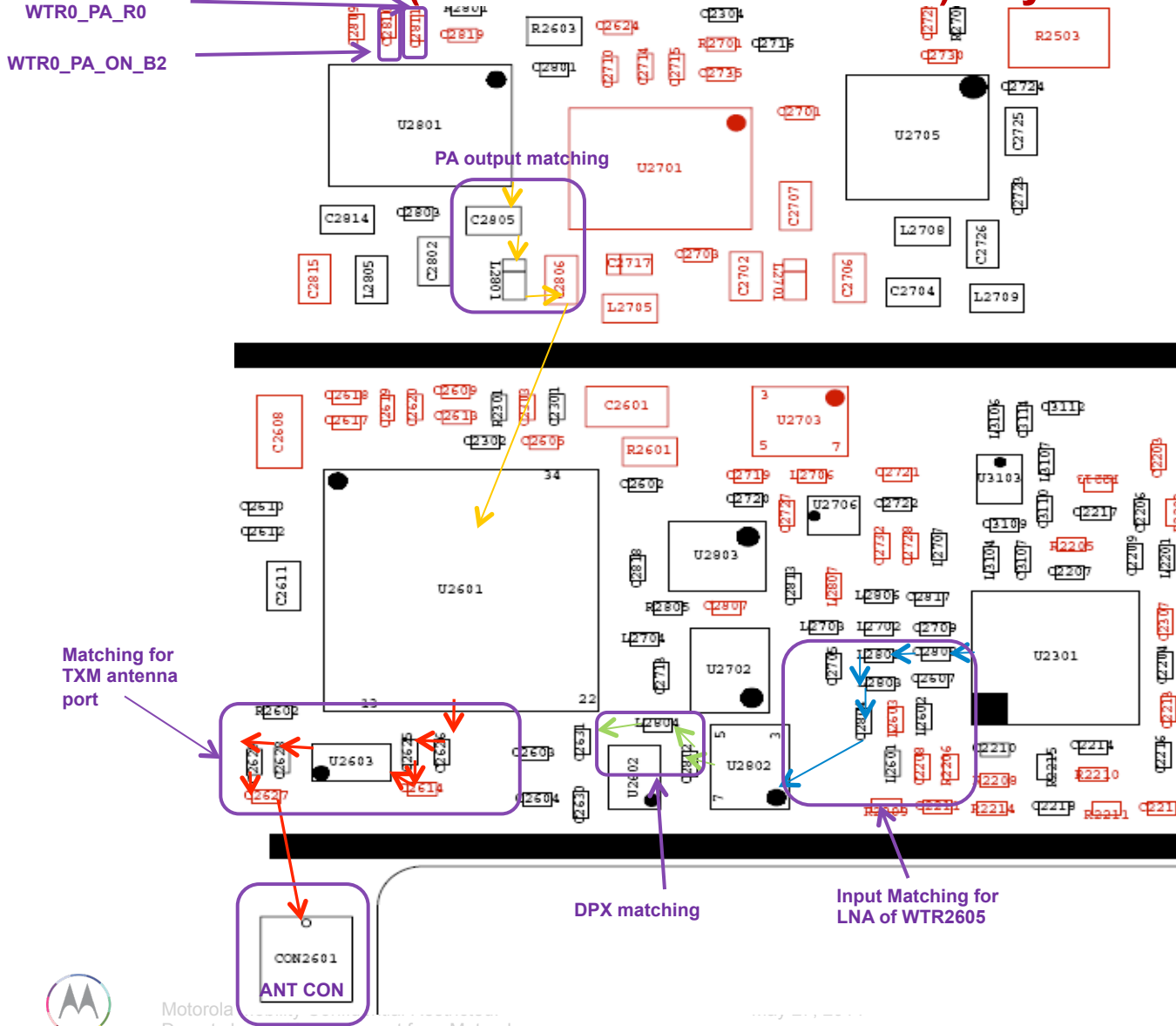
# B2 TRX Circuits (PA + DPX)



Truth Table



# B2 TRX Circuits (WTR + PA + DPX + TXM) Layout

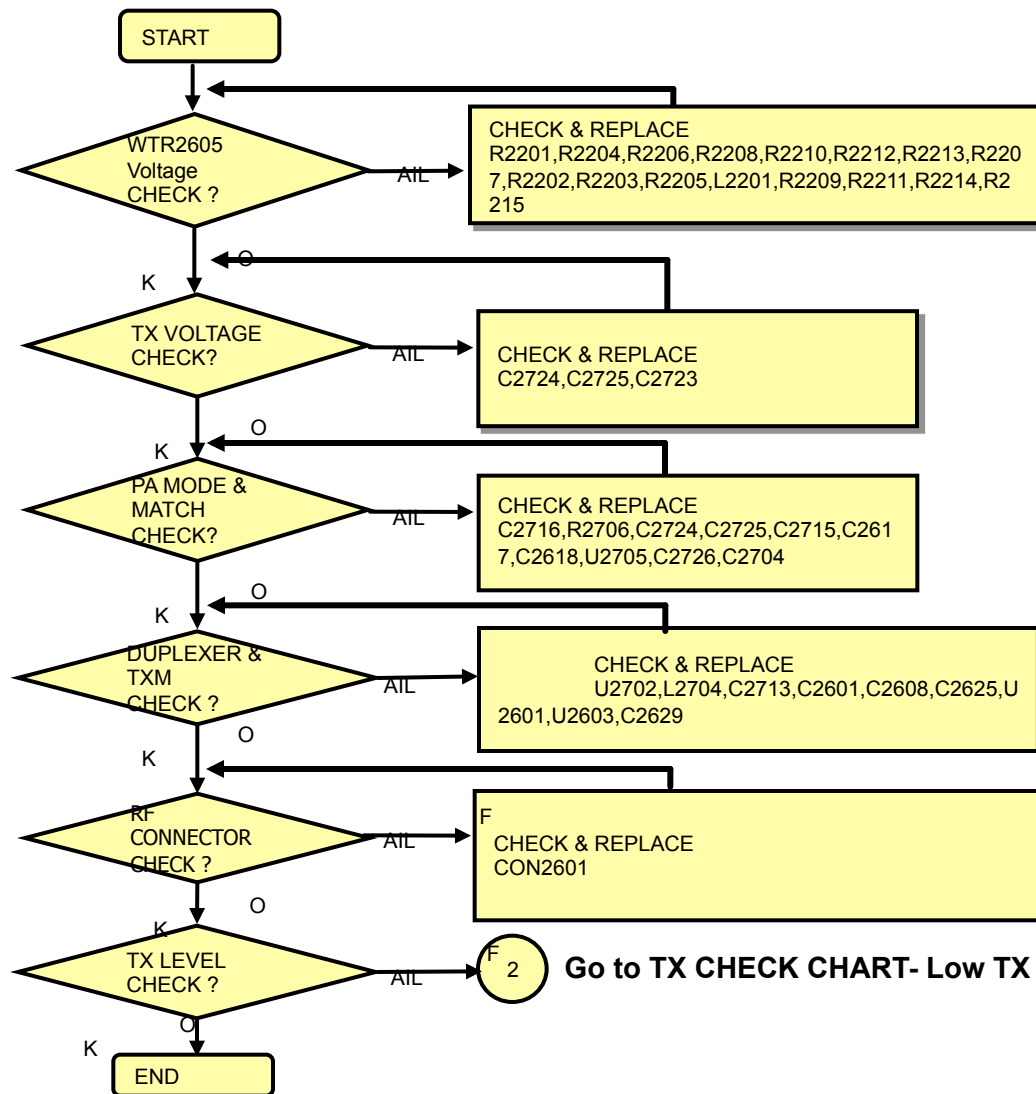




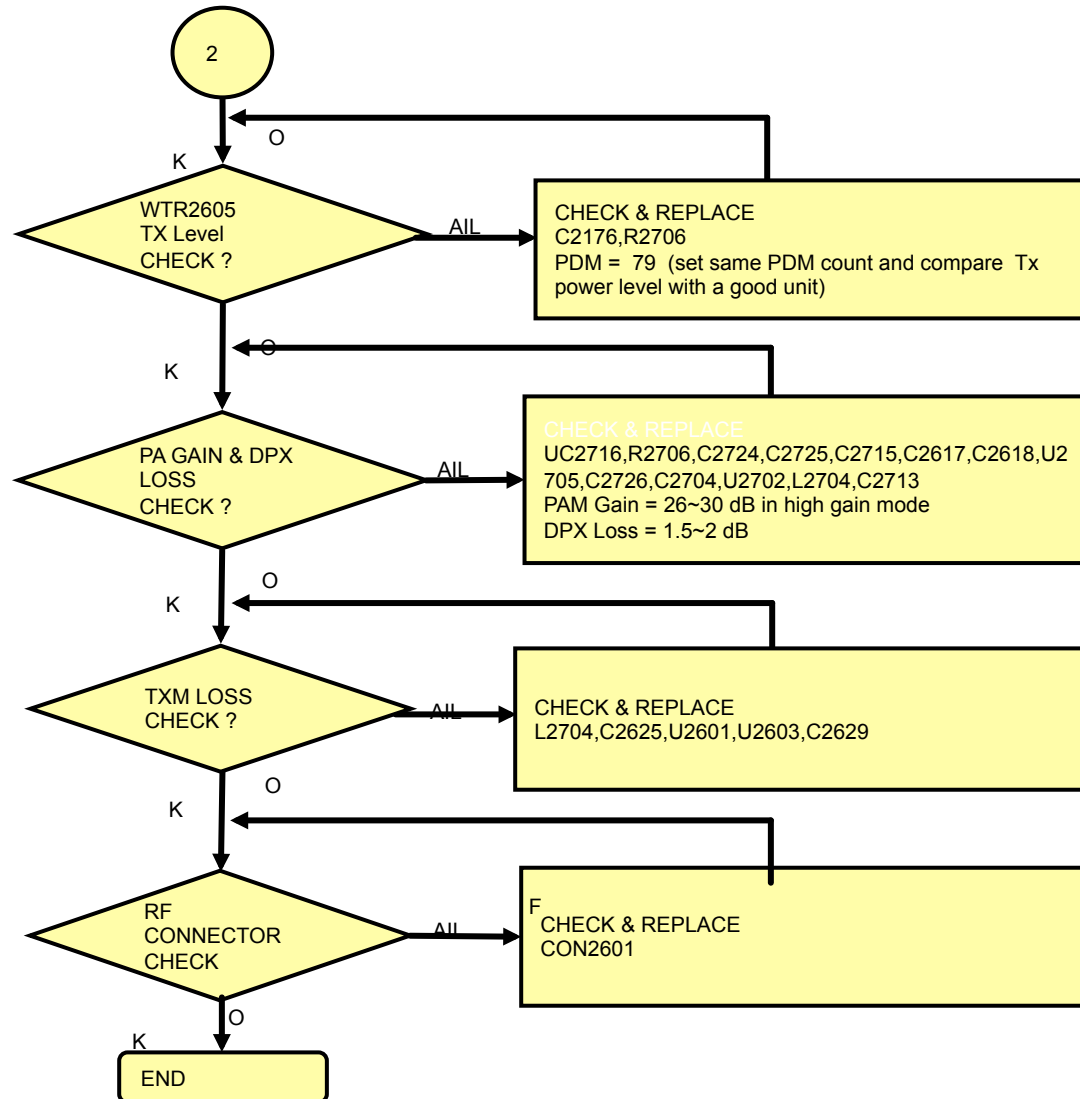
# WCDMA B4 Tx and Rx



# WCDMA B4 Tx Check Chart – No TX

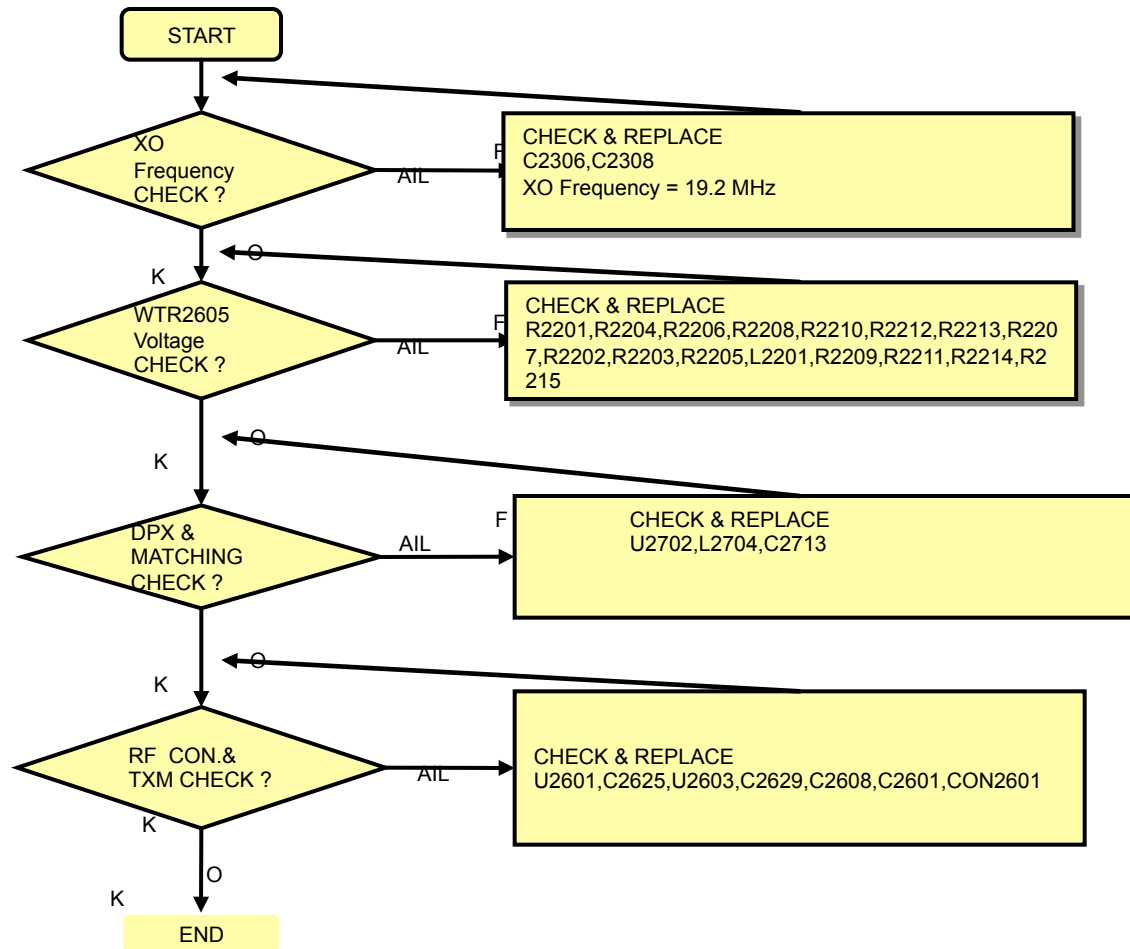


# WCDMA B4 Tx Check Chart – Low TX

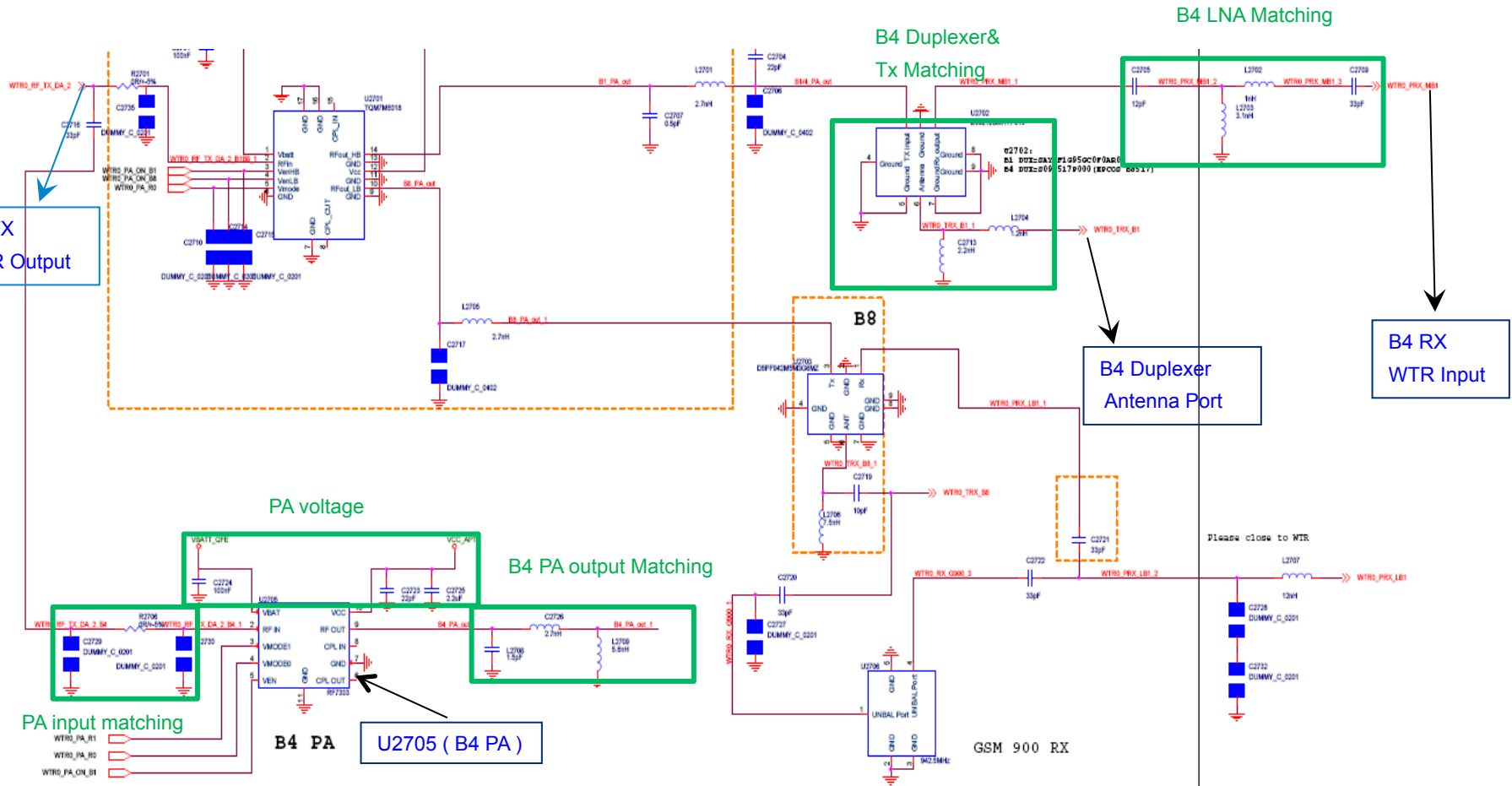




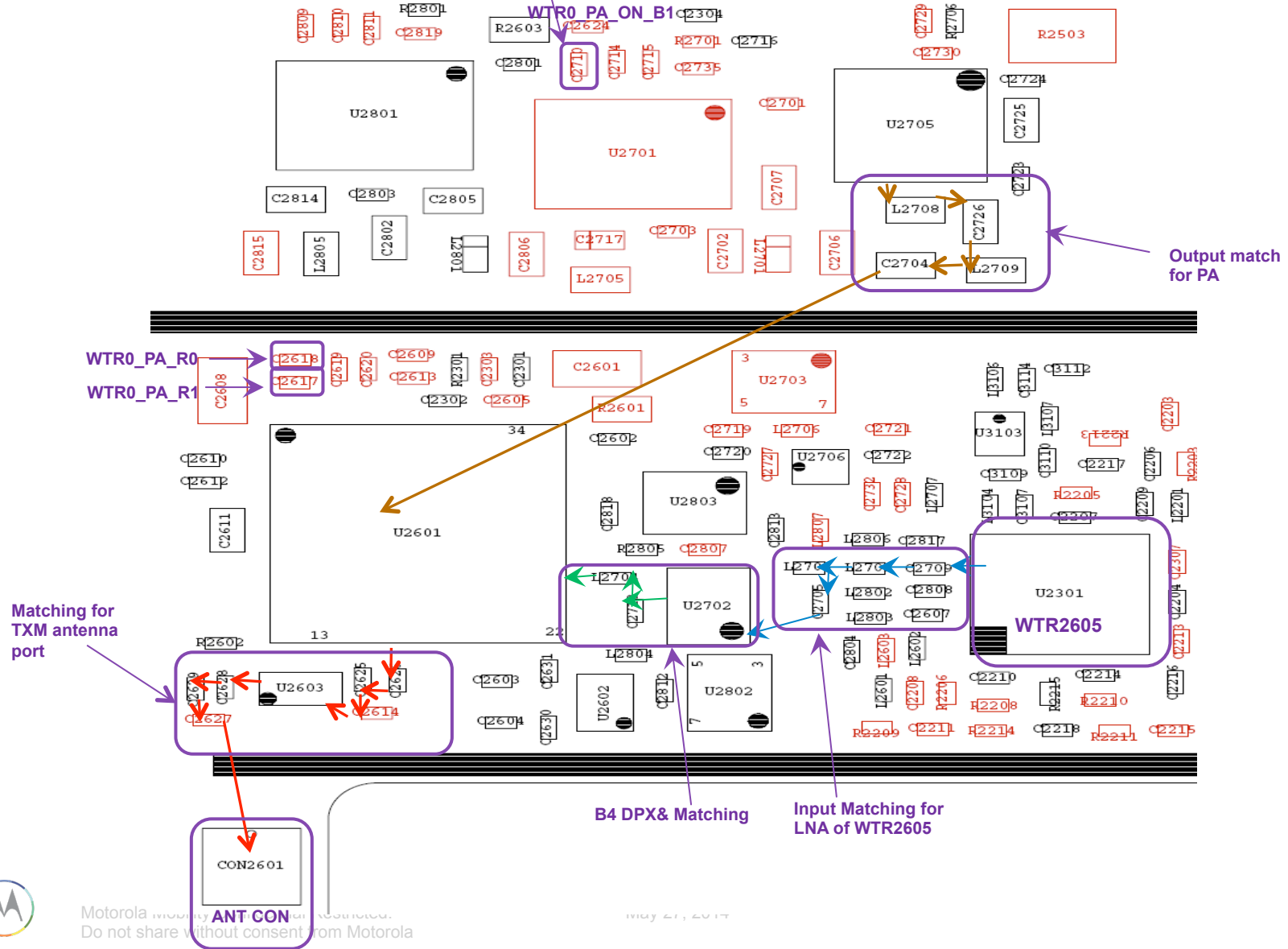
# WCDMA B4 RX Check Chart



# WCDMA B4 TX AND RX



# WCDMA B4 TRX LAYOUT (WTR + PA + DPX +TXM)

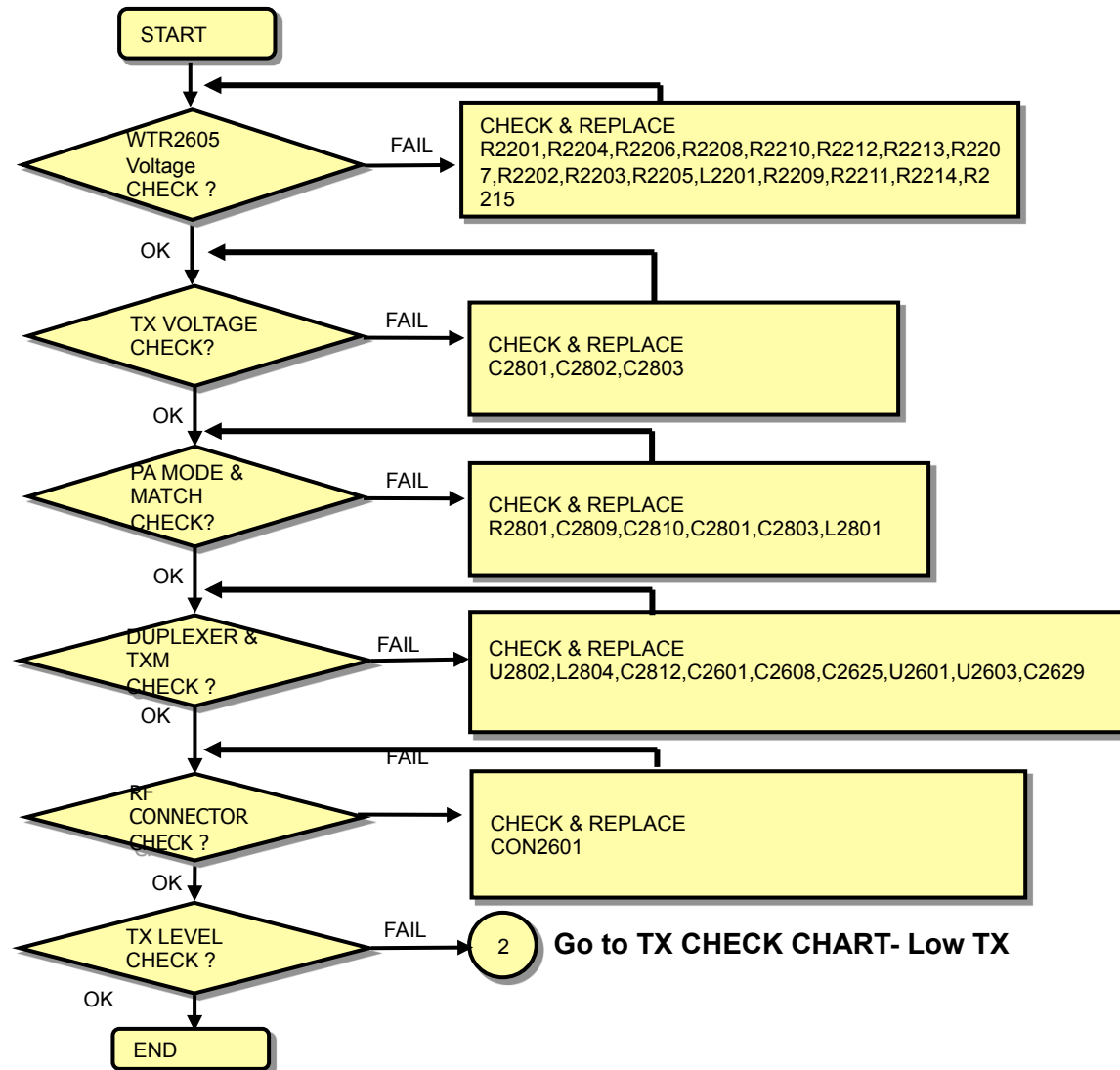




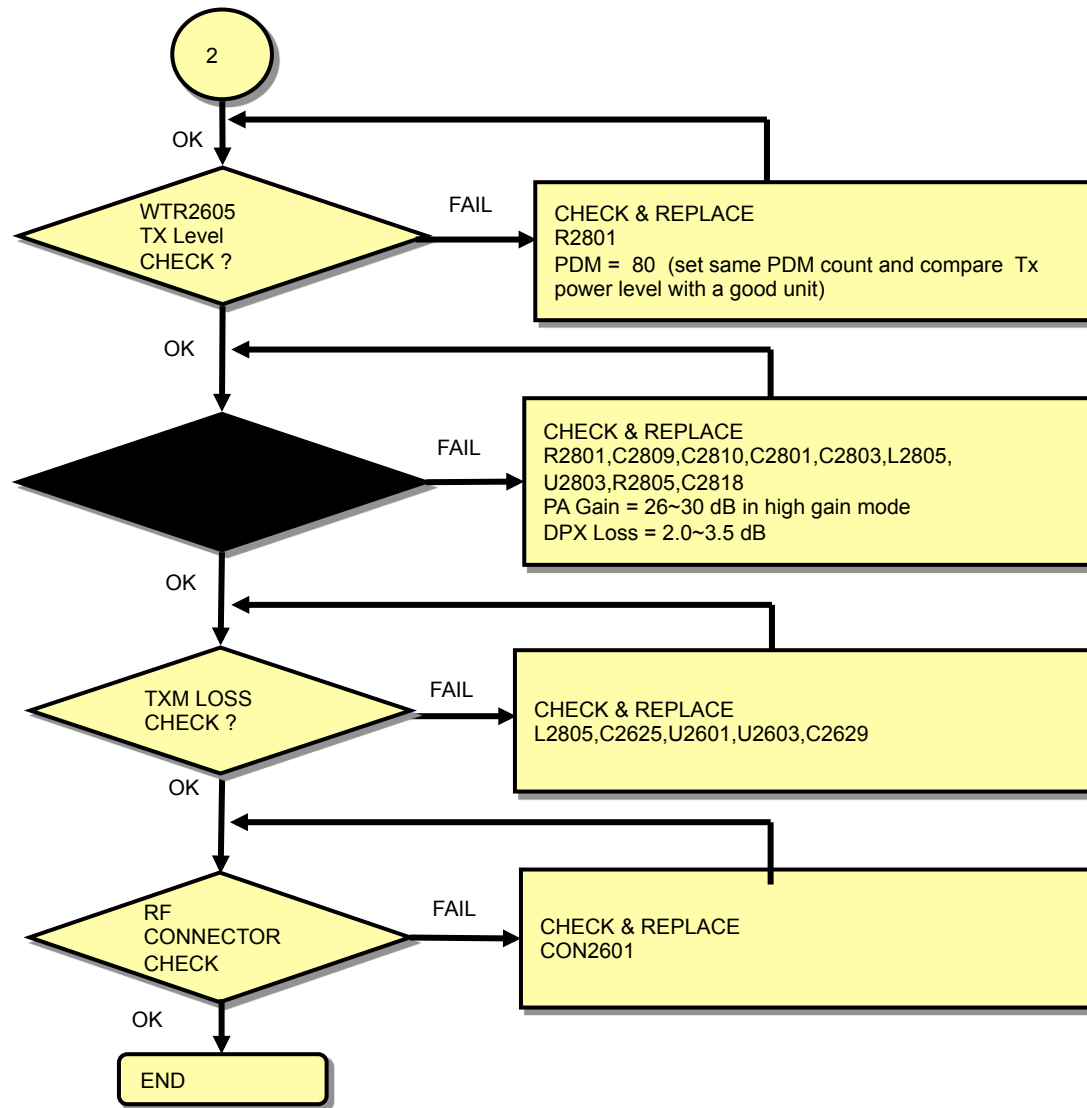
# WCDMA B5 Tx and Rx



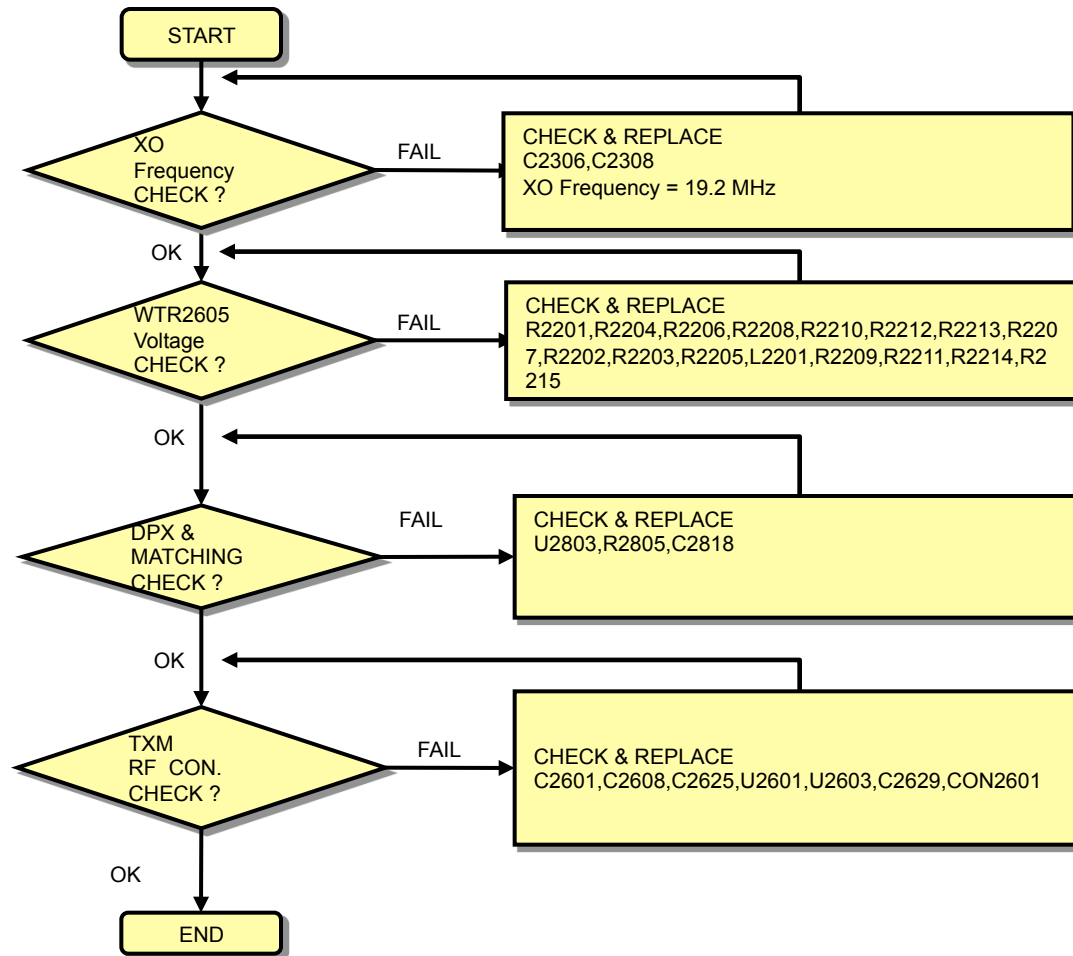
# WCDMA B5 TX Check Chart – No TX



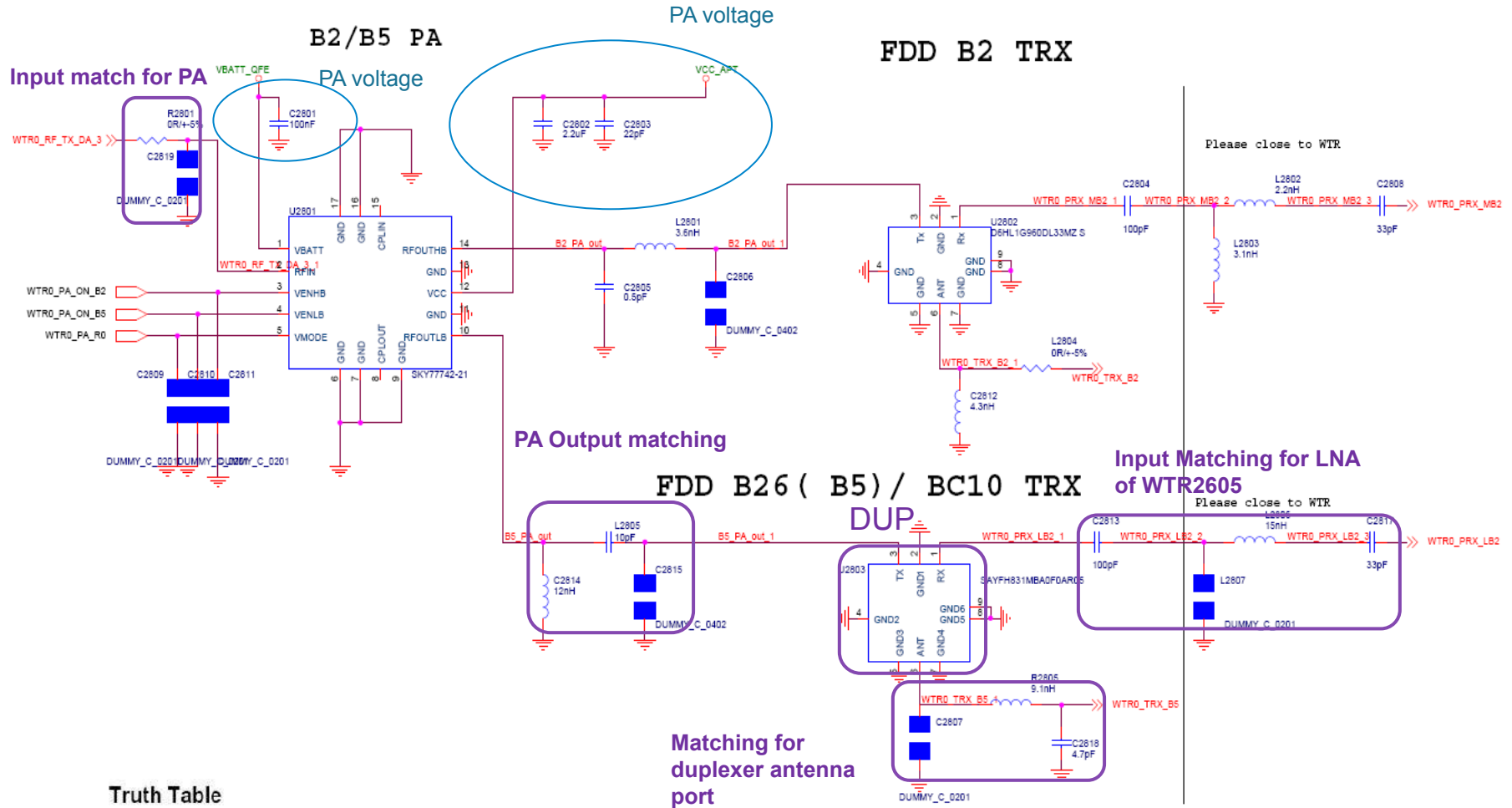
# WCDMA B5 TX Check Chart – Low TX



# WCDMA B5 RX Check Chart



# B5 TRX Circuits (PA + DPX )

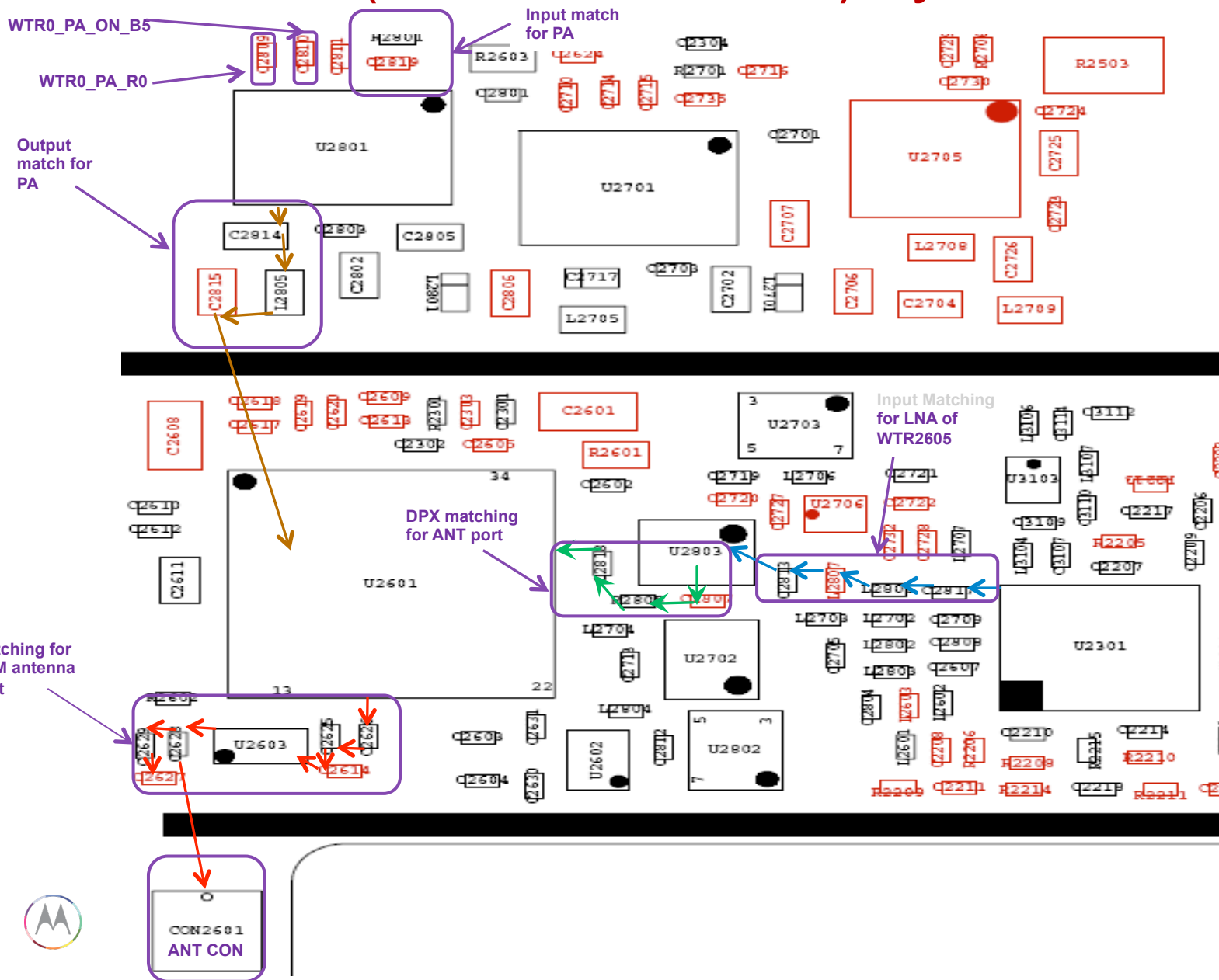


Truth Table





# B5 TRX Circuits (WTR + PA + DPX + TXM) Layout

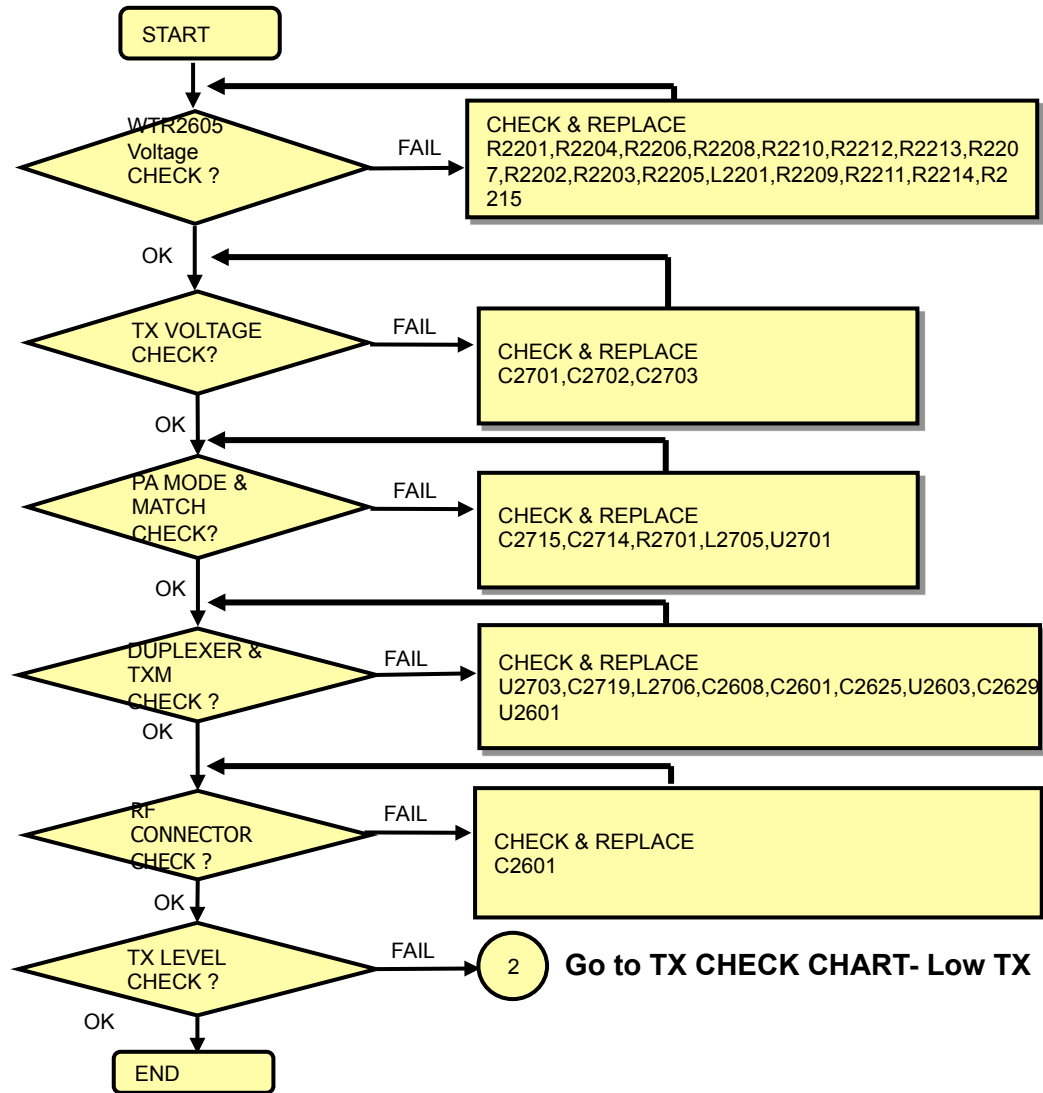




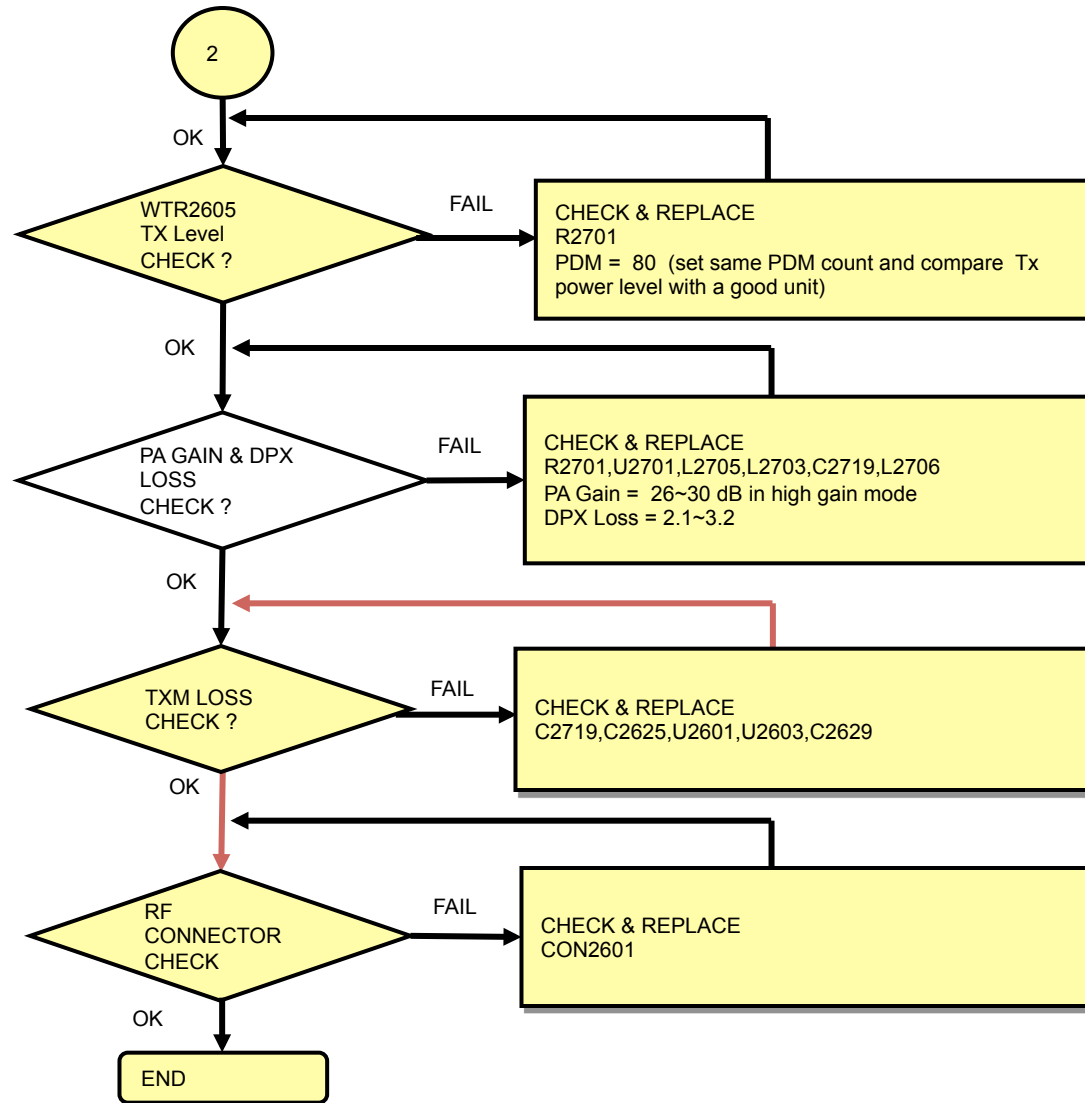
# WCDMA B8 Tx and Rx



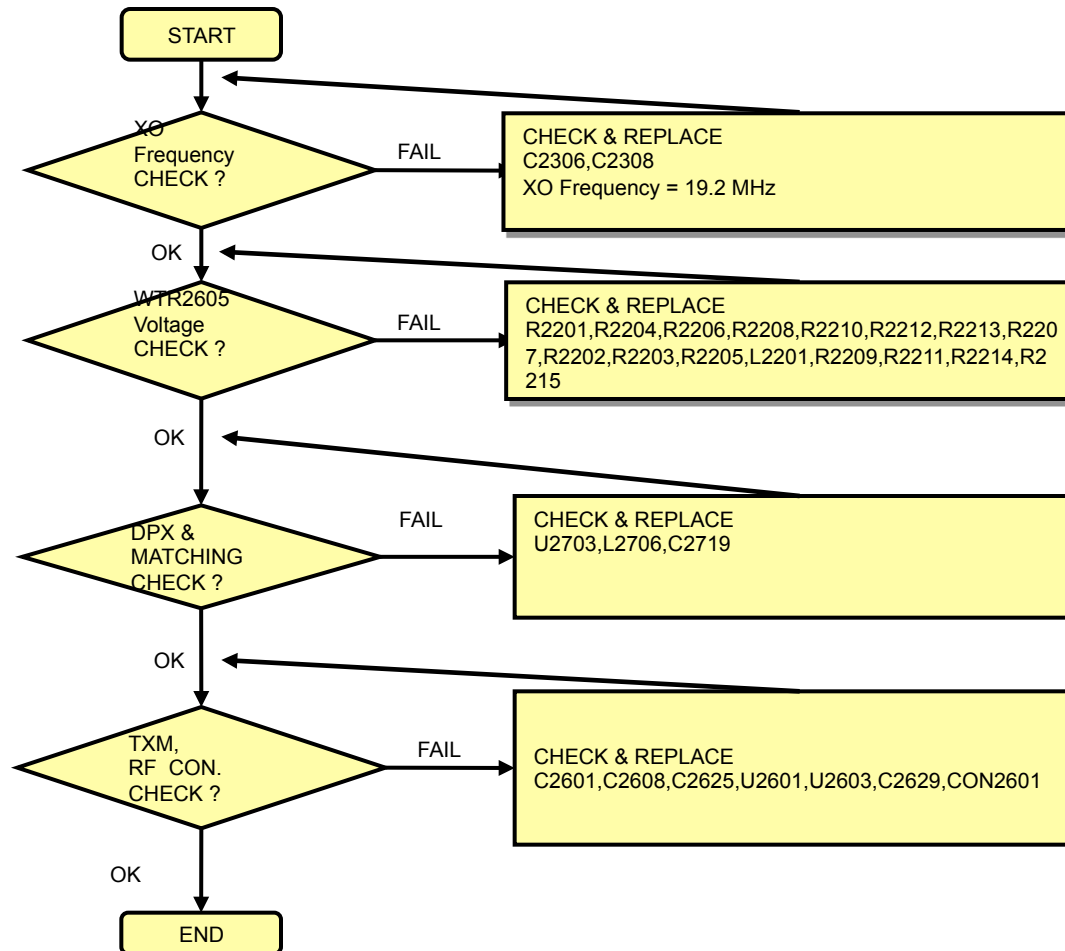
# WCDMA B8 TX Check Chart – No TX



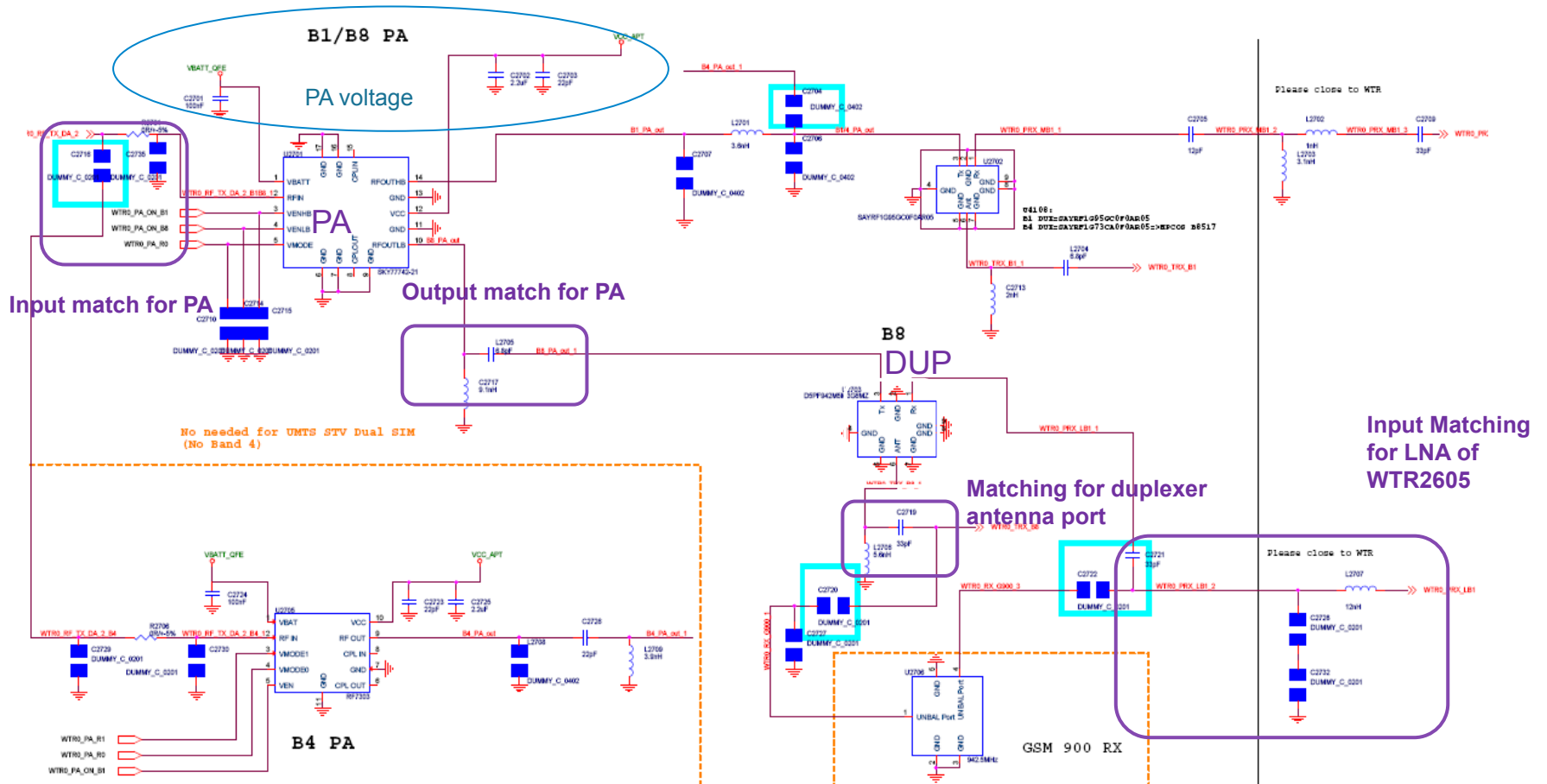
# WCDMA B8 TX Check Chart – Low TX



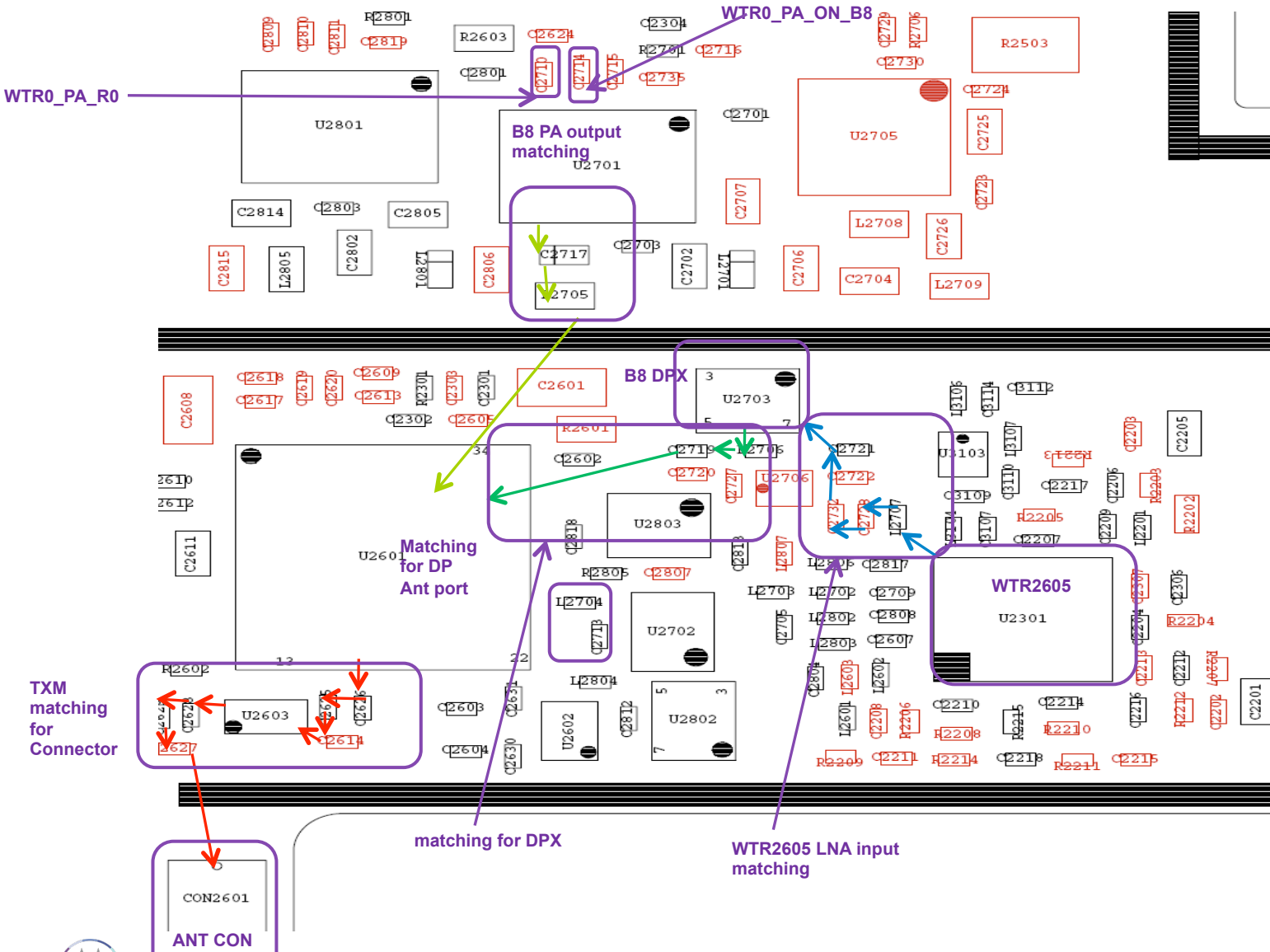
# WCDMA B8 RX Check Chart



# B8 TRX Circuits (PA + DPX )



# B8 TRX Circuits (WTR + PA + DPX + TXM) Layout



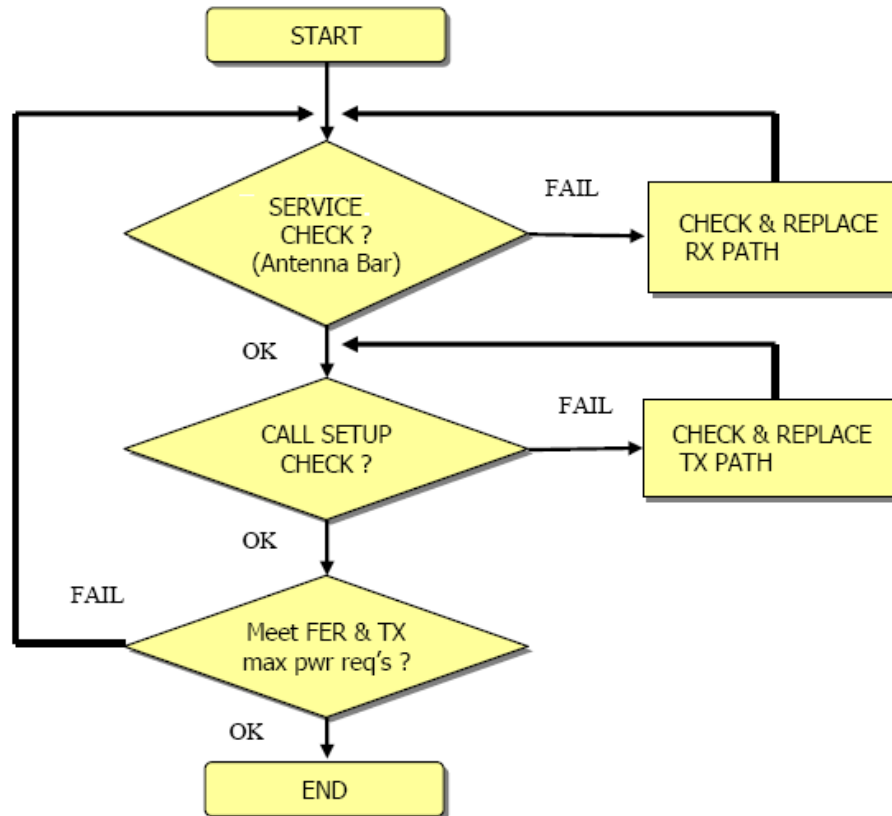


# GSM Quad Band Rx

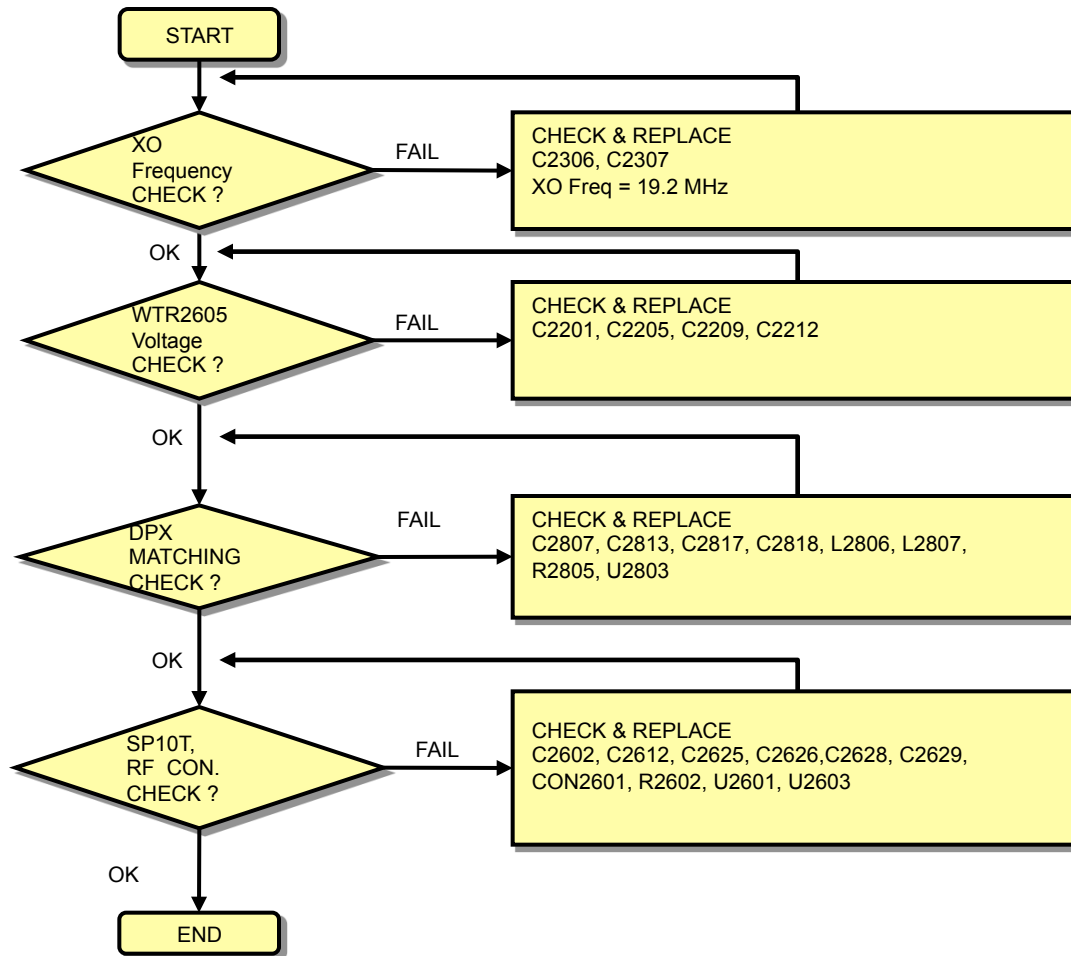




# WCDMA/CDMA/GSM RADIO CHECK

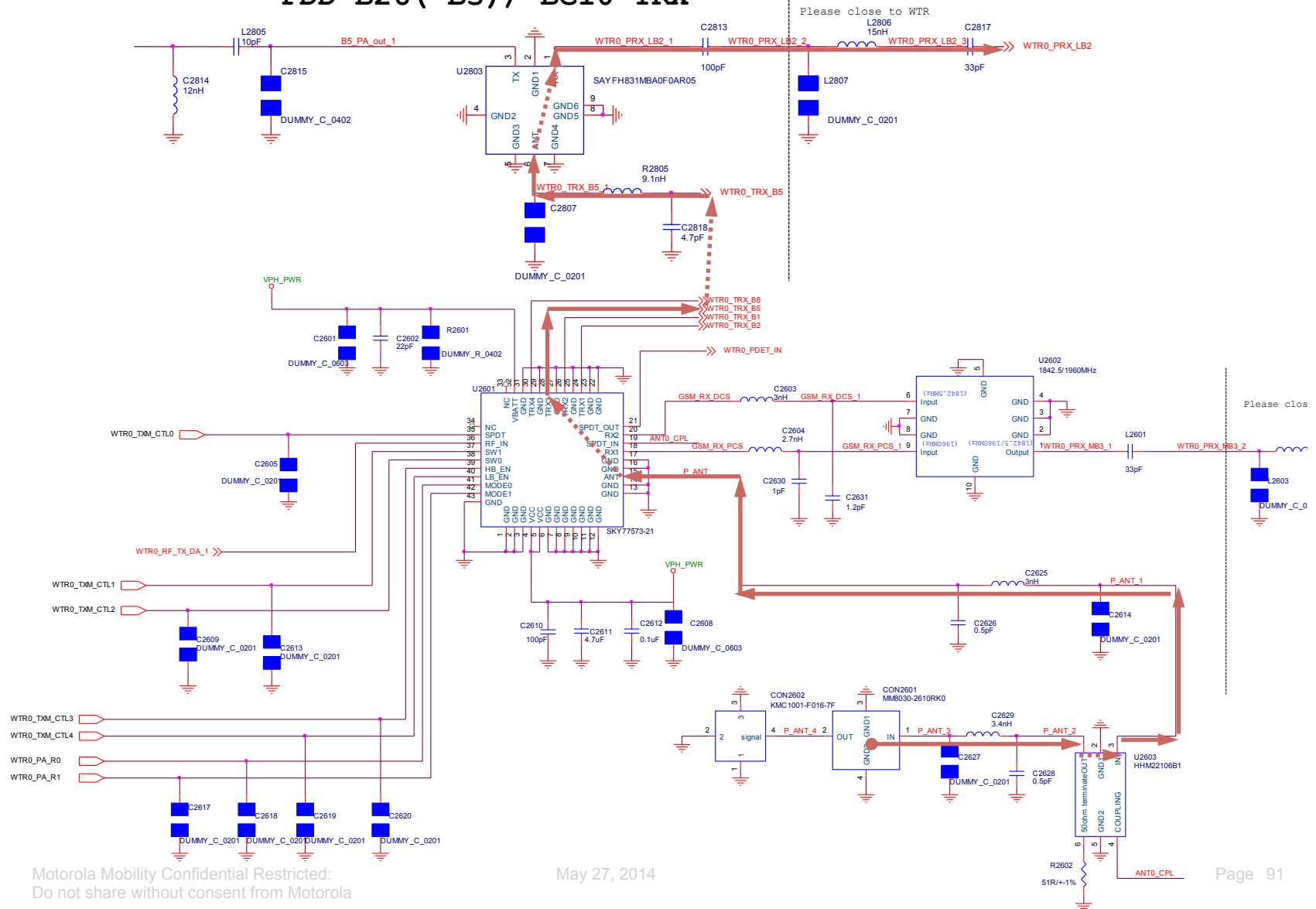


# GSM850 Receiver UMTS Global & AWS Check Chart



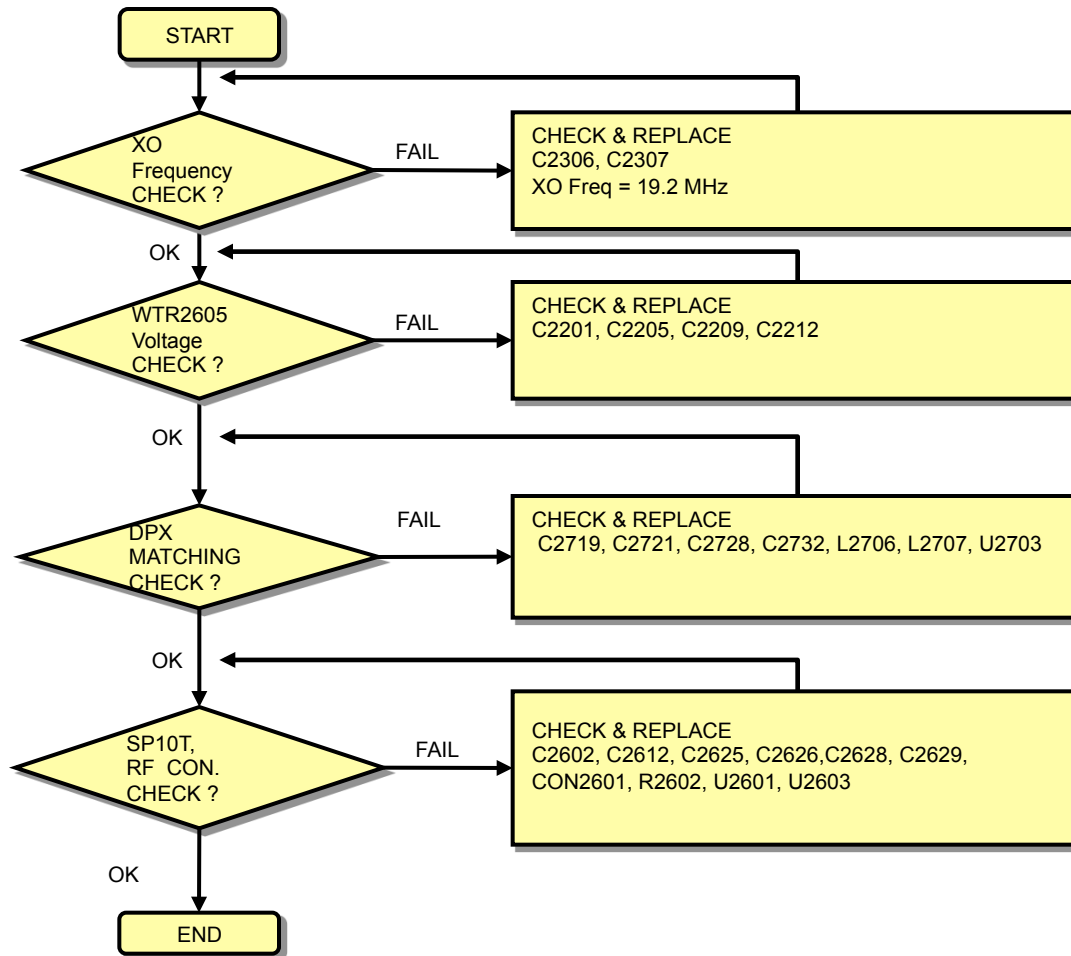
# GSM850 Receiver Circuitry-UMTS Global & AWS

## FDD B26 ( B5) / BC10 TRX





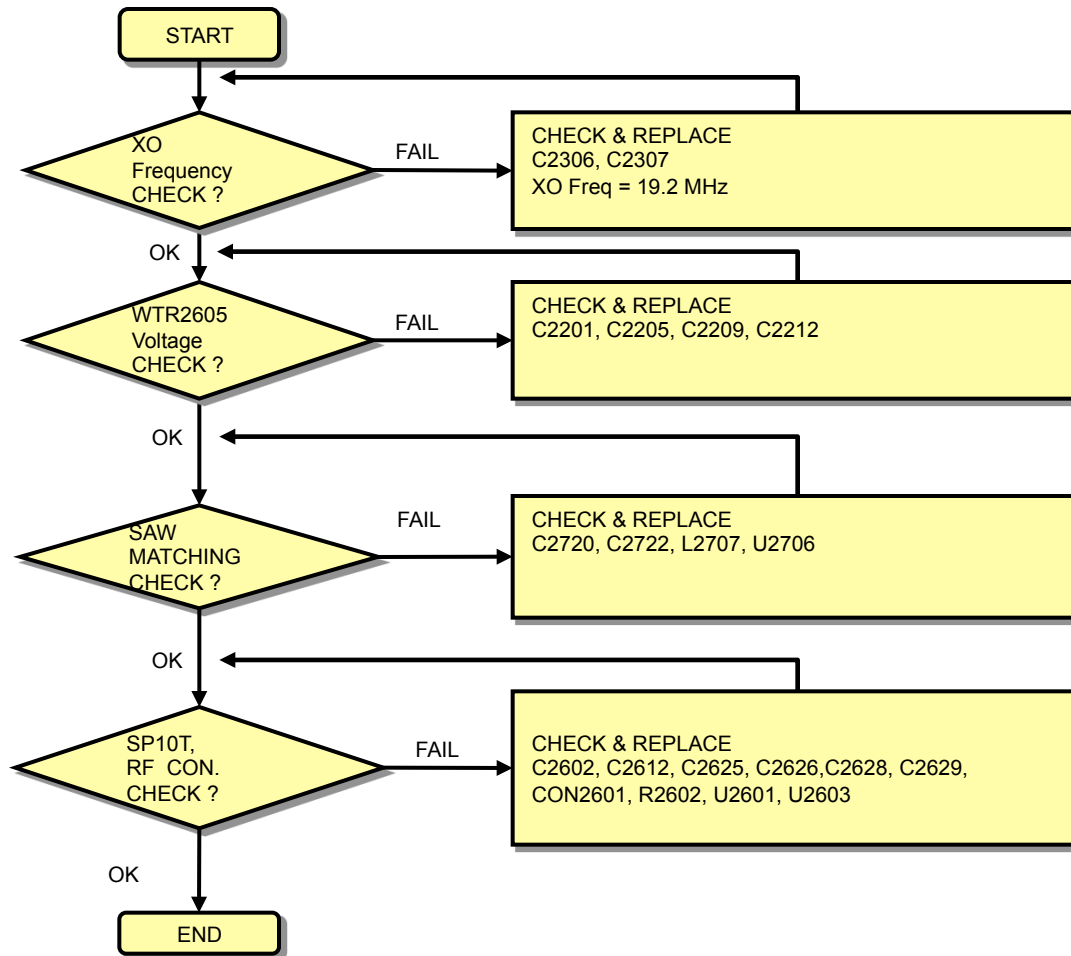
# GSM900 Receiver UMTS Global Check Chart





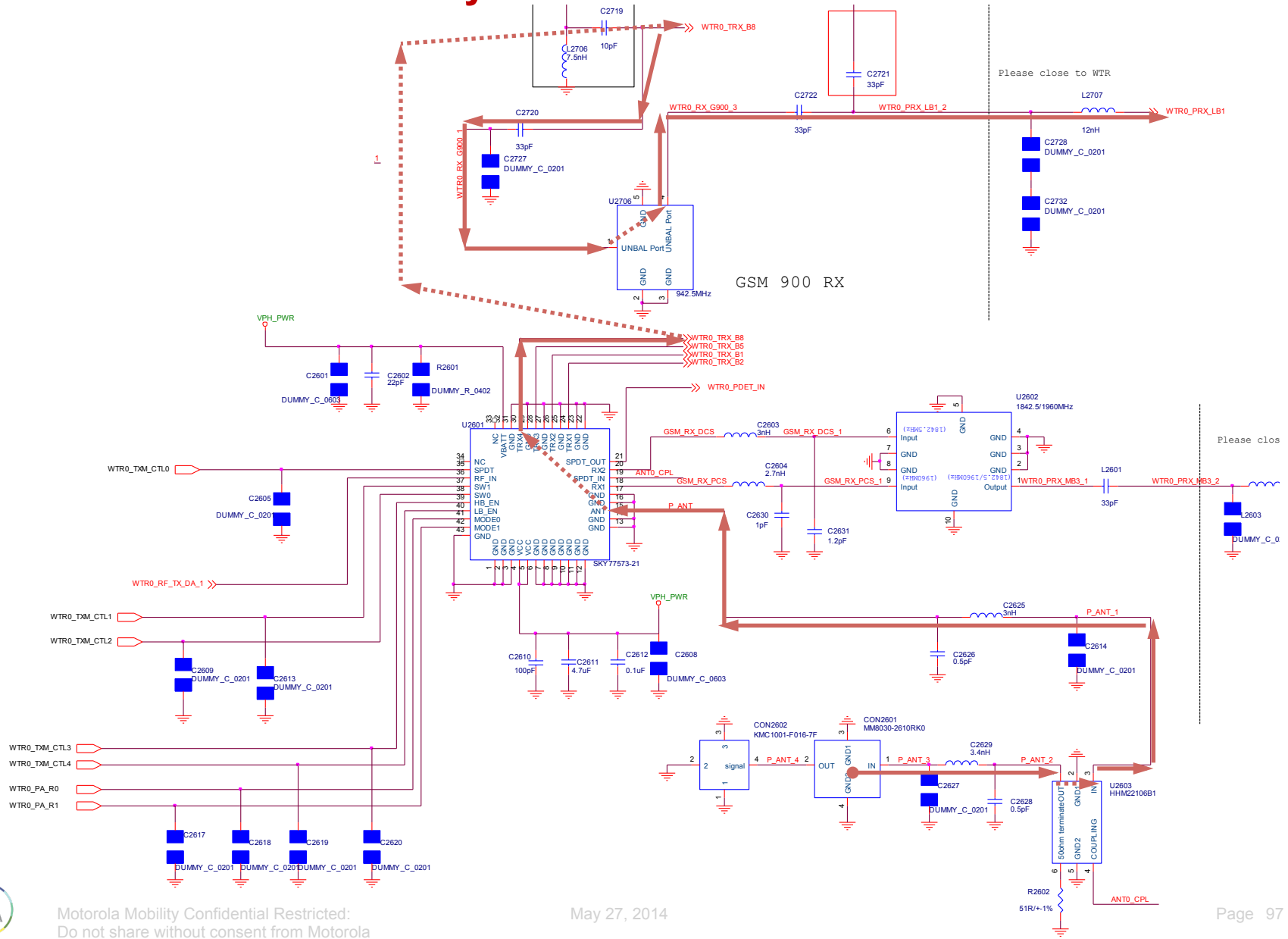


# GSM900 Receiver UMTS AWS Check Chart

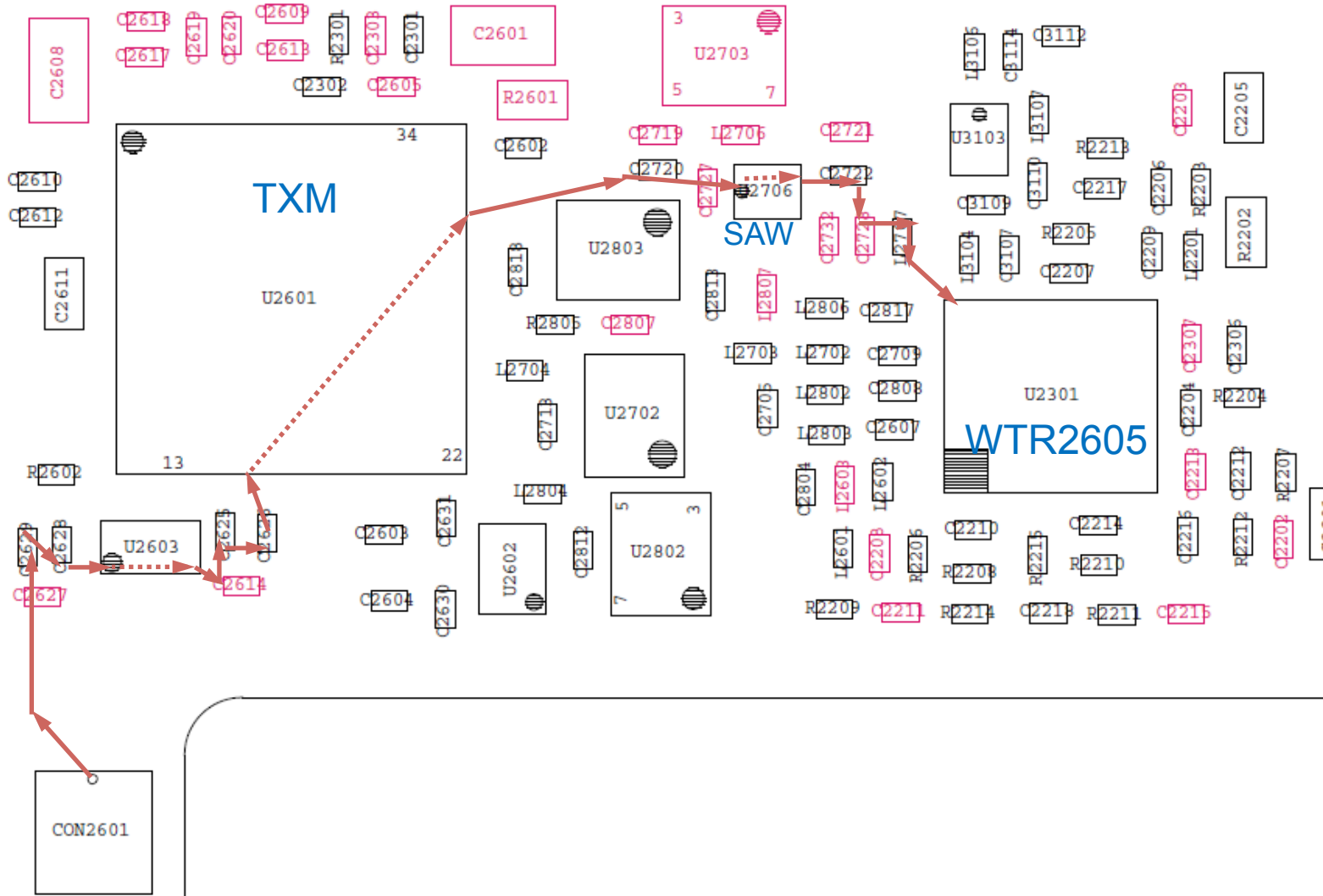




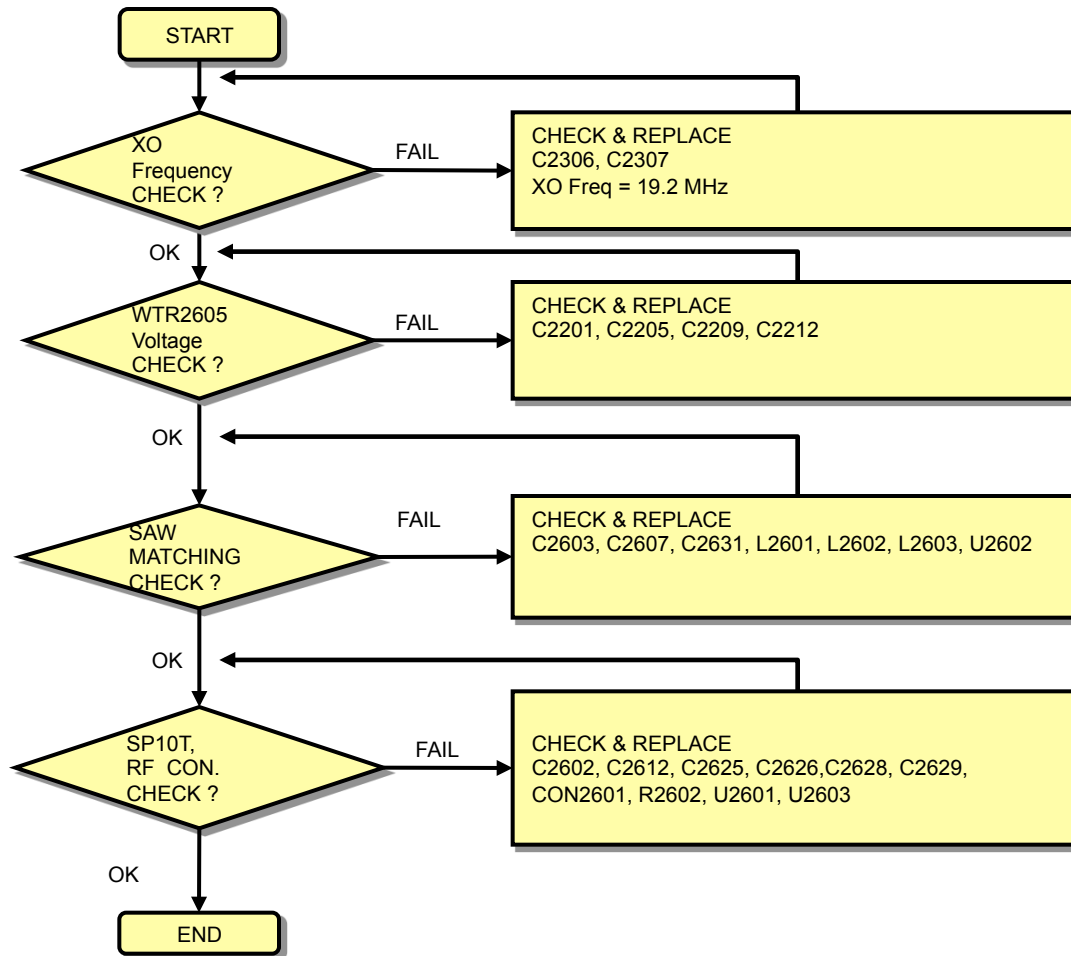
# GSM900 Receiver Circuitry-UMTS AWS



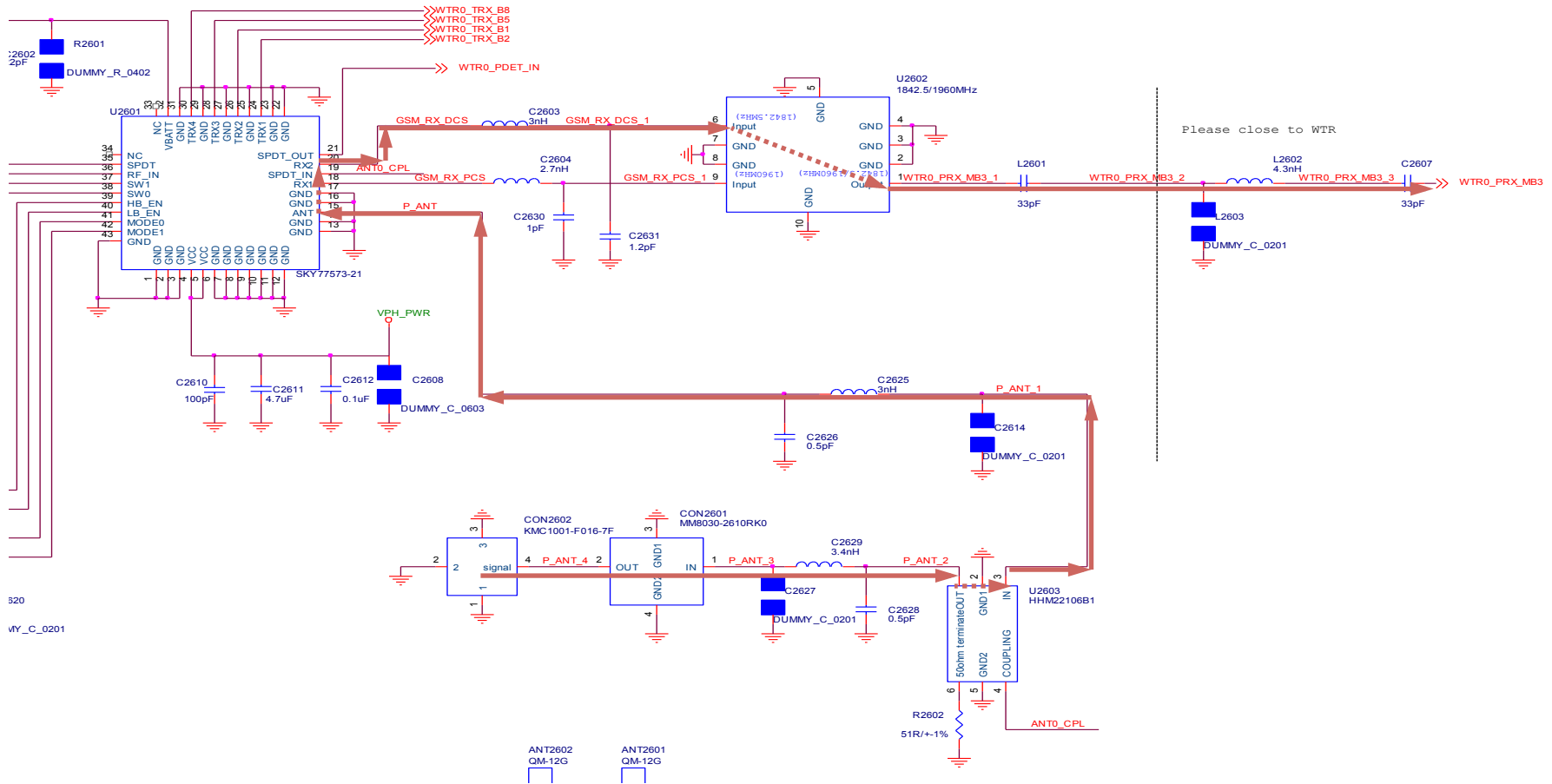
# GSM900 Receiver Circuitry-UMTS AWS



# GSM1800 Receiver UMTS Global & AWS Check Chart

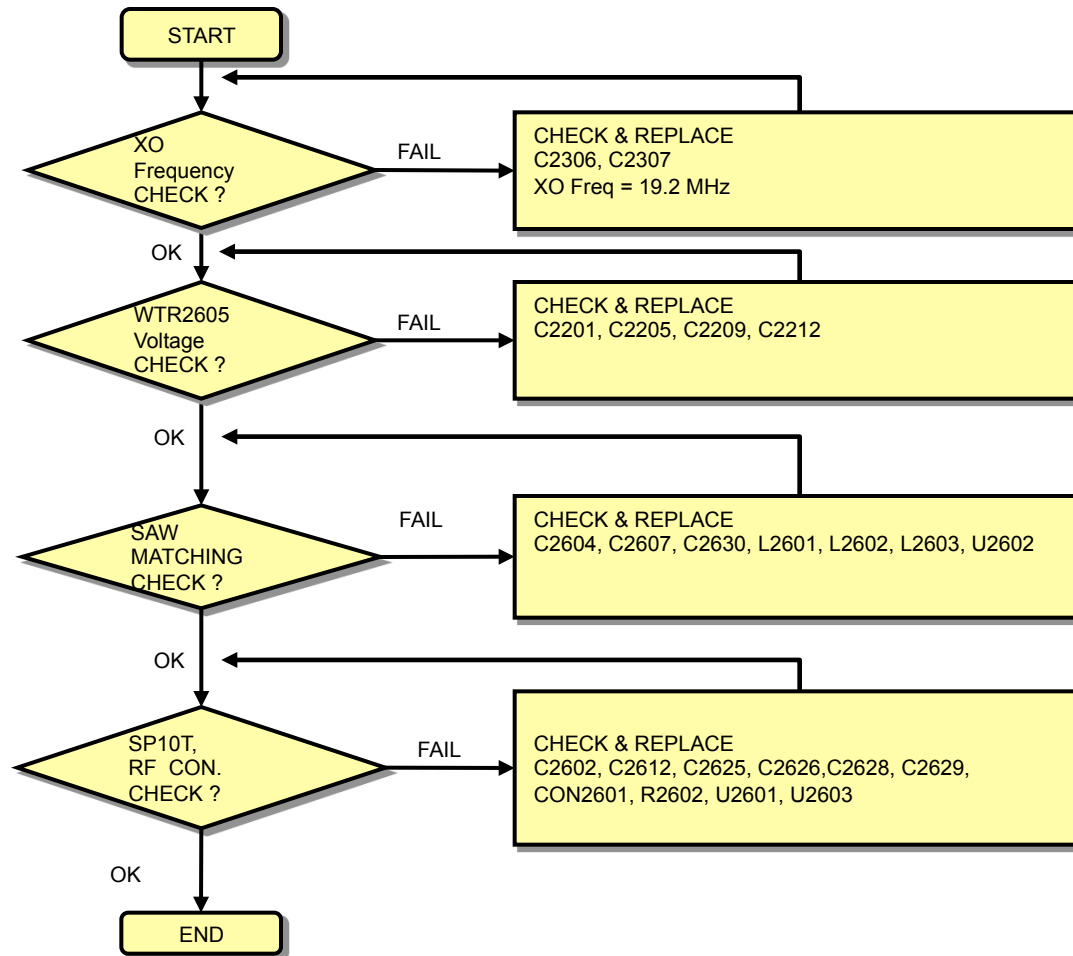


# GSM1800 Receiver Circuitry-UMTS Global & AWS

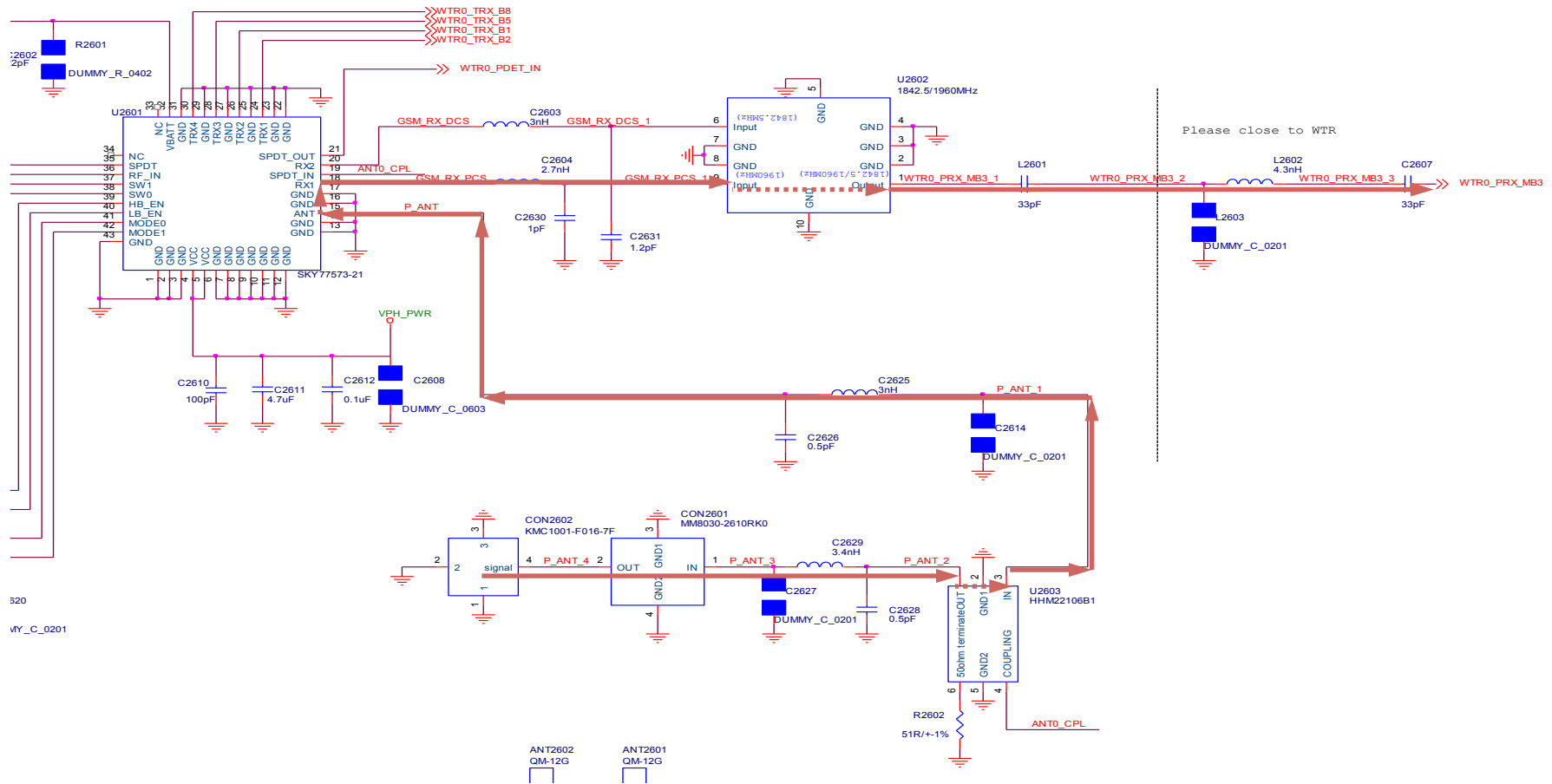




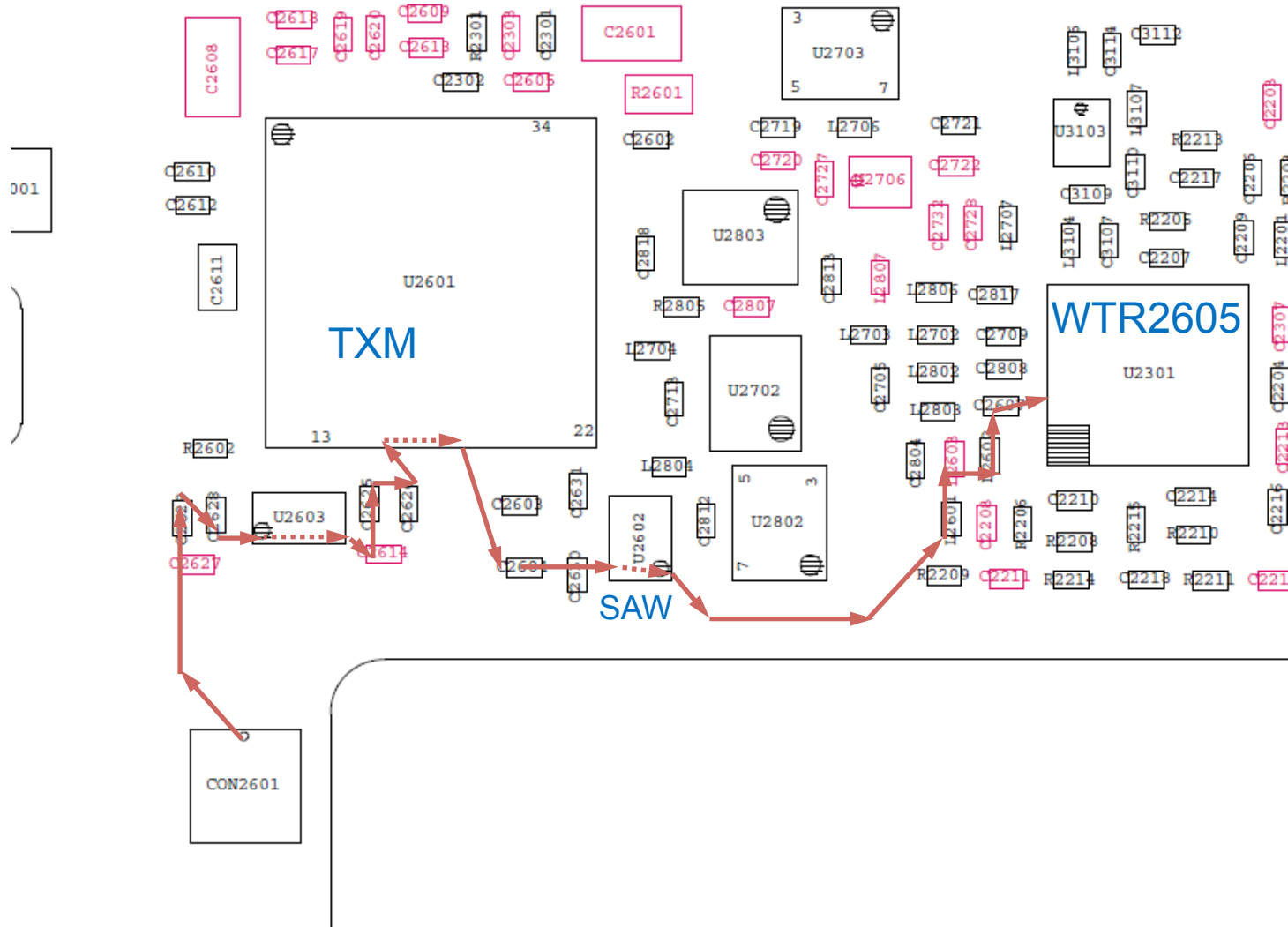
# GSM1900 Receiver UMTS Global & AWS Check Chart



# GSM1900 Receiver Circuitry-UMTS Global & AWS



# GSM1900 Receiver Circuitry-UMTS Global



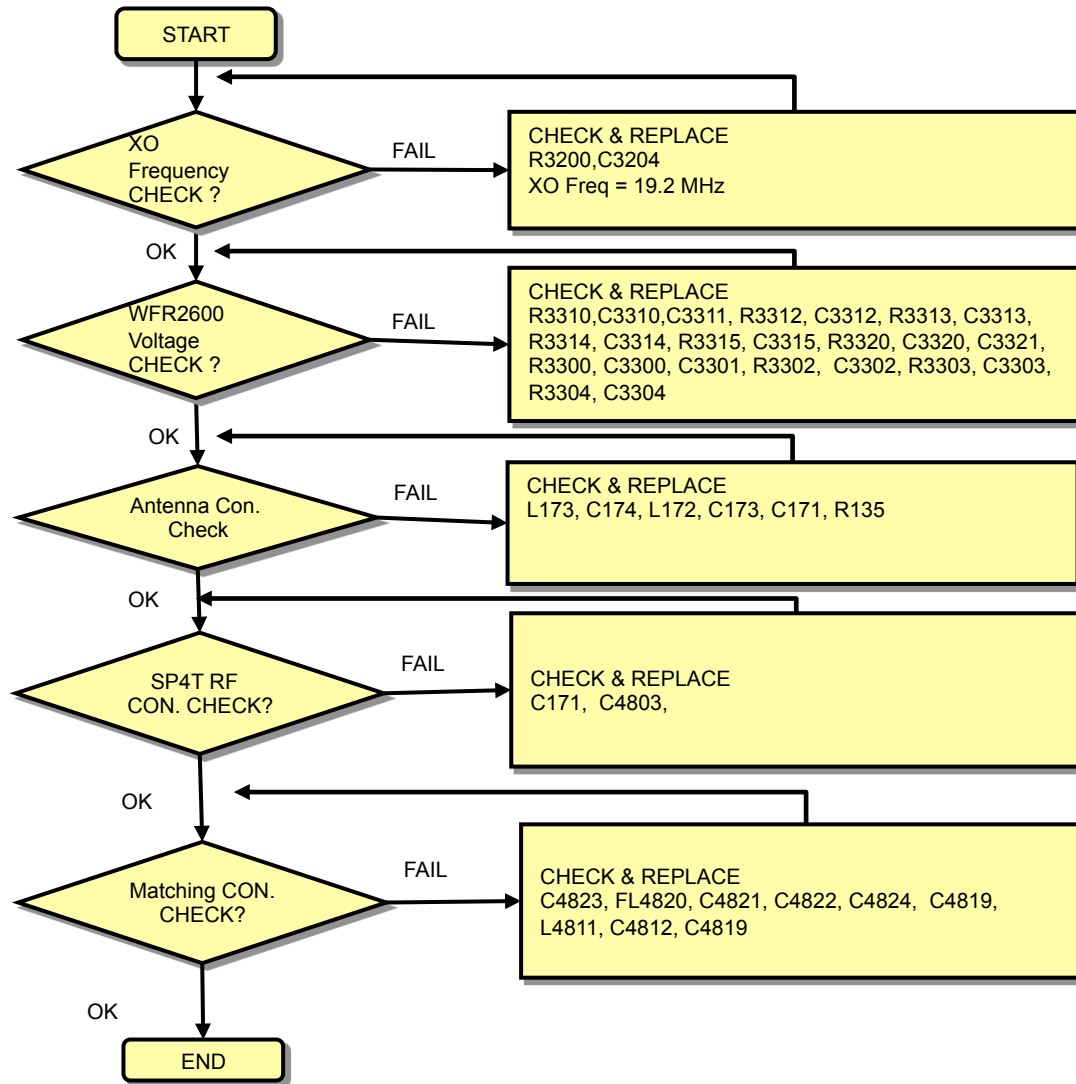




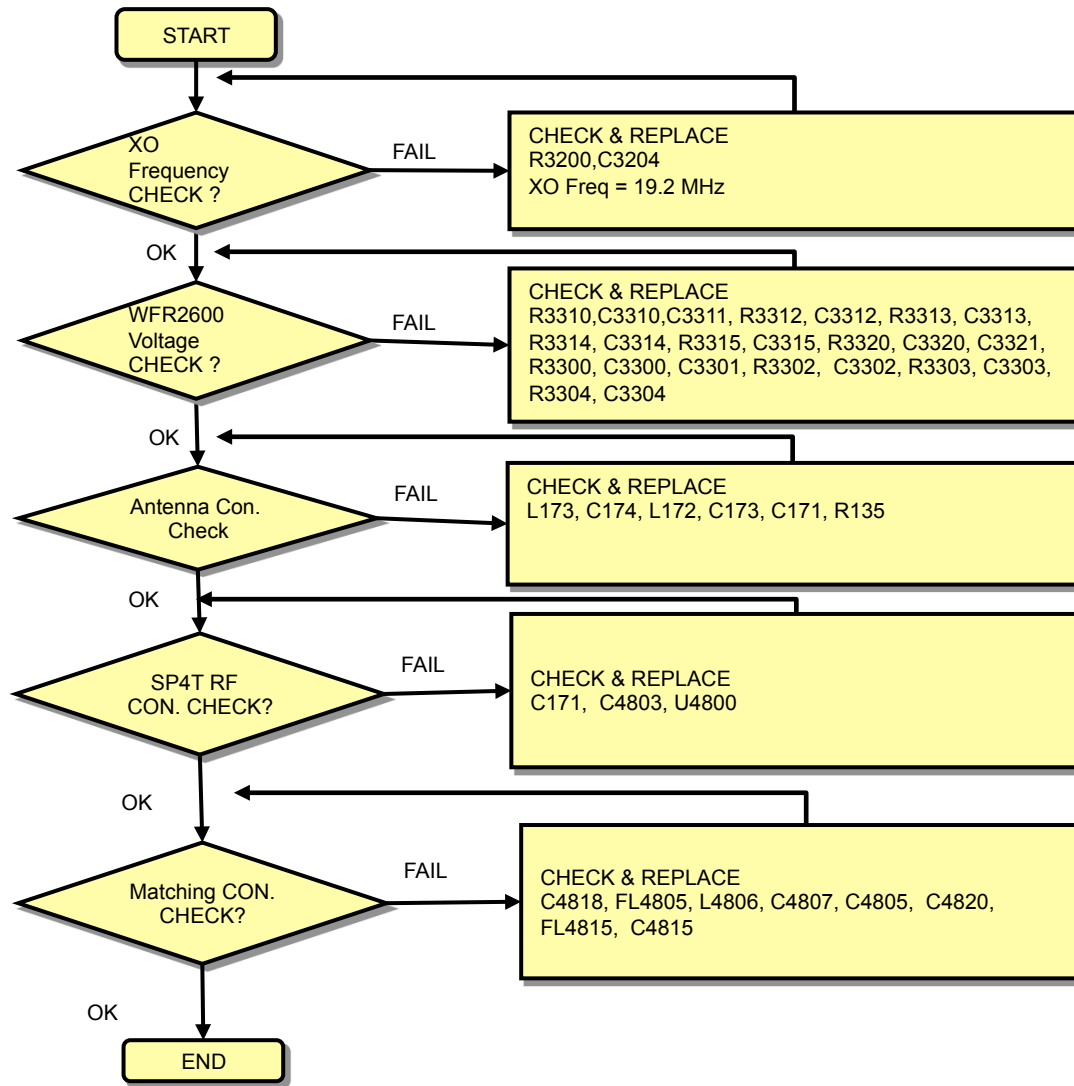
# WCDMA B1/B2/B4/B8 and CDMA BC0/BC1/BC10 Diversity Rx



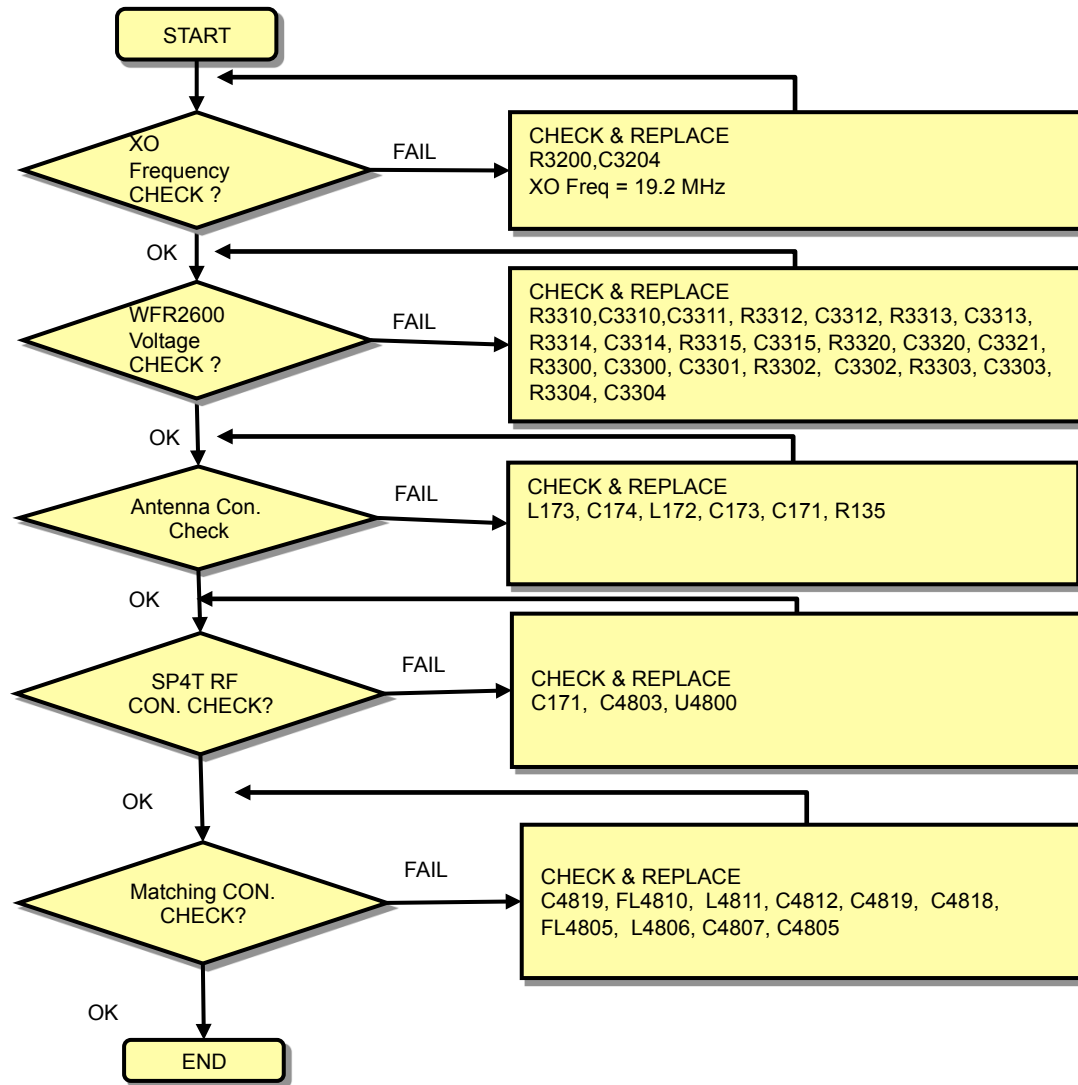
# Diversity RX Check Chart For CDMA BC0, BC1, BC10



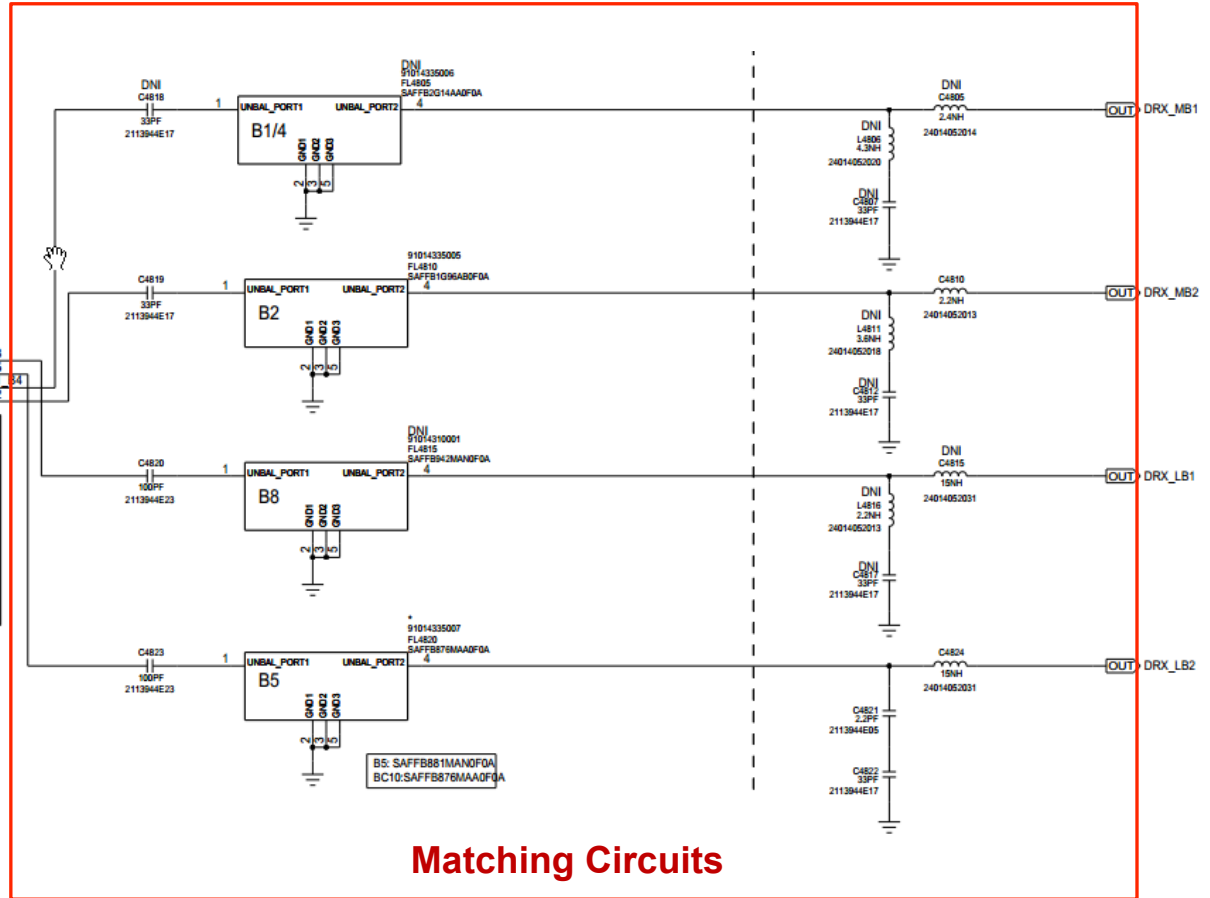
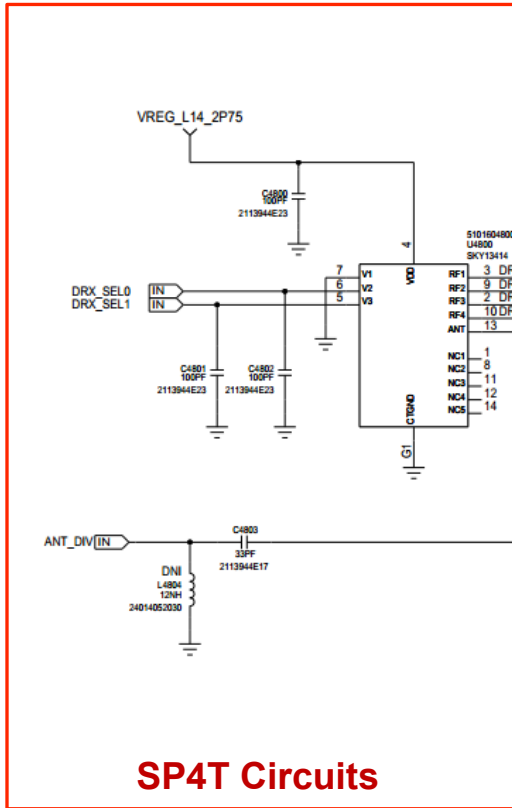
# Diversity RX Check Chart For UMTS Global B1, B8



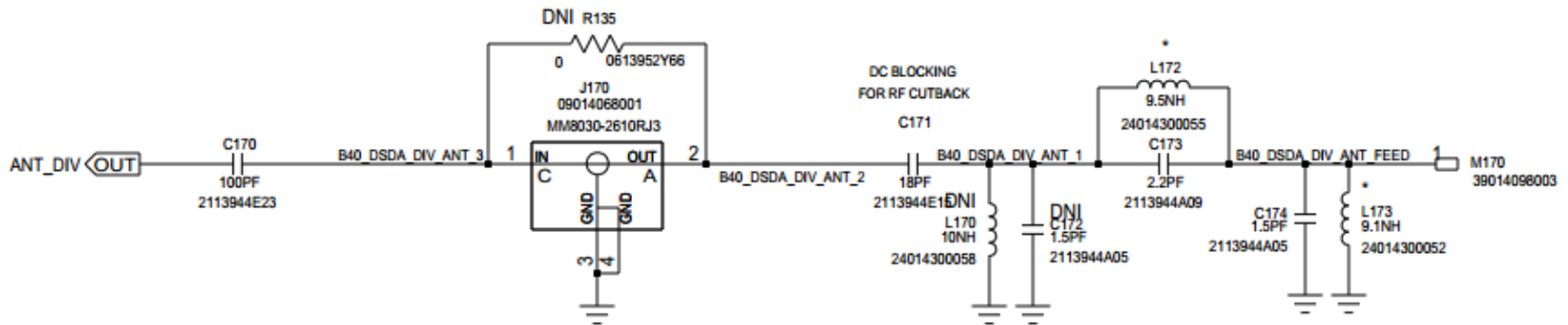
# Diversity RX Check Chart For UMTS AWS B2, B4



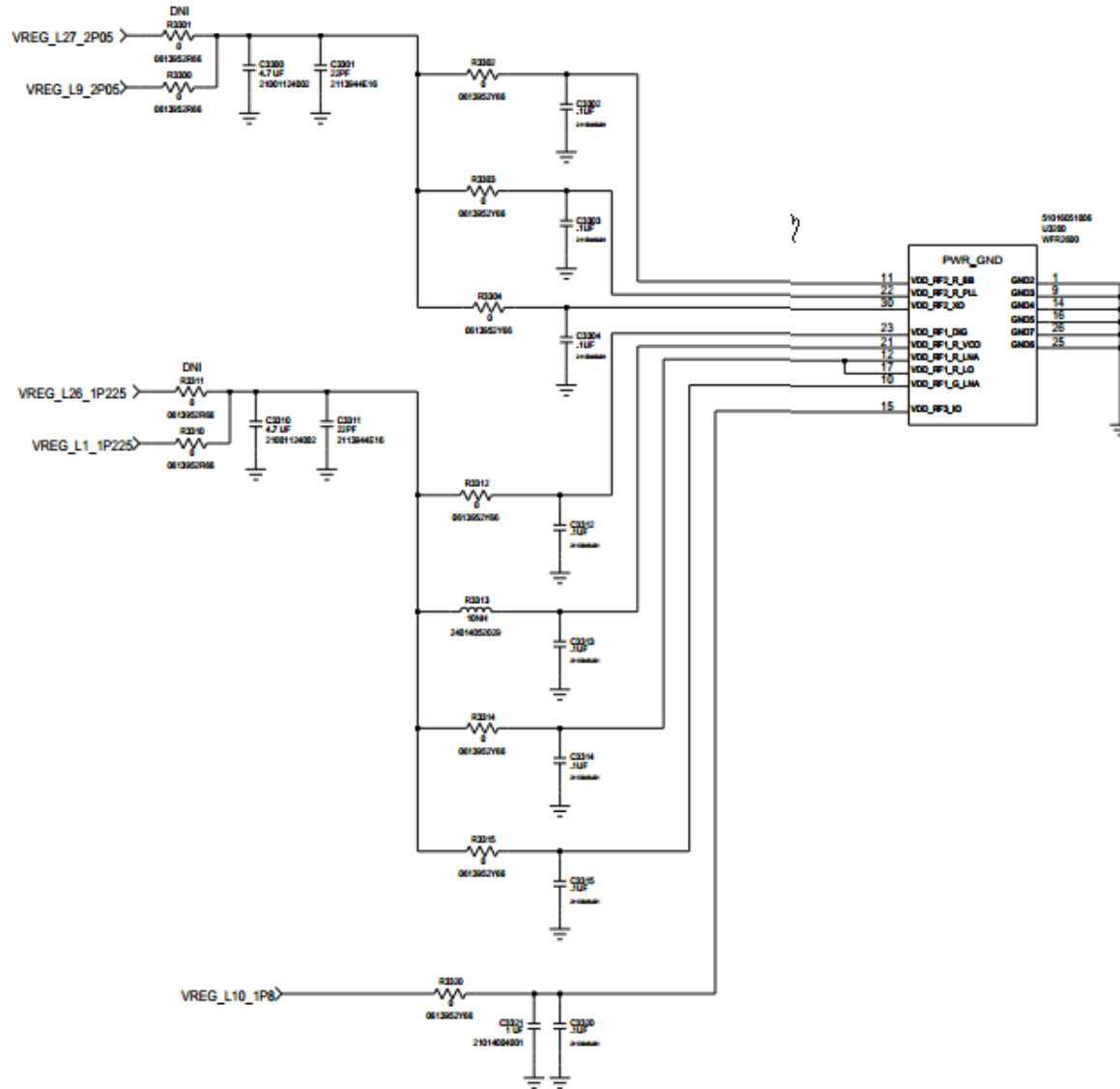
# SP4T and Matching Circuits



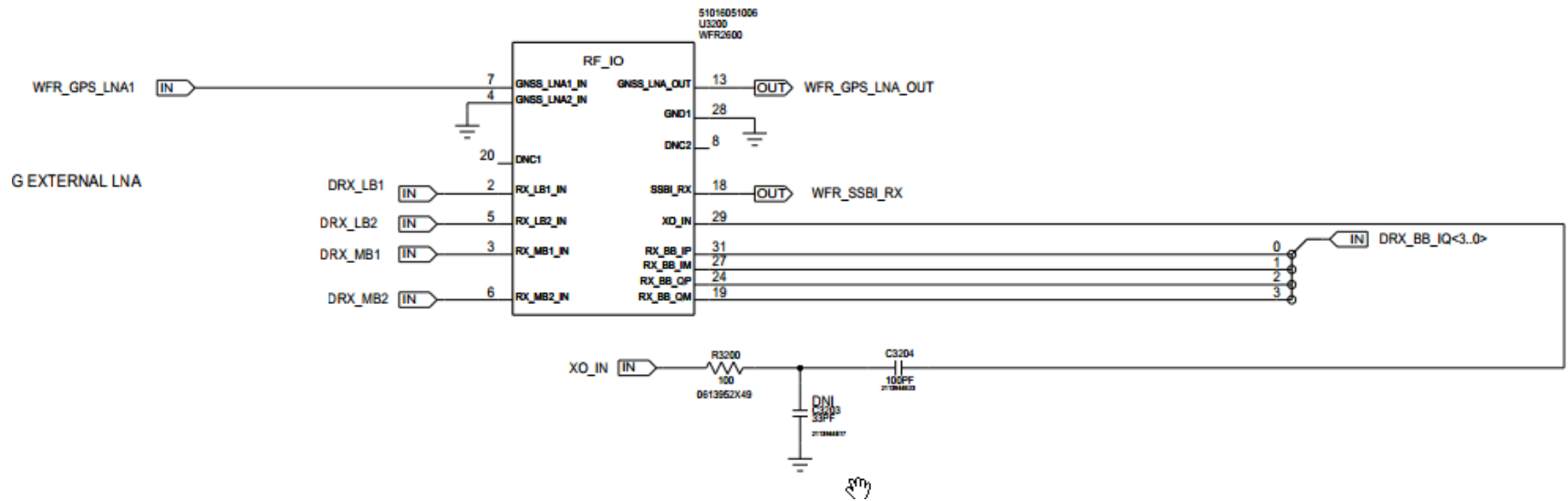
# Antenna Circuits



# WFR2600 Voltage Supply Circuits



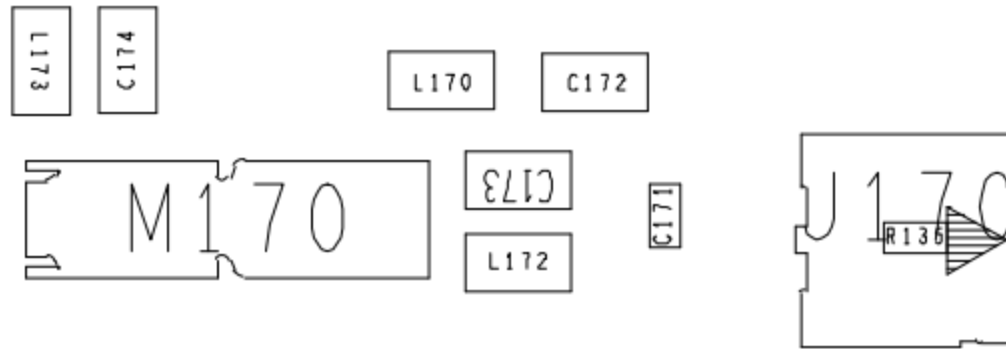
# XO Supply Circuit







# Antenna Matching Circuit Layout

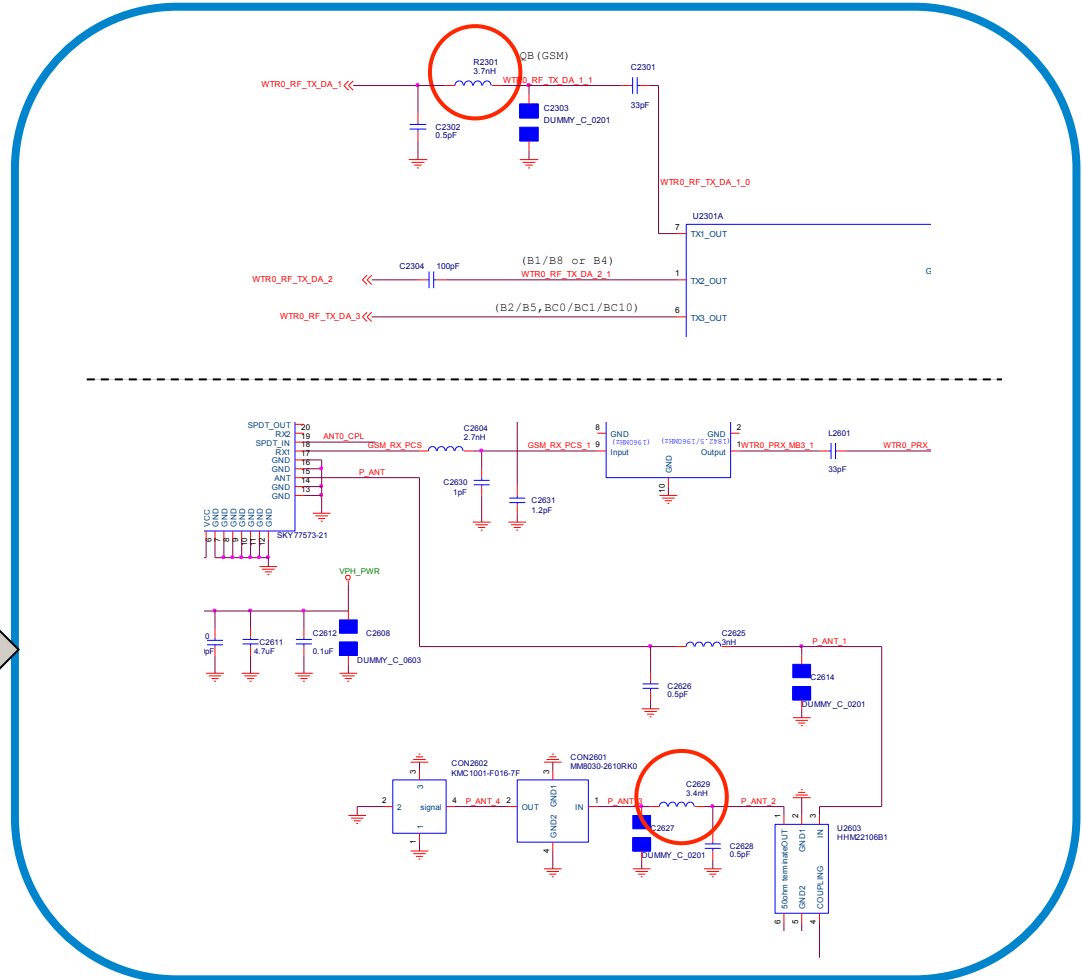
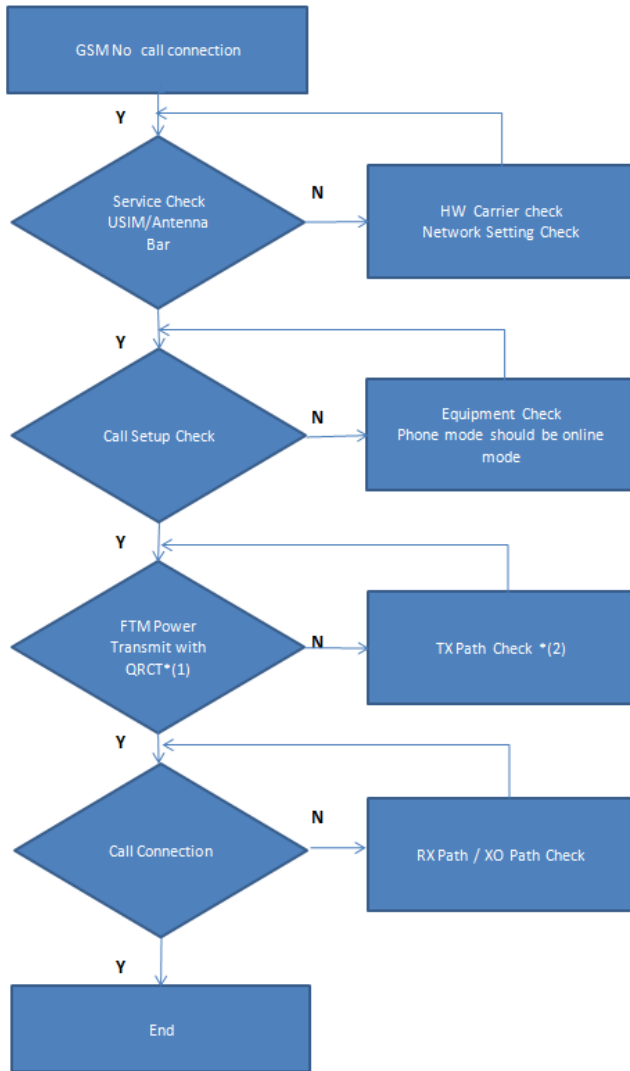




# GSM Quad Band Tx



# GSM QUAD BAND TX CHECK CHART – NO TX



# QRCT GSM POWER TRANSMIT

COM Port: Mobile Mode Control | Boot Mode: | ESN: | HW Ver: | QMSL Library Mode: | Command Code: | Status Polling: | User Defined Transport: | Target: |

QRCT (db) Message (2) | GSM Linear | GSM RF

Clear Save... Print...

03:19:24 QLIB\_SetLibraryMode(1)  
 03:19:24 QLIB\_GetAvailablePhonesPortList()  
 Com Port List = COM180  
 03:19:53 QLIB\_SetLibraryMode(1)  
 03:19:53 QLIB\_GetAvailablePhonesPortList()  
 Com Port List = COM180  
 03:19:54 QLIB\_SetLibraryMode(1)  
 03:19:54 QLIB\_GetAvailablePhonesPortList()  
 Com Port List = COM180  
 03:19:57 QLIB\_ConnectServerWithWait(COM180,2000)  
 03:19:57 QLIB\_IsPhoneConnected()  
 03:19:57 QLIB\_DIAG\_READ\_ESN\_F0  
 ESN = 0X0  
 03:19:57 QLIB\_DIAG\_EXT\_BUILD\_ID\_F0  
 Hw/Sw Version = 32769 4088 M8626A-AANAAM-0.0.01002  
 03:19:59 QLIB\_DIAG\_CONTROL\_F(MODE\_FTM\_F)  
 03:20:02 QLIB\_FTM\_SET\_MODE\_ID(GSM\_RF)  
 03:20:02 QLIB\_FTM\_SET\_MODE (PHONE\_MODE\_GSM\_1800)  
 03:20:05 Helper\_CalculateFrequency (PHONE\_MODE\_GSM\_1800,512)  
 RxUHF = 1805.2, TxUHF = 1710.2  
 03:20:05 QLIB\_FTM\_SET\_MODE\_ID(GSM\_RF)  
 03:20:05 QLIB\_FTM\_SET\_CHAN(512)  
 03:20:05 Helper\_IsValidULChannel (PHONE\_MODE\_GSM\_1800,512)  
 03:20:21 QLIB\_FTM\_SET\_MODE\_ID(GSM\_RF)  
 03:20:21 QLIB\_FTM\_SET\_TRANSMIT\_BURST (0, TX\_DATA\_SOURCE\_PSDRND, 0.0, False)

**Linear PA Range**  
 Slot Number:   
 PA Range:   
 Set PA Range

**Tx AMAM Sweep**  
 1000 Pre Dc Duration  
 1000 Edge Duration  
 31 Cal Rgi  
 Scaling Factor:   
 Tx AMAM Sweep

**Tx AMAM Sweep V2**  
 1000 Pre Dc Duration  
 1000 Edge Duration  
 31 Cal Rgi  
 0 Waveform Type  
 Scaling Factor:   
 Tx AMAM Sweep V2

**Set Linear RGI**  
 Slot Num:   
 RGI Index:   
 GSM Mod Type  
 Set Linear RGI

**Tx DA Cal**  
 File Name:   
 Execute Cal Edit File

**Tx Env DC CS Sweep**  
 File Name:   
 Execute Sweep Edit File

**Set PDM**  
 TCXO Adj PDM

**RF Frequency**  
 GSM 1800 RF Mode (3)  
 512 Set Channel (4)  
 1710.2 Tx Freq (MHz)  
 1805.2 Rx Freq (MHz)

**Get IM2**  
 I  Q   
 G   
 Get IM2

**Set Tx Frame Matrix**

Slot	Active	dBm*100	MCS
0	ON	0	MCS1
1	OFF	0	MCS1
2	OFF	0	MCS1
3	OFF	0	MCS1
4	OFF	0	MCS1
5	OFF	0	MCS1
6	OFF	0	MCS1
7	OFF	0	MCS1

(6) Set Matrix

Get RSSI | Rx LNA Range | Rx On/Off | GSM Rx Gain Range Calibration | Get IM2 | Tx On/Off | Set Tx Cal Sweep | Set Tx | Set Tx Frame Matrix

**Set PA Profile**  
 Profile File Name:   
 Set PA DAC Input | Set PA Start Delta | Set PA Stop Delta | Set Tx Power Level | Set PA Profile



# QRCT GSM POWER TRANSMIT

QRCT Debug Message

COM Port | Mobile Mode Control | Boot Mode | ESN | HW Ver | QMSL Library Mode | Command Code | Status Polling | User Defined Transport | Target

GSM RF

Linear PA Range

Slot Number

PA Range

Set PA Range

Tx AMAM Sweep

Pre Dc Duration

Edge Duration

Cal Rgi

Scaling Factor

Tx AMAM Sweep

Tx AMAM Sweep V2

Pre Dc Duration

Edge Duration

Cal Rgi

Waveform Type

Scaling Factor

Tx AMAM Sweep V2

Set Linear RGI

Slot Num

RGI Index

Mod Type

Set Linear RGI

Tx DA Cal

File Name

Execute Cal

Edit File

Tx Env DC CS Sweep

File Name

Set PDM

TCXO Adj PDM

RF Frequency

GSM 1800 RF Mode

512 Set Channel

1710.2 Tx Freq (MHz)

1805.2 Rx Freq (MHz)

Get IM2

I Q

G

Get IM2

Set Tx

Slot Number

TSC Index

Random Data Data Source

Number of Burst

Infinite Burst

Set Tx Cont

Set Tx Burst

Get RSSI | Rx LNA Range | Rx On/Off | GSM Rx Gain Range Calibration | Get IM2 | Tx On/Off | Set Tx Cal Sweep | Set Tx | Set Tx Frame Matrix

Set PA Profile

Profile File Name



# QRCT GSM POWER TRANSMIT

COM Port ▾ Mobile Mode Control ▾ Boot Mode ▾ ESN HW Ver QMSL Library Mode ▾ Command Code ▾ Status Polling ▾ User Defined Transport ▾ Target ▾

RCT Debug Message    GSM Linear    GSM RF

Clear Save... Print...

3:19:24 QLIB\_SetLibraryMode(1)  
 3:19:24 QLIB\_GetAvailablePhonesPortList()  
 sm Port List = COM180 (12)  
 3:19:53 QLIB\_SetLibraryMode(1)  
 3:19:53 QLIB\_GetAvailablePhonesPortList()  
 sm Port List = COM180 (13)  
 3:19:54 QLIB\_SetLibraryMode(1)  
 3:19:54 QLIB\_GetAvailablePhonesPortList()  
 sm Port List = COM180  
 3:19:57 QLIB\_ConnectServerWithWait(COM180,2000)  
 3:19:57 QLIB\_IsPhoneConnected()  
 3:19:57 QLIB\_DIAG\_READ\_ESN\_F()  
 SN = 0X0  
 3:19:57 QLIB\_DIAG\_EXT\_BUILD\_ID\_F()  
 sv/Sw Version = 32769 4088 M8626A-AAAAAZM-0.01002  
 3:19:59 QLIB\_DIAG\_CONTROL\_F(MODE\_FTM\_F)  
 3:20:02 QLIB\_FTM\_SET\_MODE\_ID(GSM\_RF)  
 3:20:02 QLIB\_FTM\_SET\_MODE\_HONE\_MODE\_GSM\_1800)  
 3:20:05 Helper\_CalculateFrequency  
 HONE\_MODE\_GSM\_1800,512  
 (UHF = 1805.2, TxUHF = 1710.2  
 3:20:05 QLIB\_FTM\_SET\_MODE\_ID(GSM\_RF)  
 3:20:05 QLIB\_FTM\_SET\_CHAN(512)  
 3:20:05 Helper\_IsValidULChannel  
 HONE\_MODE\_GSM\_1800,512)  
 3:20:21 QLIB\_FTM\_SET\_MODE\_ID(GSM\_RF)  
 3:20:21 QLIB\_FTM\_SET\_TRANSMIT\_BURST  
 .TX\_DATA\_SOURCE\_PSDRND,0.0,False)

Linear PA Range  
 0 Slot Number  
 0 PA Range  
 Set PA Range

Tx AMAM Sweep  
 1000 Pre Dc Duration  
 1000 Edge Duration  
 31 Cal Rgi  
 Scaling Factor  
 Tx AMAM Sweep

Tx AMAM Sweep V2  
 1000 Pre Dc Duration  
 1000 Edge Duration  
 31 Cal Rgi  
 0 Waveform Type  
 Scaling Factor  
 Tx AMAM Sweep V2

Set Linear RGI  
 0 Slot Num  
 20 RGI Index  
 GSM Mod Type  
 Set Linear RGI

Tx DA Cal  
 File Name  
 Execute Cal Edit File

Tx Env DC CS Sweep  
 File Name

Set PDM  
 TCXO Adj PDM

RF Frequency  
 GSM 1800 RF Mode  
 512 Set Channel  
 1710.2 Tx Freq (MHz)  
 1805.2 Rx Freq (MHz)

Get IM2  
 I Q  
 G  
 Get IM2

Tx On/Off  
 (11) Set Tx On  
 Set Tx Off

(10) Tx On/Off Set Tx Cal Sweep Set Tx Set Tx Frame Matrix

Get RSSI Rx LNA Range Rx On/Off GSM Rx Gain Range Calibration Get IM2 Tx On/Off Set Tx Cal Sweep Set Tx Set Tx Frame Matrix

Set PA Profile  
 Profile File Name





# WLAN / BT / FM TROUBLESHOOTING







# Bluetooth/WiFi Power-On Failure

## **WLAN/BT power-on failure Symptoms:**

WLAN DL test firmware test commands fail

Bluetooth power-on test commands fail



## Step 1 for BT/Wi-Fi Power-On Failure

- Check if the other functionality fails as well, e.g. check WLAN “power on” if Bluetooth can not be powered on. Check Bluetooth “power on” if WLAN can not be powered on.
- Both WLAN and Bluetooth share the same IC and most of the circuit, so if one of the BT/Wi-Fi fails, the other should fail as well. If only one of them fails, it is highly likely that it is not a hardware problem and it could just be that the BT/Wi-Fi is turned on through the UI already and the test commands can not turn it on again.



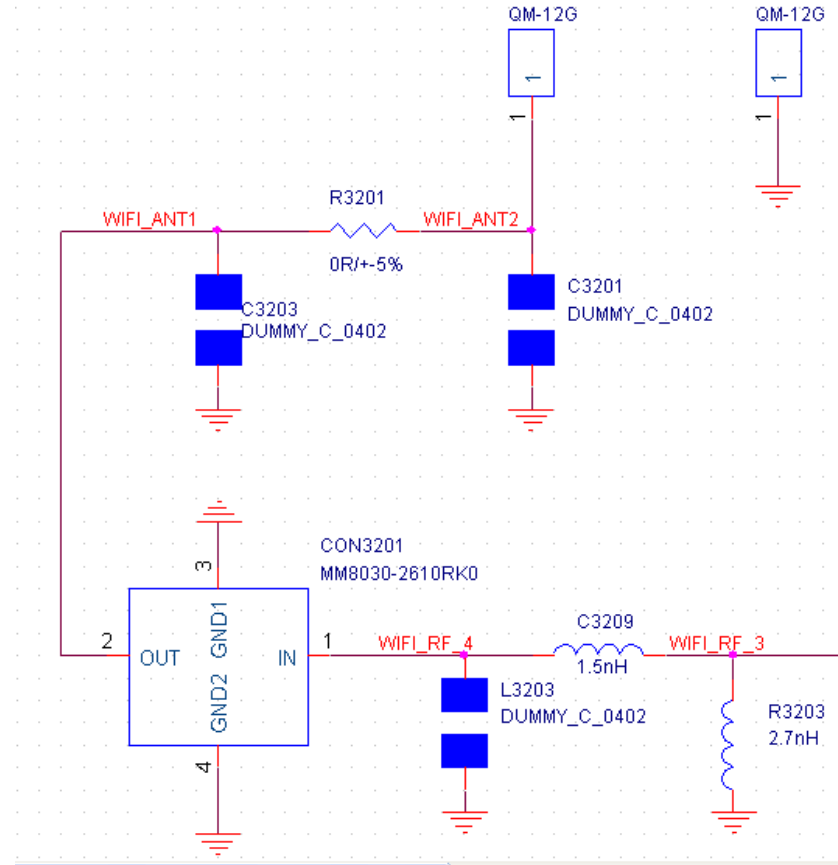
## Step 2 for BT/Wi-Fi Power-On Failure

If both BT and WLAN fails, it is highly indicative of a hardware failure.

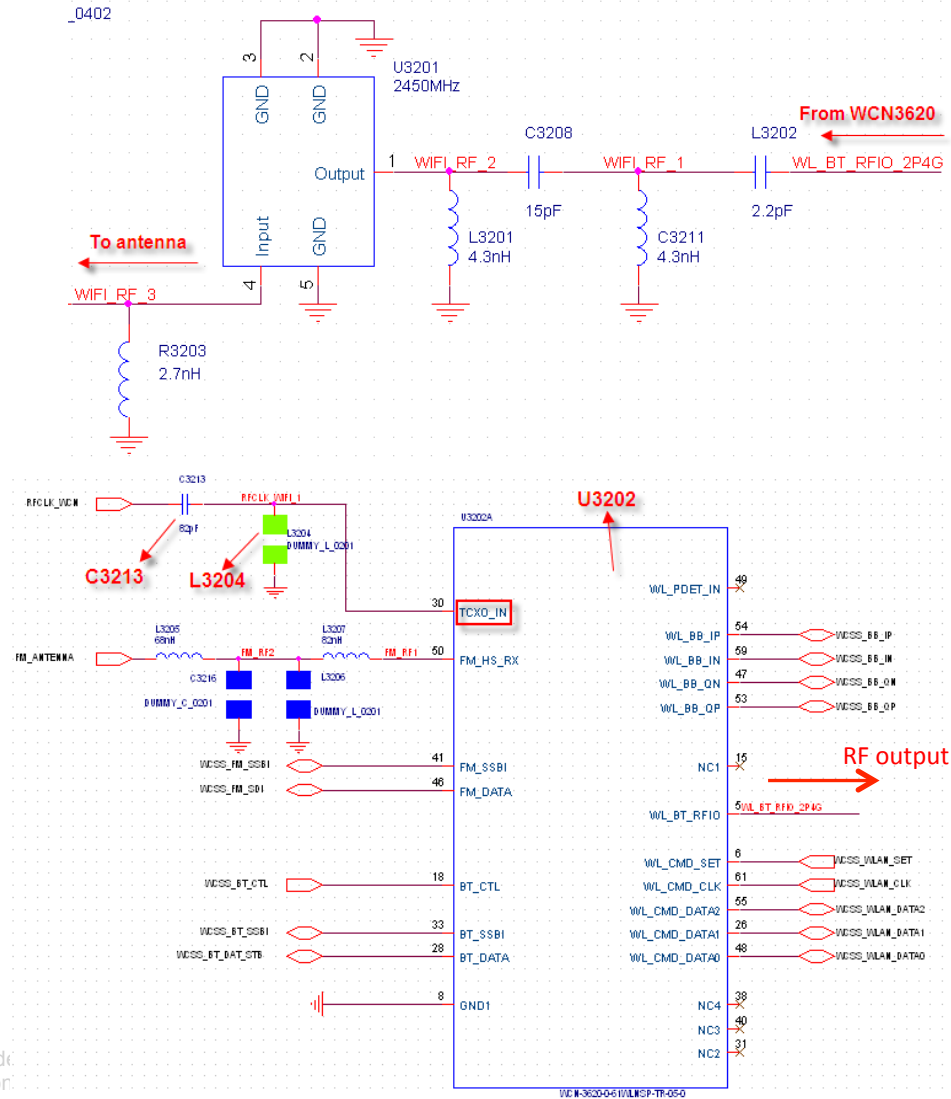
Location of the Bluetooth and WLAN circuit (Shown on the next few pages)

Check for any visible damage around the BT/WLAN antenna/IC area.

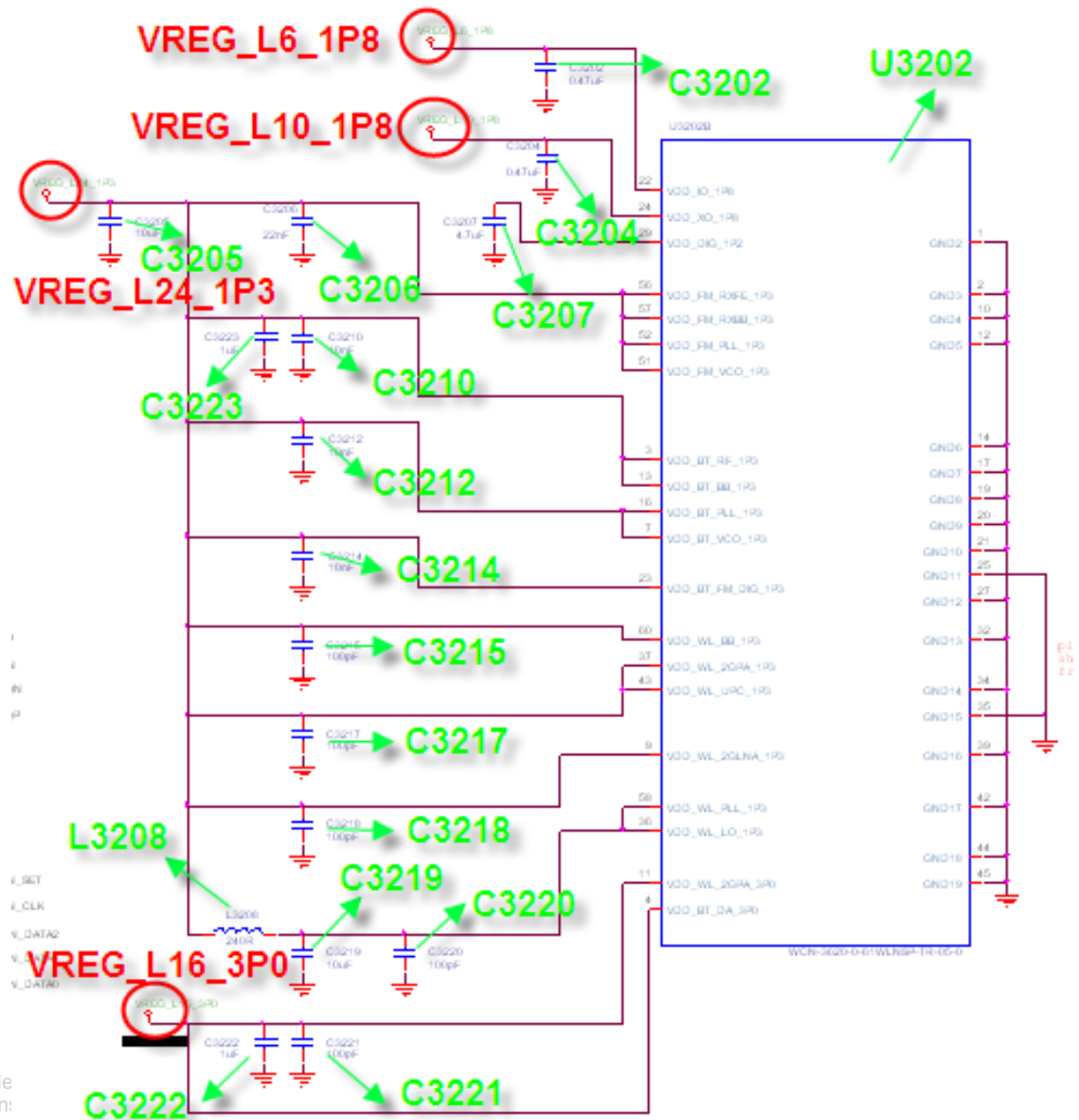
### BT/Wi-Fi Antenna Schematic



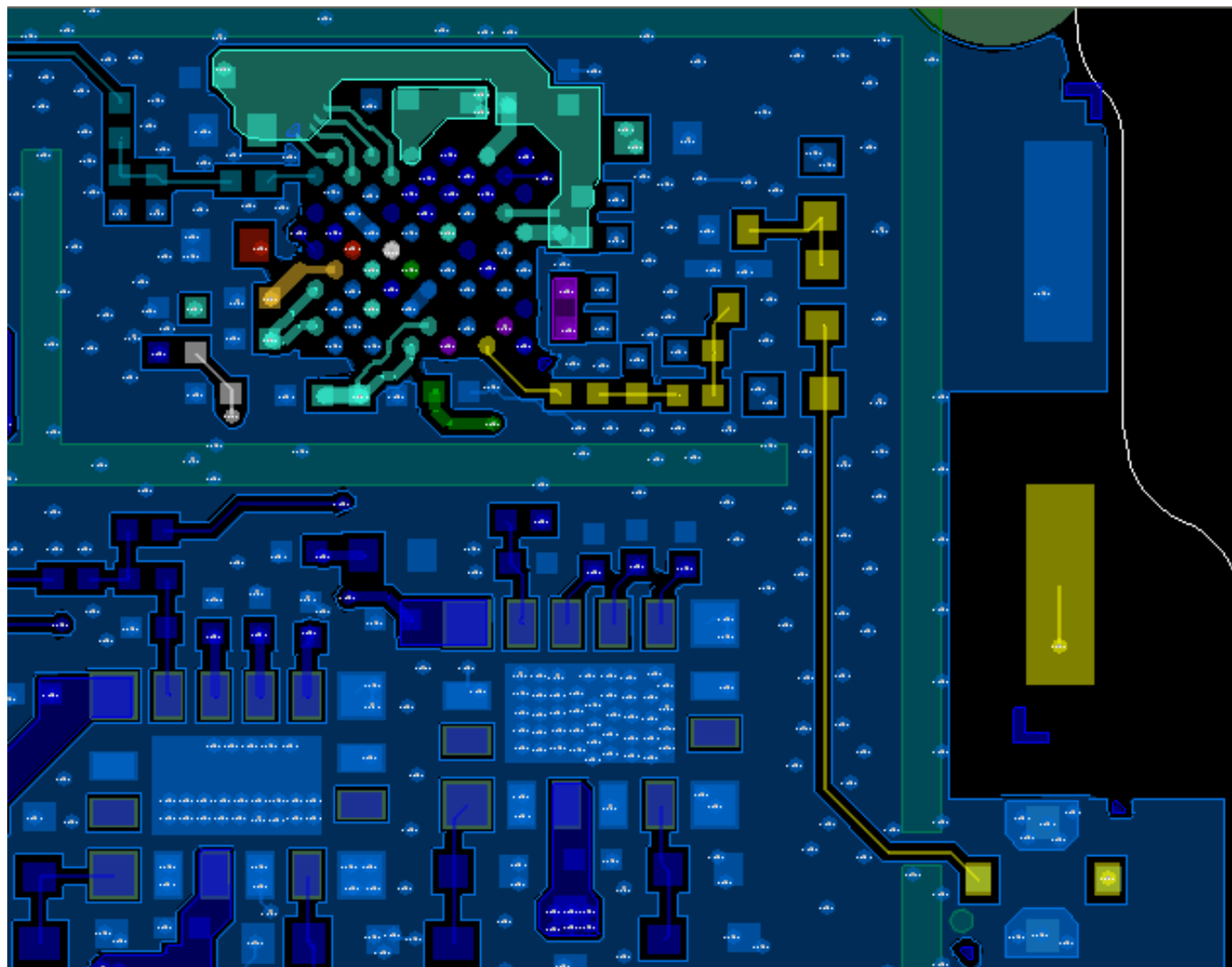
# RF & 19.2MHz TCXO Input Schematic



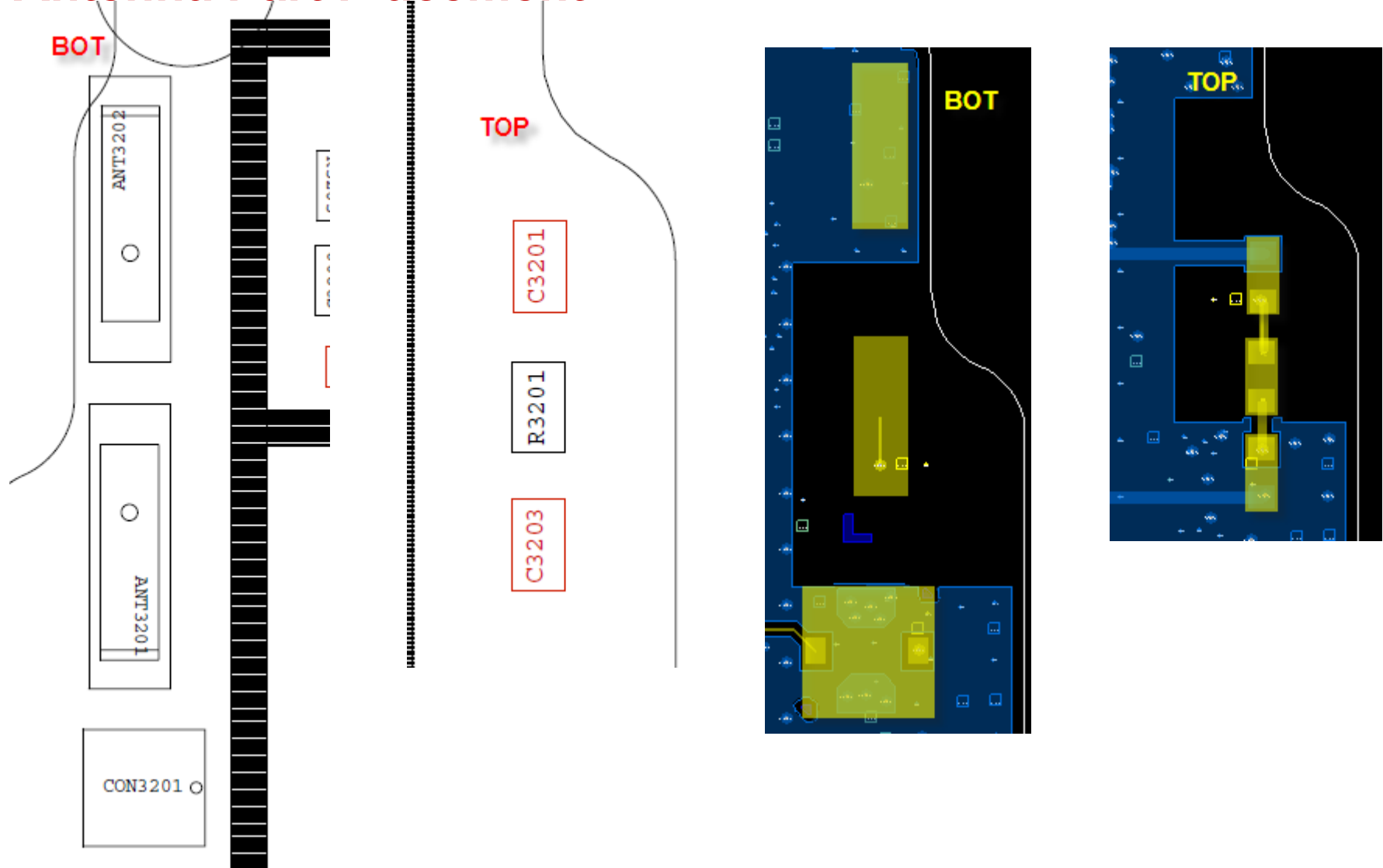
# Power Supply Schematic



# Part Placement

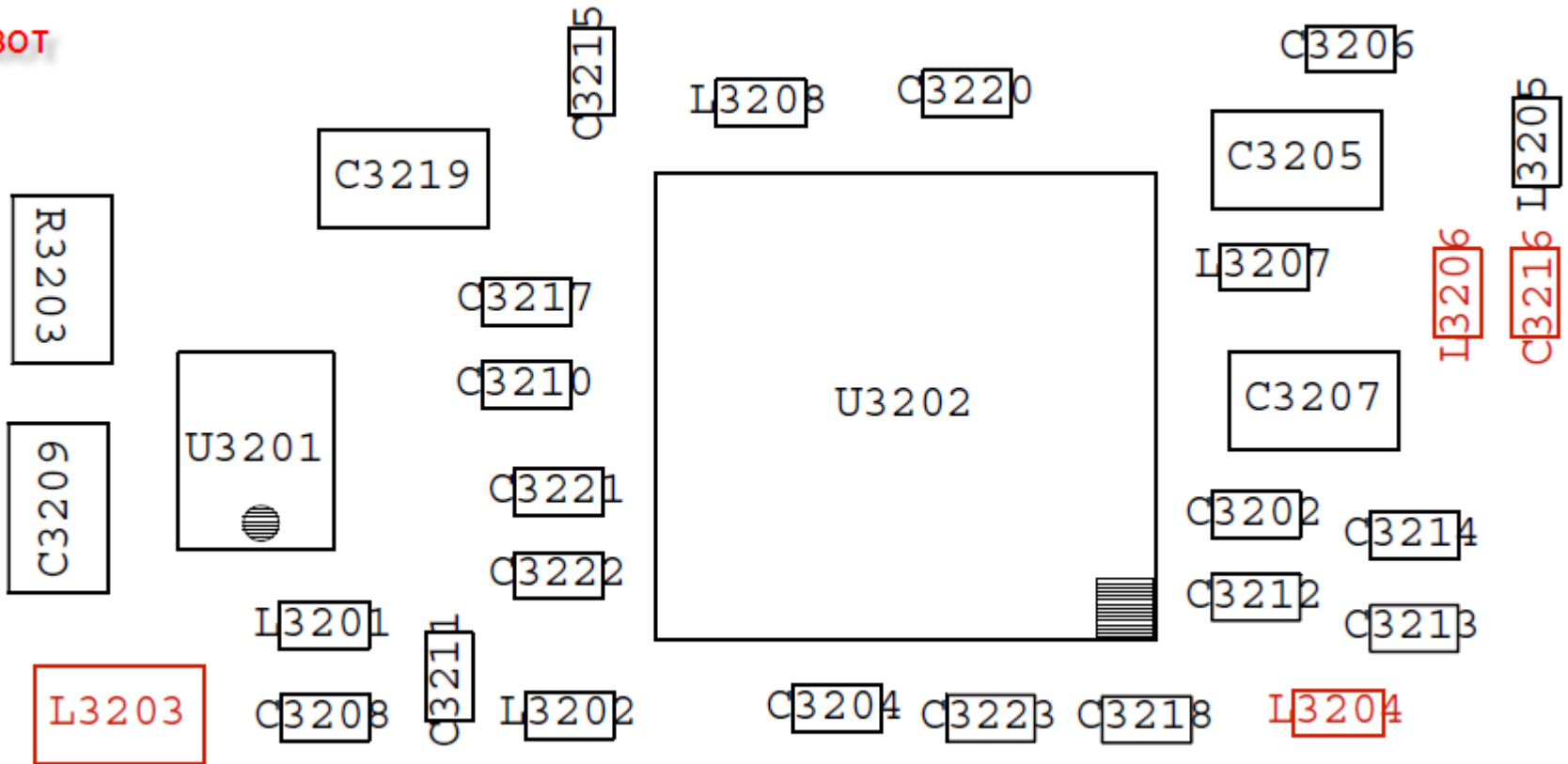


# Antenna Part Placement



# Part Placement - 1

BOT





# Part Placement - 2



RF Components



VREG\_L16\_3P0 Components



VREG\_L24\_1P3 Components



19.2MHz TCXO Components



C3207

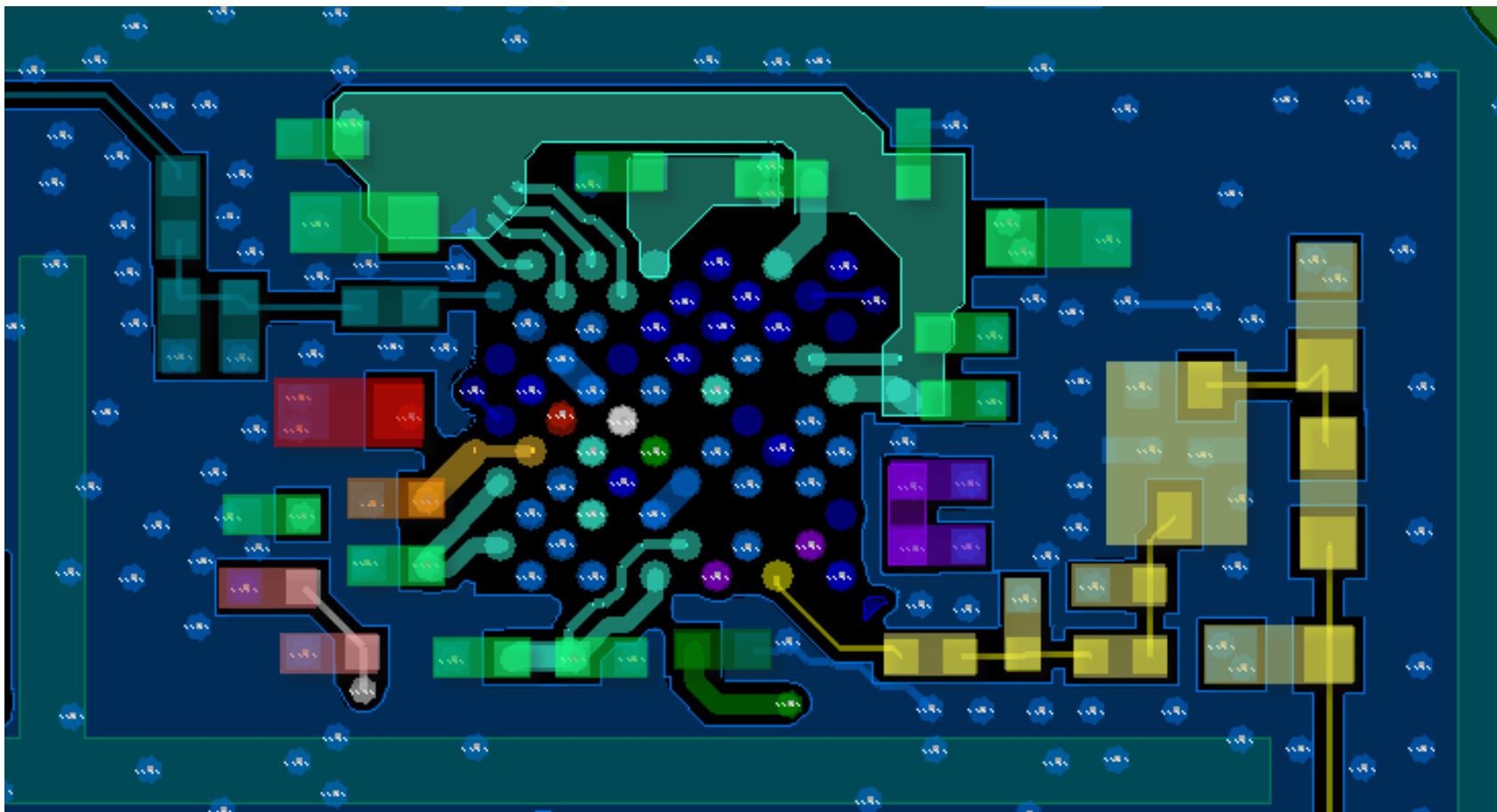


VREG\_L10\_1P8 Component



VREG\_L6\_1P8 Component







## Step 3 for BT/Wi-Fi Power-On Failure

- If no visible damage can be seen, check for any visible damage on the IC and components. Look for misplaced or damaged components.



# Debugging BT / WLAN Power-Up Failure

- Check clock supplies
  - 19.2MHz Clock: NET RFCLK\_WCN check at component C3213
- Check DC Voltages:
  - Typical DC voltages in WCN3620 (U3202) area
    - C3205, C3206, C3223, C3210, C3212, C3214, C3215, C3217, C3218, L3208, C3219 and C3220 should be 1.3V.
    - C3222 and C3221 should be 3.3V.
    - C3202 and C3204 should be 1.8V.



# Debugging BT / WLAN Power-Up Failure

- Check connections WCN3620 and MSM8226:
  - WLAN: no probing point – use x-ray or other means to make sure following is soldered properly
    - Pins 54, 59, 47, and 53 of U3202 (these are connection points of IQ lines)
    - Pins 55, 26, and 48 of U3202 (these are connection points of DATA lines)
  - Bluetooth: no probing point – use x-ray or other means to make sure following is soldered properly
    - Pins 18, 33, and 28 of U3202 (these are connection points of control, SSBI and data lines)



## Debugging BT/WLAN Low TX Power

- Probe and measure the output power at the antenna contact area and see in a spectrum analyzer if you see if the phone is transmitting any power
- For WiFi, please measure the output power in FTM(PD terminal).
- For BT, please measure the output power in FTM mode(PD terminal).

### **BT test mode command:**

Bluetooth Module On

Bluetooth Settxmode Channel39 DH1 PRBS9 Class1

### **WiFi test mode command:**

WiFi module on

WiFi setchannel 7

WiFi setdatarate 11B\_LONG\_11\_MBPS

WiFi settxpower 18

WiFi txmode on

WiFi txmode off





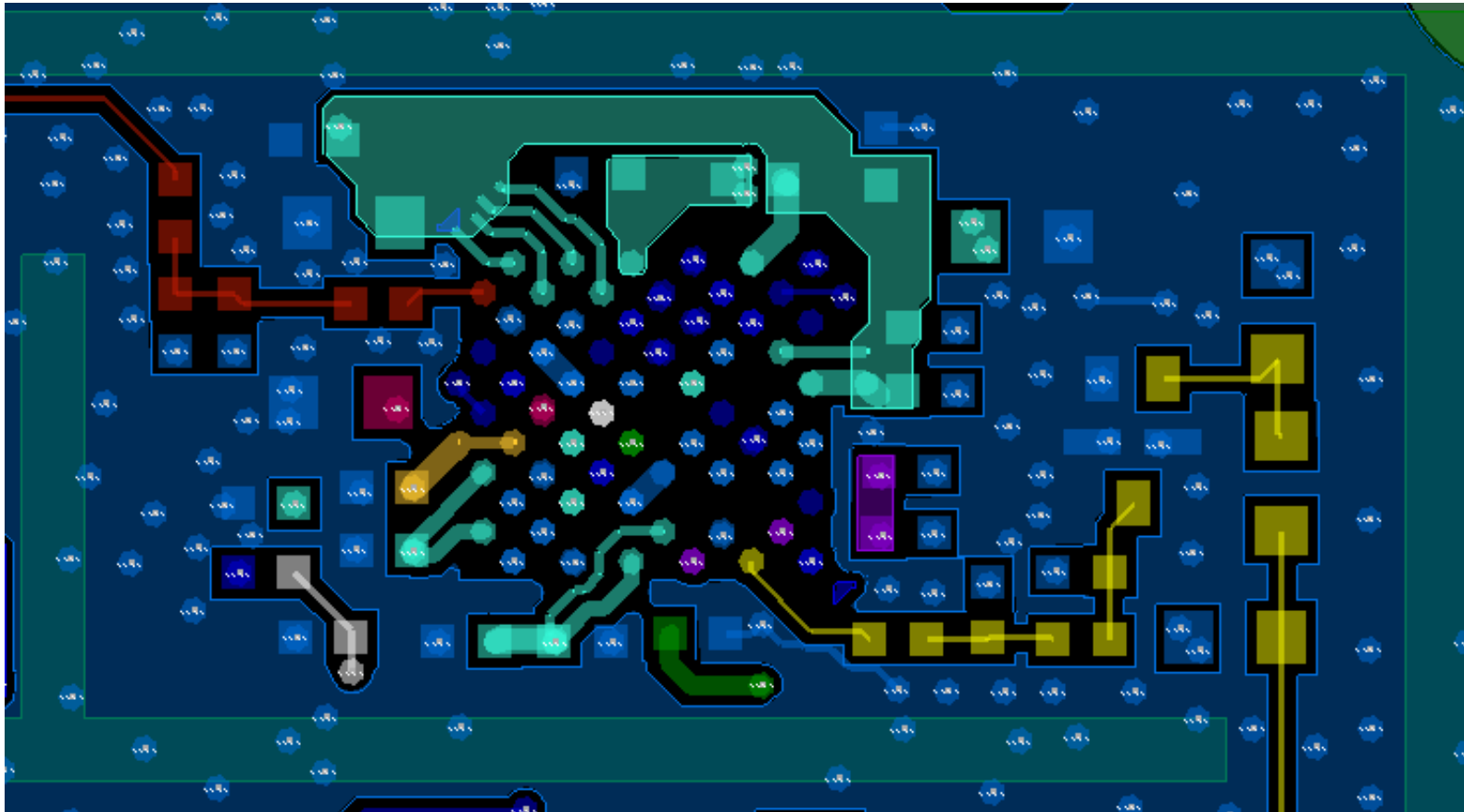
# Bluetooth/WiFi TX/RX RF Failure

- BT/Wi-Fi TX/RX RF failure
  - Symptoms:
    - Wi-Fi Radiated TX test value out of limits
    - Bluetooth radiated TX test value out of limits
    - Wi-Fi scan test fails
    - Bluetooth ping test fails



## Step 1 for BT/Wi-Fi TX/RX RF Failure

- Look for visible damage of the BT/WiFi Antenna, Antenna Contacts and BT/WiFi circuits







## Step 2 for BT/Wi-Fi TX/RX RF Failure

- If there is no visible sign of antenna damage and antenna contacts damage, its most likely something wrong in the BT/Wi-Fi chips or circuits.
- Look for misplaced or damaged RF front-end components. Please refer to the previous slide describing the layout of the WLAN circuit.
- It is recommended to probe the amplitude of the TX signal along the RF path to look for the failure component.

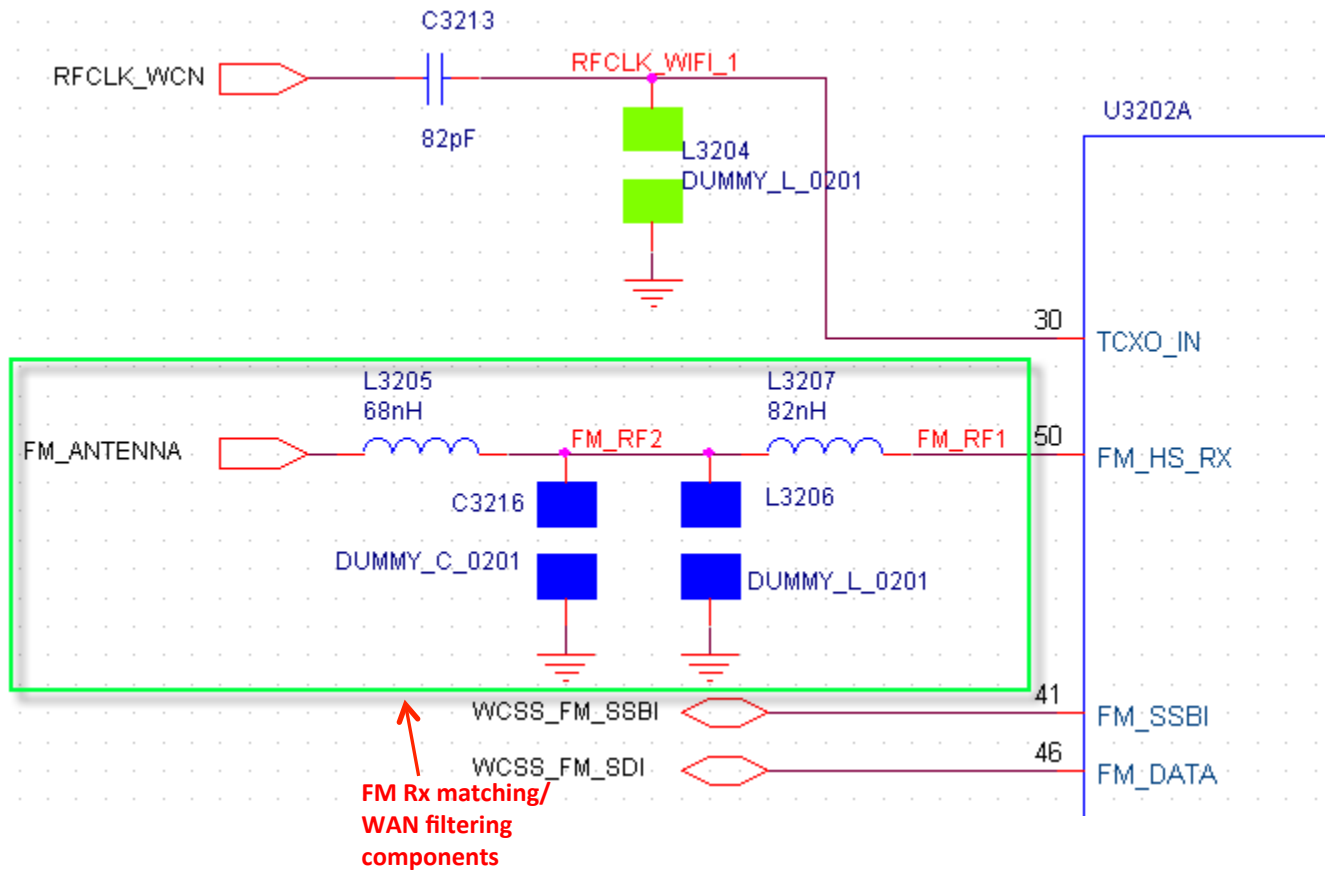


# Debugging FM RSSI Failure

- **If FM RSSI is out of limits**
  - Check whether the headset connection between the phone and the FM signal generator are correctly done
  - Check and make sure that the headset jack is not damaged
  - Then check for any visible damage around the FM antenna/Antenna matching components
  - Check whether the FM Rx matching components placed correctly/damaged
  - Then Check connections between WCN3620 and MSM8226:
    - FM: no probing point – use x-ray or other means to make sure following is soldered properly
      - Pins 50 of U3202 (FM Rx RF line)
      - Pins 41 and 46 of U3202 (these are connection points of SSBI and DATA lines)



# FM Rx Matching/WAN Filtering Components



# FM Part Placement/Routing





# DTV TROUBLESHOOTING





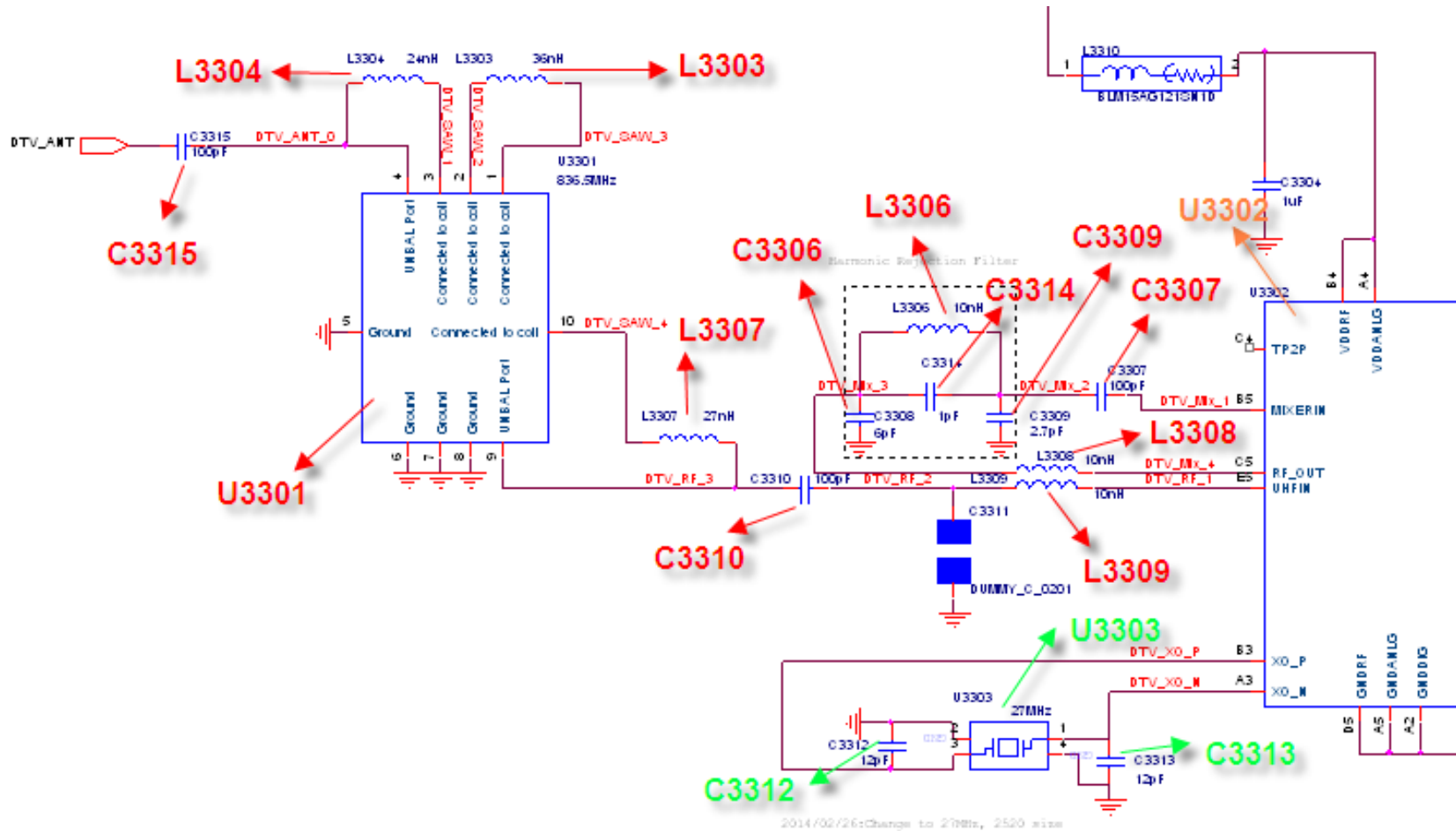
## Step 1 for DTV Power-On Failure

DTV using external antenna

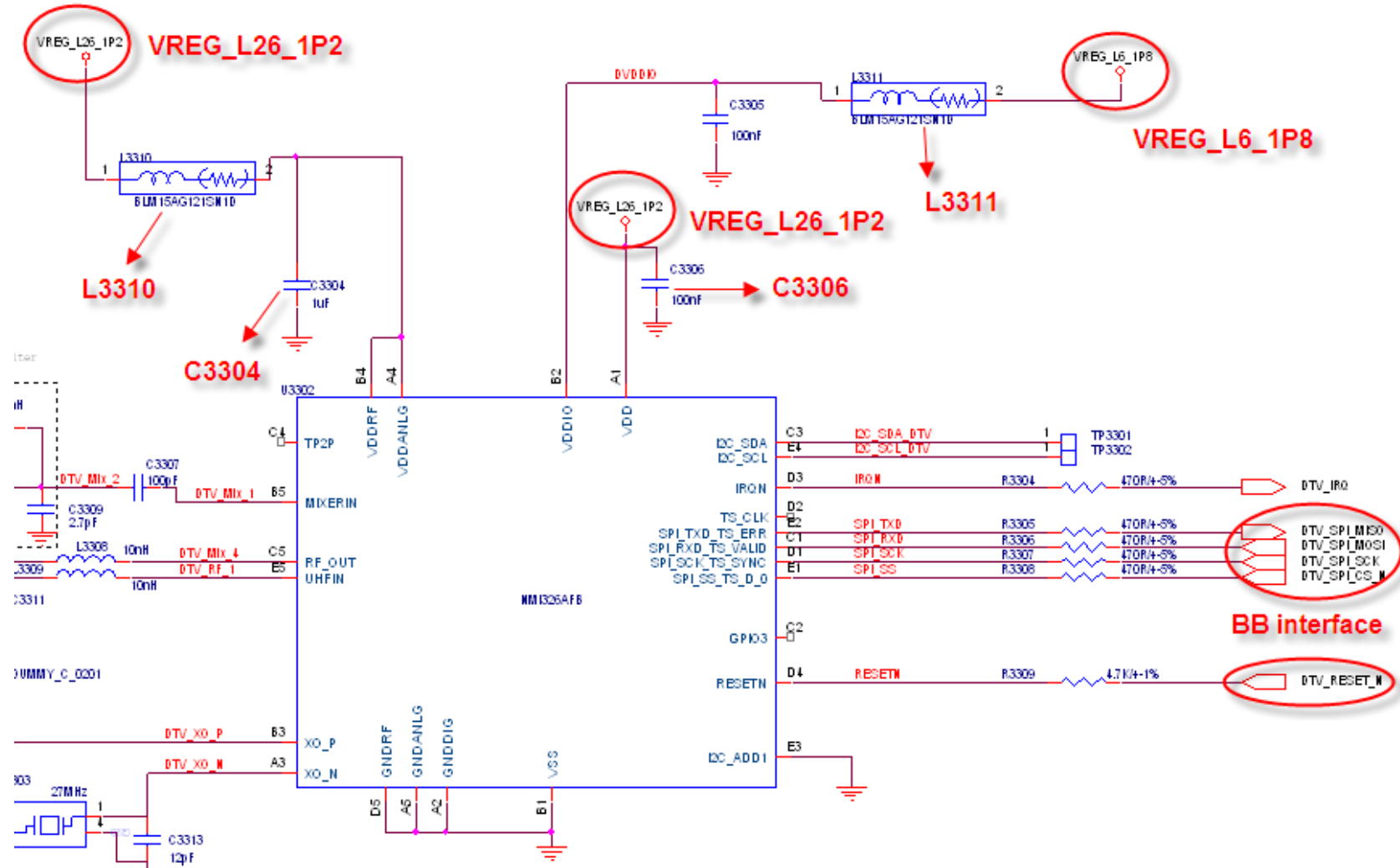
Check for any visible damage around the DTV area.



# RF & 27MHz TCXO Input Schematic

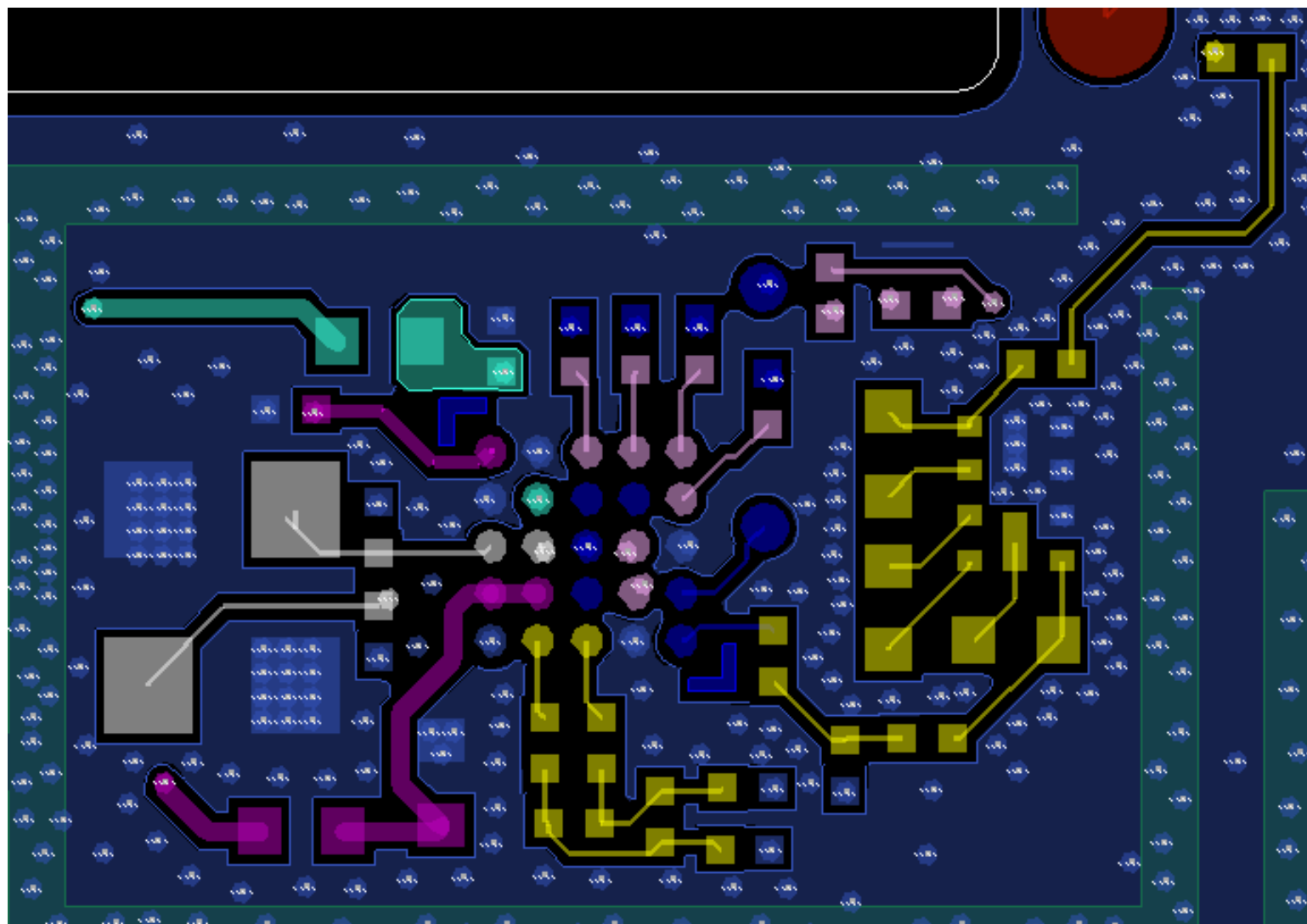


# Power supply & BB Interface Schematic

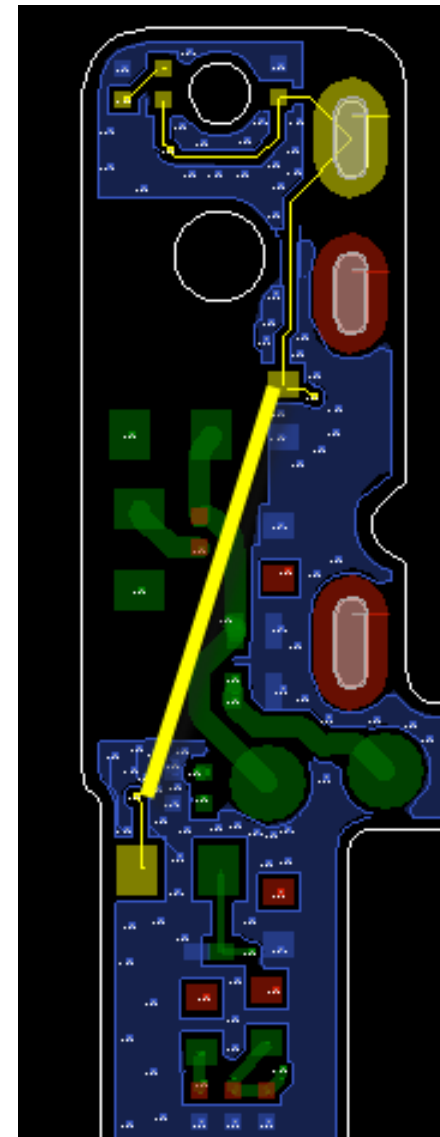
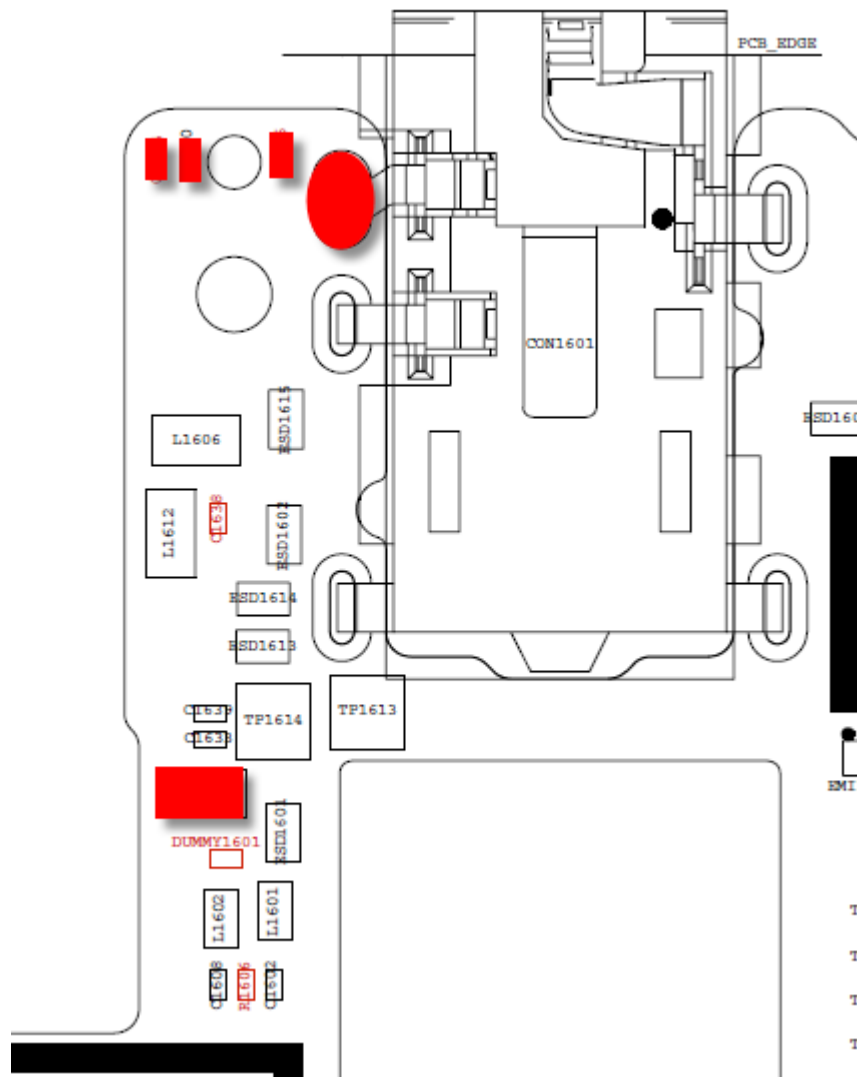




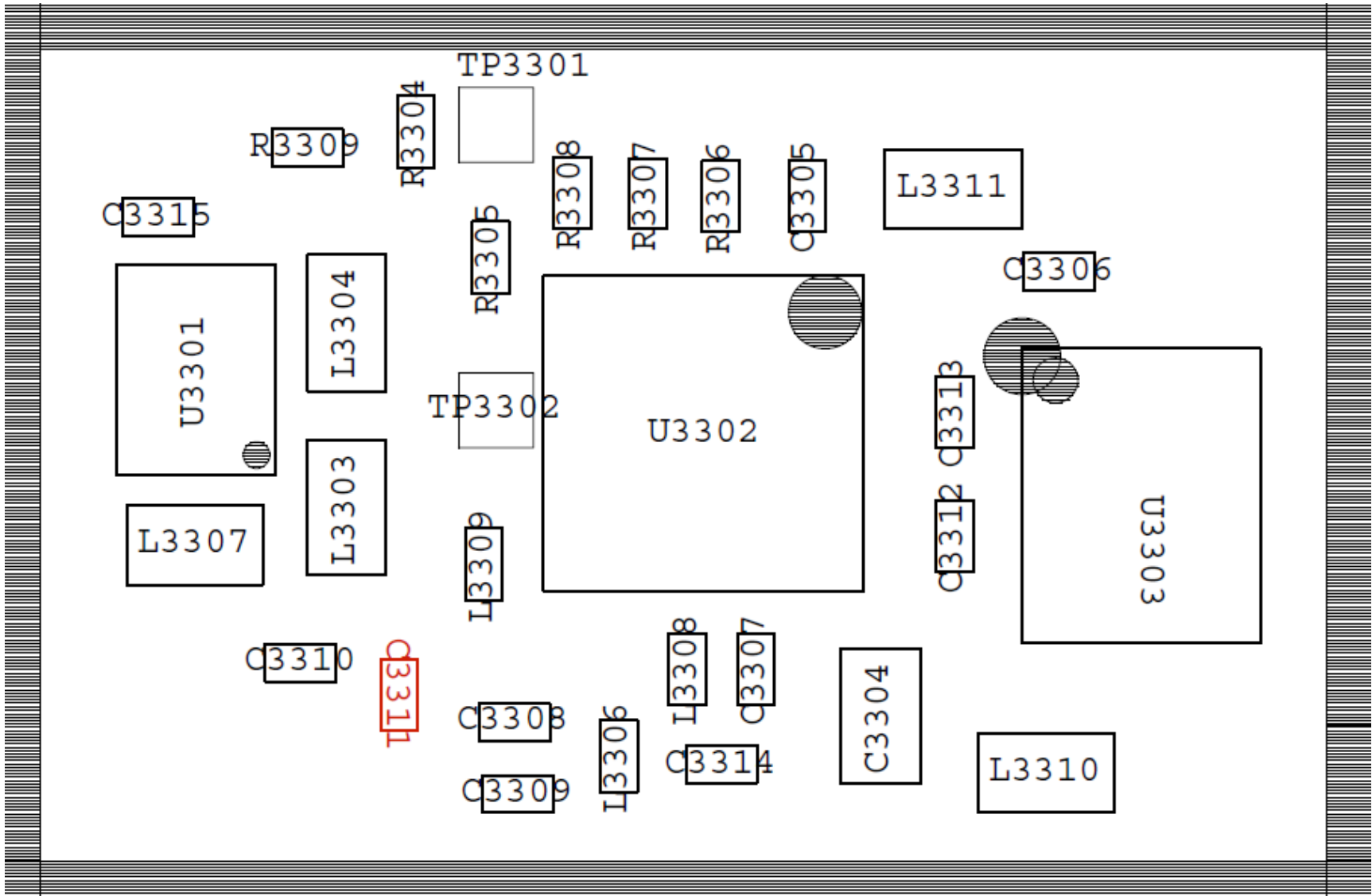
# Part Placement



# Antenna Part Placement



# Part Placement - 1



## Part Placement - 2



RF Components



VREG\_L26\_1P2 Components



VREG\_L6\_1P8 Components

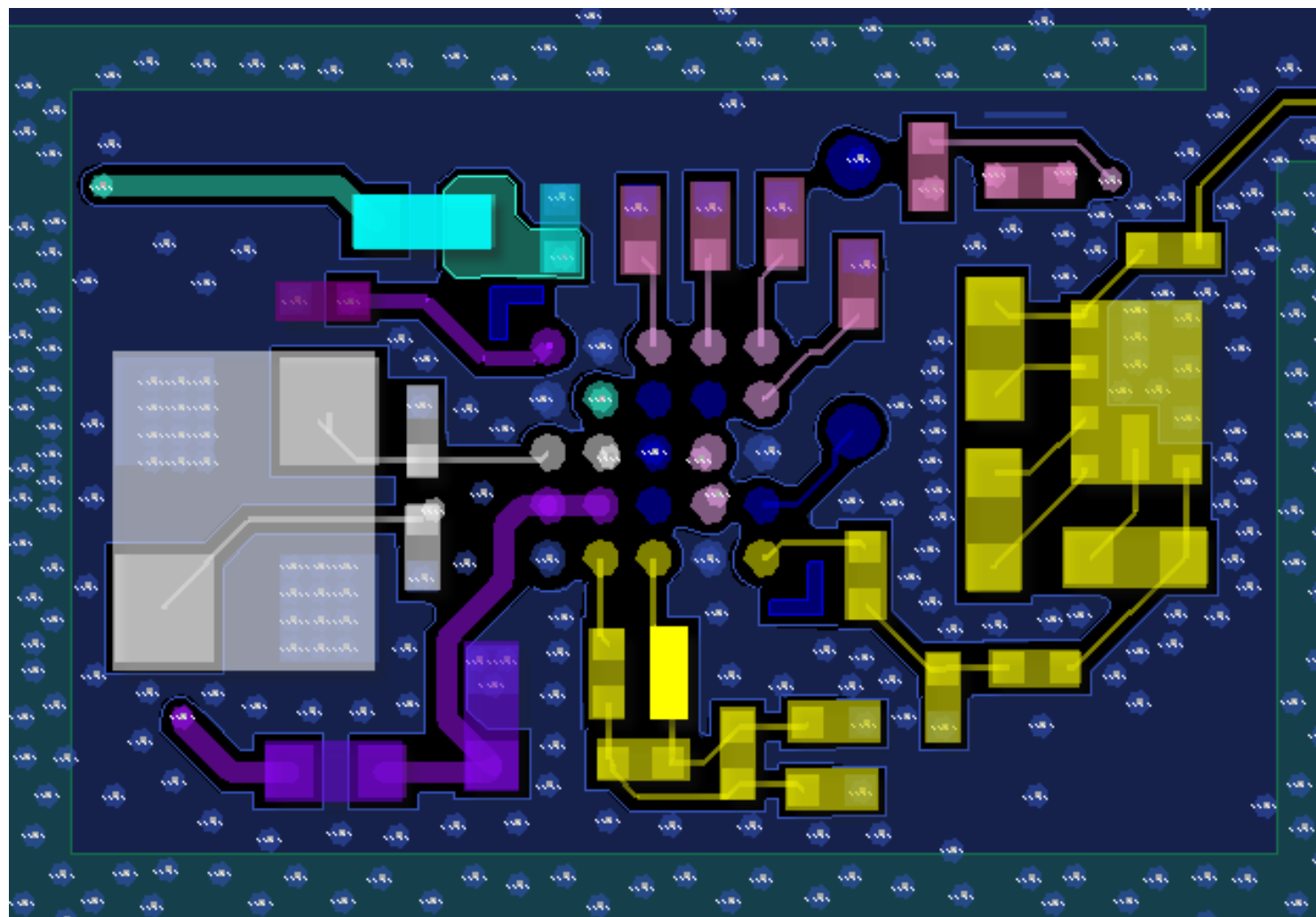


27MHz XO Components



BB interface Components







## Step 3 for DTV Power-On Failure

- If no visible damage can be seen, check for any visible damage on the IC and components. Look for misplaced or damaged components.





## Debugging DTV Power-Up Failure

- If no visible damage can be seen, check for any visible damage on the IC and components. Look for misplaced or damaged components.
- Check clock supplies
  - 27 MHz Clock: NET DTV\_XO\_P/DTV\_XO\_N check at component C3212/C3313
- Check DC Voltages:
  - Typical DC voltages in NMI326AFB (U3302) area
    - L3310, C3304, and C3306 should be 1.2V.
    - C3311 and C3305 should be 1.8V.
- Check connections NMI326AFB and MSM8226:
  - Make sure following is soldered properly
    - R3304, R3305, R3306, R3307, R3308 and R3309. (these components are connect to data and signal lines)





## DTV RF Failure

- It is most likely something wrong in the DTV chips or circuits.
- Look for misplaced or damaged RF front-end components. Please refer to the previous slide describing the layout of the DTV circuit.
- It is recommended to using the signal generator and probe the amplitude of the RF signal along the RF path to look for the failure component.



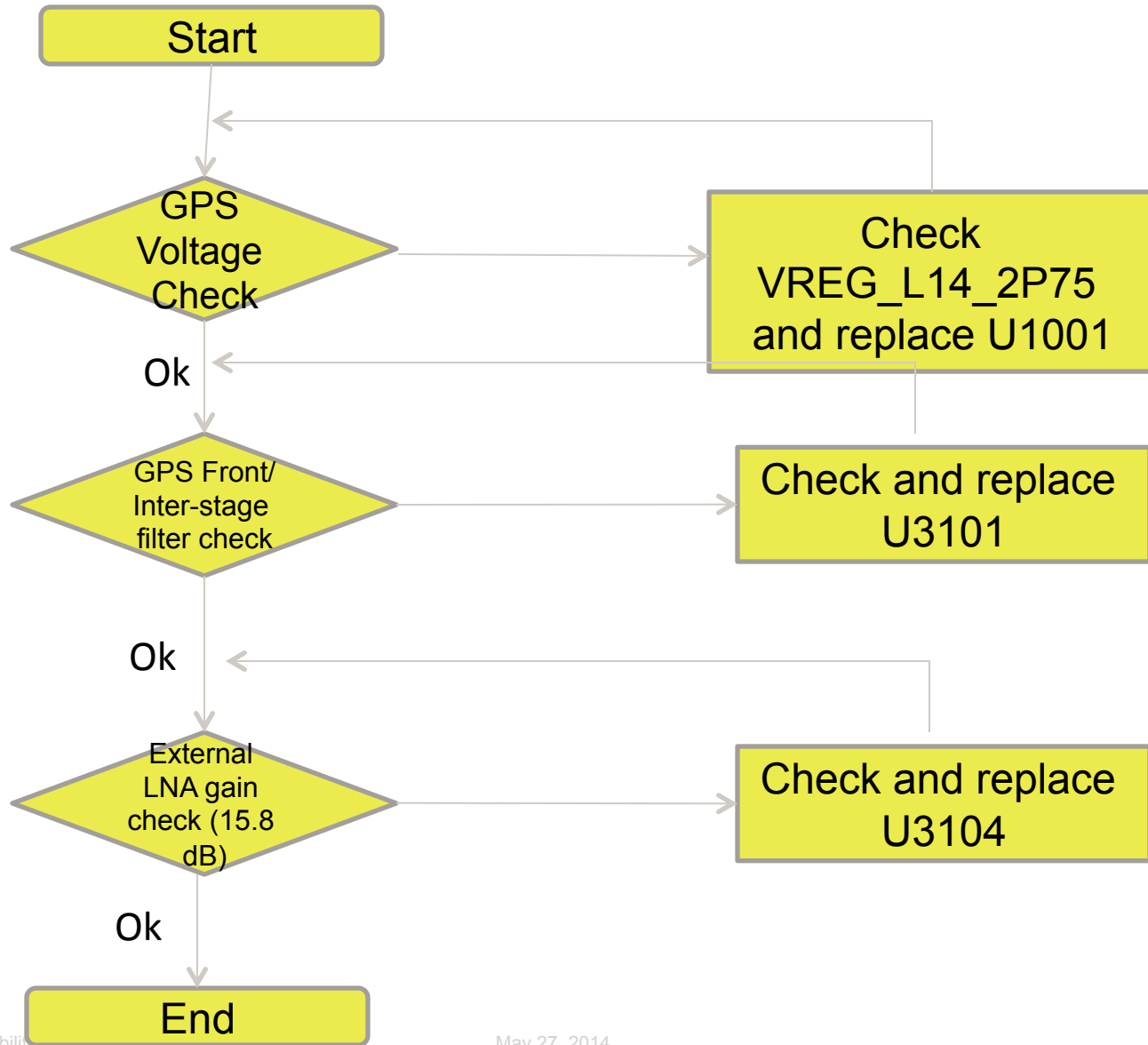




# GPS TROUBLESHOOTING



# GPS TROUBLESHOOT FLOW CHART



# GPS FRONT END BLOCK

## GPS RX FRONT END

